



Advisory Committee for
Homelessness Services & Housing Opportunities

- 4:00 Welcome**
- 4:10 Group Discussion – Gaps in Services / Needs Assessment**
- 4:50 BREAK**
- 5:00 Group Discussion – How facilities can meet community needs**
- 5:45 Wrap Up and Next Steps**
- 6:00 End**

Group Norms:

- Speak from personal experience
- Lead with inquiry and curiosity
- Value diverse perspectives
- Get comfortable with discomfort
- Acknowledge the difference between intent and impact
- Use the buffet rule
- Speak Directly and Honestly
- _____

Group Discussion – Gaps in Service

9 Murphy Center for Hope
242 Conifer St., 970-494-9940. Mon.-Fri. 8am-5pm
In need of support? The Murphy Center is a great place to start.
Multi-agency resource center, one-stop-shop of services;
veterinary services available
SummitStone Health Partners, Homeward Alliance, Neighbor to Neighbor,
Catholic Charities, Veterans Services, Showers, Laundry, Mail and more
Bus Routes 8 and 81

SHELTERS/MEALS
12 Catholic Charities
460 Linden Center Drive
970-484-5010
Program and overflow shelter for men, women and families. Lottery held daily for overflow beds: Families 3:30pm, Women 5pm, Men 10pm
Nov. 1-April 30: Women overflow held at Community of Christ Church at 220 East Oak Street
Lunch served for all at noon and 12:30pm seven days a week
Bus Routes 8 and 81

17 Fort Collins Rescue Mission
315 Jefferson Street
970-224-4302
Transitional program and overflow shelter, damp shelter
Women's lottery: sign-up before 5pm each day. Men's lottery: sign-up before 4:30pm each day.
Long term beds available for working men and women; showers available for guests staying overnight; breakfast at 6:30 AM, evening doors open at 4:30pm, chapel at 5pm, dinner at 5:30pm, seven days a week
Bus Routes 5, 14, 8 and 81

Family Housing Network
Scattered sites
970-484-3342
Emergency overnight shelter, day center and case management for families with children
Family Day Center
300 E. Oak St.
Mon.-Sat., overnight shelter in area faith communities; call 970-484-3342 for an intake appointment

DAY SHELTERS
12 Catholic Charities
460 Linden Center Drive
970-484-5010
Mon.-Fri. noon-4pm, Sat. & Sun. 9am-4pm

9 Murphy Center for Hope
242 Conifer Street
970-494-9940
Mon.-Fri. 8-11:30am
Bus Routes 8 and 81

WARMING CENTERS
9 Murphy Center for Hope
242 Conifer Street
970-494-9940
Mon.-Fri. 5pm-10pm; Nov.-April
Bus Routes 8 and 81

20 Fort Collins Mennonite Fellowship
300 East Oak Street
Sat. 5-10pm; Sep.-May
Subject to change without notice

25 PEAK Community Church
500 Mathews Street
Sun. 6-10pm; Nov.-April
Subject to change without notice

HOUSING INFORMATION
7, 9 Neighbor to Neighbor
1550 Blue Spruce Drive
970-484-7498
rental information
242 Conifer Street
970-494-9705
Housing search assistance,
emergency rent and first month rent assistance
Bus Routes 8 and 81

