

City of Fort Collins, Colorado

2019 Community Survey

Supplemental Web Survey Report of Results

November 2019



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About this Report

As part of the effort to provide residents the opportunity to rate the quality of life in Fort Collins and their satisfaction with community amenities and their local government, the City conducted a scientific survey of 3,700 residents: 3,000 households within city boundaries and 700 Colorado State University (CSU) dormitory students. Mailed surveys or emailed invitations were sent to randomly selected households and CSU students in September 2019 and data were collected through October 10, 2019. After the official data collection period was underway (see the report, *The Fort Collins Community Survey Report 2019*), the City of Fort Collins made available a web-based survey to its residents through a link on the City's website and other various communication avenues. Residents were able to complete the survey for two weeks in November 2019 and 417 residents responded. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Fort Collins.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: 2019 Fort Collins, CO Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing**			
Own home	54%	80%	60%
Rent home	46%	20%	40%
Detached unit*	60%	77%	64%
Attached unit*	40%	23%	36%
Race and Ethnicity**			
White	90%	90%	87%
Not white	10%	10%	13%
Not Hispanic	90%	96%	90%
Hispanic	10%	4%	10%
Sex and Age**			
Male	50%	36%	46%
Female	50%	61%	51%
18-34 years of age	49%	18%	41%
35-54 years of age	27%	37%	30%
55+ years of age	24%	45%	30%
Males 18-34	25%	6%	18%
Males 35-54	14%	14%	16%
Males 55+	11%	17%	13%
Females 18-34	24%	12%	23%
Females 35-54	13%	22%	14%
Females 55+	13%	29%	16%
Area**			
North-east	13%	20%	16%
East Central	25%	17%	20%
South-east	17%	23%	18%
Northwest (excludes CSU dorm students)	19%	21%	20%
West Central	22%	6%	19%
South-west	5%	14%	7%

* ACS 2017 5-year estimates

** Only of the population in housing units

Respondent Characteristics

The following tables display the weighted demographic characteristics of those responding to the 2019 Community Survey including frequency of responses and the number of respondents.

Table 2: Length of Residency

About how many years have you lived in Fort Collins?	Percent of respondents
5 years or less	40%
6-10 years	15%
11-20 years	18%
More than 20 years	27%
Total	100%

Table 3: Respondent Student Status

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent of respondents
Yes	15%
No	85%
Total	100%

Table 4: Respondent College or University Attended

Which college or university do you attend?	Percent of respondents
Colorado State University	92%
Front Range Community College	8%
Another local college or university	0%
Total	100%

Table 5: Employment Status

What is your employment status?	Percent
Working full time for pay	69%
Working part time for pay	11%
Unemployed, looking for paid work	1%
Unemployed, not looking for paid work	3%
Fully retired	16%
Total	100%

Table 6: Work in Fort Collins

Do you work inside the boundaries of Fort Collins?	Percent
Yes, outside the home	57%
Yes, from home	9%
No	34%
Total	100%

Table 7: Respondent Age

Which of the age groups below best describes you?	Percent of respondents
18-24	6%
25-34	35%
35-44	16%
45-54	13%
55-64	14%
65-74	13%
75+	3%
Total	100%

Table 8: Respondent Gender

Your gender	Percent of respondents
Male	46%
Female	51%
Non-conforming	3%
Total	100%

Table 9: Respondent Household Income

How much do you anticipate your household’s total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent of respondents
Less than \$25,000	8%
\$25,000 to \$49,999	20%
\$50,000 to \$99,999	35%
\$100,000 to \$149,999	19%
\$150,000 or more	17%
Total	100%

Table 10: Respondent Ethnicity

Are you Spanish, Hispanic or Latino?	Percent of respondents
No, not Spanish, Hispanic or Latino	90%
Yes, I consider myself to be Spanish, Hispanic or Latino	10%
Total	100%

Table 11: Respondent Race/ethnicity

What is your race?	Percent of respondents
American Indian or Alaskan Native	2%
Asian, Asian Indian or Pacific Islander	5%
Black or African American	2%
White	91%
Other	5%

Total may exceed 100% as respondents could select more than one option.

Table 12: Respondent Housing Status

Which best describes the building you live in?	Percent of respondents
Own detached unit	53%
Own attached unit	7%
Rent detached unit	11%
Rent attached unit	28%
Live in dorm	0%
Total	100%

Table 13: Geographic Area of Residence

	Percent of respondents
Northeast	16%
East Central	20%
Southeast	18%
Northwest	20%
West Central	19%
Southwest	7%
Total	100%

Table 14: Council District of Residence

	Percent of respondents
District 1	25%
District 2	13%
District 3	7%
District 4	27%
District 5	13%
District 6	15%
Total	100%

Complete Set of Survey Responses

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” or “no opinion” response option, two tables for that question are provided: the first excludes the “don’t know” or “no opinion” responses and the second includes those response options.

Table 15: Question 1

Please rate Fort Collins as a community on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Overall, as a place to live	54%	27%	16%	2%	1%	100%
Overall safety of community members	45%	37%	13%	5%	1%	100%
Quality of shopping opportunities	28%	36%	30%	4%	3%	100%
Quality of dining opportunities	41%	31%	23%	5%	1%	100%
Quality of entertainment opportunities	29%	39%	25%	5%	1%	100%
Availability of job opportunities	11%	36%	36%	11%	6%	100%
Availability of affordable quality housing	2%	5%	23%	41%	30%	100%
Quality of arts and cultural opportunities	30%	41%	20%	6%	3%	100%
Quality of recreational opportunities	61%	28%	8%	3%	1%	100%
Availability of quality healthcare	33%	37%	23%	5%	2%	100%
Quality of public schools	30%	43%	20%	3%	3%	100%
Quality of public library services	52%	37%	8%	3%	0%	100%
As a place to raise children	48%	31%	12%	7%	1%	100%
As a place to retire	36%	25%	22%	11%	6%	100%
As a place to attend college	43%	36%	16%	4%	1%	100%
As a place to work	25%	48%	19%	6%	2%	100%
Openness and acceptance of the community toward people of diverse backgrounds	17%	31%	32%	11%	8%	100%
Overall quality of life in Fort Collins	37%	36%	23%	3%	2%	100%
Availability of affordable quality childcare	2%	6%	26%	35%	31%	100%

Table 16: Question 1

Please rate Fort Collins as a community on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Overall, as a place to live	54%	N=225	27%	N=113	16%	N=65	2%	N=9	1%	N=3	0%	N=0	100%	N=415
Overall safety of community members	44%	N=186	36%	N=152	13%	N=54	5%	N=21	1%	N=4	0%	N=1	100%	N=417
Quality of shopping opportunities	28%	N=115	35%	N=147	30%	N=123	4%	N=16	3%	N=11	1%	N=5	100%	N=417
Quality of dining opportunities	41%	N=171	31%	N=128	23%	N=97	4%	N=19	1%	N=2	0%	N=1	100%	N=417
Quality of entertainment opportunities	28%	N=117	37%	N=156	24%	N=102	4%	N=19	1%	N=6	4%	N=18	100%	N=417
Availability of job opportunities	9%	N=39	30%	N=127	31%	N=129	10%	N=40	5%	N=22	15%	N=61	100%	N=417
Availability of affordable quality housing	1%	N=6	5%	N=21	22%	N=90	38%	N=160	28%	N=117	5%	N=22	100%	N=416
Quality of arts and cultural opportunities	28%	N=114	38%	N=157	19%	N=77	5%	N=22	3%	N=13	7%	N=31	100%	N=414
Quality of recreational opportunities	59%	N=247	27%	N=113	8%	N=33	3%	N=11	1%	N=4	2%	N=10	100%	N=417
Availability of quality healthcare	32%	N=132	35%	N=146	22%	N=92	4%	N=18	2%	N=7	5%	N=22	100%	N=417
Quality of public schools	20%	N=84	28%	N=118	13%	N=56	2%	N=10	2%	N=9	34%	N=140	100%	N=417
Quality of public library services	45%	N=188	32%	N=135	7%	N=29	2%	N=9	0%	N=0	13%	N=55	100%	N=417
As a place to raise children	40%	N=167	26%	N=108	10%	N=43	6%	N=26	1%	N=4	16%	N=69	100%	N=417
As a place to retire	28%	N=118	20%	N=82	18%	N=74	9%	N=36	5%	N=21	21%	N=88	100%	N=417
As a place to attend college	38%	N=157	32%	N=134	14%	N=58	3%	N=14	1%	N=5	11%	N=47	100%	N=416
As a place to work	23%	N=95	44%	N=182	18%	N=73	6%	N=24	2%	N=8	8%	N=33	100%	N=416
Openness and acceptance of the community toward people of diverse backgrounds	17%	N=70	31%	N=128	31%	N=130	11%	N=45	8%	N=32	3%	N=12	100%	N=417
Overall quality of life in Fort Collins	37%	N=154	36%	N=150	23%	N=95	3%	N=11	2%	N=7	0%	N=0	100%	N=417
Availability of affordable quality childcare	1%	N=4	3%	N=12	13%	N=53	17%	N=70	15%	N=64	51%	N=214	100%	N=417

Table 17: Question 2

Please rate the quality of your neighborhood on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Your neighborhood as a place to live	42%	38%	13%	5%	1%	100%
Your neighborhood as a place to raise children	42%	29%	19%	9%	2%	100%
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	40%	30%	20%	5%	4%	100%

Table 18: Question 2

Please rate the quality of your neighborhood on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Your neighborhood as a place to live	42%	N=175	38%	N=157	13%	N=55	5%	N=21	1%	N=3	0%	N=0	100%	N=411
Your neighborhood as a place to raise children	35%	N=146	24%	N=101	16%	N=67	8%	N=32	1%	N=6	15%	N=60	100%	N=411
Access within your neighborhood to everyday needs (i.e., grocery shopping, services, and amenities)	40%	N=165	30%	N=121	20%	N=84	5%	N=22	4%	N=17	0%	N=0	100%	N=409

Table 19: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Total
Recommend living in Fort Collins to someone who asks	47%	29%	13%	11%	100%
Remain in Fort Collins for the next five years	54%	21%	11%	14%	100%

Table 20: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Fort Collins to someone who asks	46%	N=193	29%	N=121	13%	N=55	11%	N=44	1%	N=2	100%	N=415
Remain in Fort Collins for the next five years	53%	N=221	21%	N=86	11%	N=44	14%	N=56	2%	N=7	100%	N=415

Table 21: Question 4

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Visited a neighborhood park or City park	31%	N=127	35%	N=139	27%	N=106	7%	N=28	100%	N=400
Attended a neighborhood-sponsored event	1%	N=4	4%	N=16	37%	N=146	58%	N=229	100%	N=415
Attended a government-organized event (open house, City Council session, forum, etc.)	4%	N=16	4%	N=16	34%	N=133	58%	N=229	100%	N=415
Carpooled with other adults or children instead of driving alone	19%	N=75	18%	N=71	18%	N=71	45%	N=176	100%	N=415
Volunteered your time to some group/activity in Fort Collins	11%	N=43	19%	N=75	28%	N=110	42%	N=164	100%	N=415
Talked to or visited with your immediate neighbors	33%	N=128	31%	N=122	27%	N=106	9%	N=35	100%	N=415
Done a favor for a neighbor	11%	N=43	27%	N=106	43%	N=168	19%	N=75	100%	N=415

