



**Utilities**

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## Residential Solar Fact Sheet

This document shall be incorporated into every residential solar PV system proposal provided by a Participating Solar Contractor. A signed copy is required to be submitted with the solar interconnection application whether the customer seeks a solar rebate or not.

Customers considering an investment in a solar PV system should be aware of the following:

- Only customers working with active Participating Solar Contractors through sales, design and installation stages of their project are eligible to receive a residential solar rebate.
- Customers will continue to receive energy bills from Fort Collins Utilities after the solar system is energized.
- Energy produced by the solar PV system is consumed by the home first; excess energy is returned to the grid. Utilities does not track 'solar self-consumption' in the home.
- There is no 'banking' of energy generated by solar PV systems unless battery storage is included in the system installed. All energy purchased from and returned to the grid is itemized on the customer's monthly utility bill with other utility charges which may include potable water, wastewater and stormwater. Bill credits carry over to future months.
- Customers will be billed for all energy consumed from the grid and credited for energy returned to the grid according to the rates in place at the time of such consumption and/or generation.
- Solar energy generated by the system will vary on a monthly basis due to natural cycles, with highest production around the summer solstice and lowest production around the winter solstice.
- The rates and rate structures which govern the price for energy consumed from the grid and energy returned to the grid are subject to change at the sole discretion of FC Utilities as defined by City Code. There is no provision for customers to lock in a rate or rate structure.
- The economic performance or payback for the proposed PV system is not guaranteed and may vary over time based on system performance and energy rates, among other variables. This provision is waived only if the Participating Solar Contractor providing the system chooses to offer this guarantee at their own risk. Such representations shall not bind or otherwise create obligations for Utilities.
- The sizing or design of a system to offset a certain percentage of a customer's annual energy use does not mean a reduction of the same size in energy charges or total energy bill.
- Renewable Energy Credits generated by the solar PV system are assigned to Fort Collins Utilities by customers who accept the Solar Rebate.
- There will be two inspections of the solar PV system: one by Fort Collins Building Services, and a second by Fort Collins Utilities before issuing the Permit to Operate.
- Limits apply to customer eligibility for payout of accumulated bill credits: Only customers who do not receive all water services (potable water, wastewater and stormwater) are eligible to receive a refund of accumulated credits. The customer must have been on a net metering rate for at least 12 billing cycles as of the payout consideration date, which is March 1 of each year.
- Customers with solar PV systems **will not** have City-supplied electric power during a distribution grid outage affecting their service transformer. Customers may install a battery storage system designed to isolate from the grid during an outage to serve the home's energy loads.

Customer acknowledges receipt and review of this document:

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_