



Manage Your Utility Bill

When you use electricity is as important as how much you use.

- Shift some electric use to off-peak times, especially from larger appliances, like air conditioners, electric heating equipment, clothes dryers and dishwashers.
- Use a programmable or smart thermostat to control heating and cooling costs.
- Adjust thermostat settings a few degrees lower in the winter and higher in the summer, especially during on-peak hours.

Details: fcgov.com/TOD

Sign up for a home efficiency assessment.

Reduce utility costs and increase the comfort of your home with a \$60 assessment.

Details: fcgov.com/home-efficiency

Receive a rebate. Rebates are available for a variety of energy and water efficiency products. Details: fcgov.com/rebates-programs

Fix drips and leaks. It's the fastest way to conserve. Details: fcgov.com/high-water-use

Sign up for a free sprinkler audit.

Join our waitlist to be among the first to book in 2019. Details: fcgov.com/sprinkler-audit

Pay less for wastewater. Lower your winter quarter average (WQA) by using less water in January, February and March and save on your wastewater rates year-round. Details: fcgov.com/wastewater-rates

Learn more at fcgov.com/conserves.



Utilities Affordability Portfolio

Learn how to make your utilities more affordable at fcgov.com/utilities-affordability.

Need help paying your bill?

- Visit fcgov.com/payment-assistance for a list of agencies.
- Call Catholic Charities Larimer County, 970-484-5010.
- Contact La Familia/The Family Center, 970-221-1615.

Medical Assistance Program

Discounted electric rate for medically necessary equipment.

Details: fcgov.com/medical-assistance

Income-Qualified Assistance Program

A 23% discount on electric, water and wastewater services (for specific components) is available for households that receive LEAP. Details: fcgov.com/IQAP

Contact

fcgov.com/utilities

utilities@fcgov.com

970-212-2900, V/TDD 711

Aids and services are available for persons with disabilities.
Esta información puede ser traducida, sin costo para usted.



LIGHT & POWER



WATER



WASTEWATER



STORMWATER



2019 RATES

& TIPS TO MANAGE UTILITY COSTS

fcgov.com/residential-rates



2019 Residential Rate Changes

It is Fort Collins Utilities' rate philosophy that adjustments should be gradual and modest in order to avoid large increases in any given year (5% or less per utility per year).



Electric: Average 5% increase (varies slightly by rate class), with 3.6% for electric distribution infrastructure improvements and 1.4% for increased wholesale power costs.

- **TOD Rate:** 4.8% increase
- **Electric Heat TOD Rate:** 4.1% increase

When compared to other Colorado utilities, Fort Collins Utilities is in the lowest quartile for both residential and commercial rates. Details: fcgov.com/electric-rates-comparisons



Water: No increase.



Wastewater: No increase.



Stormwater: 2% increase for infrastructure improvements to continue to minimize flood hazards.

Electric, Water, Wastewater and Stormwater Rates

Fort Collins Utilities reviews its rates through cost-of-service studies to provide reliable and quality electric, water, wastewater and stormwater services.

Typically, City Council approves rates by ordinance in November and the rates go into effect in January.

As a community-owned, not-for-profit utility, rates provide the revenue required to deliver reliable services for each utility, including ongoing maintenance, infrastructure improvements and capital projects throughout our community.

We realize rate increases impact our customers, and we work diligently to manage the costs and financial integrity of each utility.

Learn more at fcgov.com/residential-rates, email utilities@fcgov.com or call 970-212-2900.

Commercial Rates

Find details on commercial rates and how to manage costs at fcgov.com/utilities/business.



WAYS TO PAY YOUR BILL

- Online: fcgov.com/e-bill
 - Phone: 970-212-2900
 - Mail: PO Box 1580, 80522
 - In person: 222 Laporte Ave.
- For more information, visit fcgov.com/payment-options.

Time-of-Day (TOD) Residential Electric Pricing

Fort Collins Utilities transitioned to TOD pricing in October 2018. This transition is a rate structure change and not a rate increase.

With TOD pricing, **when** you use electricity is as important as **how much** you use. The price you pay changes based on the time of day, the day of the week and the season.

Learn more at fcgov.com/TOD.

Residential Bill Comparisons from 2018 to 2019

A typical residential customer, based on average annual use, could expect to see an overall increase of \$3.76/month (see chart).

Additional information: fcgov.com/residential-rates

	2018 RATES	2019 RATES	% INCREASE	\$ INCREASE
Electric 700 kilowatt-hours/month	\$71.96	\$75.41	4.8%	\$3.45
Water 10,000 gallons/month	\$47.88	\$47.88	0%	0%
Wastewater 4,800 gallons/month WQA	\$34.45	\$34.45	0%	0%
Stormwater 8,600 sq. ft. lot, light runoff	\$15.42	\$15.73	2%	\$0.31
Total Average Monthly Utility Bill	\$169.71	\$173.47	2.2%	\$3.76