

Cascade of Council Influence
Starting with the On-Boarding Process





















CULTURE & RECREATION



ECONOMIC HEALTH



ENVIRONMENTAL HEALTH



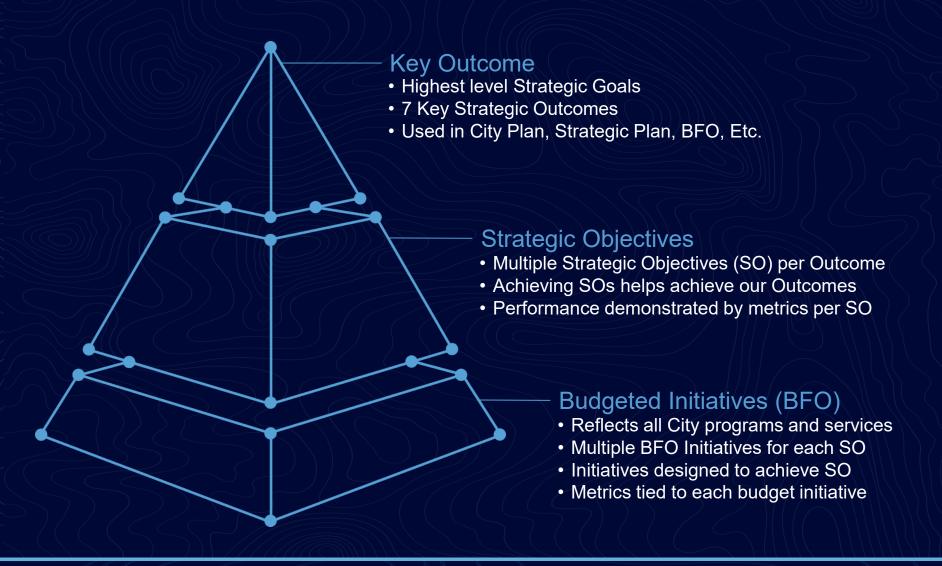
SAFE COMMUNITY



TRANSPORTATION & MOBILITY



HIGH PERFORMING GOVERNMENT



ENVIRONMENTAL SCAN

Resident Input & Priorities

- Community Survey
- Focus Groups/Outreach
- · Equity considerations
- · Boards & Commissions
- · Community Priorities

Council Input & Priorities

- · Community Concerns
- · Retreat Priorities

Organizational Priorities

- · City Plan & Master Plans
- Economics & Financials
- Emerging Trends / Issues
- Infrastructure Issues
- Workforce trends
- Metrics

STRATEGIC WORK & ANALYSIS

- Implications, Conclusions, Challenges, Advantages, Priorities
- Define Issues to be addressed in Strategic Objectives

STRATEGIC PLAN (5 YEAR HORIZON):

Outcomes

highest level focus areas

Strategic Objectives

6-10 per Outcome, helps achieve the Outcome

Metrics

Tied to Strategic Objectives

Strategic Plan Driven by Residents, Council and Staff Input and Priorities



- Budgeting for Outcomes (BFO) is a form of priority-based budgeting
- A budgeting process focused on community priorities
- A shift from paying for departments to buying services and programs
- A method to put residents and their priorities, not status quo, first
- BFO is a process to create the budget that resources the strategic plan

At the highest level, BFO is about selling Offers (budget requests) and purchasing the services and programs most important to the community based on available funding

City Strategic Plan

Defines Strategic
Objectives and Adopted
by City Council

Departments

Create Offers to Achieve Strategic Objectives

(Budget Requests)

BFO Teams

Review and Rank Offers

Prioritize What Best Achieves the Strategic Objectives?

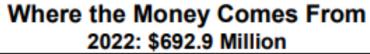
Budget Lead Team

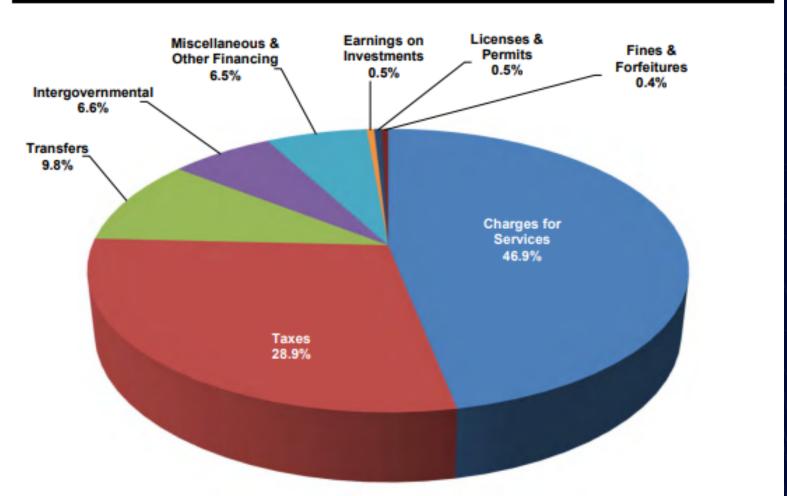
Fine Tunes
Recommendations to
Develop the
City Manager's
Recommended Budget

