City of Fort Collins, Colorado

2021 Community Survey

Open Participation Web Survey Report of Results

June 2021

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About this Report

As part of the effort to provide residents the opportunity to rate the quality of life in Fort Collins and their satisfaction with community amenities and their local government, the City conducted a scientific survey of 3,000 households within city boundaries. Mailed surveys were sent to randomly selected households in April 2021 and data were collected through May 24, 2021. The survey invitatins also contained a URL where the survey could be completed online on Polco in English or Spanish. After the official data collection period was underway (see the report, *The Fort Collins Community Survey Report 2021*), the City of Fort Collins made available a web-based survey to its residents through a link on the City's website and other various communication avenues. Residents were able to complete the survey for two weeks in May 2021 and 241 residents responded, including one Spanish-speaking respondent. This report contains the results of this open participation administration of the web-based survey.

These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Fort Collins. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Survey results were weighted using the population norms to reflect the appropriate percent of those residents in the city. The variables used for weighting the household respondent data were gender, age, housing unit type (attached or detached), housing tenure (rent or own), and area of residence. No adjustments were made for design effects. The results of the weighting scheme are presented in the table on the following page.

Table 1: 2021 Fort Collins, CO Open Participation Survey Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing**			
Own home	54%	78%	56%
Rent home	46%	22%	44%
Detached unit*	60%	79%	62%
Attached unit*	40%	21%	38%
Race and Ethnicity**			
White	90%	90%	91%
Not white	10%	10%	9%
Not Hispanic	90%	96%	96%
Hispanic	10%	4%	4%
Sex and Age**			
Male	50%	39%	49%
Female	50%	61%	51%
18-34 years of age	49%	23%	46%
35-54 years of age	27%	42%	29%
55+ years of age	24%	35%	26%
Males 18-34	25%	9%	25%
Males 35-54	14%	18%	14%
Males 55+	11%	12%	11%
Females 18-34	24%	15%	24%
Females 35-54	13%	24%	13%
Females 55+	13%	22%	13%
Area**			
District 1	19%	21%	19%
District 2	18%	17%	17%
District 3	17%	14%	17%
District 4	15%	12%	15%
District 5	14%	12%	14%
South-west	5%	14%	7%

* ACS 2017 5-year estimates
** Only of the population in housing units

Respondent Characteristics

The following tables display the weighted demographic characteristics of those responding to the 2021 Community Survey including frequency of responses and the number of respondents.

Table 2: Length of Residency

About how many years have you lived in Fort Collins?	Percent of respondents
Less than 2 years	8%
2-5 years	22%
6-10 years	21%
11-20 years	21%
More than 20 years	28%
Total	100%

Table 3: Respondent Student Status

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent of respondents
Yes	3%
No	97%
Total	100%

Table 4: Respondent College or University Attended

Which college or university do you attend?	Percent of respondents
Colorado State University	85%
Front Range Community College	15%
Another local college or university	0%
Total	100%

Table 5: Employment Status

What is your employment status?	Percent of respondents
Working full time for pay	70%
Working part time for pay	11%
Unemployed, looking for paid work	1%
Unemployed, not looking for paid work	2%
Fully retired	16%
Total	100%

Table 6: Work in Fort Collins

Do you work inside the boundaries of Fort Collins?	Percent of respondents
Yes, outside the home	50%
Yes, from home	24%
No	27%
Total	100%

Table 7: Respondent Age

Which of the age groups below best describes you?	Percent of respondents
18-24	2%
25-34	44%
35-44	17%
45-54	12%
55-64	11%
65-74	12%
75+	3%
Total	100%

Table 8: Respondent Housing Type

Which best describes the building you live in?	Percent of respondents
One family house detached from any other houses	62%
Duplex or townhome	12%
Apartment or condominium	26%
Mobile home	0%
Other	0%
Total	100%

Table 9: Respondent Housing Tenure

Do you own or rent your residence?	Percent of respondents
Own	56%
Rent	44%
Total	100%

Table 10: Respondent Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent of respondents
Less than $25,000	3%
$25,000 to $49,999	16%
$50,000 to $99,999	41%
$100,000 to $149,999	26%
$150,000 or more	14%
Total	100%

Table 11: Respondent Gender

What is your gender?	Percent of respondents
Woman	47%
Man	46%
Transgender woman	0%
Transgender man	0%
Non-binary	1%
Two Spirit	1%
Prefer to self-identify	0%
Prefer not to answer	5%
Total	100%

Table 12: Respondent Sexual Orientation

Which term best describes your sexual orientation?	Percent of respondents
Heterosexual	76%
Lesbian or gay	7%
Bisexual	4%
Asexual	1%
Pansexual	1%
Prefer to self-identify	1%
Prefer not to answer	11%

Total may exceed 100% as respondents could select more than one option.

Table 13: Respondent Race/ethnicity

What is your race and/or ethnicity?	Percent of respondents
American Indian/Alaskan Native	1%
African	0%
African American/Black	0%
Asian/Asian American	3%
Hispanic/Latinx/Spanish Origin	3%
Middle Eastern/North African	1%
Native Hawaiian/Other Pacific Islander	0%
White	87%
Prefer to self-identify	3%
Prefer not to answer	7%

Total may exceed 100% as respondents could select more than one option.

Table 14: Council District of Residence

	Percent of respondents
District 1	19%
District 2	17%
District 3	17%
District 4	15%
District 5	14%
District 6	17%
Total	100%

Complete Set of Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" or "no opinion" response option, two tables for that question are provided: the first excludes the "don't know" or "no opinion" responses and the second includes those response options.

Table 15: Question 1 without "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Overall, as a place to live	53%	36%	7%	3%	0%	100%
Overall safety of community members	35%	49%	12%	4%	0%	100%
Quality of shopping opportunities	28%	34%	29%	9%	2%	100%
Quality of dining opportunities	41%	35%	19%	3%	2%	100%
Quality of entertainment opportunities	25%	42%	27%	4%	3%	100%
Availability of job opportunities	7%	35%	37%	18%	4%	100%
Availability of affordable quality housing	3%	5%	20%	31%	41%	100%
Quality of arts and cultural opportunities	23%	37%	31%	6%	2%	100%
Quality of recreational opportunities	55%	32%	9%	4%	1%	100%
Availability of quality healthcare	36%	39%	19%	3%	2%	100%
Availability of affordable quality childcare	1%	13%	37%	27%	21%	100%
Quality of public schools	29%	41%	23%	5%	2%	100%
Quality of public library services	46%	41%	10%	2%	1%	100%
As a place to raise children	49%	34%	10%	5%	1%	100%
As a place to retire	37%	31%	18%	9%	4%	100%
As a place to attend college	45%	44%	8%	1%	2%	100%
As a place to work	28%	42%	27%	3%	0%	100%
Openness and acceptance of the community toward people of diverse backgrounds	17%	34%	31%	15%	3%	100%
Overall quality of life in Fort Collins	38%	45%	11%	5%	1%	100%

Table 16: Question 1 with "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good	Good	Average	Bad	Very bad	No opinion	Total

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Overall, as a place to live	53%	N=127	36%	N=85	7%	N=16	3%	N=8	0%	N=1	0%	N=1	100%	N=238
Overall safety of community members	35%	N=83	48%	N=114	11%	N=27	4%	N=10	0%	N=0	1%	N=3	100%	N=238
Quality of shopping opportunities	27%	N=63	33%	N=77	28%	N=66	8%	N=20	1%	N=3	2%	N=5	100%	N=235
Quality of dining opportunities	40%	N=96	34%	N=82	19%	N=45	3%	N=7	2%	N=4	2%	N=6	100%	N=240
Quality of entertainment opportunities	24%	N=57	40%	N=97	26%	N=62	4%	N=10	3%	N=6	4%	N=9	100%	N=240
Availability of job opportunities	6%	N=15	29%	N=71	31%	N=75	15%	N=37	3%	N=8	15%	N=35	100%	N=240
Availability of affordable quality housing	3%	N=6	5%	N=11	20%	N=46	30%	N=72	39%	N=94	4%	N=8	100%	N=238
Quality of arts and cultural opportunities	22%	N=52	35%	N=83	29%	N=70	6%	N=14	2%	N=4	7%	N=16	100%	N=240
Quality of recreational opportunities	55%	N=132	32%	N=76	9%	N=21	4%	N=9	1%	N=2	0%	N=0	100%	N=240
Availability of quality healthcare	34%	N=82	37%	N=89	18%	N=44	3%	N=7	2%	N=4	5%	N=12	100%	N=239
Availability of affordable quality childcare	1%	N=1	6%	N=14	16%	N=38	12%	N=28	9%	N=21	58%	N=137	100%	N=239
Quality of public schools	19%	N=46	27%	N=66	15%	N=36	3%	N=8	1%	N=3	33%	N=80	100%	N=239
Quality of public library services	41%	N=99	37%	N=89	9%	N=22	2%	N=4	1%	N=3	10%	N=25	100%	N=241
As a place to raise children	38%	N=90	26%	N=63	8%	N=19	4%	N=9	1%	N=1	24%	N=58	100%	N=241
As a place to retire	27%	N=65	23%	N=55	13%	N=31	7%	N=16	3%	N=7	27%	N=65	100%	N=240
As a place to attend college	34%	N=83	33%	N=80	6%	N=15	1%	N=2	1%	N=3	24%	N=58	100%	N=241
As a place to work	25%	N=60	37%	N=90	24%	N=57	3%	N=7	0%	N=1	10%	N=25	100%	N=240
Openness and acceptance of the community toward people of diverse backgrounds	15%	N=37	31%	N=75	29%	N=70	14%	N=33	3%	N=7	8%	N=19	100%	N=241
Overall quality of life in Fort Collins	38%	N=91	45%	N=108	11%	N=26	5%	N=12	1%	N=3	0%	N=0	100%	N=240

Table 17: Question 2 without "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Your neighborhood as a place to live	35%	39%	24%	2%	0%	100%
Your neighborhood as a place to raise children	37%	32%	22%	6%	2%	100%
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	37%	31%	24%	3%	4%	100%

Table 18: Question 2 with "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Your neighborhood as a place to live	35%	N=84	39%	N=94	24%	N=57	2%	N=4	0%	N=1	0%	N=1	100%	N=240
Your neighborhood as a place to raise children	28%	N=67	24%	N=57	16%	N=40	5%	N=11	2%	N=4	26%	N=63	100%	N=241
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	37%	N=89	31%	N=76	24%	N=58	3%	N=7	4%	N=9	0%	N=1	100%	N=241

Table 19: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Total
Recommend living in Fort Collins to someone who asks	50%	27%	14%	9%	100%
Remain in Fort Collins for the next five years	61%	24%	8%	7%	100%

Table 20: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Fort Collins to someone who asks	50%	N=117	27%	N=64	14%	N=33	9%	N=22	0%	N=0	100%	N=235
Remain in Fort Collins for the next five years	59%	N=143	23%	N=55	8%	N=19	7%	N=17	3%	N=7	100%	N=241