Table 22: Question 4

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Fort Collins?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Visited a neighborhood park or City park	31%	N=126	35%	N=145	27%	N=109	7%	N=29	100%	N=409
Attended a neighborhood-sponsored event	1%	N=5	4%	N=16	37%	N=151	58%	N=238	100%	N=409
Attended a government-organized event (open house, City Council session, forum, etc.)	4%	N=16	4%	N=16	34%	N=139	58%	N=237	100%	N=409
Carpooled with other adults or children instead of driving alone	19%	N=76	18%	N=75	18%	N=72	45%	N=183	100%	N=406
Volunteered your time to some group/activity in Fort Collins	11%	N=47	19%	N=76	28%	N=113	42%	N=173	100%	N=409
Talked to or visited with your immediate neighbors	33%	N=136	31%	N=127	27%	N=109	9%	N=37	100%	N=409
Done a favor for a neighbor	11%	N=46	27%	N=109	43%	N=174	19%	N=76	100%	N=406

Table 23: Question 5

In the last 20 years, how often have you moved to a different place of residence in Fort Collins?	Percent	Number
2+ times a year	0%	N=2
About once a year	12%	N=50
Every 2-4 years	28%	N=111
Every 5-7 years	14%	N=56
Every 8-10 years	6%	N=23
Every 11-15 years	3%	N=13
16-20 years	9%	N=36
I have not relocated in the last 20 years	12%	N=50
I have not relocated within the City	15%	N=62
Total	100%	N=404

Table 24: Question 6

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe	Usually safe	Sometimes safe, sometimes unsafe	Usually unsafe	Always unsafe	Total
Downtown Fort Collins during the day	54%	32%	13%	1%	1%	100%
Downtown Fort Collins at night	18%	39%	29%	10%	4%	100%
Your neighborhood during the day	69%	26%	4%	1%	0%	100%
Your neighborhood at night	41%	43%	13%	1%	3%	100%
Parks	27%	51%	18%	4%	0%	100%
Natural areas/open spaces	28%	52%	16%	3%	1%	100%
Recreation facilities	42%	44%	12%	2%	1%	100%
Trails	28%	52%	17%	3%	0%	100%
Fort Collins overall during the day	45%	45%	9%	0%	0%	100%
Fort Collins overall at night	16%	52%	24%	7%	1%	100%
Transfort/MAX	26%	44%	22%	4%	4%	100%

Table 25: Question 6

Please tell us how safe you feel in or on each of the following in Fort Collins.	Always safe		Usually safe		Sometimes safe, sometimes unsafe		Usually unsafe		Always unsafe		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Downtown Fort Collins during the day	52%	N=215	31%	N=127	12%	N=50	1%	N=3	1%	N=5	2%	N=9	100%	N=409
Downtown Fort Collins at night	17%	N=68	36%	N=149	28%	N=112	10%	N=40	4%	N=16	6%	N=23	100%	N=408
Your neighborhood during the day	69%	N=284	26%	N=107	4%	N=15	1%	N=3	0%	N=0	0%	N=0	100%	N=409
Your neighborhood at night	41%	N=167	42%	N=173	13%	N=54	1%	N=3	3%	N=11	0%	N=0	100%	N=408
Parks	25%	N=104	48%	N=198	17%	N=71	3%	N=14	0%	N=2	5%	N=20	100%	N=409
Natural areas/open spaces	27%	N=109	50%	N=205	15%	N=63	3%	N=13	1%	N=3	4%	N=15	100%	N=407
Recreation facilities	36%	N=148	38%	N=154	10%	N=41	2%	N=6	1%	N=4	14%	N=56	100%	N=408
Trails	25%	N=104	48%	N=198	15%	N=63	3%	N=11	0%	N=1	8%	N=32	100%	N=409
Fort Collins overall during the day	45%	N=186	45%	N=183	9%	N=38	0%	N=1	0%	N=0	0%	N=0	100%	N=408
Fort Collins overall at night	16%	N=64	51%	N=210	24%	N=97	7%	N=27	1%	N=6	1%	N=5	100%	N=409
Transfort/MAX	16%	N=66	27%	N=110	14%	N=56	2%	N=9	3%	N=11	38%	N=154	100%	N=407

Table 26: Question 7

Please rate the quality of each of the following in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	28%	47%	18%	4%	3%	100%
Disaster response and restoration of services	29%	46%	20%	2%	2%	100%
Fire prevention/education	28%	49%	17%	4%	2%	100%
Fire response time	43%	47%	7%	2%	1%	100%
Fire services overall	44%	47%	7%	2%	0%	100%
Crime prevention	19%	43%	31%	5%	2%	100%
Police patrol	23%	36%	28%	10%	3%	100%
Traffic enforcement	14%	21%	35%	21%	10%	100%
Police visibility	21%	39%	27%	10%	3%	100%
Police response time	22%	44%	26%	5%	2%	100%
Police services overall	21%	43%	28%	5%	4%	100%
Code enforcement (weeds, rubbish/trash, etc.)	16%	33%	31%	14%	6%	100%
Noise enforcement	17%	40%	27%	10%	7%	100%
Animal control	17%	43%	30%	6%	4%	100%
Business property maintenance	14%	50%	28%	3%	5%	100%
Residential property maintenance	12%	52%	30%	4%	2%	100%
Natural Areas and Park Ranger services	51%	37%	11%	0%	1%	100%
Drinking water	68%	20%	10%	1%	1%	100%
Electric services	51%	32%	8%	4%	4%	100%
Sewer services	50%	33%	13%	2%	2%	100%
Storm drainage	34%	39%	19%	7%	1%	100%

Table 27: Question 7

Please rate the quality of each of the following in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=83	35%	N=140	14%	N=55	3%	N=13	2%	N=9	25%	N=99	100%	N=399
Disaster response and restoration of services	20%	N=81	32%	N=129	14%	N=57	1%	N=5	2%	N=7	30%	N=121	100%	N=399
Fire prevention/education	22%	N=86	38%	N=152	13%	N=54	3%	N=12	1%	N=6	22%	N=89	100%	N=399
Fire response time	25%	N=101	28%	N=111	4%	N=17	1%	N=4	0%	N=1	41%	N=164	100%	N=399
Fire services overall	33%	N=130	35%	N=139	5%	N=21	1%	N=5	0%	N=1	25%	N=101	100%	N=398
Crime prevention	17%	N=67	38%	N=150	27%	N=110	4%	N=18	2%	N=8	12%	N=46	100%	N=399
Police patrol	20%	N=80	32%	N=127	24%	N=97	9%	N=36	3%	N=12	12%	N=46	100%	N=399
Traffic enforcement	13%	N=50	20%	N=78	32%	N=128	19%	N=76	9%	N=36	8%	N=30	100%	N=399
Police visibility	20%	N=82	37%	N=148	26%	N=104	10%	N=39	3%	N=10	4%	N=17	100%	N=399
Police response time	16%	N=63	32%	N=126	19%	N=74	4%	N=15	1%	N=6	29%	N=115	100%	N=398
Police services overall	19%	N=75	39%	N=157	25%	N=100	4%	N=17	3%	N=13	9%	N=37	100%	N=399
Code enforcement (weeds, rubbish/trash, etc.)	13%	N=51	26%	N=104	25%	N=98	11%	N=43	5%	N=19	21%	N=83	100%	N=398
Noise enforcement	13%	N=50	30%	N=118	20%	N=80	7%	N=30	5%	N=21	25%	N=101	100%	N=399
Animal control	13%	N=51	33%	N=130	23%	N=92	4%	N=18	3%	N=13	24%	N=95	100%	N=398
Business property maintenance	10%	N=41	36%	N=145	21%	N=82	2%	N=8	3%	N=13	27%	N=109	100%	N=399
Residential property maintenance	9%	N=38	39%	N=157	23%	N=91	3%	N=11	2%	N=6	24%	N=95	100%	N=398
Natural Areas and Park Ranger services	45%	N=178	33%	N=131	10%	N=39	0%	N=1	1%	N=3	12%	N=48	100%	N=399
Drinking water	66%	N=263	20%	N=79	10%	N=38	1%	N=3	1%	N=4	3%	N=11	100%	N=399
Electric services	49%	N=196	31%	N=125	8%	N=33	4%	N=17	4%	N=16	3%	N=11	100%	N=399
Sewer services	45%	N=177	29%	N=115	12%	N=47	2%	N=6	2%	N=7	10%	N=38	100%	N=391
Storm drainage	31%	N=122	35%	N=137	17%	N=68	6%	N=25	1%	N=3	10%	N=40	100%	N=396

Table 28: Question 8

Please rate the following areas of transportation in Fort Collins.	Very good	Good	Average	Bad	Very bad	Total
Ease of driving	13%	25%	30%	20%	12%	100%
Ease of traveling by public transportation	8%	23%	33%	21%	15%	100%
Ease of walking	31%	37%	28%	3%	1%	100%
Ease of traveling by bicycle	50%	32%	12%	4%	1%	100%
Availability of parking Downtown	9%	24%	31%	23%	12%	100%
Convenience of parking Downtown	7%	23%	32%	24%	14%	100%
Level of traffic congestion	3%	14%	29%	34%	20%	100%
Street maintenance	22%	43%	26%	7%	3%	100%

Table 29: Question 8

Please rate the following areas of transportation in Fort Collins.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
Ease of driving	13%	N=52	25%	N=99	30%	N=118	20%	N=78	11%	N=45	2%	N=6	100%	N=398
Ease of traveling by public transportation	6%	N=22	16%	N=65	24%	N=95	15%	N=60	11%	N=44	28%	N=111	100%	N=397
Ease of walking	30%	N=120	36%	N=145	27%	N=107	3%	N=12	1%	N=3	3%	N=11	100%	N=398
Ease of traveling by bicycle	46%	N=181	29%	N=115	11%	N=45	4%	N=16	1%	N=4	9%	N=38	100%	N=398
Availability of parking Downtown	9%	N=36	23%	N=92	30%	N=120	22%	N=88	12%	N=47	4%	N=14	100%	N=398
Convenience of parking Downtown	7%	N=27	22%	N=89	31%	N=121	23%	N=91	13%	N=53	4%	N=16	100%	N=398
Level of traffic congestion	3%	N=10	14%	N=56	29%	N=116	34%	N=133	20%	N=79	0%	N=1	100%	N=396
Street maintenance	21%	N=85	43%	N=170	26%	N=102	6%	N=26	3%	N=10	1%	N=4	100%	N=397

