

Understanding Your Fort Collins Utilities Community Solar Bill

Fort Collins Utilities
Customer Service
 222 Laporte Ave.
 Hours: 8 a.m. to 5 p.m. Mon., Tue., Thurs., & Fri.
 10 a.m. to 5 p.m. Wed.

Phone: 970-212-2900
 V/TDD: Dial 711 for Relay Colorado
 E-mail: utilities@fcgov.com
 Web: fcgov.com/utilities
 Se habla Español

Account Number	Customer Name	Service Address	Bill Date	Due Date	Amount Due
123456-12345	YOUR NAME	123 ADDRESS STREET	11-07-18	11-27-18	\$190.67
See reverse side for customer information and explanation of terms.			TOTAL DUE		\$190.67

Billing and Payment Summary

Payment due last billing period.....	\$ 191.72
Payments received since last billing.....	\$ 191.72
Previous balance, please pay now.....	\$
Charges this billing period due 11-27-18	\$ 190.67
Total amount due.....	\$ 190.67

Service	Rate Code	Service Date From	To	Days	Meter Readings Previous	Present	Multiplier	Usage	Charge
TOD Elec Energy Net		10-05-18	11-05-18	32					
Base Charge	E125								\$6.16
Non-Summer 2 Peak	E125							300.000 KWH	\$63.14
Non-Summer 2 Off-Pk	E125							450.000 KWH	\$29.00
Over 700 kWh Tier	E125								\$0.88
Water		10-05-18	11-05-18	32	18002	19002	10	10000	
Base Charge	WB20								\$17.87
Tier 1	W220							7000 GAL	\$19.37
Tier 2	W220							3000 GAL	\$9.54
Wastewater	Q221	10-05-18	11-05-18	32				4833 WQA	\$36.78
Stormwater	H101	10-05-18	11-05-18	32					\$33.02
Community Solar	E770								-\$28.69
Sub-total									\$187.07
City Sales Tax									\$3.60
Total charges this billing period									\$190.67

DEFINITION OF UNITS

KWH - Kilowatt-hours
 GAL - Gallons
 WQA - Winter Quarter Average (Jan. - Mar.)

Make checks payable to Fort Collins Utilities. Return this portion with payment to ensure proper credit. Thank you!

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123456-12345	123 ADDRESS STREET	11-07-18	11-27-18	\$190.67
				Total due: \$190.67

FORT COLLINS UTILITIES
 PO BOX 1580
 FORT COLLINS, CO 80522-1580

YOUR NAME
 123 ADDRESS STREET
 FORT COLLINS, CO 80526

1. Account information, including account number and service address.
2. Your current billing period total for all services and your overall total, including unpaid amounts from past billing periods.
3. Breakdown of previous and current balances. **Total amount due** includes past unpaid charges.
4. **Services** vary depending on household. *For current rate information, visit fcgov.com/residential-rates.*

TOD Electric Energy and *Water* base charges are applied depending on customer type (residential or commercial). There are three tiers for water and a tier for electric use over 700 kWh (except for all-electric heat homes).

Wastewater is based on use during the WQA, which estimates your average indoor water use from January through March. If the usage is low enough, you are charged for the minimum WQA (3,000 gallons for single-family homes). Customers who haven't been in a residence long enough to establish a WQA are billed the median residential WQA of 4,000 gallons per single-family home. *Stormwater* is a fixed fee based on lot size and percentage of surfaces that do not absorb water, such as buildings and concrete surfaces.

5. **Service Date** is the billing period, ranging from 28-32 days.
6. **Meter Readings** show the total overall usage indicated by your water meter at the beginning and end of the service period.
7. The **Usage** listed on your bill is the amount of energy used or returned depending on time of day and season based on your Fort Collins Utilities meter.
8. **Community Solar** shows the bill credit from the community solar generation for that billing period.
9. Below the dotted line is the bill stub. Include when paying by mail or in person.

MONITOR YOUR HOME'S ENERGY AND WATER USE

Use our free, online tool to track daily, monthly and annual energy and water use at fcgov.com/monitor-my-use.