City of Fort Collins
2022 Performance Measures (aka Indicators / Metrics)

The list below contains all the performance measures (aka indicators or metrics) used in the 2021 Budget Offers (aka budget requests). It is sorted by Outcome and then by Offer #. Please note that the color shading represents changes in Offer # as some Offers may contain 1 performance measure and others may have two or three.

Click on the link in column titled "Website link" to open a webpage where you can view the data and any associated analysis for any of the performance measures. The data displayed is refreshed weekly as performance measures are updated in our software system.

Outcome	Offer #	Offer Name	Performance Measure	Website link
Culture & Recreation	5.1	Utilities: Art in Public Places	CR 79. % of residents responding very good/good quality of - Art in Public Places program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109896.html
Culture & Recreation	34.1	Edora Pool Ice Center (EPIC)	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.1	Edora Pool Ice Center (EPIC)	CR 94. Recreation Programs - Cumulative number of activity enrollments for low-income participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505746.html
Culture & Recreation	34.10	The Farm at Lee Martinez Park	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.11	Recreation Administration	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.11	Recreation Administration	CR 93. Recreation Programs - Cumulative number of scans for low-income reduced fee passes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505743.html
Culture & Recreation	34.11	Recreation Administration	CR 109. Recreation Retention of Customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=1006515.html
Culture & Recreation	34.12	Community Relations and Marketing Services	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.13	Reduced Fee Scholarships Program	CR 93. Recreation Programs - Cumulative number of scans for low-income reduced fee passes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505743.html
Culture & Recreation	34.13	Reduced Fee Scholarships Program	CR 94. Recreation Programs - Cumulative number of activity enrollments for low-income participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505746.html
Culture & Recreation	34.14	Community Events	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Culture & Recreation	34.15	Recreator Publication Printing and Distribution	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.16	Recreation Facility and Equipment - Ongoing	CR 73. % of residents responding very good/good quality of - Fort Collins Senior Center	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=109890.html
Culture & Recreation	34.16	Recreation Facility and Equipment - Ongoing	CR 72. % of residents responding very good/good quality of - Northside Aztlan Community Center	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=109889.html
Culture & Recreation	34.16	Recreation Facility and Equipment - Ongoing	CR 74. % of residents responding very good/good quality of - Edora Pool Ice Center (EPIC)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=109891.html
Culture & Recreation	34.17	Recreation Operational Plan	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.17	Recreation Operational Plan	CR 109. Recreation Retention of Customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=1006515.html
Culture & Recreation	34.18	Edora Pool Ice Center Men's Locker Replacement	CR 108. Recreation Facility Cleanliness Satisfaction	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=1006514.html
Culture & Recreation	34.19	Farm Visitor Amenities	CR 95. Recreation participant survey satisfaction	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505747.html
Culture & Recreation	34.2	Mulberry Pool	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.20	Edora Pool Ice Center Storage Building	CR 74. % of residents responding very good/good quality of - Edora Pool Ice Center (EPIC)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=109891.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Culture & Recreation	34.21	Reduced Fee Scholarship Increase	CR 93. Recreation Programs - Cumulative number of scans for low-income reduced fee passes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505743.html
Culture & Recreation	34.21	Reduced Fee Scholarship Increase	CR 94. Recreation Programs - Cumulative number of activity enrollments for low-income participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505746.html
Culture & Recreation	34.22	RESTORE: Weekend Facility Hours (Edora Pool Ice Center / Northside / Senior Center)	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.23	RESTORE: Hourly Recreation Facility Staff	CR 109. Recreation Retention of Customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=1006515.html
Culture & Recreation	34.24	CCIP - Southeast Community Center Design and Construction Plans	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.3	City Park Pool	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.4	Senior Center Pool	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.5	Fort Collins Senior Center and Club Tico Facility	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.6	Pottery Studio	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.7	Adaptive Recreation Opportunities (ARO)	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	34.8	Foothills Activity Center (FAC) and Sports	CR 94. Recreation Programs - Cumulative number of activity enrollments for low-income participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=505746.html
Culture & Recreation	34.9	Northside Aztlan Community Center (NACC)	CR 1. Recreation Programs - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6335&object=measure&objectId=91447.html
Culture & Recreation	35.1	Community Parks and Facility Grounds Maintenance	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.1	Community Parks and Facility Grounds Maintenance	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Culture & Recreation	35.1	Community Parks and Facility Grounds Maintenance	CR 98. % of residents that have visited a neighborhood or City park - frequency	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=594227.html
Culture & Recreation	35.10	Parks Hard-Surface Trails Asset Management Program - Enhanced	CR 7. Paved Trails - Cumulative Number of Visits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=91375.html
Culture & Recreation	35.10	Parks Hard-Surface Trails Asset Management Program - Enhanced	CR 97. Trained Observer Program – Percentage Of Trail Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=120093.html
Culture & Recreation	35.11	1.0 FTE - Geographic Information Services Technician, Parks Asset Management Program - Enhanced	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.11	1.0 FTE - Geographic Information Services Technician, Parks Asset Management Program - Enhanced	CR 100. Parks Asset Management Funding Actual vs. Need	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=859212.html
Culture & Recreation	35.12	4th of July Parade Safety	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Culture & Recreation	35.2	Neighborhood Parks Maintenance	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.2	Neighborhood Parks Maintenance	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Culture & Recreation	35.2	Neighborhood Parks Maintenance	CR 98. % of residents that have visited a neighborhood or City park - frequency	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=594227.html
Culture & Recreation	35.3	Hard-Surface Trails Maintenance	CR 7. Paved Trails - Cumulative Number of Visits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=91375.html
Culture & Recreation	35.3	Hard-Surface Trails Maintenance	CR 97. Trained Observer Program – Percentage Of Trail Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=120093.html
Culture & Recreation	35.4	Parks Asset Management and Replacement Program - Ongoing	CR 100. Parks Asset Management Funding Actual vs. Need	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=859212.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Culture & Recreation	35.5	1.0 FTE - Worker 1, Facilities, and East District Maintenance Facility Operations	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.5	1.0 FTE - Worker 1, Facilities, and East District Maintenance Facility Operations	CR 15. Pruning Frequency by Year < 18-inches in Diameter	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=363236.html
Culture & Recreation	35.6	4.0 FTE Long-Term Seasonal (Grounds Worker II) Conversion to 4.0 FTE Classified - Worker I, Facilities	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.7	RESTORE: Community Park Reductions	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.8	Library Park Irrigation Replacement - Enhanced	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.8	Library Park Irrigation Replacement - Enhanced	CR 100. Parks Asset Management Funding Actual vs. Need	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=859212.html
Culture & Recreation	35.9	Rolland Moore Park Improvements - Enhanced	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Culture & Recreation	35.9	Rolland Moore Park Improvements - Enhanced	CR 100. Parks Asset Management Funding Actual vs. Need	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=859212.html
Culture & Recreation	37.1	Operations and Maintenance of City Golf Courses	CR 5. Golf Courses - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91373.html
Culture & Recreation	37.1	Operations and Maintenance of City Golf Courses	CR 70. % of residents responding very good/good quality of - Golf courses	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109887.html
Culture & Recreation	37.2	0.25 FTE Increase - Business Support III (Move Position to Fulltime)	CR 5. Golf Courses - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91373.html
Culture & Recreation	37.2	0.25 FTE Increase - Business Support III (Move Position to Fulltime)	CR 70. % of residents responding very good/good quality of - Golf courses	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109887.html
Culture & Recreation	37.3	City Park Nine Safety Netting Replacement and Improvements - Enhanced	CR 70. % of residents responding very good/good quality of - Golf courses	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109887.html
Culture & Recreation	38.1	Memorial Parks	CR 87. Trained Observer Program – Percentage Of Cemetery Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=120094.html
Culture & Recreation	38.1	Memorial Parks	CR 69. % of residents responding very good/good quality of - Cemeteries	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109886.html
Culture & Recreation	38.2	RESTORE: Memorial Parks Reductions	CR 87. Trained Observer Program – Percentage Of Cemetery Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=120094.html
Culture & Recreation	38.2	RESTORE: Memorial Parks Reductions	CR 69. % of residents responding very good/good quality of - Cemeteries	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109886.html
Culture & Recreation	38.3	Memorial Parks Asset Replacement and Improvements - Enhanced	CR 87. Trained Observer Program – Percentage Of Cemetery Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=120094.html
Culture & Recreation	38.3	Memorial Parks Asset Replacement and Improvements - Enhanced	CR 69. % of residents responding very good/good quality of - Cemeteries	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109886.html
Culture & Recreation	41.1	Recreational Trail Development	CR 7. Paved Trails - Cumulative Number of Visits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=91375.html
Culture & Recreation	41.1	Recreational Trail Development	CR 62. Miles of Paved Trail/10,000 Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=109709.html
Culture & Recreation	41.2	Neighborhood Park Development and 1.0 FTE Classified Addition - Worker 1, Parks	CR 61. Acres of Park /1,000 Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=109708.html
Culture & Recreation	41.2	Neighborhood Park Development and 1.0 FTE Classified Addition - Worker 1, Parks	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Culture & Recreation	41.3	City Park Train and Tennis & Pickleball Court Improvements	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Culture & Recreation	41.4	Park Planning & Development Special Project Support	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Culture & Recreation	41.5	Master Planning Existing Parks	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Culture & Recreation	42.1	Community Services Administration and Technology Support	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
Culture & Recreation	42.2	0.5 FTE Increase - Finance Coordinator (Position Change from Business Support I)	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.1	Gardens on Spring Creek	CR 4. Gardens on Spring Creek - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91372.html
Culture & Recreation	55.1	Gardens on Spring Creek	CR 77. % of residents responding very good/good quality of - Gardens on Spring Creek	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109894.html
Culture & Recreation	55.1	Gardens on Spring Creek	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.10	Hourly Conversion and Increase to 2.0 FTE Classified - Technician I, Parks	CR 4. Gardens on Spring Creek - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91372.html
Culture & Recreation	55.12	1.0 FTE - Cultural Services Community Programs Manager with Program Support	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.13	Cultural Services Access Fund for Low-Income Residents	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.14	Lincoln Center - Sustainable Performance Hall Lighting	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html
Culture & Recreation	55.2	Lincoln Center	CR 2. Lincoln Center - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91318.html