Table 30: Question 9

Please rate the City's performance in each of the following areas.	Very good	Good	Average	Bad	Very bad	Total
Managing and planning for growth	7%	32%	27%	19%	15%	100%
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	10%	30%	26%	21%	14%	100%
Efficient operation of programs and services	19%	35%	37%	5%	4%	100%
Encouraging sustainability in the community	19%	39%	29%	8%	4%	100%
Overall direction of the City	17%	40%	25%	12%	7%	100%
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	9%	23%	31%	23%	13%	100%
Promotion of the health of the environment of Fort Collins	18%	40%	28%	9%	5%	100%
Promotion of the economic health of Fort Collins	12%	31%	36%	15%	6%	100%
Support of businesses	15%	34%	35%	11%	5%	100%
Encouraging a variety of businesses	10%	39%	34%	11%	6%	100%
Retaining existing businesses	6%	21%	44%	20%	9%	100%
Attracting new businesses	8%	39%	36%	13%	5%	100%
Welcoming community member involvement	19%	38%	24%	16%	4%	100%
Listening to community members	12%	25%	38%	15%	11%	100%
Informing community members	17%	30%	32%	11%	9%	100%
Providing opportunities to participate in government activities	18%	30%	37%	10%	5%	100%
Providing volunteer opportunities to community members	23%	44%	26%	4%	3%	100%
Providing emergency information	23%	43%	25%	7%	3%	100%
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	21%	35%	26%	10%	8%	100%
Creating a welcoming, inclusive community where all community members feel a sense of belonging	18%	30%	29%	13%	10%	100%

Table 31: Question 9

Please rate the City's performance in each of the following areas.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Managing and planning for growth	6%	N=25	30%	N=114	25%	N=95	18%	N=69	14%	N=54	7%	N=28	100%	N=385
Balancing development and growth while maintaining the character and identity of the City and neighborhoods	9%	N=36	28%	N=107	24%	N=93	19%	N=75	13%	N=50	6%	N=24	100%	N=385
Efficient operation of programs and services	17%	N=63	30%	N=115	31%	N=119	4%	N=15	4%	N=13	15%	N=58	100%	N=384
Encouraging sustainability in the community	18%	N=67	35%	N=135	26%	N=100	8%	N=29	4%	N=14	10%	N=37	100%	N=382
Overall direction of the City	16%	N=63	39%	N=149	24%	N=93	12%	N=45	7%	N=26	2%	N=8	100%	N=384
Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	8%	N=32	20%	N=77	28%	N=108	21%	N=80	12%	N=46	11%	N=41	100%	N=384
Promotion of the health of the environment of Fort Collins	18%	N=68	38%	N=146	27%	N=103	9%	N=34	5%	N=18	4%	N=16	100%	N=384
Promotion of the economic health of Fort Collins	11%	N=42	29%	N=111	33%	N=128	14%	N=53	5%	N=20	8%	N=30	100%	N=384
Support of businesses	12%	N=45	26%	N=101	27%	N=103	8%	N=32	4%	N=14	23%	N=89	100%	N=384
Encouraging a variety of businesses	8%	N=31	32%	N=125	28%	N=108	9%	N=36	5%	N=20	17%	N=65	100%	N=385
Retaining existing businesses	4%	N=17	17%	N=64	35%	N=136	16%	N=62	7%	N=28	20%	N=78	100%	N=385
Attracting new businesses	6%	N=23	31%	N=118	28%	N=107	10%	N=39	4%	N=14	22%	N=84	100%	N=384
Welcoming community member involvement	16%	N=62	32%	N=123	21%	N=79	13%	N=51	3%	N=12	14%	N=52	100%	N=380
Listening to community members	10%	N=38	20%	N=76	31%	N=117	12%	N=46	9%	N=33	19%	N=71	100%	N=381
Informing community members	15%	N=58	26%	N=101	29%	N=109	10%	N=38	8%	N=30	12%	N=45	100%	N=381
Providing opportunities to participate in government activities	16%	N=60	26%	N=98	32%	N=120	8%	N=31	4%	N=15	14%	N=53	100%	N=377
Providing volunteer opportunities to community members	19%	N=72	35%	N=135	21%	N=81	3%	N=12	2%	N=9	20%	N=75	100%	N=385
Providing emergency information	20%	N=78	37%	N=143	21%	N=83	6%	N=23	3%	N=10	12%	N=48	100%	N=385
Respecting all community members regardless of race/ethnic background, gender, religion, age, disability, sexual orientation, or marital status	20%	N=76	33%	N=126	24%	N=92	9%	N=34	8%	N=30	7%	N=27	100%	N=385
Creating a welcoming, inclusive community where all community members feel a sense of belonging	17%	N=65	28%	N=107	27%	N=106	12%	N=47	9%	N=36	6%	N=25	100%	N=385

Table 32: Question 10

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good	Good	Average	Bad	Very bad	Total
Community’s visual attractiveness	48%	38%	11%	2%	1%	100%
Air quality	24%	34%	23%	15%	4%	100%
Recycling programs	27%	40%	24%	7%	3%	100%
Conservation efforts	27%	45%	20%	4%	4%	100%
Overall quality of environment	29%	50%	14%	6%	1%	100%

Table 33: Question 10

Please rate the quality of the environment in Fort Collins on each of the items listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Community’s visual attractiveness	48%	N=183	38%	N=146	11%	N=40	2%	N=9	1%	N=4	0%	N=2	100%	N=384
Air quality	24%	N=91	34%	N=130	23%	N=89	15%	N=56	4%	N=17	0%	N=1	100%	N=384
Recycling programs	25%	N=97	38%	N=145	23%	N=86	7%	N=25	3%	N=12	4%	N=15	100%	N=381
Conservation efforts	26%	N=101	43%	N=164	20%	N=75	4%	N=14	4%	N=14	4%	N=15	100%	N=383
Overall quality of environment	28%	N=108	49%	N=187	14%	N=54	6%	N=22	1%	N=5	2%	N=8	100%	N=383

Table 34: Question 11

Please rate the quality of each of the programs or facilities listed below.	Very good	Good	Average	Bad	Very bad	Total
Natural areas and open space	67%	23%	8%	1%	1%	100%
Recreational trails	60%	32%	6%	1%	0%	100%
Parks	54%	38%	6%	1%	1%	100%
Cemeteries	41%	36%	20%	1%	2%	100%
Golf courses	35%	43%	20%	0%	2%	100%
Athletic fields	31%	54%	12%	3%	1%	100%
Northside Aztlan Community Center	40%	45%	13%	1%	1%	100%
Fort Collins Senior Center	39%	45%	12%	3%	1%	100%
Edora Pool Ice Center (EPIC)	30%	54%	15%	0%	1%	100%
Foothills Activity Center	29%	58%	13%	0%	0%	100%
Mulberry Pool	21%	40%	30%	8%	1%	100%
The Farm at Lee Martinez Park	47%	40%	11%	2%	0%	100%
The Gardens on Spring Creek	53%	41%	5%	1%	0%	100%
Pottery studio	40%	38%	21%	1%	1%	100%
Art in Public Places program	37%	44%	13%	3%	3%	100%
Lincoln Center programs	34%	45%	17%	3%	0%	100%
Fort Collins Museum of Discovery	51%	32%	14%	2%	1%	100%
Adult recreation programs	21%	43%	26%	6%	3%	100%
Senior recreation programs	30%	37%	24%	4%	5%	100%
Youth/teen recreation programs	21%	41%	30%	5%	3%	100%

Table 35: Question 11

Please rate the quality of each of the programs or facilities listed below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Natural areas and open space	66%	N=251	22%	N=84	8%	N=30	1%	N=4	1%	N=3	2%	N=8	100%	N=380
Recreational trails	57%	N=217	30%	N=116	6%	N=23	1%	N=2	0%	N=1	6%	N=22	100%	N=380
Parks	53%	N=202	38%	N=144	6%	N=24	1%	N=4	1%	N=4	0%	N=2	100%	N=379
Cemeteries	19%	N=74	17%	N=65	9%	N=36	0%	N=2	1%	N=4	52%	N=197	100%	N=378
Golf courses	15%	N=57	18%	N=69	9%	N=33	0%	N=0	1%	N=3	57%	N=217	100%	N=380
Athletic fields	17%	N=65	30%	N=114	7%	N=25	2%	N=7	0%	N=1	44%	N=167	100%	N=380
Northside Aztlan Community Center	22%	N=84	25%	N=96	7%	N=28	1%	N=2	0%	N=2	44%	N=167	100%	N=379
Fort Collins Senior Center	21%	N=79	24%	N=93	6%	N=25	2%	N=7	0%	N=2	46%	N=175	100%	N=380
Edora Pool Ice Center (EPIC)	16%	N=61	29%	N=109	8%	N=31	0%	N=1	0%	N=1	46%	N=176	100%	N=380
Foothills Activity Center	11%	N=41	22%	N=83	5%	N=19	0%	N=0	0%	N=1	62%	N=235	100%	N=379
Mulberry Pool	10%	N=37	19%	N=70	14%	N=53	4%	N=15	0%	N=2	54%	N=203	100%	N=380
The Farm at Lee Martinez Park	29%	N=109	24%	N=92	7%	N=26	1%	N=4	0%	N=1	39%	N=148	100%	N=379
The Gardens on Spring Creek	38%	N=144	30%	N=113	4%	N=14	0%	N=2	0%	N=1	28%	N=106	100%	N=380
Pottery studio	13%	N=47	12%	N=44	7%	N=24	0%	N=1	0%	N=1	69%	N=256	100%	N=373
Art in Public Places program	26%	N=97	30%	N=115	9%	N=35	2%	N=7	2%	N=9	31%	N=118	100%	N=380
Lincoln Center programs	27%	N=104	36%	N=137	14%	N=53	2%	N=8	0%	N=1	20%	N=76	100%	N=380
Fort Collins Museum of Discovery	37%	N=142	23%	N=88	10%	N=38	2%	N=7	1%	N=2	27%	N=103	100%	N=380
Adult recreation programs	13%	N=49	27%	N=101	16%	N=61	4%	N=14	2%	N=7	39%	N=147	100%	N=380
Senior recreation programs	12%	N=44	14%	N=54	9%	N=35	2%	N=6	2%	N=7	61%	N=232	100%	N=379
Youth/teen recreation programs	9%	N=33	17%	N=64	13%	N=48	2%	N=8	1%	N=5	58%	N=222	100%	N=379

Table 36: Question 12

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent of respondents
Very good	31%
Good	43%
Average	21%
Bad	2%
Very bad	2%
Total	100%

Table 37: Question 12

Overall, how would you rate the quality of the services provided by the City of Fort Collins?	Percent	Number
Very good	31%	N=117
Good	43%	N=164
Average	21%	N=81
Bad	2%	N=8
Very bad	2%	N=9
No opinion	0%	N=0
Total	100%	N=379

Table 38: Question 13

Have you had contact with any City employee(s) by phone, in-person, via email or online within the last 12 months?	Percent of respondents
Yes	70%
No	30%
Total	100%

Table 39: Question 13

Have you had contact with any City employee(s) by phone, in-person, via email or online within the last 12 months?	Percent	Number
Yes	70%	N=267
No	30%	N=113
Total	100%	N=379

Table 40: Question 13A

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good	Good	Average	Bad	Very bad	Total
Courtesy	61%	22%	11%	4%	2%	100%
Promptness	60%	24%	8%	5%	3%	100%
Knowledge	58%	21%	12%	4%	4%	100%
Making you feel valued	54%	22%	12%	6%	6%	100%
Overall impression	57%	23%	8%	8%	4%	100%

*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.