Table 21: Question 4

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more	2-4 times a month	Once a month or less	Not at all	Total

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more	2-4 times a month	Once a month or less	Not at all	Total
Visited a neighborhood park or City park	39%	36%	20%	5%	100%
Attended a neighborhood-sponsored event	1%	1%	24%	74%	100%
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	7%	26%	66%	100%
Carpooled with other adults or children instead of driving alone	14%	12%	19%	55%	100%
Volunteered your time in Fort Collins	10%	14%	23%	53%	100%
Talked to or visited with your immediate neighbors	44%	28%	24%	4%	100%
Done a favor for a neighbor	15%	23%	47%	15%	100%

Table 22: Question 4

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Visited a neighborhood park or City park	39%	N=91	36%	N=86	20%	N=48	5%	N=11	100%	N=236
Attended a neighborhood-sponsored event	1%	N=2	1%	N=3	24%	N=57	74%	N=174	100%	N=235
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	N=3	7%	N=17	26%	N=60	66%	N=156	100%	N=237
Carpooled with other adults or children instead of driving alone	14%	N=33	12%	N=29	19%	N=44	55%	N=130	100%	N=236
Volunteered your time in Fort Collins	10%	N=25	14%	N=32	23%	N=55	53%	N=124	100%	N=236
Talked to or visited with your immediate neighbors	44%	N=103	28%	N=67	24%	N=56	4%	N=9	100%	N=234
Done a favor for a neighbor	15%	N=36	23%	N=54	47%	N=112	15%	N=34	100%	N=237

Table 23: Question 5

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?	Percent	Number
2+ times a year	0%	N=0
About once a year	13%	N=31
Every 2-4 years	21%	N=49
Every 5-7 years	16%	N=38
Every 8-10 years	6%	N=15
Every 11-15 years	7%	N=16
16-20 years	3%	N=6
I have not relocated in the last 20 years	14%	N=34
I have not relocated within the City	21%	N=50
Total	100%	N=240

Table 24: Question 6 without "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe	Usually safe	Sometimes safe, sometimes unsafe	Usually unsafe	Always unsafe	Total
Downtown Fort Collins during the day	53%	38%	6%	2%	1%	100%
Downtown Fort Collins at night	13%	46%	30%	8%	3%	100%
Your neighborhood during the day	68%	27%	4%	1%	1%	100%
Your neighborhood at night	37%	41%	18%	2%	2%	100%
Parks	34%	45%	18%	2%	1%	100%
Natural areas/open spaces	30%	53%	14%	2%	1%	100%
Recreation facilities	48%	42%	8%	1%	1%	100%
Trails	28%	57%	13%	2%	0%	100%
Fort Collins overall during the day	37%	54%	8%	1%	0%	100%
Fort Collins overall at night	12%	49%	33%	5%	1%	100%
Transfort/MAX	18%	40%	30%	8%	3%	100%

Table 25: Question 6 with "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe, sometimes unsafe		Usually unsafe		Always unsafe		No opinion		Total	
Downtown Fort Collins during the day	53%	N=124	38%	N=89	6%	N=15	2%	N=5	1%	N=1	1%	N=2	100%	N=237
Downtown Fort Collins at night	12%	N=28	44%	N=104	29%	N=68	7%	N=18	3%	N=7	5%	N=13	100%	N=238
Your neighborhood during the day	68%	N=161	27%	N=64	4%	N=9	1%	N=1	1%	N=1	0%	N=0	100%	N=237
Your neighborhood at night	37%	N=88	41%	N=97	18%	N=43	2%	N=5	2%	N=4	0%	N=1	100%	N=237
Parks	33%	N=77	44%	N=104	18%	N=42	2%	N=5	1%	N=2	3%	N=6	100%	N=237
Natural areas/open spaces	29%	N=68	51%	N=122	14%	N=32	2%	N=5	1%	N=3	3%	N=7	100%	N=238
Recreation facilities	39%	N=92	34%	N=80	6%	N=15	1%	N=2	0%	N=1	19%	N=45	100%	N=235
Trails	26%	N=60	53%	N=123	12%	N=27	2%	N=4	0%	N=1	7%	N=16	100%	N=232
Fort Collins overall during the day	37%	N=88	54%	N=128	8%	N=18	1%	N=3	0%	N=1	0%	N=1	100%	N=238
Fort Collins overall at night	12%	N=29	48%	N=113	33%	N=77	5%	N=12	1%	N=2	1%	N=2	100%	N=235
Transfort/MAX	9%	N=22	21%	N=50	16%	N=38	4%	N=10	2%	N=4	47%	N=112	100%	N=237

Table 26: Question 7 without "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	33%	41%	23%	3%	0%	100%
Disaster response and restoration of services	40%	36%	22%	2%	0%	100%
Fire prevention/education	29%	42%	26%	3%	0%	100%
Fire response time	48%	39%	13%	1%	0%	100%
Fire services overall	42%	41%	17%	0%	0%	100%
Crime prevention	15%	35%	44%	3%	3%	100%
Police patrol	21%	31%	32%	12%	3%	100%
Traffic enforcement	14%	27%	41%	10%	9%	100%
Police visibility	22%	38%	29%	9%	2%	100%
Police response time	28%	32%	31%	7%	2%	100%
Police services overall	25%	32%	36%	5%	3%	100%
Code enforcement (weeds, rubbish/trash, etc.)	11%	33%	31%	17%	7%	100%
Noise enforcement	11%	27%	36%	16%	10%	100%

Please rate the quality of each of the following in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total
Animal control	17%	39%	33%	7%	4%	100%
Business property maintenance	14%	43%	38%	3%	3%	100%
Residential property maintenance	16%	37%	42%	5%	2%	100%
Natural Areas and Park Ranger services	46%	34%	17%	2%	1%	100%

Table 27: Question 7 with "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	28%	N=67	35%	N=82	19%	N=46	3%	N=7	0%	N=0	15%	N=35	100%	N=236
Disaster response and restoration of services	34%	N=80	31%	N=73	19%	N=44	1%	N=3	0%	N=0	15%	N=36	100%	N=237
Fire prevention/education	25%	N=58	35%	N=83	22%	N=52	3%	N=7	0%	N=0	15%	N=36	100%	N=235
Fire response time	28%	N=67	23%	N=54	7%	N=18	0%	N=1	0%	N=0	41%	N=98	100%	N=237
Fire services overall	33%	N=78	32%	N=75	13%	N=30	0%	N=1	0%	N=0	22%	N=53	100%	N=236
Crime prevention	13%	N=31	31%	N=74	40%	N=93	3%	N=7	2%	N=6	10%	N=24	100%	N=235
Police patrol	20%	N=46	29%	N=69	30%	N=71	12%	N=27	3%	N=7	6%	N=15	100%	N=235
Traffic enforcement	13%	N=30	24%	N=57	37%	N=88	9%	N=22	8%	N=18	8%	N=20	100%	N=235
Police visibility	21%	N=50	36%	N=84	28%	N=65	9%	N=21	2%	N=4	4%	N=10	100%	N=234
Police response time	18%	N=42	21%	N=48	20%	N=46	4%	N=10	1%	N=3	37%	N=86	100%	N=234
Police services overall	24%	N=56	30%	N=70	33%	N=79	4%	N=10	3%	N=7	6%	N=15	100%	N=236
Code enforcement (weeds, rubbish/trash, etc.)	10%	N=24	29%	N=69	28%	N=66	15%	N=37	6%	N=15	11%	N=27	100%	N=238
Noise enforcement	9%	N=20	22%	N=52	29%	N=69	13%	N=31	8%	N=18	19%	N=45	100%	N=235
Animal control	12%	N=29	28%	N=66	24%	N=56	5%	N=13	3%	N=8	27%	N=64	100%	N=235
Business property maintenance	11%	N=26	35%	N=82	31%	N=73	3%	N=6	2%	N=5	18%	N=43	100%	N=236
Residential property maintenance	14%	N=32	32%	N=75	36%	N=85	4%	N=10	1%	N=3	13%	N=31	100%	N=235
Natural Areas and Park Ranger services	42%	N=100	31%	N=73	16%	N=37	2%	N=5	1%	N=2	8%	N=20	100%	N=238

Table 28: Question 8 without "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total

Please rate the following areas of transportation in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total
Ease of driving	9%	40%	32%	13%	6%	100%
Ease of traveling by public transportation	4%	24%	31%	35%	5%	100%
Ease of walking	25%	36%	28%	9%	2%	100%
Ease of traveling by bicycle	46%	35%	12%	6%	1%	100%
Availability of parking Downtown	12%	34%	28%	20%	6%	100%
Convenience of parking Downtown	12%	28%	34%	15%	10%	100%
Level of traffic congestion	2%	16%	41%	30%	10%	100%
Street maintenance	17%	34%	34%	12%	3%	100%
Electric vehicle charging availability	6%	29%	25%	32%	8%	100%
Northern Colorado Regional Airport	5%	19%	29%	21%	25%	100%

Table 29: Question 8 with "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ease of driving	9%	N=21	40%	N=93	32%	N=75	13%	N=30	6%	N=13	0%	N=1	100%	N=233
Ease of traveling by public transportation	3%	N=7	16%	N=38	21%	N=50	24%	N=56	4%	N=9	32%	N=76	100%	N=236
Ease of walking	25%	N=58	36%	N=86	28%	N=67	9%	N=21	2%	N=5	0%	N=0	100%	N=237
Ease of traveling by bicycle	43%	N=101	33%	N=78	11%	N=26	5%	N=12	1%	N=2	8%	N=18	100%	N=237
Availability of parking Downtown	12%	N=28	33%	N=78	26%	N=63	19%	N=44	6%	N=14	4%	N=10	100%	N=237
Convenience of parking Downtown	12%	N=28	27%	N=64	33%	N=77	15%	N=35	10%	N=23	4%	N=10	100%	N=237
Level of traffic congestion	2%	N=4	16%	N=38	41%	N=98	30%	N=71	10%	N=25	1%	N=2	100%	N=237
Street maintenance	17%	N=39	34%	N=81	34%	N=81	12%	N=28	3%	N=8	0%	N=0	100%	N=237
Electric vehicle charging availability	2%	N=4	9%	N=21	7%	N=17	9%	N=23	2%	N=6	70%	N=167	100%	N=238
Northern Colorado Regional Airport	1%	N=3	5%	N=12	7%	N=18	6%	N=13	6%	N=15	74%	N=176	100%	N=236

Table 30: Question 9 without "no opinion" responses

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.	Very good	Good	Average	Bad	Very bad	Total
Electric utility service experience overall	32%	42%	20%	5%	1%	100%
Water utility service experience overall	32%	46%	18%	2%	1%	100%
Wastewater/sewer utility service experience overall	32%	44%	20%	2%	1%	100%
Stormwater/storm drainage utility service experience overall	31%	40%	20%	8%	1%	100%
Your utility customer service experience (phone, email, or in-person) overall	34%	41%	19%	4%	2%	100%