Culture & Recreation	55.2	Lincoln Center	CR 80. % of residents responding very good/good quality of - Lincoln Center programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109897.html
Culture & Recreation	55.2	Lincoln Center	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.3	Museum of Discovery	CR 3. Museum of Discovery - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91319.html
Culture & Recreation	55.3	Museum of Discovery	CR 81. % of residents responding very good/good quality of - Fort Collins Museum of Discovery	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109898.html
Culture & Recreation	55.3	Museum of Discovery	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Culture & Recreation	55.4	Art in Public Places (Admin)	CR 79. % of residents responding very good/good quality of - Art in Public Places program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109896.html
Culture & Recreation	55.5	Art in Public Places (Artwork)	CR 79. % of residents responding very good/good quality of - Art in Public Places program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109896.html
Culture & Recreation	55.6	Fort Fund	CR 105. Fort Fund Grant Program - Total cumulative participation as reported by grantees annually	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866536.html
Culture & Recreation	55.7	RESTORE - Gardens on Spring Creek	CR 4. Gardens on Spring Creek - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91372.html
Culture & Recreation	55.7	RESTORE - Gardens on Spring Creek	CR 77. % of residents responding very good/good quality of - Gardens on Spring Creek	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109894.html
Culture & Recreation	55.8	RESTORE - The Lincoln Center	CR 2. Lincoln Center - Total Cumulative Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=91318.html
Culture & Recreation	55.8	RESTORE - The Lincoln Center	CR 80. % of residents responding very good/good quality of - Lincoln Center programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109897.html
Culture & Recreation	55.8	RESTORE - The Lincoln Center	CR 106. Cultural Facilities - Cumulative participation in access and opportunity programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6278&object=measure&objectId=866643.html
Economic Health	2.1	Utilities: Light & Power - Wholesale Purchased Power	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.10	RESTORE: Utilities: Light & Power - Core Operations	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.11	Utilities: Light & Power - Install East Prospect and I-25 Circuit	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Economic Health	2.12	Utilities: Light & Power - Install Circuit to Timberline Road and East Vine to Serve New Load	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.13	Utilities: Light & Power - Advanced Metering Infrastructure Equipment and Technology Upgrade	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.13	Utilities: Light & Power - Advanced Metering Infrastructure Equipment and Technology Upgrade	ECON 47. Customer Average Interruption Duration Index (CAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=360150.html
Economic Health	2.14	Utilities: Light & Power - Asset Register and Work Order Management System Upgrades	ECON 46. Electric System Average Interruption Frequency Index (SAIFI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=272743.html
Economic Health	2.15	Utilities: Light & Power - Operational Technology (OT) Graphic Work Design Upgrade	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
Economic Health	2.15	Utilities: Light & Power - Operational Technology (OT) Graphic Work Design Upgrade	HPG 164. % of Employees Who Said "Process Improvement" Would Most Improve Job Performance	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=538308.html
Economic Health	2.18	Utilities: Light & Power - 700 Wood Street Backup Power, Dual Feed, and Auto Transfer	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.18	Utilities: Light & Power - 700 Wood Street Backup Power, Dual Feed, and Auto Transfer	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html
Economic Health	2.19	Utilities: Light & Power - System Relocations Due to Road, Intersection, and Alley Improvements	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.2	Utilities: Light & Power - Core Operations	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.2	Utilities: Light & Power - Core Operations	ECON 46. Electric System Average Interruption Frequency Index (SAIFI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=272743.html
Economic Health	2.2	Utilities: Light & Power - Core Operations	ECON 47. Customer Average Interruption Duration Index (CAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=360150.html
Economic Health	2.20	Utilities: Light & Power - Disaster Recovery Site Improvements	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.20	Utilities: Light & Power - Disaster Recovery Site Improvements	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html
Economic Health	2.21	Utilities: Light & Power - Joint Training Field with Poudre Fire Authority	ECON 47. Customer Average Interruption Duration Index (CAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=360150.html
Economic Health	2.21	Utilities: Light & Power - Joint Training Field with Poudre Fire Authority	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
Economic Health	2.22	Utilities: Light & Power - Electric SCADA Hardware/Software - Enhanced	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.24	Utilities: Light & Power - 0.75 FTE Conversion, Increase and Repurpose to 1.0 FTE Sr. Electric Field Services Technician	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.3	Utilities: Light & Power - System Additions & Replacements - Ongoing	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.3	Utilities: Light & Power - System Additions & Replacements - Ongoing	ECON 46. Electric System Average Interruption Frequency Index (SAIFI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=272743.html
Economic Health	2.4	Utilities: Light & Power - Vehicles & Equipment - Ongoing	ECON 47. Customer Average Interruption Duration Index (CAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=360150.html
Economic Health	2.4	Utilities: Light & Power - Vehicles & Equipment - Ongoing	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Economic Health	2.4	Utilities: Light & Power - Vehicles & Equipment - Ongoing	ENV 111. Average Fuel Economy in miles/hours per gallon	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=313972.html
Economic Health	2.5	Utilities: Light & Power - Electric Substation Capital Upgrade Program - Ongoing	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.6	Utilities: Light & Power - Electric Distribution Transformer Replacement Program - Ongoing	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Economic Health	2.7	Utilities: Light & Power - Attrition-Based LED Streetlight Conversion Program - Ongoing	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Economic Health	2.8	Utilities: Light & Power - Electric System Cable Replacement Program - Ongoing	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.8	Utilities: Light & Power - Electric System Cable Replacement Program - Ongoing	ECON 46. Electric System Average Interruption Frequency Index (SAIFI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=272743.html
Economic Health	2.9	Utilities: Light & Power - Distribution Automation	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
Economic Health	2.9	Utilities: Light & Power - Distribution Automation	ECON 47. Customer Average Interruption Duration Index (CAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=360150.html
Economic Health	2.9	Utilities: Light & Power - Distribution Automation	ENV 110. Miles/Hours per ton of Green House Gas emitted	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=313971.html
Economic Health	15.1	Engineering Support for Broadband Inspections	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Economic Health	15.2	1.0 FTE Contractual Conversion to Classified - Business Support III (Right-of-Way Construction)	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Economic Health	33.1	Convention and Visitor's Bureau Annual Support	ECON 6. Lodging Occupancy Rates	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=91339.html
Economic Health	36.1	Downtown Parks and Amenities Maintenance	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	36.1	Downtown Parks and Amenities Maintenance	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Economic Health	36.2	Downtown Maintenance - Downtown Development Authority Facilities & Infrastructure, Old Town Square	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	36.2	Downtown Maintenance - Downtown Development Authority Facilities & Infrastructure, Old Town Square	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Economic Health	36.3	1.0 FTE - Technician I, Parks (Downtown Horticulture)	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	36.3	1.0 FTE - Technician I, Parks (Downtown Horticulture)	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Economic Health	36.4	4.0 FTE Long-Term Seasonal (Grounds Worker II) Conversion to 4.0 FTE Classified - Worker I, Parks	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	36.5	RESTORE: Downtown Maintenance Reductions	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	36.6	Oak Street Plaza Improvements - Enhanced	ECON 41. Trained Observer Program - Percentage of Downtown Area And Downtown City Facility Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91331.html
Economic Health	49.1	Downtown General Improvement District (GID) - Operating Budget	ECON 3. Commercial Vacancy Rates	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=91336.html
Economic Health	49.1	Downtown General Improvement District (GID) - Operating Budget	ECON 70. Business Satisfaction (% rating positively)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=741480.html
Economic Health	49.10	1.0 FTE Contractual Conversion to Classified - Minority Business Specialist	ECON 59. Average Weekly Wage	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558077.html
Economic Health	49.10	1.0 FTE Contractual Conversion to Classified - Minority Business Specialist	ECON 73. # Business Establishments per Capita (Larimer County)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=744281.html
Economic Health	49.10	1.0 FTE Contractual Conversion to Classified - Minority Business Specialist	ECON 76. Occupation Diversity Score	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=779404.html
Economic Health	49.2	Metro Districts	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Economic Health	49.3	Cluster & Innovation Support	ECON 73. # Business Establishments per Capita (Larimer County)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=744281.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Economic Health	49.3	Cluster & Innovation Support	ECON 71. Industry Diversity Score	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=741508.html
Economic Health	49.4	Business & Workforce Support	ECON 59. Average Weekly Wage	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558077.html
Economic Health	49.4	Business & Workforce Support	ECON 76. Occupation Diversity Score	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=779404.html
Economic Health	49.4	Business & Workforce Support	ECON 80. Colorado Weekly Unemployment Insurance Claims	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=859201.html
Economic Health	49.5	Economic Health Leadership	ECON 70. Business Satisfaction (% rating positively)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=741480.html
Economic Health	49.5	Economic Health Leadership	ECON 58. Survey: quality of jobs and life within Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558076.html
Economic Health	49.5	Economic Health Leadership	ECON 43. Real GDP for the Fort Collins MSA	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=121073.html
Economic Health	49.6	Use and Business Personal Property Tax Rebates	ECON 5. Local Unemployment Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=91338.html
Economic Health	49.7	Economic Recovery Support	ECON 59. Average Weekly Wage	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558077.html
Economic Health	49.7	Economic Recovery Support	ECON 73. # Business Establishments per Capita (Larimer County)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=744281.html
Economic Health	49.7	Economic Recovery Support	ECON 76. Occupation Diversity Score	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=779404.html
Economic Health	49.8	1.0 FTE Contractual - Minority Business Specialist	ECON 59. Average Weekly Wage	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558077.html
Economic Health	49.8	1.0 FTE Contractual - Minority Business Specialist	ECON 73. # Business Establishments per Capita (Larimer County)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=744281.html
Economic Health	49.8	1.0 FTE Contractual - Minority Business Specialist	ECON 76. Occupation Diversity Score	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=779404.html
Economic Health	49.9	Economic Health Strategic Plan	ECON 70. Business Satisfaction (% rating positively)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=741480.html
Economic Health	49.9	Economic Health Strategic Plan	ECON 58. Survey: quality of jobs and life within Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558076.html
Economic Health	49.9	Economic Health Strategic Plan	ECON 43. Real GDP for the Fort Collins MSA	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=121073.html
Economic Health	50.1	Urban Renewal Authority	ECON 60. Survey - Percent of businesses rating a positive performance of economic health initiatives	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558078.html