Table 41: Question 13A

Thinking about your most recent contact, please rate City employee(s) on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Courtesy	61%	N=162	22%	N=58	11%	N=29	4%	N=10	2%	N=6	0%	N=1	100%	N=266
Promptness	59%	N=156	23%	N=61	8%	N=21	5%	N=12	3%	N=9	2%	N=5	100%	N=266
Knowledge	58%	N=154	21%	N=55	12%	N=33	4%	N=11	4%	N=11	1%	N=2	100%	N=265
Making you feel valued	53%	N=140	22%	N=57	12%	N=31	6%	N=17	6%	N=15	2%	N=6	100%	N=266
Overall impression	56%	N=149	23%	N=60	8%	N=22	8%	N=21	4%	N=11	1%	N=2	100%	N=266

*Asked only of those who reported having contact with a City employee in the 12 months prior to the survey.

Table 42: Question 13B

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good	Good	Average	Bad	Very bad	Total
	%	%	%	%	%	%
Courtesy	13%	66%	21%	0%	0%	100%
Promptness in responding to inquiries and service requests	15%	48%	36%	1%	0%	100%
Making community members or customers feel valued	13%	47%	37%	4%	0%	100%

*Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.

Table 43: Question 13B

Although you may not have had any recent personal contact with City employees, we would like to know your impression of how City employees treat Fort Collins community members. Please rate City employees on each of the items below.	Very good		Good		Average		Bad		Very bad		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Courtesy	10%	N=11	52%	N=57	17%	N=18	0%	N=0	0%	N=0	21%	N=24	100%	N=111
Promptness in responding to inquiries and service requests	9%	N=10	30%	N=33	22%	N=24	0%	N=0	0%	N=0	39%	N=43	100%	N=111
Making community members or customers feel valued	9%	N=10	32%	N=35	25%	N=28	2%	N=3	0%	N=0	32%	N=35	100%	N=111

*Asked only of those who reported NOT having had contact with a City employee in the 12 months prior to the survey.

Table 44: Question 14

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort	Same effort	Less effort	Total
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	57%	37%	6%	100%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	49%	39%	11%	100%
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	58%	27%	15%	100%
Safety: Includes police, fire and emergency medical response, and building inspection	16%	79%	5%	100%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	21%	72%	7%	100%
Transportation: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety	66%	28%	6%	100%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	19%	64%	17%	100%

Table 45: Question 14

Please select the option that best describes how you think the City should address each of the following aspects of the community.	More effort		Same effort		Less effort		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	53%	N=193	35%	N=127	5%	N=20	6%	N=23	100%	N=363
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	48%	N=176	39%	N=141	11%	N=41	1%	N=5	100%	N=363
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	55%	N=200	26%	N=94	14%	N=53	5%	N=17	100%	N=364
Safety: Includes police, fire and emergency medical response, and building inspection	16%	N=57	76%	N=274	5%	N=18	3%	N=11	100%	N=360
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	20%	N=70	68%	N=241	7%	N=24	6%	N=20	100%	N=355
Transportation: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety	66%	N=238	28%	N=101	6%	N=22	0%	N=1	100%	N=362
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	18%	N=65	60%	N=218	16%	N=59	6%	N=21	100%	N=362

Table 46: Question 14 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	44%
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	58%
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	57%
Safety: Includes police, fire and emergency medical response, and building inspection	18%
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	17%
Transportation: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety	64%
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	11%

Table 47: Question 14 - Top 3 Priorities

Please select which three (3) should be the top priorities for the City to focus on in the next 5 years.	Percent selecting as top 1, 2 or 3 priority	Number
Economy: Includes economic planning and development activities, workforce training, childcare, education, employment opportunities	44%	N=135
Environment: Includes efforts to ensure good water resources, good air quality, land conservation, smart growth, the Climate Action Plan and an attractive community	58%	N=180
Neighborhood Livability and Social Health: Includes promoting good neighbor relationships, ensuring attractive neighborhoods, historic preservation, an adequate supply of quality housing for all socio-economic groups, addressing poverty and homelessness, creating an inclusive community	57%	N=176
Safety: Includes police, fire and emergency medical response, and building inspection	18%	N=56
Culture, Parks & Recreation: Includes operating and improving recreational facilities, Lincoln Center, Gardens on Spring Creek and the Museum of Discovery; providing recreational, arts and cultural programs and public art; maintaining parks, trails and cemeteries; and improving natural areas	17%	N=53
Transportation: Includes transportation planning and development, maintaining roads and traffic operations, Transfort operations, and bicycle and pedestrian safety	64%	N=197
General Government: Includes internal support functions, City management, Council, boards and commissions, volunteers, technology, communicating with community members and building maintenance and repair	11%	N=35

Table 48: Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?

	Percent of Respondents
	Cost of living/economy/jobs 4%
	Housing cost 21%
	Traffic and roads 13%
	Environmental issues 5%
	Development issues 8%
	Transportation improvements 11%
	Safety/police/homelessness 14%
	Government policies 6%
	Recreation and parks 2%
	Other 16%
	Total 100%
Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?	

Table 49: Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?

	Percent of Respondents	Number
Cost of living/economy/jobs	4%	N=14
Housing cost	21%	N=70
Traffic and roads	13%	N=45
Environmental issues	5%	N=18
Development issues	8%	N=29
Transportation improvements	11%	N=37
Safety/police/homelessness	14%	N=46
Government policies	6%	N=19
Recreation and parks	2%	N=7
Other	16%	N=53
Total	100%	N=338

Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?

Table 50: Question 16

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs.	Always	Frequently	Sometimes	Never	Total
Fort Collins local cable channel 14 and 881	1%	3%	16%	80%	100%
Online video FCTV on www.fcgov.com/FCTV	1%	5%	28%	67%	100%
City's website (www.fcgov.com)	9%	30%	52%	9%	100%
City News eNewsletter	6%	12%	29%	54%	100%
Newsletters or brochures from City departments	2%	24%	45%	29%	100%
City employees or departments (e.g., contacting by phone, email or in person)	4%	14%	55%	26%	100%
Tracks and Trails (the guide to natural areas activities)	12%	30%	31%	27%	100%
“Recreator” (guide to recreation programs)	11%	23%	38%	29%	100%
Word of mouth	12%	43%	38%	6%	100%
Newspaper (print or online)	12%	24%	37%	27%	100%
Radio	3%	14%	34%	50%	100%
Television news	3%	9%	28%	61%	100%
Social media (Facebook, Twitter, Nextdoor, etc.)	17%	30%	35%	17%	100%
OurCity Platform (ourcity.fcgov.com)	1%	6%	21%	72%	100%
Engage Platform (engage.fcgov.com)	1%	3%	18%	78%	100%
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	3%	8%	21%	68%	100%
City booth at local events	1%	8%	41%	49%	100%

Table 51: Question 16

Please indicate how frequently, if ever, you or other members of your household use each of the following sources of information regarding City issues, services and programs.	Always		Frequently		Sometimes		Never		Total	
	%	N	%	N	%	N	%	N	%	N
Fort Collins local cable channel 14 and 881	1%	N=3	3%	N=10	16%	N=58	80%	N=292	100%	N=363
Online video FCTV on www.fcgov.com/FCTV	1%	N=3	5%	N=16	28%	N=100	67%	N=244	100%	N=363
City's website (www.fcgov.com)	9%	N=31	30%	N=109	52%	N=185	9%	N=33	100%	N=358
City News eNewsletter	6%	N=21	12%	N=42	29%	N=102	54%	N=192	100%	N=358
Newsletters or brochures from City departments	2%	N=9	24%	N=86	45%	N=163	29%	N=106	100%	N=363
City employees or departments (e.g., contacting by phone, email or in person)	4%	N=15	14%	N=51	55%	N=200	26%	N=96	100%	N=362
Tracks and Trails (the guide to natural areas activities)	12%	N=42	30%	N=109	31%	N=109	27%	N=98	100%	N=358
“Recreator” (guide to recreation programs)	11%	N=38	23%	N=82	38%	N=136	29%	N=105	100%	N=361
Word of mouth	12%	N=44	43%	N=155	38%	N=136	6%	N=22	100%	N=358
Newspaper (print or online)	12%	N=43	24%	N=88	37%	N=134	27%	N=97	100%	N=362
Radio	3%	N=9	14%	N=50	34%	N=122	50%	N=180	100%	N=361
Television news	3%	N=11	9%	N=31	28%	N=98	61%	N=217	100%	N=357
Social media (Facebook, Twitter, Nextdoor, etc.)	17%	N=63	30%	N=109	35%	N=129	17%	N=62	100%	N=364
OurCity Platform (ourcity.fcgov.com)	1%	N=3	6%	N=23	21%	N=77	72%	N=261	100%	N=364
Engage Platform (engage.fcgov.com)	1%	N=5	3%	N=9	18%	N=66	78%	N=282	100%	N=363
City of Fort Collins mobile apps (Access Fort Collins, Digital Publications, Recreator)	3%	N=9	8%	N=30	21%	N=76	68%	N=246	100%	N=362
City booth at local events	1%	N=5	8%	N=30	41%	N=150	49%	N=176	100%	N=362

Table 52: Question D1

About how many years have you lived in Fort Collins?	Percent	Number
5 years or less	40%	N=145
6-10 years	15%	N=53
11-20 years	18%	N=65
More than 20 years	27%	N=96
Total	100%	N=360

Table 53: Question D2

Are you a full-time or part-time student at a college or university in Fort Collins?	Percent	Number
Yes	15%	N=55
No	85%	N=304
Total	100%	N=359

Table 54: Question D3

Which college or university do you attend?	Percent	Number
Colorado State University	92%	N=50
Front Range Community College	8%	N=5
Another local college or university	0%	N=0
Total	100%	N=55

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	69%	N=248
Working part time for pay	11%	N=39
Unemployed, looking for paid work	1%	N=5
Unemployed, not looking for paid work	3%	N=9
Fully retired	16%	N=58
Total	100%	N=360

Table 56: Question D5

Do you work inside the boundaries of Fort Collins?	Percent	Number
Yes, outside the home	57%	N=204
Yes, from home	9%	N=32
No	34%	N=123
Total	100%	N=359

Table 57: Question D6

Which of the age groups below best describes you?	Percent	Number
18-24	6%	N=25
25-34	35%	N=144
35-44	16%	N=67
45-54	13%	N=56
55-64	14%	N=58
65-74	13%	N=53
75+	3%	N=12
Total	100%	N=414

Table 58: Question D7

Your gender	Percent	Number
Male	46%	N=192
Female	51%	N=211
Non-conforming	3%	N=11
Total	100%	N=413

Table 59: Question D8

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=262
Duplex or townhome	16%	N=68
Apartment or condominium	19%	N=79
Mobile home	2%	N=7
Other	0%	N=2
Total	100%	N=417

Table 60: Question D9

Do you own or rent your residence?	Percent	Number
Own	60%	N=251
Rent	40%	N=164
Total	100%	N=415

Table 61: Respondent Household Income

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income from all sources for all persons living in your household.)	Percent of respondents	Number
Less than \$25,000	8%	N=27
\$25,000 to \$49,999	20%	N=69
\$50,000 to \$99,999	35%	N=119
\$100,000 to \$149,999	19%	N=66
\$150,000 or more	17%	N=59
Total	100%	N=341

Table 62: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	90%	N=319
Yes, I consider myself to be Spanish, Hispanic or Latino	10%	N=34
Total	100%	N=352

Table 63: Questions D12

What is your race?	Percent	Number
American Indian or Alaskan Native	2%	N=7
Asian, Asian Indian or Pacific Islander	5%	N=19
Black or African American	2%	N=7
White	91%	N=319
Other	5%	N=19

Total may exceed 100% as respondents could select more than one option.