Downtown Fort Collins Resources

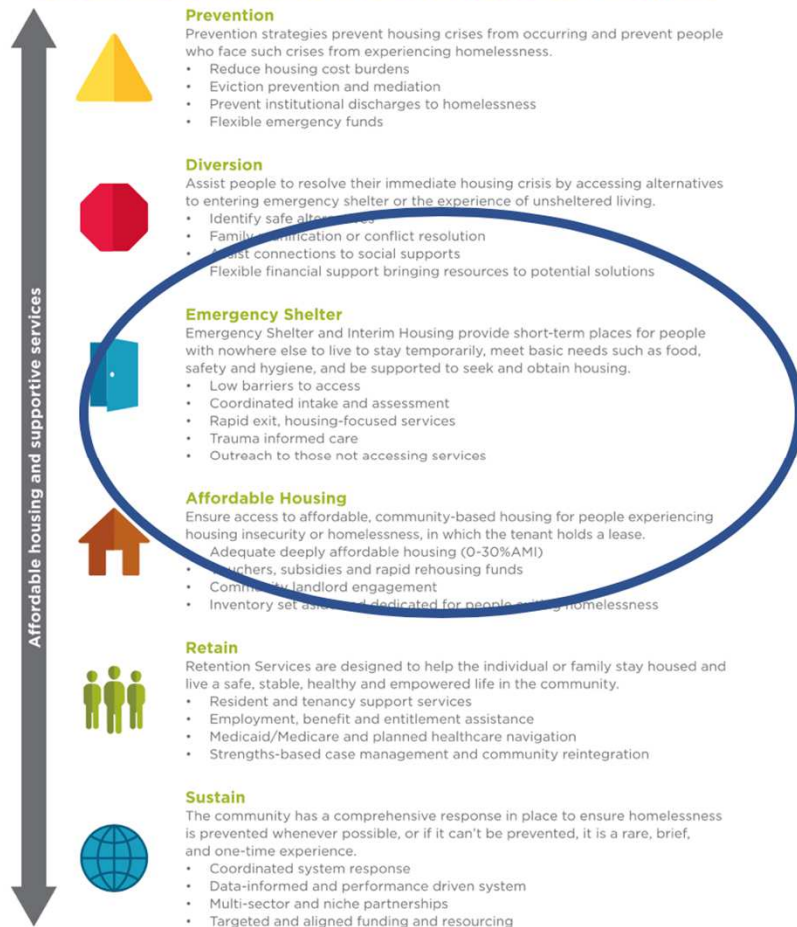
Downtown Transit Center Routes
5, 8, 9, 10, 14, 18, 81, 92, FLEX, MAX
CSU Transit Center Routes
2, 3, 6, 7, 10, 19, 31, 32, 33, HORN
South Transit Center Routes
11, 12, 16, 19, FLEX, MAX
Library

Homeless Resource Guide
FORT COLLINS
Current as of October 2019

Icons: House, T-shirt, Fork and Spoon

HOMELAND ALLIANCE
OUTREACH FORT COLLINS
SUMMITSTONE HEALTH PARTNERS

The solution to homelessness is a housing focus across the system



homeward2020.org

A Spectrum of Solutions

- Prevention
- Diversion
- **Emergency Shelter**
- Affordable Housing
- Retain
- Sustain

Source: www.homeward2020.org

THE FIVE KEYS TO EFFECTIVE EMERGENCY SHELTER



HOUSING FIRST APPROACH

Align shelter eligibility criteria, policies, and practices with a Housing First approach so that anyone experiencing homelessness can access shelter without prerequisites, make services voluntary, and assist people to access permanent housing options as quickly as possible.



SAFE & APPROPRIATE DIVERSION

Provide diversion services to find safe and appropriate housing alternatives to entering shelter through problem-solving conversations, identifying community supports, and offering lighter touch solutions.



IMMEDIATE & LOW-BARRIER ACCESS

Ensure immediate and easy access to shelter by lowering barriers to entry and staying open 24/7. Eliminate sobriety and income requirements and other policies that make it difficult to enter shelter, stay in shelter, or access housing and income opportunities.



HOUSING-FOCUSED, RAPID EXIT SERVICES

Focus services in shelter on assisting people to access permanent housing options as quickly as possible.



DATA TO MEASURE PERFORMANCE

Measure data on percentage of exits to housing, average length of stay in shelter, and returns to homelessness to evaluate the effectiveness of shelter and improve outcomes.

Fort Collins Rescue Mission

	Winter Season (Nov 2018-April 2019)		Summer Season (May 2019-Oct 2019)	
	Men	Women	Men	Women
m Beds (per night)	14	8	14	8
ds (per night)	18	16	18	16
(per night)	44	5	24	--
hly average)	2,159	789	1,758	770
ly average)	13	15	35	19
thly average)	11	7	14	14

Catholic Charities

	Winter Season (Nov 2018-April 2019)			Summer Season (May 2019-Oct 2019)		
	Men	Women	Families	Men	Women	Families
r night)	18	6	4	18	6	4
ght)	12	--	--	12	--	--
ght)	44	32	1	24	20	1
)	1,939	653	150	1,478	608	125
e)	9	--	--	59	--	--
	27	8	20	14	3	3

Homelessness Response & Housing Providers Solutions Think Tanks

September 13, 2019

January 31, 2020

- **Community Action Plan to End Homelessness scheduled for Spring 2020:**
A deliverable in implementation of the Fort Collins 10-Year Plan to Make Homelessness Rare, Short-Lived and Non-Recurring.
- Developed preliminary **alignment** on next steps and system development priorities.
- **Resource** for community groups conducting upcoming conversations and decision-making about homelessness and housing solutions.