Economic Health	50.2	Urban Renewal Authority Debt Service	ECON 60. Survey - Percent of businesses rating a positive performance of economic health initiatives	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558078.html
Economic Health	61.1	Downtown Development Authority: Operating & Capital	This Offer has minimal impact on any program specific metrics	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=986040.html
Economic Health	63.1	Utilities: Broadband - Core Operations	ECON 93. Broadband Fiber Pulled	https://publish.clearpointstrategy.com/594/Measures/scorecardId=110867&object=measure&objectId=1080675.html
Economic Health	63.1	Utilities: Broadband - Core Operations	ECON 94. Broadband Fiber Areas Complete	https://publish.clearpointstrategy.com/594/Measures/scorecardId=110867&object=measure&objectId=1080676.html
Environmental Health	1.1	Utilities: Water Engineering	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.1	Utilities: Water Engineering	ENV 200. Water Distribution - Number of Hydrants that do not meet fire flow requirements	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=826451.html
Environmental Health	1.1	Utilities: Water Engineering	ENV 201. Water Distribution - Miles of Pipe over Useful Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=826452.html
Environmental Health	1.10	Utilities: Light & Power - Community Renewable Purchased Power	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	1.10	Utilities: Light & Power - Community Renewable Purchased Power	ENV 25. Total new installed solar capacity (kilowatts)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91398.html
Environmental Health	1.10	Utilities: Light & Power - Community Renewable Purchased Power	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	1.11	Utilities: Light & Power - Energy Services	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	1.11	Utilities: Light & Power - Energy Services	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.11	Utilities: Light & Power - Energy Services	ENV 144. Community Electricity Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=684965.html
Environmental Health	1.12	Utilities: Light & Power - Demand Response	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.12	Utilities: Light & Power - Demand Response	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	1.12	Utilities: Light & Power - Demand Response	ENV 24. Demand Response Shifted Load	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91397.html
Environmental Health	1.13	Utilities: Light & Power - Renewable Customer Programs	ENV 25. Total new installed solar capacity (kilowatts)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91398.html
Environmental Health	1.13	Utilities: Light & Power - Renewable Customer Programs	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	1.13	Utilities: Light & Power - Renewable Customer Programs	ENV 144. Community Electricity Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=684965.html
Environmental Health	1.14	Utilities: Light & Power - Demand Response Equipment Technology Replacement	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.14	Utilities: Light & Power - Demand Response Equipment Technology Replacement	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	1.14	Utilities: Light & Power - Demand Response Equipment Technology Replacement	ENV 24. Demand Response Shifted Load	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91397.html
Environmental Health	1.15	Utilities: Light & Power - Epic Loans Capital Accounting	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	1.15	Utilities: Light & Power - Epic Loans Capital Accounting	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.15	Utilities: Light & Power - Epic Loans Capital Accounting	ENV 163. Annual number of home energy upgrade projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=833682.html
Environmental Health	1.16	RESTORE: Utilities: Light & Power - Energy Services	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	1.16	RESTORE: Utilities: Light & Power - Energy Services	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.16	RESTORE: Utilities: Light & Power - Energy Services	ENV 144. Community Electricity Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=684965.html
Environmental Health	1.17	Utilities: Light & Power - Electric Vehicle Monitoring and Management Demonstration	ENV 23. Annual energy efficiency and conservation program savings (% of community electricity use)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91396.html
Environmental Health	1.17	Utilities: Light & Power - Electric Vehicle Monitoring and Management Demonstration	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	1.17	Utilities: Light & Power - Electric Vehicle Monitoring and Management Demonstration	ENV 24. Demand Response Shifted Load	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91397.html
Environmental Health	1.20	Utilities: Customer Service & Administration - Environmental Regulatory Affairs	SAFE 62. Stormwater Quality: number of reported Illicit Discharges to the stormwater system	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=109728.html
Environmental Health	1.20	Utilities: Customer Service & Administration - Environmental Regulatory Affairs	ENV 129. Number of Repeated/New Identified Deficiencies Requiring Corrective Action	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=523859.html
Environmental Health	1.20	Utilities: Customer Service & Administration - Environmental Regulatory Affairs	ENV 128. Number of New Recorded Environmental Compliance Violations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=523858.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	1.21	Utilities: Stormwater - Stormwater Quality Programs	ENV 100. Number of permanent stormwater facility inspections	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=115499.html
Environmental Health	1.21	Utilities: Stormwater - Stormwater Quality Programs	ENV 33. Stormwater Quality: # of erosion control inspections/total active construction sites (Regulatory and Governmental Affairs)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=109726.html
Environmental Health	1.22	Utilities: 1.0 FTE- Environmental Regulatory Affairs Technician	ENV 129. Number of Repeated/New Identified Deficiencies Requiring Corrective Action	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=523859.html
Environmental Health	1.22	Utilities: 1.0 FTE- Environmental Regulatory Affairs Technician	ENV 128. Number of New Recorded Environmental Compliance Violations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=523858.html
Environmental Health	1.23	Utilities: 1.0 FTE - Contractual Halligan Project Permitting Coordinator (final year of contract)	ENV 32. Total Annual Water Demand over available Annual Water Supply	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=121465.html
Environmental Health	1.23	Utilities: 1.0 FTE - Contractual Halligan Project Permitting Coordinator (final year of contract)	ENV 179. Available Water Supply (Years) vs AWWA Benchmarks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=1078130.html
Environmental Health	1.24	Utilities: CCIP Halligan Project Additional Capital Funding for Continued Permitting and Design	ENV 32. Total Annual Water Demand over available Annual Water Supply	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=121465.html
Environmental Health	1.24	Utilities: CCIP Halligan Project Additional Capital Funding for Continued Permitting and Design	ENV 179. Available Water Supply (Years) vs AWWA Benchmarks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=1078130.html
Environmental Health	1.25	Utilities: Water - Water Quality Laboratory (WQL)	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.25	Utilities: Water - Water Quality Laboratory (WQL)	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.26	Utilities: Wastewater - Pollution Control Lab (PCL)	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.27	Utilities: Water Conservation	ENV 104. Overall water conservation program effectiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=121094.html
Environmental Health	1.27	Utilities: Water Conservation	ENV 101. Water Efficiency Plan annual targets and actual use	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=121091.html
Environmental Health	1.27	Utilities: Water Conservation	ENV 147. Community Water Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=772400.html
Environmental Health	1.28	Utilities: Water 1.0 FTE - Contractual Specialist Water Conservation	ENV 104. Overall water conservation program effectiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=121094.html
Environmental Health	1.28	Utilities: Water 1.0 FTE - Contractual Specialist Water Conservation	ENV 147. Community Water Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=772400.html
Environmental Health	1.28	Utilities: Water 1.0 FTE - Contractual Specialist Water Conservation	ENV 126. Annual Participation in Water Conservation Programs and Events	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=494023.html
Environmental Health	1.29	Utilities: Water Conservation Xeriscape Incentive Program for HOAs and Commercial Properties	ENV 104. Overall water conservation program effectiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=121094.html
Environmental Health	1.29	Utilities: Water Conservation Xeriscape Incentive Program for HOAs and Commercial Properties	ENV 158. Commercial XIP	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=824355.html
Environmental Health	1.29	Utilities: Water Conservation Xeriscape Incentive Program for HOAs and Commercial Properties	ENV 159. Total Xeriscape	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105089&object=measure&objectId=824356.html
Environmental Health	1.3	Utilities: Wastewater Engineering	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.3	Utilities: Wastewater Engineering	ENV 202. Wastewater Collection - Miles of 6" Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826464.html
Environmental Health	1.3	Utilities: Wastewater Engineering	ENV 203. Wastewater Collection - Miles of Unlined Vitrified Clay Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826465.html
Environmental Health	1.30	Utilities: Water - Transmission and Distribution	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.30	Utilities: Water - Transmission and Distribution	ENV 50. Repairs - Water Main Break Repairs (Water)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=109793.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	1.31	Utilities: Water - Meters Operation and Maintenance	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.32	Utilities: Water - Minor Capital - Ongoing	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.32	Utilities: Water - Minor Capital - Ongoing	ENV 120. Reliability: Water Production Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=362328.html
Environmental Health	1.32	Utilities: Water - Minor Capital - Ongoing	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.33	Utilities: Water - Distribution Small Capital Projects - Ongoing	ENV 43. System Improvement (LF of Pipe Improved) (Water)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=109791.html
Environmental Health	1.34	Utilities: Water - Meter Capital - Ongoing	ENV 80. Meter Accuracy (Water)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=109786.html
Environmental Health	1.35	Utilities: Water - Galvanized Service Replacement	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.35	Utilities: Water - Galvanized Service Replacement	ENV 201. Water Distribution - Miles of Pipe over Useful Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=826452.html
Environmental Health	1.36	Utilities: Water Field Operations Office Remodel Concept Plan	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
Environmental Health	1.36	Utilities: Water Field Operations Office Remodel Concept Plan	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
Environmental Health	1.36	Utilities: Water Field Operations Office Remodel Concept Plan	HPG 216. Employment Offer Acceptance Rate (includes classified, unclassified management & contractual employees)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=645452.html
Environmental Health	1.37	Utilities: Wastewater - Trunk and Collection	ENV 70. Blockages Cleared (Wastewater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=109767.html
Environmental Health	1.37	Utilities: Wastewater - Trunk and Collection	ENV 203. Wastewater Collection - Miles of Unlined Vitrified Clay Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826465.html
Environmental Health	1.38	Utilities: Wastewater - Minor Capital - Ongoing	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.38	Utilities: Wastewater - Minor Capital - Ongoing	ENV 63. System Improvement/Asset Replacement (LF of Pipe Improved) (Wastewater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=109736.html
Environmental Health	1.38	Utilities: Wastewater - Minor Capital - Ongoing	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.39	Utilities: Wastewater - Collection Small Capital Projects - Ongoing	ENV 63. System Improvement/Asset Replacement (LF of Pipe Improved) (Wastewater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=109736.html
Environmental Health	1.39	Utilities: Wastewater - Collection Small Capital Projects - Ongoing	ENV 202. Wastewater Collection - Miles of 6" Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826464.html
Environmental Health	1.39	Utilities: Wastewater - Collection Small Capital Projects - Ongoing	ENV 205. Wastewater Collection - Miles of Pipe with Moderate or Severe Condition	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826469.html
Environmental Health	1.4	Utilities: Water - Distribution System Replacement - Ongoing	ENV 200. Water Distribution - Number of Hydrants that do not meet fire flow requirements	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=826451.html