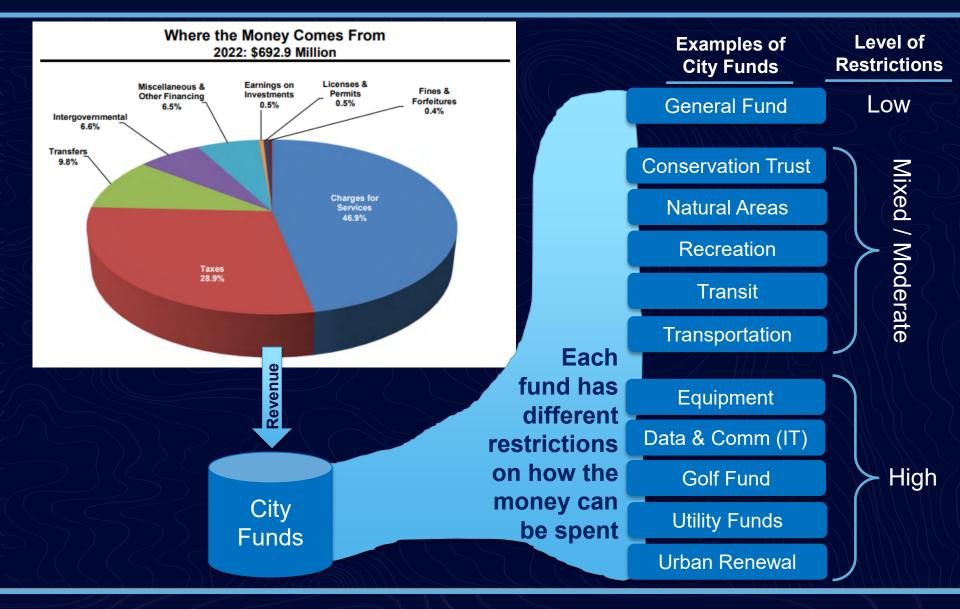
City Council

Reviews, Solicits Public Input, Changes & Adopts

FINAL BUDGET







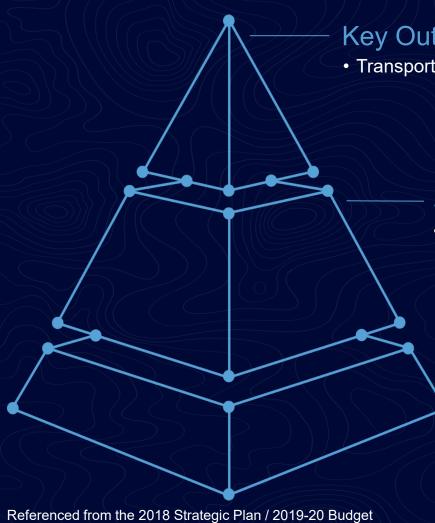
HIGH PERFORMING GOVERNMENT

Accepted	BLT Ranking	Origina Pkg.Of		·	Туре	Base Offer	2019 Offer Amount	2020 Offer Amount	2019 Allocation	2020 Allocation
Funding Source: 100-General Fund: Ongoing								llocation	26,372,398	26,778,616
~	1	2.0	2.1	Information Technology Application Services	Ongoing		2,025,417	2,035,164	24,346,981	24,743,452
~	2	3.0	3.1	Information Technology Infrastructure Services	Ongoing		1,385,457	1,427,964	22,961,524	23,315,488
	3	3.0	3.2	Information Technology Client Services	Ongoing		1,134,313	1,168,013	21,827,211	22,147,475
~	4	3.0	3.3	Information Technology Infrastructure Equipment	Ongoing		411,197	248,586	21,416,014	21,898,889
~	5	4.0	4.1	Information Technology Administration Services	Ongoing		377,166	383,877	21,038,848	21,515,012
~	6	5.0	5.1	HR Core Services	Ongoing		2,149,957	2,163,331	18,888,891	19,351,681
✓	9	10.0	10.2	Utilities: Customer Service & Administration - Customer Connections Programs and Services	Ongoing		56,355	58,494	18,832,536	19,293,187
▽	12	13.0	13.1	City Clerk Services	Ongoing		808,703	833,872	18.023.833	18.459.315
<u>~</u>	14	15.0	15.1	Communications and Public Involvement (CPIO)	Ongoing		1 581 228	1 632 649	16 442 605	16.826.666
_	15	39.0	39.2	City Manager's Office	Ongoing					922
	16	52.0	52.1	Financial Programs and Services	Ongoing	.	ام مام مند	(D	-	
	17	64.0	64.1	PDT Administration	Ongoing		unded	l (Pur	cnase	026
	19	63.0	63.1	General Legal Services	Ongoing			(00.0	.802
<u>~</u>	20	39.0	39.1	City Council	Ongoing		101,290	103,730	7,401,376	7,581,066
	22	44.0	44.1	Sustainability Services Admin	Ongoing		447,766	461,399	7,013,612	7,119,667
~	25	50.0	50.2	Facilities Operations	Ongoing		6,705,019	6.800,562	308,593	319,105
—	26	68.0	68.1	Special Event Coordinator	Ongoing		133,027	136,554	175.566	182,551
<u> </u>	30	52.0	52.2	Performance & Program Evaluation (P&PE)	Ongoing		108,304	111,962	67,262	70,589
~	31	52.0	52.5	FC Lean - City of Fort Collins Continuous Improvement Program	Ongoing		93,262	96,589	(26,000)	(26,000)