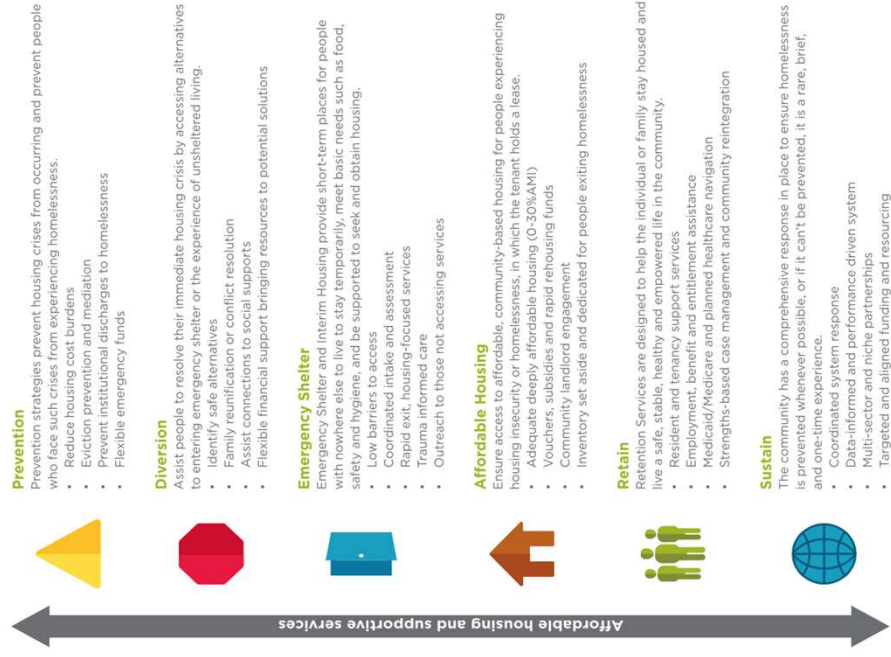
Retreat Agenda

- I. Organizing Efforts and Outcomes:
Homeless Solutions Systems Thinking**
- II. What We Know (and don't know):
Community Data Inventory
- III. Who We Are: Taking Stock of the Ecosystem,
Strengths and Weaknesses
- IV. Where We Are Headed: Strengthening
Capacity to Achieve Supportive Housing
Outcomes
- V. Action Strategy 2020: Strengthening Shared
Capacity to Deliver Results**
- VI. North College Site Discussion**

Attendees

Convener: Holly LeMasurier, Homeward 2020
Michele Christensen, Housing Catalyst
Jessica Coe, SummitStone Health Partners
Joe Domko, Catholic Charities
Kelly Evans, Neighbor to Neighbor
Jess Fear, Health District of Northern Larimer
Seth Forwood, Harvest Farm
Eddy Hopkins, Peak Community Church
Rachel Kirkland, Homeward Alliance, Employment Services
Tom Konstanty, Fort Collins Rescue Mission
Stephanie Madsen-Pixler, SummitStone Health Partners
Jackie Marks, Murphy Center Director
Linda Nuss, Homeward Alliance, Operations
David Rout, Homeward Alliance
Ricki Shorkey, The Servant's Heart
Beth Sowder, City of Fort Collins
Gwen Stephenson, Catholic Charities
Marla Sutherland, Homeward Alliance, Housing First Services
Nick Verni-Lau, Outreach Fort Collins
Annette Zacharias, Family Housing Network

