



# IQAP INSIGHTS

February 2019 | Issue 2



Last year, Fort Collins Utilities transitioned to Time-of-Day (TOD) electric pricing for all residential customers. Under this new structure, **when** you use electricity is just as important as **how much** you use.

## LEARN

### How does it work?

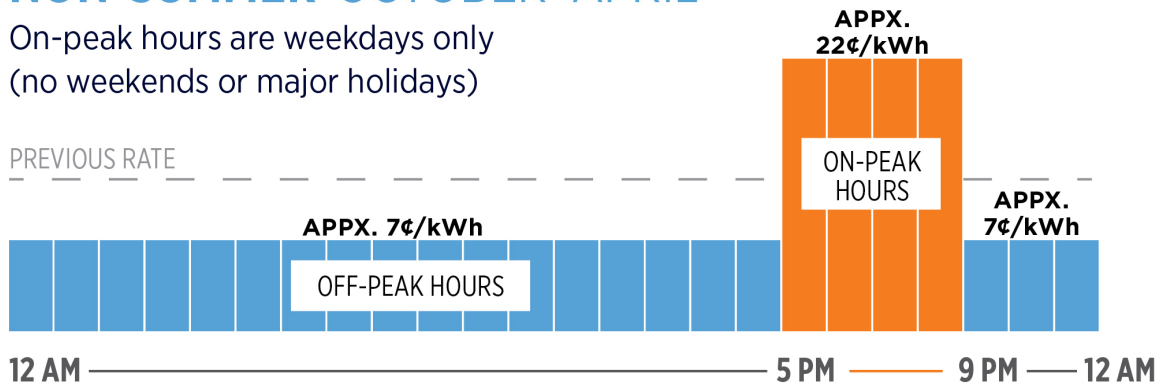
With TOD, the price you pay for your energy use changes based on the time of day, day of the week and season. Monday-Friday, off-peak hours (in blue, below) cost approximately 30% less than previous electric rates. In spring, fall and winter, 20 hours of each day are off-peak.

On-peak occurs from 5-9 p.m. during spring, fall and winter weekdays. These on-peak prices (in orange, below) are higher (about three times more than off-peak prices).

Keep in mind that major holidays, Saturdays and Sundays do not have on-peak pricing.

## NON-SUMMER OCTOBER-APRIL

On-peak hours are weekdays only  
(no weekends or major holidays)



If you use more than 700 kilowatt-hour (kWh) of electricity a month, you are billed an additional \$0.0194 (1.94¢) per kWh over 700 kWh (except for all-electric heat homes).

In May, on-peak hours will change to 2-7 p.m. (We'll remind you!)

### Why do we have it?

On-peak prices are higher because that's when both customer use and utility costs for electricity increase. An increase in prices during on-peak hours more accurately represents the higher utility costs that also occur at that time. Lower off-peak prices offer an incentive to shift a portion of your electric use from the more expensive on-peak hours, which can help you save money.

For more information: [fcgov.com/TOD-Info](http://fcgov.com/TOD-Info)

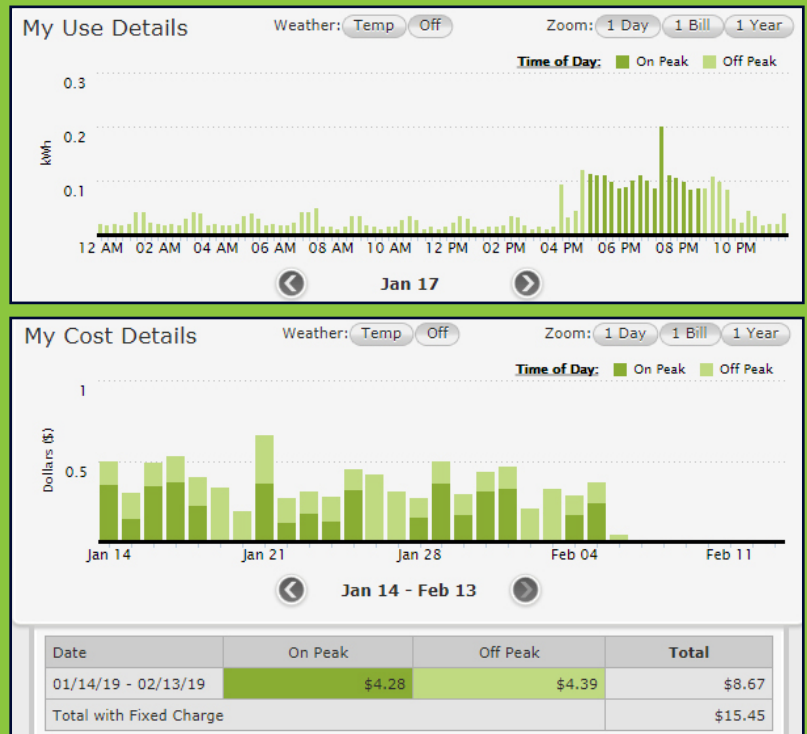
# ACT

## Understand your household's typical energy use.

Most households only use approximately 17% of their monthly electricity during on-peak hours. However, this amount changes each season, usually ranging between 10-30%.

- To see how your previous electric costs compare to TOD prices, **request a 12-month cost estimate** based on past electric use compared to TOD pricing, fill out the request form at [fcgov.com/TOD-request](http://fcgov.com/TOD-request) or call 970-212-2900.
  - Have your account number ready (find it in the upper left corner of your utility bill).
- To better understand your electricity use, **sign up for Monitor My Use** at [fcgov.com/mmu-IQAP](http://fcgov.com/mmu-IQAP). Monitor My Use is a free tool that allows you to see your electricity and water usage on a daily, monthly or yearly basis.
  - Once logged in, click on the *My Energy* tab at the top just below the logo.
  - Look at your use (kWh) over 1 Day, 1 Bill or 1 Year. Dark green is your on-peak usage and light green is your off-peak usage. Use this tool to understand when you use the most energy:
    - What were you doing?
    - Could activities be shifted to an off-peak time (before 5 p.m. or after 9 p.m.) to help you save money?

- To understand how on-peak use is impacting your overall cost, look at your cost (in dollars) over 1 Day, 1 Bill or 1 Year.



**Questions?** Call Utilities Customer Service, 970-212-2900.

For **ways to shift or lower your electric use**, visit [fcgov.com/TOD-IQAP-Tips](http://fcgov.com/TOD-IQAP-Tips).

## ADDITIONAL RESOURCES

- Get a jump start on saving water and energy by signing up for a free home efficiency assessment and products through Larimer County Conservation Corps, open to both renters and homeowners. Schedule an appointment online at [larimer.org/ewd/energy](http://larimer.org/ewd/energy) or call 970-498-6660.
- Check out the Efficiency Works Store at [efficiencyworksstore.com](http://efficiencyworksstore.com) for savings on power strips, lighting, shower heads and more.

## NEED ASSISTANCE?

Email [utilitiesaffordability@fcgov.com](mailto:utilitiesaffordability@fcgov.com) or call 970-416-2032.

Esta información sobre el programa "Income-Qualified Assistance Program", que ofrece una tarifa de luz y agua a descuento, puede ser traducida, sin costo para usted, 970-212-2900.