Table 64: Geographic Area of Residence

	Percent	Number
Northeast	16%	N=67
East Central	20%	N=84
Southeast	18%	N=77
Northwest	20%	N=81
West Central	19%	N=79
Southwest	7%	N=30
Total	100%	N=417

Table 65: Council District of Residence

	Percent	Number
District 1	25%	N=106
District 2	13%	N=53
District 3	7%	N=29
District 4	27%	N=114
District 5	13%	N=53
District 6	15%	N=62
Total	100%	N=417

Verbatim Responses

Following are verbatim responses to open-ended. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. Within each question the responses are in alphabetical order.

Q15: Thinking about the next few years, what is ONE item or focus area you would like the City to improve on?

Housing cost

- Add more affordable housing without trashing existing neighborhoods.
- Affordable housing
- Affordable housing and encouraging CSU to pay a living wage to all employees
- affordable housing and how the lack thereof contributes to the increase/influx of individuals experiencing homelessness
- Affordable housing and welcoming diversity to Fort Collins.
- Affordable housing based on income.
- Affordable housing for residents, and a culture that welcomes and affirms folks across difference.
- Affordable housing for seniors and low income residents
- Affordable housing for seniors. < \$500/month.
- Affordable housing for working people. Less 'Student' housing.
- Affordable housing I think is one of the biggest issues. There is a large amount of people around my age (31) that love Fort Collins and want to live here as long as possible. But right now we don't see a pathway to owning a home, or finding a place to rent that would be affordable enough to start a family. It's tempting to look at other states and plan on moving there where it's easier to get a higher paying job that would give you the income needed to reach that next step to home ownership. Right now it just feels like we're treading water in Fort Collins. I worry that once older folk start retiring and looking to sell their homes, the only people who will be able to afford the homes will be landlords and wealthy people moving from out of state, which will in turn drive away the young adults that make Fort Collins a fun, unique place to live.
- Affordable housing that's also sustainable
- Affordable housing while helping improve diversity and inclusion of the community, existing natural areas, and current businesses so that the city does not become gentrified from large businesses and tech companies moving to town.

- AFFORDABLE HOUSING! Make it possible for the majority of kids who grew up to afford rent and ultimately home ownership buying. My daughter has a good job, but rent with roommates is \$800-\$1100/month for decent housing and is considering moving with a longer commute; not good for her or the environment. My son can't afford to move back/lives in Kentucky and wants to be here with family and friends. I don't recognize Fort Collins anymore-lots of financially secure retirees from other places. Make Fort Collins a place our kids can stay after they grow up, whether low income or making 45-100K/household. ---Resident since 1974.
- Affordable housing, cost of living, increased wages so people can afford to live in Fort Collins.
- Affordable housing.
- Affordable housing. Not an issue for me personally, but probably the single issue in most need of improvement for maintaining a vibrant community.
- AFFORDABLE HOUSING.....
- Affordable housing; less destruction of older homes/properties to built multi-story monstrosities that are too large for the area they are in (Campus West/ West Elizabeth street is a prime example) New building is MJUCH TOO tall to be sitting on Elizabeth street, when projects on Plum are shorter.... Think developer paid City to push this project through
- Affordable Senior Housing is so needed, so many are struggling. Baby Boomers are arriving. Please do permit dense apartment and cottage housing (ie: pocket housing) accessory dwellings and the like.
- Affordable single-family homes
- An increase in the rental housing supply, whether by a repeal of You+2 or some builder incentives/planning changes.
- Cost of housing.
- Developing truly affordable housing for all people.
- Housing
- Housing affordability
- Housing affordability
- Housing affordability and homelessness. We are pricing out folks who are the bedrock and foundation of our society and causing more traffic because they have to commute in from places like Wellington in order to afford to live. Focusing on the homeless services campus is fine, but be realistic and listen to the actual service providers for what is actually recommended!
- Housing affordability would be the biggest focus. I know so many people who feel pinched by the pricing for apartments.
- Housing equality, housing affordability, and employment opportunities
- Housing that people can actually afford (not just on paper 'affordable' - *actually* manageable in people's real-life budgets)
- I would like to see an emphasis placed on low income housing for the workers who don't make enough to pay for current housing costs.
- Improving the diversity of housing choices for people of all ages and income levels.
- Increase the amount of affordable housing.
- Low income housing.
- lower housing costs
- Making 'affordable' housing truly affordable.
- Making housing affordable. There shouldn't be 4+ non-family members to a house (and despite the ordinance, we all know that it happens). Instead of making ordinances prohibiting poor people from living together, either make housing affordable or raise wages. A person working 40+ a week teaching preschool shouldn't have to have 2 or 3 roommates to make ends meet.
- More affordable living and parking for college students.

- People who have lived here for generations can not afford to live here anymore. My mortgage as a single professional is 2000 dollars, for a 2 bedroom home. I work my ass off to afford home and pay it down. Minorities and poor people at being pushed out of areas they have inhabited for decades. Corporations from other places are allowed to buy up land and property at alarming rates downtown. Fort Collins will go the cold blank money-centric way of Boulder if we do not carefully guard our vibe.
- providing more lower income housing including working with homeless families.
- Quality affordable housing that is locationally appropriate. Ownership affordability for those outside of the HUD's low income bracket should be a focus as well.
- The U+2 rule makes this city unaffordable for younger generations and college students.
- We need to increase the amount of affordable housing. I would like my adult kids to be able to live in FC some day. I would like to have housing and diversity for a range of economic incomes. The workers of FC should be able to live here.
- You need to focus on affordable housing for families most families do not want to live in apartments or condos. They want single family housing and autonomy. The cost of housing is ridiculous and it's causing good families with good values to leave. Families who volunteer and take pride in our community are getting edged out of the housing market often times by people who are buying investment properties.

Traffic and roads

- Actually addressing traffic issues. Taxpayers have giving city improved traffic monitoring systems but city seems unaware of the issues with making left turns, poor timing of lights, and how to move traffic efficiently during rush hour.
- Automobile traffic.
- Better city planning for traffic congestion. Making all road go all the way through so if there is a main artery shut down for various issues the lack of planning and road connection is ridiculous
- Better traffic flow
- Better traffic light TIMING !!! Try to minimize Fort Collins's nickname of ' FORT RED LIGHT'!!
- Better traffic management. It's pretty clear the current people doing it have no idea how to fix it. More support of local businesses, not chains (i.e. the mall).
- Doing as much as possible to promote traffic movement. It could be upgrading intersections or adding lanes wherever possible.
- Easing traffic congestion
- Everyone complains of traffic. Traffic congestion leads to poor Air Quality, which leads to poor health, which leads to depression, stress etc. City should do more to promote Electric Vehicles for better Air Quality, happiness etc. Make Reserve Parking spots for EVs to bring awareness & awake people.
- Find a traffic solution for trains on the BNSF lines that run north & south along Mason
- Fort Collins needs to coordinate street lights and improve traffic management so that a person can cross town in less than 30 minutes and not have to stop at every intersection.
- Green lights signals in the eastern side of town, esp Timberline/Horsetooth/Drake are need to be lengthened. It is ridiculous how few cars go through before the signal changes. Encourages harried drivers and signal running.
- I would like to see traffic improved. This could include increasing the bus routes with less transfers at CSU.
- Improve road maintenance. Sewer covers and railroad crossings are not maintained. Roads repaved and sewer covers and rail crossing still not repaired.
- Left turn signals, traffic lights, traffic management
- Montava project--TRAFFIC CONCERNS

- Planning traffic patterns. Stop building new developments. The infrastructure cannot handle the developments you are allowing. We moved here for the open space and the smaller town. That no longer exists.
- reducing the number of cars on the road
- Roads
- Street maintenance and traffic mgt.
- Traffic
- traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic congestion
- Traffic congestion and figuring out how to reduce carbon emissions from the transportation sector
- Traffic congestion is considerably worse over the 90s and 2000s - enhanced public transportation (think Hop/Skip/Jump-type) routes/options could alleviate need to drive to core areas.
- Traffic congestion, especially due to trains
- Traffic congestion.
- Traffic control
- Traffic enforcement, speeding, noise(loud pipes)
- Traffic flow
- Traffic flow & congestion. Adding synchronization of lights down Harmony (and other major east/west corridors) much like the timing of lights already in place on College Ave/287. Making green/through light a bit longer on Ziegler to get across Harmony especially in the AM. Traffic backs up and often it takes 2-3 cycles to get across Harmony. Making turn arrow lights longer in many major intersections. Rethinking roundabout on Ziegler and Horsetooth were traffic backups occur daily at AM & PM rush.
- Traffic flow anytime after noon is terrible. Need better roads to handle the increased traffic that an increasing population has created. Taking TRANSFORT takes too long to use when making multiple stops.
- Traffic issues in north fort collins..... Need better main roads for # of cars.
- traffic management train issues
- Traffic management and growth management
- Traffic safety. Manage red light runners and pedestrian safety.
- Traffic!
- Ways to reduce congestion on city roads - seems to be getting worse.
- Widening roads so traffic congestion is less.