Environmental Health	1.4	Utilities: Water - Distribution System Replacement - Ongoing	ENV 201. Water Distribution - Miles of Pipe over Useful Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=826452.html
Environmental Health	1.40	Utilities: Wastewater - Cured in Place Pipe Lining - Ongoing	ENV 203. Wastewater Collection - Miles of Unlined Vitrified Clay Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826465.html
Environmental Health	1.40	Utilities: Wastewater - Cured in Place Pipe Lining - Ongoing	ENV 205. Wastewater Collection - Miles of Pipe with Moderate or Severe Condition	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826469.html
Environmental Health	1.41	Utilities: Water - Water Treatment and Source of Supply Asset Replacement Program - Ongoing	ENV 22. Turbidity of City drinking water	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=91491.html
Environmental Health	1.41	Utilities: Water - Water Treatment and Source of Supply Asset Replacement Program - Ongoing	ENV 120. Reliability: Water Production Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=362328.html
Environmental Health	1.41	Utilities: Water - Water Treatment and Source of Supply Asset Replacement Program - Ongoing	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	1.42	Utilities: Water Treatment Operations	ENV 22. Turbidity of City drinking water	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=91491.html
Environmental Health	1.42	Utilities: Water Treatment Operations	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.42	Utilities: Water Treatment Operations	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.43	Utilities: Wastewater - Water Reclamation and Biosolids	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.43	Utilities: Wastewater - Water Reclamation and Biosolids	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.43	Utilities: Wastewater - Water Reclamation and Biosolids	ENV 36. Operational Optimization - Cost per 1,000 gallons wastewater treated	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=109731.html
Environmental Health	1.44	Utilities: Wastewater- Wastewater Supervisory Control and Data Acquisition (SCADA) operational technology asset replacement program - Ongoing	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.44	Utilities: Wastewater- Wastewater Supervisory Control and Data Acquisition (SCADA) operational technology asset replacement program - Ongoing	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.45	Utilities: Water- Water Supervisory Control and Data Acquisition (SCADA) operational technology asset replacement program - Ongoing	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.45	Utilities: Water- Water Supervisory Control and Data Acquisition (SCADA) operational technology asset replacement program - Ongoing	ENV 120. Reliability: Water Production Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=362328.html
Environmental Health	1.45	Utilities: Water- Water Supervisory Control and Data Acquisition (SCADA) operational technology asset replacement program - Ongoing	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.46	Utilities: Electric and Water Operational Technology cost sharing with Light & Power	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.48	Utilities: 1.0 FTE Water- Process and Supervisory Controls Division Controls System Engineer	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.48	Utilities: 1.0 FTE Water- Process and Supervisory Controls Division Controls System Engineer	ENV 120. Reliability: Water Production Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=362328.html
Environmental Health	1.5	Utilities: Water - Large Valve Maintenance Program - Ongoing	ENV 147. Community Water Use per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=772400.html
Environmental Health	1.50	Utilities: Water Reclamation and Biosolids Capital Replacement - Ongoing	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.50	Utilities: Water Reclamation and Biosolids Capital Replacement - Ongoing	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.50	Utilities: Water Reclamation and Biosolids Capital Replacement - Ongoing	ENV 36. Operational Optimization - Cost per 1,000 gallons wastewater treated	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=109731.html
Environmental Health	1.51	Utilities: Water - WQL Instrument Replacement - Ongoing	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.52	Utilities: Wastewater - PCL Instrument Replacement - Ongoing	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.53	Utilities: Water Resources and Treatment Operations Process and Supervisory Control Systems Consulting Services	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.55	Utilities: Wastewater - HVAC Improvements - Enhanced	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	1.56	Utilities: Wastewater MWRF Ultra Violet Disinfection Design - Enhanced	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.57	Utilities: Water - Watershed Protection - Ongoing	ENV 164. # Watershed Protection Best Management Practices (BMP) Implemented Annually	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=866380.html
Environmental Health	1.58	Redeploy: Utilities: Household Hazardous Waste Program for Stormwater Education and Public Outreach	SAFE 62. Stormwater Quality: number of reported Illicit Discharges to the stormwater system	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6339&object=measure&objectId=109728.html
Environmental Health	1.58	Redeploy: Utilities: Household Hazardous Waste Program for Stormwater Education and Public Outreach	HPG 220. Number of Utilities Engagement Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765287.html
Environmental Health	1.58	Redeploy: Utilities: Household Hazardous Waste Program for Stormwater Education and Public Outreach	HPG 221. Number of People Engaged in Utilities Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765288.html
Environmental Health	1.59	RESTORE Utilities: Water Operations	ENV 22. Turbidity of City drinking water	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=91491.html
Environmental Health	1.59	RESTORE Utilities: Water Operations	ENV 27. Water quality complaints per 1,000 customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6346&object=measure&objectId=91492.html
Environmental Health	1.59	RESTORE Utilities: Water Operations	ENV 157. Drinking Water Compliance Rate (% Days)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=267045.html
Environmental Health	1.6	Utilities: Wastewater - Collection System Replacement - Ongoing	ENV 203. Wastewater Collection - Miles of Unlined Vitrified Clay Pipe	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826465.html
Environmental Health	1.6	Utilities: Wastewater - Collection System Replacement - Ongoing	ENV 205. Wastewater Collection - Miles of Pipe with Moderate or Severe Condition	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=826469.html
Environmental Health	1.60	RESTORE Utilities: Wastewater Operations	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.61	Utilities: Water - Water Supply Purchases	ENV 32. Total Annual Water Demand over available Annual Water Supply	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=121465.html
Environmental Health	1.61	Utilities: Water - Water Supply Purchases	ENV 179. Available Water Supply (Years) vs AWWA Benchmarks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=1078130.html
Environmental Health	1.62	Environmental Learning Center Flow Restoration Project Construction	ENV 177. Total amount of protected in-stream flows for Cache la Poudre River	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=1062064.html
Environmental Health	1.63	Utilities: Water - Northern Integrated Supply Project (NISP) Response & Engagement	ENV 167. Percentage of Urban and Plains Reaches of Poudre River Receiving Grade C or Higher, Poudre River Health Report Card	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=865857.html
Environmental Health	1.64	Utilities: Wastewater - Mulberry Water Reclamation Discharge Evaluation	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.64	Utilities: Wastewater - Mulberry Water Reclamation Discharge Evaluation	ENV 118. Reliability: Water Reclamation Planned-Corrective Maintenance Ratio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=362326.html
Environmental Health	1.7	Utilities: Wastewater - Water Reclamation Utility Mapping	ENV 1. Wastewater Treatment Effectiveness Rate (%)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6345&object=measure&objectId=267044.html
Environmental Health	1.8	Utilities: Water 2.0 FTE - Water Engineer II	CR 68. % of residents responding very good/good quality of - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109885.html
Environmental Health	1.8	Utilities: Water 2.0 FTE - Water Engineer II	ENV 177. Total amount of protected in-stream flows for Cache la Poudre River	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=1062064.html
Environmental Health	1.8	Utilities: Water 2.0 FTE - Water Engineer II	ENV 178. Fort Collins Water Utility FTEs vs AWWA Benchmarks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=1077682.html
Environmental Health	1.9	Utilities: Water - Water Resources	ENV 32. Total Annual Water Demand over available Annual Water Supply	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=121465.html
Environmental Health	48.1	Environmental Services Leadership	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.1	Environmental Services Leadership	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	48.10	2.0 FTE Disposable Bag Ordinance Implementation	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.11	Innovate Fort Collins Challenge – Housing/Climate Nexus	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	48.11	Innovate Fort Collins Challenge – Housing/Climate Nexus	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	48.11	Innovate Fort Collins Challenge – Housing/Climate Nexus	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Environmental Health	48.12	1.0 FTE Contractual - Environmental Volunteer Coordinator	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.12	1.0 FTE Contractual - Environmental Volunteer Coordinator	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	48.12	1.0 FTE Contractual - Environmental Volunteer Coordinator	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Environmental Health	48.13	Strengthening Relationships with Indigenous Communities to Develop City Land Acknowledgement	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Environmental Health	48.2	Waste Reduction & Recycling	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.2	Waste Reduction & Recycling	ENV 10. Community solid waste diversion rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91346.html
Environmental Health	48.2	Waste Reduction & Recycling	ENV 12. Tons of community recycled or composted materials, including cardboard	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91348.html
Environmental Health	48.3	Air Quality	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html
Environmental Health	48.3	Air Quality	ENV 131. Indoor Air Quality: Number of Indoor Radon Tests	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=536253.html
Environmental Health	48.3	Air Quality	ENV 146. Outdoor Air Quality Index (AQI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=734632.html
Environmental Health	48.4	Climate Commitment	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
Environmental Health	48.4	Climate Commitment	ENV 26. Community Percentage of Renewable Energy	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105090&object=measure&objectId=91399.html
Environmental Health	48.4	Climate Commitment	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Environmental Health	48.5	Municipal Sustainability	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html
Environmental Health	48.5	Municipal Sustainability	ENV 109. City Buildings Average Energy Used per square foot	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=303159.html
Environmental Health	48.6	Timberline Recycling Center	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.6	Timberline Recycling Center	ENV 10. Community solid waste diversion rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91346.html
Environmental Health	48.6	Timberline Recycling Center	ENV 12. Tons of community recycled or composted materials, including cardboard	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91348.html
Environmental Health	48.7	Municipal Innovation Fund	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html
Environmental Health	48.7	Municipal Innovation Fund	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.7	Municipal Innovation Fund	ENV 109. City Buildings Average Energy Used per square foot	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=303159.html
Environmental Health	48.8	Timberline Recycling Center Equipment Replacement - Enhanced	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Environmental Health	48.8	Timberline Recycling Center Equipment Replacement - Enhanced	ENV 10. Community solid waste diversion rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91346.html
Environmental Health	48.9	Timberline Recycling Center - Budget Right Sizing for Ongoing Operations	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Environmental Health	48.9	Timberline Recycling Center - Budget Right Sizing for Ongoing Operations	ENV 10. Community solid waste diversion rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91346.html
Environmental Health	51.1	Natural Areas - Land Conservation	ENV 15. Natural Areas Land Conservation - Cumulative Acres	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=91395.html
Environmental Health	51.10	Restore - Land Conservation	ENV 15. Natural Areas Land Conservation - Cumulative Acres	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=91395.html
