

Notes for HSHO Advisory Committee Meeting #8

Homelessness Services and Housing Opportunities Advisory Committee Meeting #8

Thursday July 20, 2020

4:00pm – 6:00pm

<https://us02web.zoom.us/j/82100569871>

HSHO Committee Members (attendees - virtual - in bold):

Mike Bello	Cheryl Zimlich	Kristin Psaki
Mike Sinnett	David Rout	Lily Adams
Joshua Geppelt	Dean Hoag	Luke McFetridge
Laura Walker	Desiree Anthony	Matt Robenalt
Alma Vigo-Morales	Holly LeMasurier	Nick Verni-Lau
Fernando Leyva	Jeff Swoboda	Seth Forwood
Ben Mozer	Johnny Square	Yvonne Myers
Brian Ferrans	Julie Brewen	

Staff Members:

Honoré Depew, Ingrid Decker

Meeting Facilitators:

Chris Hutchinson and Katie Huey, Trebuchet Group

Community Members (those who signed in):

Kevin Jones
Derek Getto
Joe Glomboski

Pre-Meeting - Technology Check

Three codes used for people in the meeting

Mbr = indicates member of committee

Stf = City or Trebuchet Group Staff

O/Observer = Community observer

Welcome/ Meeting Start

- Agenda and group norms review
- Review committee process, roles, and timeline
- Remaining meetings 8/24 and 9/9
- Each of the sub-committee leaders has committed to gathering the notes and taking lead on creating continuity for each section of the recommendations - by distilling what the committee is sharing to create a good outline
- At the end of this meeting you'll share which items you agree with and which you disagree with - the sub-committee will then use this info to help draft the recommendations by category
- Goal is to give draft committee clear information so they can use your inputs to draft the report - will then present to the group for comments online, and finalize during 8/24 meeting, before sharing with the City Manager during the last meeting on 9/9

Subcommittee Report Out

Volunteer members: Yvonne Myers; Julie Brewen; Alma Vigo-Morales; Holly LeMasurier; Seth Forwood

- Met to identify recommendation champions; each to take lead on a different section
 - o Holly - Resourcing
 - o Julie - Site Considerations/Co-locations
 - o Alma - Site Considerations
 - o Yvonne - Co-location (Organizing)
 - o Seth - Priority Services (Writing)
- Yvonne volunteered to be the organizer
- Seth volunteered to be primary business writer
- Goal is to get committee inputs and make sure we are on track

Small Group Discussions - four rounds

- Form breakout groups around the four categories
- Breakout room discussion / edit recommendations outline
- Group contributions have been captured in GroupMap and will be presented to Sub-committee to draft recommendations










Areas of Agreement/Disagreement

- Given control to indicate which of the 140 inputs you agree with or disagree with
- Left on the scale is disagree - right is agree - comments still work - can say why you have plotted that way
- We will send out a link on when documents are ready to be commented on

Priority Services/Facilities

Priority services/facilities - Seth Forwood	
Adequate bathrooms, showers	
24/7 model	
Robust data collection	
Showers, laundry, supplies - replicate Murphy Center	
Build for higher capacity bc of increasing need - don't want to be maxed out right away - flexibility to use space for changing needs	
Full assessment including medical, mental health, food source, family/child needs, existing links/support, and coordination plan based on full assessment of needs. (Enhanced HMIS or VI-SPDAT)	
Who/what providers will participate? What will it look like when it's done? +1	
Census - how many beds, by population type, acuity type - full spectrum of needs for service and meeting the needs of specific people served (gender, etc.)	
Transportation - bus line or walkable	
Trauma-informed designed facility and care	
Decide what specific things to put on the campus and what just available in the community (e.g. pop up healthcare)	
Outdoor spaces	
Preventative healthcare - cost avoidance with primary care to avoid emergency dept stays	
Space for people's stuff	
Overarching goal that Homelessness is rare, short-lived, and non-recurring	
Computer room, telehealth capability	
Highly flexible shelter space - can morph with need	







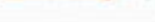










Notes for HSHO Advisory Committee Meeting #7

Coordination treatment and service planning	
Housing possibly (PSH, Bridge, some kind) & housing navigation	
Private space for counseling - therapeutic space	
Bed bug mitigation (oven)	
Recovery/respice beds	
Service for people with pets (vet care and place for pets)	
Decision about whether the facility is dry or damp - should it be the same for all? Challenges for people to stay in shelter depending on their needs	
Visual signage for where things are	
youth - specific space for youth	
Defined boundary on where the campus is and what is inside and outside	
Covered area over the entry	
Spiritual support/access on-site	
Community garden and large scale commercial kitchen (cooking classes)	
Medication room check-in/library	
Outdoor/indoor recreational facility	
Space for physical and occupational therapy	
Low-stimulus area	
Cars/campers - integration of safe car camping, with adequate light, shade, etc.	
Transportation pickup separate area from front door	
Negative pressure room - good for any infection	