Table 31: Question 9 with "no opinion" responses

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Electric utility service experience overall	31%	N=72	40%	N=95	19%	N=46	4%	N=10	1%	N=3	4%	N=9	100%	N=235
Water utility service experience overall	29%	N=68	41%	N=98	16%	N=39	2%	N=5	1%	N=2	11%	N=27	100%	N=239
Wastewater/sewer utility service experience overall	28%	N=68	39%	N=93	18%	N=42	2%	N=5	1%	N=2	12%	N=30	100%	N=239
Stormwater/storm drainage utility service experience overall	27%	N=63	34%	N=82	17%	N=41	7%	N=16	1%	N=3	14%	N=32	100%	N=238
Your utility customer service experience (phone, email, or in-person) overall	30%	N=71	35%	N=84	16%	N=39	4%	N=9	1%	N=3	14%	N=33	100%	N=240

Table 32: Question 10 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Total
Recommend Fort Collins Utilities to a friend, relative or colleague	51%	34%	12%	4%	100%
Sign up for Connexion internet, TV or phone service when available to you	61%	21%	8%	9%	100%
Recommend Connexion service to a friend, relative or colleague	65%	16%	7%	11%	100%

Table 33: Question 10 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend Fort Collins Utilities to a friend, relative or colleague	41%	N=99	28%	N=66	9%	N=23	3%	N=8	18%	N=44	100%	N=240
Sign up for Connexion internet, TV or phone service when available to you	53%	N=127	18%	N=44	7%	N=17	8%	N=19	13%	N=32	100%	N=240
Recommend Connexion service to a friend, relative or colleague	36%	N=87	9%	N=21	4%	N=10	6%	N=15	45%	N=108	100%	N=240

Table 34: Question 11 without "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Community's visual attractiveness	39%	42%	17%	1%	0%	100%
Air quality	19%	36%	27%	11%	6%	100%
Recycling programs	22%	40%	31%	5%	2%	100%
Conservation efforts	30%	38%	28%	3%	1%	100%
Overall quality of environment	27%	46%	24%	2%	1%	100%

Table 35: Question 11 with "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Community's visual attractiveness	39%	N=90	42%	N=98	17%	N=39	1%	N=3	0%	N=1	1%	N=2	100%	N=232
Air quality	19%	N=46	36%	N=85	26%	N=63	11%	N=26	6%	N=15	1%	N=2	100%	N=238
Recycling programs	22%	N=51	39%	N=91	31%	N=73	5%	N=12	2%	N=4	2%	N=4	100%	N=235
Conservation efforts	28%	N=67	37%	N=86	27%	N=64	3%	N=8	1%	N=2	4%	N=9	100%	N=236
Overall quality of environment	27%	N=64	46%	N=108	24%	N=56	2%	N=5	1%	N=1	0%	N=1	100%	N=236

Table 36: Question 12 without "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good	Good	Average	Bad	Very bad	Total
Natural areas and open space	63%	21%	14%	1%	1%	100%
Recreational trails	63%	23%	12%	2%	0%	100%
Parks	54%	32%	13%	1%	0%	100%
Cemeteries	37%	37%	20%	5%	1%	100%
Golf courses	31%	32%	36%	1%	0%	100%
Athletic fields	37%	39%	20%	3%	0%	100%
Northside Aztlan Community Center	29%	40%	26%	3%	3%	100%
Fort Collins Senior Center	37%	34%	28%	2%	0%	100%
Edora Pool Ice Center (EPIC)	27%	45%	26%	2%	0%	100%
Foothills Activity Center	33%	35%	29%	1%	2%	100%
Mulberry Pool	22%	32%	35%	10%	2%	100%
The Farm at Lee Martinez Park	45%	41%	13%	1%	0%	100%
The Gardens on Spring Creek	54%	30%	15%	1%	0%	100%
Pottery studio	37%	37%	23%	2%	1%	100%
Art in Public Places program	39%	40%	19%	1%	1%	100%
Lincoln Center programs	38%	42%	19%	1%	0%	100%
Fort Collins Museum of Discovery	50%	39%	11%	0%	0%	100%
Adult recreation programs	25%	41%	29%	3%	2%	100%
Senior recreation programs	31%	36%	29%	2%	3%	100%
Youth/teen recreation programs	32%	44%	17%	5%	1%	100%

Table 37: Question 12 with "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Natural areas and open space	63%	N=146	20%	N=47	14%	N=32	1%	N=3	1%	N=2	1%	N=2	100%	N=232
Recreational trails	61%	N=145	23%	N=53	12%	N=28	2%	N=4	0%	N=0	3%	N=6	100%	N=235
Parks	54%	N=127	31%	N=74	13%	N=30	1%	N=1	0%	N=0	2%	N=4	100%	N=236
Cemeteries	18%	N=43	18%	N=42	10%	N=23	3%	N=6	0%	N=1	52%	N=122	100%	N=236
Golf courses	12%	N=29	13%	N=30	14%	N=33	0%	N=1	0%	N=0	60%	N=142	100%	N=235
Athletic fields	22%	N=51	23%	N=54	12%	N=28	2%	N=4	0%	N=0	42%	N=99	100%	N=236
Northside Aztlan Community Center	16%	N=37	21%	N=50	14%	N=33	2%	N=4	1%	N=3	46%	N=107	100%	N=234
Fort Collins Senior Center	20%	N=47	18%	N=43	15%	N=35	1%	N=2	0%	N=0	46%	N=108	100%	N=236
Edora Pool Ice Center (EPIC)	16%	N=38	27%	N=62	15%	N=35	1%	N=2	0%	N=1	41%	N=95	100%	N=233
Foothills Activity Center	13%	N=31	14%	N=33	12%	N=28	0%	N=1	1%	N=1	60%	N=139	100%	N=234
Mulberry Pool	10%	N=24	15%	N=35	16%	N=38	4%	N=11	1%	N=2	54%	N=125	100%	N=234
The Farm at Lee Martinez Park	30%	N=70	27%	N=64	9%	N=20	0%	N=1	0%	N=1	33%	N=77	100%	N=233
The Gardens on Spring Creek	45%	N=105	25%	N=58	12%	N=29	0%	N=1	0%	N=0	18%	N=43	100%	N=236
Pottery studio	9%	N=22	10%	N=23	6%	N=14	0%	N=1	0%	N=1	74%	N=176	100%	N=236
Art in Public Places program	27%	N=64	28%	N=65	13%	N=31	1%	N=2	1%	N=1	30%	N=71	100%	N=234
Lincoln Center programs	27%	N=63	30%	N=68	14%	N=31	1%	N=2	0%	N=0	29%	N=67	100%	N=232
Fort Collins Museum of Discovery	37%	N=87	28%	N=66	8%	N=18	0%	N=0	0%	N=0	27%	N=63	100%	N=235
Adult recreation programs	13%	N=31	22%	N=52	16%	N=37	2%	N=4	1%	N=2	46%	N=108	100%	N=234
Senior recreation programs	10%	N=24	12%	N=28	9%	N=22	1%	N=1	1%	N=2	67%	N=158	100%	N=236
Youth/teen recreation programs	11%	N=26	15%	N=35	6%	N=14	2%	N=4	0%	N=1	66%	N=155	100%	N=234

Table 38: Question 13 without "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good	Good	Average	Bad	Very bad	Total
Managing and planning for growth	9%	32%	23%	22%	15%	100%
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	13%	28%	26%	19%	14%	100%
Efficient operation of programs and services	19%	46%	24%	5%	5%	100%
Encouraging sustainability in the community	20%	38%	28%	11%	3%	100%
Overall direction of the City	18%	41%	20%	14%	6%	100%
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	10%	26%	30%	20%	14%	100%
Promotion of the health of the environment of Fort Collins	23%	31%	27%	15%	3%	100%
Promotion of the economic health of Fort Collins	18%	40%	27%	6%	9%	100%
Support of businesses	20%	45%	22%	7%	7%	100%
Encouraging a variety of businesses	16%	40%	26%	10%	7%	100%
Retaining existing businesses	13%	35%	29%	11%	11%	100%
Attracting new businesses	11%	39%	29%	14%	7%	100%
Welcoming community member involvement	16%	36%	31%	11%	6%	100%
Listening to community members	16%	29%	32%	11%	11%	100%
Informing community members	20%	34%	31%	8%	8%	100%
Providing opportunities to participate in government activities	21%	32%	30%	11%	5%	100%
Providing volunteer opportunities to community members	24%	38%	30%	7%	1%	100%
Providing emergency information	24%	39%	27%	7%	2%	100%
Response to the COVID-19 pandemic	30%	40%	24%	3%	3%	100%
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	25%	34%	29%	8%	4%	100%
Creating a welcoming, inclusive community where all community members feel a sense of belonging	18%	35%	31%	12%	4%	100%

Table 39: Question 13 with "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Managing and planning for growth	8%	N=19	29%	N=69	22%	N=51	20%	N=48	14%	N=33	7%	N=16	100%	N=236
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	12%	N=29	28%	N=66	26%	N=61	19%	N=44	13%	N=31	3%	N=6	100%	N=237
Efficient operation of programs and services	17%	N=40	41%	N=96	22%	N=51	5%	N=11	5%	N=11	11%	N=27	100%	N=236
Encouraging sustainability in the community	19%	N=45	36%	N=85	27%	N=64	10%	N=25	3%	N=7	5%	N=11	100%	N=237
Overall direction of the City	18%	N=42	41%	N=96	20%	N=47	14%	N=33	6%	N=14	1%	N=3	100%	N=236
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	9%	N=21	24%	N=56	28%	N=67	19%	N=44	13%	N=31	7%	N=17	100%	N=236
Promotion of the health of the environment of Fort Collins	22%	N=53	30%	N=71	26%	N=63	15%	N=35	3%	N=6	4%	N=8	100%	N=236
Promotion of the economic health of Fort Collins	17%	N=39	37%	N=87	25%	N=58	6%	N=14	9%	N=21	7%	N=16	100%	N=236
Support of businesses	17%	N=41	40%	N=94	20%	N=47	6%	N=14	6%	N=15	11%	N=25	100%	N=236
Encouraging a variety of businesses	14%	N=33	35%	N=82	22%	N=53	9%	N=21	6%	N=13	15%	N=35	100%	N=237
Retaining existing businesses	11%	N=26	30%	N=70	25%	N=58	10%	N=22	9%	N=21	16%	N=37	100%	N=234
Attracting new businesses	9%	N=20	32%	N=74	23%	N=55	11%	N=27	5%	N=12	20%	N=47	100%	N=235
Welcoming community member involvement	15%	N=35	32%	N=76	28%	N=66	9%	N=22	5%	N=12	11%	N=25	100%	N=236
Listening to community members	13%	N=31	24%	N=57	27%	N=64	10%	N=23	10%	N=22	16%	N=38	100%	N=236
Informing community members	18%	N=44	32%	N=74	29%	N=69	7%	N=18	8%	N=18	6%	N=14	100%	N=236
Providing opportunities to participate in government activities	18%	N=43	28%	N=65	26%	N=61	10%	N=22	4%	N=9	15%	N=35	100%	N=235
Providing volunteer opportunities to community members	18%	N=42	28%	N=66	22%	N=52	5%	N=13	1%	N=2	26%	N=61	100%	N=235
Providing emergency information	22%	N=52	36%	N=84	25%	N=60	7%	N=16	2%	N=5	8%	N=20	100%	N=237
Response to the COVID-19 pandemic	29%	N=68	39%	N=92	24%	N=56	3%	N=7	3%	N=6	3%	N=7	100%	N=237
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	23%	N=54	32%	N=75	27%	N=65	8%	N=19	3%	N=8	7%	N=16	100%	N=237
Creating a welcoming, inclusive community where all community members feel a sense of belonging	17%	N=41	34%	N=81	30%	N=71	12%	N=27	4%	N=9	3%	N=8	100%	N=237

