

# Understanding Your Fort Collins Utilities Residential Net Metering Bill



**Fort Collins Utilities**  
**Customer Service**  
 222 Laporte Ave.  
 Hours: 8 a.m. to 5 p.m. Mon., Tue., Thurs., & Fri.  
 10 a.m. to 5 p.m. Wed.

Phone: 970-212-2900  
 V/TDD: Dial 711 for Relay Colorado  
 E-mail: [utilities@fcgov.com](mailto:utilities@fcgov.com)  
 Web: [fcgov.com/utilities](http://fcgov.com/utilities)  
 Se habla Español



Account Number	Customer Name	Service Address	Bill Date	Due Date	Amount Due
123456-12345	YOUR NAME	123 ADDRESS STREET	11-07-18	11-27-18	\$181.25
<b>TOTAL DUE</b>					<b>\$181.25</b>

See reverse side for customer information and explanation of terms.

Billing and Payment Summary					
Payment due last billing period.....	\$	156.99			
Payments received since last billing.....	\$	156.99			
<b>Previous balance, please pay now.....</b>	<b>\$</b>				
Charges this billing period due 11-27-18 .....	\$	\$181.25			
<b>Total amount due.....</b>	<b>\$</b>	<b>\$181.25</b>			

Service	Rate Code	Service Date From	To	Days	Meter Readings Previous	Present	Multiplier	Usage	Charge
TOD Elec Energy Net		10-05-18	11-05-18	32					
Base Charge	E140								\$6.16
Non-Summer 2 Peak	E140							300.000 KWH	\$63.14
Non-Summer 2 Off-Pk	E140							450.000 KWH	\$29.00
Non-Sum2 Pk-RET	E140							150.000 KWH	-\$29.78
Non-Sum2 Off-Pk-RET	E140							137.000 KWH	-\$8.33
Over 700 kWh Tier	E140								\$0.88
Water		10-05-18	11-05-18	32	18002	19002	10	10000	
Base Charge	WB20								\$17.87
Tier 1	W220							7000 GAL	\$19.37
Tier 2	W220							3000 GAL	\$9.54
Wastewater	Q221	10-05-18	11-05-18	32				4833 WQA	\$36.78
Stormwater	H122	10-05-18	11-05-18	32					\$33.02
Sub-total									\$177.65
City Sales Tax									\$3.60
Total charges this billing period									\$181.25

**DEFINITION OF UNITS**  
 KWH - Kilowatt-hours  
 GAL - Gallons  
 WQA - Winter Quarter Average (Jan. - Mar.)

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**Make checks payable to Fort Collins Utilities. Return this portion with payment to ensure proper credit. Thank you!**

Account Number	Service Address	Bill Date	Date Due	Amount Due
123456-12345	123 ADDRESS STREET	11-07-18	11-27-18	\$181.25
<b>TOTAL DUE</b>				<b>\$181.25</b>

YOUR NAME  
 123 ADDRESS STREET  
 FORT COLLINS, CO 80526

FORT COLLINS UTILITIES  
 PO BOX 1580  
 FORT COLLINS, CO 80522-1580

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1. Account information, including account number and service address.
2. Your current billing period total for all services and your overall total, including unpaid amounts from past billing periods.
3. Breakdown of previous and current balances. **Total amount due** includes past unpaid charges.
4. The **Usage** listed on your bill is the amount of energy used or returned depending on time of day and season based on your Fort Collins Utilities meter.
5. **TOD Elec Energy Net Meter** shows all energy charges and credits for the month. Base charges are applied to all customers and are the same every month. Summer and Non-Summer charges are based on the amount of energy consumed during two time periods (on-peak and off-peak) throughout the day. There is also a tier charge for electric use over 700 kWh (except for all-electric heat homes).
6. The amount of solar electricity you returned to the grid in times of surplus/over-generation is labeled RET. To determine the amount of solar energy used by your house for the service period, take the gross solar generation (kWh) from your system monitoring device for the corresponding service dates from your utility bill and subtract the RET amounts (kWh) on your bill (e.g., If your system monitoring device says 1,000 kWh was produced for the service dates and your bill says 287 kWh was returned, your house consumed 713 kWh of solar energy).  
  
 To determine the total amount of energy used by your home, add solar energy used by your house (determined above) to the total kWh usage on bill (e.g., 713 kWh plus 750 kWh (sum of Non-Summer 2 Peak and Non-Summer 2 Off-Pk usage) equals 1,463 kWh for the household).
7. To learn more about **Water**, **Stormwater** and **Wastewater** service charges, visit [fcgov.com/how-to-read-your-bill](http://fcgov.com/how-to-read-your-bill).
8. Below the dotted line is the bill stub. Include when paying by mail or in person.



**MONITOR YOUR HOME'S ENERGY AND WATER USE**

Use our free, online tool to track daily, monthly and annual energy and water use at [fcgov.com/monitor-my-use](http://fcgov.com/monitor-my-use).