Environmental Health	51.11	Natural Areas Asset Management - Ongoing	ENV 98. % of residents responding very good/good quality of - Natural areas and open space	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=109883.html
Environmental Health	51.12	Key Natural Areas Restoration Efforts	ENV 167. Percentage of Urban and Plains Reaches of Poudre River Receiving Grade C or Higher, Poudre River Health Report Card	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=865857.html
Environmental Health	51.12	Key Natural Areas Restoration Efforts	ENV 168. Acres Actively Managed to Improve Plant and Wildlife Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866355.html
Environmental Health	51.13	8.0 FTE Conversion from Long Term Hourly to Classified Worker Positions - Natural Areas	CR 66. Condition of Natural Area Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=120612.html
Environmental Health	51.13	8.0 FTE Conversion from Long Term Hourly to Classified Worker Positions - Natural Areas	ENV 98. % of residents responding very good/good quality of - Natural areas and open space	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=109883.html
Environmental Health	51.13	8.0 FTE Conversion from Long Term Hourly to Classified Worker Positions - Natural Areas	ENV 168. Acres Actively Managed to Improve Plant and Wildlife Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866355.html
Environmental Health	51.2	Natural Areas - Department Management	ENV 98. % of residents responding very good/good quality of - Natural areas and open space	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=109883.html
Environmental Health	51.3	Natural Areas - Public Engagement	CR 6. Natural Areas Programs - Cumulative Participation per Capita	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=91374.html
Environmental Health	51.4	Natural Areas - Resource Management	ENV 168. Acres Actively Managed to Improve Plant and Wildlife Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866355.html
Environmental Health	51.5	Natural Areas - Trails and Visitor Amenities	CR 66. Condition of Natural Area Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=120612.html
Environmental Health	51.6	Natural Areas - Facility Operations	ENV 109. City Buildings Average Energy Used per square foot	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=303159.html
Environmental Health	51.7	Natural Areas - Planning & Special Projects	ENV 167. Percentage of Urban and Plains Reaches of Poudre River Receiving Grade C or Higher, Poudre River Health Report Card	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=865857.html
Environmental Health	51.7	Natural Areas - Planning & Special Projects	ENV 168. Acres Actively Managed to Improve Plant and Wildlife Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866355.html
Environmental Health	51.8	1.0 FTE - Facility Operations Technician II	ENV 98. % of residents responding very good/good quality of - Natural areas and open space	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=109883.html
Environmental Health	51.9	1.0 FTE - Trails and Visitor Amenities Technician I	CR 66. Condition of Natural Area Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=120612.html
Environmental Health	51.9	1.0 FTE - Trails and Visitor Amenities Technician I	ENV 98. % of residents responding very good/good quality of - Natural areas and open space	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=109883.html
Environmental Health	52.1	Nature in the City	ENV 166. Nature in the City (NIC) Projects to Improve Urban Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=865392.html
Environmental Health	52.2	CCIP - Nature in the City	ENV 166. Nature in the City (NIC) Projects to Improve Urban Habitat	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=865392.html
Environmental Health	53.1	West Nile Virus Program Management	SAFE 78. West Nile Virus (WNV) Percent Mineral Oil Used to Control Mosquito Larvae	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866357.html
Environmental Health	53.2	RESTORE West Nile Virus Program Community Outreach, Education and Data collection	SAFE 78. West Nile Virus (WNV) Percent Mineral Oil Used to Control Mosquito Larvae	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6287&object=measure&objectId=866357.html
High Performing Government	3.1	Utilities: Customer Service & Administration - Locating Operations	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
High Performing Government	3.1	Utilities: Customer Service & Administration - Locating Operations	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	3.10	Utilities Customer Service & Administration - IT Consulting, Servers, Oracle licensing for migration off of EXADATA	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	3.11	Utilities: Customer Service and Administration - Community Engagement Programs and Services; Workforce Culture	HPG 219. Overall Effectiveness of Utilities Affordability Programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=760484.html
High Performing Government	3.11	Utilities: Customer Service and Administration - Community Engagement Programs and Services; Workforce Culture	HPG 220. Number of Utilities Engagement Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765287.html
High Performing Government	3.11	Utilities: Customer Service and Administration - Community Engagement Programs and Services; Workforce Culture	HPG 221. Number of People Engaged in Utilities Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765288.html
High Performing Government	3.12	Utilities: Customer Service & Administration – Customer Care & Technology	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.13	Utilities: Customer Services and Administration - Customer Accounts Programs and Services	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.13	Utilities: Customer Services and Administration - Customer Accounts Programs and Services	HPG 243. Utilities - Customer Accounts - Customer Engagement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=897792.html
High Performing Government	3.13	Utilities: Customer Services and Administration - Customer Accounts Programs and Services	HPG 244. Utilities - Critical Customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=897791.html
High Performing Government	3.14	Utilities: Customer Service & Administration - Utilities Locates 2.0 FTE Contractual Locators	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
High Performing Government	3.14	Utilities: Customer Service & Administration - Utilities Locates 2.0 FTE Contractual Locators	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	3.15	Utilities: Customer Service & Administration - Supplemental Contract Locating	ECON 7. Electric System Average Interruption Duration Index (SAIDI) in Minutes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6290&object=measure&objectId=91417.html
High Performing Government	3.15	Utilities: Customer Service & Administration - Supplemental Contract Locating	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	3.17	Utilities: Customer Service & Administration - Communications & Marketing	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.18	Utilities: Customer Service & Administration - Finance and Asset Management	HPG 1. Actual Cumulative Revenue Compared to Budget ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91314.html
High Performing Government	3.18	Utilities: Customer Service & Administration - Finance and Asset Management	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	3.19	Utilities: Customer Service & Administration - Support Services and Wellness	HPG 12. Percent of preventive maintenance work orders for Building Maintenance completed within 30 days of assignment	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91403.html
High Performing Government	3.19	Utilities: Customer Service & Administration - Support Services and Wellness	HPG 46. Average number of Well Days earned per participant	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91366.html
High Performing Government	3.2	Utilities: Customer Service & Administration - Grounds Maintenance	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.20	Utilities: Customer Service & Administration - Utilities Executive Directors Office	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.21	RESTORE Utilities: Customer Service & Administration Operations	HPG 220. Number of Utilities Engagement Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765287.html
High Performing Government	3.21	RESTORE Utilities: Customer Service & Administration Operations	HPG 221. Number of People Engaged in Utilities Opportunities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105087&object=measure&objectId=765288.html
High Performing Government	3.21	RESTORE Utilities: Customer Service & Administration Operations	HPG 244. Utilities - Critical Customers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=897791.html
High Performing Government	3.22	Utilities: Customer Service & Administration - CIS/OSS Project Implementation Staff Backfill	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.23	Utilities: Customer Service & Administration - 1.0 FTE Coordinator, AR/Billing Rep to Support Connexion	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.24	Utilities: Customer Service & Administration: 1.0 FTE Rep II, Customer Support to Support Connexion	HPG 32. Utilities - Customer Satisfaction - Residential Overall	https://publish.clearpointstrategy.com/594/Measures/scorecardId=105086&object=measure&objectId=91497.html
High Performing Government	3.3	Utilities: Customer Service & Administration - Minor Capital - Ongoing	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	3.3	Utilities: Customer Service & Administration - Minor Capital - Ongoing	ENV 111. Average Fuel Economy in miles/hours per gallon	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=313972.html
High Performing Government	3.4	Utilities Customer Service & Administration - Information Technology	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	3.5	Utilities Customer Service & Administration - IT minor Capital - Ongoing	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	3.6	Utilities Customer Service & Administration - IT - 1.0 FTE - Software Analyst II - Open Smart Flex system	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	3.7	Utilities Customer Service & Administration - IT - Oracle Exadata	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	3.8	Utilities Customer Service & Administration - IT - Utility Data Management Program and Data Analytics Platform	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	3.9	Utilities Customer Service & Administration - IT - 1.0 FTE - Analyst II-Software - Data Management - Data Warehouse	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	7.1	Fleet Fuel	HPG 8. Fuel site uptime	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91401.html
High Performing Government	7.10	Fleet Vehicle and Equipment Existing Payments - Ongoing	HPG 236. Lease Purchase	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=878697.html
High Performing Government	7.11	City Facility Exterior Lighting: Dark Sky Assessment and Conversion	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.12	Fleet Shop Expansion	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.13	Wood Street Fuel Site Fuel Line Replacement	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.14	Mulberry Pool HVAC and Roof Replacement	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.15	Facility Major Maintenance	HPG 14. Major building maintenance and repair	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91405.html
High Performing Government	7.16	Gateway - Old Water Filtration Plant Repairs	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.17	Block 32/42 Master Plan Space Design	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.18	New Municipal Building Design - 50%	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.19	Block 32 Parking Structure Design	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.2	Fleet Maintenance - Ongoing	HPG 7. Percent of preventive maintenance work orders for Fleet Maintenance completed within 30 days of assignment	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91400.html
High Performing Government	7.20	Facility Condition Assessment	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.21	1.0 FTE Aquatics Technician Contractual to Classified Conversion	This Offer has minimal impact on any program specific metrics	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=986040.html
High Performing Government	7.22	RESTORE: Two Part-time Hourly Facility Maintenance Helpers	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.23	RESTORE: Fleet Parts, Outside Maintenance and Rentals	HPG 7. Percent of preventive maintenance work orders for Fleet Maintenance completed within 30 days of assignment	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91400.html
High Performing Government	7.24	1.0 FTE - Facilities Electrical Technician	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	7.3	Facility Maintenance - Ongoing	HPG 12. Percent of preventive maintenance work orders for Building Maintenance completed within 30 days of assignment	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91403.html
High Performing Government	7.4	Facility Major Maintenance - Ongoing	HPG 14. Major building maintenance and repair	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91405.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	7.5	Operation Services Administration	HPG 237. Operations Services Admin Transactions	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=878699.html
High Performing Government	7.6	Facilities Project Management, Real Estate Services, and Internal Mail	HPG 238. Operation Services Work for Others (WFO) Project Tracking (Revenue vs Expense)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=878853.html
High Performing Government	7.7	Required Building Modifications - Ongoing	HPG 240. Operation Services ADA Modifications Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=893111.html