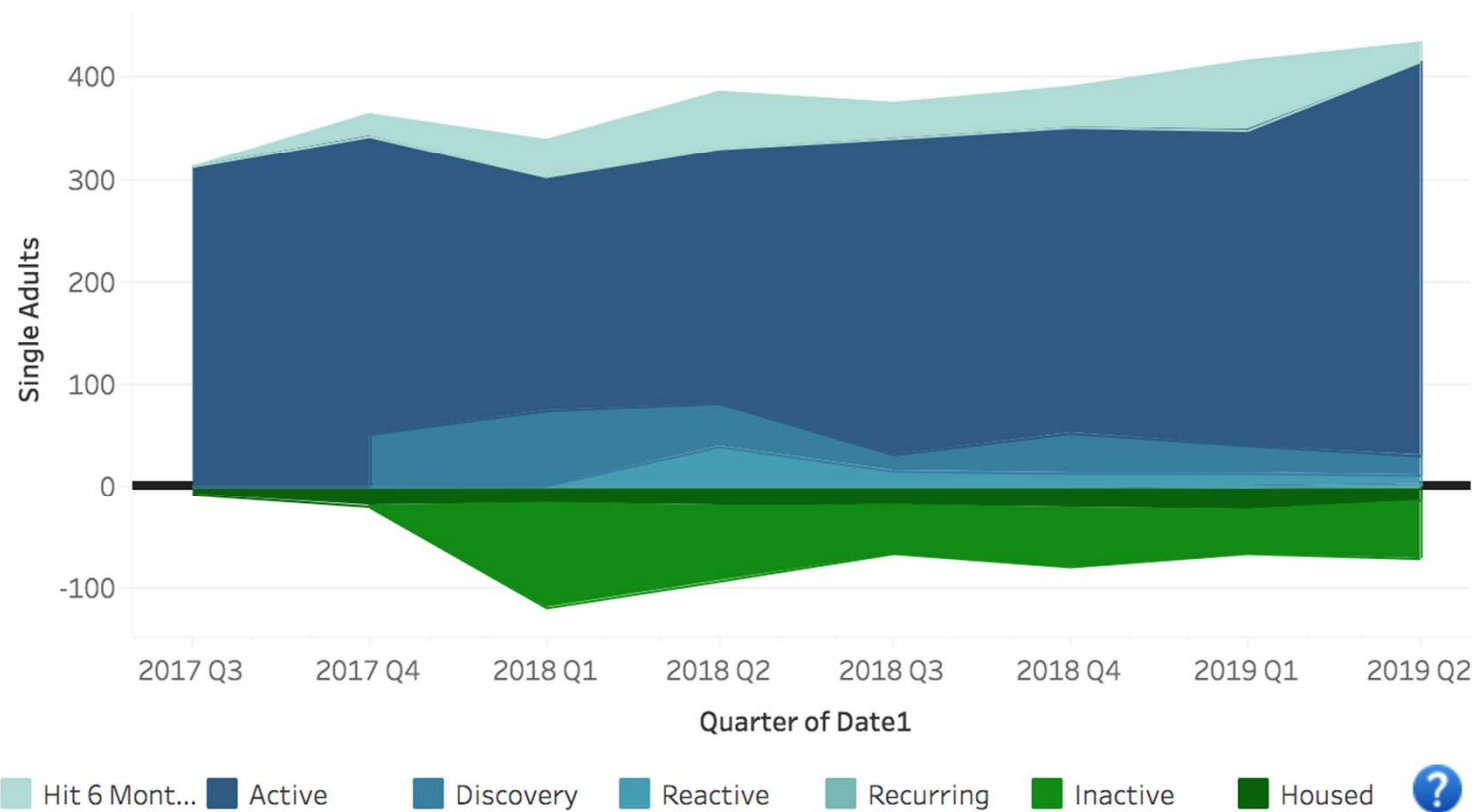
The solution to homelessness is a housing focus across the system



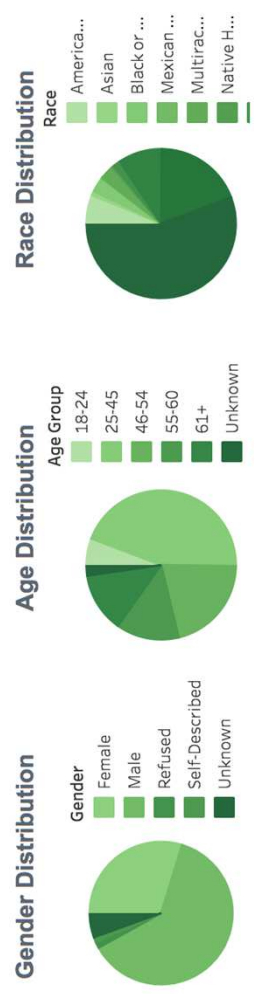


Housing First Initiative data

System Cumulatives



Participant Demographics (Self-Reported)



