

Efficiency Works/Epic Homes

Home assessment: what to expect

Congratulations on enrolling in the Efficiency Works Homes assessment program, part of the Fort Collins Epic Homes program.

This document outlines the assessment process, shares helpful information on how to prepare for your home assessment and answers some frequently asked questions. Please review this document before scheduling your assessment.

How the assessment process works

1. Enrollment

Your enrollment is now complete.

2. Sign the required paperwork

Your advisor will send you the required forms to sign:

- a. Efficiency Works Terms and Conditions. If you are not able to sign the Terms and Conditions electronically, you will be provided a paper copy at your assessment.
- b. If an Xcel Energy natural gas account exists at your property, the Xcel account holder must sign an additional form prior to the assessment (this form will be sent electronically via DocuSign).

3. Day of the assessment

Your advisor will come to your home on the scheduled day and time. The assessment takes between 2-4 hours to complete, depending on your assessment type. The advisor performs an overall inspection of your home, including building diagnostics such as:

- a. A blower door test to measure air leakage in and out of the home
- b. Infrared imaging to see deficiencies in the building's thermal envelope
- c. A window test to evaluate the efficiency of the window glazing
- d. Visual inspections of the home's exterior, attic, crawlspace and basement
- e. Identifying health and safety concerns, such as whole house ventilation, radon and testing for carbon monoxide issues

f. **NOT included in your assessment:**

- Interior and exterior water use analysis
- Solar analysis
- Testing for asbestos, lead or mold (your advisor will let you know of possible issues and recommend testing if applicable)

You do not need to be present during the entire inspection, but it is a good opportunity to talk to your advisor and learn more about your home. If the home is occupied, the occupant must be at least 18 years old to proceed. If you prefer a vacant home assessment, please let your advisor know when you schedule the assessment (unoccupied home assessments are not available for multi-unit rental properties).

How to prepare your home for the assessment

Please clear out a space for access around the:

- Furnace/air conditioner/heat pump/boiler
- Water heater
- Attic entrance
- Crawl space entrance

If you have a wood-burning stove or wood-burning fireplace, please:

- Remove all debris from your fireplace and close the flue prior to your assessment
 - *If debris is present, a fire is burning or a fire has been lit within 24 hours, the advisor will not be able to conduct the air leakage testing for your assessment.*

Additional preparation for landlords of rented homes

All landlords are required to:

1. Notify the tenant about the energy assessment.
2. Be physically present during the assessment. Property managers can act as a proxy. Tenants can also act as a proxy in a single family home or duplex.

After the assessment

Your energy advisor will:

- Develop a custom home efficiency report for you with all information and data collected during your assessment
- Provide professional advising when you need it
- Help you navigate bid reviews, efficiency upgrades, rebate applications and project financing

Fort Collins Utilities customers information

Your Efficiency Works assessment is a required part of the Epic Homes program, offered only to Fort Collins Utilities customers. As an Epic Homes customer, you may also earn an Epic Homes certificate, qualify for an Epic Loan or participate in Fort Collins Utilities' indoor environmental quality study. Learn more about Epic Homes [here](#).

Don't have the cash for a project? See the Fort Collins Utilities on-bill financing option, [Epic Loans](#), for below-market interest rate financing option.

Other helpful information

Role of Efficiency Works service providers

Efficiency Works maintains a list of participating contractors that can offer our rebates. All approved service providers undergo a robust training/enrollment process that ensures those service providers have demonstrated the ability to complete efficiency projects in a timely and high-quality manner. Our service providers are trained to:

- Meet our robust installation standards
- Provide gas appliance safety testing when needed
- Complete your rebate application

Quality assurance

We stand behind our service providers and provide free quality assurance on all rebated projects in our program. If at any point you are concerned about the quality of work or services you are receiving, please contact John Fassler at Jfas100@gmail.com or 970-691-9671.