Environmental issues

- air quality
- Air Quality -- ensuring that industrial Greenhouse Gasses are included in the city's inventory, reducing the chances they will be mitigated.
- Air quality is atrocious. It is unacceptable that a city as small as Fort Collins has air quality that rivals Los Angeles in poor quality.
- Air Quality. Implementing O & G regulations that prioritize health, safety and environment. Horizontal fracking is NOT safe
- Air quality. Need to check ALL businesses for emitting of noxious gases, etc. and require them to clean up their act. We have the dirtiest air in the state.
- Climate change
- CLIMATE JUSTICE NOW

- conservation of green spaces
- Conservation of natural areas. Population is growing and it is already getting crowded. Conserve land for future generations.
- Efforts to ameliorate climate change by increasing recycling, public transportation, encouraging and rewarding cleaner vehicle use, reducing toxic chemicals in our environment.
- encourage rooftop solar for true sustainability
- Environment (air and water quality)
- Environmental health, including air quality
- Environmental Improvements - reducing use of oil, gas, coal and wood as fuel/power and increasing use of bio-gas, solar, hydroelectric and wind as fuel/power.
- Environmental issues that focus on better recycling and composting options; lower waste incentives and programs (especially less plastics); public transportation options that help support improving local air quality from combustion sources; and increased renewable energy sources
- Fighting climate change by progressing toward more use of renewable resources, more regulations on sustainability in new buildings, and lessening the harms of the oil & gas industry on our health.
- Find more creative ways to address climate change since recycling is not as financially viable.
- Green Building Focus
- Health of our environment and citizens. Stop adding fluoride to the water, stop spraying pesticides in the air (mosquito fogging) and in parks and natural areas. Limit growth!
- I would like the City to begin regulating the use of water. When I lived in Denver in the mid 1970's, that city was already enforcing water conservation. I was very surprised when I moved to Fort Collins in 1991 the city made no attempt to enforce water conservation. They talked about it, but did nothing. Have always been surprised by the city allowing businesses and residences to water lawns mid- day in the summer heat. Water is a precious resource. Let's conserve!
- Improving water conservation efforts through promoting improved standards for new development and less irrigation.
- LAWW = protecting, remediating and diversifying land, air, water, and wildlife through community wide sustainability initiatives in every aspect of FOCO. Not sustainable ...should cost more to fund initiatives. GOAL: 100% self-sustaining community.
- less focus on zero emissions and more of public safety
- Litter control.. I have called twice on litter on Trebly with no action by the street department. There should be a web link for requested action by the various departments.
- Moving toward 100% renewable energy
- Nature, not tearing it down for housing!
- Pollution: air, noise, and light pollution are huge problems in my neighborhood near Overland Trail and Vine, mostly because of heavy machinery and motorcycle/car traffic.
- Preserving more land; it's the only thing that can't be undone. When it's gone, it's gone
- Protection and enhancement of the Poudre River - Council should work with Thornton to come to agreement to keep river water in the Poudre and Thornton takeout after it runs through Fort Collins. A healthy, full, flowing river is vital to the River District and beyond - and climate change is vastly affecting the river's health. If we miss this opportunity - it will never come again.
- Provide a wider range of acceptance of clamshell type plastic AND/OR require grocery stores and take out to eliminate their over-packaging and plastic bags.
- Sustainability
- Sustainability - our institutions - including local governments - need to enact powerful and meaningful change when others do not. It is not enough to ask people to change out a lightbulb - we need both positive and negative incentives to become radically more sustainable in how we life and work.
- Sustainability: environmental and social

- The environment!! Make recycling mandatory (many households dump everything in trash), keep yard waste out of landfill (many don't want to pay an extra charge for a yard waste can), have haulers introduce composting options (can be combined with yard waste). This can be financed by charging residents with 96gal cans a higher rate for trash services and reducing fees for smaller cans. Have schools teach children about the need to recycle. Reduce single use plastic bags, incentivize reusable bags or compostable bags. Encourage retailers to reduce excess packaging. Have police enforce 'rolling coal' laws and write tickets to vehicles spewing black smoke...set up a reporting feature where citizens can report the make & license number of polluting vehicles. Require backyard fireplaces to be gas, prohibit outdoor wood burning. Houses can no longer have wood burning fireplaces, so why allow backyard bonfires? The 10pm curfew is unenforceable, and many ignore the rule. Calling the police non-emergency number is pointless unless you can tell where the smoke is coming from. Have retailers stop selling wood burning fire pits and fire logs. Our air quality is poor, we must take strong steps to keep it from getting worse. Thank you!
- The 'Smart Grid', Lowering utility use thru conservation, Providing secure, fast and affordable broadband services. Keep Fort Collins on the forefront of well connected communities.

Transportation improvements

- A walkable city. Old Town shouldn't be the only place where people can walk to the bank, library, grocery store, etc. EVERYWHERE in Fort Collins should be walkable. We're doing OK on bikability. But our walkability, especially in terms of distance to small commercial centers, basically sucks in most of the city.
- alternative modes of transportation to reduce vehicle traffic
- Better public transportation, especially on the E-W axis of the city.
- Bicycle infrastructure; PHYSICAL barriers
- Bike infrastructure and reducing motor vehicle traffic
- Bikeway improvements reaching all corners of the city.
- bus service
- Bus service that operates both east-west and north-south at 30 minute intervals.
- Central artery transportation improvements
- Connectivity in transportation
- downtown parking availability
- Ease of transportation that runs east/west
- Embrace public transportation! We're a big city now.
- Gridded bus routes.
- Improve public transportation
- Improving public transportation both within town and actively collaborating with other cities and the state
- Less bicycle lane posts. Paint the path on the road but get rid of the ugly posts. Repair the roads and find a 'line' paint that can be seen at sunrise, sunset, and when wet from snow and rain. West Mulberry is a perfect example of what paint not to use. Or is it the material that was used for resurfacing. Either way the lines are useless when they are not visible. Please fix right away.
- Making driving as inconvenient as possible relative to other forms of transportation.
- More bike trail east/west
- parking downtown and traffic
- Promoting multi-modal transportation options and why this is critical to moving traffic and improving our environment
- Providing bus transportation after football games as noted on line. Read buses extended an hour after game ends. Bus driver said Route 7 still running. Waited an hour and no bus. And the game had not ended. Driver called dispatch and then told bus not running. ugh!!! Had to catch Uber for \$32. Very very disappointed.
- public transport

- public transport, it is one of the worse i have ever seen for a city this size, you need more access at night for safety as well as better sunday services. Also because the MAX starts early you need support buses to also start that early. not all of us have a car and as such we end up walking over an hour in the morning to connect to the MAX. That is a sign of very bad planning by a city
- Public transportation
- Public transportation
- Public transportation
- Public transportation and traffic infrastructure
- Public transportation really needs improvement. Buses to Foothill campus is not available all year round despite the majority of people working all year round here (not many undergrad students, if any, around here.) Also, to travel from where I live to walmart is 10 minute driving but 1 hour by bus. I think that's a little extreme.
- Public transportation—connecting all the bus routes so they're actually convenient to use, having bike racks near bus stops where possible, actually integrating bike lanes so they feel safe to use so we don't have to use only the recreational trails and sidewalks
- Public transportation--I should be able to get across town to my job via public transportation at least 30 minutes when it only takes 15 minutes to drive there. (I can usually bike to a location faster than I can take a bus.)
- Senior transportation options and availability
- switching away from a car based transportation system. More and different transportation options
- The bus system!!! It needs more routes or easier to navigate routes. Also the waiting times between buses is usually an hour! If I miss a bus, I have to wait an hour (with two kids in tow) before the next one shows. Decreasing wait times would help a lot!
- The train going through the middle of town is a mess. They stop traffic and that could be a danger in an emergency situation. A stopped train in the middle of the city could put a life(s) at risk. Then there is the traffic issue. Simply reducing train sizes could resolve this.
- The walking experience for pedestrians of all types. These should include marking the crosswalks, maintaining the sidewalks, enforcing code requirements and enforcing traffic laws.
- Transportation
- transportation - can't be sustainable and meet climate goals without complete, efficient, and frequent rapid transit
- Transportation - including public, auto, and cyclists
- Transportation infrastructure
- Transportation - please continue to support bike safety by adding more protected bike lanes, etc. and expanding existing bike trails to areas of town without easy access to trails! Please also consider adding sidewalks to roads without them, like College Avenue between Trilby and Harmony.
- Transportation and traffic
- Transportation improvements, including bringing access to public transportation to those not living on an east/west or north/south artery AND access to more walkable and bike ways to navigate Fort Collins safely. Not everyone lives near the MAX line but more would use if we could get to it.
- Transportation this includes getting cars off of the roads and cutting down on the train delays
- Transportation! We need east/west connectors that run frequently like MAX.
- Transportation. I can hear Transfort buses backing up in the morning @ Trilby garage, but I can't catch a bus within walking distance of my home. (I live near Trilby and Lemay.)
- Transportation. The roads are overcrowded and traffic signals are not programmed to facilitate efficient travel along College, especially in Old Town.
- Transportation/streets. Focus on projects that improve traffic flow and safety (like Vine/Lemay) rather than frivolous, aesthetic only projects (Linden St).
- Unfortunately, it's transportation. A lot of good has been done over the last few years, but in my opinion, it's really fort Collins' only black eye.

Safety/police/homelessness

- Additional police officers and police traffic enforcement.
- Addressing the homeless and drug problems. The problem is growing fast and homeless people have been found sleeping near my workplace at night, in my friend's neighborhood in window wells, at my daughter's workplace in a window well, laying alongside the roadways and generally making me feel unsafe riding bike trails alone in the evening.
- Addressing the transient issues in the city. It makes neighborhoods feel unsafe.
- Addressing those experiencing homelessness. Just pushing people out of old town is not a solution, also absolutely no fracking!!!!!!
- Be less attractive to the homeless. Especially those that have opted to refuse a hand up. This is out of control in Fort Collins. The city gets a bad reputation. Even locals don't want to deal with it to go shopping in the DT area.
- Better treatment of, and resources for, the homeless population.
- Dealing with the number of transients who have spread up and down the MAX line. They are, for the most part, just people trying to get by, but some of them have mental problems. And I'm never quite sure which are which.
- Finding a solution for the ever increasing number of transients.
- Get rid of the beggars...they are not homeless just begging. They cause traffic issues. Also fix the timing on the traffic lights. When you have a protected left and only one or two cars get through, that is bad. I think parking in the lots and on the streets should be free. Also how about less alcohol related events.
- getting rid of the vagrancy and distinguishing between homeless, those who would hold a job and live in a apt if they could and those who do not want to improve (vagrant) and get rid of the vagrant population.
- Help protect people from being harassed by the homeless in downtown areas.
- Homeless and panhandlers. We don't feel as safe living in Fort Collins as we did even a few years ago. We don't even feel safe taking the MAX anymore and even sections of the trail I'm nervous riding my bike on.
- Homeless population and panhandling have made downtown and many streets hard to navigate and feel less safe.
- Homelessness
- Homelessness
- Homelessness
- Homelessness/affordable housing
- Improve on helping the homeless and mentally ill.
- Improvement of shelters, services and programs for those that are homeless or in positions of low socioeconomic status.
- Issues with transient population. I don't feel safe taking my kids to parks, running on the trails, etc. Due to all of the transients we have encountered. Just yesterday on a one mile run on the Poudre trail I saw four tents tucked in the woods. We've had many issues while enjoying the parks, trails, or downtown where transients have yelled at us or been doing inappropriate things in front of our children. (One who squatted down and went poop by the stop light by the mission.) We've witnessed and called in many fights and bouts of yelling that caused us concern that someone was going to get hurt. It is hard to enjoy all that Fort Collins has to offer when you are worried about you safety. I also worry about needles and other unsafe items left behind since I have found some as well as heard about many others finding them. A child at Lee Martinez picked up and was poked by a needle from under the pine tree, these stories break my heart. The transient population needs help, but away from our children. I deeply hope to see services relocated outside the city to give focused space for these individuals to receive the help they need while keeping our community members safe.
- Lighting along recreational paths/trails.

