


How to Read Your Fort Collins Utilities Bill – Residential IQAP

*For current rate information, visit fcgov.com/residential-rates.



Fort Collins Utilities
Customer Service
222 Laporte Ave.
Hours: 8 a.m. to 5 p.m. Mon., Tue., Thurs., & Fri.
10 a.m. to 5 p.m. Wed.

Phone: 970-212-2900
V/TDD: Dial 711 for Relay Colorado
E-mail: utilities@fcgov.com
Web: fcgov.com/utilities
Se habla Español

Account Number	Customer Name	Service Address	Bill Date	Due Date	Amount Due
123456-12345	YOUR NAME	123 ADDRESS STREET	12-12-18	01-01-19	\$145.93
See reverse side for customer information and explanation of terms.			TOTAL DUE \$145.93		

Billing and Payment Summary

Payment due last billing period.....	\$ 144.76
Payments received since last billing.....	\$ 144.76
Previous balance; please pay now.....	\$
Charges for this billing period due 01-01-19.....	145.93
Total amount due.....	145.93


Service	Rate Code	Service Date From	To	Days	Meter Readings Previous	Present	Multiplier	Usage	Charge
TOD Electric Heat Base Charge	E150	11-11-18	12-11-18	30			1		\$4.74
Non-Summer 2 Peak								152.475 KWH	\$25.45
Non-Summer 2 Off-Pk								670.623 KWH	\$36.56
Water IQR		11-11-18	12-10-18	29	68818	69716	10	8980	
Base Charge	WB25								\$13.76
Tier 1	W225							7000 GAL	\$14.92
Tier 2	W225							1980 GAL	\$6.30
Wastewater-IQR	Q222	11-11-18	12-10-18	29				4000 GAL	\$25.96
Stormwater	H121	11-11-18	12-11-18	30					\$15.82
Sub-total									\$143.51
City Sales Tax									\$2.42
Total charges this billing period									\$145.93

DEFINITION OF UNITS

KWH - Kilowatt-hours
GAL - Gallons
WQA - Winter Quarter Average (Jan. - Mar.)

Water Billing History			
Read Date	Days	Use in Gals	Gal/Day
11-11-18	32	7070	220

Electric Billing History			
Read Date	Days	Use in kWh	kWh/Day
11-11-18	32	697	21



Make checks payable to Fort Collins Utilities. Return this portion with payment to ensure proper credit. Thank you!

Account Number	Service Address	Bill Date	Date Due	Amount Due
123456-12345	123 ADDRESS STREET	12-12-18	01-01-19	\$145.93
				Total due: \$145.93

YOUR NAME
123 ADDRESS STREET
FORT COLLINS, CO 80526

FORT COLLINS UTILITIES
PO BOX 1580
FORT COLLINS, CO 80522-1580

- Account information, including account number and service address.
- Your current billing period total for all services and your overall total, including unpaid amounts from past billing periods.
- Breakdown of previous and current balances. **Total amount due** includes past unpaid charges.
- Services** vary depending on household.

TOD Electric Energy and Water base charges are applied depending on customer type (residential or commercial). There are three tiers for water and a tier for electric use over 700 kWh (except for all-electric heat homes).

Wastewater is based on use during the WQA, which estimates your average indoor water use from January through March. If the usage is low enough, you are charged for the minimum WQA (3,000 gallons for single-family homes). Customers who haven't been in a residence long enough to establish a WQA are billed the median residential WQA of 4,000 gallons per single-family home.

Stormwater is a fixed fee based on lot size and percentage of surfaces that do not absorb water, such as buildings and concrete.
- Income-Qualified Assistance Program (IQAP) **Rate Codes** for electric service are E150 for all-electric heat homes (electric baseboards or electric heat pumps) or E155 for non-electric heat homes (gas furnaces or gas boilers), W225 for water service, and Q225 or Q226 for wastewater service.
- Service Date** is the time period of use ranging from 28-32 days.
- Meter Readings** show the total overall usage indicated by your water meter at the beginning and end of the service period.
- Usage** is your total usage for the service period. Monitor your energy and water use in daily, monthly and annual intervals at fcgov.com/monitormyuse.
- Charge** is the amount owed for your usage based on current rates. For current rate information, visit fcgov.com/residential-rates.
- Water and Electric History** shows your previous use, which varies depending on space.
- Below the dotted line is the bill stub. Include when paying in person or by mail.

WAYS TO PAY YOUR BILL

Online: fcgov.com/e-bill

Phone: 970-212-2900

Mail: PO Box 1580, Fort Collins, CO 80522-1580

In Person: 222 Laporte Ave.

More information: fcgov.com/payment-options