High Performing Government	7.8	Facility Custodial, Utilities and Security	HPG 13. Monthly operational and custodial inspection scores	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=91404.html
High Performing Government	7.9	Fleet Vehicle and Equipment New Replacements - Ongoing	HPG 236. Lease Purchase	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=878697.html
High Performing Government	8.1	City Clerk Administration	HPG 98. % of Passport revenue to support the service	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=111438.html
High Performing Government	8.1	City Clerk Administration	HPG 99. City Clerk's Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=111439.html
High Performing Government	8.2	Boards and Commissions	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	8.2	Boards and Commissions	NLSH 81. Boards and Commissions Diversity Index	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=528004.html
High Performing Government	8.3	Licensing Services - City Clerk's Office	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	8.3	Licensing Services - City Clerk's Office	HPG 128. % customers responding very good/good - City Clerk licensing services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=867202.html
High Performing Government	8.3	Licensing Services - City Clerk's Office	SAFE 111. Annual Liquor Licensing Activity	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=1081283.html
High Performing Government	8.4	Elections	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	8.4	Elections	HPG 97. Cost per mailed ballot package	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=111437.html
High Performing Government	8.5	Council Redistricting Study	HPG 66. % of residents responding very good/good to the City's performance in - Welcoming community member involvement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109924.html
High Performing Government	8.6	RESTORE - 2021 Reduction of City Clerk Administration Funding	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	8.8	RESTORE - 2021 Reduction of Boards and Commissions Program Funding	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	8.8	RESTORE - 2021 Reduction of Boards and Commissions Program Funding	NLSH 81. Boards and Commissions Diversity Index	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=528004.html
High Performing Government	8.9	1.0 FTE - Deputy City Clerk (Council Agenda / Elections)	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	17.3	Planning, Development & Transportation Administration	HPG 71. % of residents responding very good/good to the City's performance in - Overall direction of the City	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120047&object=measure&objectId=109929.html
High Performing Government	24.1	Human Resources (HR) Core Services	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
High Performing Government	24.1	Human Resources (HR) Core Services	HPG 216. Employment Offer Acceptance Rate (includes classified, unclassified management & contractual employees)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=645452.html
High Performing Government	24.2	Talent Development	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
High Performing Government	24.3	Volunteer Services Program	HPG 24. Number of Citywide Volunteer Hours	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=362220.html
High Performing Government	24.3	Volunteer Services Program	HPG 25. Number of Citywide Volunteers	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=362223.html
High Performing Government	24.4	Wellness	HPG 46. Average number of Well Days earned per participant	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91366.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	24.5	City Benefits and Retirement Administration	HPG 233. Benefit Spend	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=867336.html
High Performing Government	24.6	Analysis on Total Compensation Competitiveness and Cost of Living	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
High Performing Government	24.6	Analysis on Total Compensation Competitiveness and Cost of Living	HPG 216. Employment Offer Acceptance Rate (includes classified, unclassified management & contractual employees)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=645452.html
High Performing Government	24.7	Mentoring Program Software - MentorcliQ™	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
High Performing Government	24.8	RESTORE: Leadership Development - Leading @ the City	HPG 6. City Employee Cumulative Turnover Rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6284&object=measure&objectId=91357.html
High Performing Government	25.1	Purchasing and Procurement Services	HPG 230. Procurement Competitive Processes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=867248.html
High Performing Government	25.2	Accounting and Financial Transaction Services	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	25.3	Sales Tax Services	HPG 1. Actual Cumulative Revenue Compared to Budget ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91314.html
High Performing Government	25.3	Sales Tax Services	HPG 239. Sales Tax License Count	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=891164.html
High Performing Government	25.4	Strategic Financial and Budgeting Services	HPG 1. Actual Cumulative Revenue Compared to Budget ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91314.html
High Performing Government	25.4	Strategic Financial and Budgeting Services	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	25.5	Program Evaluation and FC Lean	HPG 164. % of Employees Who Said "Process Improvement" Would Most Improve Job Performance	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=538308.html
High Performing Government	25.5	Program Evaluation and FC Lean	HPG 163. $ Saved through Process Improvement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=531750.html
High Performing Government	25.5	Program Evaluation and FC Lean	HPG 172. Satisfaction of Lean Basics Class	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=774708.html
High Performing Government	25.6	City Give Programs and Services	HPG 232. City Give Fundraising Totals	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=867334.html
High Performing Government	25.7	1.0 FTE - Utilities Purchasing Manager	HPG 230. Procurement Competitive Processes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=867248.html
High Performing Government	25.8	1.0 FTE - Payroll Coordinator	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	25.9	1.0 FTE - Sales Tax Auditor	HPG 239. Sales Tax License Count	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=891164.html
High Performing Government	27.1	Safety & Risk Management Programs & Services	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	27.1	Safety & Risk Management Programs & Services	HPG 5. City Employee Safety - Days Away Restricted or Transferred (DART) Rate YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91471.html
High Performing Government	27.1	Safety & Risk Management Programs & Services	HPG 150. Cumulative Total Cost of Workers Comp Claims	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=687147.html
High Performing Government	27.2	RESTORE: Safety & Risk Management Supplies, Consulting and Medical Services	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	27.2	RESTORE: Safety & Risk Management Supplies, Consulting and Medical Services	HPG 5. City Employee Safety - Days Away Restricted or Transferred (DART) Rate YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91471.html
High Performing Government	27.3	0.75 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Sr. Coordinator, Risk Management	HPG 4. City Employee Safety - Total Recordable Injury Rate (TRIR) YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91470.html
High Performing Government	27.3	0.75 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Sr. Coordinator, Risk Management	HPG 5. City Employee Safety - Days Away Restricted or Transferred (DART) Rate YTD	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91471.html
High Performing Government	27.3	0.75 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Sr. Coordinator, Risk Management	HPG 150. Cumulative Total Cost of Workers Comp Claims	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=687147.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	28.1	IT Applications - ERP Services	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	28.1	IT Applications - ERP Services	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	28.1	IT Applications - ERP Services	SAFE 92. Effectiveness of Cybersecurity Awareness Training	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=550176.html
High Performing Government	28.2	IT Applications - E-Government Services	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	28.2	IT Applications - E-Government Services	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	28.2	IT Applications - E-Government Services	HPG 127. % of residents responding very good/good overall quality of City services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=809164.html
High Performing Government	28.3	IT Applications - Geographic Information Services	HPG 26. Internet availability	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91415.html
High Performing Government	28.3	IT Applications - Geographic Information Services	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	28.3	IT Applications - Geographic Information Services	SAFE 83. Ongoing training to internal and external customers in the area of emergency preparedness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=136330.html
High Performing Government	28.4	IT Applications - Document Management Services	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	28.4	IT Applications - Document Management Services	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	28.4	IT Applications - Document Management Services	HPG 71. % of residents responding very good/good to the City's performance in - Overall direction of the City	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120047&object=measure&objectId=109929.html
High Performing Government	28.5	IT Applications - Development Tracking Services	ECON 86. Final Development Plans: Average Days from Application to Recording	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867544.html
High Performing Government	28.5	IT Applications - Development Tracking Services	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
High Performing Government	28.6	IT Applications - Open Data Program	HPG 2. Accuracy of Cumulative Budgeted Expenses ($ millions)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=91315.html
High Performing Government	28.6	IT Applications - Open Data Program	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	29.1	IT Infrastructure - Network Services	HPG 26. Internet availability	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91415.html
High Performing Government	29.1	IT Infrastructure - Network Services	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	29.10	1.0 FTE - IT Analyst, Apps Software - Operation Services and City Hall	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	29.10	1.0 FTE - IT Analyst, Apps Software - Operation Services and City Hall	HPG 128. % customers responding very good/good - City Clerk licensing services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=867202.html
High Performing Government	29.10	1.0 FTE - IT Analyst, Apps Software - Operation Services and City Hall	HPG 217. City Clerk Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7819&object=measure&objectId=645807.html
High Performing Government	29.11	1.0 FTE - IT Analyst, Apps - FCTV and Media Support	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	29.11	1.0 FTE - IT Analyst, Apps - FCTV and Media Support	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	29.12	1.0 FTE - IT Analyst, Client Services Mobile Device Management Support	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	29.2	IT Infrastructure - Email & Voice Services	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	29.2	IT Infrastructure - Email & Voice Services	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	29.3	IT Infrastructure - Data Management	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	29.3	IT Infrastructure - Data Management	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	29.4	IT Infrastructure - Client Services	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	29.4	IT Infrastructure - Client Services	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	29.4	IT Infrastructure - Client Services	SAFE 92. Effectiveness of Cybersecurity Awareness Training	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=550176.html
High Performing Government	29.5	IT Infrastructure - Asset Equipment Replacement - Ongoing	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	29.5	IT Infrastructure - Asset Equipment Replacement - Ongoing	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	29.6	Citywide Softphone Integration for Mobile Workforce	HPG 26. Internet availability	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91415.html
High Performing Government	29.7	Session Initiated Protocol (SIP) Migration	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	29.8	Power Distribution Unit Replacement for City Hall West	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
High Performing Government	29.9	Print Management and Auditing Software	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	30.1	IT Administration Services	HPG 96. Information Technology Internal Service Survey	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=109300.html
High Performing Government	30.1	IT Administration Services	SAFE 92. Effectiveness of Cybersecurity Awareness Training	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=550176.html