Co-location - Seek/Avoid

Co-location: seek/avoid - Yvonne Myers	
Co-located - what is primary, secondary, and tertiary done elsewhere. This step needs to happen.	
Scale and design are needed in order to meet all of the users needs - families, versus singles, men, etc.	
collaboration of providers is important (communication/clarity of roles up front/addressing challenges)	
Governance is the first step - important for role clarity.	
Need a good marketing campaign to "sell" the vision, need, and we are going to minimize the problems and will lessen the negative impact.	
Value in combining services with shelter.	
Coordinated entry.....Shelter should be one or two of the main access points for these services.	
Need case management services and mental health services on the weekends	
families should be separate (safer and have different needs served by other agencies)	
not sure if families, single men and women should all be on same site	
avoid duplication of services by clear roles in co-location	
co-located site needs to manage BOTH day shelter site AND resource center (requires staffing)	
need a big piece of land to accommodate the different facilities serving different people	
day shelter and evening shelter helps people not have to move around	
establish governance in a co-location site, need to seek what that would look like	
Seek: Co-locate offers opportunity for efficiencies in staffing, service delivery, building operation expenses, less travel for clients	
evidence that co-location of services is imporant	
homeless services with health care is a necessity	

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emphasize co-locating health services - health clinic at the murphy center has been talked about for a long time	
increased scale of space would support enhanced co-location	
Identify the shelter for regional, county-wide, or Fort Collins clients?	
Avoid: youth co-located with adult PEH	
seek transportation access (and co-location helps to minimize transportation needs)	
Seek efficiencies and outcomes - flow through to housing. Spot on the continuum.	
need experts for each service with overall shared governance	
Are we prepared for the cost of 24/7 shelter and services co-located?	
health clinic, occupational therapy, physical therapy, podiatry, eye care, ongoing health needs to be part of the health care on co-located site	
Avoiding re-inventing the wheel. Enhance the services and coordination that we already have. Versus putting everyone all together.	
co-locate services for PEH with spaces for learning (enjoyment and skills based) for PEH and whole community	
results in concentration of services with community impacts	
Is this a regional service, City Service, County service?	
Big space requires security	
space reflects humanizing design, connecting with community	
day shelter with behavioral health and housing navigation	
flexible spaces, library hub, small concert/event hall (outside), community gathering spaces, sports, microbusinesses/social enterprises, spiritual practice	

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The Stout Street Clinic in Denver is a good example/model to learn more about	
Shelter must take responsibility as a Good-Neighbor in vicinity of facility. Care and management of facility doesn't start-end at the front door when the issues of neighbors are concerned.	
co-located 24/7 large site is costly (food/security)	
Smaller facilities not co-located has a smaller impact on neighborhoods	
We need a little more space and thinking about all of the services that we already have.	
Pitfalls of co-location of concentrating services in one area and the community marketing	
day shelter attracts people into building, additional strategy/operations needed for resource center management	
This new site would replace the Murphy Center as this is the 24 hour center.	
Spiritual services on-site or co-located?	
family guest space, visitor space	
Lewis Project I	
Colorado is attracting from other states, related to having Medicaid and Food Stamps. If we build it they will come.	
Aztlan Center did not also include the services	

Site Considerations

Site considerations - Alma Vigo-Morales	
Need to be clear and transparent of what this site will be used for.	
Interconnectedness to other entities working with the homeless.	
How accessible to public transportation?	
Not an island unto itself. Not isolated. A part of the community it's within.	
Accessible - how can people get to it?	
Bigger than needed today, at this moment. Add capacity beyond today's need.	
Needs to be as inclusive as possible; consider transgender homeless folks feel safe.	
Flexible space so it can be changed if needed in the future. Look at where the facility is in the community, how it's going to be used, that it can be future-proofed to the best of our ability.	
Consider what needs will be in 10-20 years, how needs may change. Not just capacity, but what changes may occur in the vicinity. Ex: internet accessibility - would be expensive to fix later.	
Needs to be accessible for disabilities (architectural).	
Good to understand who the site would serve; ex: just adult males?	
Appear to be missing a top that talks about either a centralized facility that is easily accessible to the transportation lacking folks or several locations so travel isn't an issue.	
Infrastructure needed to build a facility - storm, sewer, electrical, retention, water	
Home-like, affords privacy, friendly	
The staff, people trained to run this facility need to be highly trained, kindest, most accepting people in the community.	
There has to be component of affordability; someone has to write the check. Need affordable land.	

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Would this facility be intended to serve all homeless populations or part? Ex: mental illnesses might drive how it needs to be operated.



Have seen shelters in industrial areas - least resistance from this type of area.



Too many comments are related to operational issues and structure (facilities) not the site.



