



IMPORTANT EVENT INFORMATION

Open every evening Dec. 13-29; 5-9 p.m. (excluding Dec. 25).

Your receipt will serve as your ticket. Doors open at 5 p.m.; last paid entry is 8 p.m.
The approximate time to plan for an enjoyable visit is one hour from start to finish.



Refund and Exchange Policy

There are no refunds for tickets to Garden of Lights. **Exchanges to a different date of Garden of Lights are permitted up to three days before the date listed on your receipt. To inquire about an exchange, please call 970.416.2486.** Admission cost will not be replaced if lost, stolen, or unused. Event tickets are not refunded or exchanged for any inclement weather, including but not limited to snow, wind, rain, mud, cold, or extreme temperatures. Refunds will not be given for dissatisfaction of the event, as opinions are subjective. Event purchases are non-transferrable to another event or Gardens education class. Exchanges cannot be requested within three days of the date listed on your receipt.

Parking

Free parking is available in The Gardens parking lot and across the street in the Federal Office complex.

Accessibility

The Garden of Lights pathway is ADA accessible, but keep in mind areas may be icy. ADA guests may enter through the Visitor's Center. Starting at 5 p.m., a limited quantity of wheelchairs can be checked out at the Guest Services desk. These are available on a first-come, first-serve basis. No reservations will be accepted. Wheelchair accessible parking is available in the Gardens' main parking lot.

Inclement Weather

Garden of Lights is primarily an outdoor event along a concrete path. We recommend wearing shoes with good traction and dressing for the current weather conditions. Special events take place rain, shine, or snow – so please plan accordingly.

Event Rules

Path is a one-way direction. Please stay on the designated path. Please do not touch the lights or decorations. The Gardens on Spring Creek is a non-smoking facility. Dogs, bikes, scooters are not allowed. Service animals are permitted.

Event Check-In

Please print your receipt or present it on your mobile device upon entering the Visitor's Center.

Comfort Notes

- **The Butterfly House is not open during Garden of Lights.**
- Restrooms are available in our Visitor's Center.
- HoloSpex glasses will be available for purchase in our Gift Shop (\$2 each).
- There is no food or drink available on site; non-alcoholic beverages are permitted.
- There is no coat check available on site.