High Performing Government	30.2	1.0 FTE - Analyst Apps, Microsoft Systems and SharePoint Services Administrator/Developer	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	30.2	1.0 FTE - Analyst Apps, Microsoft Systems and SharePoint Services Administrator/Developer	SAFE 92. Effectiveness of Cybersecurity Awareness Training	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=550176.html
High Performing Government	32.1	FCTV Video Services	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	32.1	FCTV Video Services	HPG 93. % of residents responding always/frequently/sometimes do you or other members of your household use Social media to understand City issues, programs & services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109951.html
High Performing Government	32.2	Communications and Public Involvement Central Communications	HPG 3. Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=91356.html
High Performing Government	32.2	Communications and Public Involvement Central Communications	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	32.2	Communications and Public Involvement Central Communications	HPG 155. Social Media Combined Audience	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=542627.html
High Performing Government	32.3	Inclusive Public Engagement	HPG 66. % of residents responding very good/good to the City's performance in - Welcoming community member involvement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109924.html
High Performing Government	32.3	Inclusive Public Engagement	HPG 93. % of residents responding always/frequently/sometimes do you or other members of your household use Social media to understand City issues, programs & services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109951.html
High Performing Government	32.4	Public, Educational and Governmental Programming (PEG)	HPG 127. % of residents responding very good/good overall quality of City services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=809164.html
High Performing Government	32.5	Hourly Support for Connexion Marketing, Design, and Branding	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	32.6	Expanded Community Outreach and Engagement	HPG 66. % of residents responding very good/good to the City's performance in - Welcoming community member involvement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109924.html
High Performing Government	32.6	Expanded Community Outreach and Engagement	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	32.7	1.0 FTE - Communications Manager	HPG 3. Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=91356.html
High Performing Government	32.7	1.0 FTE - Communications Manager	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	32.7	1.0 FTE - Communications Manager	HPG 155. Social Media Combined Audience	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=542627.html
High Performing Government	32.8	RESTORE - Operational Costs, Media Monitoring, and Advertising for Communications Public Involvement	HPG 3. Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=91356.html
High Performing Government	32.8	RESTORE - Operational Costs, Media Monitoring, and Advertising for Communications Public Involvement	HPG 81. % of residents responding very good/good on the City's performance in informing community members	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109939.html
High Performing Government	32.8	RESTORE - Operational Costs, Media Monitoring, and Advertising for Communications Public Involvement	HPG 155. Social Media Combined Audience	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=542627.html
High Performing Government	44.1	City Council	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	44.1	City Council	HPG 71. % of residents responding very good/good to the City's performance in - Overall direction of the City	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120047&object=measure&objectId=109929.html
High Performing Government	44.2	City Manager's Office - Executive Staff, Administrative & Financial Support	HPG 3. Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=91356.html
High Performing Government	44.2	City Manager's Office - Executive Staff, Administrative & Financial Support	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	44.2	City Manager's Office - Executive Staff, Administrative & Financial Support	HPG 71. % of residents responding very good/good to the City's performance in - Overall direction of the City	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120047&object=measure&objectId=109929.html
High Performing Government	44.3	City Manager's Office - Policy, Legislative, Compliance & Performance Excellence Division	HPG 69. % of residents responding very good/good to the City's performance in - Efficient operation of programs and services	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109927.html
High Performing Government	44.4	DEI Office Enhancement Offer - Professional Services	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	44.5	Diversity, Equity & Inclusion (DEI) Office	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
High Performing Government	44.5	Diversity, Equity & Inclusion (DEI) Office	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
High Performing Government	44.6	Language Access Services for City Council Meetings and High Priority Civic Engagement Events	HPG 66. % of residents responding very good/good to the City's performance in - Welcoming community member involvement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=109924.html
High Performing Government	44.6	Language Access Services for City Council Meetings and High Priority Civic Engagement Events	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
High Performing Government	45.1	Sustainability Services Administration	ENV 9. Percent decrease in community Greenhouse Gas (GHG) emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91345.html
High Performing Government	65.1	General Legal Services	HPG 169. Comparison of Legal Costs per Hour: In-house vs. Outside Counsel	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121309.html
High Performing Government	65.1	General Legal Services	HPG 170. City Attorney Cost Per Capita Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121096.html
High Performing Government	65.1	General Legal Services	HPG 177. Comparison of Legal Services in Overall Budget Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=867205.html
High Performing Government	65.2	RESTORE: Operational Budget for General Legal Services	HPG 169. Comparison of Legal Costs per Hour: In-house vs. Outside Counsel	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121309.html
High Performing Government	65.2	RESTORE: Operational Budget for General Legal Services	HPG 170. City Attorney Cost Per Capita Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121096.html
High Performing Government	65.3	1.0 FTE - City Attorney's Office Administrative Support	HPG 170. City Attorney Cost Per Capita Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121096.html
High Performing Government	65.3	1.0 FTE - City Attorney's Office Administrative Support	HPG 177. Comparison of Legal Services in Overall Budget Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=867205.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
High Performing Government	65.4	Consulting to Update City Attorney's Office Strategic Plan	HPG 170. City Attorney Cost Per Capita Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121096.html
High Performing Government	65.4	Consulting to Update City Attorney's Office Strategic Plan	HPG 177. Comparison of Legal Services in Overall Budget Among Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=867205.html
Neighborhood Livability and Social Health	10.1	Code Compliance	NLSH 1. Voluntary Code Compliance	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91249.html
Neighborhood Livability and Social Health	10.10	Neighborhood Services Program Coordinators Restored to 29 hours/week	NLSH 104. % of neighborhoods participating in Neighborhood Services programming	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867547.html
Neighborhood Livability and Social Health	10.11	Immigration Legal Fund	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Neighborhood Livability and Social Health	10.12	Mobile Home Park Livability Code Enforcement	NLSH 1. Voluntary Code Compliance	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91249.html
Neighborhood Livability and Social Health	10.12	Mobile Home Park Livability Code Enforcement	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Neighborhood Livability and Social Health	10.13	Larimer Humane Society Contract Increase	NLSH 32. Animal Control warnings and citations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=120511.html
Neighborhood Livability and Social Health	10.2	Neighborhood Services	NLSH 7. Registered parties with no warning/no citation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91251.html
Neighborhood Livability and Social Health	10.2	Neighborhood Services	NLSH 104. % of neighborhoods participating in Neighborhood Services programming	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867547.html
Neighborhood Livability and Social Health	10.3	Mediation and Restorative Justice	NLSH 92. Mediation Program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=714259.html
Neighborhood Livability and Social Health	10.3	Mediation and Restorative Justice	NLSH 41. Gender and Race/Ethnicity for participants receiving services from Restorative Justice Programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=738570.html
Neighborhood Livability and Social Health	10.3	Mediation and Restorative Justice	NLSH 40. Completion/Recidivism for Restorative Justice participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=764564.html
Neighborhood Livability and Social Health	10.4	Larimer Humane Society	NLSH 32. Animal Control warnings and citations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=120511.html
Neighborhood Livability and Social Health	10.7	RESTORE Larimer Humane Society Original Contract	NLSH 32. Animal Control warnings and citations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=120511.html
Neighborhood Livability and Social Health	10.8	Eviction Legal Fund	NLSH 97. % of residents responding very good/good - Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803219.html
Neighborhood Livability and Social Health	10.9	1.0 FTE - Conversion of Classified Public Engagement Specialist	NLSH 92. Mediation Program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=714259.html
Neighborhood Livability and Social Health	10.9	1.0 FTE - Conversion of Classified Public Engagement Specialist	NLSH 41. Gender and Race/Ethnicity for participants receiving services from Restorative Justice Programs	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=738570.html
Neighborhood Livability and Social Health	10.9	1.0 FTE - Conversion of Classified Public Engagement Specialist	NLSH 40. Completion/Recidivism for Restorative Justice participants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=764564.html
Neighborhood Livability and Social Health	12.1	Graffiti Abatement Program	NLSH 2. Response Time to Graffiti Removal	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91485.html
Neighborhood Livability and Social Health	12.1	Graffiti Abatement Program	NLSH 25. Graffiti Incidents Reported by Source	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=133467.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Neighborhood Livability and Social Health	22.1	Development Services	ECON 85. Project Development Plans: Average Days from Application to Hearing	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867543.html
Neighborhood Livability and Social Health	22.1	Development Services	ECON 86. Final Development Plans: Average Days from Application to Recording	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867544.html
Neighborhood Livability and Social Health	22.1	Development Services	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
Neighborhood Livability and Social Health	22.10	Electronic Plan Review Implementation and Licensing	ECON 11. Plan Review - New commercial review - % time goal time frame reached.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91302.html
Neighborhood Livability and Social Health	22.10	Electronic Plan Review Implementation and Licensing	ECON 85. Project Development Plans: Average Days from Application to Hearing	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867543.html
Neighborhood Livability and Social Health	22.10	Electronic Plan Review Implementation and Licensing	ECON 86. Final Development Plans: Average Days from Application to Recording	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867544.html
Neighborhood Livability and Social Health	22.11	Expanded Technical Assistance for Small Business	ECON 60. Survey - Percent of businesses rating a positive performance of economic health initiatives	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558078.html
Neighborhood Livability and Social Health	22.11	Expanded Technical Assistance for Small Business	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
Neighborhood Livability and Social Health	22.12	1.0 FTE Zoning Department (Conversion of Part-Time Zoning Admin Support to 1.0 FTE Classified Business Support)	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Neighborhood Livability and Social Health	22.12	1.0 FTE Zoning Department (Conversion of Part-Time Zoning Admin Support to 1.0 FTE Classified Business Support)	HPG 3. Average Response Time of Cases Submitted to Access Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6283&object=measure&objectId=91356.html
Neighborhood Livability and Social Health	22.13	1.0 FTE - Planning Technician	ECON 85. Project Development Plans: Average Days from Application to Hearing	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867543.html