Table 40: Question 14 without "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent of respondents
Very good	34%
Good	44%
Average	15%
Bad	4%
Very bad	2%
Total	100%

Table 41: Question 14 with "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	34%	N=81
Good	44%	N=104
Average	15%	N=36
Bad	4%	N=10
Very bad	2%	N=5
No opinion	1%	N=2
Total	100%	N=237

Table 42: Question 15

Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	Percent	Number
Yes	71%	N=169
No	29%	N=71
Total	100%	N=240

Table 43: Question 15A without "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good	Good	Average	Bad	Very bad	Total
Courtesy	60%	29%	8%	3%	0%	100%
Promptness	55%	29%	13%	1%	2%	100%
Knowledge	47%	33%	16%	1%	3%	100%
Making you feel valued	44%	27%	20%	6%	3%	100%
Overall impression	49%	33%	13%	2%	2%	100%

*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.

Table 44: Question 15A with "no opinion" responses

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	60%	N=98	29%	N=47	8%	N=13	3%	N=5	0%	N=1	1%	N=1	100%	N=165
Promptness	54%	N=91	29%	N=48	13%	N=21	1%	N=2	2%	N=4	1%	N=2	100%	N=169
Knowledge	46%	N=78	32%	N=54	16%	N=27	1%	N=2	3%	N=5	2%	N=3	100%	N=168
Making you feel valued	42%	N=70	25%	N=43	19%	N=31	6%	N=10	3%	N=4	6%	N=10	100%	N=169
Overall impression	49%	N=82	33%	N=56	13%	N=22	2%	N=4	2%	N=3	1%	N=1	100%	N=169

*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.

Table 45: Question 15B without "no opinion" responses

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good	Good	Average	Bad	Very bad	Total
Courtesy	28%	41%	29%	1%	0%	100%
Promptness in responding to inquiries and service requests	24%	33%	31%	11%	1%	100%
Making community members or customers feel valued	21%	36%	37%	5%	1%	100%

*Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.

Table 46: Question 15B with "no opinion" responses

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good	Good	Average	Bad	Very bad	No opinion	Total

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	23%	N=15	33%	N=22	24%	N=16	1%	N=1	0%	N=0	19%	N=13	100%	N=67
Promptness in responding to inquiries and service requests	17%	N=12	24%	N=16	22%	N=15	8%	N=5	1%	N=1	29%	N=20	100%	N=69
Making community members or customers feel valued	16%	N=11	27%	N=18	28%	N=19	3%	N=2	1%	N=1	25%	N=17	100%	N=68

*Asked only of those who reported NOT having had contact with a City employee in the 13 months prior to the survey.

Table 47: Question 16 without "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort	Same effort	Less effort	Total
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	55%	38%	7%	100%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	59%	37%	4%	100%
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	58%	37%	6%	100%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	18%	80%	3%	100%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	24%	73%	3%	100%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	56%	41%	3%	100%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	15%	75%	10%	100%

Table 48: Question 16 with "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	53%	N=125	37%	N=86	7%	N=16	3%	N=7	100%	N=235
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	58%	N=138	37%	N=88	4%	N=9	1%	N=1	100%	N=237
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	57%	N=134	36%	N=85	5%	N=13	1%	N=2	100%	N=233
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	17%	N=41	78%	N=184	3%	N=6	2%	N=4	100%	N=235
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	23%	N=55	72%	N=171	3%	N=8	1%	N=2	100%	N=237
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	55%	N=129	40%	N=94	3%	N=7	2%	N=5	100%	N=236
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	14%	N=32	68%	N=160	9%	N=22	9%	N=21	100%	N=235

Table 49: Question 16 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	47%	N=112
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	58%	N=139
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	65%	N=154
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	26%	N=63
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	31%	N=74
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	50%	N=119
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	8%	N=19

Table 50: Question 17

Thinking about the next few years, what is ONE item or focus area you would like the City to improve?	Percent of Respondents	Number
Cost of living/economy/jobs	6%	N=13
Housing cost	20%	N=43
Traffic and roads	8%	N=17
Environmental issues	8%	N=16
Growth and development issues	11%	N=23
Transportation improvements	14%	N=29
Safety/police/homelessness	10%	N=22
Government policies, spending, service delivery, etc.	8%	N=17
Recreation and parks	4%	N=9
Diversity, equity, and inclusion	4%	N=8
Neighborhood livability	2%	N=4
Other	6%	N=12
Total	100%	N=213

Table 51: Question 19

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always	Frequently	Sometimes	Never	Total
The City of Fort Collins local channels 14 and 881	0%	3%	17%	80%	100%
Online video FCTV on www.fcgov.com/FCTV	0%	4%	29%	66%	100%
City's website (www.fcgov.com)	15%	41%	42%	2%	100%
City News eNewsletter	4%	16%	30%	50%	100%
Newsletters or brochures from City departments	5%	20%	35%	40%	100%
City employees or departments (e.g., contacting by phone, email or in person)	4%	16%	57%	23%	100%
Tracks and Trails (the guide to natural areas activities)	9%	31%	31%	29%	100%
"Recreator" (guide to recreation programs)	12%	27%	37%	23%	100%
Word of mouth	19%	38%	35%	9%	100%
Newspaper (print or online)	6%	21%	35%	38%	100%
Radio	5%	13%	26%	56%	100%
Television news	2%	9%	22%	67%	100%
Social media (Facebook, Twitter, Nextdoor, etc.)	17%	40%	31%	12%	100%
OurCity Platform (ourcity.fcgov.com)	1%	8%	26%	65%	100%
Engage Platform (engage.fcgov.com)	1%	8%	20%	71%	100%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	2%	6%	26%	66%	100%
City booth at local events	0%	5%	42%	53%	100%

Table 52: Question 19

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
The City of Fort Collins local channels 14 and 881	0%	N=1	3%	N=7	17%	N=40	80%	N=190	100%	N=238
Online video FCTV on www.fcgov.com/FCTV	0%	N=1	4%	N=10	29%	N=66	66%	N=148	100%	N=225
City's website (www.fcgov.com)	15%	N=35	41%	N=99	42%	N=99	2%	N=5	100%	N=238
City News eNewsletter	4%	N=9	16%	N=39	30%	N=71	50%	N=120	100%	N=238
Newsletters or brochures from City departments	5%	N=12	20%	N=45	35%	N=81	40%	N=94	100%	N=232
City employees or departments (e.g., contacting by phone, email or in person)	4%	N=10	16%	N=38	57%	N=133	23%	N=53	100%	N=234
Tracks and Trails (the guide to natural areas activities)	9%	N=20	31%	N=73	31%	N=73	29%	N=67	100%	N=234
"Recreator" (guide to recreation programs)	12%	N=29	27%	N=64	37%	N=87	23%	N=55	100%	N=235

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
Word of mouth	19%	N=43	38%	N=87	35%	N=81	9%	N=20	100%	N=231
Newspaper (print or online)	6%	N=14	21%	N=49	35%	N=82	38%	N=89	100%	N=235
Radio	5%	N=11	13%	N=31	26%	N=60	56%	N=132	100%	N=235
Television news	2%	N=5	9%	N=22	22%	N=51	67%	N=155	100%	N=233
Social media (Facebook, Twitter, Nextdoor, etc.)	17%	N=40	40%	N=95	31%	N=74	12%	N=29	100%	N=238
OurCity Platform (ourcity.fcgov.com)	1%	N=3	8%	N=19	26%	N=63	65%	N=155	100%	N=240
Engage Platform (engage.fcgov.com)	1%	N=2	8%	N=17	20%	N=46	71%	N=165	100%	N=231
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	2%	N=5	6%	N=14	26%	N=62	66%	N=158	100%	N=238
City booth at local events	0%	N=1	5%	N=11	42%	N=99	53%	N=124	100%	N=236

Table 53: Question D1

About how many years have you lived in Fort Collins?	Percent	Number
Less than 2 years	8%	N=20
2-5 years	22%	N=52
6-10 years	21%	N=50
11-20 years	21%	N=49
More than 20 years	28%	N=65
Total	100%	N=236

Table 54: Question D2

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent	Number
Yes	3%	N=6
No	97%	N=231
Total	100%	N=237

Table 55: Question D3

Which college or university do you attend?	Percent	Number
Colorado State University	85%	N=4
Front Range Community College	15%	N=1
Another local college or university	0%	N=0
Total	100%	N=5

Table 56: Question D4

What is your employment status?	Percent	Number
Working full time for pay	70%	N=164
Working part time for pay	11%	N=27
Unemployed, looking for paid work	1%	N=2
Unemployed, not looking for paid work	2%	N=6
Fully retired	16%	N=38
Total	100%	N=236

Table 57: Question D5

Do you work inside the boundaries of Fort Collins?	Percent	Number
Yes, outside the home	50%	N=115
Yes, from home	24%	N=55
No	27%	N=62
Total	100%	N=231

Table 58: Question D6

Which of the age groups below best describes you?	Percent	Number
18-24	2%	N=4
25-34	44%	N=104
35-44	17%	N=39
45-54	12%	N=28
55-64	11%	N=25
65-74	12%	N=28
75+	3%	N=7
Total	100%	N=236

Table 59: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	62%	N=146
Duplex or townhome	12%	N=28
Apartment or condominium	26%	N=61
Mobile home	0%	N=1
Other	0%	N=0
Total	100%	N=237

Table 60: Question D8

Do you own or rent your residence?	Percent	Number
Own	56%	N=133
Rent	44%	N=103
Total	100%	N=236

Table 61: Question D9

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	3%	N=6
$25,000 to $49,999	16%	N=35
$50,000 to $99,999	41%	N=91
$100,000 to $149,999	26%	N=59
$150,000 or more	14%	N=32
Total	100%	N=223

Table 62: Question D10

What is your gender?	Percent	Number
Woman	47%	N=110
Man	46%	N=107
Transgender woman	0%	N=0
Transgender man	0%	N=0
Non-binary	1%	N=2
Two Spirit	1%	N=3
Prefer to self-identify	0%	N=1
Prefer not to answer	5%	N=12
Total	100%	N=235

Table 63: Question D11

Which term best describes your sexual orientation?	Percent	Number
Heterosexual	76%	N=173
Lesbian or gay	7%	N=15
Bisexual	4%	N=10
Asexual	1%	N=2
Pansexual	1%	N=2
Prefer to self-identify	1%	N=3
Prefer not to answer	11%	N=25

Total may exceed 100% as respondents could select more than one option.