- Making downtown area more safe and accessible
- NOT criminalizing homelessness. Provide shelter/housing. Don't incarcerate for non-violent offenses. Prevent police, transit police, and community members from escalating encounters with homeless people into violence. Promote diversity, tolerance, and understanding in the community.
- Panhandlers
- Police actually enforcing the laws and better bus service. A bus system that services more than CSU.
- Public safety and crime reduction
- Ridding our neighborhoods of meth houses. Providing centralized services for drug addicted felons and keeping them out of our neighborhoods. Working with the District Attorney to keep those folks in jail or rehabilitation programs. Meth use, manufacture, and distribution is very high in my neighborhood. We are located next door to an elementary school.
- Safety
- Safety and efficiency at major intersections that are not managing traffic well at peak hours now.
- Safety for bikes and pedestrians on major roadways
- Safety in neighborhoods
- Safety on the roads
- Supporting people who are experiencing homelessness. It seems like the city allows businesses to fight against services, and that is very disappointing.
- the homeless that camp/drink/drugs/passed out in our parks. police don't care. sometimes hours pass before they respond. not safe for citizens especially children. I stopped using the downtown library because of the nasty vagrants that lay all over the park.
- While Old Town is not dangerous, with vagrants sitting and lying down everywhere, smoking pot, drunk, walking around on drugs, asking for money, etc. the Old Town atmosphere is unpleasant and borders on creepy at times. The City has laid out the welcome mat for vagrants. We feel bad for the police who have to endure the insults of the vagrants, and those who are in favor of vagrants by trying to entrap the police. The hands of the police are tied, and it's obvious that the vagrants have no fear of the police because they know the police cannot do their jobs. We have lived in major US and world cities (populations 10M+), and the proportion of vagrants to the rest of the population seems high here in Fort Collins. We don't bring our family to Old Town anymore because it's just unpleasant. Again not dangerous, but not inspiring for sure.

Development issues

- Address the sprawl in the region that's killing us. 1000's of McMansions continue to be built in outlying areas and communities, contributing to huge traffic issues, environmental pollution, low walk scores, and lack of tight knit local communities. We're spending all of our time commuting now. Start planning small communities within our community, that re-build sense of community, on the small scale. Empower city council members to build those local communities within our community. And, incorporate these thoughts in future City Planning efforts.
- Allowing the portion of the city outside of Old Town to develop quality neighborhoods - mixed use zoning, remove any parking minimums, encouraging small local businesses that are easy to access without a car, discouraging large big box/chain stores and strip mall type development. Old Town is really the only walkable neighborhood in the city, and its becoming too expensive for many people.
- Better planning so the City is not overwhelmed with growth and congestion.
- Consequences (good and bad) of increased population
- Control growth
- Controlling population growth, maintaining open green spaces, and prioritizing our wildlife and natural areas
- Curbing growth and development.
- Discourage growth!! 'WE' do not need more housing. Who is 'we'? Current citizens, NOT future ones! Fort Collins is already too big.

- Filling up vacant office space and utilizing current vacant buildings before allows new office and malls to be built.
- Focus on the existing citizens and small businesses. Stop trying to grow the size of the city and stop trying to make it another Boulder or Longmont. Make it so Fort Collins has an individual, unique identity instead of making it some cookie cutter model of other Denver cities. There is no point in living here when it is no different than the rest of the Front Range. Also, City Government needs a big clean out of the 'lifers'. It's called public service and the city leaders like tires need to be rotated.
- Focusing on open spaces - less building
- For god sake stop the building of very tall apartment buildings and very tall hotels. The character and viewshed of Fort Collins will be changed forever negatively.
- growth
- Growth containment. We are drowning in people. Our collective life experience is suffering for it. From traffic to housing prices to outrageous property tax rate hikes to the number of indigent people living on the streets. We have way more people moving here than we have infrastructure to support it.
- Historic preservation and environmental maintenance. The city is growing fast and the character of many of our neighborhoods and open spaces is being eroded. Council only seems to care about businesses and then only big business eases and not about historic and environmental preservation or about affordable housing
- It seems as though hundreds of cheap, generic condo/apt/townhome type structures are going up everywhere there's a spare inch. These aren't attractive, don't fit the esthetic of the city, and look like they'll fall apart in under 20 years.
- Less big chain stores and restaurants
- Limiting growth somewhat
- Limiting growth to make this a sustainable community
- Maintaining neighborhood character
- Maintaining what makes Ft. C special which includes open spaces and natural areas.
- Managing growth, limiting development
- Managing the inevitable growth to maximize the benefit of diversity.
- More people/growth is not an acceptable answer to a good future for the community.
- not as much population growth
- planning for growth and affordability
- putting people before businesses
- Putting wishes of residents above those of greedy builders.
- Re-examining development, business and community, to contribute to sustainability by requiring each community/HOA and re-developed business building to add trees, use alternative energy, and recycle/upcycle/reuse (you need to have better education in this area)
- Revitalizing the north side of Fort Collins. The city council seems to only want to move the homeless here, not new businesses, restaurants or employment opportunities.
- slow down the rapid growth...large apartment complexes are an eye sore and detract on natural beauty of community...cramped neighborhoods and crowded on street parking invite home burglaries and car breaks...
- Slow growth. The beauty of Fort Collins has been destroyed by the growth It is no longer a quiet little town with beautiful views of the mountains. This is also lead to totally an affordable housing and I will be leaving in the next five years.
- Smart growth. This means building up rather than out. It conserves natural areas, offers mixed housing costs, and makes for easy public transportation. No one likes sprawl. Also more high paying jobs. Commuting to Denver sucks.
- Stop overbuilding leave open areas open
- Stop subsidizing growth.

- Stop the insane over building. It's turning FoCo into California. Overbuilding and destroyed that once beautiful state and turned it into a congested, toxic, concrete jungle. Have some vision. Learn from their mistakes. STOP California-izing Fort Collins!
- Sustainable growth - attention to jobs, housing, and climate change.
- The City has, in my opinion, passed the pivotal moment, when a decision needed to be made regarding how and when Fort Collins was going to build-out and what kind of city it was going to be. Now it is happening to us and the City looks to be trying to play catch-up. That is not something I have ever seen the City of Fort Collins have to do before. You are always excellent at planning ahead, but this seems to have caught you off guard. It seems to me, we need to bite the bullet and hire a top tier city planner/master planner, to develop an overall goal for the remaining land. Approve that plan and build it over the next 20-30 years. All of this piece-meal, one-off development approval is making a mess and increasing tension in the city. Build what has been planned (bridge at Lemay and Vine) and other projects, and create a master plan for the rest. Clarity is key, and right now non of us have clarity on what our city is going to be, and it is causing fear. Give us peace of mind and invest in a large master plan.
- Walkability of the city is fine in the core, but there are too many existing and planned neighborhoods away from the city core with little urban planning, no walkability to amenities, dangerous street biking, and no public transportation where a car is necessary. The city should not always bow to the desires of developers as to how the city is built out and provide better urban planning away from the city core, especially given affordable housing issues in the city. Not even new subdivision has to be suburban sprawl with \$400K houses where people pull into their garages at the end of every day and have nowhere to interact with their neighbors.
- We are always one of the top places to live in America. We are the goose who laid the golden egg yet we dont use it. Require Developers to include low income housing mixed in with their other housing. Require more Parking spaces for those developments in mid&Old town. Require those same developers have a relationship/partnership with Art in Public Places or Cultural Affairs, to have spaces available as affordable art studios. Think about how nice that would be to have art and artists incorporated into the communities. The city could take some of the city owned property that has no useage scheduled for a year or so and have Residencies for Musicians and Artists in those spaces. Partner not just with developers but with our major employers to use empty office space in their buildings as art studios. WHY NOT PARTNER WITH ARTSPACE AFTER WE SPENT THAT MONEY FOR THE SURVEY. Loveland is pulling the top artists in the area down to them with their available studio space, such as Art Works and Art Space. In fact I know 2 successful artists who have picked up their family sold their how and moved to Loveland, with several more considering it. There are a gazillion of private public partnerships that could be facilitated to make Fort Collins an Art Destination. Think about it. Santa Fe, Pueblo (very growing art scene), Denver, Loveland and Ft Collins could be an Art Corridor on I-25 bringing more artists to live here, more art buyers and cultural buyers, increasing the tax base with sales tax property taxes and hotel taxes. The city puts the effort into having a Studio Tour yet you do nothing to advertise it other than putting the booklets/maps out for people to happen upon. Why not a billboard on I-25? Why not Bus & Bus Stop Ads, why not send out publicity to the TV stations in Denver and Cheyenne? At the very least why not those flags that hang on the light poles in Old Town. You talk about how Ft Collins is an Art Town as a draw yet the city administration doesnt support the arts like they should. Why cant we have a Cherry Creek style arts festival? Arts in Public Places is understaffed. The previous director of cultural services was an embarrassment. Didnt anyone even google him? The last meeting of the Cultural Resources Board was cancelled due to a 'lack of items to address'. LACK OF ITEMS TO ADDRESS???? WTH? Boulder has fully staffed Arts + Culture Department that includes their Public Art dept. Boulder is done doing more 'studies' and has an Action Plan for their arts programs, unlike Ft Collins. It is time to use the resources we have as a city to support our artists who economically and culturally make Fort Collins one of the greatest places to live in the country. We need to be a leader. Right now Greeley is doing better than we are in support for their artists and the arts. I'll just let that sit with you for a bit.

- Work to make neighborhoods on the south side of town (eg South of Harmony) feel like part of the city and not like unwanted suburbs. Connect us to trails and amenities. Woo developers to build services.

Cost of living/economy/jobs

- Affordability. People need to be able to buy a home.
- Affordable childcare/preschool
- Attracting employers that promote quality of life and fair pay based on community costs.
- Attracting more high tech employment. Most people have to go to Boulder or further.
- Balancing the needs of the workforce with the high cost of living
- Better high paying jobs for skilled workers (blue and white collar) so the HS and college kids can take the minimum wage jobs. Do not increase minimum wage.
- bringing in new businesses and wages are not keeping up with the cost of living in fort collins
- Bringing more companies that provide high paying jobs.
- Cost of living is skyrocketing and many families of color and low-income families are being pushed out due to inability to afford living here. Affordable housing and better support for people experiencing homelessness, job insecurity, and health issues is a top priority.
- Cost of living, ie: Housing, Utilities
- Cost of living. Growth. Traffic. Noise traffic on weekends
- Decreasing the overall cost of living!
- Economic health
- Economic impacts during a downturn in the market; how to maintain this amazing community at the level it is when the economy isn't doing well
- Economics - access to affordable and quality childcare, good job opportunities, affordable housing!
- Employment opportunities that are on par with the cost of living (e.g. housing, taxes) - diversification of businesses operating here beyond low-wage, service-oriented jobs. Reduce unmanaged growth through population increases in favor of improving quality of life for existing residents. Yes, I know these are not ONE thing but I see them as all interrelated - sorry!
- Financial resiliency
- Gentrification; our native children can't afford to buy in their own home town!
- I was born and raised in Fort Collins (37 years). And so were my parents. The cost of living here is insane. I am a renter and I believe my rent is more than most mortgages. But buying a home is not an option for me. I would not qualify for any loans and I certainly don't have a lump sum of cash. I've worked for the City as an hourly employee for 8 years, and my 3% raise each year does not keep up with the cost of living increase. I may have to leave my hometown because I can't afford to live here. Something needs to happen.
- Keeping the rent in old town reasonable to attract/keep independent, small business there.
- Support finding options for affordable childcare

Government policies

- Developing a city council who listens to the concerns of city residents instead of focusing on developing all natural areas.
- Efficient use of tax dollars. Less red tape patrolling neighborhoods for codes enforcement and more time improving overall economic development and support of business.
- less red tape for business owners more consideration for businesses as you improve roads etc
- Making an environment that is more supportive of small businesses.
- Not clustering affordable housing in district 4 - make it a more even City distribution Not allow Old Town Library to act as the rescue mission overflow location
- Spend less time worrying about trivialities like climate change and topless women.

