

UTILITIES INSIGHTS

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Welcome to Utilities Insights! If you are an Income-Qualified Assistance Program participant, you previously received *IQAP Insights*. To educate more of our affordability portfolio participants, the newsletter has been updated with a fresh look and a new name. We're excited to continue providing you with money-saving tips to manage your utility bill. Small changes in your habits can make a big difference in your energy and water consumption. This first newsletter is an overview of Fort Collins Utilities. Future newsletters will include more tips and resources to save you money.

DID YOU KNOW? Fort Collins Utilities supports five services: electric, water, wastewater, stormwater and Connexion. You may see all of these represented on your utility bill, depending on the services you receive.

	Electric 	Water 	Wastewater 	Stormwater 	Connexion
Fun fact	Utilities prices are 32% less than the average Colorado electric rates.	Utilities won <i>Best Tasting Water in the Rocky Mountains</i> in 2019.	It takes 8-12 hours for 1 gallon of wastewater to be cleaned.	Over 178 miles of underground drainage pipes are in the city.	New to Fort Collins! Fiber network with internet, phone and video service.
How am I billed?	Price is based on when you use electricity and how much you use.	Charges are on a tiered system. Cost goes up as use increases.	A fixed monthly charge is based on average indoor water use Jan.-Mar.	You are charged the same amount every month based on lot size.	You will be notified when the service is available in your neighborhood.
More info	fcgov.com/electric	fcgov.com/water	fcgov.com/wastewater	fcgov.com/stormwater	fconnexion.com



WATER SHORTAGE RESPONSE PLANNING

Utilities plans conservatively for water supplies and projected use every year; however, severe drought and other events outside Utilities' control can happen. When faced with a water shortage,

Utilities follows water use restrictions based on the *Water Supply Shortage Response Plan*.

We're reviewing the response plan to ensure our customers are prepared and that we have the best response possible to limit longer water shortages.

We want your input! If you are a Fort Collins Utilities water customer, please let us know your concerns about future water shortages, water restrictions and planning for a sustainable water future at fcgov.com/WSfeedback or call 970-221-6719.

Sign up for a free home efficiency assessment and products through Larimer County Conservation Corps. Corps members will inspect your home's insulation, appliances, windows, toilets and heating/cooling system. They will install efficiency measures such as LED light bulbs, programmable thermostats, water-wise shower heads and high efficiency toilets. The program is open to renters and homeowners. Schedule an appointment at larimer.org/ewd/energy or call 970-498-6660.



FREE HOME-EFFICIENCY ASSESSMENT

For more energy saving tips, visit fcgov.com/utilities/tips.

Esta información sobre el programa "Income-Qualified Assistance Program", que ofrece una tarifa de luz y agua a descuento, puede ser traducida, sin costo para usted, 970-212-2900. Hay ayudas y servicios disponibles para personas con discapacidades. V/TDD 711

Access this information anytime at fcgov.com/UAP-Insights.
fcgov.com/UAP | utilitiesaffordability@fcgov.com | 970-212-2900
 Auxiliary aids and services are available for persons with disabilities.

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