Table 64: Question D12

What is your race and/or ethnicity?	Percent	Number
American Indian/Alaskan Native	1%	N=3
African	0%	N=1
African American/Black	0%	N=1
Asian/Asian American	3%	N=7
Hispanic/Latinx/Spanish Origin	3%	N=8
Middle Eastern/North African	1%	N=2
Native Hawaiian/Other Pacific Islander	0%	N=0
White	87%	N=197
Prefer to self-identify	3%	N=6
Prefer not to answer	7%	N=16

Total may exceed 100% as respondents could select more than one option.

Table 65: Council District of Residence

	Percent	Number
District 1	19%	N=46
District 2	17%	N=42
District 3	17%	N=41
District 4	15%	N=36
District 5	14%	N=33
District 6	17%	N=40
Total	100%	N=238

Table 66: How did you hear about this survey?

How did you hear about this survey? (Select all that apply.)	Percent	Number
The City's website	13%	N=31
The City's social media (Facebook, Twitter, Instagram, etc.)	39%	N=89
Received an email from the City	21%	N=48
In a City newsletter or utility bill	5%	N=11
Received a postcard or letter from the City	2%	N=4
Nextdoor	7%	N=15
In my Facebook feed	9%	N=20
Saw it on a video of a public meeting or at a meeting I attended	0%	N=1
Saw it on the City's cable channel	0%	N=0
Saw it in a newspaper article or ad (hard copy or online)	0%	N=1
Saw a flyer or poster about it	0%	N=1
Heard about it from a family member, friend or neighborhood	6%	N=14
Heard about it from a business or social organization in my community	0%	N=1
Polco's weekly email	0%	N=0
Polco social media post	0%	N=1
On my Polco feed	0%	N=1
Other	4%	N=10

Total may exceed 100% as respondents could select more than one option.

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Verbatim Responses

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Following are verbatim responses to open-ended. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. Within each question the responses are in alphabetical order.

Q17: Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?

Cost of living/economy/jobs

- Affordable childcare

- Attracting new businesses, expanding commerce & retail

- Cost of living

- Economic Planning

- economy

- Economy

- Figuring out how to support the working poor instead of just those on the streets

- I think we need to prioritize making it affordable to live in Fort Collins which includes transportation impacts as well as environmental impacts for our future

- I've had trouble finding work as a recent college grad. Lots of peers graduating CSU and moving straight to Denver for work. Fort Collins needs more full-time work opportunities for recent college grads if you want people to stay and raise their families here.

- Keeping Ft. Collins economically viable and maintaining rigorous development standards

- Less economical disparity.

- supporting new businesses

- Supporting small businesses.   The Harmony corridor is supposed to entice people into the city. Why would they come? We have no retail.

Housing cost

- affordable house and homeless/mental health services

- Affordable housing

- Affordable housing

- Affordable Housing

- affordable housing

- Affordable Housing

- Affordable housing

- Affordable housing

- Affordable Housing

- Affordable Housing

- Affordable Housing

- Affordable housing

- Affordable housing

- Affordable housing

- Affordable housing

- affordable housing

- Affordable Housing

- Affordable housing

- Affordable housing for middle class

- Affordable Housing in more areas of the city

- Affordable housing or paying adequate salaries

- AFFORDABLE HOUSING!!!!!!

- Affordable housing, esp for homeless

- Assistance in various forms including housing costs, discounts for services, transportation, etc. for seniors. Especially those that are slightly above the pottery level or other income levels where services can be accessed. Many can hardly afford to live in Fort Collins and can't afford to enjoy dining out, shopping, attending plays, etc. Housing vouchers, dining discounts, transportation to activities and others would be very helpful.

- Attainable housing

- Attainable housing - home ownership not just more multi-family renal housing

- Attainable housing options

- Diversity of affordable housing

- Housing

- Housing cost

- Housing. Allow ADUs, greater density and look forward to what is needed and will be needed, and stop looking back with longing for the past. Fort Collins has grown up, it's leaders and residents need to do the same.

- I think the obvious answer is housing. It breaks my heart that people that work in this City can't afford to live here. We will lose valuable labor if this trend continues. I would also like to see a proactive approach to addressing crime (i.e. the slew of car break-ins recently).

- I think we need to figure out a way to improve affordable housing, and recruit a more diverse population..

- Increase diverse supply of housing for the middle-class. do not become like Boulder where they are wealthy or poor.

- More housing and more diverse housing stock, more supportive transitional/shelter services, and less criminalization of homelessness

- More housing that doesn't cost half a million dollars or more.

- more senior affordable housing and better mental health opps for all

- Not sure what the City can do as a whole, but there is no way I'll ever be able to afford a house with the way the market is right now. I dream of getting out of an apartment and owning a home

- Obviously this is not THE most important thing, but more over 55 housing. FC is listed as a good place to retire unless you want to live in an affordable one-story patio home in which case look elsewhere for a more senior friendly community.

- reasonable housing prices!

- Require housing that is "affordable" not attainable, whatever that is. There needs to be effort to provide housing that a senior can afford to live in. The rent in Ft. Collins is ridiculous and predatory.

- sustainable housing

- The housing crisis and locals being forced to move because of prices/low supply of affordable housing

Traffic and roads

- Better traffic planning

- Congestion of traffic

- Cut down on train traffic.

- Improving the sidewalks and making the crosswalks safer (i.e. enforcing traffic rules)

- Reducing road congestion and improving road safety.

- Road maintenance, widening, and routes around trains

- Roads & infrastructure on north side to match development.

- streets

- Taking care of the infrastructure already on the ground.

- The South Fort Collins infrastructure. South College Ave near the Flea Markets needs sidewalks, a center median, etc.

- Traffic

- Traffic control

- Traffic control - especially speeding on neighborhood arterials (Midtown Stuart St - Remington)

- Traffic flow on College Ave

- Traffic, parking and drunk driving

- Traffic. Moratorium.

- Trafficimproving flow and enforcing light runners.

Environmental issues

- Aggressive pursuit of water and river conservation and preservation

- Air and water pollution.

- Air quality

- Compost, more waste diversion

- Environment ... fires

- Environmental protection

- Fort Collins should be a green city-better recycling, reducing plastic usage and awareness, protection from pollutants.

- Immediately start working on climate issues

- Increase recycling

- Maintain/continue to improve environment and sustainability. Love saying good-bye to plastic bags. Keep the momentum strong!

- More electric charging stations

- Provide stronger incentives to reusing buildings rather than landfilling them and building with all new resources.

- Recycling and eliminating Single Use Plastics

- Water Laboratory Services

- Water reserves. Support Glade

- Water/Energy conservation

Growth and development issues

- Affordability of commercial buildings.

- Being open to more creative housing solutions (ADUs)

- CONTROL of population density, housing development and sprawl so we don't have double the population in 5 years for the same existing services and resources, especially WATER!

- Controlled/Planned growth

- Controlling the growth of the city

- Expansion rate and affordable housing. Fort Collins is starting to feel like Denver with all these huge housing projects and neighborhoods going up.

- Growth must slow and open space must be increased. Hughes must become open space and NO more growth in that area.

- Higher density to help with affordable housing issues

- Historic preservation

- Is there an economic model to sustain the city at its present high level of quality once growth slows as we reach the limits of our local natural resources.

- Less focus on dense suburban housing and more on mixed use neighborhoods.

- limit growth....no more annexation of land......Fort Collins is tooooooooooooooo big right now....bigger is not better

- Make sure growth is sustainable

- North Fort Collins Revitalization/Urbanization -- affordable housing, abandon building removal/redevelopment, curb appeal, code compliance.

- Plan for growth! People want to move here, and it isn't going to stop any time soon.

- Population density

- Slow growth of new housing and development to a sustainable rate.

- Slowing down residential growth.

- Stop cancerous growth.

- Uncontrolled growth.

- Updating the Land Use Code

- We need more development to accommodate all the growth or we are going to be as expensive as Boulder.

- Zero growth.

Transportation improvements

- Actually connecting district 1 to the bike networks so we don't endanger our lives trying to bike to town

- Alternative transportation (reduce driving)- Walking, good sidewalk accessibility in neighborhoods, BRT routes, etc.

- Better cross town connectors including emergency instances vis a vis the train situation (Hospital access in emergencies, some limited access main connectors).

- Bike trails

- Bikeability. Fort Collins is not on any GREAT BIKING lists, maybe riding on the coat tails of what is already present? Should be adding new bike trails as the city keeps growing outwards. This is a huge concern of our family about FoCo. There are major parts of the city without trails ... which as a parent, is concerning. Our kids cannot safely ride unless there are dedicated bike trails.

- Bringing transportation equity to North Fort Collins

- Bus routes, some east-west route to connect to max

- Continuing to increase bikeablity of the city by granting cyclists superior access over vehicles in various neighborhoods, streets, etc. Improve bike lanes or access on major thoroughfares. Turn trash service into a City service (and not provide it through a private entity) to save customers money but also provide optimal recycling and green waste programs.

- Create human powered transportation corridors that provide faster access across the city than motor vehicles

- East West bus service - essentially a Max from east to west

- Expand bike and walking trails to north east

- Front range mass transit.

- improve attractiveness, a bike path which connects to Poudre Trail, and services to north Fort Collins

- Mass transit

- More alternative transportation options and a high speed rail to denver

- More bike paths within the city, really beef up the paths that avoid roads for easy travel and lessening car traffic.

- pedestrian accessibility

- Public Transport

- public transportation

- Public transportation

- Public Transportation.

- Public Transportations: Follow RTD in boulder system/more lines like the max where busses go up and down the same road or make a logical loop instead of the spaghetti/overlapping confusing bus system we have(Which I realize will never change but still would like to voice my opinion)

- Trail connections between natural areas (city, county & state)

- Trail system in southern part of town

- Transportation

- Transportation - more off street or protected bike trails especially in the north part of town

- transportation and mobility

- Walkability

- Walkable and bikeable options for shopping/restaurants for all - smaller downtown areas throughout the city

Safety/police/homelessness

- Address growing homelessness, transient and drug user situation and its impact on our neighborhoods and safety.