Medicaid Distribution

	Not Enrolled	Unknown
Enrolled	122	76

Dual Mental Health + Substance Use Concerns Reported

	Yes	No	Unknown
	24	368	42

Disability Distribution

	No	Unknown
Yes	188	62

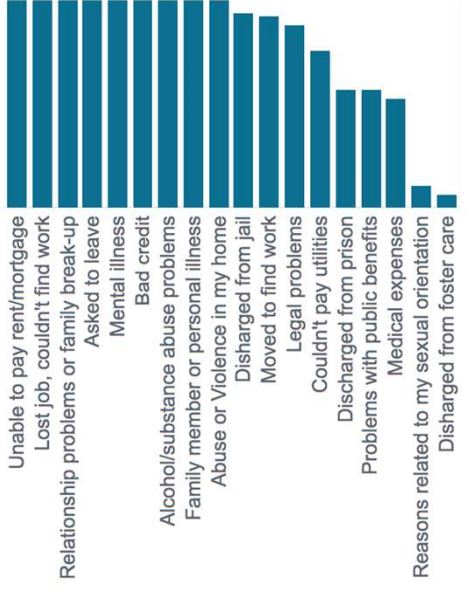
Veteran Distribution

	No	Unknown	Refused
Yes	345	46	16

Has Experienced Homelessness Before: HFI Status

	Yes	No
	170	72

Contributing Factors Snapshot (Self-Reported)





Best-practice: Coordinated Entry

Client-centered services and housing through Case Management



★ GAP: Case Management

★ GAP: Affordable Housing

Source: www.homeward2020.org



The Economic Case for Supportive Housing: Over 85+ Cost-Benefit Analysis Studies*

Cost of Random Ricocheting:

Emergency room, 911, law enforcement, courts, shelter, streets, jail, etc.

\$35,000 - \$150,000

Cost of Housing and Services

\$13,000 - \$25,000



Current Overnight Shelter Bed Utilization ~ 275

Fort Collins Rescue Mission: ~ 110

Catholic Charities Mission ~ 112 indiv. + 4 Family Rooms

Family Housing Network ~ 20 people (adults w/children); 8 Rooms

Crossroads Safehouse ~ 24 adults, plus their children

Seasonal Overflow ~ 30 (currently women)

+ Murphy Center Day and Warming Shelter ~ 185 day/~ 85 night

Safe Place to Rest ~ 15 at Community-based Sites (*currently not activated*)

****HFI Data on Long-Term Homelessness ~ 300-400 experience long-term homelessness**

Provider Think Tank: Maximizing Emergency Shelter

- Right-sized solutions by populations
- Realign and leverage resources and coordination
- Create a performance driven system
- Housing First and evidence-based best practices
- More Partnerships
- Increase Prevention and Diversion a.s.a.p.
- Keep folks from long-term and chronic homelessness (resolve complex folks better)
- Invite people in to help solve some of the problems they, and we, as a community, face
- Build army of case managers that are flexible and can meet the needs of all

Discussion: Evaluating & Optimizing Emergency Shelter

Does our community have an adequate and effective emergency shelter and homeless response system in place?

How do we know?

What are your community goals related to emergency shelter and homelessness?

- Data on utilization: How many beds are available for whom? When?
- How many *unduplicated* guests (winter/summer)? How much unmet need?
- How many people are being diverted?
- What is emergency /housing crisis presented at entry? Larimer resident?
- What services are guests receiving and not receiving?
- How long are stays? Who is/is not resolving in 30/60 days?
- Through what series/resources are people achieving permanent exits?
- What are durable funding sources and how are they aligning for results?
- Are resources at adequate levels to achieve targeted outcomes?



Local Shelter Capacity, Opportunities & Gaps

- What are the **needs** for emergency shelter?
- How is this determined?
- What are the **priority services** to provide in shelter?
- What are the **gaps** in our local emergency shelters?
- How can **new facilities/site partnerships** improve and build on the community homeless response system?
- What can be implemented in the **short-term** to relieve individual and community impacts?
- What **models** for highly efficient shelters fit within our local community ecosystem?

of Beds; Populations;
Access

Basic Needs (meals, showers,
lockers, resting place, etc.)

