

Homelessness Services and Housing Opportunities Advisory Committee Meeting #10

Wednesday, September 9

4:00pm – 6:00pm

Meeting location: Zoom

HSHO Committee Members (attendees - virtual - in bold):

Mike Bello	Cheryl Zimlich	Kristin Psaki
Mike Sinnett	David Rout	Lily Adams
Joshua Geppelt	Dean Hoag	Luke McFetridge
Laura Walker	Desiree Anthony	Matt Robenalt
Alma Vigo-Morales	Holly LeMasurier	Nick Verni-Lau
Fernando Leyva	Jeff Swoboda	Seth Forwood
Ben Mozer	Johnny Square	Yvonne Myers
Brian Ferrans	Julie Brewen	

Staff Members:

Honoré Depew, Jacqueline Kozak-Thiel, Beth Sowder, Darin Atteberry, Caryn Chapmine, Lindsay Ex

Meeting Facilitators:

Chris Hutchinson and Katie Huey, Trebuchet Group

Community Members (those who signed in):

Luke Worden
Kevin Jones - FC Chamber
Pat Ferrier
Cailea Eisenberg
Alyssa Stephens
Joe Glomboski
Jess Ervin
Karen Artell
Michelle Christensen

Pre-Meeting - Technology Check

Three codes used for people in the meeting

Mbr = indicates member of committee

Stf = City or Trebuchet Group Staff

O/Observer = Community observer

Welcome/ Meeting Start

- Agenda and group norms review
- Opening remarks from Darin:
 - o Thankful for the work and acknowledgement of interesting time that we're in
 - o Recognizing weight of challenges right now and how that may be impacting personal and professional lives
 - o Will move forward in a collaborative matter - the work done here will not be shelved or disregarded
 - o Hope this time will be a dialogue and dynamic conversation rather than one way communication

Overview of Final Document, by section

- Clarifying questions and committee comments between sections
 - o Committee Process Overview
 - o Awareness and Understanding
 - o Effective Response and Priority Services
 - o Opportunities and Tradeoffs of a Campus / Co-located Model
 - o Determining Criteria for Site Feasibility
 - o Strategies to Address and Mitigate Challenges

Discussion of Final Document

- Discussion of importance of shared governance
 - o Can help with consistency and adherence to best practices
 - o Looking at data and being data informed to decide what success looks like
 - o Shared governance brings shared resources and with the population comes stigma, shared governance makes it harder for community to point fingers at any one provider. Allows reframing to a "community problem"
 - o Learn from Denver example of "which comes first" when planning
- Discussion of who are we serving
 - o Is this discussion reflective of the community at large or several business leaders? What's the sample size?
 - o Do we need more data here?
 - o Concentration of services impacts how people are acting and responding - we offer services in a long-term engagement model which could cause us to see the on-going extent of where they come from and why
- It may not look like strong consensus, but we do have strong recommendations for if - then thinking

Questions/Ideas for City Manager from Committee

Q: What does “success” look like? A: Status quo is not an acceptable metric for success.

Look closely at the “if this, then that...” scenarios in the document.

Q: Will 2021/22 budget offers reflect the recommendations? A: This is a high priority for this City Council. Getting clarity from this Council (prior to April) would be helpful for the overall process. If there are actionable items to be considered for funding they would need to be brought forward in the very near term (for 2021 budget).

Q: What next steps for process, including engagement of the community (and this group)? A: stay involved and make your voices heard. You have the right to reach out directly to your elected representatives. Council grateful for the input and perspectives. Follow the work of City Council - be informed and inform the process.

Consensus on the committee was sometimes hard to reach because of the diverse mix of members - especially combining SMEs with community members who don't have the same depth of experience with complex topics. And the voice of non-experts is crucial for a well-rounded and representative final document.

Questions/Ideas for Committee from City Manager

Q: Did the lessons learned from COVID response and Aztlan temporary shelter inform the committee's work? A: Quite a bit. See [June 11 meeting notes](#).

Q: Do we have data to better understand where those seeking homeless shelter / services are hailing from? A: Murphy Center estimates 10-30% of their customers come from outside Fort Collins

Q: What questions do you have for the Mayor and City Council?

Q: Does the written document capture the expertise of the committee? A: In certain sections SME perspective could have been given more weight.

Next Steps Ideas

- Committee suggestions for next steps and further engagement
 - o City Manager to inform Council about committee work (verbal and written)
 - Executive Lead Team, Leadership Planning Team, Council Work Session
 - o City will continue to connect with committee members as we move forward
 - o Homeward 2020 Steering Committee will be engaging with the document. Footnotes or side bars highlighting national best practices could be helpful for contextualizing considerations about service provision.
 - o A better understanding of resource distribution would be helpful. Uplifting the optimism of the work being done helps to set expectations and keep momentum.
 - o Suggestion for a task force / subcommittee for next steps

Notes for HSHO Advisory Committee Meeting #10

- Consider continuing to engage this committee (or its members) around considerations and points of disagreement
 - Questionnaire to be sent to committee members gauging interest in continued engagement with the work
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- Darin will inform Council of what he's heard in both writing and dialogue in Council work-sessions and one-on-ones. Darin will be communicating regularly with the committee as the City designs what's next.
 - Survey will be sent to committee members asking how much they'd like to be involved in what comes next

Wrap Up

- Celebration and appreciation

What did you get from your participation and connection with this group? What did you learn? What did someone else do that helped you?

- I personally learned the depth of this issue that affects so many people in our community, and the passion of people already helping to make a real difference.
- Most of all just want to express gratitude for your time during this time. This is a community issue and you are community leaders with content and context expertise that provides valuable insight for our collective response.
- I would like to thank everyone for their participation, especially considering how challenging times are right now. I look forward to taking the lessons learned from this experience to help the entirety of our community in a way that is smart, compassionate, and addresses the complexity of homelessness and its impacts. If anyone wants to grab a coffee and continue this conversation with me, feel free to reach out to me at nick@outreachfortcollins.org. Thanks again!
- This is a community-wide problem and we need to commit the resources and energy as if it falls on all of us to help mitigate. Also, I really really appreciate the additional effort that the sub-committee leads put into this process and the recommendations
- Gratitude for being given the gift of getting to participate in a process with committed citizens to our community.
- Connection with people that care about this issue in many different ways and hear what matters to them.
- Deeply appreciate the commitment everyone made to this process.
- We as a city can solve this if there is a commitment from EVERYONE
- Let's rather be optimistic toward community. We know how to solve this.

Agenda for HSHO Advisory Committee Meeting #10

AGENDA

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Wednesday September 9, 2020

4:00pm – 6:00pm

<https://us02web.zoom.us/j/82100569871>

Meeting Facilitator: Chris Hutchinson, Trebuchet Group

[3:45 – 4:00]

[Pre-meeting Technology Check]

- Join early to test video/audio and enter your username

4:00 – 4:10

Welcome / Meeting Start

- Agenda review

4:10 – 5:00

Overview of Final Document, by section

Clarifying questions and committee comments between sections

- Committee Process Overview
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- Effective Response and Priority Services
- Opportunities and Tradeoffs of a Campus / Co-located Model
- Determining Criteria for Site Feasibility
- Strategies to Address and Mitigate Challenges

5:00 – 5:10

BREAK

5:10 – 5:35

Discussion of Final Document

- Recommendations & Considerations

5:35 – 5:50

Next Steps

- Committee suggestions for next steps & further engagement

5:50 – 6:00

Wrap Up

- Celebration and appreciation
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