



# The City of Fort Collins Community Survey 2024

Report of Results

June 2024



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# Executive Summary

## Summary of Survey Methods

The 2024 City of Fort Collins Community Survey provided residents the opportunity to rate the quality of life in Fort Collins, as well as the quality of service delivery and overall workings of local government. The survey also permitted residents to provide feedback on parks and recreation satisfaction and needs, and to share their priorities for community planning and resource allocation.

Surveys were mailed to 4,400 randomly selected resident households in April 2024. A total of 557 surveys were completed, yielding a response rate of 13%. In addition to the scientific survey of randomly selected households, a link to an online, community-wide, open participation survey was publicized through various community channels. This open participation survey was identical to the scientific survey and open to all Fort Collins residents. A total of 521 online surveys were completed, yielding a total count of 1,078 survey responses.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and geographic location were represented in proportions reflective of the entire adult population of the city. The margin of error is plus or minus three percentage points around any given percentage point reported for all survey respondents.

Because Fort Collins has administered resident surveys before, some comparisons could be made between 2024 responses and those from previous survey iterations. To simplify and focus the results, the body of the report presents data from 2013 to 2024.

Fort Collins also elected to have its results compared to those of other jurisdictions across the nation and in the Front Range of Colorado. Comparisons are made possible through a national benchmark database created and maintained by Polco/National Research Center (NRC). This database contains resident perspectives gathered in resident surveys from over 500 jurisdictions over the past five years.

## Key Findings

### **Fort Collins residents continue to enjoy an excellent quality of life, but housing affordability is a concern.**

- Fort Collins residents continue to rate the quality of life highly, with 83% awarding very good or good marks in 2024. While this rating has slowly declined since the survey was first conducted in 2013, the current 83% rating is similar to the national and Front Range benchmark comparisons.
- Residents also assessed other aspects related to quality of life in the city. About 9 in 10 respondents positively rated Fort Collins as a place to live, and about 8 in 10 gave high marks to the city as a place to attend college and as a place to raise children. About two-thirds rated the quality of public schools and Fort Collins as a place to retire as either very good or good, and about 6 in 10 positively rated the openness and acceptance of the community toward people of diverse backgrounds.
- Ratings for affordability in the community tended to be lower. Fewer than 2 in 10 residents gave very good or good ratings to the availability of affordable quality childcare, and fewer than 1 in 10 positively rated Fort Collins in terms of the availability of affordable quality housing.
- In a question asking residents to identify in their own words the one item or focus area the city should work to improve upon in the next few years, housing issues (cost, availability, etc.) were, as in the previous survey, the most mentioned priority.

### **While residents feel safe overall in the city, feelings of safety at night and while utilizing Transfort might be areas of improvement.**

- About 8 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, which was on par with the rating of 2022 and 2023. Fort Collins ranked similar to the Front Range and national averages for overall safety of community members.
- Survey respondents were also asked to rate how safe they felt in various areas in the community. At least 9 in 10 residents reported that they always or usually felt safe in their neighborhood during the day, in Fort Collins overall during the day, in downtown Fort Collins during the day, and when visiting recreation facilities. About 8 in 10 respondents also indicated that they felt always or usually safe in parks, in natural areas/open spaces, in their neighborhood at night, and on trails. About two-thirds felt safe in Fort Collins overall at night and in downtown Fort Collins at night, while about 6 in 10 felt at least usually safe on the Transfort/MAX. All ratings were on par with 2023 ratings except for safety in recreation facilities, which increased since last year.

### **City parks, recreation, and cultural opportunities remain highly valued by residents.**

- About 9 in 10 residents rated the quality of recreational opportunities in Fort Collins as very good or good, on par with previous years. More than 8 in 10 residents gave high marks to the quality of public library services, also similarly to previous years. The quality of arts and cultural opportunities increased notably, from 56% in 2022 to 64% in 2024.
- Residents also provided their opinions about a number of City parks, recreational and cultural programs, and facilities in Fort Collins. Among the highest rated parks and recreation items were trails, natural areas and open space, parks overall, and the Gardens on Spring Creek. Each of these programs/facilities was rated positively by at least 9 in 10 respondents.

- Residents boasted about the visual attractiveness of Fort Collins, with about 9 in 10 assigning good or very good scores, exceeding comparisons across the Front Range and nation. Around 7 in 10 respondents positively appraised conservation efforts while over 6 in 10 were pleased with air quality and recycling programs. Other than the rating for air quality, which improved 9 points year over year, participants' reviews for aspects of the environment remained stable from 2022 to 2023.

### **The local economy is robust, but residents would like to see more job opportunities in the city.**

- About 7 in 10 residents favorably rated the city as a place to work, consistent with prior years. Fort Collins ranked higher than the Front Range benchmark and similar to the national benchmark as a place to work.
- Survey participants were also asked to rate several community aspects of economic health. About 7 in 10 respondents positively rated the availability of quality healthcare, which was similar to 2023, but represented a 12 point decrease since 2021. About 6 in 10 residents gave very good or good marks to the quality of dining opportunities, the quality of entertainment opportunities, and the quality of shopping opportunities in the city. However, only about 4 in 10 positively rated the availability of job opportunities in Fort Collins.

### **Residents appreciate City employees and many aspects of City services.**

- About three-quarters of survey respondents rated the overall quality of City services as either very good or good. This rating was similar to the ratings given in 2022 and 2023, but when evaluating longer-term trends, evaluations have slowly declined since the survey was first conducted in 2013.
- About 6 in 10 residents positively rated the City for respecting all community members regardless of their background and orientations, encouraging sustainability in the community, the overall direction of the City, and the efficient operation of programs and services. Meanwhile, about half praise Fort Collins for creating a welcoming, inclusive community and for welcoming community member involvement.
- Similarly to 2023, about 6 in 10 residents reported having contact with a City employee within the 12 months prior to the survey. Those who had contact with a City employee were asked to rate various aspects of their interaction. Nearly 9 in 10 rated the courtesy of the City employee as either very good or good. Additionally, 8 in 10 positively rated the knowledge, promptness, and overall impression of their interaction with the employee. About 7 in 10 gave high marks to the City employee making them feel valued. All of these ratings were on par with previous years.

### **Public information ratings have declined over the long term, possibly as a result of shifting resident preferences in receiving information.**

- About 4 in 10 residents positively rated the City for informing community members. The rating has been steadily decreasing since the survey was first conducted in 2013.
- About 9 in 10 residents reported using the City's website or word of mouth as information sources for City issues while at least 7 in 10 indicated that they had used social media, the "Recreator", or Tracks and Trails for information. Further, more than half of respondents reported use of the newspaper, newsletter/brochures from City departments, or City employees/departments for information.

- Asked to indicate their top three methods for receiving information from the City, nearly 6 in 10 respondents indicated that one of their top preferred methods was the City's website, while about 4 in 10 selected social media as a preferred method. Further about one-quarter chose the newspaper and word of mouth. Among the least preferred methods were OurCity Platform, online video FCTV, and the City of Fort Collins local channels 14 and 881.



## Survey Background

The City of Fort Collins contracted with Polco to conduct a community-wide resident survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating City programs and services.
- Determining general perceptions of the quality of life in Fort Collins.
- Comparing survey results to other communities across the nation.
- Establishing trendlines to measure government performance over time.

The City of Fort Collins Community Survey serves as a consumer report card for Fort Collins by providing residents the opportunity to rate the quality of life in the City, as well as the community's amenities, service delivery and their satisfaction with local government. Residents also provide feedback on what is working well and what is not and communicate their priorities for community planning and resource allocation.

Focus on the quality-of-service delivery helps City leaders, staff, and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of the City of Fort Collins government, helping to assure maximum service quality over time.

This type of survey gets at the key services that local government controls to create a quality community. It is akin to private sector customer surveys that are used regularly by many corporations to monitor where there are weaknesses in product or service delivery before customers defect to competition or before other problems from dissatisfied customers arise.

This is the 15<sup>th</sup> iteration of the City of Fort Collins Community Survey since the baseline study conducted in 2001.

## Survey Administration

A postcard was mailed to 4,400 Fort Collins households, selected at random, notifying residents that they had been chosen to participate in the survey. A paper copy of the survey followed in the mail after one week. Both mailings included a web link so that residents could take the survey online, if desired. The survey was also available online in Spanish. All mailing contained instructions in Spanish on how to access the online survey. There were 557 respondents to the mailed questionnaire, yielding a response rate of 13%. In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all Fort Collins residents. A total of 521 online surveys were completed, yielding a total count of 1,078 survey responses. There were two completed surveys in Spanish. The margin of error is plus or minus three percentage points around any given percentage for all respondents.

Survey results were weighted so that respondent gender, age, housing type (attached or detached), housing tenure (rent or own), race, and geographic location were represented in proportions reflective of the entire adult population of the city. More information about the survey methodology can be found in *Appendix G: Survey Methodology*.

## How the Results Are Reported

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., “very good” and “good,” “very safe” and “somewhat safe,” “strongly support” and “somewhat support,” etc.).

On many of the questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix B: Complete Survey Frequencies* and is discussed in the body of this report if it is 30% or greater. However, these responses have been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the responses from respondents who had an opinion about a specific item.

For some questions, respondents were permitted to select multiple responses. When the total exceeds 100% in a table for a multiple response question, it is because some respondents are counted in multiple categories. When a table for a question that only permitted, a single response does not total to exactly 100%, it is due to the customary practice rounding values to the nearest whole number.

## Precision of Estimates

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). The margin of error for this survey is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (N=1,078).

## Comparison of Results Over Time and By Subgroups

Because this survey was the 15<sup>th</sup> iteration of the Fort Collins Community Survey, the 2024 results are presented along with past ratings when available. To simplify and focus the results, the body of the report presents data from 2013 to 2023, when available. The full set of trends can be found in *Appendix F: Comparisons of Survey Results by Year*. Differences between years can be considered “statistically significant” if they are plus or minus three points on the 100-point scale or are plus or minus five percentage points or more around any given percent.

Selected survey results were compared by respondent characteristics as well as two ways of subdividing the geographic location of respondent households: geographic area (Northeast, East Central, Southeast, Northwest, West Central, and Southwest) and the six Council Districts. The full set of results by demographic characteristics and geographic areas can be found and are discussed in *Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*. For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion.

## Comparing Survey Results to Other Communities

Polco’s database of comparative resident opinion comprises resident perspectives gathered in resident surveys from approximately 500 communities whose residents evaluated their services. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the Fort Collins survey are included in Polco’s database, and there were at least five communities in which the question was asked.

Where comparisons for quality ratings were available, Fort Collins's results were generally noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark. In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much lower" or "much higher"). These labels come from a comparison of Fort Collins' rating to the benchmark where a rating is considered 'similar' if it is within the standard margin of error (10 points or less on the 100-point scale); "higher" or "lower" if the difference between Fort Collins' rating and the benchmark is greater than 10 points but 20 points or less; and "much higher" or "much lower" if the difference between Fort Collins' rating and the benchmark is more than twice the standard margin of error (greater than 20 points). Comparisons for a number of items in the survey are not available in the benchmark database. These items are excluded from the benchmark tables.

# Neighborhood Livability and Social Health

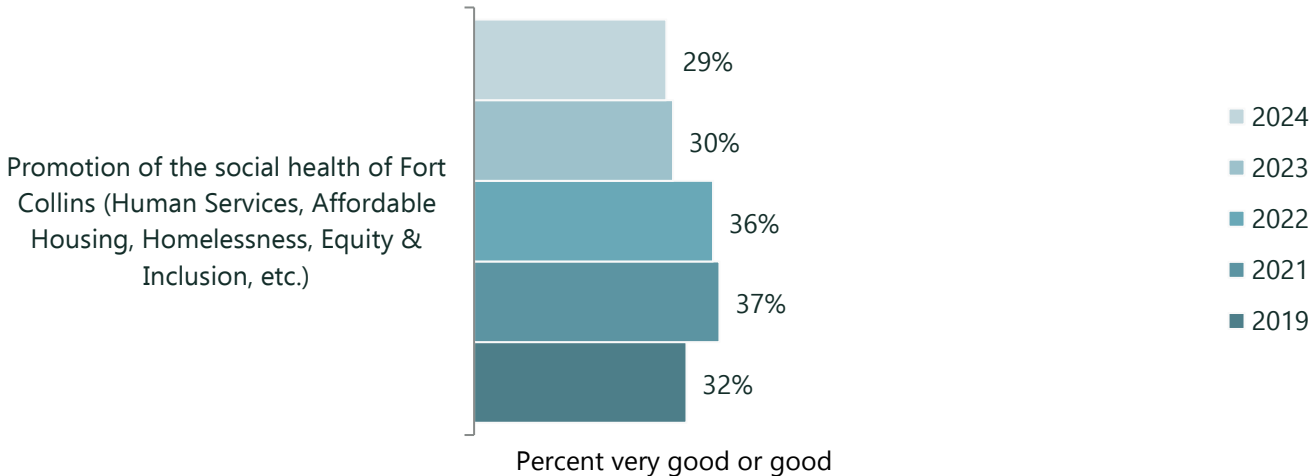
A number of questions on the 2024 survey address measures of neighborhood livability and social health including quality of life and community, characteristics of neighborhoods, and resident engagement with the community.

## Promotion of Social Health

As in previous years, Fort Collins residents were asked to assess the City’s performance in promoting the social health of Fort Collins. About 3 in 10 residents rated the City positively for its promotion of social health through Human Services, affordable housing, homelessness, equity and inclusion. This rating is similar to 2023 but represents a decline from ratings given in 2021 and 2022.

Figure 1: Promotion of Social Health Compared by Year

*Please rate the City’s performance in each of the following areas: Promotion of social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)*



## Aspects of Quality of Life and Community

Fort Collins residents continue to rate the quality of life highly, with 83% awarding very good or good marks in 2024. The rating has been slowly declining over the last years and it’s currently similar to the national and Front Range benchmark comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

Figure 2: Overall Quality of Life in Fort Collins, 2024

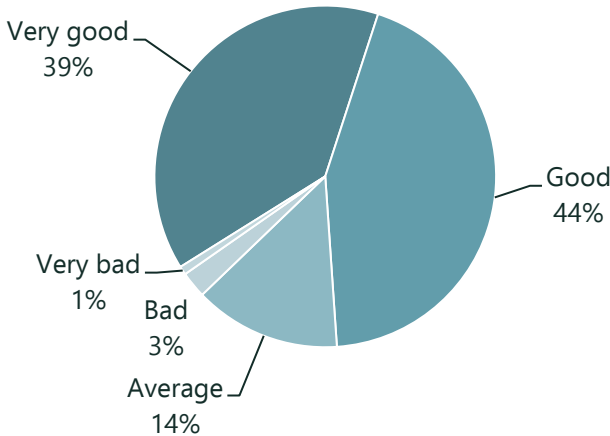
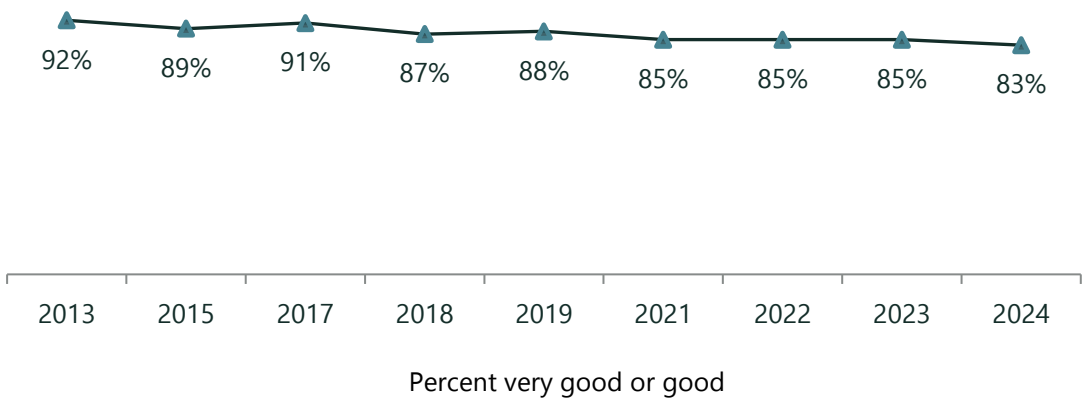


Figure 3: Overall Quality of Life Compared by Year



Residents also assessed other aspects related to quality of life in the city. About 9 in 10 respondents positively rated Fort Collins as a place to live, and about 8 in 10 gave high marks to the city as a place to attend college and as a place to raise children.

About two-thirds rated the quality of public schools and Fort Collins as a place to retire as either very good or good, and about 6 in 10 positively rated the openness and acceptance of the community toward people of diverse backgrounds.

Ratings for affordability in the community tended to be lower. Fewer than 2 in 10 residents gave very good or good ratings to the availability of affordable quality childcare, and fewer than 1 in 10 positively rated Fort Collins in terms of the availability of affordable quality housing. All community ratings were similar to reviews given in previous years.

When comparisons could be made, Fort Collins ranked similar to the national and Front Range benchmark comparisons, except for the availability of affordable quality housing and affordable quality childcare, where Fort Collins ranked lower than the national average.

**Figure 4: Aspects of Quality of Life Compared by Year**

<b>Please rate Fort Collins as a community on each of the items listed below. (Percent very good or good)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Overall, as a place to live	87%	89%	89%	91%	92%	92%	95%	93%	97%
As a place to attend college	84%	83%	84%	86%	84%	85%	86%	89%	88%
As a place to raise children	80%	84%	82%	86%	91%	85%	89%	90%	92%
Quality of public schools	66%	70%	71%	76%	78%	80%	83%	84%	82%
As a place to retire	65%	65%	63%	69%	71%	71%	69%	81%	79%
Openness and acceptance of the community toward people of diverse backgrounds	61%	59%	58%	54%	55%	58%	66%	68%	75%
Availability of affordable quality childcare	16%	17%	21%	22%	15%	.	.	.	.
Availability of affordable quality housing	9%	7%	7%	8%	12%	10%	11%	17%	31%

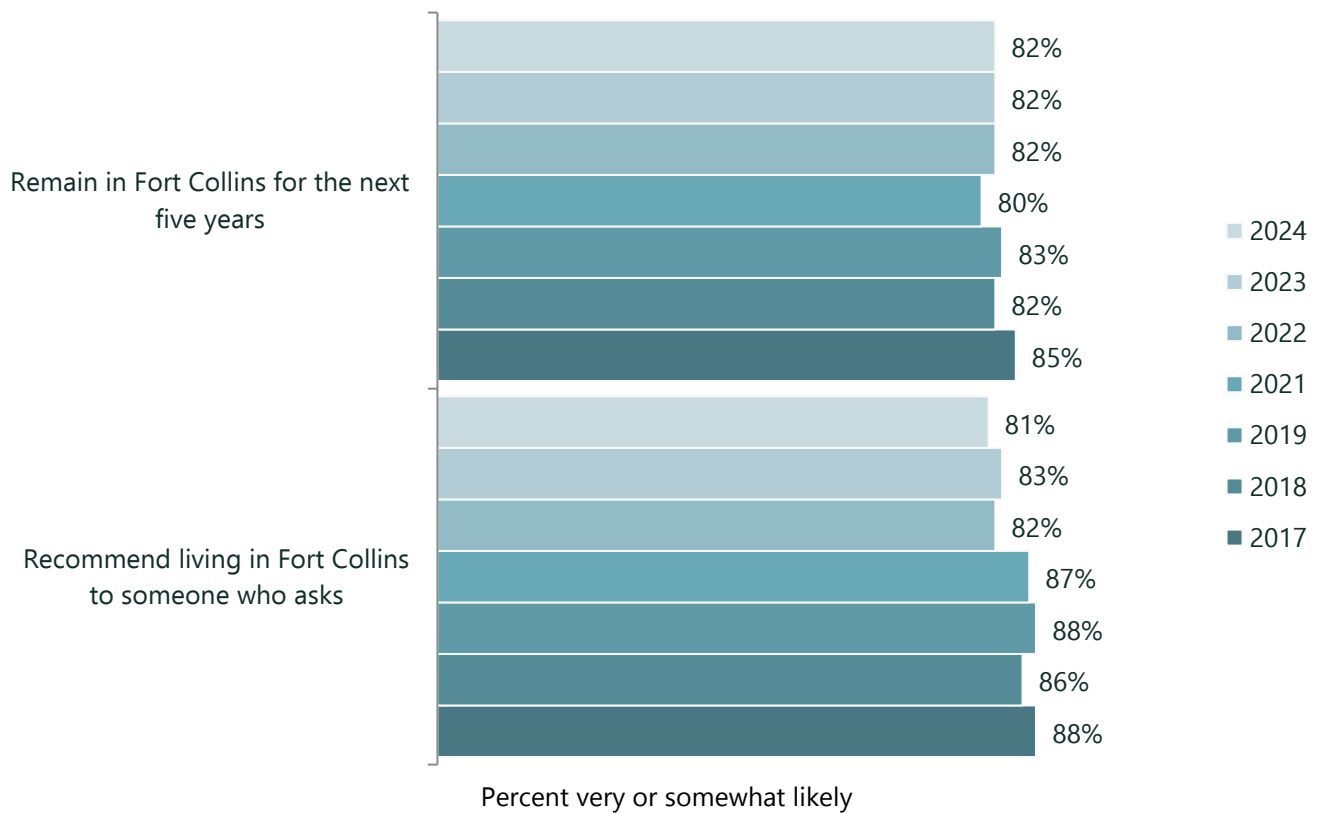
*At least 30% of respondents said "no opinion" when evaluating the quality of public schools and the availability of affordable quality childcare. The full set of responses, including "no opinion", can be found in Appendix B: Complete Survey Frequencies.*

At least 8 in 10 residents indicated that they would be very or somewhat likely to remain in Fort Collins for the next five years and to recommend living in Fort Collins to someone who asked; both ratings were on par with previous years.

Ratings for both aspects were similar to peer communities across the nation and the Front Range.

**Figure 5: Recommend Living and Remaining in Fort Collins Compared by Year**

*Please indicate how likely or unlikely you are to do each of the following:*



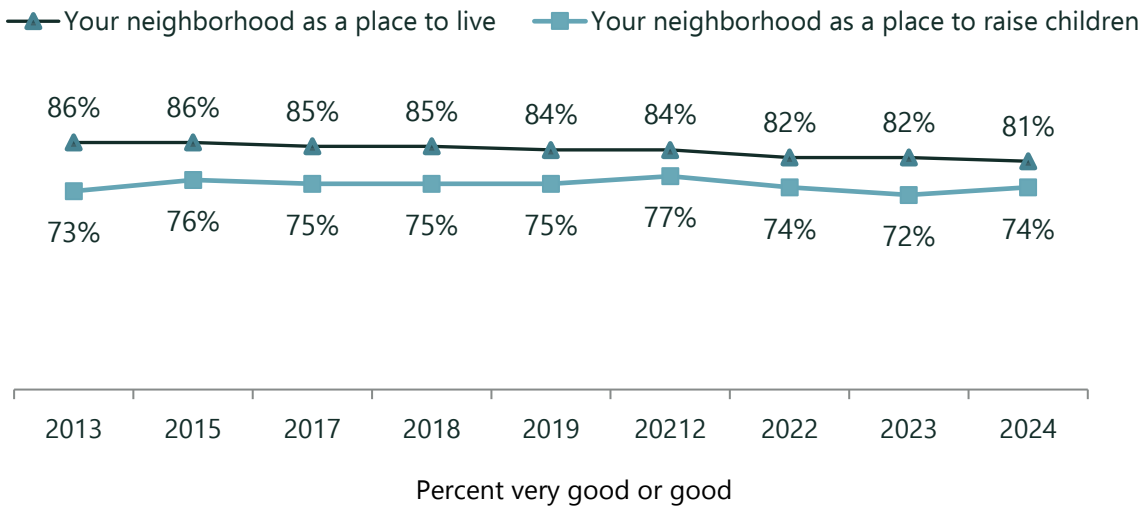
## Aspects of Neighborhood Livability

More than 8 in 10 residents positively rated their neighborhood as a place to live and about three-quarters gave high marks to their neighborhood as a place to raise children. These ratings were comparable to those given in 2023

Benchmark comparisons were available for “your neighborhood as a place to live”: Fort Collins ranked similar to the national and Front Range averages.

**Figure 6: Quality of Neighborhoods Compared by Year**

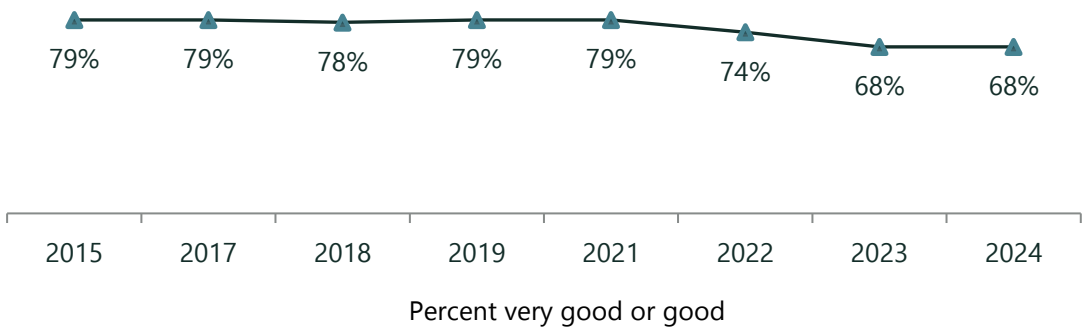
*Please rate Fort Collins as a community on each of the items listed below.*



As in 2023, about 7 in 10 survey respondents gave very good or good ratings to their access to everyday needs, such as grocery shopping, in their neighborhoods.

**Figure 7: Access in Neighborhood to Everyday Needs Compared by Year**

*Please rate Fort Collins as a community on each of the items listed below: Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)*





Survey respondents were also asked to rate neighborhood-related services. About 6 in 10 residents positively rated residential property maintenance, while about 4 in 10 gave very good or good ratings to code enforcement and noise enforcement in Fort Collins. All three ratings were similar to those given in 2023. Fort Collins ranked similar to the national and Front Range benchmarks for code enforcement.

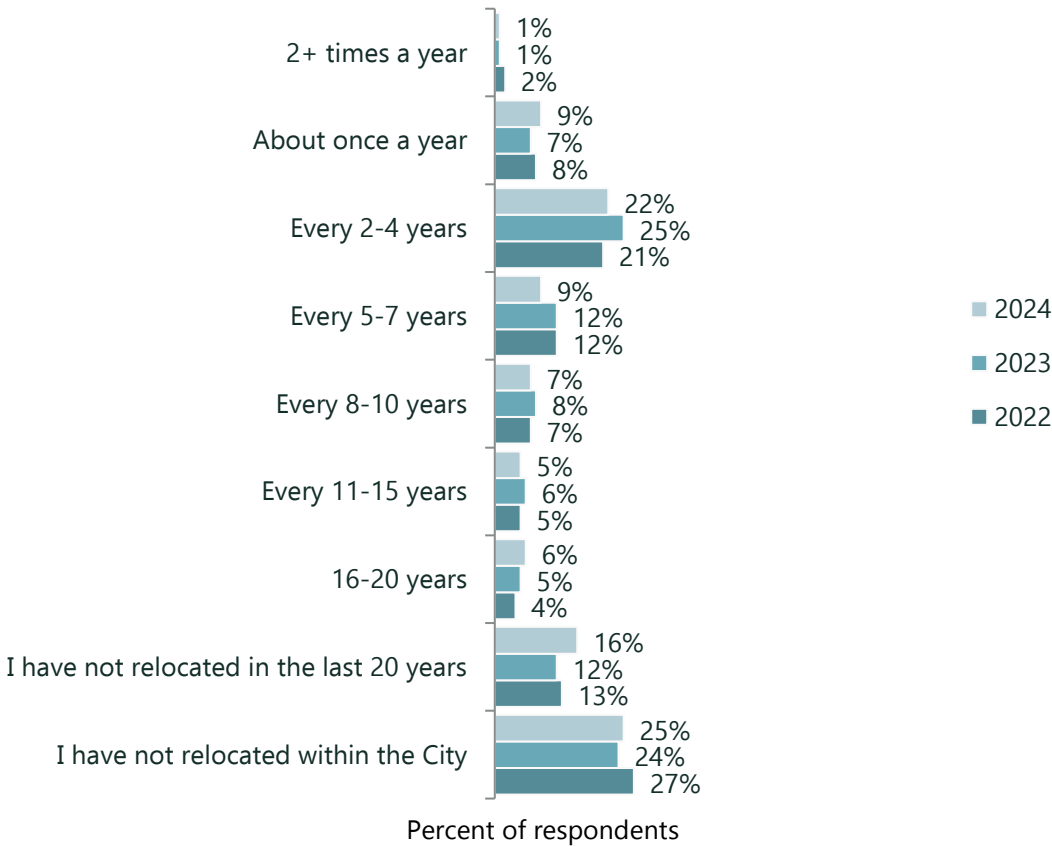
Figure 8: Neighborhood Services Ratings Compared by Year

Please rate the quality of each of the following in Fort Collins. (Percent very good or good)	2024	2023	2022	2021	2019	2018	2017	2015	2013
Residential property maintenance	59%	58%	56%	60%	61%	63%	65%	65%	67%
Code enforcement (weeds, rubbish/trash, etc.)	45%	45%	48%	51%	56%	56%	49%	54%	57%
Noise enforcement	37%	40%	41%	48%	48%	54%	50%	49%	57%

As in previous years, the City asked residents how often they tend to relocate within Fort Collins. Residents were most likely to indicate that they relocate every 2-4 years, or they have not relocated within the city; about one-quarter of respondents selected this option. The proportions of residents selecting each option in 2024 were similar to previous years.

Figure 9: Respondent Relocation Frequency Compared by Year

*In the last 20 years, how often have you moved to a different place of residence in Fort Collins?*



## Community Engagement

Virtually all residents visited a locally owned business operating within the city or went to a neighborhood park or City park at least once in the 12 months prior to the survey. Similarly to 2023, about 9 in 10 indicated that they had talked to or visited with their immediate neighbors. About three-quarters of respondents indicated that had done a favor for a neighbor at least once in the past year. More than half of participants indicated that they had either carpoolled with other adults or children instead of driving alone or had volunteered their time in Fort Collins at least once. About 4 in 10 residents attended a neighborhood-sponsored event at least once in the last 12 months, and over 3 in 10 attended a government-organized event.

Fort Collins ranked higher than the national and Front Range benchmarks for volunteering time, and higher than the national average for carpooling with other adults or children instead of driving alone.

**Figure 10: Community Engagement Compared by Year**

<b>In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent at least once in last 12 months)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>
Visited a locally owned business operating within the city	98%	.	.	.	.	.	.
Visited a neighborhood park or City park	96%	95%	94%	94%	93%	95%	92%
Talked to or visited with your immediate neighbors	86%	88%	94%	89%	89%	93%	91%
Done a favor for a neighbor	74%	76%	78%	77%	76%	80%	79%
Carpooled with other adults or children instead of driving alone	57%	57%	52%	37%	58%	55%	57%
Volunteered your time in Fort Collins	51%	54%	47%	45%	60%	60%	58%
Attended a neighborhood-sponsored event	44%	42%	36%	25%	48%	47%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	33%	34%	25%	17%	27%	29%	30%

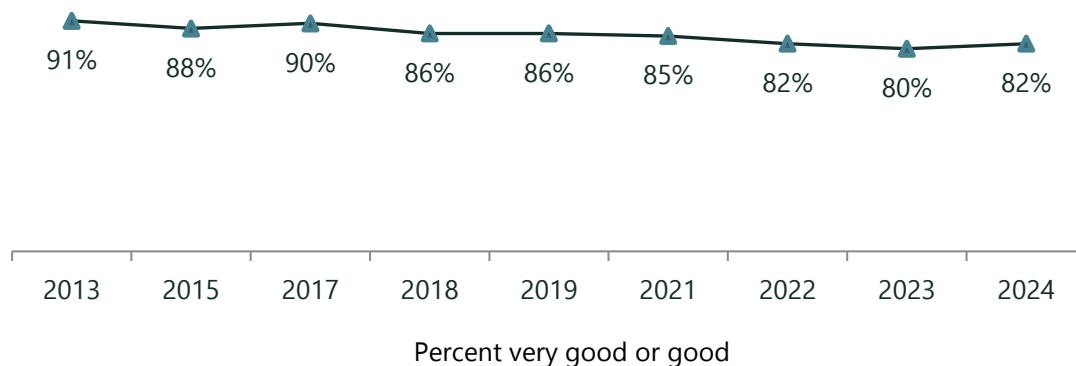
## Safety

In order to participate in and contribute to their community, residents must have a sense of personal safety in their environment, as well as confidence in the quality of government services provided to keep the community safe.

### Personal Safety

About 8 in 10 respondents rated the overall feeling of safety in Fort Collins as very good or good, which was on par with the rating given in 2022 and 2023. Fort Collins ranked similar to the Front Range and national averages for overall safety of community members.

**Figure 11: Overall Safety in City Compared by Year**



Survey respondents were also asked to rate how they felt in various areas in and around the community (see Figure 12 on the following page). At least 9 in 10 residents reported that they always or usually felt safe in their neighborhood during the day, in Fort Collins overall during the day, in downtown Fort Collins during the day and when visiting recreation facilities. About 8 in 10 respondents also indicated that they felt always or usually safe in parks, in natural areas/open spaces, in their neighborhood at night and on trails. About two-thirds felt safe in Fort Collins overall at night and in downtown Fort Collins at night, while about 6 in 10 felt at least usually safe on the Transfort/MAX. All ratings were on par with 2023 ratings except for safety in recreation facilities, which increased since last year.

Two items were available for benchmark comparisons and Fort Collins ranked similar to the national and Front Range benchmarks for both: safety in their neighborhood during the day and safety in downtown Fort Collins during the day.

**Figure 12: Ratings of Personal Safety Compared by Year**

<b>Please tell us how safe you feel in each of the following areas. (Percent reporting always safe or usually safe)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Your neighborhood during the day	95%	96%	96%	98%	97%	98%	96%	97%	98%
Fort Collins overall during the day	93%	93%	94%	96%	95%	94%	95%	96%	98%
Recreation facilities	92%	86%	91%	95%	92%	90%	92%	93%	95%
Downtown Fort Collins during the day	91%	92%	94%	96%	94%	93%	93%	95%	99%
Parks	84%	81%	86%	90%	85%	82%	82%	83%	87%
Your neighborhood at night	83%	83%	83%	84%	83%	82%	85%	85%	88%
Natural areas/open spaces	83%	82%	85%	87%	86%	81%	84%	87%	88%
Trails	81%	82%	82%	87%	82%	80%	83%	83%	82%
Fort Collins overall at night	65%	66%	66%	75%	70%	72%	71%	73%	77%
Downtown Fort Collins at night	63%	60%	60%	66%	62%	65%	59%	67%	71%
Transfort/MAX	59%	59%	67%	68%	70%	.	.	.	.

*More than 50% of respondents said "no opinion" when evaluating perceptions of safety in the Transfort/MAX system (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").*

## Safety Services

More than 8 in 10 respondents positively rated natural areas and park ranger services, EMS/fire services overall, and EMS/fire response time while at least two-thirds of residents gave very good or good marks toward disaster response and restoration services, emergency preparedness, and fire prevention/education/outreach and business property maintenance. More than half of residents positively rated police response time, animal control, police services overall and police patrol. About half of residents gave very good or good ratings to police visibility and crime prevention while only one-third positively rated traffic enforcement.

Positive ratings for business property maintenance (+9), police patrol (+7), and overall police services (+6) increased in 2024 when comparing to 2023, while ratings for the remaining services remained stable.

Although Fort Collins tended to rank on par with peer communities across the nation and in the Front Range, it scored lower than the national average for traffic enforcement and police services overall.

**Figure 13: Community Safety Services Ratings Compared by Year**

<b>Please rate the quality of each of the following in Fort Collins. (Percent reporting very good or good)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Natural Areas and Park Ranger services	88%	88%	87%	86%	88%	84%	85%	83%	81%
EMS/Fire services overall	84%	87%	79%	87%	85%	83%	89%	87%	89%
EMS/Fire response time	83%	85%	81%	86%	85%	83%	91%	87%	89%
Disaster response and restoration of services	71%	73%	67%	78%	72%	75%	82%	77%	84%
Emergency preparedness	69%	70%	66%	80%	75%	76%	79%	76%	80%
Fire prevention /education/ outreach	68%	67%	62%	75%	72%	73%	74%	78%	74%
Business property maintenance	67%	58%	61%	68%	70%	73%	72%	68%	74%
Police response time	58%	55%	58%	69%	73%	71%	70%	72%	74%
Animal control	57%	54%	59%	62%	58%	65%	66%	59%	64%
Police services overall	57%	51%	57%	65%	71%	72%	68%	70%	76%
Police patrol	51%	44%	47%	57%	65%	63%	63%	63%	72%
Police visibility	50%	50%	48%	61%	63%	69%	65%	64%	69%
Crime prevention	50%	46%	47%	61%	61%	69%	67%	66%	70%
Traffic enforcement	33%	33%	40%	46%	54%	53%	51%	52%	63%

*Prior to 2023, "EMS/Fire services overall" was "Fire services overall", "EMS/Fire response time" was "Fire response time", and "Fire prevention/education/outreach" was "Fire prevention/education". More than 30% of responses had "no opinion" when rating many safety-related services (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").*

## Transportation

As in previous years, the top-rated transportation ratings were ease of travel by bicycle, ease of walking, ease of travel by car, and street maintenance; each of these aspects were rated positively by at least half of survey respondents. Also, the Northern Colorado Regional Airport received a positive rating of 54% in 2024, well above the 38% received in 2023. Nearly 4 in 10 residents gave high marks to the availability of parking downtown and to accessibility for people with disabilities, while roughly 3 in 10 residents positively rated the traffic flow and the ease of traveling by public transportation. The availability of electric vehicle charging stations was rated favorably by only 2 in 10 residents, although most residents didn't have an opinion about it.

Fort Collins ranked much higher than the national average and higher than the Front Range average for ease of travel by bicycle. When other comparisons could be made, Fort Collins ranked on par with peer communities.

**Figure 14: Transportation Ratings Compared by Year**

<b>Please rate the following areas of transportation in Fort Collins. (Percent reporting very good or good)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Ease of travel by bicycle	82%	83%	83%	83%	86%	82%	81%	79%	83%
Ease of walking	62%	62%	62%	75%	75%	61%	59%	60%	67%
Ease of travel by car	59%	57%	58%	52%	49%	43%	39%	36%	52%
Street maintenance	56%	52%	50%	53%	59%	56%	58%	44%	50%
Northern Colorado Regional Airport	54%	38%	42%	29%	.	.	.	.	.
Availability of parking Downtown	44%	46%	35%	37%	38%	35%	29%	26%	34%
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	38%	37%	48%	.	.	.	.	.	.
Traffic flow	29%	29%	30%	20%	15%	16%	13%	13%	20%
Ease of traveling by public transportation	27%	29%	31%	44%	42%	48%	46%	45%	41%
Availability of electric vehicle charging stations	22%	26%	25%	41%	.	.	.	.	.

*More than 30% of respondents had "no opinion" when rating ease of traveling by public transportation, accessibility for people with disabilities, the availability of electric vehicle charging stations, and the Northern Colorado Regional Airport (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").*

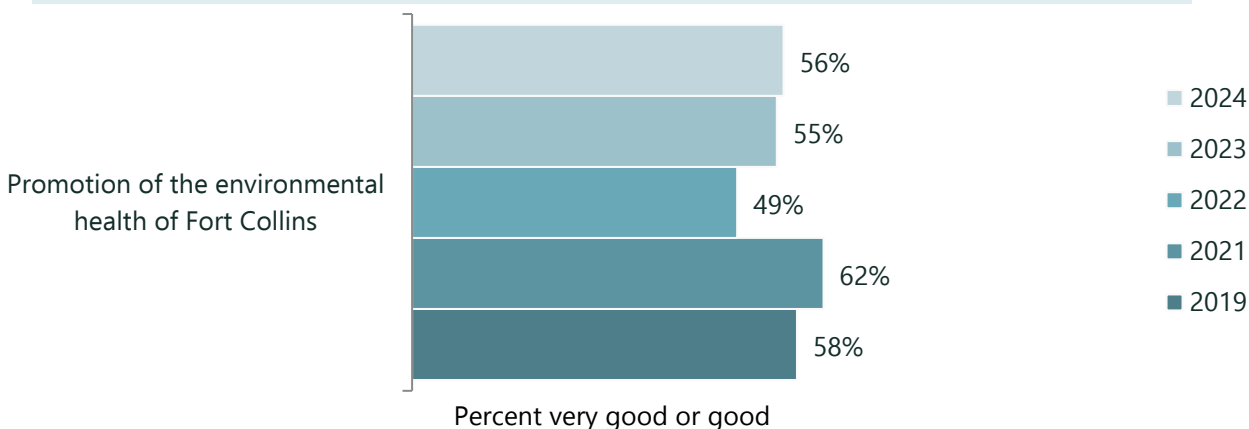
## Environmental Health

Environmental health includes a variety of factors that support residents' physical health and ensures the protection and sustainability of the community's natural resources.

Over half of residents rated the City's performance in promoting the health of the environment of Fort Collins as very good or good. This rating was similar to the rating received in 2023.