Housing-focused Services

Other Services enhancements

Funding

Capacity for Best practices

Group Discussion – Gaps in

9 Murphy Center for Hope
 242 Conifer St., 970-494-9940. Mon.–Fri. 8am–5pm
In need of support? The Murphy Center is a great place to start.
 Multi-agency resource center, one-stop-shop of services;
 veterinary services available;
 SummitStone Health Partners, Homeward Alliance, Neighbor to Neighbor,
 Catholic Charities, Veterans Services, Showers, Laundry, Mail and more
 Bus Routes 8 and 81

SHELTERS/MEALS

12 Catholic Charities
 460 Linden Center Drive
 970-484-5010
 Program and overflow shelter for
 men, women and families. Lottery
 held daily for overflow beds. Families
 3:30pm, Women 5pm, Men 10pm
 Nov. 1–April 30: Women overflow held
 at Community of Christ Church at
 220 East Oak Street
 Lunch served for all at noon and
 12:30pm seven days a week
 Bus Routes 8 and 81

17 Fort Collins Rescue Mission
 316 Jefferson Street
 970-224-4302
 Transitional program and overflow
 shelter, damp shelter
 Women's lottery: sign-up before 5pm
 each day. Men's lottery: sign-up before
 4:30pm each day.
 Long term beds available for working
 men and women, showers available
 for guests staying overnight; breakfast
 at 6:30 AM, evening doors open at
 4:30pm, chapel at 5pm, dinner at
 5:30pm, seven days a week
 Bus Routes 5, 14, 8 and 81

Family Housing Network
 Scattered sites
 970-484-3342
 Emergency overnight shelter, day
 center and case management for
 families with children
Family Day Center
 300 E. Oak St.
 Mon.–Sat., overnight shelter in area
 faith communities, call 970-484-3342
 for an intake appointment

DAY SHELTERS

12 Catholic Charities
 460 Linden Center Drive
 970-484-5010
 Mon.–Fri. noon–4pm, Sat. & Sun.
 9am–4pm

9 Murphy Center for Hope
 242 Conifer Street
 970-494-9940
 Mon.–Fri. 8–11:30am
 Bus Routes 8 and 81

WARMING CENTERS

9 Murphy Center for Hope
 242 Conifer Street
 970-494-9940
 Mon.–Fri. 5pm–10pm; Nov.–April
 Bus Routes 8 and 81

20 Fort Collins Memorial Fellowship
 300 East Oak Street
 Sat. 5–10pm, Sep.–May
 Subject to change without notice

25 PEAK Community Church
 504 Meadows Street
 Sun. 6–10pm; Nov.–April
 Subject to change without notice

HOUSING INFORMATION

7.9 Neighbor to Neighbor
 1500 Blue Spruce Drive
 970-484-7498
 rental information
 242 Conifer Street
 970-494-9705
 Housing search assistance,
 emergency rent and first month rent
 assistance
 Bus Routes 8 and 81

BREAK

- 4:00 Welcome
- 4:10 Group Discussion – Gaps in Services / Needs Assessment
- 4:50 BREAK
- 5:00 **Group Discussion – How facilities can meet community needs**
- 5:45 **Wrap Up and Next Steps**
- 6:00 **End**

- What are the needs for emergency and mid-term shelter in Fort Collins?
- What are the needs for wrap-around services in Fort Collins?
- How can new/expanded facilities build on what works now to meet those needs in the future?
- What specific features of new/expanded shelter/services are needed to prepare people for existing and upcoming long-term housing opportunities?

Group Discussion How facilities can meet community needs



- 4:00 Welcome
- 4:10 Group Discussion – Gaps in Services / Needs Assessment
- 4:50 BREAK
- 5:00 Group Discussion – How facilities can meet community needs
- 5:45 Wrap Up and Next Steps**
- 6:00 End**

<u>HSHO Advisory Committee Schedule</u>			
November 13, 2019	January 16, 2020	March 19, 2020	May 21, 2020
December 5, 2019	February 3, 2020	April 9, 2020	June 11, 2020
December 23, 2019	February 24, 2020	April 30, 2020	July 2, 2020

March 19

- Regional and national context
 - What are other cities doing? (Panel discussion)
- Community health impacts

April 9

- Criteria for new/expanded services

April 30

- Consider options for recommendations

Thank You!