



Transfort Volunteer

JOB DESCRIPTION

Volunteers will work closely with the Transfort Travel Training Coordinator to help educate the community about Transfort services including MAX and FLEX.

LOCATION

Varies – locations throughout the community, Colorado State University campus and on Transfort buses.

PRIMARY ACTIVITIES

- Assist with tabling at community events.
- Adopt-a-Bus-Route program; ride bus routes and assist passengers with navigating the system.
- Promote Transfort services to the public and engage community members in using transit.

EXPECTATIONS AND TRAINING REQUIREMENTS

- Excellent customer service and communication skills including the ability to articulate information to others in an ethical and respectful manner and interact with people from varying social, cultural, and economic backgrounds.
- Interest in public transit.
- Some knowledge of Fort Collins.

TIME COMMITMENT AND AVAILABILITY

- Attend training session with Transfort's Travel Training Coordinator.
- Commit to at least 10 hours of volunteer service per year. Schedule varies based on event requests (busiest seasons are spring and summer).

BENEFITS TO VOLUNTEER

- Receive valuable hands-on learning about the Transfort system.
- Develop customer service/communications skills.
- City-wide volunteer benefits (listed in Volunteer Handbook).
- Make an important contribution to our community!

OTHER REQUIRMENTS

- You must have an email address and log your volunteer hours.
- Must be at least 16 or older to apply (with parental approval if younger than 18).

Thank you for your interest. To learn more about Transfort, visit ridetransfort.com. To apply for the Transfort Volunteer position: submit an application through Engage.

Contact: Anna Russo, Travel Training Coordinator | arusso@fcgov.com | 970-416-2642

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