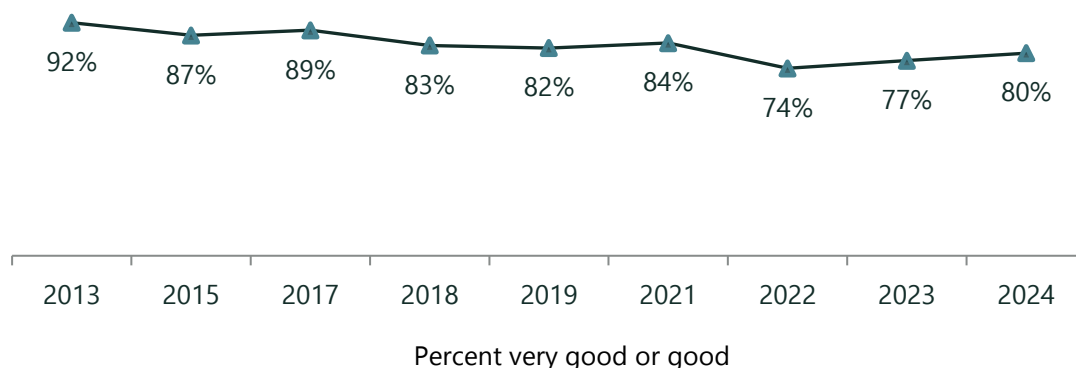
**Figure 15: Promotion of Environmental Health by Year**

*Please rate the City's performance in each of the following areas: Promotion of the health of the environment of Fort Collins*



About 8 in 10 respondents rated the overall quality of the environment as very good or good, which was similar to 2023 but higher than in 2022. Fort Collins ranked similarly to the national and Front Range benchmarks for overall quality of the environment.

**Figure 16: Overall Quality of the Environment Compared by Year**



City leadership also sought resident feedback about characteristics that contribute to the overall natural environment of Fort Collins. Residents boasted about the visual attractiveness of Fort Collins, with about 9 in 10 assigning good or very good scores, exceeding comparisons across the Front Range and nation.

Around 7 in 10 respondents positively appraised conservation efforts while over 6 in 10 were pleased with air quality and recycling programs. Other than the rating for air quality, which improved 9 points year over year (from 53% in 2023 to the current 62%), participants’ reviews for aspects of the environment remained stable from 2023 to 2024.

Over the last 10 years, the air quality rating has decreased by about 28 points (from 90% in 2013 to 62% in 2024), while the recycling programs rating has dropped by 22 points (from 83% to 61%), and the conservation efforts rating has decreased by 11 points (from 82% to 71%). On the other hand, the overall appearance of the city has remained very stable over the years.

In geographical terms, conservation efforts, recycling programs, and air quality were rated lower in District 6 compared to the rest of the city (see Appendix D: Responses to Selected Survey Questions by Respondent Characteristics).

Compared to other communities, Fort Collins ranked higher than the national and Front Range averages for the overall appearance of the city. Meanwhile, it ranked similar to the national and Fort Range averages in air quality and recycling programs (see Appendix F: Benchmark Comparisons).

Figure 17: Aspects of the Environment Compared by Year

Please rate the quality of the environment in Fort Collins on each of the items listed below. (Percent reporting very good or good)									
	2024	2023	2022	2021	2019	2018	2017	2015	2013
Overall appearance of the city	87%	85%	86%	90%	88%	88%	90%	89%	91%
Conservation efforts	71%	68%	68%	77%	75%	78%	84%	78%	82%
Air quality	62%	53%	56%	63%	70%	71%	73%	82%	90%
Recycling programs	61%	60%	66%	73%	70%	79%	82%	78%	83%

Furthermore, when asked to prioritize the top three areas for the City to focus on in the next five years, the environment (including efforts to ensure clean water resources, good air quality, land conservation, smart growth, etc.) ranked third, with 51% of the votes. This was significantly higher than other options such as recreation -34%- and safety -28%-, on par with economy -50%- and below community livability -57%- and transportation -55%- (see Question 16 - Top 3 Priorities on page 81).



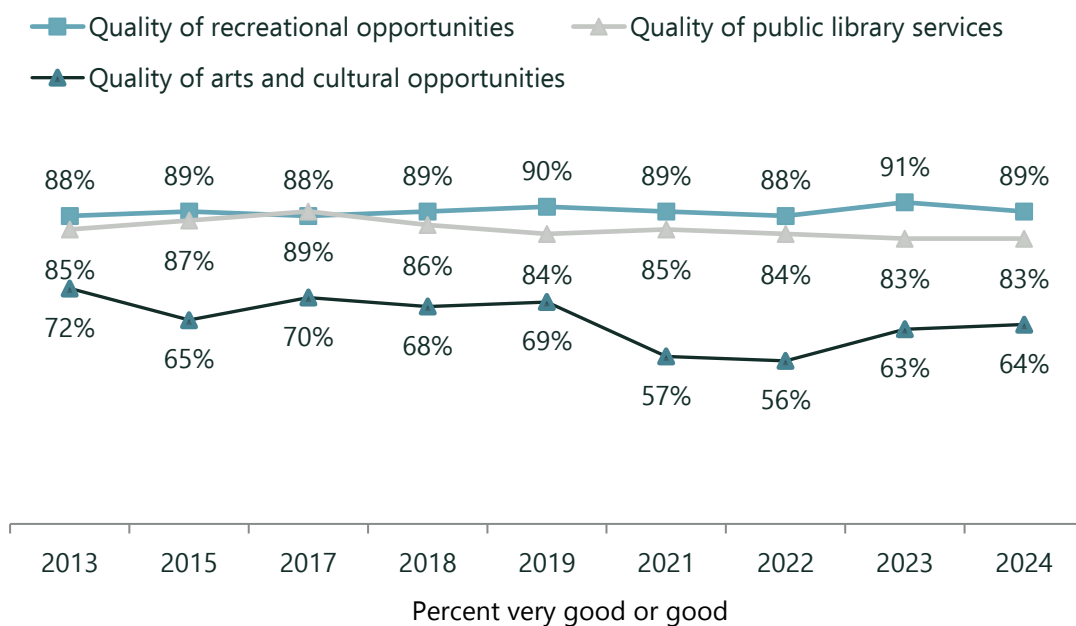
## Culture and Recreation

Cultural and recreational opportunities provide residents a chance to participate in their community and enhance their quality of life. About 9 in 10 residents rated the quality of recreational opportunities in Fort Collins as very good or good, on par with previous years. More than 8 in 10 gave high marks to the quality of public library services, a rating also similar to previous years. The quality of arts and cultural opportunities increased in positive ratings, from 56% in 2022 to 64% in 2024.

Fort Collins ranked higher than both the national and Front Range averages for quality of recreational opportunities and higher than the Front Range benchmark for the quality of arts and cultural opportunities.

**Figure 18: Community Aspects of Culture and Recreation Compared by Year**

*Please rate Fort Collins as a community on each of the items listed below.*



Residents also provided their opinions about a number of City parks, recreational and cultural programs, and facilities in Fort Collins. Among the highest rated parks and recreation items were trails, natural areas and open space, parks overall, and the Gardens on Spring Creek. Each of these programs/facilities was rated positively by at least 9 in 10 respondents.

Additionally, at least 8 in 10 residents gave high marks to The Farm at Lee Martinez Park, the Fort Collins Museum of Discovery, the Timberline Recycling Center, the Art in Public Places program, athletics fields, the Fort Collins Senior Center, Lincoln Center programs, parks in their neighborhood, the Northside Aztlan Community, the pottery studio, cemeteries, and the Edora Pool Ice Center (EPIC).

Among the lower-rated items there were the golf courses (76%), the Foothills Activity Center (73%), senior recreation programs (68%), youth/teen recreation programs (66%), dog parks (62%), the Mulberry Pool (56%), and adult recreation programs (55%).

A few items increased in positive ratings between 2023 and 2024. These items included the golf courses (+8), the cemeteries (+7), The Farm at Lee Martinez Park (+6) and the pottery studio (+6). However, adult recreation programs decreased, from 66% in 2023 to the current 55%.

Fort Collins ranked similar to the national benchmark but higher to the Front Range benchmark for parks overall. The City also ranked much higher than the national and Front Range averages for natural areas and open space.

**Figure 19: Ratings of Parks, Recreational, and Cultural Programs Compared by Year**

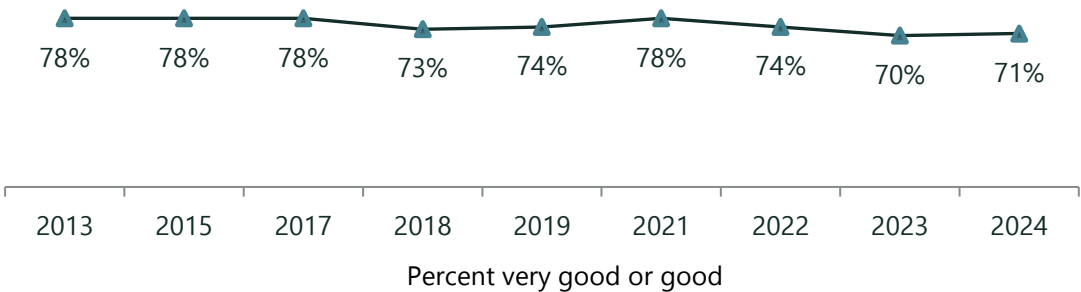
<b>Please rate the quality of each of the programs or facilities listed below. (Percent reporting very good or good)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Trails	93%	93%	92%	94%	94%	93%	96%	96%	96%
Natural areas and open space	93%	92%	92%	94%	93%	93%	94%	95%	95%
Parks Overall	92%	91%	90%	94%	92%	92%	96%	94%	96%
The Gardens on Spring Creek	90%	90%	89%	92%	92%	89%	93%	90%	91%
The Farm at Lee Martinez Park	88%	82%	87%	85%	90%	86%	90%	87%	87%
Fort Collins Museum of Discovery	85%	87%	87%	86%	89%	89%	90%	88%	87%
Timberline Recycling Center	85%	81%	82%	.	.	.	.	.	.
Art in Public Places program	83%	86%	85%	86%	85%	86%	86%	82%	82%
Athletic fields	82%	79%	78%	79%	86%	81%	86%	83%	89%
Fort Collins Senior Center	81%	83%	85%	87%	85%	84%	86%	90%	87%
Lincoln Center programs	81%	81%	80%	85%	83%	84%	86%	84%	85%
Parks in my neighborhood	81%	80%	83%	.	.	.	.	.	.
Northside Aztlan Community Center	81%	78%	84%	84%	86%	86%	87%	86%	82%
Pottery studio	81%	75%	76%	88%	82%	78%	79%	80%	83%
Cemeteries	81%	74%	79%	83%	82%	79%	83%	83%	86%
Edora Pool Ice Center (EPIC)	80%	77%	78%	82%	86%	82%	81%	81%	85%
Golf courses	76%	68%	75%	79%	81%	79%	84%	83%	85%
Foothills Activity Center	73%	68%	73%	79%	81%	79%	.	.	.
Senior recreation programs	68%	73%	72%	80%	78%	76%	80%	77%	82%
Youth/teen recreation programs	66%	68%	72%	82%	73%	75%	76%	76%	79%
Dog parks	62%	62%	68%	.	.	.	.	.	.
Mulberry Pool	56%	51%	55%	66%	68%	70%	73%	71%	72%
Adult recreation programs	55%	66%	69%	81%	75%	76%	78%	75%	79%

*More than 30% of respondents had "no opinion" when rating many parks and recreation programs/facilities (See Appendix B: Complete Survey Frequencies for all responses including "no opinion").*

# Economic Health

The health of the local economy provides the backbone of a thriving community and about 7 in 10 residents favorably rated the City as a place to work, consistently with prior years. As a place to work, Fort Collins ranked higher than the Front Range benchmark and similar to the national benchmark.

Figure 20: Ratings of City as a Place to Work Compared by Year



Survey participants were also asked to rate several community aspects of economic health. About 7 in 10 respondents positively rated the availability of quality healthcare, similar to 2023 but 12 points below 2021. About 6 in 10 residents gave very good or good marks to the quality of dining opportunities, the quality of entertainment opportunities, and the quality of shopping opportunities in the City. Roughly 4 in 10 positively rated the availability of job opportunities in Fort Collins.

The City ranked higher than the Front Range benchmark, and similar to the national benchmark, for shopping opportunities. Fort Collins also ranked similar to both sets of benchmarks for availability of job opportunities.

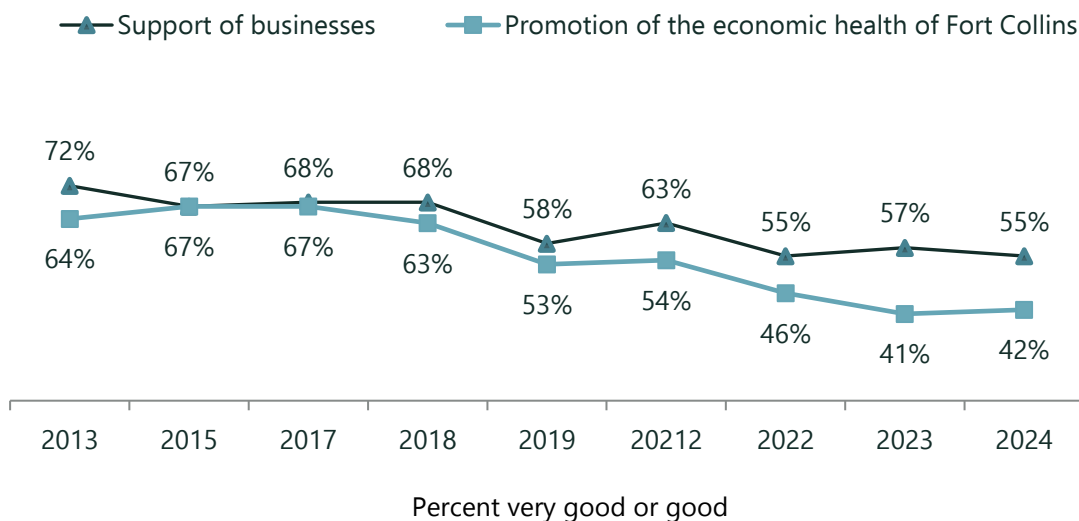
Figure 21: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below. (Percent reporting very good or good)	2024	2023	2022	2021	2019	2018	2017	2015	2013
Availability of quality healthcare	68%	70%	75%	80%	78%	78%	75%	77%	75%
Quality of dining opportunities	64%	68%	75%	77%	77%	83%	85%	83%	82%
Quality of entertainment opportunities	63%	63%	66%	62%	66%	76%	76%	72%	68%
Quality of shopping opportunities	61%	55%	68%	69%	66%	69%	72%	67%	67%
Availability of job opportunities	37%	37%	46%	46%	48%	44%	46%	42%	35%

Additionally, community members also evaluated the City's performance regarding support for local businesses and their goal of promoting the economic health of Fort Collins. Just above 5 in 10 survey participants positively rated the City's support of businesses, and about 4 in 10 respondents rated the City's promotion of the economic health of Fort Collins as very good or good. Both ratings were similar to the ones received in 2023.

**Figure 22: Business Support and Economic Promotion Compared by Year**

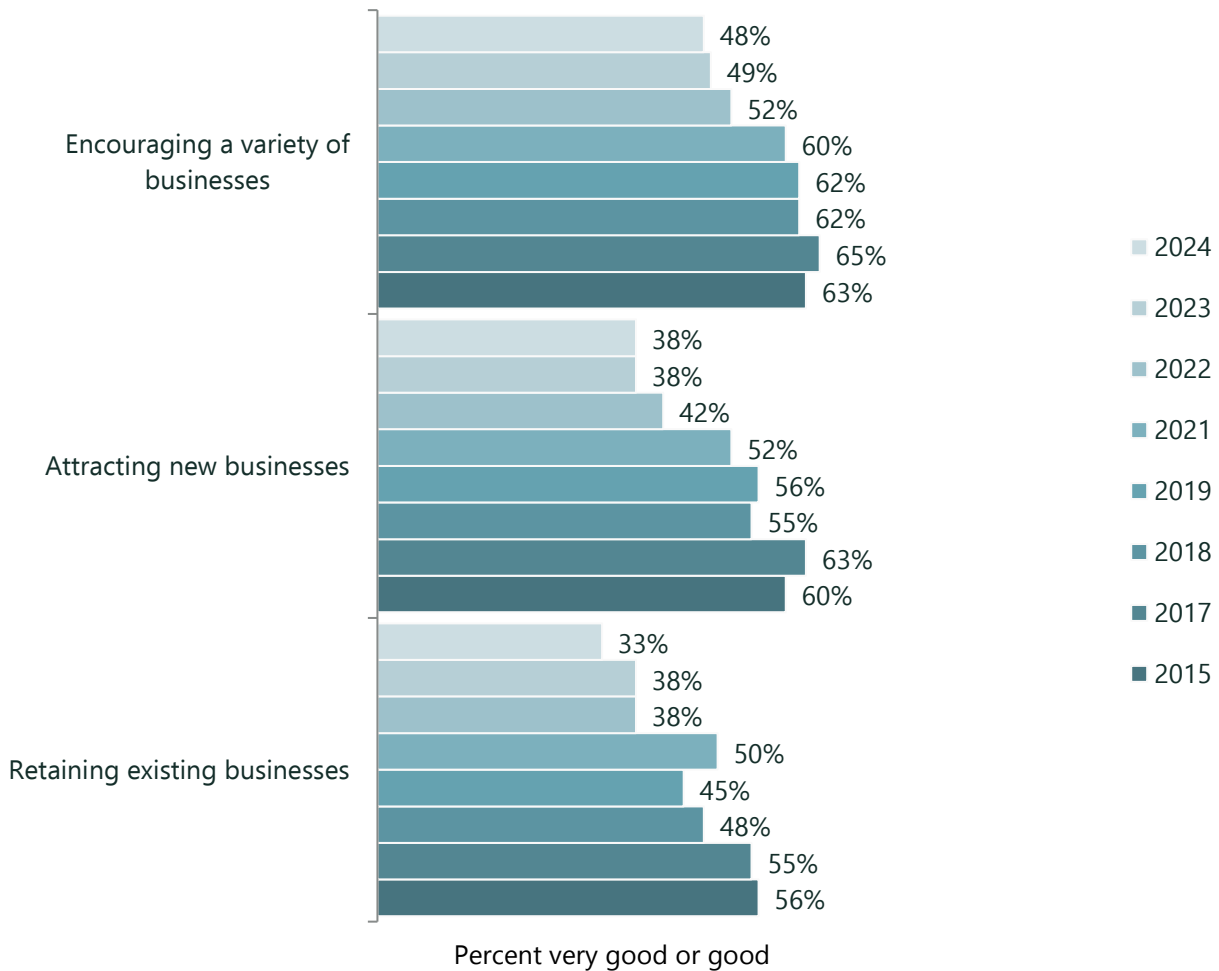
*Please rate the City's performance in each of the following areas.*



In terms of business health, about half of respondents awarded the City positive ratings for encouraging a variety of businesses, and about 4 in 10 residents positively rated the City for attracting new businesses. Finally, about 3 in 10 residents positively rated the city for retaining existing business. This last rating was slightly lower than the one from 2023.

**Figure 23: Business Health Compared by Year**

*Please rate the City's performance in each of the following areas.*



# Government Performance

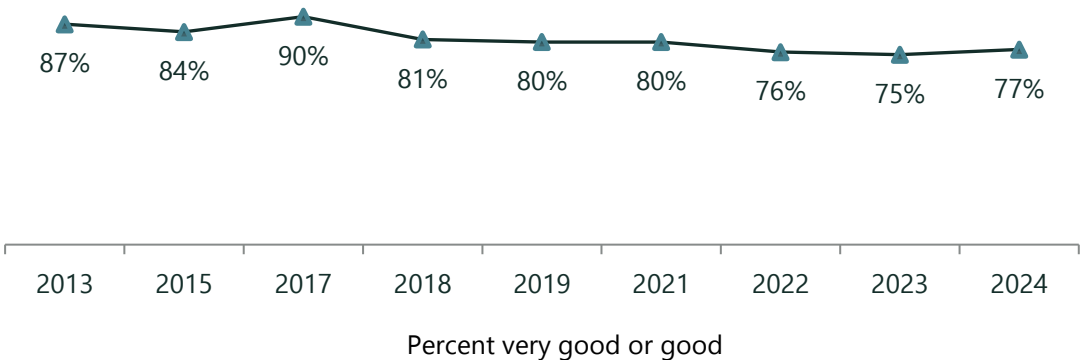
The survey included several questions aimed at measuring government performance, including interactions with City employees, planning, and providing public information. Resident input on their perceptions of government performance can be a valuable tool for identifying possible gaps in service and/or in communication and levels of civic engagement.

## Overall Quality of City Services

About three-quarters of survey respondents rated the overall quality of City services as either very good or good. This rating was similar to the rating given in 2022 and 2023, but when evaluating longer-term trends, evaluations have slowly declined since the survey was first conducted in 2013. Fort Collins ranked similar to the national and Front Range benchmarks for overall quality of services.

Figure 24: Overall Quality of City Services Compared by Year

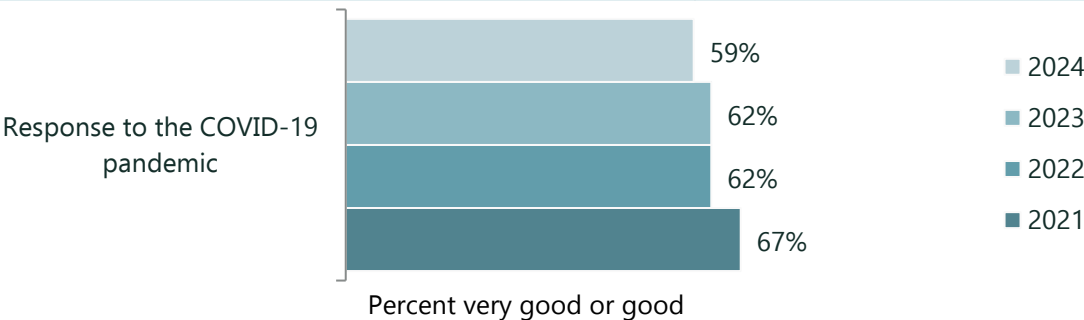
Overall, how would you rate the quality of the services provided by the City of Fort Collins?



For the fourth time, respondents were asked to evaluate the City’s response to the COVID-19 pandemic. As in 2022 and 2023, about 6 in 10 residents rated the City’s recovery from the COVID-19 pandemic as very good or good.

Figure 25: Response to COVID-19 Pandemic by Year

Please rate the City's performance in each of the following areas:  
COVID-19 pandemic recovery



## City Government and Employees

About 6 in 10 residents positively rated the city for respecting all community members regardless of their background, gender, religion, etc., encouraging sustainability in the community. the overall direction of the City, and the efficient operation of programs and services. Meanwhile, about half praised the City for creating a welcoming, inclusive community and for welcoming community member involvement.

About 4 in 10 residents praised the City for partnering with the community to address climate change, listening to community members and balancing development and growth while maintaining the character and identity of the City. Finally, one-third of respondents favorably rated the City's performance at managing and planning for growth.

All ratings were on par with previous years. When comparisons could be made, Fort Collins ranked similarly to national and Front Range benchmark comparisons (see *Appendix E: Detailed Benchmark Comparisons* for detailed information on the benchmark comparisons).

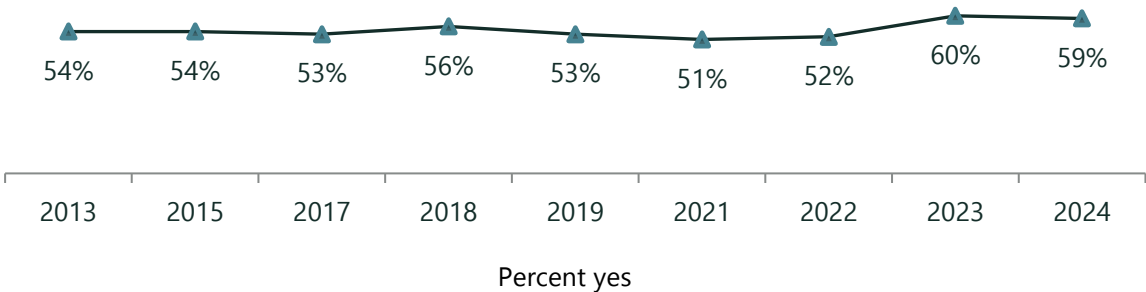
**Figure 26: City Government Ratings Compared by Year**

<b>Please rate the City's performance in each of the following areas. (Percent reporting very good or good)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	62%	59%	62%	58%	60%	.	.	.	.
Encouraging sustainability in the community	59%	56%	58%	64%	63%	69%	76%	69%	73%
Overall direction of the City	59%	55%	49%	59%	65%	62%	65%	65%	70%
Efficient operation of programs and services	56%	54%	55%	63%	60%	66%	65%	58%	65%
Creating a welcoming, inclusive community where all community members feel a sense of belonging	52%	55%	47%	55%	56%	.	.	.	.
Welcoming community member involvement	52%	48%	52%	57%	60%	61%	66%	69%	67%
Partnering with the community to address climate change	43%	42%	38%	.	.	.	.	.	.
Listening to community members	40%	36%	40%	49%	46%	50%	52%	50%	53%
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	37%	38%	38%	48%	56%	.	.	.	.
Managing and planning for growth	33%	34%	35%	39%	49%	46%	44%	50%	56%

Similarly to 2023, about 6 in 10 residents reported having contact with a City employee within the 12 months prior to the survey. Compared to peer communities across the nation and in the Front Range, Fort Collins ranked higher than the benchmarks for frequency of contact with a City employee.

**Figure 27: Contact with City Employees Compared by Year**

*Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?*



Those who had contact with a City employee were asked to rate various aspects of their interaction. Nearly 9 in 10 rated the courtesy of the city employee as either very good or good. Additionally, 8 in 10 positively rated the promptness, knowledge, promptness, and overall impression of their interaction with the employee. About 7 in 10 gave high marks to the City employee making them feel valued. All ratings were on par with previous years.

Fort Collins ranked on par with national and Front Range peer communities for residents' overall impression of City employees.

**Figure 28: Users Ratings of City Employees Compared by Year**

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Percent reporting very good or good)									
	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	88%	86%	88%	85%	86%	89%	88%	86%	88%
Knowledge	81%	80%	83%	82%	78%	83%	82%	83%	80%
Overall impression	79%	80%	81%	76%	82%	80%	80%	79%	80%
Promptness	78%	80%	81%	82%	79%	84%	79%	79%	81%
Making you feel valued	71%	72%	72%	73%	74%	72%	72%	69%	69%

*This question was asked only of those who reported having contact with a city employee in the last 12 months.*



Residents who had not had contact with a City employee were also given the opportunity to provide their feedback on Fort Collins employees. Nearly 8 in 10 gave high marks to the courtesy of City employees, while two-thirds of respondents positively rated the promptness in responding to inquiries and service requests as well as for making community members feel valued. These three ratings were on par with previous years.

**Figure 29: Non-users Ratings of City Employees Compared by Year**

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Percent reporting very good or good)									
	2024	2023	2022	2021	2019	2018	2017	2015	2013
Courtesy	76%	79%	83%	77%	81%	80%	84%	80%	79%
Promptness in responding to inquiries and service requests	67%	67%	71%	72%	69%	74%	72%	76%	73%
Making community members or customers feel valued	61%	67%	67%	71%	66%	73%	73%	71%	68%

*This question was asked only of those who did not have contact with a City employee in the last 12 months.*

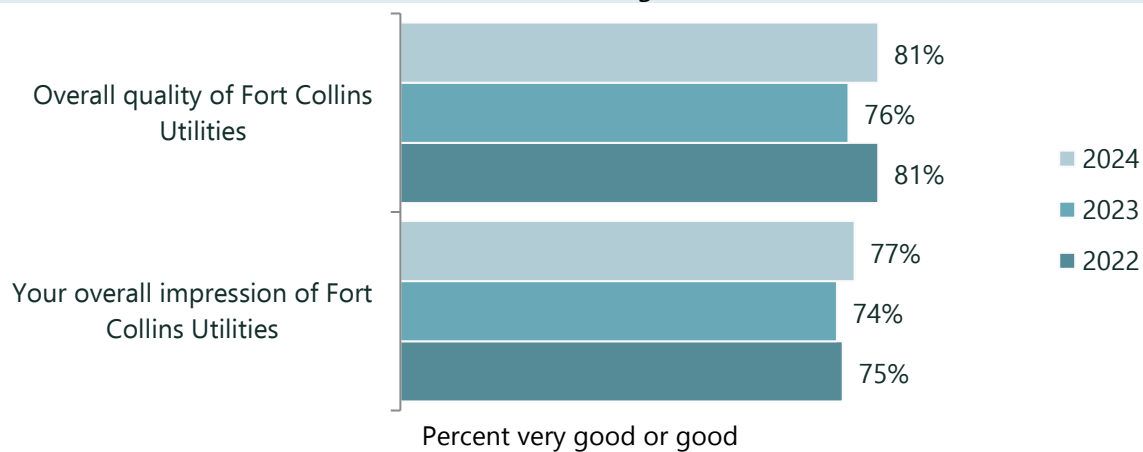
*At least 30% of respondents said "no opinion" when evaluating each of these three characteristics of City employees (see Appendix B: Complete Survey Frequencies for all responses including "no opinion").*

## Fort Collins Utilities

As in 2022 and 2023, residents were asked to rate the overall quality and their overall impression of Fort Collins utilities. About 8 in 10 respondents positively rated the overall quality of Fort Collins utilities, showing a slight increase since 2023. Also, about three-quarters of respondents positively rated their overall impression of Fort Collins utilities, on par with 2022 and 2023 values.

**Figure 30: Fort Collins Utilities Compared by Year**

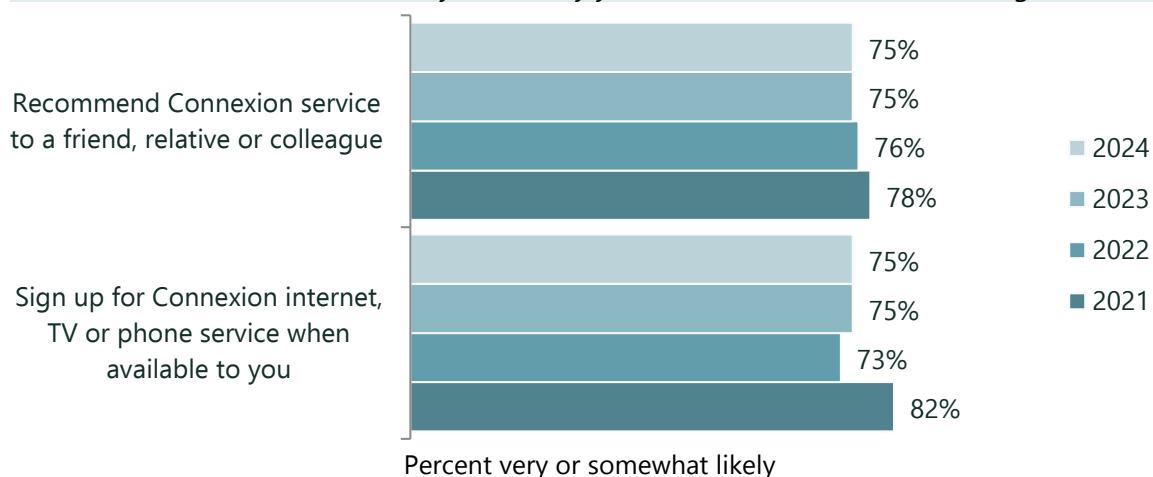
*Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.*



Three-quarters of the survey respondents indicated that they would be at least somewhat likely to sign up for Connexion internet, TV or phone service when available to them. The same proportion of respondents indicated that they would be very or somewhat likely to recommend Connexion service to a friend, relative or colleague. These ratings were similar to those given in previous years.

**Figure 31: Likelihood of Using and Recommending Connexion Compared by Year**

*Please indicate how likely or unlikely you are to do each of the following:*



## **Fiscal Management and Planning**

Survey respondents were asked to consider seven aspects of the community and identify whether the City should apply more effort, the same amount of effort, or less effort to each (see Figure 31 on the following page). These are aspects for which the City plays a role in sustaining, at least in part, and which map to the Strategic Objectives from the City's Strategic Plan.

Similar to previous years, at least 9 in 10 survey participants wanted the City to either maintain or increase their efforts for each of the seven areas. Neighborhood Livability and Social Health; Economy; Transportation and Mobility; and Environment were the four areas that received the higher proportion of increased effort demands. In the other hand, for Safety, General Government and Culture, Parks & Recreation the dominant demand was to maintain the current efforts.

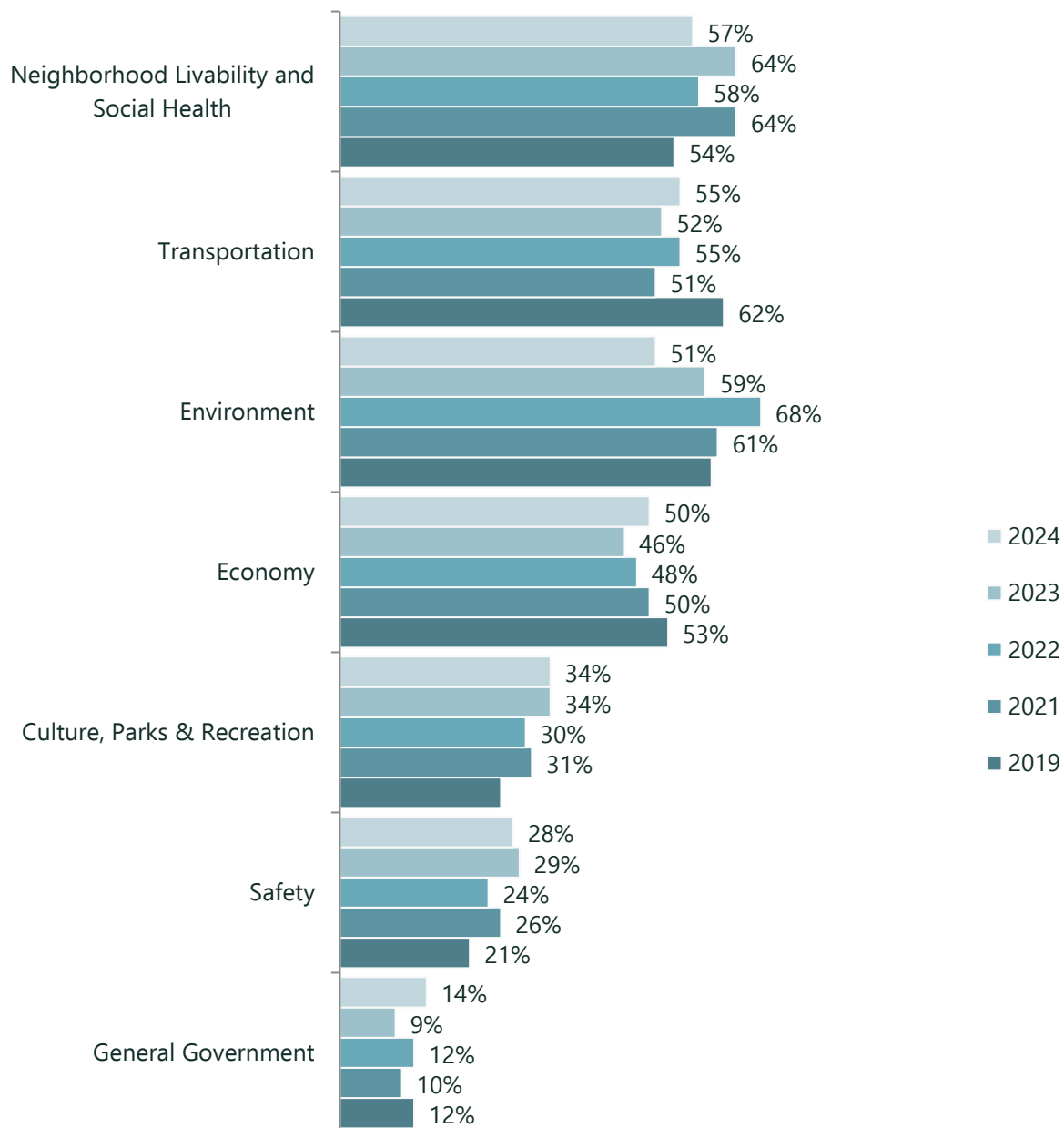
**Figure 32: Budget Priorities Compared by Year**

Please select the option that best describes how you think the City should address each of the following aspects of the community.		2024	2023	2022	2021	2019	2018	2017	2015	2013
<b>Economy:</b> Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	57%	55%	42%	53%	40%	40%	35%	36%	44%
	Same effort	39%	43%	56%	43%	55%	54%	61%	61%	53%
	Less effort	4%	2%	2%	4%	5%	7%	5%	4%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Environment:</b> Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	More effort	47%	54%	48%	53%	50%	46%	39%	32%	37%
	Same effort	47%	42%	47%	43%	47%	50%	56%	65%	59%
	Less effort	6%	4%	5%	3%	3%	4%	4%	3%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Neighborhood Livability and Social Health:</b> Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	More effort	58%	65%	60%	53%	46%	48%	43%	33%	34%
	Same effort	36%	29%	35%	41%	48%	47%	52%	63%	62%
	Less effort	6%	6%	5%	5%	6%	5%	6%	4%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Safety:</b> Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	23%	25%	18%	17%	22%	26%	22%	17%	19%
	Same effort	73%	69%	77%	79%	77%	72%	76%	81%	76%
	Less effort	4%	6%	5%	4%	1%	2%	2%	3%	6%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Culture, Parks &amp; Recreation:</b> Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	More effort	26%	27%	25%	23%	25%	24%	21%	19%	22%
	Same effort	71%	70%	72%	72%	71%	73%	76%	77%	74%
	Less effort	3%	3%	3%	5%	4%	4%	3%	4%	4%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Transportation and Mobility:</b> Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	57%	61%	55%	60%	64%	65%	61%	54%	53%
	Same effort	41%	36%	43%	38%	33%	34%	35%	43%	45%
	Less effort	2%	3%	3%	2%	3%	1%	4%	3%	2%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>General Government:</b> Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	23%	22%	17%	23%	19%	19%	19%	19%	19%
	Same effort	70%	71%	75%	71%	75%	76%	74%	76%	74%
	Less effort	7%	7%	8%	6%	6%	5%	7%	5%	7%
	Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

Survey participants were asked to prioritize the same seven strategic plan areas by selecting the three they felt were most important for the City to focus on over the next five years. Compared to 2023, fewer residents identified neighborhood livability and social health as one of their top three priorities. Despite this, it remained the most mentioned area (57%), followed by transportation (55%), environment (51%), and economy (50%). Lower in the table of priorities appeared culture, parks and recreations (34%); safety (28%); and general government (14%).

**Figure 33: Top Three Budget Priorities Compared by Year**

*Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.*

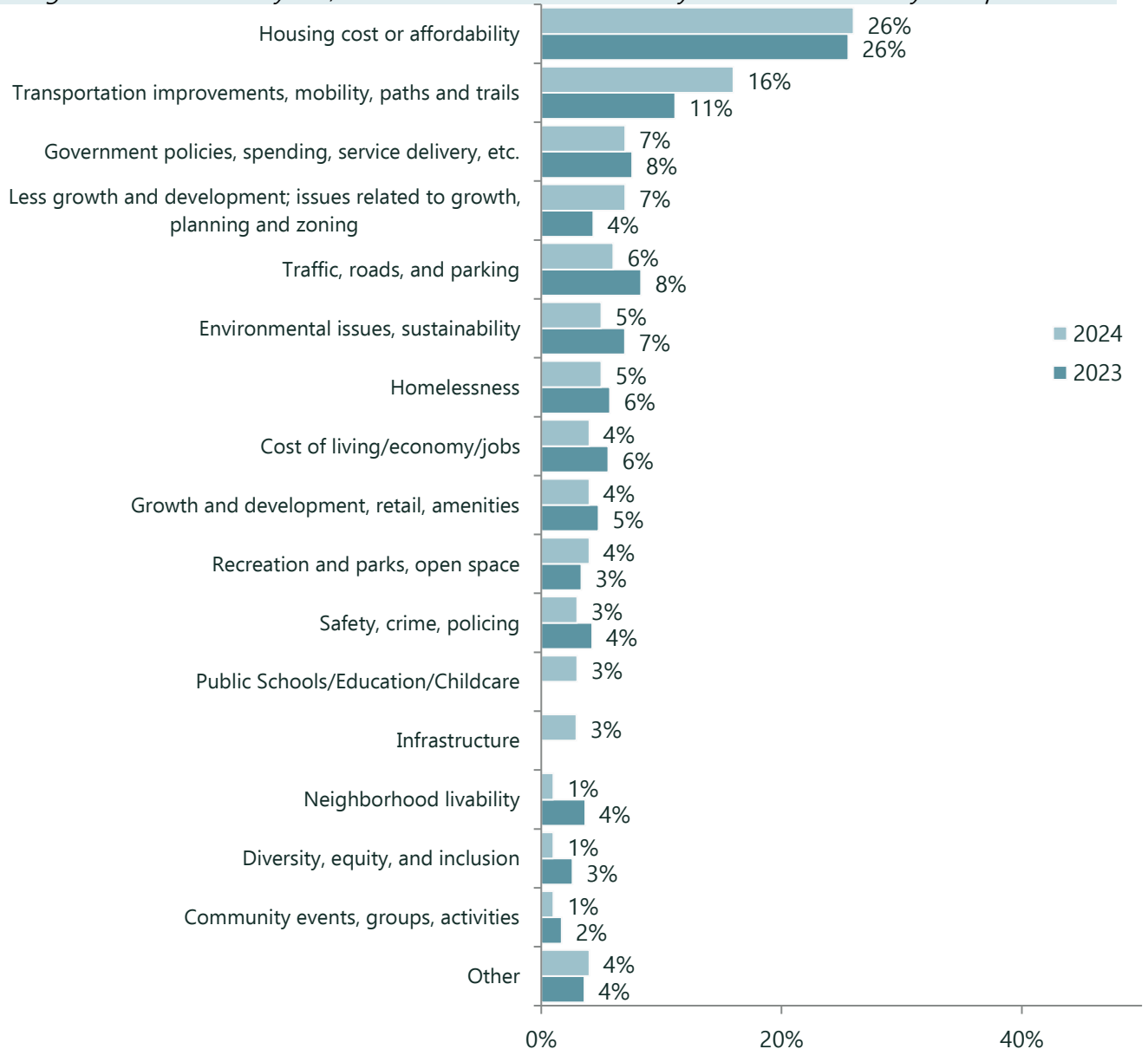


Percent selecting as either first, second, or third priority

The survey included a question asking residents to identify in their own words the one item or focus area the City should work to improve upon in the next few years. Of the survey participants who provided a written answer, housing issues (cost, availability, etc.) were, as in 2023, the most mentioned priority, with over one-quarter of respondents commenting on a related issue. Roughly 1 in 6 residents mentioned transportation improvements, mobility, or paths and trails; while about 1 in 20 made a comment related to government policies, slowing growth, traffic, environment, and homelessness, among other topics.