- Bike/pedestrian safety and viability

- Eliminating homelessness

- Fix the homeless problem in North Fort Collins

- Get dangerous homeless people off the streets and out of my old town neighborhood

- Get rid of the transient population. It has become a major problem and the more we give, the more will come. Transients are coming here from other states because of the services, and it is killing our city.

- how they deal with the homeless

- Mental health services and reducing panhandling. Give out service reference walletcards and be innovative with letting tourists get resturant gift cards or grocery cards to give so that people/ tourists don't give money that aids addictions instead of basic needs.

- More help for transient people

- Pedestrian safety and walkability of the city

- Police and Law enforcement

- Police Reform

- Public safety

- Reduce crime from those that are homeless

- Safety

- Safety in north Fort Collins. It is run down up here while south Fort Collins is getting new trails and all of the money is going down there. There are dilapidated buildings up here. The homeless population is defecating and urinating in front of our children in our neighborhood; they are camping and doing

drugs right in our neighborhood. We literally are cleaning up their poop from our neighborhood streets. They are fighting and scaring our children in and around our neighborhood. We have no safe way to bike to parks from our neighborhood. The traffic is loud in our neighborhoodcars racing, etc. this was supposed to be an environmentally friendly neighborhood, yet we don't even feel safe here; furthermore, the exhaust and smells and noises from all of the traffic is stressful. We have tried meetings with city officials and nothing is ever done about it.

- Safety with respect to transportation throughout the city, especially bicycling and making safe, more direct bike routes a priority vs. the ever-expanding number of cars on the road which make the experience feel unsafe at an increasing pace. The traffic volume and speeds on our street in old town during the day makes it hard and unsafe feeling to talk with neighbors on the sidewalk.

- support Police Services and don't hamper their budget.

- The homeless.

- Transient population

- transient populations

- We need more police and traffic enforcement

Government policies, spending, service delivery, etc.

- Civic engagement with Council issues

- Communication as to where City repairs are being conducted.

- continuing to create easily accessible and affordable mental health services available to everyone

- Fire Darrin Atteberry and hire a City Manager that's ethical and not a sell out to Developers and the anti-affordable housing climate.

- Focus on providing high quality core municipal services and less on "social justice" efforts. As in all countries/cities in the world, there may be isolated cases of racist behavior but I have seen no evidence of "systemic racism" in Fort Collins. Recently I was appalled to see the use of the phrase "leading with race" in city publications and employee signature lines. This is clearly a racist statement - and there is no such thing as "good racism". It's unacceptable in all its forms. Rethink this please - it clearly indicates there will be winners and losers based on the color of one's skin - not acceptable.

- General Government: We need to address City Management and begin to change with the times.

- get government OUT of businesses so that we can function! quit taxing the **** out of us and imposing more and more regulations!!

- Get rid of city mgr!

- Less movement towards tyranny - remember, people who work for government are public servants, not masters.

- Most city services/facilities are midtown or north of that. Where are the services for south? Only cramming more housing in and parks have been a priority.

- Planning and thinking ahead!!

- Quite creating solutions for problems that don't exist and wasting money and resources. Focus on what is actually needed.

- Reduce the size, regulator burden, and intrusiveness of city government.

- Replace the City Manager

- Services for North Fort Collins. This area of the city is largely Hispanic and the City makes no effort to provide the same services to North Fort Collins that the rest of the City enjoys. I suspect that this is largely due to the fact that many of the residents can not or do not vote and hence lack agency to advocate for this community. We have no parks, no trials, a major highway (287) with high speed semi trucks along which we are told we are to ride our bikes vs. providing a connector trial to the Hickory/Poudre trial.

- The city council, who are elected to represent the people, seem to be led around by the city manager and a few other high level city staff people. I would like council (because the city mgr. won't) to reassert the hierarchy - (1) Fort Collins residents --> (2) City Council --> (3) staff.

- Truly including the community in decisions

Recreation and parks

- Hugh's open space

- I'd love to see a city pool on the north east side of town

- Keeping open spaces open as per the will of the people with the last election

- more funding for recreation programs

- New community recreation center built

- Parks funding

- Preserving open spaces

- The pools are a joke. Very overcrowded and outdated.

- The quality of Recreation (sports, camps, facilities) is sub par in Fort Collins compared with the rest of the city services. Fort Collins is no where close to surrounding northern Colorado communities like Loveland and Windsor when it comes to Recreation.

Diversity, equity, and inclusion

- Creating a more welcoming place for a diverse community.

- Equity

- Equity and inclusion

- Honoring diversity and marginalized groups

- Inclusion: from immigrants living in our community to actively recruiting and creating space for POC in city positions and administration. Our community comes across as too white and privileged as well as over-policed. Even our restaurants have little diversity or go beyond catering to burger/wings/pizza eaters.

- reducing/removing systemic racism and oppression of LGBTQ+, disabled, women and non-cisgender, youth and elders throughout FoCo city

- Re-evaluating the management of Social Awareness. It seems as with most agencies the City has been fast to jump into the Critical Race Theory Ideology without taking a step back to look at this issue holistic view of these issues. Unfortunately I feel that we have been quick to follow the current ideologies without looking at this issue as a overall approach. The current philosophies seem to be promoting racial segregation. I hope we can slow this ideology down to a point to let cooler minds prevail.

- Social justice including but not limited to affordable housing and providing mental health services to all people at any socioeconomic level

Neighborhood livability

- Cleaning up neighborhood public areas

- Neighborhood liveability

- Rental registration and home/neighborhood improvement in neighborhoods adversely affected by CSU student rentals.

- Residential planning, thinking creatively about affordable housing, while remaining true to the fort collins character.

Other

- Communication modes: Connnexion and cell phone service

- Connexion roll out. Super slow.

- Education and childcare

- Education on sustainable living and availability to such resources

- Grocery store on College & Carpenter with pedestrian trails connected from east of College

- Help residents "recycle" their possessions that they no longer want. I lived in a different state 20 years ago and I really miss one thing they did: every spring, residents put out, at the end of their driveways, furniture and other household items they no longer wanted. For a week, ppl could come by and take what they wanted before city trucks would come by and pick up the "trash" for the dump. It's the whole, "one mans trash is another mans treasure" and helped keep things out of the landfill.

- Keep the drive in theater forever

- raising teacher's salaries

- Snow plowing

- Sooner connexion can be rolled out to all residents the better

- Stop letting CSU control every aspect of Fort Collins.

- Your website leaves A LOT to be desired. The search function is HORRIBLE. The keywords on a given topic are not consistent. Things are not organized in a way that you can find all the relevant and recent information. A person can know that Council was discussing a certain topic, search for it, not find the agenda and date it was discussed, and not find the minutes for it when they are posted.Also, one would think there would be a single portal for interfacing with city services, but no. One has to create a new login and password for different departments. It's confusing and extra work.

Q18: Why is it important to you, or the community overall, for the City to focus on the area you mentioned?

- A single-earner household should be able to afford an average home (not townhome, condo, or trailer) in the city on a 15-year mortgage with a payment of no more than 1/4 of their take-home pay.

- Actually making biking a viable form of transportation for getting around the entire city instead of just mid/old town.

- Affordable housing gives people ownership, a sense of belonging to a community and frees money for discretionary spending that can be spend in the local economy. Without affordable housing Fort Collins

runs the risk of losing it's "homey" feel, becomes another investment opportunity for people and firms who will only rent a property and continues the cycle of unattainable homeownership for those working their way up the ladder. IF we want Fort Collins to remain an attractive place to live, we need to remember the people who live here and not just cater to the ultra wealthy.

- AFFORDABLE HOUSING makes a better and more diverse and happy community.

- Aging population needs to able access health facilities easier

- An emergency on the west side of town could easily be denied access to hospital ER.

- As our City continues to grow I think it is important to work on affordable living options as well as making local gathering places within different parts of the City. Old Town is a great place for the overall City, but it would be nice to have local, walkable business hubs (restaurants, shops, services) scattered throughout the City.

- As the city has filled in most of the space in its growth area, we see concerns for water quantity and quality. Additional water storage will only delay and intensify problems in the future. How do we maintain the city's dynamism when growth levels?

- Attracts people from diverse backgrounds

- Because Fort Collins will be less desirable as the homeless population increases

- Because I have to travel to Windsor and Loveland to use a good rec center.

- Because it is ridiculous what people charge for rent and how little housing we actually have for people who want to stay in Fort Collins

- Because that's the City's job, and that's what we pay taxes for - to provide high quality municipal services to all residents regardless of their race.

- Because the "missing middle" forms our unique community culture that is slowing dying due to growth that is too fast.

- Because the City is very behind in some very basic areas and that stems from City leadership.

- because they are everywhere and currently are a drain on resources.

- Because untreated mental health is so much of what we see in acute healthcare.

- Because we are going to kill our city. We are choking out housing opportunities. And what is most frustrating, is that it's people who already own homes who are working so hard to prevent any future opportunities for the future. It's all very selfish and short-sighted.

- Because we have to use our cars to get groceries, this would save car emissions and create a more neighborly feel & interactions.

- Because we the people of Fort Collins have lost any ability to direct the way every other issue goes in the city because of the overly empowered city manager. Fort Collins is blindly and ignorantly chasing big developments under the false notion that it will alleviate housing unaffordability. This is because the developers have bamboozled certain council members and staff members. This has to stop and stopping has to start with a council who gets their direction from the people of Fort Collins.

- Better teachers = better education = better neighbors

- Between neighborhood pools, and other city pools, I feel that the rest of Fort Collins has good access to pools. With the exception of the private country club, and private Maple Hills pools, the north east is lacking.

- bring jobs to the area that pay above average wages and stop halting positive growth by always focusing on homelessness and equity.

- Building bike infrastructure after growth (of neighborhoods) is extremely hard. Growth should happen around trails.

- Cannot leave neighborhood without car (timbervine/dry creek)

- Cars suck

- Civilizations have failed because of the same things happening here. Population explosion, building on fertile soil, not enough water.

- Colorado has always been a front runner on environmental issues and Fort Collins should strive to lead the way. Other cities excel in areas where we lack.

- congestion and repair

- Congestion and volume

- Create a more sustainable future. Make it a part of everyone's daily lifestyle.

- CSU is a money grubbing leach and has way to much power over the local economy and basically dictates the direction Fort Collins heads

- Currently there isn't enough retail to support the community. Population is exploding and the limited resources will become more scarce. Outside of grocery/household shopping, if I need something of quality I have to drive an hour.

- District 1 is ignored in almost every regard and doesn't feel like we are a part of the rest of the city

- Diversity of people adds depth and a vibrancy to a community.

- Driving

- Ease of travel through town

- Easier access to main trail system

- Encouraging the wealthy to give back to their society improves the health of everyone, including the wealthy.

- Equality

- equitable access to community resources

- Especially after all we have been through with the pandemic and other social intensities in Colorado and around the US, there is a great need for mental health services in the community. We need these services to be easy to access and encouraged within the community.

