



## Take Control of Your Bill

Remember, with Time-of-Day (TOD) electric pricing, **WHEN** you use electricity is as important as **HOW MUCH** you use.

- Off-peak prices are approximately 70% less than on-peak prices. Save money by shifting your electric use to the lower-priced, off-peak hours and by reducing your overall use.
- Use a programmable or smart thermostat to control heating and cooling costs.
- Save approximately 50¢ per load by drying your laundry during off-peak hours.

Details: [fcgov.com/TOD](http://fcgov.com/TOD)

**Sign up for a home efficiency assessment.** Reduce utility costs and increase the comfort of your home with a \$60 assessment. Details: [fcgov.com/home-efficiency](http://fcgov.com/home-efficiency)

**Receive a rebate.** Rebates are available for energy and water efficiency products. Details: [fcgov.com/rebates-programs](http://fcgov.com/rebates-programs)

**Fix drips and leaks.** It's the fastest way to conserve. Details: [fcgov.com/high-water-use](http://fcgov.com/high-water-use)

**Sign up for a free sprinkler audit.** Join our waitlist to be among the first to book for 2020. Details: [fcgov.com/sprinkler-audit](http://fcgov.com/sprinkler-audit)

**Pay less for wastewater.** Lower your winter quarter average (WQA) by using less water in January, February and March and save on your wastewater rates year-round. Details: [fcgov.com/wastewater-rates](http://fcgov.com/wastewater-rates)

Learn more at [fcgov.com/conserves](http://fcgov.com/conserves).



## Utilities Affordability Portfolio

Learn how to make your utilities more affordable at [fcgov.com/utilities-affordability](http://fcgov.com/utilities-affordability).

### Payment Assistance Fund

Receive financial assistance once per 12-month cycle on your electric and/or water bill. Details: [fcgov.com/PAF](http://fcgov.com/PAF)

### Medical Assistance Fund

Discounted electric rate for medically necessary equipment. Details: [fcgov.com/MAP](http://fcgov.com/MAP)

### Income-Qualified Assistance Program

A reduced electric, water and/or wastewater rate that provides 23% off certain elements of these services. Details: [fcgov.com/IQAP](http://fcgov.com/IQAP)

### Contact

[fcgov.com/utilities](http://fcgov.com/utilities)  
[utilities@fcgov.com](mailto:utilities@fcgov.com)  
970-212-2900, V/TDD 711

Aids and services are available for persons with disabilities.  
Esta información puede ser traducida, sin costo para usted.



LIGHT & POWER



WATER



WASTEWATER



STORMWATER



## 2020 RATES

& TIPS TO MANAGE UTILITY COSTS

[fcgov.com/residential-rates](http://fcgov.com/residential-rates)



## 2020 Residential Rate Changes

It is Fort Collins Utilities' rate philosophy that adjustments should be gradual and modest in order to avoid large increases in any given year.

Rates provide the funding needed for ongoing maintenance, infrastructure improvements and capital projects throughout our community.



**Electric:** 5.2% increase for electric distribution infrastructure improvements



**Water:** 0.4%-0.9% increase based on cost-of-service model updates (varies by rate class)



**Wastewater:** -0.6%-1.4% adjustment based on cost-of-service model updates (varies by rate class)



**Stormwater:** 2% increase for infrastructure improvements to continue to minimize flood hazards

### Learn More

- [fcgov.com/residential-rates](http://fcgov.com/residential-rates)
- [utilities@fcgov.com](mailto:utilities@fcgov.com)
- 970-212-2900, V/TDD 711

## Electric, Water, Wastewater and Stormwater Rates

As a locally owned, not-for-profit utility, Fort Collins Utilities is committed to delivering safe, reliable and competitively priced electric, water, wastewater and stormwater services.

Our prices are based on the costs associated with serving our customers and are adjusted through bi-annual, cost-of-service studies.

We do not make a profit on the services we provide. Funds received are invested into our infrastructure and operations to maintain and continually improve our systems.

Many factors, including fuel costs, environmental regulations, infrastructure improvements, and changing energy and water demands, affect the costs of producing and providing utility services.

When setting rates, we balance these factors to ensure safety, reliability and the best price possible for our customers.

Learn more: [fcgov.com/utility-rates](http://fcgov.com/utility-rates)

### Commercial Rates

Learn about commercial rates and how to manage costs at [fcgov.com/utilities/business](http://fcgov.com/utilities/business).



### Ways to Pay Your Bill

- Online: [fcgov.com/e-bill](http://fcgov.com/e-bill)
- Phone: 970-212-2900
- Mail: PO Box 1580, 80522
- In person: 222 Laporte Ave.

[fcgov.com/payment-options](http://fcgov.com/payment-options)

### Time-of-Day (TOD) Electric Pricing Presentations

Want to know more about TOD electric pricing? Learn how to take control of your bill and find simple ways you can shift your use to save.

Invite us to your next HOA, multifamily housing group, non-profit, church, book club or other community meeting for an interactive presentation.

Sign up at [fcgov.com/presentations](http://fcgov.com/presentations).

### Residential Bill Comparisons from 2019 to 2020

A typical residential customer, based on average annual use, could expect to see an overall increase of \$4.18 per month (see chart).

Additional information:

[fcgov.com/residential-rates](http://fcgov.com/residential-rates)

	2019 RATES	2020 RATES	% CHANGE	\$ CHANGE
<b>Electric</b> 700 kilowatt-hours/month	\$74.64	\$78.52	5.2%	\$3.88
<b>Water</b> 10,000 gallons/month	\$47.88	\$48.07	0.4%	\$0.19
<b>Wastewater</b> 4,800 gallons/month WQA	\$34.45	\$34.24	-0.6%	-\$0.21
<b>Stormwater</b> 8,600 sq. ft. lot, light runoff	\$15.73	\$16.04	2%	\$0.31
<b>Total Average Monthly Utility Bill</b>	\$172.70	\$176.88	2.4%	<b>\$4.18</b>