**Figure 34: Community Member Priorities, 2023-2024**

*Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?*



Percent of respondents

*Respondents could write in their own response. The complete set of verbatim comments can be found in Appendix C: Verbatim Responses to Open-Ended Questions.*

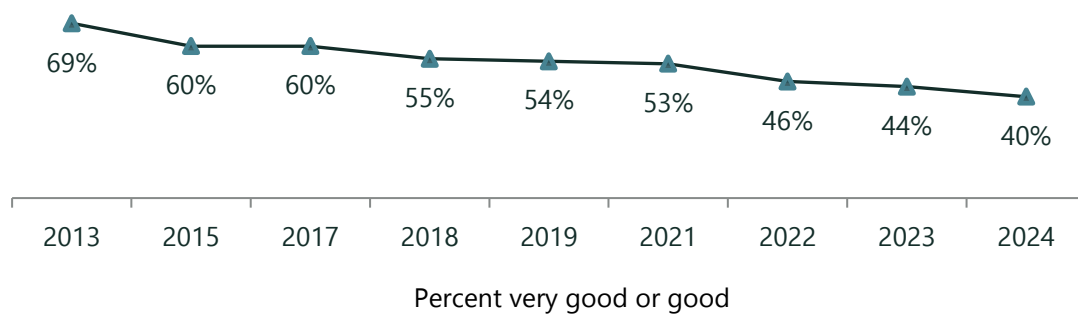
## Public Information

The quality of a community is reflected not only in residents' perceptions of service performance, but also in residents' views of the resources available to stay informed about community news and events.

About 4 in 10 residents positively rated the City for informing community members. This rating has been steadily decreasing since the survey was first conducted in 2013.

**Figure 35: Ratings of Informing Residents Compared by Year**

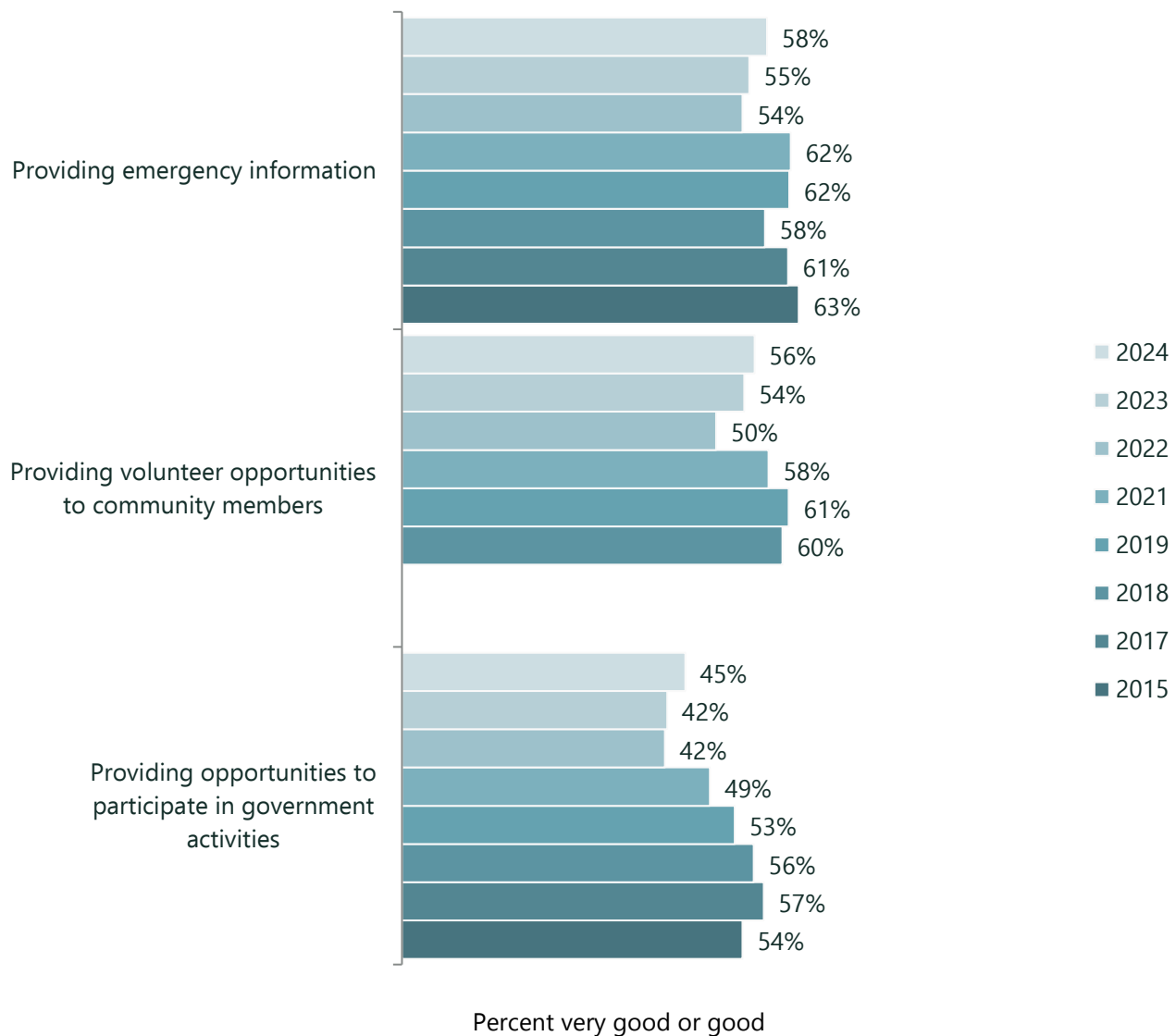
*Please rate the City's performance in the following area: Informing community members*



About 6 in 10 residents gave high marks to the City for providing emergency information and providing volunteer opportunities to community members. Meanwhile, about half of residents positively rated the City for providing opportunities to participate in government activities. These ratings were similar to those in previous years. Fort Collins ranked similarly to both national and Front Range averages for providing volunteer opportunities to community members and providing opportunities to participate in government activities.

**Figure 36: Providing Information and Opportunities to Participate Compared by Year**

*Please rate the City performance in each of the following areas.*





About 9 in 10 residents reported using the City's website or word of mouth as information sources for City issues, services, and programs while at least 7 in 10 indicated that they had used social media, the "Recreator", or Tracks and Trails for information. Further, more than half of respondents reported use of the newspaper, newsletter/brochures from City departments, or City employees/departments for information.

**Figure 37: Information Sources Used Compared by Year**

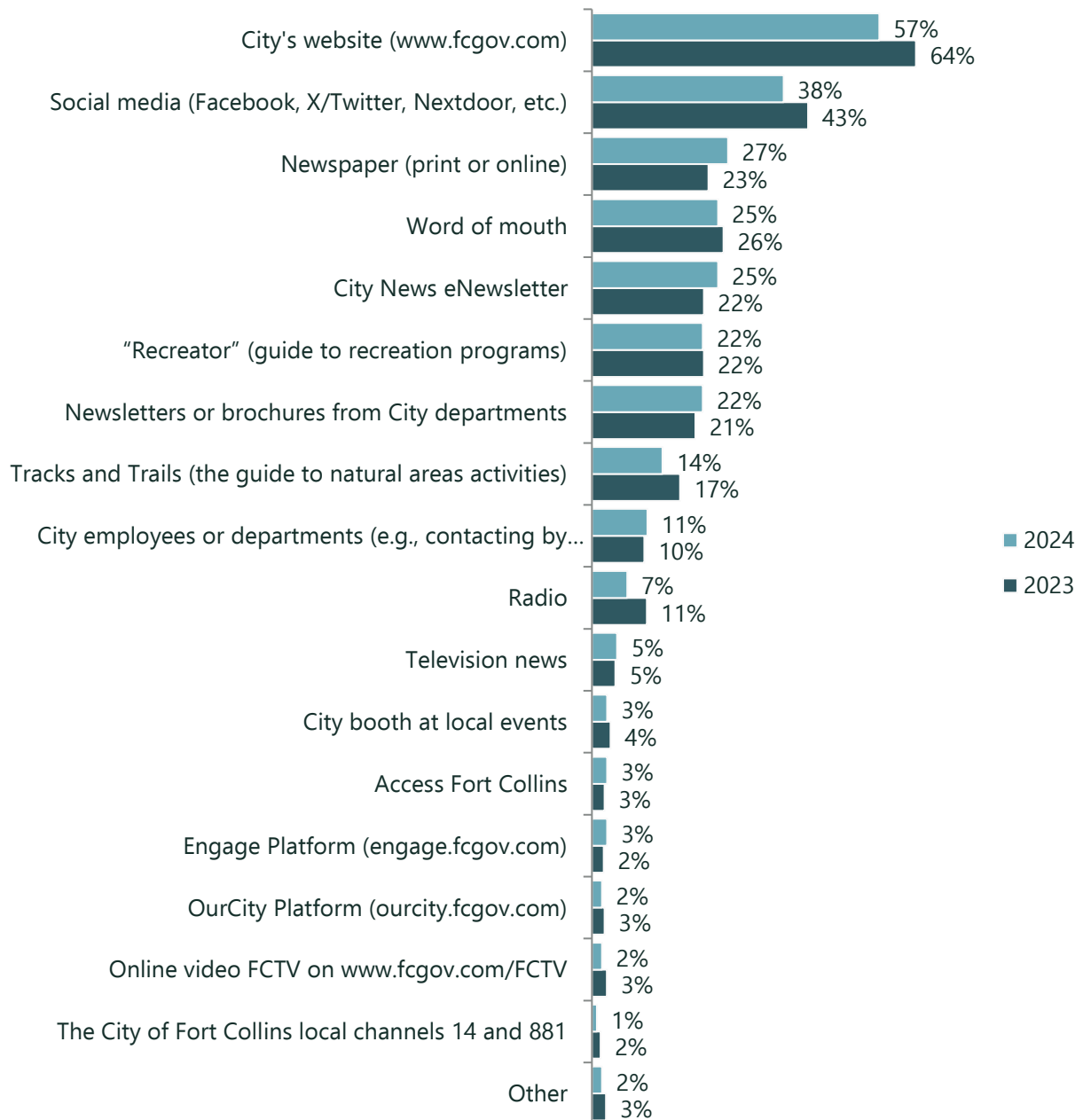
<b>Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>
Word of mouth	92%	90%	88%	91%	91%	91%	90%	87%	88%
City's website (www.fcgov.com)	88%	91%	86%	82%	77%	79%	79%	79%	80%
Social media (Facebook, X/Twitter, Nextdoor, etc.)	72%	73%	70%	77%	65%	67%	63%	60%	55%
Tracks and Trails (the guide to natural areas activities)	69%	76%	74%	76%	67%	69%	73%	68%	.
"Recreator" (guide to recreation programs)	69%	70%	67%	67%	68%	71%	66%	70%	70%
City employees or departments (by phone, email or in person)	63%	60%	60%	61%	58%	56%	57%	.	.
Newsletters or brochures from City departments	58%	58%	59%	60%	59%	59%	60%	62%	64%
Newspaper (print or online)	57%	57%	61%	67%	66%	67%	70%	72%	80%
City booth at local events	49%	45%	39%	41%	36%	37%	38%	41%	.
Radio	45%	43%	47%	52%	50%	56%	55%	63%	69%
City News eNewsletter	38%	40%	35%	33%	33%	63%	65%	65%	67%
Television news	31%	29%	35%	38%	41%	41%	45%	57%	69%
Access Fort Collins	30%	28%	27%	27%	22%	22%	20%	20%	17%
OurCity Platform (ourcity.fcgov.com)	23%	24%	26%	20%	16%	18%	18%	.	.
Online video FCTV on www.fcgov.com/FCTV	21%	25%	19%	22%	22%	20%	19%	12%	17%
Engage Platform (engage.fcgov.com)	20%	19%	17%	12%	12%	14%	.	.	.
The City of Fort Collins local channels 14 and 881	12%	13%	13%	16%	12%	20%	20%	22%	30%
Other	13%	11%	10%	.	.	.	.	.	.

*Prior to 2023 "Access Fort Collins" was "City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)".*

For the second time, residents were asked to indicate their top three methods for receiving information from the City about issues, services, and programs. Nearly 6 in 10 respondents indicated that one of their top preferred methods of receiving information was from the City's website, while about 4 in 10 selected social media as a preferred method. Further about one-quarter chose the newspaper and word of mouth. Among the least popular preferred methods were OurCity Platform, online video FCTV, and the City of Fort Collins local channels 14 and 881.

**Figure 38: Top Three Preferred Methods of Receiving Information, 2023-2024**

*Indicate your top three (3) preferred methods of receiving information.*



Percent selecting as either first, second, or third preferred method

# Appendix A: Respondent Characteristics

The following tables summarize the demographic characteristics of Fort Collins’s survey respondents in 2024.

Table 1: Length of Residency

About how many years have you lived in Fort Collins?	Percent of respondents
Less than 2 years	12%
2-5 years	23%
6-10 years	15%
11-20 years	17%
More than 20 years	33%
Total	100%

Table 2: Respondent Student Status

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent of respondents
Yes	10%
No	90%
Total	100%

Table 3: Respondent College or University Attended

Which college or university do you attend?	Percent of respondents
Colorado State University	72%
Front Range Community College	24%
Another local college or university	4%
Total	100%

*Asked only to those who indicated that they were full-time or part-time students at a college or university in Fort Collins.*

**Table 4: Employment Status**

<b>What is your employment status?</b>	<b>Percent of respondents</b>
Working full time for pay	63%
Working part time for pay	12%
Unemployed, looking for paid work	2%
Unemployed, not looking for paid work	3%
Fully retired	20%
Total	100%

**Table 5: Work in Fort Collins**

<b>Do you work inside the boundaries of Fort Collins?</b>	<b>Percent of respondents</b>
Yes, outside the home	49%
Yes, from home	22%
No	29%
Total	100%

**Table 6: Respondent Age**

<b>Which of the age groups below best describes you?</b>	<b>Percent of respondents</b>
18-24	7%
25-34	34%
35-44	15%
45-54	13%
55-64	10%
65-74	13%
75+	8%
Total	100%

**Table 7: Respondent Housing Type**

<b>Which best describes the building you live in?</b>	<b>Percent of respondents</b>
One family house detached from any other houses	58%
Duplex or townhome	14%
Apartment or condominium	27%
Mobile home	0%
Other	1%
Total	100%

**Table 8: Respondent Housing Tenure**

<b>Do you own or rent your residence?</b>	<b>Percent of respondents</b>
Own	57%
Rent	43%
Total	100%

**Table 9: Respondent Household Income**

<b>How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)</b>	<b>Percent of respondents</b>
Less than \$25,000	7%
\$25,000-\$49,999	13%
\$50,000-\$99,999	28%
\$100,000 to \$149,999	24%
\$150,000 or more	28%
Total	100%

**Table 10: Respondent Gender**

<b>What is your gender?</b>	<b>Percent of respondents</b>
Nonbinary	2%
Woman	47%
Man	44%
Transgender	1%
Two-Spirit	0%
Prefer to self-identify	0%
Prefer not to answer	7%

*Total may exceed 100% as respondents could select more than one option.*

**Table 11: Respondent Sexual Orientation**

<b>Which term best describes your sexual orientation?</b>	<b>Percent of respondents</b>
Asexual	4%
Bisexual	8%
Heterosexual	67%
Lesbian or gay	4%
Pansexual	2%
Queer	3%
Prefer to self-identify	1%
Prefer not to answer	15%

*Total may exceed 100% as respondents could select more than one option.*

**Table 12: Respondent Race/Ethnicity**

<b>What is your race and/or ethnicity?</b>	<b>Percent of respondents</b>
American Indian/Alaskan Native	2%
African	0%
African American/Black	2%
Asian/Asian American	4%
Hispanic/Latinx/Spanish Origin	8%
Middle Eastern/North African	0%
Native Hawaiian/Other Pacific Islander	0%
White	81%
Prefer to self-identify	1%
Prefer not to answer	10%

*Total may exceed 100% as respondents could select more than one option.*

**Table 13: Geographic Area of Residence**

<b>Area</b>	<b>Percent of respondents</b>
Northwest	19%
Northeast	15%
West Central	22%
East Central	21%
Southwest	5%
Southeast	17%
Total	100%

**Table 14: Council District of Residence**

<b>District</b>	<b>Percent of respondents</b>
District 1	18%
District 2	18%
District 3	15%
District 4	18%
District 5	16%
District 6	16%
Total	100%



## Appendix B: Complete Survey Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

**Table 15: Question 1 without “no opinion” responses**

<b>Please rate Fort Collins as a community on each of the items listed below.</b>	<b>Very good</b>		<b>Good</b>		<b>Average</b>		<b>Bad</b>		<b>Very bad</b>		<b>Total</b>	
Overall, as a place to live	55%	N=563	33%	N=336	10%	N=106	2%	N=19	1%	N=6	100%	N=1029
Overall safety of community members	39%	N=406	43%	N=440	15%	N=150	3%	N=26	1%	N=10	100%	N=1032
Quality of shopping opportunities	21%	N=220	39%	N=400	28%	N=287	9%	N=89	3%	N=28	100%	N=1024
Quality of dining opportunities	30%	N=308	34%	N=346	26%	N=269	8%	N=82	2%	N=25	100%	N=1030
Quality of entertainment opportunities	23%	N=230	40%	N=405	28%	N=284	7%	N=68	2%	N=22	100%	N=1009
Availability of job opportunities	7%	N=60	30%	N=265	42%	N=363	16%	N=142	5%	N=40	100%	N=870
Availability of affordable quality housing	3%	N=26	7%	N=67	22%	N=218	34%	N=337	35%	N=350	100%	N=997
Quality of arts and cultural opportunities	18%	N=184	45%	N=453	29%	N=291	6%	N=57	1%	N=12	100%	N=997
Quality of recreational opportunities	60%	N=614	29%	N=303	9%	N=88	2%	N=18	1%	N=6	100%	N=1029
Availability of quality healthcare	31%	N=306	37%	N=362	26%	N=256	4%	N=40	2%	N=18	100%	N=981
Availability of affordable quality childcare	8%	N=30	8%	N=32	37%	N=145	30%	N=120	17%	N=69	100%	N=396
Quality of public schools	27%	N=167	40%	N=250	25%	N=157	5%	N=30	4%	N=25	100%	N=629

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Quality of public library services	47%	N=427	36%	N=324	14%	N=128	2%	N=20	0%	N=2	100%	N=901
As a place to raise children	43%	N=322	37%	N=277	15%	N=113	3%	N=20	2%	N=16	100%	N=749
As a place to retire	32%	N=240	33%	N=249	19%	N=141	11%	N=82	6%	N=42	100%	N=755
As a place to attend college	45%	N=374	39%	N=323	13%	N=105	2%	N=14	1%	N=11	100%	N=827
As a place to work	28%	N=265	43%	N=397	23%	N=215	5%	N=44	1%	N=12	100%	N=932
Openness and acceptance of the community toward people of diverse backgrounds	19%	N=186	42%	N=411	30%	N=293	6%	N=55	3%	N=31	100%	N=976
Overall appearance of the city	44%	N=458	43%	N=449	11%	N=115	1%	N=15	1%	N=6	100%	N=1042
Overall quality of life in Fort Collins	39%	N=407	44%	N=459	14%	N=146	2%	N=26	1%	N=8	100%	N=1045

Table 16: Question 1 with "no opinion" responses

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Overall, as a place to live	55%	N=563	33%	N=336	10%	N=106	2%	N=19	1%	N=6	0%	N=0	100%	N=1029
Overall safety of community members	39%	N=406	43%	N=440	15%	N=150	3%	N=26	1%	N=10	0%	N=0	100%	N=1032
Quality of shopping opportunities	21%	N=220	38%	N=400	28%	N=287	9%	N=89	3%	N=28	2%	N=17	100%	N=1041
Quality of dining opportunities	30%	N=308	33%	N=346	26%	N=269	8%	N=82	2%	N=25	1%	N=10	100%	N=1040
Quality of entertainment opportunities	22%	N=230	39%	N=405	27%	N=284	7%	N=68	2%	N=22	3%	N=30	100%	N=1039
Availability of job opportunities	6%	N=60	26%	N=265	35%	N=363	14%	N=142	4%	N=40	16%	N=163	100%	N=1033
Availability of affordable quality housing	3%	N=26	6%	N=67	21%	N=218	32%	N=337	34%	N=350	4%	N=41	100%	N=1038
Quality of arts and cultural opportunities	18%	N=184	44%	N=453	28%	N=291	5%	N=57	1%	N=12	4%	N=43	100%	N=1040

Please rate Fort Collins as a community on each of the items listed below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Quality of recreational opportunities	59%	N=614	29%	N=303	8%	N=88	2%	N=18	1%	N=6	1%	N=10	100%	N=1039
Availability of quality healthcare	29%	N=306	35%	N=362	25%	N=256	4%	N=40	2%	N=18	6%	N=57	100%	N=1039
Availability of affordable quality childcare	3%	N=30	3%	N=32	14%	N=145	12%	N=120	7%	N=69	62%	N=644	100%	N=1041
Quality of public schools	16%	N=167	24%	N=250	15%	N=157	3%	N=30	2%	N=25	39%	N=398	100%	N=1027
Quality of public library services	41%	N=427	31%	N=324	12%	N=128	2%	N=20	0%	N=2	13%	N=131	100%	N=1031
As a place to raise children	31%	N=322	27%	N=277	11%	N=113	2%	N=20	2%	N=16	28%	N=289	100%	N=1038
As a place to retire	23%	N=240	24%	N=249	14%	N=141	8%	N=82	4%	N=42	28%	N=288	100%	N=1042
As a place to attend college	36%	N=374	31%	N=323	10%	N=105	1%	N=14	1%	N=11	20%	N=208	100%	N=1035
As a place to work	25%	N=265	38%	N=397	21%	N=215	4%	N=44	1%	N=12	10%	N=109	100%	N=1041
Openness and acceptance of the community toward people of diverse backgrounds	18%	N=186	39%	N=411	28%	N=293	5%	N=55	3%	N=31	6%	N=68	100%	N=1044

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Overall appearance of the city	44%	N=458	43%	N=449	11%	N=115	1%	N=15	1%	N=6	0%	N=1	100%	N=1043
Overall quality of life in Fort Collins	39%	N=407	44%	N=459	14%	N=146	2%	N=26	1%	N=8	0%	N=0	100%	N=1045

Table 17: Question 2 without "no opinion" responses

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		Total	
Your neighborhood as a place to live	47%	N=492	34%	N=357	17%	N=174	2%	N=18	1%	N=7	100%	N=1048
Your neighborhood as a place to raise children	41%	N=325	33%	N=259	17%	N=133	7%	N=58	2%	N=16	100%	N=792
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	40%	N=420	28%	N=295	23%	N=236	7%	N=72	2%	N=22	100%	N=1045

**Table 18: Question 2 with "no opinion" responses**

<b>Please rate the quality of your neighborhood on each of the items listed below.</b>	<b>Very good</b>		<b>Good</b>		<b>Average</b>		<b>Bad</b>		<b>Very bad</b>		<b>No opinion</b>		<b>Total</b>	
Your neighborhood as a place to live	47%	N=492	34%	N=357	17%	N=174	2%	N=18	1%	N=7	0%	N=0	100%	N=1048
Your neighborhood as a place to raise children	31%	N=325	25%	N=259	13%	N=133	6%	N=58	2%	N=16	24%	N=248	100%	N=1040
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	40%	N=420	28%	N=295	23%	N=236	7%	N=72	2%	N=22	0%	N=1	100%	N=1046

**Table 19: Question 3 without "don't know" responses**

<b>Please indicate how likely or unlikely you are to do each of the following:</b>	<b>Very likely</b>		<b>Somewhat likely</b>		<b>Somewhat unlikely</b>		<b>Very unlikely</b>		<b>Total</b>	
Recommend living in Fort Collins to someone who asks	45%	N=466	35%	N=361	11%	N=112	8%	N=85	100%	N=1024
Remain in Fort Collins for the next five years	60%	N=607	22%	N=224	8%	N=84	10%	N=99	100%	N=1014

**Table 20: Question 3 with "don't know" responses**

<b>Please indicate how likely or unlikely you are to do each of the following:</b>	<b>Very likely</b>		<b>Somewhat likely</b>		<b>Somewhat unlikely</b>		<b>Very unlikely</b>		<b>Don't know</b>		<b>Total</b>	
Recommend living in Fort Collins to someone who asks	45%	N=466	35%	N=361	11%	N=112	8%	N=85	1%	N=8	100%	N=1032
Remain in Fort Collins for the next five years	58%	N=607	21%	N=224	8%	N=84	9%	N=99	3%	N=32	100%	N=1046

**Table 21: Question 4 without "don't know" responses**

<b>In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?</b>	<b>2 times a week or more</b>		<b>2-4 times a month</b>		<b>Once a month or less</b>		<b>Not at all</b>		<b>Total</b>	
Visited a neighborhood park or City park	37%	N=382	36%	N=378	23%	N=240	4%	N=43	100%	N=1043
Attended a neighborhood-sponsored event	1%	N=7	5%	N=51	39%	N=403	56%	N=582	100%	N=1044
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	N=8	5%	N=53	28%	N=288	67%	N=692	100%	N=1040
Carpooled with other adults or children instead of driving alone	12%	N=126	20%	N=205	25%	N=257	43%	N=437	100%	N=1026
Volunteered your time in Fort Collins	8%	N=78	14%	N=146	29%	N=299	49%	N=511	100%	N=1034
Talked to or visited with your immediate neighbors	36%	N=370	29%	N=304	21%	N=223	14%	N=142	100%	N=1038
Done a favor for a neighbor	13%	N=132	23%	N=240	39%	N=402	26%	N=267	100%	N=1041
Visited a locally owned business operating within the city	45%	N=470	43%	N=448	10%	N=104	2%	N=21	100%	N=1044

**Table 22: Question 4 with "don't know" responses**

<b>In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?</b>	<b>2 times a week or more</b>		<b>2-4 times a month</b>		<b>Once a month or less</b>		<b>Not at all</b>		<b>Total</b>	
Visited a neighborhood park or City park	37%	N=382	36%	N=378	23%	N=240	4%	N=43	100%	N=1043
Attended a neighborhood-sponsored event	1%	N=7	5%	N=51	39%	N=403	56%	N=582	100%	N=1044
Attended a government-organized event (open house, City Council session, forum, etc.)	1%	N=8	5%	N=53	28%	N=288	67%	N=692	100%	N=1040
Carpooled with other adults or children instead of driving alone	12%	N=126	20%	N=205	25%	N=257	43%	N=437	100%	N=1026
Volunteered your time in Fort Collins	8%	N=78	14%	N=146	29%	N=299	49%	N=511	100%	N=1034
Talked to or visited with your immediate neighbors	36%	N=370	29%	N=304	21%	N=223	14%	N=142	100%	N=1038
Done a favor for a neighbor	13%	N=132	23%	N=240	39%	N=402	26%	N=267	100%	N=1041



Table 23: Question 5

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?	Percent	Number
2+ times a year	1%	N=7
About once a year	9%	N=98
Every 2-4 years	22%	N=233
Every 5-7 years	9%	N=97
Every 8-10 years	7%	N=70
Every 11-15 years	5%	N=51
16-20 years	6%	N=59
I have not relocated in the last 20 years	16%	N=163
I have not relocated within the City	25%	N=263
Total	100%	N=1040

Table 24: Question 6 without "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		Total	
Downtown Fort Collins during the day	52%	N=538	39%	N=398	8%	N=83	1%	N=12	0%	N=3	100%	N=1034
Downtown Fort Collins at night	18%	N=183	45%	N=450	28%	N=276	7%	N=69	2%	N=24	100%	N=1002
Your neighborhood during the day	70%	N=729	26%	N=266	4%	N=42	0%	N=5	0%	N=2	100%	N=1044
Your neighborhood at night	41%	N=432	42%	N=434	13%	N=140	2%	N=26	1%	N=10	100%	N=1042
Parks	31%	N=306	53%	N=532	15%	N=145	1%	N=9	1%	N=6	100%	N=999
Natural areas/open spaces	33%	N=326	50%	N=499	15%	N=150	1%	N=14	0%	N=4	100%	N=992
Recreation facilities	45%	N=385	47%	N=403	7%	N=61	1%	N=5	0%	N=3	100%	N=857
Trails	30%	N=290	51%	N=492	17%	N=164	1%	N=11	1%	N=6	100%	N=963
Fort Collins overall during the day	46%	N=473	48%	N=493	6%	N=64	0%	N=4	0%	N=0	100%	N=1035
Fort Collins overall at night	15%	N=151	50%	N=506	31%	N=312	4%	N=39	1%	N=11	100%	N=1018
Transfort/MAX	23%	N=103	36%	N=162	32%	N=141	5%	N=24	4%	N=17	100%	N=447

Table 25: Question 6 with "no opinion" responses

Please tell us how safe you feel in or on each of the following in Fort Collins.					Sometimes safe sometimes unsafe		Usually unsafe		Always unsafe		No opinion		Total	
	Always safe		Usually safe											
Downtown Fort Collins during the day	52%	N=538	38%	N=398	8%	N=83	1%	N=12	0%	N=3	1%	N=6	100%	N=1040
Downtown Fort Collins at night	18%	N=183	43%	N=450	27%	N=276	7%	N=69	2%	N=24	4%	N=41	100%	N=1043
Your neighborhood during the day	70%	N=729	25%	N=266	4%	N=42	0%	N=5	0%	N=2	0%	N=0	100%	N=1044
Your neighborhood at night	41%	N=432	42%	N=434	13%	N=140	2%	N=26	1%	N=10	0%	N=4	100%	N=1046
Parks	29%	N=306	51%	N=532	14%	N=145	1%	N=9	1%	N=6	4%	N=44	100%	N=1043
Natural areas/open spaces	31%	N=326	48%	N=499	14%	N=150	1%	N=14	0%	N=4	5%	N=52	100%	N=1044
Recreation facilities	37%	N=385	39%	N=403	6%	N=61	0%	N=5	0%	N=3	17%	N=182	100%	N=1039
Trails	28%	N=290	48%	N=492	16%	N=164	1%	N=11	1%	N=6	7%	N=70	100%	N=1033
Fort Collins overall during the day	46%	N=473	48%	N=493	6%	N=64	0%	N=4	0%	N=0	0%	N=1	100%	N=1036
Fort Collins overall at night	15%	N=151	49%	N=506	30%	N=312	4%	N=39	1%	N=11	2%	N=24	100%	N=1042
Transfort/MAX	10%	N=103	16%	N=162	14%	N=141	2%	N=24	2%	N=17	57%	N=595	100%	N=1042

Table 26: Question 7 without "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	28%	N=202	40%	N=287	24%	N=172	7%	N=48	1%	N=4	100%	N=713
Disaster response and restoration of services	27%	N=177	44%	N=282	25%	N=161	3%	N=22	1%	N=4	100%	N=645
Fire prevention/education/outreach	30%	N=212	38%	N=270	26%	N=187	4%	N=32	1%	N=8	100%	N=709
EMS/Fire response time	44%	N=283	39%	N=247	16%	N=99	1%	N=5	1%	N=4	100%	N=639
EMS/Fire services overall	46%	N=321	39%	N=273	15%	N=105	0%	N=3	0%	N=2	100%	N=703
Crime prevention	12%	N=96	38%	N=306	36%	N=290	10%	N=81	3%	N=27	100%	N=800
Police patrol	13%	N=117	38%	N=328	35%	N=301	10%	N=84	5%	N=41	100%	N=870
Traffic enforcement	9%	N=85	24%	N=215	38%	N=343	19%	N=175	10%	N=95	100%	N=913
Police visibility	16%	N=146	35%	N=324	34%	N=315	11%	N=101	5%	N=51	100%	N=936
Police response time	21%	N=112	37%	N=194	29%	N=153	6%	N=31	7%	N=34	100%	N=524
Police services overall	17%	N=136	40%	N=321	31%	N=248	7%	N=60	5%	N=43	100%	N=809
Code enforcement (weeds, rubbish/trash, etc.)	13%	N=100	32%	N=249	37%	N=283	11%	N=85	7%	N=52	100%	N=768
Noise enforcement	10%	N=70	27%	N=188	37%	N=255	18%	N=124	9%	N=61	100%	N=699
Animal control	18%	N=117	39%	N=255	32%	N=208	7%	N=44	4%	N=27	100%	N=650
Business property maintenance	17%	N=127	51%	N=383	29%	N=219	2%	N=19	1%	N=9	100%	N=757
Residential property maintenance	13%	N=107	46%	N=377	32%	N=266	8%	N=62	2%	N=13	100%	N=825
Natural Areas and Park Ranger services	48%	N=426	41%	N=365	10%	N=88	1%	N=11	1%	N=7	100%	N=897

Table 27: Question 7 with "no opinion" responses

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Emergency preparedness	19%	N=202	28%	N=287	16%	N=172	5%	N=48	0%	N=4	32%	N=329	100%	N=1042
Disaster response and restoration of services	17%	N=177	27%	N=282	16%	N=161	2%	N=22	0%	N=4	38%	N=392	100%	N=1037
Fire prevention/education/outreach	21%	N=212	26%	N=270	18%	N=187	3%	N=32	1%	N=8	31%	N=314	100%	N=1023
EMS/Fire response time	27%	N=283	24%	N=247	10%	N=99	0%	N=5	0%	N=4	38%	N=396	100%	N=1035
EMS/Fire services overall	31%	N=321	26%	N=273	10%	N=105	0%	N=3	0%	N=2	32%	N=329	100%	N=1033
Crime prevention	9%	N=96	30%	N=306	28%	N=290	8%	N=81	3%	N=27	23%	N=235	100%	N=1035
Police patrol	11%	N=117	31%	N=328	29%	N=301	8%	N=84	4%	N=41	17%	N=172	100%	N=1043
Traffic enforcement	8%	N=85	21%	N=215	33%	N=343	17%	N=175	9%	N=95	12%	N=127	100%	N=1040
Police visibility	14%	N=146	31%	N=324	30%	N=315	10%	N=101	5%	N=51	10%	N=105	100%	N=1041
Police response time	11%	N=112	19%	N=194	15%	N=153	3%	N=31	3%	N=34	49%	N=514	100%	N=1038
Police services overall	13%	N=136	32%	N=321	24%	N=248	6%	N=60	4%	N=43	21%	N=211	100%	N=1020
Code enforcement (weeds, rubbish, etc.)	10%	N=100	24%	N=249	27%	N=283	8%	N=85	5%	N=52	26%	N=276	100%	N=1044
Noise enforcement	7%	N=70	18%	N=188	25%	N=255	12%	N=124	6%	N=61	33%	N=337	100%	N=1036
Animal control	11%	N=117	25%	N=255	20%	N=208	4%	N=44	3%	N=27	37%	N=382	100%	N=1032
Business property maintenance	12%	N=127	37%	N=383	21%	N=219	2%	N=19	1%	N=9	27%	N=276	100%	N=1033

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Residential property maintenance	10%	N=107	36%	N=377	26%	N=266	6%	N=62	1%	N=13	20%	N=213	100%	N=1038
Natural Areas and Park Ranger services	41%	N=426	35%	N=365	8%	N=88	1%	N=11	1%	N=7	14%	N=144	100%	N=1040

Table 28: Question 8 without "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		Total	
Ease of travel by car	21%	N=214	39%	N=395	27%	N=274	10%	N=106	3%	N=35	100%	N=1024
Ease of traveling by public transportation	6%	N=41	21%	N=145	29%	N=200	31%	N=218	13%	N=89	100%	N=694
Ease of walking	25%	N=255	37%	N=377	25%	N=253	10%	N=99	3%	N=33	100%	N=1017
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	11%	N=60	28%	N=155	34%	N=190	19%	N=104	9%	N=50	100%	N=559
Ease of travel by bicycle	42%	N=401	40%	N=385	15%	N=143	2%	N=22	1%	N=9	100%	N=961
Availability of parking Downtown	16%	N=165	27%	N=276	33%	N=335	16%	N=158	7%	N=74	100%	N=1007
Traffic flow	4%	N=42	25%	N=253	42%	N=429	20%	N=201	10%	N=104	100%	N=1029
Street maintenance	19%	N=196	37%	N=384	32%	N=325	10%	N=101	3%	N=27	100%	N=1032
Availability of electric vehicle charging stations	7%	N=19	15%	N=38	34%	N=88	32%	N=84	12%	N=30	100%	N=259
Northern Colorado Regional Airport/Shuttle Service	18%	N=102	36%	N=206	30%	N=169	10%	N=59	5%	N=31	100%	N=566

Table 29: Question 8 with "no opinion" responses

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ease of travel by car	21%	N=214	38%	N=395	26%	N=274	10%	N=106	3%	N=35	2%	N=18	100%	N=1042
Ease of traveling by public transportation	4%	N=41	14%	N=145	19%	N=200	21%	N=218	9%	N=89	34%	N=353	100%	N=1047
Ease of walking	25%	N=255	37%	N=377	25%	N=253	10%	N=99	3%	N=33	1%	N=14	100%	N=1032
Accessibility for people with disabilities	6%	N=60	15%	N=155	18%	N=190	10%	N=104	5%	N=50	46%	N=483	100%	N=1041
Ease of travel by bicycle	39%	N=401	37%	N=385	14%	N=143	2%	N=22	1%	N=9	7%	N=71	100%	N=1032
Availability of parking Downtown	16%	N=165	27%	N=276	32%	N=335	15%	N=158	7%	N=74	3%	N=35	100%	N=1043
Traffic flow	4%	N=42	24%	N=253	41%	N=429	19%	N=201	10%	N=104	1%	N=14	100%	N=1043
Street maintenance	19%	N=196	37%	N=384	31%	N=325	10%	N=101	3%	N=27	1%	N=12	100%	N=1044
Availability of electric vehicle charging stations	2%	N=19	4%	N=38	8%	N=88	8%	N=84	3%	N=30	75%	N=785	100%	N=1045
Northern Colorado Regional Airport/ Shuttle Service	10%	N=102	20%	N=206	16%	N=169	6%	N=59	3%	N=31	45%	N=469	100%	N=1035



**Table 30: Question 9 without "no opinion" responses**

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.												
	Very good		Good		Average		Bad		Very bad		Total	
The overall quality of Fort Collins Utilities	40%	N=407	41%	N=415	16%	N=167	2%	N=24	0%	N=5	100%	N=1017
Your overall impression of Fort Collins Utilities	38%	N=387	39%	N=395	18%	N=185	4%	N=36	1%	N=12	100%	N=1015

**Table 31: Question 9 with "no opinion" responses**

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
The overall quality of Fort Collins Utilities	39%	N=407	40%	N=415	16%	N=167	2%	N=24	0%	N=5	3%	N=30	100%	N=1047
Your overall impression of Fort Collins Utilities	37%	N=387	38%	N=395	18%	N=185	3%	N=36	1%	N=12	3%	N=30	100%	N=1046

**Table 32: Question 10 without "don't know" responses**

<b>Please indicate how likely or unlikely you are to do each of the following:</b>	<b>Very likely</b>		<b>Somewhat likely</b>		<b>Somewhat unlikely</b>		<b>Very unlikely</b>		<b>Total</b>	
Sign up for Connexion internet, TV or phone service when available to you	57%	N=511	18%	N=160	9%	N=84	16%	N=147	100%	N=902
Recommend Connexion service to a friend, relative or colleague	56%	N=414	19%	N=138	8%	N=57	17%	N=126	100%	N=735

**Table 33: Question 10 with "don't know" responses**

<b>Please indicate how likely or unlikely you are to do each of the following:</b>	<b>Very likely</b>		<b>Somewhat likely</b>		<b>Somewhat unlikely</b>		<b>Very unlikely</b>		<b>Don't know</b>		<b>Total</b>	
Sign up for Connexion internet, TV or phone service when available to you	49%	N=511	15%	N=160	8%	N=84	14%	N=147	14%	N=142	100%	N=1044
Recommend Connexion service to a friend, relative or colleague	39%	N=414	13%	N=138	5%	N=57	12%	N=126	30%	N=313	100%	N=1048

**Table 34: Question 11 without "no opinion" responses**

<b>Please rate the quality of the environment in Fort Collins on each of the items listed below.</b>	<b>Very good</b>		<b>Good</b>		<b>Average</b>		<b>Bad</b>		<b>Very bad</b>		<b>Total</b>	
Air quality	16%	N=164	46%	N=476	26%	N=273	9%	N=95	2%	N=23	100%	N=1030
Recycling programs	21%	N=212	40%	N=396	32%	N=321	6%	N=62	1%	N=8	100%	N=999
Conservation efforts	22%	N=215	49%	N=465	25%	N=238	4%	N=34	1%	N=6	100%	N=957
Overall quality of environment	29%	N=298	51%	N=529	18%	N=187	2%	N=23	0%	N=2	100%	N=1039