- Fast pace of growth in the area

- Fewer trains or shorter trains.

- FoCo is very white and becoming gentrified

- Fort Collins has become an elitist place to live, thanks to previous and current councilmembers making it IMPOSSIBLE to build here. the same people that put together such an aggressive natural area program has dramatically limited the amount of land available, now want the citizens to fork up MORE money to create affordable housing.

- Fort Collins is becoming a place that only wealthy people can afford.

- Fort Collins is my home and the best city I have ever lived in, but the current "affordable" housing is not affordable. The lack of affordable housing is driving me and a lot of my acquaintances, co-workers, and friends out of the place we work and want to live.

- Ft. Collins is about being outside.

- Growth at the cost of our environment will make Fort Collins a poor place to live long-term.

- Growth is happening faster than traffic and road control.

- Hard to live here because housing is expensive

- Having come from an area with a much more diverse population I think We would benefit from having more types of people. I mean they're both in ethnically and racially diverse. I miss having more different types of people to work with and I miss having more diverse restaurant experiences. I think the key to making this happen is post to increase affordable housing opportunities and actively show ourselves to be a welcoming community.

- He is awful!

- Health, safety and crime

- He's a horrible leader and has created a toxic culture in the city.

- High quality Communication makes everything easier

- Home are getting more expensive, making it harder for first time home buyers to purchase a home. Soon, Fort Collins will be all renters.

- Homes are too expensive here. People who work in Fort Collins should be able to live here.

- Housing costs create unstable situations, potential for more other social problens.

- I am a Fort Collins native for 36 years. Every year I see the city getting worse with this problem. It is leading to more violence, drugs, and overall dirtiness. It has come to a point where I cant leave a parking lot without somebody holding a sign wanting money. It is a shame my hometown has come to this.

- I can't even walk my dog during the day due to the high level of homeless that harass me that come from the Blue Spruce area. Stop dumping them all in our neighborhood! There's children, neighborhoods, bus routes all around up here yet they keep moving all the crime to our neighborhood. Keep the homeless downtown.

- I have many friends who rent and n o longer own homes. With the low wages paid at most businesses in this city a good home life is very difficult to attain.

- I have never lived somewhere with so many car accidents and it's concerning, especially considering the impact on victims and their families.

- I live close enough to work that I could walk but I fear being run over at the large intersections I would have to cross

- I live in the far north of the City, and we face numerous obstacles to travel: no safe connection to trails for biking and walking, few options for traveling south via car without potential train blockage, and our only bus (#8) is primarily used by people traveling to and from shelters and services for the poor and homeless. I volunteer at the Food Bank and support the people who use it wholeheartedly, but this means we have more than our share of the mentally ill on our buses. I would hesitate to take a small child on our bus.

- I love the bike accessibility of this town and want to feel safer

- I should feel safe all of the time in my community. The police seem to care, but don't seem to have enough time to deal with quality of life issues that degrade the community.

- I shouldn't have to explain that

- I think it is an important social issue and it affects the quality and safety of the City

- I think this is a huge challenge in our community and the health and stability of all our community directly impacts so many aspects of enjoying living here.

- I walk nearly every day in Old Town and I feel like our sidewalks are decrepit and the crosswalks are dangerous.

- I want to live in a beautiful community

- I want to take pride in my city

- I was born in FC. Almost 30 years later, I can barely afford to raise my family here. When looking at renting or buying a house, we plan to look at neighboring towns in the next year. FC has become too expensive, even with a two parent, making well above minimum wage household.

- I would like Fort Collins to remain diverse and affordable to all. I do not want FC to become another Boulder.

- I would like to be comfortable in the area we live.

- I would like to continue to live here and have the ability to buy a home while making $50k/year

- If we don't plan for growth, then as a community we'll just be upset at all of the people who want to move here. We'll be frustrated by the newcomers, frustrated about housing prices, frustrated about traffic, wait times at restaurants, brewery patios being crowded, etc.

- If we don't take care of what we already have then it causes inequities throughout town. The new portions of town get new things while the older and poorer sections deteriorate.

- If we just continue to build then there will be no beauty or greenspace left in our community

- I'm concerned about the environment in general and transportation and disposal services are two key areas where we can have a significant impact in becoming more green.

- Improve air quality, lower traffic, community health, get residents outside,

- Improve transit and recreational opportunities

- In past few years I am see growing population in homelessness, drug users, crime (which has impacted me personally) and foot traffic of homeless throughout the city, parks and trails. It's becoming a safety concern to be in certain areas, possible encounters with homeless and drug users.

- Increase in population will increase traffic

- It benefits the community as a whole for people who work in Fort Collins to be able to live in Fort Collins and not have to commute long distances. Helps with traffic congestion, air quality, and overall quality of life for those who work here.

- It helps the climate, helping those in poverty, and is shown to give the economy a boost.

- It helps with sustainability (environmental and economic) as well as maintaining the character of the City and recognizing minority voices and contributions

- It improves the quality of life for the entire community.

- It is a daily frustration.

- It is currently not efficient with all the hops it takes to get downtown.

- It is fundamentally unfair to charge the property and other city taxes we pay while we live among drug dealers, screaming mentally ill homeless people, violent transients, decrepit buildings, lack of basic infrastructure such as storm sewage on the west side of college, routine clean up of human feces and drug paraphernalia and other trash in my yard and the list goes on. When one sees the services provided to the rest of the city vs. this area, there is a shocking discrepancy. Other parts of the city get beautiful parks and trials within a short and safe walk from home, while north Fort Collins lacks even basic infrastructure. On top of this, the city wants to place a campus for the homeless here. This is not a solution to the homeless problem. Afforadable and subsidized housing is a much better option for those that actually want to live in the community, along with mental health and drug rehab services, and policing of the transients who are not homeless down on their luck folks who need affordable housing, but opportunistic criminals who are passing through dealing drugs and stealing and worse. I see this as I ride my bike from North fort Collins to my Old Town office every single day, and is suspect that the police response also reflects this. The city master plan has no plans for any parks or trails or any solutions to these other issues, and any improvement in infrastructure is likely a decade off at minimum. New businesses would come here if the infrastructure could support therm, but without that, we will continue to have falling down buildings and dangerous motels as our neighborhood businesses. Why provide services to an area of the city where there are fewer votes and squeaky wheels? What would the reaction be if you put that homeless campus in a neighborhood next to homes in mid-town, or south Fort Collins? The public outcry would prevent this from ever happening. Why not just shunt all that money to the white folks south of vine so you can get re-elected? Please. Level the spend on parks, trails, community planning, and infrastructure, and help us in North Fort Collins. I and my neighbors and HOA have met with the City on many occasions and it is clear that they just don't care about this part of the City.

- It is important to the community because we are being overrun in so many ways and the speed, noise, volume of vehicles is changing the feel of the city and making it feel more unsafe and less bike friendly.

- It is simply not sustainable to throw away entire buildings, especially buildings made of solid wood and other products that are harder to come by today.

- It is the ugliest part of town along College Avenue with 16 to 20 automotive shops, needs diversity, and upkeep, no more homeless centers or services, there is little pride in the stretch from Vine to Willox, especially along College. Most interesting stores are Jax, Lyric and King Soopers.

- It is very hard to get around without a care.

- It seems like a lot of businesses open but don't make it

- It supports equity, the environment, and the economy

- It supports the climate action plan, makes members of the community healthier, and saves individuals money on transportation costs.

- It will make or break this city's survival and success.

- It's better than in the past but we need to keep improving.

- Keep jobs up and unemployment down

- Lack of walkability hampers economic, social, and environmental vitality. Fort Collins is fine to drive around but in most cases is inconvenient to deadly to walk around.

- Land conservation, promotes a healthy environment

- less driving, more community and better experience for all

- Liveability. Myself and many of the people I know in our community choose to go to Windsor or Loveland for recreation and recreation facilities due to the poor management of recreation programs in Fort Collins and the lack of a community recreation center.

- local food are having to leave due to cost

- Low income Seniors need more and better places to live. Mental health is the key to so much more!

- More fires coming

- Most important resourse

- Most ppl don't have the time or means for bringing big items to a Goodwill or to hold a garage sale. Clutter is not healthy. It would help with recycling and sustainability. It was also a "fun" community ritual that happened every year, like a free garage sale.

- Multiple neighborhoods that were originally designed for single family occupancy and often serve as affordable starter homes have been usurped by unregulated real estate investors who don't care about the impacts their rentals have on the neighborhood as a whole. These investors take and don't give back to the community with impunity. They target neighborhoods that don't have HOAs and have free license to over-occupy homes (unless a complaint is filed) and more often than not allow the exterior and interior of the properties to degrade until many neighborhoods have become student slums. Stricter standards and proactive enforcement would help address the blighting of entire neighborhoods. Make CSU address their housing shortage instead of allowing slumlords the opportunity to destroy properties and neighborhoods.

- My children have been priced out of the housing market in Fort Collins. They have had to move elsewhere to find housing they can afford.

- My friends are moving away because they can't afford to live here.

- No affordable housing for working class people; they have to commute into town.

- North FC gets pushed to back of areas that the city addresses.

- North Fort Collins I feel less inclined to spend time in due to the nature of buildings, crime, and overall appeal of the area. The nature of some of the neighborhoods I believe promotes crime and impacts the attractiveness of downtown Fort Collins. If you were planning on moving to Fort Collins and you asked me which places to avoid from a housing and community perspective, this would be at the top of my list. It's transforming, but the effort needs to remain.

- Not enough resources to maintain what we have

- nothing about us without us

- Obviously our safety is of upmost importance. Let the schools, county and state handle education and social/human services. The city should focus on safety and basic utilities including street maintenance and traffic flow. It was hard to select answers because most choices included issues that should be taken care of by the state and county allowing the city to look at maintaining streets, utilities and safety.

- One of the simplest ways individuals can help shape the future and our climate is through waste reduction and diversion, more opportunities to do that, like composting would help our climate future, get more folks involved with waste reduction and help build community.

- One of the things that drew me to Fort Collins was the open and nature focused small town feel despite it's large population. With the massive number of condos and housing developments going up, the town is feeling more and more constricted and hemmed in by large buildings. Despite all the new housing available, the people who work and have lived in fort collins their whole lives cannot afford fort collins housing prices.

- Open space, accountability, community members needs are heard, sustainability not capatilism

- Our city and region has been overcrowded for 20 year. The environment and quality of life has suffered.

- Our city is run by rental companies gouging our paychecks for a less than average quality of housing.

- Our City Manager has turned the city over to developers from outside Colorado. As a result, we are surrounded by either high-end, unaffordable , high-rise apartments that destroy the views and quality of life or ticky-tacky complexes that overcharge for crappy apartments. I'm so doing, they have destroyed what once made Fort Collins special.

- Our current labs are old and in poor repair, but without them we cannot maintain water quality.

- Our streets are no longer safe

- Our water supply is precious and limited and if we need to limit growth, so be it.

