



Supported Devices List - July/2020

Current list of known supported and tested devices for Connexion TV

** Please only recommend devices which are on this certified list and reference provided notes*

Device Type	Device Name	Supported Device Make/Model		Supported Operating System	NOTES
Apple	iPhone	Apple's currently supported iPhones (see note)		iOS 12.0 +	https://support.apple.com/guide/iphone/supported-models-iphe3fa5df43/12.0/ios/12.0
	iPad	Apple's currently supported iPads (see note)		iOS 12.0 +	https://support.apple.com/guide/ipad/supported-models-ipad213a25b2/ipados
	Apple TV	Apple TV HD, Apple TV 4K (4 th Generation and up)		TvOS 12.0 +	https://support.apple.com/en-us/HT200008
Android (Google)	Phone	Google	Pixel 3, 3XL, 3A, 3AXL, 4, 4XL	Android OS 8 +	
		Samsung	Galaxy S9, S9+, S10E, S10, S10+, Note 9, 10, 10+ Fold	Android OS 8 +	
		LG	K30, K40, G8, G8X, Q7 Plus	Android OS 8 +	
	Tablet	Google	Pixel Slate	Android OS 8 +	
		Samsung	Tab 5SE, S6	Android OS 8 +	
	Streaming Box	Nvidia	Shield TV, Shield TV Pro	Android TV 8 +	
		Xiaomi	Mi Box, Mi Box S 4K HDR	Android TV 8 +	
Set Top Box	Arris	Connexion VIP6102W	Android TV 8+	Available from Fort Collins Connexion	
Amazon	Streaming Stick	Fire TV Stick Gen 2, Gen 3, Fire TV Stick 4K		Fire OS 5.0 +	
	Streaming Box	Fire TV 3 (pendant), Fire TV Cube Gen1 & 2		Fire OS 5.0 +	
Web Client	Browser	Google Chrome, Mozilla Firefox, MS Edge / IE, Safari		Most current build	
Smart TV	Amazon Fire TV Models	Element 4K, Insignia HD/4K, Toshiba HD/4K		Fire OS 5.0 +	* PLEASE NOTE * - Must confirm <u>full</u> Amazon App store on TV
	Android TV Models *select models	*Sony, *Sharp, *Phillips, *HiSense		Android OS 8 +	https://www.sony.com.sg/electronics/support/articles/00200248 Hisense, Sharp and Phillips Roku TVs are not supported or tested at this time.

ADDITIONAL NOTES:

Although this list does not cover every possible compatible device, this is the current list of supported and *tested* devices. The Connexion app may run on other devices, however if not certified and tested, it may have unexpected results or failures. If you want to guarantee compatibility with our television platform, you may opt to use our Set Top Box offering. This list will change and be updated as new certified devices are added.

SMART TV DISCLAIMER:

Our vendor has certified certain Smart TVs that can run the Connexion TV app directly without the use of an additional device. However, we have often found issues with compatibility either with the App store on the TV and/or the behavior on the device itself. Due to these QC problems, *we do not recommend a Smart TV without technician validation at time of install*. Please avoid any guarantee that the TV will be supported by default and note that while possible, it must be validated at time of install. Should the TV exactly match the make/models above and confirm a *** fully functional Amazon or Google Play app store**, it is likely that it will work. Customers can validate this directly by searching and finding the Connexion TV App in the related app store however without this validation, we cannot assume it will be compatible.