<u>~</u>	85	15.0	15.4	REDUCTION: Stop Doing - CityNews Newsletter	Reduction	15.1	(26,000)	(26,000)	0	0
	49	2.0	2.11	ENHANCEMENT: JDE Cloud Migration	Discretionary/Enhancement	2.1	0	76,320	0	(76,320)
	51	63.0	63.2	ENHANCEMENT: Legal Office Technology Tools	Discretionary/Enhancement	63.1	143,758	33,000	(143,758)	(109,320)
	52	2.0	2.10	ENHANCEMENT: Redundant Licensing for Internet Mapping	Discretionary/Enhancement	2.1	3,600	3,600	(147,358)	(112,920)
				re - Geocortex	-					
	N.I.			ICEMENT: 1.0 FTE - Records Manager	Discretionary/Enhancement	13.1	95,207	104,909	(242,565)	(217,829)
	IVOI	t fur	nae	ICEMENT: 1.0 FTE - Recruiting Specialist	Discretionary/Enhancement	5.1	83,304	94,739	(325,869)	(312,568)
			. 0. 0	ICEMENT: 1.0 FTE - GIS Analyst I	Discretionary/Enhancement	2.1	54,475	67,792	(380,344)	(380,360)
				NCEMENT: Development and Test Cloud Environments	Discretionary/Enhancement	2.1	16,560	16,560	(396,904)	(396,920)
· 🗆	68	52.0	52.9	ENHANCEMENT: 1.0 FTE - Business and Internal Control Analyst	Discretionary/Enhancement	52.1	75,790	104,610	(472,694)	(501,530)
	69	2.0	2.2	ENHANCEMENT: 1.0 FTE - Systems Analyst and Enterprise Business Intelligence	Discretionary/Enhancement	2.1	119,460	135,372	(592,154)	(636,902)

- Focuses on services and programs; not departments and divisions
- Provides more transparency into how the money will be spent
- Significant community outreach and feedback, including 2 resident volunteers on each BFO Team
- BFO Teams
 - Sharing knowledge across divisions
 - Driver for interdepartmental collaboration
 - New leaders emerge
 - It's a way to help create a learning organization
- Linkage to the current strategic plan and metrics which becomes the basis for the organizational performance review called Strategy Maps







Key Outcome Areas

Transportation & Mobility

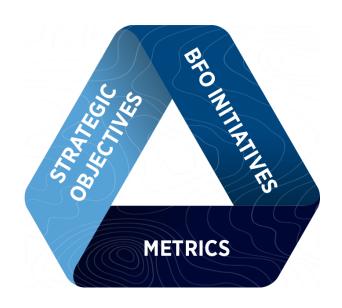
Strategic Objectives

- TRANS 6.3 Improve transit availability and grow ridership
 - Metric TRAN 1. Average # of Transfort riders per hour of operation
 - Metric TRAN 2. Transfort ridership

Budgeted Initiatives (BFO)

- Offer 45.1 Transit Local Fixed Route Network
 - Metric TRAN 1. Average # of Transfort riders per hour of operation
 - · Metric TRAN 2. Transfort ridership