Table 35: Question 11 with "no opinion" responses

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Air quality	16%	N=164	46%	N=476	26%	N=273	9%	N=95	2%	N=23	1%	N=10	100%	N=1040
Recycling programs	20%	N=212	38%	N=396	31%	N=321	6%	N=62	1%	N=8	5%	N=48	100%	N=1046
Conservation efforts	21%	N=215	44%	N=465	23%	N=238	3%	N=34	1%	N=6	8%	N=88	100%	N=1045
Overall quality of environment	28%	N=298	51%	N=529	18%	N=187	2%	N=23	0%	N=2	1%	N=8	100%	N=1047

Table 36: Question 12 without "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		Total	
Natural areas and open space	64%	N=643	29%	N=293	6%	N=63	0%	N=1	0%	N=3	100%	N=1004
Trails	62%	N=618	32%	N=315	6%	N=62	0%	N=3	0%	N=1	100%	N=1000
Parks Overall	56%	N=575	36%	N=374	7%	N=71	1%	N=6	0%	N=2	100%	N=1028
Parks in my neighborhood	47%	N=468	34%	N=337	14%	N=141	3%	N=30	1%	N=13	100%	N=989
Dog parks	27%	N=141	35%	N=185	28%	N=150	8%	N=42	2%	N=10	100%	N=528
Timberline Recycling Center	42%	N=283	43%	N=288	14%	N=93	2%	N=11	0%	N=1	100%	N=676
Cemeteries	34%	N=129	46%	N=174	18%	N=69	1%	N=2	0%	N=1	100%	N=375
Golf courses	28%	N=110	48%	N=191	18%	N=70	3%	N=11	4%	N=16	100%	N=397
Athletic fields	24%	N=122	59%	N=303	16%	N=82	1%	N=6	1%	N=3	100%	N=516
Northside Aztlan Community Center	32%	N=146	49%	N=223	17%	N=75	3%	N=11	0%	N=0	100%	N=457
Fort Collins Senior Center	36%	N=175	45%	N=221	16%	N=81	2%	N=12	0%	N=0	100%	N=489
Edora Pool Ice Center (EPIC)	30%	N=151	50%	N=256	18%	N=91	2%	N=8	0%	N=2	100%	N=507
Foothills Activity Center	31%	N=86	42%	N=118	22%	N=61	5%	N=13	1%	N=2	100%	N=281
Mulberry Pool	15%	N=56	41%	N=156	33%	N=123	9%	N=36	2%	N=8	100%	N=380
The Farm at Lee Martinez Park	39%	N=220	48%	N=269	9%	N=48	3%	N=18	0%	N=2	100%	N=558
The Gardens on Spring Creek	54%	N=428	36%	N=282	8%	N=62	1%	N=11	0%	N=3	100%	N=785
Pottery studio	30%	N=58	51%	N=96	17%	N=33	2%	N=4	0%	N=0	100%	N=190
Art in Public Places program	41%	N=305	42%	N=311	14%	N=101	2%	N=18	0%	N=2	100%	N=738
Lincoln Center programs	34%	N=254	47%	N=347	17%	N=123	2%	N=13	0%	N=0	100%	N=738
Fort Collins Museum of Discovery	45%	N=297	40%	N=263	15%	N=96	1%	N=4	0%	N=1	100%	N=662
Adult recreation programs	25%	N=131	41%	N=218	28%	N=149	6%	N=34	1%	N=4	100%	N=536
Senior recreation programs	30%	N=90	38%	N=113	26%	N=78	5%	N=15	1%	N=4	100%	N=299
Youth/teen recreation programs	26%	N=78	40%	N=124	26%	N=78	6%	N=18	2%	N=8	100%	N=306

Table 37: Question 12 with "no opinion" responses

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Natural areas and open space	62%	N=643	28%	N=293	6%	N=63	0%	N=1	0%	N=3	3%	N=31	100%	N=1034
Trails	59%	N=618	30%	N=315	6%	N=62	0%	N=3	0%	N=1	4%	N=45	100%	N=1045
Parks Overall	55%	N=575	36%	N=374	7%	N=71	1%	N=6	0%	N=2	1%	N=14	100%	N=1042
Parks in my neighborhood	45%	N=468	32%	N=337	14%	N=141	3%	N=30	1%	N=13	5%	N=51	100%	N=1040
Dog parks	14%	N=141	18%	N=185	14%	N=150	4%	N=42	1%	N=10	49%	N=510	100%	N=1038
Timberline Recycling Center	27%	N=283	28%	N=288	9%	N=93	1%	N=11	0%	N=1	35%	N=364	100%	N=1040
Cemeteries	12%	N=129	17%	N=174	7%	N=69	0%	N=2	0%	N=1	64%	N=671	100%	N=1047
Golf courses	11%	N=110	18%	N=191	7%	N=70	1%	N=11	2%	N=16	62%	N=637	100%	N=1034
Athletic fields	12%	N=122	29%	N=303	8%	N=82	1%	N=6	0%	N=3	50%	N=515	100%	N=1032
Northside Aztlan Community Center	14%	N=146	22%	N=223	7%	N=75	1%	N=11	0%	N=0	56%	N=580	100%	N=1037
Fort Collins Senior Center	17%	N=175	21%	N=221	8%	N=81	1%	N=12	0%	N=0	53%	N=551	100%	N=1040
Edora Pool Ice Center (EPIC)	15%	N=151	25%	N=256	9%	N=91	1%	N=8	0%	N=2	51%	N=530	100%	N=1037
Foothills Activity Center	8%	N=86	11%	N=118	6%	N=61	1%	N=13	0%	N=2	73%	N=759	100%	N=1039
Mulberry Pool	5%	N=56	15%	N=156	12%	N=123	3%	N=36	1%	N=8	63%	N=656	100%	N=1036
The Farm at Lee Martinez Park	21%	N=220	26%	N=269	5%	N=48	2%	N=18	0%	N=2	46%	N=468	100%	N=1025

Please rate the quality of each of the programs or facilities listed below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
The Gardens on Spring Creek	41%	N=428	27%	N=282	6%	N=62	1%	N=11	0%	N=3	24%	N=253	100%	N=1038
Pottery studio	6%	N=58	9%	N=96	3%	N=33	0%	N=4	0%	N=0	82%	N=848	100%	N=1039
Art in Public Places program	30%	N=305	30%	N=311	10%	N=101	2%	N=18	0%	N=2	29%	N=295	100%	N=1032
Lincoln Center programs	25%	N=254	34%	N=347	12%	N=123	1%	N=13	0%	N=0	29%	N=297	100%	N=1034
Fort Collins Museum of Discovery	29%	N=297	25%	N=263	9%	N=96	0%	N=4	0%	N=1	36%	N=377	100%	N=1039
Adult recreation programs	13%	N=131	21%	N=218	14%	N=149	3%	N=34	0%	N=4	49%	N=505	100%	N=1041
Senior recreation programs	9%	N=90	11%	N=113	8%	N=78	1%	N=15	0%	N=4	71%	N=736	100%	N=1035
Youth/teen recreation programs	8%	N=78	12%	N=124	8%	N=78	2%	N=18	1%	N=8	70%	N=726	100%	N=1033

Table 38: Question 13 without "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		Total	
Managing and planning for growth	8%	N=72	25%	N=241	33%	N=313	21%	N=199	14%	N=130	100%	N=956
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	8%	N=78	29%	N=287	33%	N=320	18%	N=172	12%	N=120	100%	N=978
Efficient operation of programs and services	14%	N=126	41%	N=363	33%	N=285	8%	N=68	4%	N=34	100%	N=876
Encouraging sustainability in the community	18%	N=172	41%	N=388	28%	N=269	10%	N=91	3%	N=33	100%	N=954
Partnering with the community to address climate change	11%	N=90	32%	N=263	35%	N=290	15%	N=121	7%	N=58	100%	N=822
Overall direction of the City	12%	N=120	40%	N=401	28%	N=277	14%	N=135	6%	N=61	100%	N=993
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	6%	N=51	23%	N=210	36%	N=328	24%	N=222	10%	N=94	100%	N=905
Promotion of the health of the environment of Fort Collins	14%	N=129	42%	N=395	33%	N=309	8%	N=72	3%	N=28	100%	N=933
Promotion of the economic health of Fort Collins	10%	N=93	32%	N=284	38%	N=339	14%	N=124	7%	N=61	100%	N=900
Support of businesses	13%	N=107	42%	N=336	32%	N=255	9%	N=70	5%	N=37	100%	N=805
Encouraging a variety of businesses	15%	N=124	33%	N=271	36%	N=297	11%	N=91	5%	N=38	100%	N=822
Retaining existing businesses	7%	N=54	26%	N=214	41%	N=338	20%	N=167	5%	N=44	100%	N=817
Attracting new businesses	8%	N=61	29%	N=216	40%	N=294	15%	N=110	7%	N=55	100%	N=736

<b>Please rate the City's performance in each of the following areas.</b>	<b>Very good</b>		<b>Good</b>		<b>Average</b>		<b>Bad</b>		<b>Very bad</b>		<b>Total</b>	
Welcoming community member involvement	13%	N=104	39%	N=310	33%	N=267	9%	N=71	6%	N=46	100%	N=799
Listening to community members	11%	N=87	29%	N=224	32%	N=251	16%	N=129	11%	N=89	100%	N=780
Informing community members	10%	N=95	30%	N=272	38%	N=344	14%	N=129	8%	N=71	100%	N=909
Providing opportunities to participate in government activities	13%	N=96	32%	N=245	39%	N=292	10%	N=73	7%	N=52	100%	N=757
Providing volunteer opportunities to community members	15%	N=116	40%	N=309	33%	N=250	8%	N=65	3%	N=25	100%	N=765
Providing emergency information	14%	N=117	44%	N=355	33%	N=264	7%	N=55	3%	N=21	100%	N=813
COVID-19 pandemic recovery	19%	N=154	40%	N=317	30%	N=240	7%	N=55	4%	N=31	100%	N=796
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	21%	N=183	41%	N=368	28%	N=247	6%	N=53	4%	N=37	100%	N=887
Creating a welcoming, inclusive community where all community members feel a sense of belonging	17%	N=159	42%	N=383	30%	N=280	7%	N=68	4%	N=33	100%	N=922



Table 39: Question 13 with "no opinion" responses

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Managing and planning for growth	7%	N=72	23%	N=241	30%	N=313	19%	N=199	13%	N=130	8%	N=78	100%	N=1034
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	8%	N=78	28%	N=287	31%	N=320	17%	N=172	12%	N=120	5%	N=57	100%	N=1035
Efficient operation of programs and services	12%	N=126	35%	N=363	28%	N=285	7%	N=68	3%	N=34	15%	N=153	100%	N=1029
Encouraging sustainability in the community	17%	N=172	38%	N=388	26%	N=269	9%	N=91	3%	N=33	8%	N=81	100%	N=1035
Partnering with the community to address climate change	9%	N=90	25%	N=263	28%	N=290	12%	N=121	6%	N=58	21%	N=214	100%	N=1035
Overall direction of the City	12%	N=120	39%	N=401	27%	N=277	13%	N=135	6%	N=61	4%	N=45	100%	N=1038
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	5%	N=51	20%	N=210	32%	N=328	21%	N=222	9%	N=94	12%	N=127	100%	N=1032

Please rate the City's performance in each of the following areas.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Promotion of the health of the environment of Fort Collins	12%	N=129	38%	N=395	30%	N=309	7%	N=72	3%	N=28	10%	N=103	100%	N=1036
Promotion of the economic health of Fort Collins	9%	N=93	27%	N=284	33%	N=339	12%	N=124	6%	N=61	13%	N=135	100%	N=1035
Support of businesses	10%	N=107	32%	N=336	25%	N=255	7%	N=70	4%	N=37	23%	N=236	100%	N=1041
Encouraging a variety of businesses	12%	N=124	26%	N=271	29%	N=297	9%	N=91	4%	N=38	21%	N=217	100%	N=1038
Retaining existing businesses	5%	N=54	21%	N=214	33%	N=338	16%	N=167	4%	N=44	21%	N=216	100%	N=1033
Attracting new businesses	6%	N=61	21%	N=216	28%	N=294	11%	N=110	5%	N=55	29%	N=301	100%	N=1037
Welcoming community member involvement	10%	N=104	30%	N=310	26%	N=267	7%	N=71	4%	N=46	23%	N=234	100%	N=1033
Listening to community members	8%	N=87	22%	N=224	24%	N=251	12%	N=129	9%	N=89	25%	N=258	100%	N=1038
Informing community members	9%	N=95	26%	N=272	33%	N=344	12%	N=129	7%	N=71	12%	N=128	100%	N=1038
Providing opportunities to participate in government activities	9%	N=96	24%	N=245	28%	N=292	7%	N=73	5%	N=52	27%	N=280	100%	N=1036
Providing volunteer opportunities to community members	11%	N=116	30%	N=309	24%	N=250	6%	N=65	2%	N=25	26%	N=268	100%	N=1033

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Providing emergency information	11%	N=117	34%	N=355	26%	N=264	5%	N=55	2%	N=21	21%	N=219	100%	N=1031
COVID-19 pandemic recovery	15%	N=154	31%	N=317	23%	N=240	5%	N=55	3%	N=31	23%	N=235	100%	N=1032
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	18%	N=183	36%	N=368	24%	N=247	5%	N=53	4%	N=37	14%	N=147	100%	N=1035
Creating a welcoming, inclusive community where all community members feel a sense of belonging	15%	N=159	37%	N=383	27%	N=280	7%	N=68	3%	N=33	10%	N=108	100%	N=1030

Table 40: Question 14 without "no opinion" responses

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	24%	N=252
Good	53%	N=543
Average	20%	N=203
Bad	2%	N=25
Very bad	1%	N=10
Total	100%	N=1033

**Table 41: Question 14 with "no opinion" responses**

<b>Overall, how would you rate the quality of the services provided by the City of Fort Collins?</b>	<b>Percent</b>	<b>Number</b>
Very good	24%	N=252
Good	52%	N=543
Average	19%	N=203
Bad	2%	N=25
Very bad	1%	N=10
No opinion	1%	N=13
Total	100%	N=1046

**Table 42: Question 15**

<b>Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?</b>	<b>Percent</b>	<b>Number</b>
Yes	59%	N=615
No	41%	N=431
Total	100%	N=1046

**Table 43: Question 15A without "no opinion" responses**

<b>Thinking about your most recent contact, please rate City employee(s) on each of the items below.</b>	<b>Very good</b>		<b>Good</b>		<b>Average</b>		<b>Bad</b>		<b>Very bad</b>		<b>Total</b>	
Courtesy	60%	N=364	28%	N=171	8%	N=52	2%	N=14	1%	N=9	100%	N=610
Promptness	48%	N=290	30%	N=182	14%	N=82	6%	N=39	2%	N=13	100%	N=605
Knowledge	50%	N=299	32%	N=189	13%	N=75	5%	N=30	1%	N=6	100%	N=599
Making you feel valued	46%	N=260	26%	N=147	18%	N=104	6%	N=33	5%	N=26	100%	N=570
Overall impression	48%	N=292	31%	N=187	12%	N=73	5%	N=29	4%	N=21	100%	N=602

*\*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.*

**Table 44: Question 15A with "no opinion" responses**

Thinking about your most recent contact, please rate City employee(s) on each of the items below.														
	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	59%	N=364	28%	N=171	8%	N=52	2%	N=14	1%	N=9	1%	N=4	100%	N=614
Promptness	47%	N=290	30%	N=182	13%	N=82	6%	N=39	2%	N=13	2%	N=10	100%	N=615
Knowledge	49%	N=299	31%	N=189	12%	N=75	5%	N=30	1%	N=6	2%	N=12	100%	N=611
Making you feel valued	42%	N=260	24%	N=147	17%	N=104	5%	N=33	4%	N=26	7%	N=42	100%	N=612
Overall impression	48%	N=292	31%	N=187	12%	N=73	5%	N=29	4%	N=21	1%	N=5	100%	N=607

*\*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.*

**Table 45: Question 15B without "no opinion" responses**

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.												
	Very good		Good		Average		Bad		Very bad		Total	
Courtesy	33%	N=105	42%	N=134	21%	N=67	2%	N=5	1%	N=4	100%	N=315
Promptness in responding to inquiries and service requests	28%	N=87	38%	N=117	25%	N=75	4%	N=13	4%	N=13	100%	N=305
Making community members or customers feel valued	26%	N=79	36%	N=110	30%	N=92	5%	N=14	4%	N=12	100%	N=307

*\*Asked only of those who reported NOT having had contact with a City employee in the 13 months prior to the survey.*

**Table 46: Question 15B with "no opinion" responses**

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Courtesy	23%	N=105	29%	N=134	15%	N=67	1%	N=5	1%	N=4	31%	N=141	100%	N=456
Promptness in responding to inquiries and service requests	19%	N=87	25%	N=117	16%	N=75	3%	N=13	3%	N=13	34%	N=157	100%	N=462
Making community members or customers feel valued	17%	N=79	24%	N=110	20%	N=92	3%	N=14	3%	N=12	33%	N=154	100%	N=461

*\*Asked only of those who reported NOT having had contact with a City employee in the 13 months prior to the survey.*

Table 47: Question 16 without "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	57%	N=546	39%	N=370	4%	N=34	100%	N=950
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	47%	N=472	47%	N=467	6%	N=62	100%	N=1001
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	58%	N=575	36%	N=355	6%	N=56	100%	N=985
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	23%	N=224	73%	N=700	4%	N=36	100%	N=960
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	26%	N=261	71%	N=710	3%	N=29	100%	N=1000
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	57%	N=562	41%	N=409	2%	N=19	100%	N=990
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	23%	N=216	70%	N=666	7%	N=66	100%	N=948

Table 48: Question 16 with "no opinion" responses

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	54%	N=546	36%	N=370	3%	N=34	7%	N=67	100%	N=1017
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	46%	N=472	46%	N=467	6%	N=62	2%	N=24	100%	N=1025
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	57%	N=575	35%	N=355	5%	N=56	3%	N=30	100%	N=1016
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	22%	N=224	69%	N=700	4%	N=36	6%	N=59	100%	N=1019
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	26%	N=261	69%	N=710	3%	N=29	2%	N=23	100%	N=1023
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	55%	N=562	40%	N=409	2%	N=19	3%	N=32	100%	N=1021



Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	21%	N=216	65%	N=666	6%	N=66	7%	N=76	100%	N=1024

Table 49: Question 16 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	50%	N=507
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	51%	N=521
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	57%	N=580
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	28%	N=286
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	34%	N=347
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	55%	N=558

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	14%	N=141

Table 50: Question 18 without "don't know" responses

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
The City of Fort Collins local channels 14 and 881	0%	N=3	1%	N=11	10%	N=104	88%	N=905	100%	N=1023
Online video FCTV on www.fcgov.com/FCTV	1%	N=9	2%	N=20	18%	N=184	79%	N=792	100%	N=1005
City's website (www.fcgov.com)	6%	N=65	32%	N=326	50%	N=505	12%	N=120	100%	N=1016
City News eNewsletter	3%	N=32	11%	N=107	24%	N=244	62%	N=631	100%	N=1014
Newsletters or brochures from City departments	3%	N=31	12%	N=119	43%	N=436	42%	N=420	100%	N=1005
City employees or departments (e.g., contacting by phone, email or in person)	2%	N=23	10%	N=102	50%	N=509	37%	N=380	100%	N=1014
Tracks and Trails (the guide to natural areas activities)	7%	N=70	24%	N=246	38%	N=389	31%	N=310	100%	N=1015
"Recreator" (guide to recreation programs)	9%	N=92	20%	N=203	40%	N=408	31%	N=320	100%	N=1022
Word of mouth	17%	N=168	39%	N=398	36%	N=370	8%	N=80	100%	N=1016
Newspaper (print or online)	9%	N=96	19%	N=199	28%	N=291	43%	N=435	100%	N=1022
Radio	3%	N=32	11%	N=116	31%	N=314	55%	N=556	100%	N=1017
Television news	3%	N=31	8%	N=78	20%	N=204	69%	N=695	100%	N=1007

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.										
	Always		Frequently		Sometimes		Never		Total	
Social media (Facebook, X/Twitter, Nextdoor, etc.)	11%	N=110	27%	N=272	34%	N=349	28%	N=284	100%	N=1015
OurCity Platform (ourcity.fcgov.com)	1%	N=6	5%	N=46	17%	N=177	77%	N=783	100%	N=1013
Engage Platform (engage.fcgov.com)	1%	N=13	5%	N=48	14%	N=142	80%	N=808	100%	N=1011
Access Fort Collins	2%	N=18	8%	N=76	21%	N=209	70%	N=708	100%	N=1010
City booth at local events	2%	N=16	8%	N=79	39%	N=399	51%	N=520	100%	N=1014
Other (please specify)	3%	N=19	4%	N=27	6%	N=39	87%	N=547	100%	N=632

Table 51: Question 18 with "don't know" responses

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.										
	Always		Frequently		Sometimes		Never		Total	
The City of Fort Collins local channels 14 and 881	0%	N=3	1%	N=11	10%	N=104	88%	N=905	100%	N=1023
Online video FCTV on www.fcgov.com/FCTV	1%	N=9	2%	N=20	18%	N=184	79%	N=792	100%	N=1005
City's website (www.fcgov.com)	6%	N=65	32%	N=326	50%	N=505	12%	N=120	100%	N=1016
City News eNewsletter	3%	N=32	11%	N=107	24%	N=244	62%	N=631	100%	N=1014
Newsletters or brochures from City departments	3%	N=31	12%	N=119	43%	N=436	42%	N=420	100%	N=1005
City employees or departments (e.g., contacting by phone, email or in person)	2%	N=23	10%	N=102	50%	N=509	37%	N=380	100%	N=1014
Tracks and Trails (the guide to natural areas activities)	7%	N=70	24%	N=246	38%	N=389	31%	N=310	100%	N=1015
"Recreator" (guide to recreation programs)	9%	N=92	20%	N=203	40%	N=408	31%	N=320	100%	N=1022
Word of mouth	17%	N=168	39%	N=398	36%	N=370	8%	N=80	100%	N=1016

Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs.										
	Always		Frequently		Sometimes		Never		Total	
Newspaper (print or online)	9%	N=96	19%	N=199	28%	N=291	43%	N=435	100%	N=1022
Radio	3%	N=32	11%	N=116	31%	N=314	55%	N=556	100%	N=1017
Television news	3%	N=31	8%	N=78	20%	N=204	69%	N=695	100%	N=1007
Social media (Facebook, X/Twitter, Nextdoor, etc.)	11%	N=110	27%	N=272	34%	N=349	28%	N=284	100%	N=1015
OurCity Platform (ourcity.fcgov.com)	1%	N=6	5%	N=46	17%	N=177	77%	N=783	100%	N=1013
Engage Platform (engage.fcgov.com)	1%	N=13	5%	N=48	14%	N=142	80%	N=808	100%	N=1011
Access Fort Collins	2%	N=18	8%	N=76	21%	N=209	70%	N=708	100%	N=1010
City booth at local events	2%	N=16	8%	N=79	39%	N=399	51%	N=520	100%	N=1014
Other (please specify)	3%	N=19	4%	N=27	6%	N=39	87%	N=547	100%	N=632

Table 52: Question 18 - Top 3 Priorities

Indicate your top three (3) preferred methods of receiving information.	Percent selecting as top 1, 2 or 3 priority	Number
The City of Fort Collins local channels 14 and 881	1%	N=9
Online video FCTV on www.fcgov.com/FCTV	2%	N=21
City's website (www.fcgov.com)	57%	N=567
City News eNewsletter	25%	N=249
Newsletters or brochures from City departments	22%	N=219
City employees or departments (e.g., contacting by phone, email or in person)	11%	N=114
Tracks and Trails (the guide to natural areas activities)	14%	N=138
"Recreator" (guide to recreation programs)	22%	N=215
Word of mouth	25%	N=249

<b>Indicate your top three (3) preferred methods of receiving information.</b>	<b>Percent selecting as top 1, 2 or 3 priority</b>	<b>Number</b>
Newspaper (print or online)	27%	N=272
Radio	7%	N=73
Television news	5%	N=53
Social media (Facebook, X/Twitter, Nextdoor, etc.)	38%	N=377
OurCity Platform (ourcity.fcgov.com)	2%	N=21
Engage Platform (engage.fcgov.com)	3%	N=26
Access Fort Collins	3%	N=34
City booth at local events	3%	N=33
Other (please specify)	2%	N=23

## Appendix C: Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category and are in alphabetical order.

### **Q17: Thinking about the next few years, what is ONE item or focus area you would like the City to improve?**

#### **COST OF LIVING/ECONOMY/JOB**

- A long-term future that recognizes Fort Collins will continue to grow more jobs and have more people here. So either we find a sustainable way to put more people in the same space or we need a regional transport plan that allows people to cost-effectively commute here to work from towns, effectively, that have become suburbs of FC.
- affordability
- Affordability
- Affordability
- Affordability
- Affordability
- Affordability - our governments need to do more to keep inflation in check and make sure everybody can afford to live and work here
- affordability of living
- Affordability that does not mean low income
- Affordability!!!
- Affordability.
- Attracting a variety of higher paying jobs. With CSU being the largest employer which does not keep up with even the rise of inflation. Obtaining a job to cover just rent or a mortgage is difficult. The cost of living has risen astronomically in the last 5 years making it difficult to impossible to live in fort collins. The current available job market does not keep pace with the cost of living.
- Control cost of living increases, including City programs that will increase additional future maintenance requirements (for example adding more parks).
- Cost of living
- Cost of Living
- Decrease cost of living
- Economa
- economic - cost of living
- Economic development. FIGURE OUT HOW TO MAKE THE PROCESS FOR NEW BUSINESS LESS ONEROUS. THIS JOB BELONGS TO CITY MANAGER. GET IT DONE OR GET OUT.
- Economic development. We are busy watching our neighbors grow and we are falling behind on economic development.
- Economic health of the city and its residents

- Economic sustainability. The City heavily prioritizes artificial goals to achieve environmental objectives regardless of impact to our economic wellbeing.
- Economy
- Economy
- ECONOMY - WITHOUT \$, THE OTHER AREAS WILL BE UNATTAINABLE.
- Economy?
- Economy.
- Economy.
- Economy.
- ECONOMY.
- ECONOMY.
- Employment opportunities
- Fort Collins is a nice place to live but very expensive. Housing prices are so high.
- General affordability
- jobs
- Lowering costs for low income families.
- Making the community a more affordable place to live for everyone. That includes housing, costs of services, supporting businesses that bring value to the community, and free/low cost cultural and recreational opportunities.
- We need to focus on the economy of Fort Collins and stop wasteful spending

### HOUSING COST OR AFFORDABILITY

- Access to affordable housing - which would in turn assist with addressing homelessness, community inclusion, downtown/park/natural area vitality, the list can go on
- ACTUALLY AFFORDABLE HOUSING (rent at 2k isn't AFFORDABLE)
- ACTUALLY affordable housing!! Rent control, residency limits based on square footage, and developments with MUCH higher portions dedicated to affordable units.
- Affordability of rent in the city
- Affordable house for the middle class. Fort Collins is unreasonably expensive and housing for purchase or renting is out of control. Limit out of town/out of state property investors from acquiring property and inflating housing costs in this lovely city
- affordable housing
- affordable housing
- affordable housing
- affordable housing
- affordable housing
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- Affordable Housing
- Affordable Housing
- Affordable Housing
- affordable housing & a plan for caring for the unhoused population
- Affordable housing and apartments
- Affordable housing and childcare
- Affordable housing and childcare
- Affordable housing and equit
- Affordable housing and lowering unnecessary inflation
- Affordable housing and reduction of property taxes
- Affordable housing availability
- Affordable housing availability
- Affordable housing being made available.



- Affordable housing for all.
- Affordable housing for first time homeowners
- Affordable housing for lower income levels THROUGHOUT the entire city.
- Affordable housing for seniors
- Affordable housing for young adults just starting out
- Affordable housing for young homeowners or renters
- Affordable housing including increased density and walkable communities beyond Old Town
- Affordable housing initiatives and support for the chronically homeless.
- Affordable housing linked to accessible and easy-to-use public transportation.
- Affordable housing with full ownership, including land that house is on. Find a different way to track homes in affordable home system without taking ownership of land away from home owner.
- Affordable housing, including HOA fees
- Affordable housing, making better use of existing development without destroying natural areas
- Affordable housing, reducing property taxes
- Affordable housing, reducing tax burden of middle and lower classes
- Affordable housing, specifically rent control and policies to favor people who want to buy property to live in over investors who want to buy property to rent for profit.
- Affordable housing; especially for those who work here but can't afford to live here.
- Affordable housing!
- Affordable housing!.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing. Reduce the approval for luxury housing and condos. Increase social and affordable ho
- Affordable housing/rent cap. and not allowing people who have 3+ homes to keep buying homes when there are people (me included) who have no affordable options and will ultimately have to leave the state if I want to buy a house.
- Affordable low income housing
- affordable senior housing
- Affordable, safe living for all, not just low income.
- Availability of safe, affordable housing
- Ban corporate landlords, make this an affordable place to live, build public housing, stop homeless sweeps, repeal u+2
- Build less apts & more single family homes for low & middle income.
- Cheaper places to live that are actually close to things in fort collins
- Cheaper rent overall. It is out of control to even rent a one bedroom apartment these days
- cost of housing
- Cost of housing
- Cost of housing through encouraging denser development.
- Dramatically increase the amount of affordable housing and put caps on annual rent increases. The rental market is out of control. My sister and I are going to have to leave because our rent is increasing WAY faster than our salaries.

- Encouraging as much market rate multifamily housing development as possible. We are in a crisis of housing affordability; our schools are facing closure because of it.
- Get rid of HOAs, affordable housing for all, no more of this, oh your only poor if you make under 40,000 a year. No no one should be asked to pay a 3000 dollar a mont for mortgage!! Figure out how to make starter home be under 400,000. That's the point of a starter home!! How can you expect anyone to move up, if everything is listed at 500,000.
- Help maintain better housing for Senior citizens. Not go by average income of City
- housing
- Housing
- Housing
- Housing
- Housing
- Housing
- Housing \ homelessness.
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability and availability
- Housing affordability for public workers: teachers, fire & rescue, etc.
- Housing affordability!!!
- Housing costs
- Housing costs.
- Housing for all
- Housing for mid to low income
- Housing for starter families
- Housing opportunities
- Housing prices
- housing prices and homeless population
- Housing remains an issue. People are camping along public streets, downtown and public transit are overrun with the homeless. I am not sure the solution but it makes me far less likely to visit downtown.
- Housing, affordable + attainable.
- Housing! The cost of living here is to high and is pushing people out of Fort Collins. There needs to be a solution that doesn't cost a arn and leg.
- Housing. More housing, increased density, focus on affordability, not becoming boulder.
- I would like to see better enforcement of city codes, especially on rental properties.
- Improve availability of affordable housing by reducing NIMBY zoning, unnecessary regulations, over-emphasis on historic preservation, etc.
- Increase housing density.
- It is very hard to RETAIN people of color in Fort Collins. There is lack of: affordable housing compared to income, culture, sense of belonging, diversity of activities, representation in food/ businesses/ education/ Art, anti-racist education in the K-12 system, etc. And where there is a

consideration for these things, it is because a person of color had the initiative to create those community resources for themselves and their family. Diversity and inclusion efforts can't solely be created by people of color if Fort Collins wants to claim to be diverse, inclusive, and equitable. And these things need to be seen in all aspects of Fort Collins from the schools (Poudre is known to have racist children that make attending school uncomfortable for the few Black children attending, and racism is a learned characteristic); to the quality of diverse food/ restraints available; to they quantity of culturally expansive activities & arts/ entertainment; the the treatment of park goers by Ark Employees/ Rangers; to the quality of truly affordable housing (Fort Collins housing alone is expensive and not realistic to live in for BIPOC individuals who often come from low income backgrounds and lack generational wealth to sustain them in this city).

- Low income housing
- Low income housing
- Low income housing.
- Lower housing costs and reviewing landlord policies
- More affordable housing
- More affordable housing in walkable areas
- More and better more affordable housing options - in general, not just income restricted
- More housing, more forms of housing, thoughtful density
- OLD TOWN HIGH RISE CONDOS - ESPECIALLY FOR RETIRED PEOPLE/SENIORS.
- Owner-Occupied Housing
- Promote affordable housing opportunities by enabling existing property owners to provide innovative housing solutions and incentivizing private developers to provide market rate rental housing.
- quality affordable housing especially for seniors
- REAL affordable housing, not paying developers to build more market-rate luxury apartments. We need to build sustainable and affordable housing options and to implement rent control policies.
- Reducing property taxes to make housing more affordable, by eliminating rarely used services.
- Rent control
- Rental costs for low income workers
- Rising rent costs,
- SPECIFICALLY A NEED FOR SUBSTANTIALLY MORE AFFORDABLE HOUSING.
- Support affordable housing by requiring or partnering with developers to up the number of units that are affordable. Having more "luxury" units and just one or two affordable ones is not going to get us there and will not make our community more diverse. Also, encourage developers to build more affordable single family housing as that is what 83% of the U.S. population wants.
- Tenant rights / landlord accountability, which go in hand with affordable housing. I live in an older home and it feels that landlords are able to raise rent continuously without making any updates for safety. Some sort of schedule that requires a 3rd party to check for hazardous materials / necessary updates on residential homes that owners want to rent out and profit from would be amazing.
- This is a nice area, but as a single senior citizen or even a single young adult, you cannot live here on your own. Housing is to expensive, there should be either a cap on cost or subsidies. I

work 50 hrs a week to live here, making me to tired to enjoy the reason I wanted to live here.  
Get o top of road clearing faster during bad weather also. Maybe a train into Denver or boulder.

- True Honest Affordable Low income house
- We must somehow deal with increasing the possibility of home ownership for middle income families or we will develop a community with only housing for the affluent and transient apartment dwellers. That is not the secret for a solid and healthy community.
- We NEED affordable housing. Rent is insane.
- With the large number in coming people - housing!!

## TRAFFIC, ROADS, AND PARKING

- -TRAFFIC.
- /traffic
- Better traffic flow
- Better traffic flow across town. More train overpasses and alternate thoroughfares
- Better traffic flow for vehicles
- Better traffic planning - we have rural roads being used as main thoroughfares and the traffic get horrendous, ex: Cty Rd. 392 and Timberline Rd.
- Continue with road improvements for ease of getting around the city
- Dangerous Drivers - Tailgating is way worse here than anywhere else I've been in the USA.
- DO SOMETHING about speeding traffic and loud vehicles.
- East/West bound traffic backups at College/Mason/McClellan Dr/PedX/RR
- Eastbound & Westbound traffic crossing College (e.g., Mason, McClland Dr, PedX, Railroad):Build underground PedX crossing, rework traffic lights of neighboring streets to flow better when crossing East/West. Backup is horrendous afternoon weekdays.
- Improve communication to the public about road closures/traffic shifts.
- Improve traffic lights timing. Yellow lights are 3 seconds to Red leaving cars in precarious conditions. Roads needing pavement replacement probably due to EV's and the extraordinary weight. Snow plow removal on all side streets. Initiation of a Civil Defense Coordination for programs and instructions to assist in the safety of our citizens in cases of catastrophic events.
- Improved roads/traffic congestion.
- Keeping arterial roads construction free
- Managing increased traffic problems. These are worse because of population growth of city.
- More parking availability downtown.
- Noise and related traffic in SE lortion of
- Patrol traffic on Horsetooth Rd., east of College to better control speeding and loud motorcycles.
- Reducing road noise (ie loud motorcycles), and traffic enforcement for aggressive drivers.
- reducing traffic
- Roads and traffic flow
- Safer intersections for bicycling (overpasses, underpasses at major intersections)
- The City needs to figure out how to do enforcement of basic traffic laws if the police aren't going to do their dang jobs. Aggressive drivers are endangering other drivers and ped/cyclists and everyone knows they just get away with it.

- Timing traffic lights better.
- traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic - figure out how to fix the busiest intersections for trains, add pedestrian bridges or underpasses when foot traffic is heavy, make roads generally more able to handle the growing population
- Traffic along with safe bike routes
- Traffic and coordination of construction
- Traffic and parking. And building codes
- Traffic and road maintenance
- Traffic and transportation. With the growth in our community, it's becoming more and more difficult to get across town easily.
- Traffic congestion
- Traffic control.
- Traffic enforcement
- Traffic enforcement
- Traffic enforcement including speed, noise, pollution
- Traffic flow
- Traffic flow
- Traffic flow
- traffic flow and more efficient bus routes (sorry - that's two)
- Traffic flow and speed enforcement
- Traffic flow.
- Traffic flow.
- Traffic flow.
- Traffic flows and congestion
- Traffic law enforcement
- Traffic laws enforcement!
- Traffic operations
- Traffic operations.
- Traffic Safety!! PLEASE address ASAP the distracted driving, speeding, red-light running, tailgating, and overall rudeness!!! Every single year come VERY close to be being broadsided by drivers running red lights or pulling out in front of me at the last second - and this is when I am going the speed limit or even under it -- this is absolutely unacceptable!!! If this City cannot fund more police officers, then install more cameras to catch red-light runners and speeders!!!! It is WAY past time for this to be addressed. I just feel lucky that I don't currently have children who are of driving age and needing to be taught how to simply survive our streets. It is a travesty. Raise taxes if you need to, first on luxury items, alcohol, tobacco, etc. But DO something, please!!!!!!32.

- Traffic, air and noise pollution.
- Traffic!
- Traffic.
- TRAFFIC.
- TRAFIC.

## ENVIRONMENTAL ISSUES, SUSTAINABILITY

- Acknowledge the reality that our climate future goals are not achievable in stated timeframe
- Addressing climate change
- Air quality
- Air quality
- Air quality - nothing else matters if the air quality continues to be a problem.
- Air quality.
- Air quality. Aggressively eliminate gas-powered residential lawn blowers, mowers, etc. Provide a safe path to trails for all neighborhoods despite what the traffic engineer says. My area of 2000 homes has no right of way access to the Poudre Trail for example, despite requests for over 30 years now.
- Better air quality
- Clean air
- Clearer recycling instructions
- Climate change
- Climate change
- Climate change and affordable housing - the current development patterns of building that requires fossil fuels is not sustainable and will put our community in a bad place in the next decade - too much car dependency. Also the lack of affordable housing for young people is going to be an increasing problem in FC - anecdotally I have heard young people say they can't afford to live here anymore - who will fill jobs as our population ages? The next decade is going to be very challenging and economically for Fort Collins as young people and young families can't afford to live here
- Climate change, renewable energy & plastic reduction
- Climate emergency responsiveness.
- Develop a commercial compost facility to promote community and business composting. It's the best thing we can do to help mitigate climate change
- Ending use of fossil fuels in energy services
- Entertainment
- Environment
- Environment
- Environment
- Environment - Air quality
- ENVIRONMENT (- WATER).
- Environment (smart growth).
- Environment!
- Environment.

- Environment.
- Environment.
- Environment.
- Environment.
- Environmental friendly priorities
- Environmental impact
- Environmental quality - with respect to air, water, noise, traffic, population growth,,,
- Environmental sustainability and reduction of pesticides and nitrogen use in public parks.
- Focus on Environment and Climate Change
- Increase sustainability, recycling programs, upcycling programs, waste management
- More solar power
- move one step beyond encouragement of sustainability by investing in infrastructure to explicitly facilitate sustainability, and penalize the opposite. Examples include:improving public transportation routes & frequency, switching public utility trucks to electric, improving walkability and discouraging driving, reducing single-use plastics across industries, and enforcing stricter control of emissions (particularly diesel).
- Prepare for climate extreme events
- Reduction of driving to improve air quality
- Review recycling policies to ensure it is effective and not window dressing.
- Road noise, decimation of open spaces and environments for wildlife. Noise and light pollution are a real problem even though this is not a large city. I wish there was some repercussion for people driving extremely loud motorcycles and trucks.
- Severely regulating unnecessary water usages, such as banning the watering of lawns and golf courses. Why spend millions of dollars on a new reservoir when horsetooth already is rarely full, and a new reservoir won't solve that problem. Water is a precious resource here in Colorado, and we need severe regulations in place to protect our survival in this area.
- Sustainability
- Sustainability
- Sustainable development
- Sustainable planning/growth
- The environment and making sure we have clean water and air is most important.
- The environment will continue to be a very important area for all of us.
- Use of green energy for City operations, and infrastructure to support citizens transitioning to green energy
- Water conservation.
- Water treatment systems

## **GROWTH AND DEVELOPMENT, RETAIL, AMENITIES**

- "Greedflation". Business and residential rapid increases in rent have forced many businesses out the past few years and it threatens the culture of the city.
- (Smart growth), keeping open spaces, fire/police pay increases.
- Attracting business and improving shopping options
- Attracting more local dining options

- Better shopping
- Business affordability
- Business Friendly
- Business support
- City council needs to stop encouraging growth.
- Clothes shopping is essentially online or resale.
- Do something about all the businesses leaving Fort Collins for Loveland and other surrounding cities
- Encourage new businesses
- Finding a way to keep local businesses and restaurants. Too many chains moving in and that detracts from what makes Fort Collins such a lovely place to live. That includes finding ways for employees to live near where they work - so they don't have to drive in from Greeley for example.
- Focus on support small business.
- Focus on supporting and increasing number of local business in town commercial rent prices especially are insane
- Growth
- Growth
- Improved shopping. Why are retail stores not attracted to FC?
- Incentivizing local businesses
- Increase the opportunity for large employers to return. Too much red tape. Loveland is exploiting this.
- Integrating small businesses like restaurants into residential neighborhoods instead of segregating business and residential zones.
- Make fees lower for all developers especially small local companies . The fees that have become so high flies in the face of the city that claims to want affordable housing. Lower these fees and watch housing become affordable.
- Making Ft. Collins a place where businesses can thrive. People struggle to make it in Fort Collins because the cost of housing is so high, and the opportunity for work is average with pay scales in a range that doesn't mesh with the cost of rent. It's a problem that needs to be addressed from both directions- attracting businesses and ensuring their workers have affordable housing. I see people all the time that try to make it here and fail because of this. They're spending so much on rent that they can't afford to fix their car when it breaks down and then can't make it to work. Doing better with public transportation is also a part of making Ft. Collins a place someone can thrive- if that same person was comfortable getting around with public transportation and the bus ran during the right times for them they may be able to continue to work without the vehicle and actually save some money.
- Making it easier for businesses to stay open, maybe penalizing building owners for empty real estate so rent isn't so high. So many businesses cannot survive here and it's really sad to see them all closing.
- mixed use development in midtown (prospect to drake or swallow)
- More attractive to businesses. We suffer from lack of retail in particular, not much survives here and the businesses many would like to see won't come here because it's not business-friendly. Driving down to Denver for retail is a major turn-off.
- More cooperation with area businesses. Become easy to do business with.