- Stop putting the cart before the horse. Stop requiring Builders to recycle and meet environmental protocols without supplying the facilities for this material to be recycled. The city has a grandiose plan of zero emissions but implementing regulations without supplying the facilities to make that happen is ridiculously naive.

Recreation and parks

- CULTURE
- I'm involved with the Latin dance community and it's difficult to find an affordable place to host events. The city facilities should provide a more affordable pricing for these organizers, the current hourly pricing is expensive.
- Making all recreation areas accessible to all. Not limiting to who can use area when. Should be available to all.
- More interactive art opportunities.
- More swimming lap lanes; expansion of EPIC or new facility south of town
- More trails
- More trails to counter the population growth. Mountain biking specific trails. Continue to grow biking infrastructure and deal with car congestion.
- More trails, parking for trails, natural area access near the city limits.
- pools
- Updating neighborhood parks... The park near where I grew up and my parents still live has had the same infrastructure for over 10 years. It has a yearly issue with burrowing bees infesting it that has not been solved with anything other than posted signs. (Rossborough Park)

Other

- Become less like Boulder.
- Community engagement. Improve traffic on South Timberline at 1600 hours weekdays Traffic enforcement at S. Timberline/Carpenter
- Convincing the railroad to use neighborhood safe train whistles in the city. It used to be that the presence of moving trains through Ft. Collins was a big novelty. Now, I hear negative comments about the trains on Mason. I believe the engineers use solid horn blasts while they go by residential and business buildings. Why would anybody want to live downtown or try to maintain a business near Mason? Other cities have dealt with this issue.
- Designating homes historical or areas is a waste of effort and adds more levels of bureaucracy. Focus on leaving more open space, fixing what we have ie streets, sidewalks, lighting. Enforcing code on snow removal (even the sacred untouched rental properties), weed and lawn care in all neighborhoods, noise volumes, loud exhaust systems on cars and work with the state to reinstate vehicle inspections vs. emissions. Older cars and diesel are the offenders of emissions but if anyone looked around they would see a very large majority of cars are not safe to be on the road, plastic for windows, no brake lights, no turn signal lights, cracked windows and windshields, no bumpers etc. . Too many arbnb's exist and no one is there but transient people, renting to host a party or attend some beer event which carries over all night. It is nice to believe all is good in 'choice' city but the city operates with blinders on and lets selected builders and homeowners do as they like, especially hear old town. There are ENTIRELY too many events on Mountain Avenue it is degrading to the residents trying to live there, it has destroyed personal property during the events, people come into your yard or home that you don't know they don't leave when it is over. Move events to the Stadium our city pride, back to parks or out where the old stadium was, keep them all downtown or near the breweries but out of the neighborhood. Enforce cleaning up back yards and alleys. Code enforcement should not be contingent upon someone calling in to report it. Make licensing service dogs mandatory since it is getting impossible to go to a restaurant or grocery store without dogs everywhere. It should not be up to the business owner to try and get rid of animals, non paying patrons, and we need to stop panhandling, living in cars, vans and campers on streets. We were a

clean, well maintained city and we are losing the beauty, over building and having no way to keep what we have limited to what we can maintain,.

- Diversity
- diversity and inclusion
- Diversity and Inclusion, Fort Collins has a race issue and is very hostile of people from different cultural, racial, socioeconomic backgrounds
- Diversity and Inclusion. There are queer and trans folks and folks of color living and working in this community that do not feel welcome, and in many cases feel unsafe. Make space for them! Please add sexual orientation and gender identity as protected classes against discrimination under Municipal Code Chapter 13. We are behind the times on this!
- Diversity and race relations
- Diversity, Equity, Accessibility, and Inclusion
- Dog barking enforcement backed up with judges and laws which will stop the constant nuisance barking. Better traffic flow throughout the city. Nuisance ticketing for red light cameras, motorcycle cops stopping people in hazardous areas. They are pulling drivers over in CONGESTED areas that make for danger to the officer and those who are driving.
- Electric time of use rates are totally unfair to people who have total electric homes. We cannot NOT heat our homes from 5 to 9 pm in the winter time. IF you sign the form to avoid the over 700 hr kWh charge you have to pay more for EVERY kWh that you use. Totally unfair.
- elimination of single-family homes as vrbos/airbnbs
- Expand the pro shop at Collindale golf course. This is a great opportunity, given the high quality of the course, the need for more golf retail (keep the \$ spent locally) in Ftc., and that the existing pro shop was simply built too small relative to golf facilities of this stature.
- Finding a new City Manager. Darin Atteberry has worn out his welcome. Time for a change.
- Focus on attracting a more culturally diverse population.
- Focus on being more open to people of difference (ethnicity, nationality, religion, gender, sexuality, etc.). While CSU has done a less than stellar job of late (blackface, n-word graffiti, Turning Point and Neo-Nazis), the city should be open and affirming in deed and act.
- I do not feel this city recognizes the LGBTQ+ community. There is no recognition of pride month National Coming Out day. No mayoral declaration. I am invisible in this city.
- I think the City does a great job. You'll know what needs improvement and you'll make it happen. Thank you and congrats to all city employees for making FC such a GREAT community.
- I wish the City wouldn't cater so much to strong community members. Sometimes it seems like those who scream the loudest or the most get their way and the City doesn't think about the greater community.
- I would like to see code enforcement be proactive in the areas of tall weeds and grass, rubbish, and other violations that cause our neighborhoods to degrade. Not sure why grass and weeds over two feet high are not receiving attention.
- Improving website and online services. Information is hard to find, the website is not optimized, things are outdated, and while there are ways to participate in some things digitally, it's not consistent and organized. Communications seem random and not strategic, and communication doesn't seem to have the right audience in mind. I would also love to see more effort to offer youth activities in the evening and on weekends to accommodate working families - right now it seems like only stay-at-home parents get to take advantage of pre-k programs.
- inclusion and diversity
- Infrastructure. And trains. Stop recruiting people to live here when services cannot keep up. Affordable housing cannot keep up.
- Less concern about the climate change hoax, which affects the cost of building and living in this socialist utopia.
- Less partisanship on the city council.
- Less Progressive and more Freedom

- Less Taxation
- Listening less to entitled residents that think their exclusionary voice is more important than others. Also, removing barriers to high quality affordable childcare.
- Make Connexion available ASAP! And let us know when our neighborhoods will be available. Hard to plan with zero info.
- Making Fort Collins more inclusive has to be a priority. Racism and classism are real, here. The U+2 Occupancy law is a good example that only favors people of wealth in an already-wealthy city. I don't think it's possible to talk affordable housing if the city won't allow even one person per bedroom.
- Making sure all of our kids enjoy a better future Fort Collins in every single way. Thanks for all that you do.
- Meaningful public participation opportunities in decision-making
- More investment into housing for disabilities and those with Serious Mental Illness. Work to promote and attract more psychiatrists, psychologists and psych nurses to the area.
- Neighborhood livability and health.
- No to the 5G towers! This community loves the environment and natural areas and trees throughout our town. The frequency strength in 5G towers is TOO MUCH. The trees are already showing these signs and will die along with wildlife from the side effects and the city will be responsible. Not to mention the people and pets. Please don't give in to the FCC and cell phone companies and stand up for the quality of life Fort Collins has always been so proud of.
- Not catering to carpetbagging developers! Our City Manager MUST go as he is in the pockets of realtors and developers and is RUINING our city.
- Partnering with neighborhoods (via HOAs?) to educate citizens and align goals.
- Please stop fluoridating our water. Much online info re dangers of ingesting fluoride online. Requires me to treat my water to get it out. Medical treatment without consent.
- Promoting community building in neighborhoods and early childhood development.
- Quite wasting money on software that you think I will resolve issues without first understanding the issues you believe you are trying to resolve.
- Reducing taxes!
- Removing progressive liberals from office. They are destroying the livability of Fort Collins.
- Responsible use of chemical pest management and notification to the public that is NOT an 'opt in' service. Spraying pyrethrins in the rain and requiring the public to request notification is unacceptable. I get letters from the city telling me that they are going to pave a road nearby in advance why not proper pesticide use notification?
- Senior activity
- senior center particularly pool being run in a manner to chase seniors away to get more other younger folks in! AGEISM rampant in eaterys stores etc! Realtors want us to move away/die/assisted living so they can sell our homes!! BUT biggest prob always has been & getting worse trans congestion!!!
- Staying out of my values and life
- Stop dividing people with diversity propaganda, climate change rhetoric, and liberalism in public schools.
- Stop screwing up our lives
- Support for our Emergency Services
- The city needs to focus on providing the basic things that a government should do. There is too much emphasis on attracting new residents, tourists and too many events. It's no fun living in a tourist town. If this happens organically fine, but it's become a focus of city government and that should stop. I would like the city to stop participating in the Baldrige program. A government is not equivalent to a business and this award is entirely business focused. The city's efforts to retain the award have resulted in too much focus on businesses (these are the 'customers' the city courts when it should be residents who are viewed as the customers).

- The new time electricity schedule is draining your renters who live in older homes with landlords who are not motivated to update subpar appliances.
- Train horns! quite zone now!
- Transparency in government. Actually listen to what the people in this community want and not what financially helps the few
- Wasteful spending
- When the police release a convict, they should have an ID. Also, in that same vein, homeless people should not be homeless anymore.
- You foolish people think you have it all figured out. Why ask. You do as you please anyway. What were you thinking. River rec. I bet no one asked about fishing when you clear all habitat away. Just so some drunk college kid can ride an inner tube. Then let the weeds take over. We'll take away parking so no one disabled can park to go to the river.

Q16: Please indicate how frequently, if ever, you or other members of your household use each of the following sources for information regarding City issues, services and programs: Other

- Attend City Council meeting
- Community events
- did not know most of these were money spent for programs
- Direct contact to dept heads or city councilors
- Google and other search engines
- Hey guys, why don't we have our own local network TV stations? WTF?? How can we build community,
- I am a City Employee
- I learn a great deal about what's going on in FOCO through meetings with City Council members.
- I look at the specific venues I'm interested in like the Lincoln center.
- It is incredibly difficult to get information about local events and city news.
- Meetings and outreach
- Never
- News on public radio
- NextDoor, Neighborhood Watch
- None
- Other city newsletters, your YouTube channel
- other folks
- Power usage on the mobile app, ordinance language in the Fort Collins ordinances. Online.
- Print pieces
- public transporation
- read city council email
- Revise the city website so i can select options
- Well. You already make your minds up.you just justify your b.s. by letting the public think there in
- will just use a search engine if info is needed
- Word of mouth
- Word of mouth