- Over-population puts a strain on existing infrastructure and services especially traffic, roads and WATER.

- Owning a home gives one a stronger sense of community, and really gives the impression of putting down roots. I believe many people want to own a home, take pride in it, and in turn take pride in their community.

- Owning a home in fort collins is hard due to prices, everyone feels the effects of this.

- People spend so much on rent here when they could use their money to stimulate the economy

- people we need in the community are getting priced out

- People who work in Fort Collins often cannot afford to live here. Wages in Fort Collins are low in comparison to many other cities.

- Places for all to live safely

- Pollution, traffic jams and dead stops on i25, need OPTIONS!!

- Prices are skyrocketing and I'm barely able to afford to live in the city I work in. Landlords are unjust, but houses for sale are extortionist prices. It's no-win.

- Protecting our environment on every level.

- Provide range of housing n an expensive market

- provides safety for drivers, bikers and pedestrians. provides mobility from parts of the city that may be difficult to travel to/from as a biker/pedestrian. mostly safety

- public safety

- public schools need more resource officers on duty at all times

- Quicker to the ROI and better quality of life across the city.

- Rampant development is changing the nature of the city, one big reason we moved here

- Reduce greenhouse gases, healthy air/body

- reduce traffic

- Residents are in even more precarious economic circumstances from the pandemic. Writing tickets, breaking down camps without connecting people to safe, healthy homes do not address underlying problems. Without supports like the co-housing affordable living units already built in Fort Collins,

homelessness becomes a cycle and makes it nearly impossible for a person to access other basic needs and feel a part of a community.

- safety

- Safety issues especially in the evenings. Eastside park is awful and I never see any city employees monitoring

- Safety, usability, it also just looks awful.

- Safety.

- Services can get overloaded. Our services are probably just right for a smaller city than Ft Collins. To pack in more people will cause increasing service failures.

- So few people are active in or even follow local government, which ironically is the level they can most influence and be influenced by

- So our community does not just rely on the landfill. It also protects our water sources

- So we have a better perspective of who our country is, gain more tolerance and understanding, expand our perspective beyond entitled citizens who take more than they contribute.

- Supports stability for single parents and lower income families in the workforce, helps keep women in the workforce. Supporting women supports economies.

- The city does not require green waste recovery

- The city is way too expensive, and far to intrusive in the lives of the people. The city gets far too deep into low priorities and various special-interest causes at the expense of the taxpayers.

- The city wants to be a world-class government and deliver awesome services, but the website is a major roadblock in meeting that goal.

- The cost of housing is very high. More housing and denser housing is needed. Setting aside affordable housing doesn't address the real supply and demand issue and increases housing costs for the rest of the community.

- The homeless drags virtually EVERYTHING down.

- The Police Chief says they hire for character, yet the interactions I've had are always with entitled white male officers who belittle me (a woman of color)

- The population in our community is aging and we need to ensure all of their needs are being met. Many don't qualify for food stamps or other assistance and can just barely afford their expensive apartments. For many it is important to live in apartment complexes for people age 55 and above so they can meet people they can relate to. Unfortunately those places have long wait lists for affordable places or are so expensive they can ONLY afford to live there, not to enjoy living in Fort Collins. It seems like there is a lot of energy and focus on children, youth and college students but not enough that actually helps our valuable seniors.

- The quality of life will suffer here if we have endless sprawl.

- The rent and home prices are rising rapidly and many folks are no longer able to reside in the city.

- the schools in the northwest part of town don't have great trail connectivity for kids safety

- The traffic is heavy in our area, it's going to get heavier because of development, and the trains put even more strain on commuting.

- The volume and speed of traffic degrade the livability of the neighborhood. It might not be a life threatening issue but ever car that go through 5-10-15 mph and more over the speed limit makes the neighborhood just a little crappier for everyone who actually lives here.

- There are too many people packed into this city. The quality of life has decreased in the last 10 years.

- There is a vast number of homeless folks in Ft Collins that have created a lifestyle. What about the people that are working but can't find reliable day care, or one illness away?

- There seems to be a bias against seniors built into the structure of the community.

- There's too many efforts to make their lives harder (taking away gardens in old town for apartments, harsh enforcement and public humuliation on public transport). The mason street residences are a good start but they need more

- This is a safe community and will only remain so if we have adequate police funding. They are good liaisons in the community and should not be targeted for reductions because of national events.

- This is the backbone of everything. If people cannot afford to live here how do we preserve the uniqueness of Fort Collins? How do we prevent this community from becoming Boulder 2.0?

- This town is already unaffordable, and quickly becoming more unaffordable to those of us who have lived here for a long time.

- This town is quickly becoming unaffordable for most people to live in.

- To allow more diversity.

- To get back to policies while trying to prevent racism, that is actually promoting racism. Taking a step back and looking at some real issues. Can we promote grass roots programs that have proven results and bring our community closer together?

- To help transition to a majority of electric vehicles

- To maintain a beautiful neighborhood and clean / safe walking trail behind our home.

- Too many bad air days per year.

- Too many people, too much growth without the infrastructure. Quickly getting too expensive to live her

- Too much emphasis on growth and not enough on infrastructure to support it

- Traffic in this city has become insane. There are multiple parts of the city where roads become blocked due to traffic on the road and waiting for businesses, including main highways. Lack of parking has prevented me from visiting businesses, particularly downtown, many times. Driving anywhere near downtown on the weekends has become dangerous with unsafe and drunk drivers. Last Friday in the span of 7 minutes I saw 2 almost accidents, a group of trucks, side by side, completely stopping traffic on college on one side and a group of kids racing and driving unsafely on the other side with no police presence in sight. I live off of college and this is not uncommon, It happens every weekend night and has gotten to the point where I avoid accessing downtown after 8pm. Traffic, parking and lack of traffic enforcement specifically with dangerous drivers are some of the primary reasons I plan on moving.

- Traffic is getting worse, albeit compared to most other cities it's not bad. I live in District 5 and there are limited paved bike paths to get me to downtown while staying off the roads.

- Unsure

- We all need to breath. It's importance to health cannot be overstated.

- We are losing our quality of life.

- We cannot exist if the earth dies

- We don't feel safe raising a family here

- We have a lot of big plans, but where is the money going to come from? What is being done to attract business that will generate sales tax revenue.

- We have a lot of catch up work to do

- We have the resources to help the lower socio economic members of our society

- We need more housing, people need income, and there are opportunities to do this without compromising neighborhood quality.

- We need more water supply for growth

- We're growing too fast and not creating the infrastructure needed for the growth

- We're privileged in our financial security but I want Fort Collins to include more diversity than just well to do families - I want Fort Collins to be made from different communities, socially, economically, ethnically, etc. building a safe, diverse and interesting place to live

- Why do we continue building when we have lots of vacant buildings around town

- Why tear up the streets to fix the curbs when, in fact, the sewer and water lines are often in desperate need of repair? Do that first!

- With population growth in Ft. Collins, and the front range we need to be mindful of our natural resources so that we don't deplete them. We love to visit the mountains, and how do we ensure our city is growing while focusing on the environment that makes FOCO and Colorado magical. I recognize its a tricky balance to have economic grow, while not limiting the number of new residents to Ft. Collins. But what do we do when we deplete the Poudre or Colorado River, how do keep our sky's pollution free and dark at night, so that wildlife can continue to be present.

- Without a just and fair society for all regardless of economic means, prosperity for those that have it will be limited and tenuous at best. Supporting everyone in our community ensures long term sustainable prosperity, not just short term booms. Justice and fairness for all ensures those things for me. Supporting those with the most needs in the community, supports all of us just as supporting the foundation of a house supports the roof. All of the other things asked about here (economic development, safety, conservation, etc.) flow from, are bolstered by, or cannot happen without social justice and fairness for all. Justice for one is justice for all.

- Without striving to remove and reduce the systemic oppressions and harm, no other focus areas can succeed.

- Young families keep a community growing. I'd love to raise kids here but if my partner and I can't find work we'll have to move closer to Denver.

- You're not retaining businesses and there are absolute eyesores you never address, i.e. ancient abandoned Kmart on Drake and College. Great job wasting funds on that asinine foothills mall project. If you had just updated the existing building instead of redoing it maybe there would be less bankruptcy and we'd still have all the great shops we used to have that have since not returned. Council needs to take more accountability for these epic failures and listen to those in the industry instead of going for these pie in the sky ideas that don't work out and just end up wasting our tax dollars. I highly doubt your knowledgeable staff recommended going with more brick and mortar stores when anyone with basic knowledge can see the future of consumerism is virtual based.

Q19 (other): Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs: Other

- Additional mailers that come with our utility bill
- All valuable. Govt most reliable, but less demand, overall
- City boards and commissions (participating / volunteering)
- city employee email/webpage
- City employees
- Coloradoan tweets about city council meeting on Twitter.
- Direct Email
- distinguish between Vagrants and true homeless. No help to those who are not enrolled in a betterment program, only help those who want to imporve. Keep the Homeless and vagrants off the street corners and out of the parks.
- Emails to my Council representative
- Facebook
- Fort Collins subreddit and discord
- I was not aware of half of the information sources listed above.
- I would have appreciated being contacted in person by someone in the city before planting two huge poles and installing a stop light in our front yard.
- information boards with posters
- Information from city is difficult to find.
- Inserts in utility bills.
- Keep SRO's in PSD!
- Liberty Common School's weekly newsletter, and that school's website, social media, etc.
- My neighbors (or maybe that's considered "word of mouth"?)
- N/a
- n/a
- N/A
- n/a
- N0
- na
- Nextdoor
- No
- No
- no

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- No
- no not actually
- No, but +1 for the City e-newsletter.
- none
- None
- None
- None
- Nope
- Reddit and local community group newsletters (FCCAN, Indivisible NoCo, Fort Collins for Progress, Mutual Aid), posters in cafes
- Social Media was mentioned, but specifically Twitter.
- Survey is interesting given past 15 months most at home so answers not reflective of what is normal
- The City needs to focus on diversifying staff and management as it is reflected back into the community and it shows.
- The City RSS news feed. https://www.fcgov.com/news/
- The Coloradoan is not really local it is owned by Gazzette. Terrible source of information
- There are groups on Facebook that share city resources frequently.
- Tracks & Trails is now the Explorer.
- Twitter and email trail updates
- Twitter for police and fire activities
- Usually word of mouth. The Coloradoan is horrible about publishing information about events before the fact.
- Word of mouth from City employees
- Youtube
- Zoom

D10 (other): What is your gender? – Prefer to self-identify:

- [NO VERBATIM RESPONSES]

D11 (other): Which term best describes your sexual orientation? (Select all that apply.) – Prefer to self-identify:

- [NO VERBATIM RESPONSES]

D12 (other): What is your race and/or ethnicity? (Please mark any race or ethnicity you identify as.) – Prefer to self-identify:

- human being.
- Mixed race family

- Mixed race white and Asian

- no