- More dining options.
- More focus on growth and affordability in west part of town so younger families will be able to move into older areas of town, not just new construction
- More restaurant options, cuisines
- Need to reduce the cost of new development fees are too much.
- population growth
- Population growth.
- Promote, attract new businesses to set up in Fort Collins, So that there are jobs, better economic growth.
- Relaxing zoning restrictions in all zones to allow for more diverse uses and increase density. Allowing limited commercial uses and more diverse housing in neighborhoods will address many of our issues with reducing VMT, promoting active-modes, less street maintenance, promoting local businesses, building a stronger community, climate/pollution targets...
- Support small business
- The ability for local, small, independent business ventures to have a different city review and approval process to the national or developer based projects. Currently, small business owners are overly burdened with the same city requirements and improvements as huge developments and that makes zero sense.
- The development review process and organization. It disincentivizes small businesses growth and affordable housing.

#### **LESS GROWTH AND DEVELOPMENT; ISSUES RELATED TO GROWTH, PLANNING, AND ZONING**

- As the city is allowed to grow with multi family developments, CSU student expansion, and increased occupancy limits, police presence, traffic congestion mitigation, and patrolling of natural areas / parks should be expanded.
- Balance growth with retaining the things that make Fort Collins special.
- Balancing growth & infrastructure.
- better land use code that protects existing communities and not whims of all who think they want to live here
- Better planning, slow down the growth .... roads are too crowded and too many new developments
- Building more neighborhoods with large lots. Crowding is an issue.
- Cap growth/density
- City planning to mitigate increases in traffic and noise pollution along existing neighborhoods.
- conservation
- Continue to work on land use reform so that we can build more housing and create communities that are less car-dependent.
- Control and minimize growth.
- Control of growth in regards to traffic and congestion.
- Controlled growth and controlled commercial development.
- Decrease building of homes, condos, town houses, apartments.
- Do not support "instant slums" with support of U+2 revocation. Where is single family housing?????????

- Focus on building permits to make sure the developers don't build ugly things which detract from the beauty of the city.
- Growth and planning
- Growth control
- Growth! I grew up in Fort Collins and recently returned to take care of my aging mother. The overpopulation and gentrification of this sweet town has ruined what made it a cool place to live. Now it's just another overdeveloped town of rich, white people that don't have the same values of taking care of one another and the planet that it used to. It is really sad, but not too late to slow things down before it reaches a point of no return. Please stop the rapid growth until there is a comprehensive plan that considers the existing limited resources: water, utilities, open space, housing, services, transportation, traffic, and takes into account climate change.
- Having a vision for Fort Collins is great, but zoning and planning is a nightmare for businesses and new housing. It's almost as if the city puts up roadblocks to discourage development
- Having growth pay it's own way and saving our excellent neighborhood planning
- HISTORIC PRESERVATION & DIVERSE & EXCITING DOWNTOWN AREA.
- Historic preservation.
- Historic preservation.
- I want the city to preserve existing neighborhoods and quality of life.
- I want the City to stop hiding proposed developments. The tiny signs put up, the meetings at 7pm or later on a Tuesday or worse in the middle of the day in the middle of the work week are a joke. Put up big signs, send out letters in the mail to the residents about neighborhood meetings on time. I received a noticed in the mail about a neighborhood meeting discussing the local roads that was posted in the mail AFTER the meeting occurred. That is sneaky. Additional items include: the City needs to get rid of the monopoly on trash services, I'm surprised the City is modeling this service after Golden considering the number of lawsuits Golden has been threatened with. If the people don't want more commercial or housing development in an area then please listen to us! Build a park or some outdoor recreation area. That is why people move here for the outdoors and small (but not so small) city feel. Also the price landlords are charging for rent for homes that are falling apart is atrocious. Not everyone looking to rent is a college student with low housing standards that wants to live with 4-5 roommates.
- Keeping fort collins, fort collins
- Limit development and low income housing
- LIMITING GROWTH.
- Limiting sprawl
- Maintain character of FOCO & slow/prevent growth.
- Managed growth. Development is exploding in southeast FoCo and I'm unconvinced there has been adequate consideration for the increase in traffic with the high density housing.
- Managing growth to avoid sprawl and keep the city preserved as a beautiful place.
- Managing growth without destroying the quality of life in this beautiful city is number 1.
- Managing the exponential growth, it is too much
- Managing the growth
- More reasonable historic preservation policies. Current approach is too broad.
- Moving away from car-centric planning to focusing on active mobility
- NOT allowing/encouraging so much development of multi residential structures

- Old Town development. Too many apartment buildings which all look the same popping up. The town is losing its culture
- Overdevelopment of our city and the associated economic factors negatively impacting citizens: COLA
- Overpopulation is the number one problem now in Fort Collins. There are too many people and not enough resources and services for everyone. The people moving to FtC seem to be bringing a lot of money, scrapping homes, building giant monster homes for 2 people to live in without regard to the impact on neighbors and character of the town. I have lived in Fort Collins for nearly 50 years and I wish I could leave, but I'm old and this is where my family lives. It is very upsetting to see what has happened without a well-thought out plan to allow growth, but at a pace that is sustainable.
- Planning and growth management
- Planning for development. I would greatly like the council and planning department to reconsider their ill advised update to the land use code, with its attendant disruption to existing neighborhoods. No amount of wishful thinking is going to make people prefer to live in high density development rather than single family homes, and not requiring adequate parking as part of new development is not going to make people give up their cars and rely exclusively on public transportation. It will just make parking in those neighborhoods more difficult.
- PRESERVATION OF DOWNTOWN FORT COLLINS - NO MORE MULTI-STORY APPARTMENTS.
- Preservation of historic old town West and East neighborhoods. Allowing in-fill and historic home modernization, encouraging support funding for restoration projects and preventing construction of new dwellings that do not fit the character of old town.
- Preserving integrity of town charm, too much expansion too fast
- Put limits on ever expanding growth (STOP building more housing to attract more people to Fort Collins!)
- Restricting population growth in the city. We have limited resources.
- Retaining local control (versus current state level over-reach) of development and not encouraging more population growth here.
- Slow down population growth
- slow growth
- Slow the population increase and "densification".
- Smart development/growth, accounting for congestion, traffic, transportation
- Smart Growth Environment
- smart growth...making sure we have the roads and water for new developments
- Stop all city growth.
- Stop allowing new house build construction.
- Stop growing for growth's sake. It is a myth that the City must keep growing. Stop giving tax breaks to developers and corporations
- Stop growing now that we're at our natural size limit
- stop letting developers ruin this city
- STOP PUSHING HIGH DENSITY DEVELOPMENT! If the city really cares about neighborhood attractiveness, then stop pushing new developments like those in northeast FC that already look like slums.
- Stop trying to change so much - inform people jobs are scarce so don't move here if you can't afford it!

- Stop trying to recruit new businesses which only brings in overpopulation to fill those jobs.
- Think carefully about future development. We have many empty store fronts and there seems to so many inaffordable apartments.
- Way too many apartment buildings being built. I personally like all the open space and it is being turned into those ugly box apartamentos everywhere (whih is cheaper to build and more economic/profit for the owners than the tenants). So ugly, especially the ones near old town. Totally changing the quaintness of fort collins. I for one am also tired of the homeless in north college and don't believe building a large shelter there is a good idea. It will only attract people from out of state.

## **TRANSPORTATION IMPROVEMENTS, MOBILITY, PATHS, AND TRAILS**

- \*Public transportation\*.
- Access for disabled people with parking and mobility into stores and parks
- Accessibility and public transportation ease
- Alternative transportation. We can't just keep adding more car traffic.
- An even better bus system
- balancing the needs of automobile usage and bicycle use. Forcing people out of their cars will cause havoc.
- better bus transfer schedules to make bus transportation a more viable commuting option
- better/faster public transportation across the city
- Bicycle and pedestrian safety
- Bicycle transportation (not including mopeds on bike trails)
- Bikability of the city away from cars
- Bike infrastructure and Bus service improvements
- Bike routes around city off city streets on dedicated bike areas
- bike safety
- Bike transportation. Should shift resources away from busses to low density areas and improve bikes.
- Bike/pedestrian infrastructure, safety, etc.
- biking and walking access -- stop construction, deliveries, mtc, etc from blocking sidewalks and bike paths
- bus service
- connectivity and accessibility to alternate modes of transportation
- Connectivity with other communities (Timnath, Windsor) via bike trails.
- Decrease car centricity and improve walkability and bikeability.
- Discontinue MAX, it's only use is to move homeless people for free
- Encourage more modes of alternate transportation to vehicles. Promote and encourage things such as bicycling, walking, ride share, and anything to keep vehicles at a minimum.
- Encourage the use of bicycles as a means of transportation
- Even more bike trails - meandering mountain bike trails throughout the city, like Bentonville, AR.
- Even more public transit. Help the homeless. Lowering housing costs. Gentler policing (our cops are very cranky).
- Expand Transfort frequency--If you build it they will come philosophy.

- Fort Collins does a good job on maintaining bicycle infrastructure. As the city grows I want the city to focus on keeping it safe and pleasant to bike around.
- Functional alternative transportation (not just recreational trails)
- GET THE TRAINS OUT OF THE MIDDLE OF THE CITY! Almost every day during rush hours, the train will block all the intersections and I think they do it on purpose. Either move the tracks or build overpasses above the tracks ... or lift the tracks above the roads.
- improve public transportation
- Improve public transportation on the south end of town
- Improve regional bus service from Fort Collins to surrounding communities and to Boulder and Denver
- Improve safety for youth biking and walking, deprioritized vehicles/traffic speed.
- Improvements in alternative transportation options, walking and Transfort system (add grid based system to improve system efficiency and market the use of the bus system).
- Improving bicycle/pedestrian infrastructure.
- Increasing Housing density with public transportation
- Keep improving bike infrastructure. The city is growing really well with this over the last 20 years.
- Making Fort Collins a place that does not require cars and where cars do not interfere with businesses and pedestrians, especially in downtown walkable areas. CLOSE the downtown section of COLLEGE AVE ON THE WEEKENDS DOWNTOWN PLEASE PLEASE PLEASE. Even just as an experiment. The community would be excited about an experiment !!
- Making the whole city more bike and pedestrian friendly, focusing less on cars, more on people
- Mapping trails
- Mobility and transportation
- Mobility/Access - Continuation of biking infrastructure across the city. More options and access to Denver airport and downtown Denver.
- More accessibility for buses and more bus lines.
- More frequent and useful public transportation
- More frequent buses, still free
- more funding for transit to make the transit network more robust and convenient
- More pedestrian connectivity in golden Meadows neighborhood
- More safe bike paths, accessible sidewalks
- Multimodal transportation
- Non car infrastructure + mass transit.
- Overcoming car dependency
- Pedestrian infrastructure
- promoting/incentives for less driving--more cycling, carpooling, public transport
- Protected bike lanes should be standard everywhere.
- Provide a denser net of public transportation. It's at a great start, but I think not enough people know it's free. As long as it's easier to drive, people will choose the car.
- Public transit
- Public transit
- Public transit: more busses, more bus stops, more bus routes
- public transportation
- Public transportation
- Public transportation

- Public transportation
- Public transportation - bus system within the city and secondly, trains/buses along Front Range
- public transportation and walkability (linden street should be totally pedestrian)
- Public transportation options
- Public transportation, more connections are needed between downtown and my neighborhood. I would be much more likely to support the central business district/Old Town with fast, frequent connections to my neighborhood that don't require a transfer at CSU
- Public transportation.
- Public transportation.
- Quit sterilizing mountain bike trails. I'll never forgive what you did to Maxwell forever ruined to make easier when we already have more than enough beginner trails.
- Reduce car dependence when planning new and updating neighborhoods. So many ways to do this!
- Remove train yards from city limits and reduce train noise and traffic disruptions.
- Repave the bike lane on Vine
- Stop pouring so much money into auto-centric transportation. The redesign of Trilby and College is a great example of speeding cars up while removing history and giving pedestrians and bicyclists the same walk-through-a-blender feeling that you get at Horsetooth and College or Horsetooth and Timberline.
- The bus system. I would ride the bus everywhere if possible. Not everyone can walk or ride a bike.
- The road repair on all roads at the same time is a problem for sure! Maybe coordinate those improvements so there area alternate routes that aren't experiencing road construction. Also timing lights more efficiently so that traffic moves more smoothly. Also, the homeless problem and lack of safety in old town makes me so sad and makes me feel unsafe at night.
- Trail access for homes along trilby
- Trail connections
- Transfort
- Transfort. Make it so I can use it when I get old. If old people can use it, everyone can use it.
- Transit
- Transit
- Transition away from single vehicle emphasis for transportation development. At the same time double down on expanding safe protected lanes for cycling. Many more people would like the option to come safely, but cannot sure to hear if being struck and killed by a driver. Protected lanes (like on stretches of Mulberry) could help shield cyclists from being killed by a vehicle.
- Transportation
- Transportation
- Transportation
- Transportation
- Transportation and mobility - alternate modes - bike and ped safety!
- Transportation and roads.
- Transportation and traffic.
- transportation efficiency
- Transportation equity (because it relates to climate action, neighborhood vitality, and small business support). If you have a car, you can go anywhere in Fort Collins. If you don't have a car,

or choose not to drive one, getting around this city is only easy if you're able-bodied, confident, and win the geography lottery on where you live and/or where you're trying to get (work, groceries, health care, etc.). In general, as a practical mode of transportation, walking, biking, and transit access is mediocre to downright non-existent/dangerous, and people who walk, bike, or take the bus places are treated like second-class citizens. My notes above on not feeling safe have nothing to do with FCPD and everything to do with Traffic Operations' and Engineering's street design, which always seems to fail altogether, or miss easy opportunities, to properly include FC Moves, use best practices on street design from NACTO, or prioritize practical, logical, walking, biking, and transit use in favor of expanding infrastructure for the mode of transportation we're trying to reduce according to Our Climate Future: cars.

- Transportation flow through town
- Transportation infrastructure
- Transportation is growing to be a larger and larger issue as the city grows. Improving transit for everyone is getting more and more important.
- Transportation management for fast growth: improved bike lanes and pedestrian safety, safer intersections and road quality/maintenance
- Transportation safety
- Transportation Safety (e.g. Vision Zero implementation)
- Transportation sustainability
- Transportation within the community whether it is new bike trails, more easily available buses, longer hours, etc
- Transportation, by bike, car, train, etc.
- Transportation, particularly east/west
- Transportation.
- Transportation.
- TRANSPORTATION.
- Transportation. Expanding mass transit.
- Transportation. Knocking out the requirement to buy a car to get around town in a timely way is a huge step towards making Fort Collins affordable without having to solve the issue of actual affordable housing.
- Transportation/ help with front range train
- Upgrade parks & trail system.
- User friendly and efficient transportation to the Denver airport.
- Walkability
- Walkability
- walkability / mixed use
- walkability outside Old Town
- Walkability/biker ease and safety. I see most bike lanes used improperly by cars, resulting in bikers using sidewalks to safely travel.
- Walkable neighborhoods
- We should have consistent 24 hour transportation from downtown Fort Collins to Denver International Airport. We need regular hourly routes. I am often unable to take advantage of the current shuttle services to DIA due to flying too early in the morning or too late at night.
- Widen roads - prospect, carpenter.



**SAFETY, CRIME, POLICING**

- Addressing the increasing transient population and their effect on public safety (clearing campsites, handling dangerous individuals)
- Bike thefts/homeless & transient sleeping in parks & natural areas.
- Crime - make this a safer city.
- Crime and safety. Supporting local business. Keeping parts of town natural and not overbuilding because there's an empty field available.
- Crime prevention and enforcement
- Downtown safety + transportation.
- Enforcement of speeding on College Ave at night time
- Enforcing illegal camping and minor crimes.
- Enforcing traffic laws. I see too many drivers running red lights, having expired tags, speeding (W. Drake is notorious for this) or only having a rear license plate. Tesla owners are (by far) the worst in the last category
- Ensure automobiles That clearly are letting out too much exhaust to be ticketed and fined.
- Affordable housing and rising housing costd
- Ensure the safety of residents
- Increased police presents.
- maintain safety
- Making old town a safe place to be and having less human waste on the sidewalks
- Police
- Police Enforcement of existing laws including traffic (not just downtown after hours), crime, drug.
- Police more active in car license expiration.
- Police presence and better law enforcement for things like traffic violations (speeding, hostile behavior, etc.), vagrants and homeless people harassing citizens
- PUBLIC SAFETY.
- reducing crime
- Reduction in the growing crime
- safety
- Safety
- Safety
- Safety and homeless drug issues in neighborhoods. It's not safe for children.
- Safety Services and training for policing in all areas of the government. I have been abused and neglected by those in public safety service positions numerous times. The 911 dispatchers, police officers and animal control dispatchers and officers are blaming and woefully inadequate in service and knowledge of legal procedures and processes. I have been abused, neglected and screamed at in emergency situations as well as disregarded by officials who have power issues and bad listening skills. Response time is neglectful and follow up with person who calls for help makes a person feel unsafe, unable to get equal rights and severely unworthy. If the dispatcher doesn't listen carefully and inputs erroneous information into their technology, the person who calls for help should be called as opposed to, upon calling back 911, loudly telling the victim that there is no such address in the city of Fort Collins. The victim needs help, why leave them



waiting in an unsafe situation because they put a wrong address in their system. I called 911 three times. Still no response. The consequences could be deadly. I don't think they care & the powers that be are desensitized to very unsafe life and mental health repercussions. I can count only 1 time that I have been served with compassion as a victim of an extremely dangerous situation regarding my health, life and safety. I don't know those 3 officers names but they were angels. As the FoCo Animal Control Officer told me, "Physical injuries are the only thing we consider in the instance of dog attacks." Trauma does not count? I guess we're still living in the dark ages in regards to safety services for humans and animals. Common sense & compassion for a victim goes a long way in serving others to be safe. Those who behave like they can do anything they want to to the victims need to be weeded out or trained by highly skilled legal service professionals that can modify state employees behaviors and reinforce dignified practices

- Safety-old town feels unsafe with all of the crazy druggie homeless people. I work there and many of my coworkers have had scary encounters with them, especially earlier in the morning or later at night. Everyone avoids the Poudre River trail, especially under bridges for the same reasons.
- Safety.
- SAFETY.
- Safety. Crime, speeding,,not safe in this city any more. No Police presence except downtown. Might as well remove all road traffic signs, no enforcement.
- Security
- Start enforcing traffic laws especially enforcing speed limits through neighborhood arterials. Write many more tickets.
- Stricter animal control. It is difficult to go anywhere without aggressive dogs and poop bags everywhere

## HOMELESSNESS

- A more in depth effort to address the increasing homelessness, and number of individuals & families that are forced and/or reduced to begging for money on the street corners, parking lots & sidewalks of the city.
- Address homeless and public substance abuse issues
- Address homelessness and pandering
- addressing homelessness
- addressing the homeless and transient population
- Clean out the homeless, the ones that need addiction help need to get help.
- Cleaning up the homeless camps, making the poudre river area safer.
- Deal with the unhoused.
- Eliminate homelessness.
- Enforce our city laws and get the homeless off the streets. Especially old town
- get rid of homeless at playgrounds
- get rid of homeless, stop giving/building shelters for drug addicts, throw all of them out of city
- Get rid of the homeless.
- Get the homeless off our streets and out of our parks

- Getting rid of the homeless
- Growing homelessness problem
- Helping unhoused and drug addicted
- Homeless is a major issue. Stop promoting them as at risk. They are dangerous and police forces should remove homelessness campment. not allow them to take over the old kmart area. Wth.
- Homeless issues
- Homeless Response and Management
- homelessness
- Homelessness
- Homelessness
- Homelessness
- Homelessness (cleaning up old town).
- Homelessness in the north side of the City.
- Homelessness, drugs, safety
- Homelessness.
- Homelessness.
- Homelessness.
- Homelessness/Housing
- Homelessness/transients + impact on community safety.
- More assistance to the unhoused population.
- Not enabling the homeless vagrants so much.
- Not making the city such an attractive place for the homeless
- Reducing the homeless population
- services for homeless women and families
- Services for unhoused residents
- Solutions for Homelessness & transient people
- Stop inviting and catering to the homeless
- The homeless and mental health crisis, especially in North FoCo (Conifer, Wilcox, Hickory). It is scary and unsafe. We also had a homeless youth living with us for 2 years, very little resources, if not none, for an 18 year old, childless, woman, that is still in highschool.
- The homeless.
- Work on the homelessness problem in downtown.

### **GOVERNMENT POLICIES, SPENDING, SERVICE DELIVERY, ETC.**

- Accountability from those in charge who abuse their power
- Automation and other efficiencies with service and process
- Balancing growth with water management resources
- Better and quicker snow removal.
- Better balance of viewpoints within City Council
- Better Communications
- Better policing. Too many trump supporting officers.
- Centralize more utilities the way City of Loveland does; much more convenient to have one bill that covers, water/sewer, electricity, trash/recycling, etc. I'm DREADING Republic Svcs taking

over the city contract b/c they have been spotty (at best) with providing our trash and recycling over the past 18 months.

- City budget and water
- City Council meetings should not be open forums for citizens to express their views. and complaints about everything! Stick to topics on the agenda, and have other meetings for general complaining, etc.
- City Council Members solving problems instead of treating symptoms. Communication with the residents they should be representing instead of always depending on staff members will improve performance/results.
- city government
- City involvement in public school system long-range planning efforts.
- Code enforcement is too intrusive. There seems to be too much money spent on just looking for problems, which aren't really problems.
- Communication with residents as few people read the paper. I don't know how you do that but people seem to lack information in general. Addendum: I see in the next question there are websites I was unaware of. I'll check them out.
- Communication with residents of major changes in their neighborhoods and property
- Communication with the residents.
- Community members have little respect for most of this city council (there is a reason for that) and the city council has demonstrated they have little respect for the community members. ALL ONE HAS TO DO IS ATTEND A CITY COUNCIL MEETING AND WATCH THE SMIRKS AND GRINS SOME MEMBERS OF THIS COUNCIL DISPLAY BETWEEN THEMSELVES DURING THE MEETINGS WHEN OTHER COUNCIL MEMBERS OR MEMBERS OF THE PUBLIC ARE SPEAKING. If the city council had respect for the community they would spend more time and money listening to what the community and neighborhoods within the community have to say, like putting the proposed land use code up for a vote by the community last year. It is so obvious they did not want to put the new code on the ballot because they knew it would not pass. Instead they chose to ignore the voiced concerns. Listening more effectively is just part of it, city council has to put in place mechanisms to capture and implement what the community actually wants to see in Fort Collins, particularly when it comes to GROWTH. It is apparent the city council and staff think they know what is best for the community and are ignoring a large part of the public's concerns. Choosing instead to listen to a minority, that could not even muster up enough signatures to conduct an effective petition drive, that just happens to profess the same positions as they. Just look at how few neighborhood listening sessions are conducted by the city council members - they are not interested in hearing what their constituency has to say. If they did they would be out in the community more. Have you emailed a City Council person and not gotten a response - non response from the City Council is the norm, not the exception. Now City Council will just use the excuse the State is in the driver's seat on growth issues as a result of the recently passed legislation so they cannot oppose it. Just like they failed to oppose the State's efforts to further minimize Home Rule. That action qui
- Continued social support services
- Council listening to community members and not pushing only their agenda!
- Do these surveys, have neighborhood meetings, and LISTEN and incorporate the suggestions and input BEFORE drawing up a proposal.

- Engaging in dialogue with the community rather than deciding what you want/are going to do first.
- Fire chief swoboda and the rest of the bad apples
- Fire the Superintendent Brian Kingsley who is causing families CHAOS by closing our public schools in favor of problematic charter schools.
- Focus less on expansion and more on improving what we already have
- government processes
- Government Transparency
- Have other city departments go to see what fire dept does in the community.
- I worry that leadership in the service areas lack professionalism and leadership qualities. They frequently make poor decisions that incur excess costs and have lasting damage. Focus on effective org structure managed by experienced and competent leaders, getting house and spending in order.
- Increase transparency with the public. Suggest you do a better job of 'WALKING THE TALK'. Particularly City Council. :(
- It would be nice to have CIty employees in their offices and available to contact. I recently stopped by the offices on Laporte and Mason, and found no one there to help me. I found out later that everyone was working from home.
- Leftist policies are ruining our city
- Less on spending our tax dollars to house an extra 200 homeless. And having them laying around our streets and harassing your tax paying citizens. Done with it.
- Let the community members vote on changes that effect thier personal lives ( bag fees, trash services, etc).
- Listening to the community members - actually hearing! Better communication.
- Listening to the concerns of the people. Not just hearing them but governing as the people wish. The fight over the additional unit housing regulation is a good example of the lack of response by our leaders. The council and government leaders that make the decisions must follow the ideals of the people living here. Rents have skyrocketed out site for most including me and my wife. As we are now looking for a new place to move to that we can afford.
- Listening to the public about neighborhood school closures. Prioritizing charter schools over neighborhood schools is asinine.
- Listing to citizens not special interest groups
- Lower property taxes
- Lower property taxes.
- Lower taxes
- more attention to development and building residences
- Muzzle Kelly Ohlson. He enjoys hearing himself talk toi much. Self-serving, self-promoting and, at times, unbelievably cruel to employees. Implement minimum IQ standards so that Susan Gutowsky is no longer able to serve.
- Over policing in fort collins - the police are over funded and far too hair trigger/over respond.
- Panhandling
- Panhandling
- Provide quality minimal services that provide equal access to all and promote policies that do not pick winners or losers at all economic levels (e.g. citizens, small businesses, large

corporations). This intern will help to provide stabile and/or taxes in a time where high inflation and costs are putting pressure on citizen's budgets.

- quit spending so much on parks and rec when the basic foundations is falling apart like the electric and water underground. quit sending letters to home owners about taking care of the lawn when you as a city don't take care of your own open space. I had to fight you for years and only last year was the first time you pro actively mowed.
- Realizing that the City's bureaucratic processes adds costs to development and hinders builders' ability to provide affordable housing.
- Recycling and composting options
- Recycling difficult items (e.g. styrofoam) and curbside composting
- recycling more types of plastic items
- Reduce sales tax
- Reducing costs
- reign in utilities fees (e.g. I thought stormwater fee was temporary after 97 flood to mprove EXISTING infrastructure.. why still there?)
- Retaining employees so that community members get consistent answers on projects and concerns.
- return waste management to GSI
- Road and sidewalk surface conditions / street maintenance
- Seriously improve city general government services. Quality needs to go up immensely, implement technology and process improvements HUGELY (otherwise you can't afford it and the results are too little too late).
- Show common sense. Reduce government. Eliminate green & woke positions.
- Speedy road maintenance work
- Spend less money. Reduce taxes. Eliminate stormwater utility
- Stop the power trip that the building department is on. Permits take a long time to issue and they are overly critical. They are spread thin worrying about the wrong stuff.
- Stop the social politics and manage the city
- Stop wasting money and resources on "green initiatives" we NEED Rawhide to keep prices low for all citizens no matter what level of income they have!
- Street maintanance
- Support for taxpaying citizens. No support for non citizens.
- Support landlords who are trying to provide housing despite government interference
- Technology is outdated and impacts service delivery.
- The City needs to greatly improve getting input from all citizens and actually listening to it
- There needs to be much less government involvement/control in the lives of Fort Collins taxpayers and government spending is out of control.
- Too much social engineering.
- treat rentals as business , licensed regulated inspected and actually enforced (to include weeds and noise)
- Understanding that people going to work and paying taxes should have equal, not less rights than those who do neither. We are becoming inverted, where bad behavior is rewarded.
- Utility costs. Our little town cannot fix climate change. Our share of global emissions is literally less than a drop in a bucket. Global problems require large-scale solutions. We try to bring

down housing costs, which we can't control, while letting utility costs skyrocket, which we can control. The irony!

- WAY too much focus on climate change, which is the latest scam!. Worse even than the "acid rain" claim of the 80's. Would be nice if someone in leadership actually had the "leadership" to admit the whole climate change movement is a total money wasting scam! I'm all for clean air and helping the environment, but you all are going WAY too far. Sorry, just my 2 cents

## RECREATION AND PARKS, OPEN SPACE

- Bike park
- building more pickleball courts
- Completion of SE Fort Collins Library/pool center
- Downtown trees and community gardens
- Improve athletic facilities in local parks. All weather fields. Only community in the front range that has no options for sports to continue during inclement weather
- Improve recreation/exercise. New rec center a good start. Need another golf course.
- Keeping green spaces and not developing every inch of the city
- Keeping more open space/farms/green spaces within the city
- Maintaining ALL parks, trails, open spaces, etc. including safety concerns when using these amenities as the homeless population has increased over the years
- Maintaining existing facilities, mostly parks and rec.
- Maintenance of existing facilities that are in ill repair and dangerous - such as the public tennis courts Build less new facilities until the existing facilities can be maintained
- maintenance of existing infrastructure, parks and recreation programs.
- Make repairs to all existing parks. They all need work done
- More access to Pickleball courts, indoors and outdoors.
- More bicycle trails throughout city
- More bike paths (or) larger, marked bike lanes.
- More dedicated pickleball courts (outdoors).
- More mountain bike trails in open-space areas
- More open space development.
- More pools - this community doesn't have enough pool space for its residents.
- MORE REC CENTERS, POOLS, COMMUNITY, EXERCISE.
- More trails and open space
- Non-traditional dog park, more opportunities for off-leash dogs in natural settings (not traditional dog park, but large area with trails, etc. for walking/hiking). Maybe the old football stadium area?
- Park maintenance and rule enforcement, especially deteriorating tennis courts and dogs running loose in parks.
- Planting more native plants in public spaces
- Protect the Cache la Poudre River
- Recreation center and indoor pool with play features in south Fort Collins
- Recreation center!!! Community building, sports, water park, etc
- Recreation facilities -> mountain bike park 4 new pool.

- Recreation. I have to drive my kids to Timnath and Windsor for sports (soccer and basketball). Fort Collins needs facilities in town. I feel like Fort Collins doesn't care about young families. They only care about the over 60 crowd.
- Replace and update old parks. Some need some work. More focus on west side of town.
- Saving open space
- Southern Recreational center
- The tennis courts are in horrible condition. In addition they need to provide separate courts for pickleball. In addition, Fort Collins is in need of another aquatic center.
- Too many natural areas are getting destroyed
- Upgrade mulberry pool
- Would like more dedicated pickleball courts

### **DIVERSITY, EQUITY, AND INCLUSION**

- An understanding of the word "diversity".
- Colorado businesses don't want to hire Californians. I moved here 3 years ago. I've applied for many jobs and I'm passed over because I'm from California. I work as a gig worker instead of working as a restaurant/hospitality manager. My husband still works in California. He's applied for over 100 tech jobs in Colorado. He has flown to Colorado for scheduled interviews and businesses don't see him when he shows up for set interview meeting. They blow him off like it's a game. So unprofessional! Because of Colorado's bias against hardworking Californians, we may be forced to sell our home and move to another state. I'd love Fort Collins, however, the job market bias needs addressed and fixed.
- Diversity with inclusion
- Equity/inclusion
- Fort Collins is a hostile city to less affluent community members. The policies of the City of Fort Collins are geared toward highly educated, well employed people and there is not really a lot going on for anyone else. The you plus two policy is a perfect example of this.
- I would like to see the city focus growth efforts to be inclusive instead of one size fits all. We have existing neighborhoods that people chose for specific reasons, their voices need to be heard as the city also plans for affordable housing, transportation etc. I have said it before and I will say it again, creativity and compromise and public/private partnerships allow for creating diverse dynamic neighborhoods that address multiple preferences and needs.
- Inclusion
- Increase cultural diversity, perhaps by making it possible for more international students to stay after graduating from CSU.
- More diversity of THOUGHT on the city council
- More inclusion of minorities
- Promoting diversity

### **NEIGHBORHOOD LIVABILITY**

- Improve living conditions and affordability for seniors. Quit trying to drive us out with property tax and sales tax increases.



- Keeping the residential streets and sewers free of debris (I.e. branches, sticks, leaves, etc).
- Lighting on the neighborhoods
- Livability
- Maintaining historic/traditional neighborhoods; focusing development on corridors where public transportation and shopping, medical, grocery opportunities are already within walking distance -- the so-called 15-minute city. Make it easier to leave the car in the garage. Reducing sprawl.
- maintaining quality of existing neighborhoods with the increasing demand for denser and more affordable housing
- Maintaining the culture of FC and what makes it a great place to live, along with the growth.
- Neighborhood & community vitality, affordable housing, homelessness.
- Neighborhood & community vitality.
- Neighborhood connectivity and development
- neighborhood livability and social health
- Neighborhood Livability and Social Health
- Protecting neighborhoods
- Social health and neighborhood livability
- Terminate this insane push for destroying family neighborhoods with ADU's and high density.
- Trying to clean up housing without hoa's. Too much junk visible on main thoroughfares.

### **COMMUNITY EVENTS, GROUPS, ACTIVITIES**

- (1) Culture perks & recreation (2) Environment (3) Transportation s [?] do, lit.
- Better cultural opportunities
- Easier to hear about community events
- Lack of entertainment options
- More events

### **PUBLIC SCHOOLS/EDUCATION/CHILDCARE**

- Adult and Career Education is unaffordable, and not attainable by those who need access the most, Creating either a tuition-free pathway through Front Range Community College or Colorado State University for citizens would be a great way to make higher educational equity a core part of our community.
- Affordable abundant childcare
- Affordable childcare
- Affordable childcare and housing; senior housing
- Affordable childcare and housing; senior housing
- Affordable childcare opportunities
- Affordable childcare.
- Better showers at public pools
- Childcare
- Childcare / jobs
- Childcare.



- Costs and availability of childcare
- Daycare and schools
- Education
- Education: better teachers, better teacher pay for retention, remove inclusive indoctrination and programs
- improve public schools
- Improve schools across Fort Collins, not just south of Harmony.
- More free/low cost easy childhood activities for BIPOC.
- More funding towards supporting education
- Public school system
- School districts
- Schools-get rid of Kingsley and hire a local person / better school funding
- Support public education - PSD
- The school closure conversation and how the city can help with transportation and remapping the boundaries.

## INFRASTRUCTURE

- Better cell phone coverage
- Better cell service
- Cell phone coverage, several gaps in service through the city
- Cell service across the city needs to improve drastically.
- city internet to all
- City urban development and infrastructure for traffic growth.
- Fix the Riverside community solar--offline since Aug. 2023. This has been a big black eye for community solar.
- Improving infrastructure for increased population.
- Infrastructure
- Infrastructure in the NE, fast growing quadrant, including traffic, safe bicycle transportation, and grocery stores
- Maintenance and repair of Infrastructure
- Midtown area
- North East Fort Collins connectivity!
- Partner with Loveland to get airport functioning
- Plan and develop a high speed limited access loop around the city. Surface roads have failed. It's nuts out there! Calculate number of beds/vehicles to available miles and sq feet of highways in the tri cities. Growth has destroyed our transportation system. And yes population growth continues in county despite some city school numbers. In fact outside city growth for people using Fort Collins roads even causes more congestion and pollution. When will police enforce car and motorcycle noise especially at night? Sounds like \*\*\*\*\* Angles are running wild.
- Public connectivity
- Repair/replacement of disintegrating City facilities and infrastructure, especially related to water utilities.
- Support FC Loveland airport meaningfully.

**OTHER**

- A strong and ENFORCED noise ordinance, emphasis on loud vehicles and motorcycles.
- An early warning system for natural disasters, sirens etc.
- Annexing District 1 and cleaning up Mulberry.
- Clean up the city cars parked on front lawns, furniture thrown out to street, too many cars parked in view. One house close to me has 8 trashy cars parked. CSU disrespect on the community and city goes along with it. Like that damn stadium.
- Continue to expand downtown scene
- De emphasize climate
- Efficiency
- Fair approach to land use that doesn't punish or degrade property values of any group/demographic
- Healthcare access
- Healthcare. Recruit and attract more primary doctors to area.
- Help bring our own local newspaper to Fort Collins full of local news, not USA Today
- Help the mall be less terrible. It stinks for cars, bikes, and peds. No wonder no one goes there. It's the center of town and should be rockin.
- I would like the city to improve its handling of dog leash laws. I don't think it is appropriate to have strictly enforced leash laws without also creating off leash areas. The dog parks alone are not sufficient for the diverse needs of different breeds and temperaments, and it results in a quasi-accepted bending of the rules just to get dogs exercise. It's a reality of an outdoor oriented community that you also need to provide stimulating outlets for dogs, and the lack of sanctioned natural areas for off leash activities is a problem
- I would love a crackdown on people loudly revving their engines through the center of Old Town. It is legitimately uncomfortable when a car or motorcycle intentionally makes as much noise as possible when you're trying to enjoy dinner on a patio or similar.
- It would be nice to see the leash law for dogs actually enforced. I've never encountered as much unleashed dogs in public parks as I have in this city, it's insane.
- Maintaining the assets that we own.
- Mental health
- Mental health care for homeless and getting homeless off the streets
- Noise control - especially Boom Cars in neighborhoods. You have failed me utterly in this respect.
- PLEASE REMOVE FLUORIDE FROM DRINKING WATER.
- PSD decisions on long range planning
- PSD.
- Resilience
- Resolution of annexation issues/plans for East Mulberry (Hwy 14) corridor.
- Social health
- Social Sustainability
- Socioeconomic equity
- stop focusing on silly things like diversity or whatever

- Stop infilling and crowding of existing city all it is doing is congesting things not helping quality of life etc.
- Stop pushing infill in older areas of town, including the the allowable percentage of property to be covered in structure. It's ruining the feel of what was once Fort Collins. It draws in more traffic to old roads that now need to be expanded. Then properties get smaller to allow for expanding roads. The city continually grows to the east and south. Focus on using those areas efficiently and allow old Fort Collins to stay old Fort Collins.
- Stop stop stop giving the \*\*\*\*\* cops more and more power. They are destroying this city. They're taking parking spaces that were previously handicapped parking spaces making it harder for disabled people to go out. Walmart is dominating not just Fort Collins but timnath now too. Jenny Arndt was someone I used to work with in Denver at the Capitol and respect immensely and since she became mayor she has sold everything out and just sped up the process of this city becoming yet another off the highway no name city that no one cares about. Stop building "Stroads", stop expanding the highway and instead build up public transport. Look up the phenomenon of widening highways and why it is impossible to solve traffic with road expansion. You're just encouraging people to drive more when you do that. You will always clog roads up in a never ending circle of creating a problem you don't need to create. What you want is less drivers on the road driving while still getting all those people where they want to be. You do this by building more bus stops, funding the busses better so they stay cleaner, and then you need need need to build at least 2 or 3 homeless shelters that are not religiously run organizations and are managed and operated and funded by the city. You have the money and it's not okay that we can gentrify the park the homeless people used to have to spend the day at (because they're not allowed to be in the shelter during the day which is again insane, and immoral) but we can't build these poor people a better home to live in. I've volunteered at the shelter in old town and it's abhorrent that anyone should complain about the visibility of homeless people when that place is allowed to kick people out if they don't go to church every Sunday. Last time I was there there was exposed insulation in the walls, and kids who are just being exposed to the most toxic environment possible and being fed absolute junk food. Stop trying to judge the homeless and just give th
- Stop trying to be Boulder!
- Turn signals at Mountain and College please!

#### **Q18: Other sources for information regarding city issues, services, and programs.**

- Aggregate all of the above checked items
- All the other things I selected
- Any answer listed as Never above means I have never heard of these options.
- attach to utility bills via email
- Big events hosted by the city that everyone hears about (the city basically shuts down for a day to come together ie: a parade that marches downtown highlighting the wonders of Fort Collins and little stations in old town run by community leaders/members)
- bring city new back to monthly. half of the options are not accessable since I don't pay for TV. Newspaper won't let me pay with Apple Pay so I don't subscribe. what radio cover local information? why is access Fort Collins included in the question below since it is only one sided

communication? Is this an old survey being recycled. You ask if I will sign up for connexion in the future when the build is almost done?! stupid question since I have already signed up. we don't have tv news local for Fort Collins so why is that even an option for question 23? why does this city/state allow for so much dense housing with no covered parking to protect cars from hail and the car insurance goes up at ridiculous rates? why do laws allow crime to not be properly punished? Please stop trying to be Boulder. That isn't a great city. Why is so much rental property being allowed to build when that does nothing to allow the people of the city to build their own equity in a home. Unless we receive the grace of God we will be leaving in three ish year to pursue our own and right of ownership to build equity.

