



Adopt-A-Neighbor Eligibility Guidelines

This service is available to Fort Collins residents who:

- Are physically unable to shovel their own sidewalk,
- Cannot afford to pay for these services, and
- Do not have neighbors, family or friends to assist them.

Please be aware, Neighborhood Services will do its best to match people, however, if a match cannot be found, **residents are still responsible for proper snow removal.**



Neighborhood Services
970-224-6046
fcgov.com/neighborhoods



You can expect your volunteer to:

- Shovel your front sidewalk and clear the path to your front door.
- Volunteers are **not** obligated to shovel your driveway. We can try to match you with a volunteer willing to do so and/or you can ask your volunteer directly.
- Shovel your sidewalk within 24 hours after a snowstorm ends, as required by City code. Please remember many volunteers have jobs and may need the full 24 hours to shovel your walk.
- Shovel your sidewalk only after a significant snowfall that won't melt within 24 hours.

As a recipient of this service, you:

- Should call 970-224-6046 if someone other than your volunteer shovels your walk so we can save your volunteer a trip.
- Should thank your volunteer, often.
- Should **not** invite the volunteer into your home, for your safety and his or hers. You may, however, send cookies, hot chocolate or other goodies home with your volunteer.
- Should **not** pay your volunteer. Your volunteer is doing this for the satisfaction of serving neighbors in need.