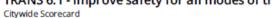
- Implemented Strategy Maps to review City's performance in achieving the Strategic Plan
- ► Monthly meetings with entire ELT and applicable Department Heads
- ► Each Outcome covered quarterly
- ► Used operationally by discussing the performance of the metrics and initiatives aligned with each Strategic Objective
- ► All underperforming metrics and initiatives also require an action plan for improvement



Strategy Maps – Strategic Plan Performance



TRANS 6.1 - Improve safety for all modes of travel

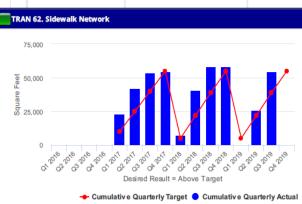


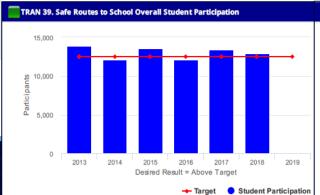




Strategy Map Measures

Scorecard	Measure	Frequency	Analysis	Actions
Engineering	TRAN 62. Sidewalk Network (City-wide sidewalk network) Engineering	Quarterly	This metric is a cumulative goal on an annual basis Goal is distributed quarterly based on square feet of pedestrian network constructed	
FC Moves	TRAN 39. Safe Routes to School Overall Student Participation FC Moves	Annually	This is an annual metric and currently is reporting 2018 data. Each year thousands of student participate in SRTS education in various forms This metric includes all contacts via in-school programming, after school activities, and other opportunities for student interaction	
Police Services	SAFE 27. Voluntary speed compliance Police Services	Quarterly	 The source of this data comes from the third-party outside vendor that runs both the photo radar cameras and the red light cameras. This output metric represents the percentage of vehicles monitored by the photo radar system in the 30 mph zone that comply with the posted speed limit. The number of vehicles monitored are impacted by several factors including the amount of staff time devoted to photo radar, weather conditions, day of week deployment, time of day deployment and locations where it is deployed. 	 The deployment of the photo radar vehicles is contingent upon availability of personnel. Greater emphasis is being placed on traffic enforcement as staffing levels increase in the Patrol Division. Higher compliance rates are expected as personnel increases and as weather conditions deteriorate.







Strategy Maps – Strategic Plan Performance



TRANS 6.1 - Improve safety for all modes of travel Citywide Scorecard





Strategy Map Initiatives						
1.12: ENHANCEMENT: South Timberline Improvements Stetson Creek Drive to Trilby Road (Right-of-Way, Grant Match and Partial Construction) (\$2.3M 2019 Only) & South Timberline Road Improvements Project (2018 supplemental \$548K) Engineering	Design: 10%	 Design will begin Q1 of 2020 as the design consultant RFP is out now ROW acquisition will begin Summer of 2020 Project is scheduled to complete construction by the end of 2021 	 Overall design is behind schedule due to vacancies that have been in Engineering Capital Projects Staff are looking at ways to accelerate design and ROW through 2020 to ensure project can be constructed in 2021 			
1.14: ENHANCEMENT: College Avenue and Trilby Road Intersection Improvements (Design and Right-of-Way) (\$600K 2019 Only) Engineering	Design: 5%	 RFP anticipated to be out by end of the year to begin design by 1st quarter of 2020. ROW acquisition will begin Summer 2020. Project is scheduled to complete construction by 2021. 	 Overall design is behind schedule due to vacancies that have been in Engineering Capital Projects. Staff are looking at ways to accelerate design and ROW through 2020 to ensure project can be constructed in 2021. Project will be on tight timeline to meet 2021 construction season depending on ROW. Staff is looking to secure additional funding for the project with CDOT. 			
1.17: ENHANCEMENT: Harmony/Power Trail Grade-Separated Crossing and Trail Extension (\$400K 2019 Only) Engineering	Design: 10%	 Alternatives analysis is complete with preferred alternative. Working with City Utilities to discuss potential impacts and quantifying costs. City has \$0.8M grant set to expire in 2021 that needs to be expended on construction. Staff is evaluating ways to fully fund the project. Project costs have gone up since the project was initially estimated due to further constraints determined through design. Total project cost is now approximately \$7-\$10M depending on utility relocations, ROW, aesthetics, and final alignment/alternative. 				
1.24: ENHANCEMENT: CCIP - Pedestrian Sidewalk Accessibility Improvements (\$1.1M 2019, \$1.1M 2020) Engineering	85%	 On-track/On-budget - program is underway for 2019 with additional projects having encumbered funds for the remainder of the year. 10 projects have been completed to date. 	21			