- City Counsel Meetings that are televised.
- City employees
- City Employees
- City information is non-existent thru the local newspaper (Coloradan)
- City web site. Sometimes the local city tv channel
- City Works 101
- Coloradoan
- Coloradoan
- Create a city info monthly email
- Dealing with the undocumented.
- Down below, you ask what gender the participants are. It's either male or female. Use common sense and quit catering to the less than 1%.. frijkin ridiculous!! also sexual orientation should not even be asked. Who cares what sexual preference people have. So stupid you even ask that!. If you all would quit bringing it up all the time, it wouldn't be an issue!
- email
- Email
- Email on critical issues like the Land Use Code were outreach was insufficient.
- Email or mail
- Facebook Fort Collins groups
- Flyers that come with my bill.
- Fort Collins subreddit
- Friends who are more engaged with local politics
- google
- Google search
- I call the department as needed (not very often)
- I chose this option largely because I have never heard of most of the city's communication outlets. I'd like to see those be more prominently advertised so that I could try them.
- I did not select other
- I don't use anything else.
- I haven't heard of most of these, so perhaps you need to let people know how to get informed.
- I literally didn't know the city has an newsletter.
- Instagram
- Instagram posts from local orgs
- It wasn't an option

- Just as Joe Neguse sends us monthly newsletters, it'd be helpful if our council person did so as well. It need not be onerous work. A simple summary would be great and is likely readily available by culling online communications the council person is already part of.
- Keeping my eyes open as I walk around town.
- Mail.
- Misclick sorry :(
- N/A.
- Need to figure out how to reach retirees and older population.
- Needs to improve more local news less national.
- Neighborhood church interaction community.
- Neighbors
- Never
- none
- none
- None
- None
- North Forty News
- Nothing
- Notices sent to my house
- Pamphlets and word of mouth
- Physical notices in the mail.
- Pinup posters at businesses
- Political action group communications
- Reddit
- Reddit
- Reddit is not listed in social media, but this is a place I frequently find out what's going on
- Reddit.
- Senior magazine
- Signing up for department emails. Ie development updates, etc.
- Social media
- Sorry, I thought I couldn't leave a space blank so I clicked 'Never.'
- Sorry, meant to just click "never" for that! :)
- Twitter
- Utilities bill flyer
- We are retired-don't use city services
- We try with the Coloradoan, but the paper isn't very good.
- Web site
- Website
- Website
- Website
- With bills but should be in online also.
- Would like information on how to access the city's newsletter and Tracks and Trails.
- X/twitte

**D10: Prefer to self-identify gender.**

- HUMAN.
- There's only 2!
- This is a joke.

**D11: Prefer to self-identify sexual orientation.**

- Binary presenting Hypermasculine
- I'm Heidi
- normal (not a sodomite)
- Normal female.
- Who cares.

**D12: Prefer to self-identify race/ethnicity.**

- 2nd generation of Eastern European and Mediterranean descent
- 3rd culture upbringing
- An American the rest of it doesn't matter
- Appalachian-Ashkenazi
- Caucasian American
- Demisexual
- European
- European/American.
- Human being
- Human.
- Human/race/color is no ethnicity matter. I don't think of people by their race, ethnicity, gender or orientation: only, is that person a good neighbor, a person I'd enjoy knowing. Good people come in all colors, but, so do bad ones. Actions, by a person no matter race, etc.. count-not labels.
- Mixed heritage
- Scotch, French, English, German am. Indian, French Canadian.
- Scottish and northern European. Basically viking
- Viewed as Anglo or Whitey.

# Appendix D: Responses to Selected Survey Questions by Respondent Characteristics

The subgroup comparison tables contain the cross tabulations of selected survey questions by respondent characteristics. Most ratings are shown as an average rating on 100-point scale (e.g., 0=very bad, 100=very good), all others are shown as percent positive ratings (e.g., percent “very good” and “good”). Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations.

For each pair of subgroups that has a statistically significant difference, an upper-case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper-case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 53 on page 120, homeowners (A) gave a significantly higher average rating (83) for Fort Collins as a place to raise children than renters (B; 72). This significant difference is denoted by the “B” in the homeowners cell for that line item.

## Comparisons by Respondent Characteristics

Comparisons by respondent length of residency, tenure (rent/own), employment status, gender, age, race/ethnicity, and sexual orientation.

**Table 53: Aspects of Quality of Life and Community by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, as a place to live	89 B D	85 D	87 D	79	86 B	83	85	85	85
As a place to raise children	83 D	82 D	81 D	74	83 B	72	78	81	79
As a place to attend college	84 D	80	83 D	79	82	80	81	83	81
Quality of public schools	77 B C D	67	70	68	71	68	69	72	70
As a place to retire	72 D	69	70	66	72 B	62	64	77 A	69
Openness and acceptance of the community toward people of diverse backgrounds	70 C D	66	65	65	68 B	65	66	70 A	67
Availability of affordable quality childcare	42	34	45 B D	36	43 B	31	38	44	40
Availability of affordable quality housing	30 B C	22	24	27	31 B	21	25	32 A	27
Overall quality of life in Fort Collins	82 D	80 D	83 D	75	82 B	76	79	80	79



**Table 54: Aspects of Quality of Life and Community by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall, as a place to live	86	85	84	85	85	86	86	84	87	88	85
As a place to raise children	79	81	77	74	81 A	82 A	81	78	82 B	77	79
As a place to attend college	81	82	76	81	80	83	82	84	84 B	78	81
Quality of public schools	70	72	68	68	70	73 A	72	69	72	70	70
As a place to retire	69	69	70	65	64	75 A B	70	66	72 B	64	69
Openness and acceptance of the community toward people of diverse backgrounds	69 B	65	77 B	67	66	68	68	65	69	68	67
Availability of affordable quality childcare	44 B	33	40	34	42 A	44 A	39	43	41	36	40
Availability of affordable quality housing	29 B	23	24	25	25	31 A B	25	28	27	24	27

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall quality of life in Fort Collins	82	79	78	79	79	81	81	79	83 B	77	79

Table 55: Resident Loyalty by Respondent Length of Residency, Housing Tenure, and Employment Status

Please indicate how likely or unlikely you are to do each of the following:(Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	80 B D	73 D	77 D	63	75 B	70	73	71	73
Remain in Fort Collins for the next five years	73	78	81 A	80 A	87 B	64	75	85 A	77

**Table 56: Resident Loyalty by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Recommend living in Fort Collins to someone who asks	75	73	76	76 C	72	70	76 B	69	77	75	73
Remain in Fort Collins for the next five years	80 B	76	71	69	80 A	85 A	78	75	79	74	77

**Table 57: Promotion of Social Health by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	49	46	47	46	52 B	41	45	52 A	47

**Table 58: Promotion of Social Health by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	51 B	44	42	43	47	52 A B	48	50	49	45	47

**Table 59: Quality of Neighborhoods by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Your neighborhood as a place to live	81	81	81	81	86 B	75	80	84 A	81
Your neighborhood as a place to raise children	74	76	77	77	83 B	64	74	81 A	76

**Table 60: Quality of Neighborhoods by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Your neighborhood as a place to live	82 C	81 C	72	78	82 A	85 A	81	84	84 B	77	81
Your neighborhood as a place to raise children	75	77 C	64	66	81 A	82 A	75	79	79 B	72	76

**Table 61: Access in Neighborhood to Everyday Needs by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	73	73	75	76	74	75	73	78 A	74

**Table 62: Access in Neighborhood to Everyday Needs by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	73	75	80	72	74	78 A	74	75	75	73	74

**Table 63: Ratings of Neighborhood-related Services by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	63 D	58	58	55	58	59	59	58	58
Noise enforcement	57 B C	48	51	53	53	52	54	50	53
Residential property maintenance	67 D	66	65	63	67 B	62	64	67	65

**Table 64: Ratings of Neighborhood-related Services by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Code enforcement (weeds, rubbish/trash, etc.)	58	61	62	61 C	60 C	55	60	58	60	58	58
Noise enforcement	53	56	46	56 C	55 C	48	56	50	55	53	53
Residential property maintenance	64	67	59	63	68 A	66	66	65	67 B	61	65

**Table 65: Community Engagement by Respondent Length of Residency, Housing Tenure, and Employment Status**

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Visited a neighborhood park or City park	99% D	97% D	97% D	92%	96%	96%	98% B	91%	96%
Attended a neighborhood-sponsored event	49% D	44%	46%	38%	45%	43%	44%	45%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	32%	30%	40% B	33%	37% B	29%	33%	34%	33%
Carpooled with other adults or children instead of driving alone	63% D	59% D	62% D	48%	58%	57%	61% B	46%	57%
Volunteered your time in Fort Collins	43%	55% A	59% A	51% A	56% B	43%	50%	52%	51%
Talked to or visited with your immediate neighbors	75%	88% A	94% A	93% A	96% B	73%	83%	95% A	86%
Done a favor for a neighbor	59%	77% A	84% A	84% A	89% B	55%	70%	86% A	74%
Visited a locally owned business operating within the city	99% B	96%	100% B D	97%	99%	97%	99% B	97%	98%



**Table 66: Community Engagement by Gender, Age, Race/Ethnicity, and Sexual Orientation**

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Visited a neighborhood park or City Park	96%	97%	95%	98% C	98% C	92%	97%	98%	98%	97%	96%
Attended a neighborhood -sponsored event	49% B	40%	51%	46%	42%	45%	45%	49%	46%	45%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	32%	35%	36%	29%	36% A	36% A	33%	30%	32%	36%	33%
Carpooled with other adults or children instead of driving alone	53%	63% A	69%	67% B C	57% C	45%	59%	58%	58%	61%	57%
Volunteered your time in Fort Collins	48%	51%	60%	43%	57% A	54% A	49%	49%	50%	47%	51%
Talked to or visited with your immediate neighbors	85%	85%	96%	71%	94% A	99% A B	86% B	78%	86%	81%	86%
Done a favor for a neighbor	71%	74%	87%	55%	85% A	91% A	73%	69%	74%	72%	74%
Visited a locally owned business operating within the city	98%	99%	100%	98%	99%	97%	98%	99%	99%	100%	98%

**Table 67: Overall Safety in City by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall safety of community members	84 B D	79 D	81 D	74	80	79	80	78	79

**Table 68: Overall Safety in City by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall safety of community members	82 B	79	75	80	78	79	81	81	82	79	79

**Table 69: Ratings of Personal Safety by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Downtown Fort Collins during the day	91 B C D	83	84 D	81	84	86	86	84	85
Downtown Fort Collins at night	78 B C D	64 D	67 D	59	67	68	68 B	65	67
Your neighborhood during the day	93 B D	90	91	90	93 B	89	91	91	91
Your neighborhood at night	84 B C D	78	78	78	83 B	77	80	80	80
Parks	84 B C D	77	76	74	77	79 A	79	77	78
Natural areas/open spaces	84 B C D	77	78 D	73	77	81 A	79	76	78
Recreation facilities	88 B C D	83	84	81	83	85	84	83	84
Trails	83 B C D	74	76	73	76	79 A	78 B	74	77
Fort Collins overall during the day	88 B C D	83	85 D	82	85	85	85	85	85
Fort Collins overall at night	74 B C D	67 D	68 D	63	68	68	69	66	68
Transfort/MAX	76 B D	63	71 B D	61	65	69	67	68	67

**Table 70: Ratings of Personal Safety by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Downtown Fort Collins during the day	87	85	83	88 B C	83	84	86	88	87	85	85
Downtown Fort Collins at night	70	67	64	71 B C	66	64	69	69	70	68	67
Your neighborhood during the day	92 C	91	86	91	91	91	92	92	93 B	88	91
Your neighborhood at night	83 B C	79 C	68	80	81	80	80	85 A	83 B	77	80
Parks	81 B	77	79	81 B C	76	77	80	78	79	80	78
Natural areas/open spaces	82 B	76	84 B	82 B C	76	75	80	78	79	82	78
Recreation facilities	86	84	86	86 C	84	83	85	83	86	83	84
Trails	82 B	74	79	81 B C	75	74	79	78	79	79	77
Fort Collins overall during the day	86	85	83	86	84	85	85	86	87 B	83	85
Fort Collins overall at night	70 C	68	61	70	69	67	70	70	71	68	68
Transfort/MAX	66	70	68	70	65	66	68	73	68	73	67

**Table 71: Community Safety Services Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	72 B	66	75 B	74 B	75 B	69	71	77 A	72
Disaster response and restoration of services	72	70	76	74	76 B	70	72	77 A	73
Fire prevention/education	73	72	72	73	73	72	72	76 A	73
Fire response time	80	79	80	83	84 B	77	80	85 A	81
Fire services overall	80	82	81	84 A	85 B	79	81	85 A	82
Crime prevention	63	60	61	60	63 B	59	60	64 A	61
Police patrol	63	61	63	59	63 B	59	61	63	61
Traffic enforcement	51	49	51	51	53 B	47	49	53	51
Police visibility	62	65 D	62	58	61	61	61	60	61
Police response time	63	67	68	65	69 B	60	64	67	65
Police services overall	62	64	66	64	68 B	57	63	67 A	64

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Animal control	69 C D	67	63	62	64	67	66 B	62	65
Business property maintenance	72	68	68	70	71	68	69	71	70
Natural Areas and Park Ranger services	85 D	85 D	84	81	83	84	83	82	83

**Table 72: Community Safety Services Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall (A)
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	75 C	72	62	68	72 A	78 A B	74	71	75 B	67	72
Disaster response and restoration of services	76	73	73	71	74	76 A	74	75	75	71	73
Fire prevention/education	77 B C	71	61	72	71	75	74	72	75 B	68	73
Fire response time	84 B	80	83	76	82 A	85 A	81	84	83	80	81
Fire services overall	84	82	75	79	81	86 A B	83	82	85 B	78	82
Crime prevention	63 C	63 C	39	60	59	64 A B	63	63	63	62	61
Police patrol	62 C	63 C	41	60	61	63	63	61	64 B	58	61

Please rate the quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall (A)
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Traffic enforcement	50	53	44	48	52	53 A	52	51	52	51	51
Police visibility	63 C	62 C	45	62	60	60	63	60	63	62	61
Police response time	65 C	68 C	46	62	65	69 A	66	68	68 B	59	65
Police services overall	64 C	66 C	36	58	65 A	69 A	64	66	67 B	59	64
Animal control	64	67	66	69 C	67 C	60	67	64	68	66	65
Business property maintenance	70	71	78	71	70	68	71 B	66	71	68	70
Natural Areas and Park Ranger services	84	83	89	85 B	82	82	85 B	79	85 B	81	83



**Table 73: Promotion of Environmental Health by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	66 D	67 D	66 D	59	65	62	64	65	64

**Table 74: Promotion of Environmental Health by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the health of the environment of Fort Collins	66 B	63	69	65	65	62	65	64	66	65	64

**Table 75: Overall Quality of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall quality of environment	79 D	78 D	77 D	72	77	75	77	76	76

**Table 76: Overall Quality of the Environment by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall quality of environment	77	77	74	76	78 C	75	77	80 A	78	77	76

**Table 77: Aspects of the Environment by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Air quality	69 B C	63	63	66	66	66	66	66	66
Recycling programs	69	67	68	68	70 B	66	67	72 A	69
Conservation efforts	74 D	72	74 D	69	74 B	70	72	73	72
Overall quality of environment	79 D	78 D	77 D	72	77	75	77	76	76
Overall appearance of the city	85 B D	80	84 B D	79	82	82	83	80	82

**Table 78: Aspects of the Environment by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Air quality	68	66	64	67	66	65	66	72 A	68	68	66
Recycling programs	67	70	62	67	69	70	69	69	70	66	69
Conservation efforts	73 C	72 C	62	71	74	72	73	71	75 B	69	72
Overall quality of environment	77	77	74	76	78 C	75	77	80 A	78	77	76
Overall appearance of the city	81	84 A	83	82	82	83	83	83	84	83	82

**Table 79: Transportation Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less (A)	6-10 years (B)	11-20 years (C)	More than 20 years (D)	Own (A)	Rent (B)	Working full or part time for pay (A)	Not working for pay (B)	(A)
Ease of travel by car	73 B C D	67 D	68 D	57	66	66	66	66	66
Ease of traveling by public transportation	44	48 D	45	41	45	43	43	47	44
Ease of walking	65	72 A	70 A	68	70 B	64	66	74 A	68
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	50	52	55	56 A	58 B	48	51	60 A	53
Ease of travel by bicycle	83 D	79	84 B D	75	81	79	80	80	80
Availability of parking Downtown	64 B D	58 D	61 D	49	60 B	54	58	56	57
Traffic flow	54 C D	50 D	46	42	50 B	46	48	50	48
Street maintenance	71 C D	68 D	64 D	59	66	64	65	65	65
Availability of electric vehicle charging stations	48 D	44	48 D	37	45	42	43	47	44
Northern Colorado Regional Airport	63	57	62	65 B	65 B	59	60	72 A	63

**Table 80: Transportation Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Ease of travel by car	66	67	68	70 B C	62	64	67	71 A	68	69	66
Ease of traveling by public transportation	43	45	49	44 B	39	50 A B	43	51 A	45	43	44
Ease of walking	67	69	63	62	67 A	76 A B	67	70	69 B	63	68
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	56 B	51	44	47	54 A	59 A	53	54	57 B	42	53
Ease of travel by bicycle	81	80	76	81	78	80	80	81	82	78	80
Availability of parking Downtown	60	57	48	60 C	57	55	59	56	59	59	57
Traffic flow	50	48	41	50	46	48	50	47	50	48	48
Street maintenance	66	66	71	68 B C	64	63	66	70 A	66	70	65
Availability of electric vehicle charging stations	44	41	50	47	43	39	44	43	44	38	44
Northern Colorado Regional Airport	60	65	60	61	59	68 A B	64	59	64 B	57	63

**Table 81: Community Aspects of Culture and Recreation by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of arts and cultural opportunities	71 B D	67	69	66	68	69	68	71	69
Quality of recreational opportunities	88 D	88 D	88 D	83	86	87	87	85	86
Quality of public library services	82	81	85	81	83	81	82	83	82

**Table 82: Community Aspects of Culture and Recreation by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Quality of arts and cultural opportunities	68	70	66	69 B	66	71 B	70 B	65	71	69	69
Quality of recreational opportunities	88	86	86	88 B	85	86	88 B	84	88	85	86
Quality of public library services	79	85 A	89 A	80	83	83	83	81	82	81	82

**Table 83: Ratings of Parks, Recreational and Cultural Programs and Facilities by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Natural areas and open space	91 D	90 D	92 D	85	89	90	90	88	89
Trails	90 D	88	90 D	86	88	89	89	88	89
Parks Overall	90 B D	86	88 D	83	87	87	87	87	87
Parks in my neighborhood	82 B	77	83 B	80	81	80	80	83	81
Dog parks	72	67	69	68	70	67	69	68	69
Timberline Recycling Center	82	80	82	80	82	80	81	81	81
Cemeteries	82 B C	75	75	79	81 B	75	79	77	79
Golf courses	66	75 A	76 A	75 A	78 B	64	72	77	73
Athletic fields	79 B D	72	79 B D	74	77	74	75	77	76
Northside Aztlan Community Center	80	76	77	77	77	78	77	78	78
Fort Collins Senior Center	77	79	78	79	80	76	78	80	79
Edora Pool Ice Center (EPIC)	81 D	75	77	76	78	75	76	78	77
Foothills Activity Center	76	68	77 B	75	77 B	69	74	74	74



Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Mulberry Pool	68	62	60	66	64	64	63	69 A	64
The Farm at Lee Martinez Park	81	80	83	80	82	78	80	82	81
The Gardens on Spring Creek	87 B	82	87 B	86	87 B	83	85	87	86
Pottery studio	78	82	78	75	78	76	77	78	77
Art in Public Places program	84 D	80	80	78	79	82	80	81	80
Lincoln Center programs	79	78	81 D	77	78	78	78	79	78
Fort Collins Museum of Discovery	81	80	86 A B D	81	83	82	82	83	82
Adult recreation programs	70	72	74 D	69	73 B	66	70	73	71
Senior recreation programs	76	78	71	71	73	70	72	73	73
Youth/teen recreation programs	73	71	71	68	70	70	69	75	70

**Table 84: Ratings of Parks, Recreational and Cultural Programs and Facilities by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Natural areas and open space	90	89	91	90 B	88	89	90 B	87	91	88	89
Trails	89	89	92	90	87	89	90 B	86	90	89	89
Parks Overall	86	88	91	88	86	87	88	86	89	86	87
Parks in my neighborhood	79	83 A	88	80	81	82	81	84	82	79	81
Dog parks	71	69	70	70	67	71	69	76 A	71	69	69
Timberline Recycling Center	79	84 A	72	83	80	81	82	78	82 B	78	81
Cemeteries	79	78	75	80	78	78	80 B	74	81 B	74	79
Golf courses	73	72	60	66	75 A	78 A	74 B	66	75 B	61	73
Athletic fields	76	76	67	77	74	77	77	73	76	77	76
Northside Aztlan Community Center	76	79	78	79	75	80 B	79 B	73	78	80	78
Fort Collins Senior Center	76	81 A	87	74	79	80 A	81 B	73	80	78	79
Edora Pool Ice Center (EPIC)	76	78	87	76	76	79	79 B	71	78	75	77

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Foothills Activity Center	74	74	85	68	76 A	76 A	76 B	67	78 B	62	74
Mulberry Pool	64	64	81	63	61	68 B	66 B	58	66	60	64
The Farm at Lee Martinez Park	79	82	84	79	81	81	82 B	76	82	81	81
The Gardens on Spring Creek	83	89 A	83	85	85	87	86	86	87	88	86
Pottery studio	75	78	84	79	77	77	78 B	70	79	80	77
Art in Public Places program	80	82	91	84 B C	77	80	82	80	83 B	78	80
Lincoln Center programs	79	79	75	79	77	79	79	77	80	80	78
Fort Collins Museum of Discovery	81	84 A	86	83	80	84 B	83	81	84 B	79	82
Adult recreation programs	70 C	73 C	55	67	70	74 A	71	71	74 B	65	71
Senior recreation programs	70	77 A	82	68	76	72	76	70	76	69	73
Youth/teen recreation programs	70	70	80	70	68	73	72 B	64	71	70	70

**Table 85: Ratings of City as a Place to Work by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
As a place to work	75 B D	70	75	71	76 B	69	73	73	73

**Table 86: Ratings of City as a Place to Work by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
As a place to work	74 C	74 C	63	72	74	74	74	72	76 B	71	73

**Table 87: Community Aspects of Economic Health by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Quality of shopping opportunities	73 B C D	67 D	66	61	65	70 A	68	65	67
Quality of dining opportunities	65	73 A	71 A	74 A	72 B	68	69	74 A	70
Quality of entertainment opportunities	72 B D	67	71 D	64	69	68	68	70	69
Availability of job opportunities	53	55	57	55	58 B	50	54	57	55
Availability of quality healthcare	72	71	77 A B	73	76 B	68	71	79 A	73

**Table 88: Community Aspects of Economic Health by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Quality of shopping opportunities	71 B	65	68	71 B C	62	66	68	70	69	67	67
Quality of dining opportunities	72 B	69	74	68	68	75 A B	70	73	72	71	70
Quality of entertainment opportunities	67	70	77	69	67	70	68	73	70	69	69
Availability of job opportunities	58 B C	52	46	52	55	60 A B	55	53	56	52	55
Availability of quality healthcare	75	72	72	69	70	80 A B	73	74	75	71	73

**Table 89: Business Support and Promotion of Economy by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Promotion of the economic health of Fort Collins	61 B D	56	58 D	51	58 B	53	55	60 A	56
Support of businesses	69 C D	67 D	62 D	56	61	65 A	63	63	63

**Table 90: Business Support and Promotion of Economic Health by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Promotion of the economic health of Fort Collins	58	56	54	56	55	59	58 B	52	58	58	56
Support of businesses	62	65	55	67 B C	60	61	63	68	65	65	63

**Table 91: Business Health by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Encouraging a variety of businesses	67 C D	63 D	59 D	54	60	62	60	63	61
Retaining existing businesses	57 B D	49	53	49	51	53	51	56 A	52
Attracting new businesses	60 B D	51	58 B D	48	53	56	54	55	54

**Table 92: Business Health by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Encouraging a variety of businesses	59	64 A	52	65 B C	57	60	62	63	62	65	61
Retaining existing businesses	54 C	53 C	41	54 B	49	54 B	52	60 A	55	53	52
Attracting new businesses	54	56	51	58 B C	51	53	56	55	57	52	54



**Table 93: Overall Quality of City Services by Respondent Length of Residency, Housing Tenure, and Employment Status**

(Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	77 D	76 D	76 D	69	75	74	75	73	74

**Table 94: Overall Quality of City Services by Gender, Age, Race/Ethnicity, and Sexual Orientation**

(Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	75	75	77	75	74	74	76	77	77	76	74

**Table 95: Response to COVID-19 Pandemic by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Response to the COVID-19 pandemic / 2023 COVID-19 pandemic recovery	70 D	67 D	68 D	62	66	66	66	67	66

**Table 96: Response to COVID-19 Pandemic by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Response to the COVID-19 pandemic / 2023 COVID-19 pandemic recovery	67	68	63	68 B	64	66	68	67	68	70	66

**Table 97: City Government Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Managing and planning for growth	54 B C D	44	48	44	50 B	45	47	51	48
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	59 B C D	49 D	51 D	44	51	51	51	51	51
Efficient operation of programs and services	70 B C D	64 D	62	58	64	63	64	64	64
Encouraging sustainability in the community	68 D	66 D	66 D	61	66	64	65	64	65
Partnering with the community to address climate change	56	57	60 D	54	58 B	53	56	58	56
Overall direction of the City	69 B C D	59 D	62 D	49	59	60	61	57	60
Welcoming community member involvement	65 D	63 D	61	57	61	61	62	60	61
Listening to community members	60 C D	56 D	52	47	54	52	53	52	53
Respecting all community members regardless of race/ethnic, gender, religion, age, disability, sexual orientation, or marital status	69 D	68	69 D	63	69 B	65	67	67	67
Creating a welcoming, inclusive community where all community members feel a sense of belonging	69 B D	64	68 D	61	66	64	66	64	65

**Table 98: City Government Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Managing and planning for growth	49	49	42	48	46	50	50	49	51	49	48
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	52	53	53	54 B C	49	49	54	54	54	55	51
Efficient operation of programs and services	64 C	66 C	52	65	63	63	66	64	67	64	64
Encouraging sustainability in the community	68	65	61	66	65	64	67	68	68	65	65
Partnering with the community to address climate change	58	55	59	55	57	57	57	55	57	56	56
Overall direction of the City	60	62	68	64 B C	57	57	62	63	63	66	60

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Welcoming community member involvement	63	62	57	64 C	60	59	63	60	64	63	61
Listening to community members	55	55	53	56 C	53	50	56	52	57	56	53
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	70	66	68	68	67	66	69 B	63	69	66	67
Creating a welcoming, inclusive community where all community members feel a sense of belonging	68	65	67	67	66	63	68 B	61	67	65	65

**Table 99: Contact with City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status**

Percent yes	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	(A)
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	53%	56%	64% A	64% A	61%	56%	58%	61%	59%

**Table 100: Contact with City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Percent yes	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	62% B	54%	78% B	52%	60% A	66% A	58%	58%	57%	65%	59%

**Table 101: Users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status**

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Courtesy	88 D	87	86	82	85	86	86	84	86
Promptness	82 D	84 D	78	75	79	78	80	75	79
Knowledge	83 D	86 C D	79	78	81	81	82	78	81
Making you feel valued	79 D	81 D	73	72	77	74	77 B	71	76
Overall impression	82 D	83 D	78	75	80	78	80 B	75	79

**Table 102: Users Ratings of City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Courtesy	88	87	85	89 B C	83	85	88 B	83	88	87	86
Promptness	81	81	72	81	78	78	82 B	76	82	79	79
Knowledge	84	83	74	85 B C	78	80	84 B	79	84	83	81
Making you feel valued	77 C	80 C	60	78	74	74	79	74	80	78	76
Overall impression	81 C	81 C	69	82	78	77	82	79	83	81	79



**Table 103: Non-users Ratings of City Employees by Respondent Length of Residency, Housing Tenure, and Employment Status**

<b>Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).</b>	<b>Length of residency</b>				<b>Respondent tenure</b>		<b>Employment status</b>		<b>Overall</b>
	<b>5 years or less</b>	<b>6-10 years</b>	<b>11-20 years</b>	<b>More than 20 years</b>			<b>Working full or part time for pay</b>	<b>Not working for pay</b>	<b>(A)</b>
	<b>(A)</b>	<b>(B)</b>	<b>(C)</b>	<b>(D)</b>	<b>Own</b>	<b>Rent</b>	<b>(A)</b>	<b>(B)</b>	
Courtesy	79 D	77	80 D	72	77	75	76	76	76
Promptness in responding to inquiries and service requests	73	69	74	68	71	71	70	71	71
Making community members or customers feel valued	71	70	73	64	69	68	69	68	69

**Table 104: Non-users Ratings of City Employees by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Courtesy	78	77	70	77	76	77	78	76	77	78	76
Promptness in responding to inquiries and service requests	72	72	75	70	70	72	74 B	66	72	68	71
Making community members or customers feel valued	72	68	70	70	67	69	72 B	62	70	66	69

**Table 105: Fort Collins Utilities Ratings by Respondent Length of Residency, Housing Tenure, and Employment Status**

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
The overall quality of Fort Collins Utilities	81	79	78	79	81 B	77	78	82 A	79
Your overall impression of Fort Collins Utilities	79	76	76	76	79 B	75	76	79	77

**Table 106: Fort Collins Utilities Ratings by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The overall quality of Fort Collins Utilities	81	80	74	79	77	82 A B	81 B	77	81 B	76	79
Your overall impression of Fort Collins Utilities	79	78	70	77	76	80 B	79	77	81 B	74	77

**Table 107: Likelihood of Using and Recommending Connexion by Respondent Length of Residency, Housing, and Employment Status**

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Sign up for Connexion internet, TV or phone service when available to you	78 D	73 D	74 D	65	75 B	67	76 B	61	72
Recommend Connexion service to a friend, relative or colleague	78 D	70	72	66	76 B	64	75 B	62	71

**Table 108: Likelihood of Using and Recommending Connexion by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)
Sign up for Connexion internet, TV or phone service when available to you	74	72	69	76 C	77 C	62	75 B	66	73	73	72
Recommend Connexion service to a friend, relative or colleague	75	72	71	74 C	77 C	64	75 B	66	74	71	71

**Table 109: Budget Priorities by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Length of residency				Respondent tenure		Employment status		Overall
		5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	58%	63%	51%	58%	52%	65%	59%	52%	57%
	Same effort	39%	35%	47%	37%	43%	33%	38%	43%	39%
	Less effort	3%	2%	1%	6%	5%	2%	3%	5%	4%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	More effort	54%	48%	50%	39%	46%	49%	48%	45%	47%
	Same effort	46%	48%	39%	51%	45%	49%	46%	48%	47%
	Less effort	1%	4%	11%	10%	9%	2%	6%	7%	6%
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	More effort	68%	59%	59%	48%	47%	73%	62%	48%	58%
	Same effort	31%	34%	36%	42%	44%	26%	34%	43%	36%
	Less effort	1%	7%	5%	9%	9%	1%	4%	9%	6%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	19%	13%	28%	30%	26%	20%	21%	30%	23%
	Same effort	76%	83%	67%	68%	71%	76%	74%	68%	73%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Length of residency				Respondent tenure		Employment status		Overall
		5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	
	Less effort	5%	4%	5%	2%	3%	5%	4%	3%	4%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	More effort	30%	22%	20%	27%	27%	24%	26%	24%	26%
	Same effort	68%	76%	76%	69%	70%	73%	71%	71%	71%
	Less effort	2%	1%	4%	4%	3%	3%	2%	5%	3%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	62%	55%	56%	53%	56%	58%	59%	51%	57%
	Same effort	38%	42%	41%	44%	41%	42%	40%	47%	41%
	Less effort	0%	2%	3%	3%	3%	0%	2%	3%	2%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	24%	21%	25%	21%	22%	24%	22%	25%	23%
	Same effort	72%	67%	68%	72%	70%	70%	71%	68%	70%
	Less effort	4%	12%	8%	7%	8%	6%	7%	7%	7%



**Table 110: Budget Priorities by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
		Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
Economy: Includes economic planning and development activities...	More effort	53%	62%	49%	61%	59%	50%	56%	67%	56%	57%	57%
	Same effort	43%	36%	51%	37%	38%	44%	41%	32%	40%	40%	39%
	Less effort	3%	3%	0%	2%	3%	6%	3%	2%	3%	3%	4%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation...	More effort	39%	54%	62%	49%	45%	47%	49%	39%	45%	55%	47%
	Same effort	54%	43%	34%	50%	46%	43%	47%	53%	50%	44%	47%
	Less effort	7%	3%	5%	1%	8%	10%	4%	8%	6%	1%	6%
Neighborhood and Community Vitality: Includes promoting good neighbor relationships...	More effort	55%	63%	78%	70%	52%	48%	59%	64%	56%	72%	58%
	Same effort	40%	34%	22%	29%	40%	42%	37%	30%	39%	25%	36%
	Less effort	5%	3%	0%	0%	8%	9%	4%	6%	4%	3%	6%
Safety: Includes police, fire, stormwater, emergency	More effort	22%	21%	30%	14%	28%	31%	19%	31%	21%	23%	23%
	Same effort	76%	74%	49%	80%	69%	68%	77%	66%	76%	71%	73%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
		Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	
medical response, and building inspection	Less effort	2%	4%	22%	6%	3%	1%	4%	2%	4%	6%	4%
Culture, Parks & Recreation: Includes operating and improving recreational facilities...	More effort	26%	25%	31%	24%	31%	25%	23%	36%	23%	30%	26%
	Same effort	71%	73%	65%	74%	66%	71%	75%	61%	74%	67%	71%
	Less effort	3%	2%	4%	2%	3%	4%	3%	2%	3%	2%	3%
Transportation and Mobility: Includes transportation planning and development...	More effort	55%	59%	66%	60%	61%	49%	55%	67%	55%	68%	57%
	Same effort	43%	40%	34%	40%	36%	48%	44%	30%	43%	31%	41%
	Less effort	2%	1%	0%	0%	3%	3%	1%	3%	2%	1%	2%
General Government: Includes internal support functions...	More effort	18%	24%	25%	21%	22%	24%	19%	28%	19%	23%	23%
	Same effort	74%	71%	71%	72%	68%	71%	74%	69%	75%	71%	70%
	Less effort	8%	5%	5%	6%	9%	5%	7%	3%	6%	6%	7%

**Table 111: Ratings of Informing Residents by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Informing community members	57 D	56	59 D	51	58 B	52	55	56	55

**Table 112: Ratings of Informing Residents by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Informing community members	57	56	50	54	58 A	55	58	54	59 B	52	55

**Table 113: Providing Information and Opportunities to Participate by Respondent Length of Residency, Housing, and Employment Status**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Providing opportunities to participate in government activities	60 D	61 D	62 D	55	61 B	54	58	60	59
Providing volunteer opportunities to community members	61	65	67 A	65	66 B	61	62	68 A	64
Providing emergency information	65	62	68	65	67 B	63	64	67	65

**Table 114: Providing Information and Opportunities to Participate by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Providing opportunities to participate in government activities	61	59	51	57	60	60	61	56	62 B	56	59
Providing volunteer opportunities to community members	67 B	63	64	59	65 A	67 A	65 B	60	66 B	59	64
Providing emergency information	69 B C	64	58	64	65	67	67 B	62	68 B	63	65

**Table 115: Sources of Information by Respondent Length of Residency, Housing Tenure, and Employment Status**

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
The City of Fort Collins local channels 14 and 881	4%	13% A	11% A	18% A C	14% B	8%	8%	21% A	12%
Online video FCTV on www.fcgov.com/FCTV	20%	19%	26%	21%	22%	21%	21%	22%	21%
City's website (www.fcgov.com)	90% D	90%	91% D	84%	91% B	84%	90% B	83%	88%
City News eNewsletter	27%	34%	42% A	48% A B	44% B	29%	34%	49% A	38%
Newsletters or brochures from City departments	49%	57%	67% A	64% A	64% B	51%	55%	69% A	58%
City employees or departments (e.g., contacting by phone, email or in person)	52%	66% A	64% A	71% A	69% B	54%	59%	72% A	63%
Tracks and Trails (the guide to natural areas activities)	64%	68%	73% A	73% A	73% B	64%	69%	71%	69%
"Recreator" (guide to recreation programs)	53%	71% A	81% A	77% A	77% B	58%	66%	76% A	69%
Word of mouth	93%	93%	94%	90%	92%	92%	94% B	88%	92%
Newspaper (print or online)	48%	58% A	60% A	64% A	64% B	48%	54%	67% A	57%
Radio	38%	47% A	51% A	50% A	45%	46%	46%	45%	45%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Length of residency				Respondent tenure		Employment status		Overall
	5 years or less	6-10 years	11-20 years	More than 20 years	Own	Rent	Working full or part time for pay	Not working for pay	(A)
	(A)	(B)	(C)	(D)	(A)	(B)	(A)	(B)	
Television news	17%	31% A	34% A	45% A B C	38% B	22%	24%	52% A	31%
Social media (Facebook, X/Twitter, Nextdoor, etc.)	75%	73%	74%	68%	70%	75%	76% B	60%	72%
OurCity Platform (ourcity.fcgov.com)	20%	25%	21%	25%	25%	20%	21%	27% A	23%
Engage Platform (engage.fcgov.com)	20%	20%	20%	20%	20%	21%	21%	17%	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	28%	28%	33%	32%	32%	27%	31%	28%	30%
City booth at local events	46%	47%	54%	50%	50%	47%	50%	46%	49%

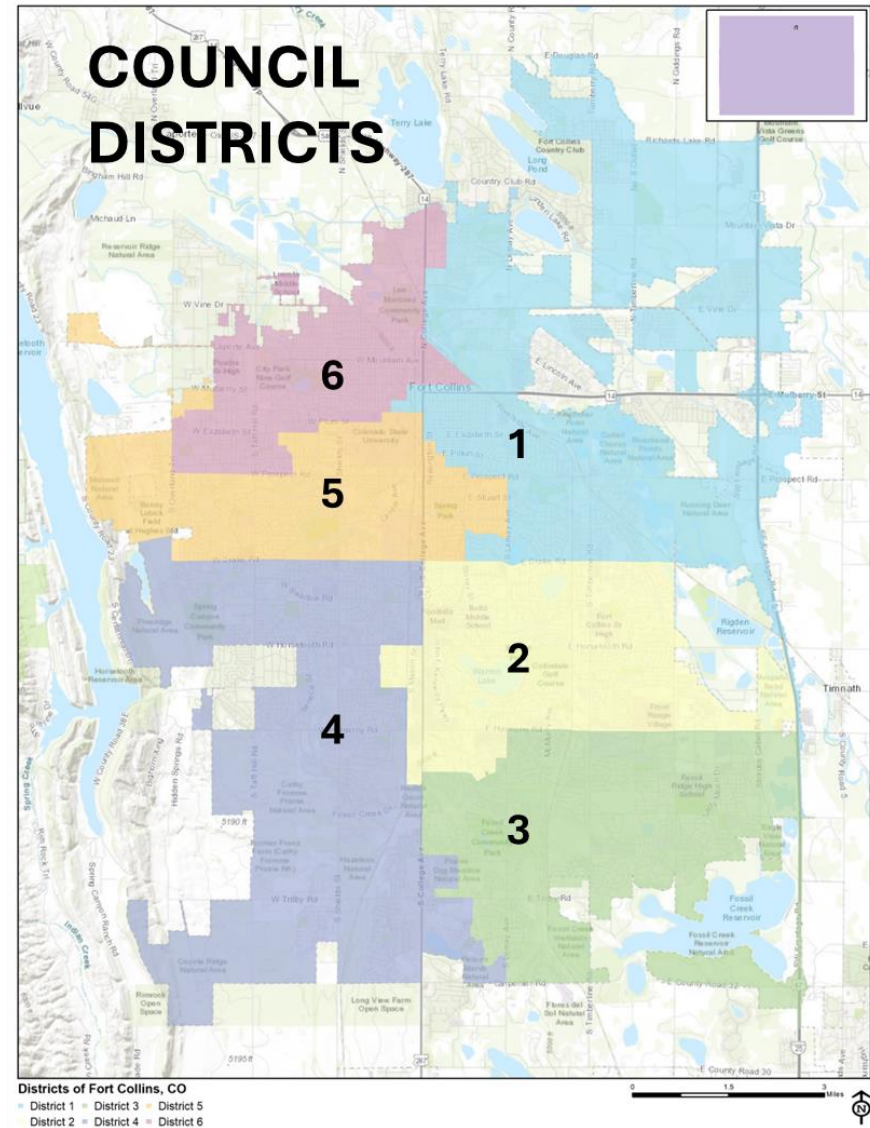
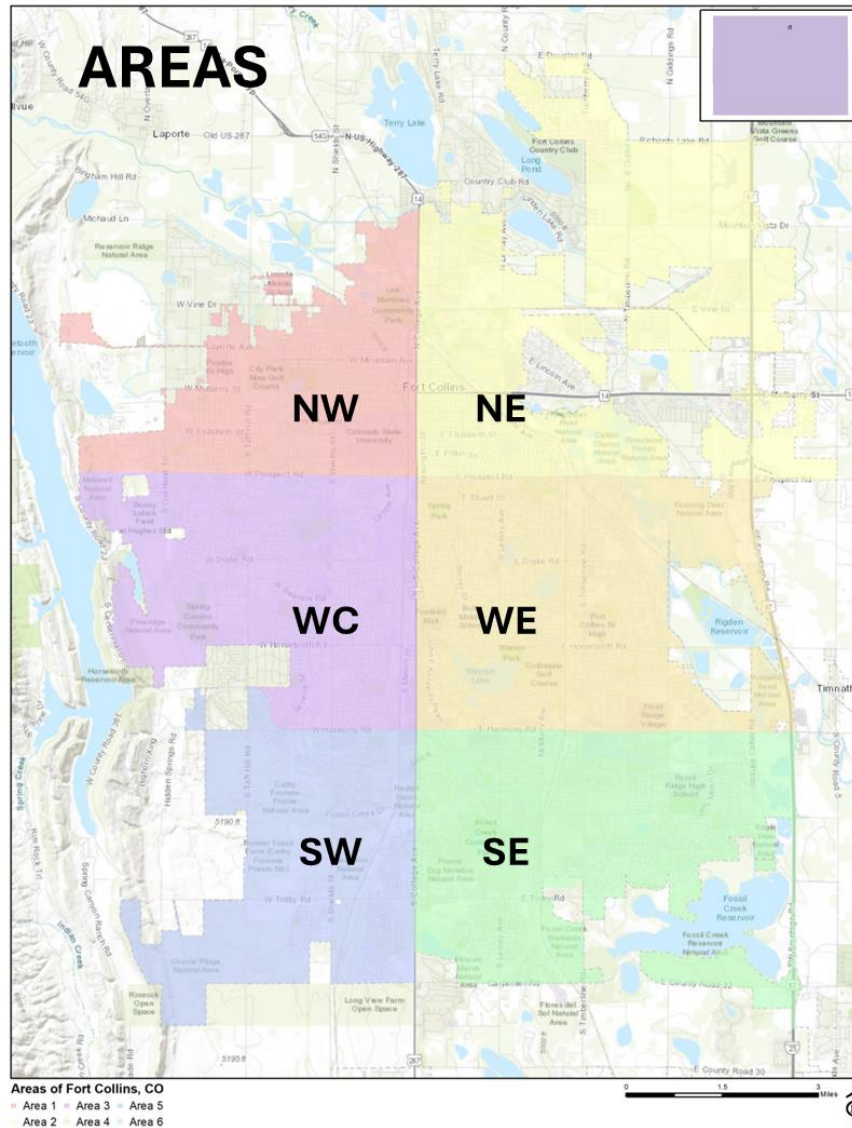
**Table 116: Sources of Information by Gender, Age, Race/Ethnicity, and Sexual Orientation**