Any nearby neighbors would be welcoming to this facility.



Zoning - what is next to it? Do you want to be next to a residential? What do we NOT want it to be next to?



W/out clarity on who we might serve at the location...we might need parking, solve for pets (outdoor space). Not able to plan until clarity on who the site will serve.



Other services - too much concentration of services can be an issue. Too little creates an access issue.



Plenty of both indoor and outdoor space (for recreation).



Facility could also be used for other things, so it brings other people into the facility to get a mix so people don't feel so isolated. Ex: classes, club & group meetings (for free or small fee), concert or social gathering. Will need more space for this.



Resourcing

Resourcing - Holly LeMasurier	
Partnerships are surviving situation better than others who aren't working together	—————>
Use models from other areas - how to blend municipal / governmental funding with other revenue sources to strengthen a homeless system of support	—————>
Diversity of revenue streams will strengthen options	—————>
Funds for operating vs. funds for capital	—————>
Sustainable sources - municipal help, taxes - create lists of where money can come from	—————>
For this to work, this has to be owned by local government - not doing it - but they have skin in the game - could be county, city, both/and - can't be relying on private funding and grants	—————>
The more robust services, the higher the cost	—————>
Demonstrate success with clients accessing services - decrease costs of emergency health care - other examples of cost avoidance	—————>
If there is a funding source/pool, having providers not have to compete for funding - adding more to one can take away from another and create a non-collaborative environment	—————>
Who is target audience for the shelter and this will/can dictate resourcing	—————>
Two buckets: Facility/one-time acquisition and move cost & Operating, ongoing facility and services costs	—————>
Funding needs to provide funding and support for co-location model functions (staff, committee support, etc.)	—————>>
What would it look like for revenue streams to contribute? What revenue streams?	—————>>
Return on investment to have everything at one campus vs. having things close together	—————>>
What might agencies be bringing with them already? (Staff, budget, etc.) what are partner roles. Areas of need to be identified among partners for gap/expansion funding.	—————>>

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Harder to fund on-going operations	
Still trying to understand Covid piece - operating expenses, social distancing, capacity in new environment	
Different recipient populations may garner different resources -families, single adults.	
Social impact investing - a group to target after creating pitch/platform to help show impact to execute program with differing outcomes - programs get funded IF you perform	
Homeward alliance spent more in 3 months at Aztlan Center than would have expected to spend entire year under regular operations	
Efficiencies gained in co-location can be redeployed and repurposed for other things	
Cost avoidance with jail avoidance	
Already worried about finances - idea of committing to long term project is daunting	
Possible funders are not at table today because not all are bought into specific approach for serving the homeless. Modify/refine approaches and more money likely available.	
Real estate searches ongoing/experts-partners at buildings, developments, public building inventory, office spaces	
Find examples of SIB/Social impact investing models across the country at different scales	
Ensure FC residents are primary beneficiaries of services, and more funders likely to consider support.	
Government prefers to do one-time funding	

Wrap Up

- The Groupmap will remain open so committee members can share their inputs until Friday 7/24
- Thank you for leaders who've volunteered to steer recommendations drafting work
- Sharing what they're taking away from the session in the group chat
 - o Lots of questions about focus still
 - o This format was helpful
 - o Need to spend more time with it and the notes from prior meetings. Would like to have a way to list Must Have's versus Nice to Haves
 - o My brain is full! Full of ideas and possibilities and questions
 - o Bear with me. I'm just getting my feet wet with this online stuff

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Agenda

[3:45 – 4:00]

[Pre-meeting Technology Check]

- Join early to test video/audio and enter your user name
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4:00 – 4:15

Welcome / Meeting Start

- Agenda and group norms review
 - Review committee process, roles, and timeline
 - Remining meetings 8/24, and 9/9
-

4:15 – 4:35

Small Group Discussions – RND 1

- Form breakout groups around the four categories
 - Breakout rooms discussion / edit recommendations outline
-

4:35 – 4:55

Small Group Discussions – RND 2

- Form breakout groups around the four categories
 - Breakout rooms discussion / edit recommendations outline
-

4: 55 – 5:00

BREAK

5:00 – 5:20

Small Group Discussions – RND 3

- Form breakout groups around the four categories
 - Breakout rooms discussion / edit recommendations outline
-

5:20 – 5:40

Small Group Discussions – RND 4

- Form breakout groups around the four categories
 - Breakout rooms discussion / edit recommendations outline
-

5:40 – 6:00

Wrap Up

- Take-aways & next steps

Next Meeting

- August 24th 4:00pm – 6:00pm
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Note

Charter for Advisory Committee Meetings prescribes the following themes/focus areas for the 12 meetings:

- Understanding current conditions
- Considering response models
- Opportunities and tradeoffs of a co-located services model
- Strategies to address and mitigate challenges
- Determining criteria for site feasibility
- Considering potential locations