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
The City of Fort Collins local channels 14 and 881	11%	11%	9%	3%	12% A	21% A B	10%	13%	11%	6%	12%
Online video FCTV on www.fcgov.com/FCTV	24% B	18%	27%	18%	23%	23%	20%	25%	21%	21%	21%
City's website (www.fcgov.com)	84%	91% A	96%	88%	94% A C	83%	88%	87%	89%	84%	88%
City News eNewsletter	40%	36%	22%	24%	42% A	53% A B	39% B	24%	39% B	29%	38%
Newsletters or brochures from City departments	59%	58%	68%	46%	63% A	70% A B	59% B	50%	60% B	51%	58%
City employees or departments (e.g., contacting by phone, email or in person)	59%	64%	54%	49%	65% A	78% A B	61%	61%	63%	54%	63%
Tracks and Trails (the guide to natural areas activities)	67%	71%	60%	62%	76% A	74% A	70% B	60%	70% B	59%	69%
"Recreator" (guide to recreation programs)	60%	75% A C	56%	52%	79% A	81% A	68%	62%	71% B	52%	69%



Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Respondent gender			Respondent age			Race/ethnicity		Sexual orientation		Overall
	Male	Female	Non-conforming	18-34 years	35-54 years	55 years or older	White alone, not Hispanic	Hispanic and/or other race	Heterosexual	Another sexual orientation	(A)
	(A)	(B)	(C)	(A)	(B)	(C)	(A)	(B)	(A)	(B)	
Word of mouth	91%	94%	100%	93% C	94% C	89%	92%	93%	93%	91%	92%
Newspaper (print or online)	54%	61% A C	40%	46%	59% A	72% A B	58%	51%	60% B	49%	57%
Radio	47%	43%	56%	39%	51% A	48% A	45%	42%	46%	45%	45%
Television news	31%	30%	14%	13%	32% A	54% A B	29%	36%	31%	26%	31%
Social media (Facebook, X/Twitter, Nextdoor, etc.)	71%	75%	73%	77% C	76% C	62%	73%	73%	74%	73%	72%
OurCity Platform (ourcity.fcgov.com)	22%	22%	14%	17%	27% A	25% A	22%	19%	23%	19%	23%
Engage Platform (engage.fcgov.com)	20%	18%	43% A B	20%	22%	19%	20%	16%	18%	26% A	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	31%	28%	36%	26%	33% A	33% A	28%	35%	30%	25%	30%
City booth at local events	49%	50%	51%	49%	49%	48%	48%	55%	49%	58% A	49%

## Comparisons by Geographic Area and Council District



**Table 117: Aspects of Quality of Life and Community by Area of Residence**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, as a place to live	89 BDEF	85 D	87 D	81	83	85	85	87 C	81	87 C	82	86 C	85
As a place to raise children	80	80	81	78	78	77	76	77	77	82 A C	82	80	79
As a place to attend college	82	82	81	79	83	81	80	82	81	83	83	80	81
Quality of public schools	70	66	71	70	75 B	69	71	68	70	69	69	71	70
As a place to retire	71	69	72 D E	65	65	70	66	69 C	62	73 C	70	72 C	69
Openness and acceptance of the community toward people of diverse backgrounds	66	67	69	65	68	67	67	66	65	67	77 ABCDF	68	67
Availability of affordable quality childcare	43 F	37	51 BDEF	38	38	31	33	39	35	37	51 A C D	51 ABCD	40
Availability of affordable quality housing	30 F	25	33 BEF	28 F	25	22	24	30 AD	25	24	39 ABCD	31 ACD	27
Overall quality of life in Fort Collins	81 F	82 F	82 D F	77	78	76	75	80 A	78	83 A C	79	81 A	79

**Table 118: Resident Loyalty by Area of Residence**

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Recommend living in Fort Collins to someone who asks	77 D	73 D	78 D E	66	70	73	72 C	75 C	66	76 C	71	76 C	73
Remain in Fort Collins for the next five years	81 E F	80 E F	87 BDEF	77 F	72	69	65	81 AC	74 A	83 AC	81 A	85 AC	77

**Table 119: Promotion of Social Health by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	51 E F	47	54 BEF	49 E F	42	42	40	50 A	46 A	48 A	53 A	53 AC	47

**Table 120: Quality of Neighborhoods by Area of Residence**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Your neighborhood as a place to live	82 E	83 E	87 DEF	80	77	79	77	81 C	77	84 A C	89 ABC	86 ABC	81
Your neighborhood as a place to raise children	79 E F	79 E F	84 DEF	76 E	65	70	66	76 AC	69	82 ABC	84 A C	83 ABC	76

**Table 121: Access in Neighborhood to Everyday Needs by Area of Residence**

Please rate the quality of your neighborhood on each of the items listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	68	85 ACDEF	75 AD	69	70	79 ADE	76 BC	66	71	84 ABCEF	69	74 B	74

**Table 122: Ratings of Neighborhood-related Services by Area of Residence**

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Code enforcement (weeds, rubbish/trash, etc.)	58	61	60	59	57	56	55	60	58	60	58	61	58
Noise enforcement	54	59 DEF	54	52	50	48	50	55 E	52	57 A E	43	53	53
Residential property maintenance	66	64	70 BDEF	65	62	64	62	65	64	65	70 A	69 AC	65

**Table 123: Community Engagement by Area of Residence**

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins? (Percent who had ever done each)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Visited a neighborhood park or City park	96%	94%	93%	98% C	97% C	97% C	98% F	95%	98% F	95%	94%	94%	96%
Attended a neighborhood-sponsored event	53% BDE	43%	44%	39%	35%	53% D E	51% D E	50% D E	42%	40%	34%	42%	44%
Attended a government-organized event (open house, City Council session, forum, etc.)	36% C	32%	24%	35% C	35% C	38% C	34%	36%	36%	34%	29%	29%	33%
Carpooled with other adults or children instead of driving alone	60%	57%	56%	53%	56%	62%	60%	56%	56%	61%	46%	55%	57%
Volunteered your time in Fort Collins	50% E	48%	48%	57% E	39%	60% ABCE	56% B	45%	48%	51%	58%	50%	51%
Talked to or visited with your immediate neighbors	92% BEF	84%	88% E	92% BEF	77%	84%	79%	94% ACD	85%	84%	95% A D	90% A	86%
Done a favor for a neighbor	71%	73%	77%	83% ABE	68%	74%	70%	73%	76%	70%	91% ABCD	79% A D	74%
Visited a locally owned business operating within the city	99%	98%	97%	97%	98%	99%	99%	99%	97%	98%	97%	97%	98%

**Table 124: Overall Safety in City by Area of Residence**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall safety of community members	83 DF	81 DE	84 DEF	75	76	77	77	82 ACE	76	81 C E	72	84 ACE	79

**Table 125: Ratings of Personal Safety by Area of Residence**

Please tell us how safe you feel in each of the following areas. (Average rating 0=always unsafe, 100=always safe)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Downtown Fort Collins during the day	88 CD	87 D	84	81	85	86 D	86 E	87 E F	85 E	87 E F	76	83 E	85
Downtown Fort Collins at night	70 D	71 D	66	62	66	71 D	70 C E	69 E	66 E	69 E	54	67 E	67
Your neighborhood during the day	92 F	92 F	94 D E F	90	90	88	88	91	90	93 A C	93 A	94 A B C	91
Your neighborhood at night	79	82 E F	88 ABDEF	80 E	75	76	76	76	77	83 ABC	83 A B	87 ABCD	80
Parks	80 BD	76	78	75	79	81 B D	81 CDE	80 DE	78 E	76	72	78 E	78
Natural areas/open spaces	78	78	77	77	80	80	82 BDEF	78	80 E	77	73	77	78
Recreation facilities	86 CD	87 CD	82	82	83	84	83	87 AF	84	86 F	82	82	84
Trails	79	78	75	75	77	79 D	79 E	79 E	78 E	77	71	76	77
Fort Collins overall during the day	87 D	85	86 D	82	86 D	84	84	87 CE	83	85	81	86 E	85
Fort Collins overall at night	68 D	72 DE	69 D	63	68 D	70 D	69 E	68 E	67 E	70 E	58	70 E	68
Transfort/MAX	71 CD	67	61	62	64	76 BCDE	76 CDEF	73 E F	65 E	67 E	47	64 E	67



**Table 126: Community Safety Services Ratings by Area of Residence**

Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73	74 E	76 E	70	68	72	71	72	68	75 C	74	76 C	72
Disaster response and restoration of services	72	73	78 E	74	70	76 E	74	72	70	74	77	77 C	73
Fire prevention/education	73	74	77 D E	70	70	72	71	74	69	74	71	77 A C	73
Fire response time	81	82	85 E	81	79	80	78	83	81	80	80	85 A	81
Fire services overall	80	84	85	81	82	81	81	80	81	83	87 C	85	82
Crime prevention	61	65 E F	68 ADEF	59	58	56	56	61	59	64 A C	58	67 ABCE	61
Police patrol	60	67 ADEF	66 ADEF	60	59	56	56	59	60	67 ABCE	58	66 ABC	61
Traffic enforcement	49	56 AEF	54 F	51	48	46	47	48	48	54 A BC	55	54 A C	51
Police visibility	60	64 F	62	59	63 F	57	57	61	61	63 A	61	62	61
Police response time	66	68 F	72 E F	65	63	58	59	65	65	70 A E	56	71 A E	65
Police services overall	61	69 ADF	72 ADEF	61	63	57	56	61	62 A	69 ABC	64	70 ABC	64
Animal control	63	64	67	65	65	66	65	66	65	65	61	66	65



Please rate quality of each of the following in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Business property maintenance	71	68	72	70	68	70	69	71	71	69	69	70	70
Natural Areas and Park Ranger services	83	87 C D	82	81	83	84	83	84	82	86 C F	82	82	83

Table 127: Promotion of Environmental Health by Area of Residence

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the health of the environment of Fort Collins	64	63	69 BDF	62	66 F	60	61	63	63	65	65	68 ABC	64

Table 128: Overall Quality of the Environment by Area of Residence

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall quality of environment	77	76	79 F	75	79 DF	73	75	76	74	78 C	80	78	76

**Table 129: Aspects of the Environment by Area of Residence**

Please rate the quality of the environment in Fort Collins in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Air quality	65	67 F	70 F	66	66	62	66	64	66	67	66	68	66
Recycling programs	71 F	69 F	72 F	67 F	70 F	62	64	70 A	66	72 AC	71 A	71 AC	69
Conservation efforts	74 F	73 F	73 F	72 F	74 F	66	68	72 A	73 A	75 A	72	73 A	72
Overall quality of environment	77	76	79 F	75	79 DF	73	75	76	74	78 C	80	78	76
Overall appearance of the city	85 DF	85 DF	82	79	82	80	80	84 AC	80	86 AC	82	82	82

**Table 130: Transportation Ratings by Area of Residence**

Please rate the following areas of transportation in Fort Collins. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Ease of travel by car	68 D	67 D	64	61	70 CD	65	66 E	68 E	64 E	69 E	56	64 E	66
Ease of traveling by public transportation	39	42	49 A	45	46	43	42	40	44	42	53 ABD	49 BD	44
Ease of walking	67	69	70 D	64	69	69	67	67	66	71 C	66	69	68
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	52	56	59 E F	52	51	51	51	50	50	57	56	59 AC	53
Ease of travel by bicycle	80	81	81	78	81	78	78	80	80	81	77	81	80
Availability of parking Downtown	62 DE	59	57	53	55	57	57	62 CE	55	60 E	49	58 E	57
Traffic flow	51 D	48	49 D	44	49 D	49 D	50 E	50 E	46	50 E	38	49 E	48
Street maintenance	69 DF	68 D	64	60	66 D	64	62	68 AE	64 E	70 ACEF	55	63 E	65
Availability of electric vehicle charging stations	41	47 F	54 AEF	45	38	33	39	34	42	51 A B	43	50 B	44
Northern Colorado Regional Airport	62	68 F	68 F	62	60	58	54	63 A	61	69 A C	73 A C	66 A	63

**Table 131: Community Aspects of Culture and Recreation by Area of Residence**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of arts and cultural opportunities	70 D	68	66	65	71 D	70 D	67	71 F	69	70	68	66	69
Quality of recreational opportunities	89 D	86	86	83	87 D	88 D	87	88	85	87	86	86	86
Quality of public library services	83	83	84	82	80	81	79	82	82	83 A	86 A	83	82

**Table 132: Ratings of Parks, Recreational and Cultural Programs and Facilities by Area of Residence**

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Natural areas and open space	89	91	88	88	88	91	90	90	88	90	90	88	89
Trails	90 D	91 D	88	85	89	89	87	90 C	87	92 ACF	89	88	89
Parks Overall	87 D	89 CD	85	84	87	88 D	87	88	85	89 CEF	84	85	87
Parks in my neighborhood	77	80	84 A	79	81	84 A	82 B	75	80	82 B	83 B	83 B	81
Dog parks	65	72 F	79 ADEF	69	65	64	66	67	66	69	74	77 ABCD	69
Timberline Recycling Center	83 F	82	80	81	83 F	78	77	82 A	82 A	83 A	80	80	81
Cemeteries	77	81	82	75	79	78	79	78	77	78	76	83	79
Golf courses	70	78 AF	75	74	74	69	71	66	73	79 A B	74	76 B	73

Please rate the quality of each of the programs or facilities listed below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Athletic fields	74	77 D	77 D	71	79 D	78 D	78 E	75	75	77 E	70	77	76
Northside Aztlan Community Center	81 CD	82 CD	74	74	77	77	75	82 ACF	75	81 A C	79	76	78
Fort Collins Senior Center	79	77	77	81	79	78	78	79	79	78	83	78	79
Edora Pool Ice Center (EPIC)	77	75	75	79	76	80	78	77	78	78	81	74	77
Foothills Activity Center	77	76	74	71	79	72	73	78	73	75	72	75	74
Mulberry Pool	63	67	62	62	70 F	61	64	58	66 B	67 B	65	63	64
The Farm at Lee Martinez Park	79	83	79	84	80	80	76	81	81 A	84 A F	84	79	81
The Gardens on Spring Creek	83	86	84	87	88 AC	86	85	83	85	88 B	91 A B	85	86
Pottery studio	79	79	74	73	84 D	77	81	82 C	73	76	78	76	77
Art in Public Places program	80	81	78	81	82	81	78	81	83 F	82	83	78	80
Lincoln Center programs	78	80 D	79	75	81 D	78	78	79	76	79	82	79	78
Fort Collins Museum of Discovery	79	84 A	81	83	85 A	81	80	80	84	85 A	81	82	82
Adult recreation programs	71	73	70	71	69	67	65	69	71	75 A	75 A	71	71
Senior recreation programs	74	73	74	71	75	69	71	69	71	76	72	73	73
Youth/teen recreation programs	71	69	71	68	75	69	75	67	71	71	69	68	70

**Table 133: Ratings of City as a Place to Work by Area of Residence**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
As a place to work	74	73	77 DF	69	74 D	71	70	72	73	75 A	73	77 A	73

**Table 134: Community Aspects of Economic Health by Area of Residence**

Please rate Fort Collins as a community on each of the items listed below. Average rating on 100-point scale (0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Quality of shopping opportunities	68 D	68 D	70 D	63	67	66	65	69	67	67	62	69	67
Quality of dining opportunities	70 F	73 DF	76 ADF	68 F	72 F	62	64	69 A	70 A	72 A	77 A	75 ABC	70
Quality of entertainment opportunities	72 BCD	67	67	66	69	72 D	71 E F	72 E F	68	69	62	66	69
Availability of job opportunities	53	56	59 F	55	55	51	52	53	54	55	63 ABCD	58 A	55
Availability of quality healthcare	72	75 F	78 ADEF	71	71	70	70	70	69	76 ABC	76	79 ABC	73

**Table 135: Business Support and Promotion of Economic Health by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Promotion of the economic health of Fort Collins	58 D	56	62 D F	51	57 D	55	56	57	51	58 C	57	61 C	56
Support of businesses	63	60	67 BDF	59	67 BDF	60	61	63	62	61	61	66	63

**Table 136: Business Health by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Encouraging a variety of businesses	60	60	67 ABDF	56	65 D F	56	58	57	60	62	60	66 AB	61
Retaining existing businesses	51	51	55 F	51	56 F	49	50	52	53	51	50	55	52
Attracting new businesses	54 B	47	58 B	52	61 ABDF	53	54	53	55	51	54	57 D	54

**Table 137: Response to COVID-19 Pandemic by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Response to the COVID-19 pandemic / 2023 COVID-19 pandemic recovery	70 CD	67	62	63	67	66	64	70 AF	66	68 F	68	61	66

**Table 138: City Government Ratings by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Managing and planning for growth	53 BDF	45	53 BDF	44	51 BDF	43	44	52 AE	48 E	48 E	39	52 A E	48
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	55 BDF	49	56 BDF	47	52 F	45	46	55 AE	51	51	43	54 A E	51
Efficient operation of programs and services	66 D	65	64	60	66 D	61	61	63	65	67 A E	59	64	64
Encouraging sustainability in the community	66	64	70 BDF	63	67	61	64	63	65	65	64	70 ABCD	65
Partnering with the community to address climate change	58	53	63 BDEF	56	56	54	54	57	56	54	62	62 ACD	56
Overall direction of the City	64 BDF	57	62 D	54	62 D	58	58 E	63 E	59 E	60 E	48	61 E	60
Welcoming community member involvement	62 F	60	65 F	60	65 F	55	57	62	63 A	60	60	63 A	61
Listening to community members	56 D	52	56	49	57 D F	49	50	57 E	54 E	53	44	55 E	53
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	68 F	69 F	70 F	64	71 D F	61	61	68 A	67 A	70 A	73 A	67 A	67
Creating a welcoming, inclusive community where all community members feel a sense of belonging	68 F	63	70 BDF	63	69 D F	61	60	67 A	65 A	66 A	71 A	68 A	65



**Table 139: Contact with City Employees by Area of Residence**

Percent yes	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	62% D	60% D	53%	48%	56%	73% ABCDE	69% C F	61% C	48%	61% C	62%	57%	59%

**Table 140: Users Ratings of City Employees by Area of Residence**

Thinking about your most recent contact, please rate City employee(s) on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Courtesy	86	85	86	86	88	84	84	85	90 A F	86	83	83	86
Promptness	79	76	80	80	80	79	77	80	82	78	76	78	79
Knowledge	81	80	85	79	84	78	79	80	83	82	75	83	81
Making you feel valued	74	74	80 F	77	80 F	70	70	74	82 A B	76	70	78 A	76
Overall impression	80	78	80	78	82	75	76	79	82	80	77	79	79

**Table 141: Non-users Ratings of City Employees by Area of Residence**

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins residents. Please rate City employees on each of the items below. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Courtesy	76	77 E	74	80 E	69	81 E	76	75	76	77	73	75	76
Promptness in responding to inquiries and service requests	71	72	72	69	64	79 E	69	71	69	73	60	73	71
Making community members or customers feel valued	67	70	68	70	61	79 AE	71	70	69	68	61	70	69

**Table 142: Fort Collins Utilities Ratings by Area of Residence**

Thinking about all aspects of your utility services provided by Fort Collins Utilities (e.g., reliability, price, your bill, billing/payment services, etc.), please rate the overall quality of each of the following services. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
The overall quality of Fort Collins Utilities	82 DE	81	81	77	77	79	78	80 C	76	83 A C	80	81 C	79
Your overall impression of Fort Collins Utilities	80 DE	79 D	79 D	72	75	77 D	76	78	74	81 ACE	74	79 C	77

**Table 143: Likelihood of Using and Recommending Connexion by Area of Residence**

Please indicate how likely or unlikely you are to do each of the following: (Average rating 0=very unlikely, 100=very likely).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Sign up for Connexion internet, TV or phone service when available to you	71	74 E	68	75 E	64	78 CE	76 E	74 E	72	72	60	69	72
Recommend Connexion service to a friend, relative or colleague	71 E	76 E	70 E	76 E	57	79 E	71	74	68	75	66	70	71

**Table 144: Overall Quality of City Services by Area of Residence**

(Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	75 D	75	76 D	71	75 D	74	74	75	72	76 C	73	76 C	74

**Table 145: Budget Priorities by Area of Residence**

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Council District						Geographic area of residence						Overall
		D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	More effort	48%	63%	57%	66%	61%	49%	50%	50%	68%	61%	55%	56%	57%
	Same effort	47%	36%	41%	30%	36%	44%	44%	44%	29%	37%	35%	43%	39%
	Less effort	5%	1%	2%	4%	3%	6%	5%	5%	3%	1%	10%	2%	4%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	More effort	47%	45%	38%	43%	52%	59%	53%	47%	48%	47%	44%	41%	47%
	Same effort	47%	48%	52%	49%	46%	38%	45%	48%	46%	45%	48%	50%	47%
	Less effort	6%	7%	10%	8%	3%	3%	2%	5%	6%	8%	9%	9%	6%
Neighborhood and Community Vitality: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	More effort	58%	64%	46%	53%	58%	70%	68%	61%	56%	62%	38%	49%	58%
	Same effort	36%	30%	44%	41%	39%	26%	29%	34%	40%	32%	47%	42%	36%
	Less effort	5%	6%	10%	6%	3%	4%	3%	4%	4%	6%	15%	9%	6%
Safety: Includes police, fire, stormwater, emergency medical response, and building inspection	More effort	17%	24%	32%	28%	22%	19%	18%	14%	27%	24%	28%	32%	23%
	Same effort	81%	75%	66%	71%	73%	70%	72%	82%	70%	75%	70%	67%	73%
	Less effort	3%	1%	2%	1%	5%	10%	10%	3%	3%	2%	2%	2%	4%

Please select the option that best describes how you think the City should address each of the following aspects of the community.		Council District						Geographic area of residence						Overall
		D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	More effort	17%	29%	25%	26%	30%	30%	31%	22%	27%	24%	31%	25%	26%
	Same effort	77%	68%	72%	71%	68%	69%	68%	73%	70%	72%	66%	73%	71%
	Less effort	5%	3%	3%	3%	2%	1%	1%	5%	3%	4%	3%	2%	3%
Transportation and Mobility: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport	More effort	51%	48%	56%	63%	55%	68%	63%	54%	57%	51%	63%	55%	57%
	Same effort	47%	50%	41%	36%	44%	30%	36%	44%	42%	47%	33%	41%	41%
	Less effort	2%	2%	3%	2%	1%	2%	1%	2%	1%	2%	4%	4%	2%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	More effort	16%	26%	16%	29%	20%	28%	25%	18%	27%	22%	26%	18%	23%
	Same effort	76%	68%	74%	66%	77%	61%	66%	76%	69%	71%	68%	72%	70%
	Less effort	8%	7%	10%	4%	3%	11%	9%	7%	4%	7%	6%	9%	7%

**Table 146: Ratings of Informing Residents by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Informing community members	54	57 F	61 ADF	54	57 F	50	49	54	56 A	57 A	53	60 A	55

**Table 147: Providing Information and Opportunities to Participate by Area of Residence**

Please rate the City's performance in each of the following areas. (Average rating 0=very bad, 100=very good).	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
Providing opportunities to participate in government activities	60	62 DF	63 DEF	55	56	55	52	61 A	57	61 A	56	62 A	59
Providing volunteer opportunities to community members	64	66	68 D	61	63	62	62	64	61	66	63	68 C	64
Providing emergency information	65	67 D	67 D	61	65	66	65	66	63	67	66	66	65

Table 148: Sources of Information by Area of Residence

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	
The City of Fort Collins local channels 14 and 881	10%	14%	12%	12%	12%	9%	11%	12%	10%	10%	19%	13%	12%
Online video FCTV on www.fcgov.com/FCTV	26% C	23% C	12%	23% C	25% C	18%	20%	27% F	21%	22%	30% F	13%	21%
City's website (www.fcgov.com)	93% B C	84%	81%	93% B C	87%	91% B C	86%	93% ADF	95% ADF	85%	86%	82%	88%
City News eNewsletter	35%	34%	39%	39%	40%	41%	35%	31%	41%	39%	43%	40%	38%
Newsletters or brochures from City departments	64% B	52%	56%	58%	59%	59%	55%	65% D	60%	54%	56%	60%	58%
City employees or departments (e.g., contacting by phone, email or in person)	65%	59%	66%	62%	57%	66%	60%	66%	61%	58%	71%	67%	63%
Tracks and Trails (the guide to natural areas activities)	60%	69%	78% A	69%	69%	73% A	69% B	57%	68% B	71% B	75% B	79% ABC	69%
"Recreator" (guide to recreation programs)	65%	77% AEF	73% E	70%	62%	66%	62%	62%	74% A B	71% A	61%	76% A B	69%
Word of mouth	94%	94%	90%	93%	91%	91%	93%	93%	92%	93%	90%	91%	92%
Newspaper (print or online)	57%	48%	59%	66% B E	51%	64% B E	57%	58%	58%	50%	75% ABCD	61% D	57%
Radio	41%	45%	44%	49%	48%	47%	45%	41%	51%	45%	44%	44%	45%
Television news	21%	32% A E	41% AEF	44% ABEF	20%	28%	25%	21%	31% B	29%	56% ABCD	43% ABCD	31%
Social media (Facebook, X/Twitter, Nextdoor, etc.)	70%	75%	66%	76%	75%	70%	72%	67%	76% B	74%	77%	68%	72%
OurCity Platform (ourcity.fcgov.com)	19%	16%	22%	28% B	21%	30% ABE	26% D	22%	30% D F	15%	21%	21%	23%

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs. (Percent at least sometimes)	Council District						Geographic area of residence						Overall
	D1	D2	D3	D4	D5	D6	NW	NE	WC	EC	SW	SE	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Engage Platform (engage.fcgov.com)	25% B C	15%	8%	22% C	21% C	27% B C	27% DEF	23% F	25% F	18% F	15%	8%	20%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	31% C	26%	21%	32% C	36% C	33% C	32% F	30%	33% F	30%	35%	22%	30%
City booth at local events	48% C	50% C	38%	55% C	46%	54% C	50% F	49%	53% F	53% F	44%	39%	49%



## Appendix E: Detailed Benchmark Comparisons

### Comparison Data

Polco's database of comparative resident opinion comprises resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on the City of Fort Collins Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. National benchmark comparisons and Front Range benchmark comparisons have been provided when similar questions on the City of Fort Collins Community Survey are included in Polco's database.

### Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Fort Collins' "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Fort Collins' rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Fort Collins' rating to the benchmark.

In that final column, Fort Collins' results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Fort Collins' average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Fort Collins' average rating was more than 20 points different when compared to the benchmark.

## National Benchmark Comparisons

**Table 149: Quality of Life**

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	83%	278	581	Similar
Overall, as a place to live	87%	251	555	Similar
Recommend living in Fort Collins to someone who asks	81%	344	511	Similar
Remain in Fort Collins for the next five years	82%	315	514	Similar

**Table 150: Governance**

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	52%	305	536	Similar
Welcoming community member involvement	52%	215	535	Similar
Overall impression	79%	224	549	Similar
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	77%	203	553	Similar

**Table 151: Economy**

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	61%	171	515	Similar
As a place to work	71%	191	554	Similar
Availability of job opportunities	37%	279	528	Similar

**Table 152: Mobility**

<b>Mobility Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Traffic flow	29%	386	530	Similar
Ease of travel by car	59%	359	521	Similar
Ease of traveling by public transportation	27%	250	488	Similar
Ease of travel by bicycle	82%	20	517	Much higher
Ease of walking	62%	255	523	Similar
Availability of parking Downtown	44%	329	490	Similar
Traffic enforcement	33%	492	538	Lower
Street maintenance	56%	103	560	Higher
Carpooled with other adults or children instead of driving alone	57%	47	491	Higher

**Table 153: Community Design**

<b>Community Design Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall appearance of the city	87%	94	519	Higher
Your neighborhood as a place to live	81%	324	527	Similar
Availability of affordable quality housing	9%	462	534	Lower
Code enforcement (weeds, rubbish/trash, etc.)	45%	204	534	Similar

**Table 154: Safety**

<b>Safety Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall safety of community members	82%	262	537	Similar
Police services overall	57%	510	567	Lower
Crime prevention	50%	407	535	Similar
Animal control	57%	361	506	Similar
EMS/Fire services overall	84%	438	538	Similar
Fire prevention/education/outreach	68%	361	503	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	179	502	Similar
Your neighborhood during the day	95%	269	520	Similar
Downtown Fort Collins during the day	91%	283	518	Similar

**Table 155: Natural Environment**

<b>Natural Environment Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall quality of environment	80%	269	519	Similar
Air quality	62%	410	503	Similar
Natural areas and open space	93%	8	475	Much higher
Recycling programs	61%	319	525	Similar

**Table 156: Parks and Recreation**

<b>Parks and Recreation Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Parks Overall	92%	82	538	Similar
Quality of recreational opportunities	89%	35	523	Higher
Adult recreation programs	65%	268	518	Similar

**Table 157: Health and Wellness**

<b>Health and Wellness Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Availability of quality healthcare	68%	94	496	Higher

**Table 158: Education, Arts, and Culture**

<b>Education, Arts, and Culture Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Quality of arts and cultural opportunities	64%	158	519	Similar
Quality of public library services	83%	297	500	Similar
Availability of affordable quality childcare	16%	441	503	Lower
Quality of public schools	66%	261	506	Similar

**Table 159: Inclusivity and Engagement**

<b>Inclusivity and Engagement Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
As a place to raise children	80%	308	563	Similar
As a place to retire	65%	314	560	Similar
Openness and acceptance of the community toward people of diverse backgrounds	61%	175	524	Similar
Providing volunteer opportunities to community members	56%	395	501	Similar
Providing opportunities to participate in government activities	45%	405	502	Similar

**Table 160: Participation**

<b>Participation Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	59%	45	527	Higher
Volunteered your time in Fort Collins	51%	39	496	Higher

## Front Range Benchmark Comparisons

**Table 161: Quality of Life**

Quality of Life Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall quality of life in Fort Collins	83%	12	32	Similar
Overall, as a place to live	87%	13	31	Similar
Recommend living in Fort Collins to someone who asks	81%	15	24	Similar
Remain in Fort Collins for the next five years	82%	11	23	Similar

**Table 162: Governance**

Governance Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Overall direction of the City	52%	13	29	Similar
Welcoming community member involvement	52%	8	31	Similar
Overall impression	79%	10	29	Similar
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	77%	8	31	Similar

**Table 163: Economy**

Economy Items	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Quality of shopping opportunities	61%	6	28	Higher
As a place to work	71%	8	32	Higher
Availability of job opportunities	37%	9	28	Similar

**Table 164: Mobility**

<b>Mobility Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Traffic flow	29%	19	27	Similar
Ease of travel by car	59%	20	29	Similar
Ease of traveling by public transportation	27%	8	25	Similar
Ease of travel by bicycle	82%	4	28	Higher
Ease of walking	62%	14	29	Similar
Availability of parking Downtown	44%	12	21	Similar
Traffic enforcement	33%	26	29	Similar
Street maintenance	56%	3	30	Higher
Carpooled with other adults or children instead of driving alone	57%	4	22	Similar

**Table 165: Community Design**

<b>Community Design Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall appearance of the city	87%	4	25	Higher
Your neighborhood as a place to live	81%	18	29	Similar
Availability of affordable quality housing	9%	22	26	Similar
Code enforcement (weeds, rubbish/trash, etc.)	45%	6	29	Similar



**Table 166: Safety**

<b>Safety Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall safety of community members	82%	13	25	Similar
Police services overall	57%	24	30	Similar
Crime prevention	50%	17	26	Similar
Animal control	57%	16	27	Similar
EMS/Fire services overall	84%	15	24	Similar
Fire prevention/education/outreach	68%	12	21	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	2	24	Higher
Your neighborhood during the day	95%	15	25	Similar
Downtown Fort Collins during the day	91%	15	25	Similar

**Table 167: Natural Environment**

<b>Natural Environment Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Overall quality of environment	80%	11	25	Similar
Air quality	62%	13	23	Similar
Natural areas and open space	93%	2	23	Much Higher
Recycling programs	61%	11	24	Similar

**Table 168: Parks and Recreation**

<b>Parks and Recreation Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Parks Overall	92%	5	24	Higher
Quality of recreational opportunities	89%	5	27	Higher
Adult recreation programs	65%	18	27	Similar

**Table 169: Health and Wellness**

<b>Health and Wellness Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Availability of quality healthcare	68%	1	23	Higher

**Table 170: Education, Arts, and Culture**

<b>Education, Arts, and Culture Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Quality of arts and cultural opportunities	64%	7	26	Higher
Quality of public library services	83%	13	24	Similar
Availability of affordable quality childcare	16%	19	24	Similar
Quality of public schools	66%	7	24	Similar

**Table 171: Inclusivity and Engagement**

<b>Inclusivity and Engagement Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
As a place to raise children	80%	15	32	Similar
As a place to retire	65%	14	32	Similar
Openness and acceptance of the community toward people of diverse backgrounds	61%	5	27	Similar
Providing volunteer opportunities to community members	56%	16	24	Similar
Providing opportunities to participate in government activities	45%	20	26	Similar

**Table 172: Participation**

<b>Participation Items</b>	<b>Percent positive</b>	<b>Rank</b>	<b>Number of communities in comparison</b>	<b>Comparison to benchmark</b>
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	59%	2	27	Higher
Volunteered your time in Fort Collins	51%	1	23	Much Higher

## Appendix F: Comparisons of Survey Results by Year

This appendix contains the average ratings for all evaluative questions compared by year; the percent positive is shown for questions on a non-evaluative scale that have trend data. Differences between 2023 and 2024 can be considered “statistically significant” if they are plus or minus three points or more on the 100-point scale or plus or minus five percentage points or more around any given percent.

**Table 173: Promotion of Social Health of the Community Compared by Year**

Please rate the City's performance in each of the following areas.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	47	47	51	52	50	.	.	.	.	.	.	.	.	.	.

**Table 174: Aspects of Quality of Life and Community Compared by Year**

Please rate Fort Collins as a community on each of the items listed below.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, as a place to live	85	84	86	88	86	88	89	89	91	90	88	88	79	81	80
Availability of affordable quality housing	27	25	26	29	34	32	31	38	53	54	58	52	40	43	37
Quality of public schools	70	71	73	75	77	78	80	82	80	80	77	76	76	.	.
As a place to raise children	79	79	80	82	84	83	84	87	87	86	84	83	81	84	81
As a place to retire	69	68	69	73	74	73	73	79	80	79	79	77	76	73	74
As a place to attend college	81	80	82	81	81	82	83	85	84	85	85	84	81	84	84
Openness and acceptance of the community toward people of diverse backgrounds	67	64	67	65	65	67	71	72	76	72	69	70	64	67	64
Availability of affordable quality childcare	40	41	42	43	38	.	.	.	.	.	.	.	.	.	.
Overall quality of life in Fort Collins	79	79	80	81	81	82	84	85	86	84	83	82	.	.	.

**Table 175: Resident Loyalty Compared by Year**

Please indicate how likely or unlikely you are to do each of the following:	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Recommend living in Fort Collins to someone who asks	73	74	74	79	78	79	79	.	.	.	.	.	.	.	.
Remain in Fort Collins for the next five years	77	76	77	77	78	77	80	.	.	.	.	.	.	.	.

**Table 176: Quality of Neighborhoods Compared by Year**

Please rate the quality of your neighborhood on each of the items listed below.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Your neighborhood as a place to live	81	80	80	81	82	83	82	83	82	80	78	80	80	.	.
Your neighborhood as a place to raise children	76	75	77	78	77	78	77	77	75	75	72	73	78	.	.
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	74	73	78	80	79	80	79	79	.	.	.	.	.	.	.

**Table 177: Ratings of Neighborhood-related Services Compared by Year**

Please rate quality of each of the following in Fort Collins.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Code enforcement (weeds, rubbish/trash, etc.)	58	58	60	62	64	64	62	64	65	66	63	63	.	.	.
Noise enforcement	53	55	57	60	60	63	61	62	65	66	.	.	.	.	.
Residential property maintenance	65	65	64	67	68	68	69	70	70	69	67	68	.	.	.

**Table 178: Overall Safety in City Compared by Year**

<b>Please rate Fort Collins as a community on each of the items listed below.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Overall safety of community members	79	77	79	81	81	81	82	81	84	83	81	81	72	76	78

**Table 179: Ratings of Personal Safety Compared by Year**

<b>Please tell us how safe you feel in each of the following areas.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Downtown Fort Collins during the day	85	86	88	87	88	87	87	89	93	92	88	88	86	.	.
Downtown Fort Collins at night	67	65	67	68	68	68	66	68	71	69	70	69	67	.	.
Your neighborhood during the day	91	91	92	92	92	91	92	93	94	93	91	91	89	.	.
Your neighborhood at night	80	79	79	79	80	79	81	81	82	81	78	78	79	.	.
Parks	78	77	78	81	79	77	77	79	79	80	80	79	76	.	.
Natural areas/open spaces	78	78	78	80	79	79	79	79	80	79	80	78	.	.	.
Recreation facilities	84	81	82	85	84	84	84	84	86	83	84	82	79	.	.
Trails	77	77	77	79	78	77	78	78	78	77	76	74	72	.	.
Fort Collins overall during the day	85	84	86	86	86	86	87	87	90	88	.	.	.	.	.
Fort Collins overall at night	68	68	70	73	71	71	71	72	74	73	.	.	.	.	.
Transfort/MAX	67	64	68	72	71	.	.	.	.	.	.	.	.	.	.

**Table 180: Community Safety Services Ratings Compared by Year**

<b>Please rate the quality of each of the following in Fort Collins.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	72	71	70	77	76	75	77	76	77	75	.	.	.	.	.
Disaster response and restoration of services	73	72	72	76	75	75	77	76	78	NA	.	.	.	.	.
Fire prevention/education	73	70	68	74	73	75	74	77	76	75	.	.	.	.	.
Fire response time	81	80	79	81	82	81	83	83	83	81	.	.	.	.	.
Fire services overall	82	80	79	83	82	81	82	82	82	81	86	86	.	85	87
Crime prevention	61	59	60	69	68	70	69	69	71	70	74	72	.	.	.
Police patrol	61	58	62	66	70	70	69	69	73	72	72	72	.	.	.
Traffic enforcement	51	49	55	60	62	63	62	62	67	69	68	68	.	61	61
Police visibility	61	61	62	68	70	71	69	70	72	72	71	72	.	.	.
Police response time	65	63	67	71	75	73	72	73	74	72	70	71	.	74	76
Police services overall	64	61	66	69	74	73	70	71	74	72	70	71	.	.	.
Animal control	65	63	65	68	68	69	69	65	68	69	67	70	.	.	.
Business property maintenance	70	66	67	71	71	72	72	71	73	73	71	72	.	.	.
Natural Areas and Park Ranger services	83	82	81	82	82	80	79	79	78	78	.	.	.	.	.

**Table 181: Promotion of Environmental Health of the Community Compared by Year**

Please rate the City's performance in each of the following areas.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the health of the environment of Fort Collins	64	62	62	68	66	.	.	.	.	.	.	.	.	.	.

**Table 182: Overall Quality of the Environment Compared by Year**

Please rate the quality of the environment in Fort Collins in each of the following areas.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall quality of environment	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.

**Table 183: Aspects of the Environment Compared by Year**

Please rate the quality of the environment in Fort Collins in each of the following areas.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Air quality	66	62	64	68	70	72	74	78	83	80	80	78	71	67	63
Recycling programs	69	67	69	74	73	77	80	77	80	79	77	76	71	68	69
Conservation efforts	72	70	71	75	74	76	79	77	79	78	78	75	.	.	.
Overall quality of environment	76	74	73	78	77	79	81	81	83	81	81	80	76	.	.
Overall appearance of the city	82	79	80	82	83	84	83	83	84	81	80	82	78	75	70

**Table 184: Transportation Ratings Compared by Year**

<b>Please rate the following areas of transportation in Fort Collins.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Ease of travel by car	66	65	66	62	58	56	53	51	61	65	61	57	50	.	.
Ease of traveling by public transportation	44	45	48	56	56	58	59	57	56	54	48	51	38	.	.
Ease of walking	68	67	68	74	73	68	67	67	71	71	67	68	60	.	.
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs)	53	51	59	.	.	.	.	.	.	.	.	.	.	.	.
Ease of travel by bicycle	80	80	81	80	81	81	79	77	79	81	78	78	68	.	.
Availability of parking Downtown	57	56	51	53	52	51	47	46	49	51	51	52	.	.	.
Traffic flow	48	49	48	45	38	38	37	33	45	50	48	44	.	32	27
Street maintenance	65	62	62	63	66	64	65	57	61	61	52	60	.	59	59
Availability of electric vehicle charging stations	44	45	44	51	.	.	.	.	.	.	.	.	.	.	.
Northern Colorado Regional Airport	63	49	55	45	.	.	.	.	.	.	.	.	.	.	.

**Table 185: Community Aspects of Culture and Recreation Compared by Year**

<b>Please rate Fort Collins as a community on each of the items listed below.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Quality of arts and cultural opportunities	69	69	65	67	72	72	72	71	74	70	68	69	67	.	.
Quality of recreational opportunities	86	85	85	85	85	86	85	85	86	84	83	81	81	.	.
Quality of public library services	82	80	82	82	82	82	84	83	81	81	79	77	75	76	78



**Table 186: Ratings of Parks, Recreational and Cultural Programs and Facilities Compared by Year**

<b>Please rate the quality of each of the programs or facilities listed below.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Natural areas and open space	89	87	86	89	88	88	89	88	87	86	85	84	82	78	76
Trails	89	87	86	89	89	89	90	89	88	87	86	86	83	82	81
Parks Overall	87	85	85	88	87	88	88	87	87	86	84	85	82	83	83
Parks in my neighborhood	81	78	80	.	.	.	.	.	.	.	.	.	.	.	.
Dog parks	69	68	72	.	.	.	.	.	.	.	.	.	.	.	.
Timberline Recycling Center	81	78	79	.	.	.	.	.	.	.	.	.	.	.	.
Cemeteries	79	73	76	81	78	78	80	79	81	78	75	75	74	73	72
Golf courses	73	68	76	78	77	78	80	79	79	78	76	79	78	78	78
Athletic fields	76	74	75	78	79	78	81	79	81	80	78	79	76	78	77
Northside Aztlan Community Center	78	73	79	79	82	81	81	81	80	81	80	79	67	.	.
Fort Collins Senior Center	79	78	79	80	82	82	82	84	82	82	81	82	83	.	.
Edora Pool Ice Center (EPIC)	77	74	75	77	80	80	78	78	79	79	78	78	79	.	.
Foothills Activity Center	74	71	72	74	79	78	.	.	.	.	.	.	.	.	.
Mulberry Pool	64	61	64	70	72	72	72	74	74	75	74	71	72	.	.
The Farm at Lee Martinez Park	81	77	81	81	83	81	82	81	81	80	79	79	81	.	.
The Gardens on Spring Creek	86	84	84	86	85	85	85	85	84	84	81	82	76	.	.
Pottery studio	77	73	76	78	81	76	77	79	80	77	76	74	74	.	.
Art in Public Places program	80	81	81	81	81	82	82	79	80	78	72	74	67	.	.
Lincoln Center programs	78	78	79	79	80	81	80	80	80	80	76	77	76	77	78
Fort Collins Museum of Discovery	82	83	82	83	84	85	84	84	83	78	71	70	72	70	72
Adult recreation programs	71	70	71	76	75	76	76	75	78	76	74	73	73	71	74

Please rate the quality of each of the programs or facilities listed below.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Senior recreation programs	73	74	74	77	79	77	78	78	80	78	77	78	78	75	78
Youth/teen recreation programs	70	71	73	77	76	76	76	75	78	77	74	72	67	69	63

Table 187: Ratings of City as a Place to Work Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
As a place to work	73	72	75	76	75	76	76	76	77	77	73	71	.	66	73

Table 188: Community Aspects of Economic Health Compared by Year

Please rate Fort Collins as a community on each of the items listed below.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Quality of shopping opportunities	67	66	73	73	72	73	75	72	72	70	68	68	66	.	.
Quality of dining opportunities	70	73	78	79	78	82	83	82	82	83	80	81	80	.	.
Quality of entertainment opportunities	69	69	71	69	72	75	75	73	73	69	68	67	68	.	.
Availability of job opportunities	55	56	61	59	60	58	60	57	55	52	48	49	50	.	.
Availability of quality healthcare	73	73	77	79	77	77	75	77	76	77	74	73	.	.	.

**Table 189: Business Support and Promotion of Economic Health Compared by Year**

Please rate the City's performance in each of the following in Fort Collins.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Promotion of the economic health of Fort Collins	56	55	59	62	62	68	69	69	67	65	57	57	56	.	.
Support of businesses	63	63	63	66	65	70	70	69	70	69	63	63	.	.	.

**Table 190: Business Health Compared by Year**

Please rate the City's performance in each of the following in Fort Collins.	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Encouraging a variety of businesses	61	60	62	65	66	66	69	69	.	.	.	.	.	.	.
Retaining existing businesses	52	54	56	61	56	62	64	65	.	.	.	.	.	.	.
Attracting new businesses	54	55	57	62	62	65	67	66	.	.	.	.	.	.	.

**Table 191: Overall Quality of City Services Compared by Year**

	2024	2023	2022	2021	2019	2018	2017	2015	2013	2012	2010	2008	2006	2003	2001
Overall, how would you rate the quality of the services provided by the City of Fort Collins?	74	73	73	76	76	78	81	79	79	78	74	73	.	.	.

**Table 192: City Government Ratings Compared by Year**

<b>Please rate the City's performance in each of the following in Fort Collins.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Managing and planning for growth	48	48	51	54	57	57	57	58	63	62	59	53	43	44	40
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	51	50	52	57	60	.	.	.	.	.	.	.	.	.	.
Efficient operation of programs and services	64	63	64	67	67	70	68	66	69	66	63	63	53	.	.
Encouraging sustainability in the community	65	63	65	68	67	71	74	71	72	71	.	.	.	.	.
Partnering with the community to address climate change	56	55	54	.	.	.	.	.	.	.	.	.	.	.	.
Overall direction of the City	60	60	60	63	67	67	68	68	71	70	65	63	.	.	.
Welcoming community member involvement	61	60	62	66	67	67	69	71	71	70	64	66	48	.	.
Listening to community members	53	51	56	60	59	60	62	61	63	63	58	57	55	.	.
Informing community members	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62
Providing opportunities to participate in government activities	59	57	58	60	64	66	65	64	.	.	.	.	.	.	.

**Table 193: Contact with City Employees Compared by Year**

<b>Percent yes</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?	59%	60%	52%	51%	53%	56%	53%	54%	54%	55%	46%	46%	55%	58%	58%

**Table 194: Users Ratings of City Employees Compared by Year**

<b>Thinking about your most recent contact, please rate City employee(s) on each of the items below.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Courtesy	86	84	85	83	85	86	86	84	85	84	82	81	83	81	84
Promptness	79	80	79	80	80	82	79	81	79	79	76	76	77	75	77
Knowledge	81	80	83	81	79	81	82	81	79	79	79	77	78	77	78
Making you feel valued	76	75	76	75	77	75	77	75	74	75	75	75	75	75	76
Overall impression	79	79	81	78	80	80	80	79	79	78	78	77	.	.	.

*This question was asked only of those who reported having had phone or in-person contact with any City employee(s) within the last 12 months*

**Table 195: Non-users Ratings of City Employees Compared by Year**

<b>Although you may not have had any recent personal contact with City employees, please rate City employees on each of the items below.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Courtesy	76	75	76	75	75	78	78	74	77	76	80	72	72	73	69
Promptness in responding to inquiries and service requests	71	70	73	72	70	73	73	74	74	74	67	68	66	69	65
Making community members or customers feel valued	69	68	70	71	69	74	74	71	73	72	72	69	67	67	64

*This question was asked only of those who reported no phone or in-person contact with any City employee(s) within the last 12 months*

**Table 196: Ratings of Informing Residents Compared by Year**

<b>Please rate the City's performance in each of the following in Fort Collins.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Informing community members	55	56	59	63	63	64	66	67	71	70	66	67	62	63	62

**Table 197: Providing Information and Opportunities to Participate Compared by Year**

<b>Please rate the City's performance in each of the following in Fort Collins.</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Providing opportunities to participate in government activities	59	57	58	60	64	66	65	64	.	.	.	.	.	.	.
Providing volunteer opportunities to community members	64	65	64	65	69	68	.	.	.	.	.	.	.	.	.
Providing emergency information	65	64	64	68	68	67	68	70	.	.	.	.	.	.	.

Table 198: Sources of Information Compared by Year

<b>Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
The City of Fort Collins local channels 14 and 881	12%	13%	13%	16%	12%	20%	20%	22%	30%	30%	36%	41%	35%	28%	26%
Online video FCTV on <a href="http://www.fcgov.com/FCTV">www.fcgov.com/FCTV</a>	21%	25%	19%	22%	22%	20%	19%	12%	17%	15%	12%	14%	.	.	.
City's website ( <a href="http://www.fcgov.com">www.fcgov.com</a> )	88%	91%	86%	82%	77%	79%	79%	79%	80%	74%	71%	72%	50%	54%	12%
City News eNewsletter	38%	40%	35%	33%	33%	63%	65%	65%	67%	63%	61%	71%	76%	76%	56%
Newsletters or brochures from City departments	58%	58%	59%	60%	59%	59%	60%	62%	64%	56%	57%	64%	67%	64%	17%
City employees or departments (e.g., contacting by phone, email or in person)	63%	60%	60%	61%	58%	56%	57%	.	.	.	.	.	.	.	.
Tracks and Trails (the guide to natural areas activities)	69%	76%	74%	76%	67%	69%	73%	68%	.	.	.	.	.	.	.
"Recreator" (guide to recreation programs)	69%	70%	67%	67%	68%	71%	66%	70%	70%	64%	62%	60%	70%	60%	40%
Word of mouth	92%	90%	88%	91%	91%	91%	90%	87%	88%	87%	85%	88%	82%	87%	54%
Newspaper (print or online)	57%	57%	61%	67%	66%	67%	70%	72%	80%	80%	81%	87%	89%	.	76%
Radio	45%	43%	47%	52%	50%	56%	55%	63%	69%	60%	64%	66%	61%	.	27%
Television news	31%	29%	35%	38%	41%	41%	45%	57%	69%	60%	65%	69%	58%	63%	.

<b>Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs. (Percent of respondents who had ever used this as a source)</b>	<b>2024</b>	<b>2023</b>	<b>2022</b>	<b>2021</b>	<b>2019</b>	<b>2018</b>	<b>2017</b>	<b>2015</b>	<b>2013</b>	<b>2012</b>	<b>2010</b>	<b>2008</b>	<b>2006</b>	<b>2003</b>	<b>2001</b>
Social media (Facebook, X/Twitter, Nextdoor, etc.)	72%	73%	70%	77%	65%	67%	63%	60%	55%	44%	.	.	.	.	.
OurCity Platform (ourcity.fcgov.com)	23%	24%	26%	20%	16%	18%	18%	.	.	.	.	.	.	.	.
Engage Platform (engage.fcgov.com)	20%	19%	17%	12%	12%	14%	.	.	.	.	.	.	.	.	.
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	30%	28%	27%	27%	22%	22%	20%	20%	17%	15%	.	.	.	.	.
City booth at local events	49%	45%	39%	41%	36%	37%	38%	41%	.	.	.	.	.	.	.



# Appendix G: Survey Methodology

## About the Survey

The City of Fort Collins Community Survey was first administered in 2001. General resident surveys, such as this one, ask recipients their perspectives about the quality of life in the city, their use of city amenities, their opinions on policy issues facing the city and their assessment of city service delivery. The City of Fort Collins funded this research. Please contact William Bevil of the City of Fort Collins at [wbevil@fcgov.com](mailto:wbevil@fcgov.com) if you have any questions about the survey.

## Developing the Questionnaire

The 2024 survey instrument was developed by starting with the version from the previous implementation in 2023. Few changes were made to the survey in order to maximize comparisons over time. In an iterative process between Fort Collins staff and Polco staff, a final six-page questionnaire was created.

## Selecting Survey Recipients

“Sampling” refers to the method by which survey recipients are chosen. The “sample” refers to all those who were given a chance to participate in the survey. A list of all households within the zip codes serving Fort Collins was purchased from Go-Dog Direct based on updated listings from the United States Postal Service, updated every three months, providing the best representation of all households in a specific geographic location. Polco used the USPS data to select the survey recipients.

A larger list than needed was pulled so that a process referred to as “geocoding” could be used to eliminate addresses from the list that were outside Fort Collins’ boundaries. Geocoding is a computerized process in which addresses are compared to electronically mapped boundaries and coded as inside or outside desired boundaries; in this case, within Fort Collins. All addresses determined to be outside the study boundaries were eliminated from the list of potential households. Each address identified as being within city boundaries was further identified as being within both geographic areas and Council Districts. A random selection was made of the remaining addresses to create a mailing list of 4,400 addresses.

To choose the 4,400 survey recipients, a systematic sampling method was applied to the list of households. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every Nth one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was randomly selected to complete the survey using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the

cover letter accompanying the questionnaire. The survey was also available online in Spanish, and all mailings contained instructions in Spanish on how to access the online survey.

In addition to the scientific, random sample, a link to an online "opt-in" survey was publicized through various community channels. This opt-in survey was identical to the scientific survey and open to all City residents. The open participation survey was also available in Spanish.

## Survey Administration and Response Rate

Each selected household was contacted two times. First, a prenotification announcement was sent on April 19, 2024, informing the household members that they had been selected to participate in the 2024 City of Fort Collins Community Survey. Approximately one week after mailing the prenotification, each household was mailed a paper survey containing a cover letter signed by Mayor Jeni Arndt and City Manager Kelly DiMartino enlisting participation. The packet also contained a postage-paid return envelope in which the survey recipients could return the completed questionnaire directly to Polco. All mailings contained instructions in both English and Spanish, and the online survey was also available in Spanish. Data collection was open through May 31, 2024. The online "opt-in" survey became available to all Fort Collins residents on May 17, 2024 and remained open for the final two weeks of data collection.

One hundred and forty four of the 4,400 surveys mailed were returned because the housing unit was vacant, or the postal service was unable to deliver the survey as addressed. Of the 4,256 households presumed to have received a survey, 557 completed the survey, providing a response rate of 13%. The response rates were calculated using AAPOR's response rate #2<sup>1</sup> for mailed surveys of unnamed persons. Additionally, 521 residents completed the online "opt-in" survey, providing a grand total of 1078 completed surveys. Two surveys were completed in Spanish.

### MARGIN OF ERROR

The 95% confidence interval (or "margin of error") quantifies the 'sampling error' or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within three percentage points of the result that would be found if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error).

While the margin of error for the survey is generally no greater than plus or minus three<sup>2</sup> percentage points around any given percent reported for the entire sample, results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise.

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<sup>1</sup> See AAPOR's Standard Definitions here: <https://aapor.org/wp-content/uploads/2024/03/Standards-Definitions-10th-edition.pdf> for more information

<sup>2</sup> Although this has become the traditional way to describe survey research precision, when opt-in results are blended with scientific results, assumptions about randomness of responses are not the same as when results come only from the random sample. Consequently other terms sometimes are used in place of "confidence interval" or "margin of error," such as "credibility intervals."

## Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, Polco would use protocols to randomly choose two of the three selected items for inclusion in the dataset. All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

## Weighting the Data

Upon completion of data collection for both the scientific (probability) and online “opt-in” (non-probability) samples, data were compared in order to determine whether it was appropriate to combine, or blend, both samples together. In the case of Fort Collins, the non-probability sample’s characteristics were similar to the probability sample, in both respondent trait and opinion, indicating that the samples could be blended. This decision reflects a growing trend in survey research toward integration of traditional scientific probability samples and non-probability samples (opt-in).

The demographic characteristics of the survey sample were compared to those found in the 2020 Census and the 2022 American Community Survey estimates for adults in the City of Fort Collins. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. Both samples were weighted independently and then combined into one final dataset.

The characteristics used for weighting were respondent gender, age, race, housing unit type (attached or detached), housing tenure (rent or own), and geographic area of residence. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in differences of opinion among subgroups
- The historical profile created and the desirability of consistently representing different groups over the years

A special software program using mathematical algorithms is used to calculate the appropriate weights. Several different weighting ‘schemes’ are tested to ensure the best fit for the data.

The results of the weighting schemes for both the scientific, random sample and open participation surveys are presented in the tables on the following pages.

**2024 City of Fort Collins Community Survey Weighting Table – Address-based Sample**

<b>Characteristic</b>	<b>Population Norm</b>	<b>Unweighted Data</b>	<b>Weighted Data</b>
<b>Housing*</b>			
Own home	52%	74%	55%
Rent home	48%	26%	45%
Detached unit	54%	66%	56%
Attached unit	46%	34%	44%
<b>Race*</b>			
White	84%	88%	84%
Not white	16%	12%	16%
<b>Ethnicity*</b>			
Not Hispanic	89%	94%	91%
Hispanic	11%	6%	9%
<b>Sex and Age*</b>			
Male	50%	44%	49%
Female	50%	56%	51%
18-34 years of age	49%	17%	42%
35-54 years of age	26%	32%	28%
55+ years of age	25%	52%	30%
Males 18-34	25%	7%	23%
Males 35-54	13%	15%	13%
Males 55+	12%	23%	13%
Females 18-34	23%	9%	22%
Females 35-54	13%	17%	14%
Females 55+	14%	30%	15%
<b>Quadrant**</b>			
Northwest	20%	17%	20%
Northeast	15%	17%	15%
West Central	22%	22%	22%
East Central	21%	22%	21%
Southwest	4%	5%	4%
Southeast	17%	17%	18%

\*Source: 2020 U.S. Census Bureau, 2022 American Community Survey Population Estimates

\*\*From geocoded USPS mailing list, April 2024

**2024 City of Fort Collins Community Survey Weighting Table – Open Participation Sample**

<b>Characteristic</b>	<b>Population Norm</b>	<b>Unweighted Data</b>	<b>Weighted Data</b>
<b>Housing*</b>			
Own home	52%	82%	60%
Rent home	48%	18%	40%
Detached unit	54%	79%	61%
Attached unit	46%	21%	39%
<b>Race*</b>			
White	84%	93%	86%
Not white	16%	7%	14%
<b>Ethnicity*</b>			
Not Hispanic	89%	97%	91%
Hispanic	11%	3%	9%
<b>Sex and Age*</b>			
Male	50%	45%	47%
Female	50%	55%	53%
18-34 years of age	49%	14%	39%
35-54 years of age	26%	39%	30%
55+ years of age	25%	48%	31%
Males 18-34	25%	6%	21%
Males 35-54	13%	18%	14%
Males 55+	12%	21%	13%
Females 18-34	23%	8%	21%
Females 35-54	13%	20%	15%
Females 55+	14%	27%	17%
<b>Quadrant**</b>			
Northwest	20%	16%	19%
Northeast	15%	18%	15%
West Central	22%	21%	22%
East Central	21%	24%	21%
Southwest	4%	9%	6%
Southeast	17%	12%	16%

\*Source: 2020 U.S. Census Bureau, 2022 American Community Survey Population Estimates

\*\*From geocoded USPS mailing list, April 2024

## Analyzing the Data

The electronic dataset was analyzed by Polco staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and mean ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix B: Complete Survey Frequencies*. Also included are results by respondent characteristics (*Appendix D: Responses to Selected Survey Questions by Respondent Characteristics*). Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they have been denoted with capital letters.

## **Appendix H: Survey Materials**

The following pages contain copies of the survey materials sent to randomly selected households within the City of Fort Collins.

Dear Fort Collins Community Member,

We invite you to help shape the future of our community! You've been randomly selected to participate in the Fort Collins 2024 Community Survey. Your feedback is important. It will impact decisions that affect our community.

To hear from a representative group of residents, the adult 18 or older in your household who most recently had a birthday should complete this survey.

**Please do not share your survey link.** This survey is for randomly selected households only. You can wait a few days for a paper survey to arrive in the mail, or go online now and complete the confidential survey at:

**[polco.us/xxplaceholder](https://polco.us/xxplaceholder)**

If you have any questions about the survey, please call 970-416-2209. Thank you for helping create a better city!

Sincerely,



Jeni Arndt  
Mayor/Alcalde

Estimado miembro de la Comunidad de Fort Collins,

¡Ayúdenos a pensar nuestro futuro! Ud. ha sido seleccionado al azar para participar en la Encuesta Comunitaria de 2024 de Fort Collins. Sus opiniones son importantes y afectarán el futuro de nuestra comunidad.

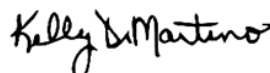
Para escuchar a un grupo representativo de residentes, el adulto de 18 años o más en su hogar que cumplió años más recientemente debe completar esta encuesta.

**Por favor no comparta el enlace de su encuesta.** Esta encuesta es únicamente para hogares seleccionados al azar. Para acceder a la encuesta en español elija la opción 'español' en la parte superior de la pantalla de la siguiente página web:

**[polco.us/xxplaceholder](https://polco.us/xxplaceholder)**

Si tiene alguna pregunta sobre la encuesta, por favor llame al 970-416-2209. ¡Gracias por ayudar a crear una ciudad mejor!

Atentamente,



Kelly DiMartino  
City Manager/Administradora de la Ciudad





**Communications & Public Involvement Office**

PO Box 580. Fort Collins, CO 80522-0580

Presorted  
First Class Mail  
US Postage  
PAID  
Boulder, CO  
Permit NO. 94

QR Code  
Placeholder

**Tell us what you think!** Complete the Fort Collins community survey by scanning the QR code.

**¡Su opinión nos interesa!** Participe en la Encuesta Comunitaria de Fort Collins escaneado el código QR.



City Manager's Office  
300 LaPorte Avenue  
PO Box 580  
Fort Collins, CO 80522  
**970.221.6505**  
970.224.6107 - fax  
fcgov.com

Dear City of Fort Collins Community Member:

Join us in shaping the future of Fort Collins! You've been randomly selected to participate in the 2024 Fort Collins Community Survey. If you've already completed the survey online, thank you.

If you have not already filled out the survey online, please fill out the enclosed survey. Your feedback is crucial since your household is among a select number invited to participate. Survey results will impact decisions that affect Fort Collins.

**Important things to keep in mind:**

- Please do not share your survey link. This survey is for randomly selected households only.
- Your responses are **confidential** and no identifying information will be shared.
- Complete the survey if you're 18 or older. If there are multiple adults in your household, have the one who most recently had a birthday fill it out. This way, the person within your household is also randomized.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

Querido Integrante de la Comunidad de Fort Collins:

¡Ayúdenos a moldear el futuro de Fort Collins! Usted ha sido seleccionado al azar para participar en la Encuesta Comunitaria de Fort Collins de 2024. Si ya completó la encuesta en línea, gracias.

Si aun no completó la encuesta, por favor siga el enlace que esta más abajo. Su participación es muy importante - especialmente porque su hogar es uno de los pocos que han sido invitados a participar.

**Algunas cosas que recordar:**

- No comparta el enlace de su encuesta. Esta encuesta es únicamente para hogares seleccionados al azar.
- Sus respuestas son **confidenciales** y no se compartirá ninguna información de identificación.
- Complete la encuesta si tiene 18 años o más. Si hay varios adultos en su hogar, el adulto que cumplió años más recientemente debe completar la encuesta.
- **Para acceder a la encuesta en español elija la opción 'español' en la parte superior del siguiente enlace:**

**polco.us/xxplaceholder**

QR Code  
Placeholder

If you have any questions about the survey, please call or email the Communications & Public Involvement Office at 970-416-2209 or cpiocom@fcgov.com.

Thank you for your time and participation!

Si tiene alguna pregunta acerca de la encuesta o para solicitar una encuesta en español, favor de llamar la Oficina de Comunicaciones y Participación Pública al 970-416-2209 o mandar un correo electrónico a cpiocom@fcgov.com.

¡Gracias por su tiempo y participación!

Sincerely / Atentamente,

Jeni Arndt  
Mayor/Alcalde

Kelly DiMartino  
City Manager/Administradora de la Ciudad

# 2024 Fort Collins Community Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. ***Your responses to this survey are completely confidential.***

## 1. Please rate Fort Collins as a community on each of the items listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Overall, as a place to live .....	1	2	3	4	5	6
Overall safety of community members .....	1	2	3	4	5	6
Quality of shopping opportunities.....	1	2	3	4	5	6
Quality of dining opportunities .....	1	2	3	4	5	6
Quality of entertainment opportunities.....	1	2	3	4	5	6
Availability of job opportunities .....	1	2	3	4	5	6
Availability of affordable quality housing .....	1	2	3	4	5	6
Quality of arts and cultural opportunities .....	1	2	3	4	5	6
Quality of recreational opportunities.....	1	2	3	4	5	6
Availability of quality healthcare .....	1	2	3	4	5	6
Availability of affordable quality childcare.....	1	2	3	4	5	6
Quality of public schools.....	1	2	3	4	5	6
Quality of public library services.....	1	2	3	4	5	6
As a place to raise children .....	1	2	3	4	5	6
As a place to retire.....	1	2	3	4	5	6
As a place to attend college.....	1	2	3	4	5	6
As a place to work .....	1	2	3	4	5	6
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5	6
Overall appearance of the city .....	1	2	3	4	5	6
Overall quality of life in Fort Collins.....	1	2	3	4	5	6

## 2. Please rate the quality of your neighborhood on each of the items listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Your neighborhood as a place to live .....	1	2	3	4	5	6
Your neighborhood as a place to raise children .....	1	2	3	4	5	6
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities).....	1	2	3	4	5	6

## 3. Please indicate how likely or unlikely you are to do each of the following:

	Very <u>likely</u>	Somewhat <u>likely</u>	Somewhat <u>unlikely</u>	Very <u>unlikely</u>	Don't <u>know</u>
Recommend living in Fort Collins to someone who asks .....	1	2	3	4	5
Remain in Fort Collins for the next five years.....	1	2	3	4	5

## 4. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?

	2 times a <u>week or more</u>	2-4 times <u>a month</u>	Once <u>a month or less</u>	Not <u>at all</u>
Visited a neighborhood park or City park.....	1	2	3	4
Attended a neighborhood-sponsored event .....	1	2	3	4
Attended a government-organized event (open house, City Council session, forum, etc.).....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Volunteered your time in Fort Collins .....	1	2	3	4
Talked to or visited with your immediate neighbors.....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4
Visited a locally owned business operating within the city.....	1	2	3	4

## 2024 Fort Collins Community Survey

### 5. In the last 20 years, how often have you moved to a different place of residence in Fort Collins?

- ☐ 2+ times a year   
 ☐ About once a year   
 ☐ Every 2-4 years   
 ☐ Every 5-7 years   
 ☐ Every 8-10 years  
☐ Every 11-15 years   
 ☐ 16-20 years   
 ☐ I have not relocated in the last 20 years   
 ☐ I have not relocated within the City

### 6. Please tell us how safe you feel in or on each of the following in Fort Collins.

	<u>Always safe</u>	<u>Usually safe</u>	<u>Sometimes safe sometimes unsafe</u>	<u>Usually unsafe</u>	<u>Always unsafe</u>	<u>No opinion</u>
Downtown Fort Collins during the day .....	1	2	3	4	5	6
Downtown Fort Collins at night .....	1	2	3	4	5	6
Your neighborhood during the day .....	1	2	3	4	5	6
Your neighborhood at night .....	1	2	3	4	5	6
Parks .....	1	2	3	4	5	6
Natural areas/open spaces .....	1	2	3	4	5	6
Recreation facilities .....	1	2	3	4	5	6
Trails .....	1	2	3	4	5	6
Fort Collins overall during the day .....	1	2	3	4	5	6
Fort Collins overall at night .....	1	2	3	4	5	6
Transfort/MAX .....	1	2	3	4	5	6

### 7. Please rate the quality of each of the following in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) .....	1	2	3	4	5	6
Disaster response and restoration of services .....	1	2	3	4	5	6
Fire prevention/education/outreach .....	1	2	3	4	5	6
EMS/Fire response time .....	1	2	3	4	5	6
EMS/Fire services overall .....	1	2	3	4	5	6
Crime prevention .....	1	2	3	4	5	6
Police patrol .....	1	2	3	4	5	6
Traffic enforcement .....	1	2	3	4	5	6
Police visibility .....	1	2	3	4	5	6
Police response time .....	1	2	3	4	5	6
Police services overall .....	1	2	3	4	5	6
Code enforcement (weeds, rubbish/trash, etc.) .....	1	2	3	4	5	6
Noise enforcement .....	1	2	3	4	5	6
Animal control .....	1	2	3	4	5	6
Business property maintenance .....	1	2	3	4	5	6
Residential property maintenance .....	1	2	3	4	5	6
Natural Areas and Park Ranger services .....	1	2	3	4	5	6

### 8. Please rate the following areas of transportation in Fort Collins.

	<u>Very good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	<u>Very bad</u>	<u>No opinion</u>
Ease of travel by car .....	1	2	3	4	5	6
Ease of travel by public transportation .....	1	2	3	4	5	6
Ease of walking .....	1	2	3	4	5	6
Accessibility for people with disabilities (e.g., people with low vision or in wheelchairs) .....	1	2	3	4	5	6
Ease of travel by bicycle .....	1	2	3	4	5	6
Availability of parking Downtown .....	1	2	3	4	5	6
Traffic flow .....	1	2	3	4	5	6
Street maintenance .....	1	2	3	4	5	6
Availability of electric vehicle charging stations .....	1	2	3	4	5	6
Northern Colorado Regional Airport/Shuttle Service .....	1	2	3	4	5	6

## 2024 Fort Collins Community Survey

9. Thinking about the services provided by Fort Collins Utilities (which may include electric, water, wastewater and stormwater services), please rate each of the following:

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
The overall <u>quality</u> of Fort Collins Utilities.....	1	2	3	4	5	6
Your overall <u>impression</u> of Fort Collins Utilities .....	1	2	3	4	5	6

10. Please indicate how likely or unlikely you are to do each of the following:

	Very <u>likely</u>	Somewhat <u>likely</u>	Somewhat <u>unlikely</u>	Very <u>unlikely</u>	Don't <u>know</u>
Sign up for Connexion internet, TV or phone service when available to you.....	1	2	3	4	5
Recommend Connexion service to a friend, relative or colleague .....	1	2	3	4	5

11. Please rate the quality of the environment in Fort Collins on each of the items listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Air quality.....	1	2	3	4	5	6
Recycling programs.....	1	2	3	4	5	6
Conservation efforts .....	1	2	3	4	5	6
Overall quality of environment.....	1	2	3	4	5	6

12. Please rate the quality of each of the programs or facilities listed below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Natural areas and open space .....	1	2	3	4	5	6
Trails .....	1	2	3	4	5	6
Parks overall .....	1	2	3	4	5	6
Parks in my neighborhood.....	1	2	3	4	5	6
Dog parks .....	1	2	3	4	5	6
Timberline Recycling Center .....	1	2	3	4	5	6
Cemeteries.....	1	2	3	4	5	6
Golf courses .....	1	2	3	4	5	6
Athletic fields .....	1	2	3	4	5	6
Northside Aztlan Community Center.....	1	2	3	4	5	6
Fort Collins Senior Center .....	1	2	3	4	5	6
Edora Pool Ice Center (EPIC) .....	1	2	3	4	5	6
Foothills Activity Center.....	1	2	3	4	5	6
Mulberry Pool .....	1	2	3	4	5	6
The Farm at Lee Martinez Park.....	1	2	3	4	5	6
The Gardens on Spring Creek .....	1	2	3	4	5	6
Pottery studio .....	1	2	3	4	5	6
Art in Public Places program.....	1	2	3	4	5	6
Lincoln Center programs .....	1	2	3	4	5	6
Fort Collins Museum of Discovery .....	1	2	3	4	5	6
Adult recreation programs .....	1	2	3	4	5	6
Senior recreation programs.....	1	2	3	4	5	6
Youth/teen recreation programs.....	1	2	3	4	5	6

## 2024 Fort Collins Community Survey

### 13. Please rate the City's performance in each of the following areas.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Managing and planning for growth .....	1	2	3	4	5	6
Balancing development and growth while maintaining the character and identity of the City and neighborhoods.....	1	2	3	4	5	6
Efficient operation of programs and services.....	1	2	3	4	5	6
Encouraging sustainability in the community .....	1	2	3	4	5	6
Partnering with the community to address climate change .....	1	2	3	4	5	6
Overall direction of the City.....	1	2	3	4	5	6
Promotion of the social health of Fort Collins (human services, affordable housing, homelessness, equity & inclusion, etc.).....	1	2	3	4	5	6
Promotion of the health of the environment of Fort Collins.....	1	2	3	4	5	6
Promotion of the economic health of Fort Collins .....	1	2	3	4	5	6
Support of businesses.....	1	2	3	4	5	6
Encouraging a variety of businesses .....	1	2	3	4	5	6
Retaining existing businesses .....	1	2	3	4	5	6
Attracting new businesses.....	1	2	3	4	5	6
Welcoming community member involvement.....	1	2	3	4	5	6
Listening to community members.....	1	2	3	4	5	6
Informing community members.....	1	2	3	4	5	6
Providing opportunities to participate in government activities .....	1	2	3	4	5	6
Providing volunteer opportunities to community members.....	1	2	3	4	5	6
Providing emergency information .....	1	2	3	4	5	6
COVID-19 pandemic recovery.....	1	2	3	4	5	6
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status .....	1	2	3	4	5	6
Creating a welcoming, inclusive community where all community members feel a sense of belonging.....	1	2	3	4	5	6

### 14. Overall, how would you rate the quality of the services provided by the City of Fort Collins?

☐ Very good    
 ☐ Good    
 ☐ Average    
 ☐ Bad    
 ☐ Very bad    
 ☐ No opinion

### 15. Have you had contact with any City employee(s) by phone, in person, via email or online within the last 12 months?

☐ Yes → Answer Q15A ONLY  
☐ No → Answer Q15B ONLY

#### 15A. Thinking about your most recent contact, please rate the City employee(s) on each of the items below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Courtesy.....	1	2	3	4	5	6
Promptness.....	1	2	3	4	5	6
Knowledge .....	1	2	3	4	5	6
Making you feel valued.....	1	2	3	4	5	6
Overall impression .....	1	2	3	4	5	6

#### 15B. Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees interact with Fort Collins community members. Please rate City employees on each of the items below.

	Very <u>good</u>	<u>Good</u>	<u>Average</u>	<u>Bad</u>	Very <u>bad</u>	No <u>opinion</u>
Courtesy.....	1	2	3	4	5	6
Promptness in responding to inquiries and service requests.....	1	2	3	4	5	6
Making community members or customers feel valued .....	1	2	3	4	5	6

## 2024 Fort Collins Community Survey

16. First, please select the option that best describes how you think the City should address each of the following aspects of the community. Then, please select which three (3) should be the top priorities for the City to focus on in the next 5 years.

	<u>More effort</u>	<u>Same effort</u>	<u>Less effort</u>	<u>No opinion</u>	<u>Top 3 priorities</u>
<b>Economy:</b> Includes economic planning and development activities, workforce training, childcare, education, employment opportunities .....1	2	3	4	<input type="checkbox"/>	
<b>Environment:</b> Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, recycling, Our Climate Future (climate action, zero waste, energy policy), and an attractive community .....1	2	3	4	<input type="checkbox"/>	
<b>Neighborhood and Community Vitality:</b> Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community ....1	2	3	4	<input type="checkbox"/>	
<b>Safety:</b> Includes police, fire, stormwater, emergency medical response, and building inspection.....1	2	3	4	<input type="checkbox"/>	
<b>Culture, Parks &amp; Recreation:</b> Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas .....1	2	3	4	<input type="checkbox"/>	
<b>Transportation and Mobility:</b> Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety, Northern Colorado Regional Airport .....1	2	3	4	<input type="checkbox"/>	
<b>General Government:</b> Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair .....1	2	3	4	<input type="checkbox"/>	

17. Thinking about the next few years, what is ONE item or focus area you would like the City to improve?

18. Please first indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services, and programs. Then indicate your top three (3) preferred methods of receiving information.

receiving information.	Always	Frequently	Sometimes	Never	Top 3 methods
The City of Fort Collins local channels 14 and 881 .....	1	2	3	4	<input type="checkbox"/>
Online video FCTV on www.fcgov.com/FCTV .....	1	2	3	4	<input type="checkbox"/>
City’s website (www.fcgov.com) .....	1	2	3	4	<input type="checkbox"/>
City News eNewsletter .....	1	2	3	4	<input type="checkbox"/>
Newsletters or brochures from City departments .....	1	2	3	4	<input type="checkbox"/>
City employees or departments (e.g., contacting by phone, email or in person).....	1	2	3	4	<input type="checkbox"/>
Tracks and Trails (the guide to natural areas activities) .....	1	2	3	4	<input type="checkbox"/>
Recreator (guide to recreation programs).....	1	2	3	4	<input type="checkbox"/>
Word of mouth .....	1	2	3	4	<input type="checkbox"/>
Newspaper (print or online) .....	1	2	3	4	<input type="checkbox"/>
Radio .....	1	2	3	4	<input type="checkbox"/>
Television news.....	1	2	3	4	<input type="checkbox"/>
Social media (Facebook, Twitter, Nextdoor, YouTube, etc.) .....	1	2	3	4	<input type="checkbox"/>
OurCity Platform (ourcity.fcgov.com).....	1	2	3	4	<input type="checkbox"/>
Engage Platform (engage.fcgov.com).....	1	2	3	4	<input type="checkbox"/>
Access Fort Collins .....	1	2	3	4	<input type="checkbox"/>
City booth at local events .....	1	2	3	4	<input type="checkbox"/>
Other (please specify) .....	1	2	3	4	<input type="checkbox"/>

## 2024 Fort Collins Community Survey

This section is optional. However, we ask for the information below so that we can better understand and address concerns about and differences with City service delivery. Your responses will remain completely confidential and no identifying information will be shared.

**D1. About how many years have you lived in Fort Collins?**

- ☐ Less than 2 years      ☐ 11-20 years  
☐ 2-5 years      ☐ More than 20 years  
☐ 6-10 years

**D2. Are you a full-time or part-time student at a college or university in Fort Collins?**

- ☐ Yes → GO TO QUESTION D3  
☐ No → GO TO QUESTION D4

**D3. Which college or university do you attend?**

- ☐ Colorado State University  
☐ Front Range Community College  
☐ Another local college or university

**D4. What is your employment status?**

- ☐ Working full time for pay  
☐ Working part time for pay  
☐ Unemployed, looking for paid work  
☐ Unemployed, not looking for paid work  
☐ Fully retired

**D5. Do you work inside the boundaries of Fort Collins?**

- ☐ Yes, outside the home  
☐ Yes, from home  
☐ No

**D6. Which of the age groups below best describes you?**

- ☐ 18-24      ☐ 45-54      ☐ 75 +  
☐ 25-34      ☐ 55-64  
☐ 35-44      ☐ 65-74

**D7. Which best describes the building you live in?**

- ☐ One family house detached from any other houses  
☐ Duplex or townhome  
☐ Apartment or condominium  
☐ Mobile home  
☐ Other

**D8. Do you own or rent your residence?**

- ☐ Own  
☐ Rent

**D9. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)**

- ☐ Less than \$25,000  
☐ \$25,000 to \$49,999  
☐ \$50,000 to \$99,999  
☐ \$100,000 to \$149,999  
☐ \$150,000 or more

**D10. What is your gender? (Select all that apply.)**

- ☐ Nonbinary  
☐ Woman  
☐ Man  
☐ Transgender  
☐ Two-Spirit  
☐ Prefer to self-identify: \_\_\_\_\_  
☐ Prefer not to answer

**D11. Which term best describes your sexual orientation? (Select all that apply.)**

- ☐ Asexual  
☐ Bisexual  
☐ Heterosexual  
☐ Lesbian or gay  
☐ Pansexual  
☐ Queer  
☐ Prefer to self-identify: \_\_\_\_\_  
☐ Prefer not to answer

**D12. What is your race and/or ethnicity? (Please mark any race or ethnicity you identify as)**

- ☐ American Indian/Alaska Native  
☐ African  
☐ African American/Black  
☐ Asian/Asian American  
☐ Hispanic/Latinx/Spanish Origin  
☐ Middle Eastern/North African  
☐ Native Hawaiian/Other Pacific Islander  
☐ White  
☐ Prefer to self-identify: \_\_\_\_\_  
☐ Prefer not to answer

Thank you very much! Please return the completed questionnaire to National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502-9922 in the postage-paid envelope provided.