Neighborhood Livability and Social Health	22.13	1.0 FTE - Planning Technician	ECON 86. Final Development Plans: Average Days from Application to Recording	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867544.html
Neighborhood Livability and Social Health	22.13	1.0 FTE - Planning Technician	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
Neighborhood Livability and Social Health	22.14	Land Use Code Updates - Phase 2	ECON 58. Survey: quality of jobs and life within Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558076.html
Neighborhood Livability and Social Health	22.14	Land Use Code Updates - Phase 2	ECON 85. Project Development Plans: Average Days from Application to Hearing	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867543.html
Neighborhood Livability and Social Health	22.14	Land Use Code Updates - Phase 2	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
Neighborhood Livability and Social Health	22.15	RESTORE Design Assistance Program	NLSH 97. % of residents responding very good/good - Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803219.html
Neighborhood Livability and Social Health	22.16	Part-time Hourly Interns for Historic Preservation	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Neighborhood Livability and Social Health	22.17	1.0 FTE Historic Preservation Specialist	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Neighborhood Livability and Social Health	22.17	1.0 FTE Historic Preservation Specialist	NLSH 97. % of residents responding very good/good - Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803219.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Neighborhood Livability and Social Health	22.18	1.0 FTE Business Support Conversion of Contractual to Classified - Development Review	NLSH 107. Development Review Customer Survey Results - Overall Experience Good or Very Good	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=1066979.html
Neighborhood Livability and Social Health	22.2	Long-Range Planning	NLSH 57. % of residents responding very good/good - Availability of affordable quality housing in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=109857.html
Neighborhood Livability and Social Health	22.2	Long-Range Planning	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Neighborhood Livability and Social Health	22.2	Long-Range Planning	ECON 58. Survey: quality of jobs and life within Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558076.html
Neighborhood Livability and Social Health	22.3	CDNS Administrative Services	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Neighborhood Livability and Social Health	22.4	Historic Preservation	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Neighborhood Livability and Social Health	22.4	Historic Preservation	NLSH 97. % of residents responding very good/good - Promotion of the social health of Fort Collins (Human Services, Affordable Housing, Homelessness, Equity & Inclusion, etc.)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803219.html
Neighborhood Livability and Social Health	22.5	Building Services	ECON 11. Plan Review - New commercial review - % time goal time frame reached.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91302.html
Neighborhood Livability and Social Health	22.5	Building Services	ECON 17. Building Services - Building inspections - % time goal time frame reached	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91308.html
Neighborhood Livability and Social Health	22.6	Engineering Development Review	ECON 11. Plan Review - New commercial review - % time goal time frame reached.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=91302.html
Neighborhood Livability and Social Health	22.7	Right-of-Way Construction Inspection & Management	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Neighborhood Livability and Social Health	22.8	3.0 FTE Building Services (1.0 FTE Conversion Contractual to Classified and Part-Time Hourly Conversions to 2.0 FTE Classified)	NLSH 99. % of residents responding very good/good - Creating a welcoming, inclusive community where all community members feel a sense of belonging	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=803221.html
Neighborhood Livability and Social Health	22.9	4.0 FTE Community Development and Neighborhood Services Administrative Support (1.0 FTE Contractual to Classified and Part-Time Hourly Conversions to 3.0 FTE Classified)	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Neighborhood Livability and Social Health	26.1	Low Income, Senior and Disabled Resident Rebate Program	NLSH 37. Sales Tax Rebate Program Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6281&object=measure&objectId=136326.html
Neighborhood Livability and Social Health	26.2	Digital Equity Income-Qualified Program	HPG 26. Internet availability	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91415.html
Neighborhood Livability and Social Health	26.3	1.0 FTE - Income-Qualified Navigator	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
Neighborhood Livability and Social Health	40.1	Urban Forest Management	CR 15. Pruning Frequency by Year < 18-inches in Diameter	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=363236.html
Neighborhood Livability and Social Health	40.1	Urban Forest Management	CR 22. Pruning Frequency by Year > 18-inches in Diameter	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=363237.html
Neighborhood Livability and Social Health	40.2	Urban Forest Management - Tree Replacement - Ongoing	NLSH 100. Urban Forest - Tree Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=804080.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Neighborhood Livability and Social Health	40.4	Contractual Pruning of Large Diameter Trees	CR 22. Pruning Frequency by Year > 18-inches in Diameter	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=363237.html
Neighborhood Livability and Social Health	40.5	Emerald Ash Borer Infestation Management	NLSH 100. Urban Forest - Tree Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=804080.html
Neighborhood Livability and Social Health	40.5	Emerald Ash Borer Infestation Management	CR 107. Emerald Ash Borer Post-Infestation Ash Tree Treatment, Removal & Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=871499.html
Neighborhood Livability and Social Health	40.6	RESTORE: Tree Replacement Reduction	NLSH 100. Urban Forest - Tree Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=804080.html
Neighborhood Livability and Social Health	40.7	Large Diameter Tree Pruning Enhanced Funding	CR 22. Pruning Frequency by Year > 18-inches in Diameter	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=363237.html
Neighborhood Livability and Social Health	40.8	1.0 FTE Contractual Converted to Classified - Emerald Ash Borer Infestation Management	NLSH 100. Urban Forest - Tree Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=804080.html
Neighborhood Livability and Social Health	40.8	1.0 FTE Contractual Converted to Classified - Emerald Ash Borer Infestation Management	CR 107. Emerald Ash Borer Post-Infestation Ash Tree Treatment, Removal & Replacement	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=871499.html
Neighborhood Livability and Social Health	47.1	Social Sustainability Leadership/Housing & Homelessness	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.1	Social Sustainability Leadership/Housing & Homelessness	NLSH 93. Homelessness Data, Chronic Homelessness, and # Chronic Homeless Housed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=725480.html
Neighborhood Livability and Social Health	47.11	Land Bank Purchase - Montava Option	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.11	Land Bank Purchase - Montava Option	NLSH 4. Fort Collins' Housing Opportunity Index (HOI) compared to western states region HOI	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91487.html
Neighborhood Livability and Social Health	47.12	Fee Credit Fund	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.13	Homelessness Initiatives Increase	NLSH 93. Homelessness Data, Chronic Homelessness, and # Chronic Homeless Housed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=725480.html
Neighborhood Livability and Social Health	47.2	Human Service Programs & Affordable Housing	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.2	Human Service Programs & Affordable Housing	NLSH 85. Human Service Client Impact	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550178.html
Neighborhood Livability and Social Health	47.2	Human Service Programs & Affordable Housing	NLSH 84. Human Service Funding Portfolio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550177.html
Neighborhood Livability and Social Health	47.3	Homelessness Initiatives - Continuing Support	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.3	Homelessness Initiatives - Continuing Support	NLSH 39. Winter Point in Time Count of Homeless Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=267055.html
Neighborhood Livability and Social Health	47.3	Homelessness Initiatives - Continuing Support	NLSH 93. Homelessness Data, Chronic Homelessness, and # Chronic Homeless Housed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=725480.html
Neighborhood Livability and Social Health	47.4	CCIP - Affordable Housing Capital Fund	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Neighborhood Livability and Social Health	47.4	CCIP - Affordable Housing Capital Fund	NLSH 39. Winter Point in Time Count of Homeless Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=267055.html
Neighborhood Livability and Social Health	47.5	Homelessness Position and Outreach Fort Collins Funding	NLSH 93. Homelessness Data, Chronic Homelessness, and # Chronic Homeless Housed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=725480.html
Neighborhood Livability and Social Health	47.5	Homelessness Position and Outreach Fort Collins Funding	NLSH 95. Outreach Fort Collins Disruptive Behavior Data	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=752873.html
Neighborhood Livability and Social Health	47.6	Housing Strategic Plan Implementation and Housing Manager	NLSH 3. Affordable Housing Inventory	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91486.html
Neighborhood Livability and Social Health	47.6	Housing Strategic Plan Implementation and Housing Manager	NLSH 4. Fort Collins' Housing Opportunity Index (HOI) compared to western states region HOI	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=91487.html
Neighborhood Livability and Social Health	47.6	Housing Strategic Plan Implementation and Housing Manager	NLSH 57. % of residents responding very good/good - Availability of affordable quality housing in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=109857.html
Neighborhood Livability and Social Health	47.7	Human Services Program Grant Funding	NLSH 85. Human Service Client Impact	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550178.html
Neighborhood Livability and Social Health	47.7	Human Services Program Grant Funding	NLSH 84. Human Service Funding Portfolio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550177.html
Neighborhood Livability and Social Health	47.8	Childcare System Support	NLSH 85. Human Service Client Impact	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550178.html
Neighborhood Livability and Social Health	47.8	Childcare System Support	ECON 58. Survey: quality of jobs and life within Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6280&object=measure&objectId=558076.html
Neighborhood Livability and Social Health	47.9	Human Service Program Increase	NLSH 85. Human Service Client Impact	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550178.html
Neighborhood Livability and Social Health	47.9	Human Service Program Increase	NLSH 84. Human Service Funding Portfolio	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6343&object=measure&objectId=550177.html
Neighborhood Livability and Social Health	67.1	1.0 FTE - Sr. Technical Project Manager for Development Review	CR 61. Acres of Park /1,000 Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=109708.html
Neighborhood Livability and Social Health	67.1	1.0 FTE - Sr. Technical Project Manager for Development Review	CR 62. Miles of Paved Trail/10,000 Population	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6288&object=measure&objectId=109709.html
Safe Community	4.1	Utilities: Stormwater Engineering	SAFE 95. Utilities Reporting - Number of Development Review Submittals	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=827576.html
Safe Community	4.1	Utilities: Stormwater Engineering	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.10	Utilities: Stormwater - Minor Capital - Ongoing	SAFE 58. Channel Cleaning and Vacuum Cleaning of Water Quality Devices (Stormwater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=109992.html
Safe Community	4.11	Utilities: Stormwater - Collection System Small Projects - Ongoing	SAFE 69. System Improvement/Asset Replacement (LF of Pipe Improved) (Stormwater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=110003.html
Safe Community	4.11	Utilities: Stormwater - Collection System Small Projects - Ongoing	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	4.12	Utilities: Stormwater - Cured in Place Pipe Lining - Ongoing	SAFE 69. System Improvement/Asset Replacement (LF of Pipe Improved) (Stormwater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=110003.html
Safe Community	4.12	Utilities: Stormwater - Cured in Place Pipe Lining - Ongoing	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	4.13	Utilities: Stormwater - Dirt Recycling & Management Study	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Safe Community	4.13	Utilities: Stormwater - Dirt Recycling & Management Study	ENV 7. Material Landfilled Per Capita Per Day	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91344.html
Safe Community	4.13	Utilities: Stormwater - Dirt Recycling & Management Study	ENV 53. Industrial materials diversion rate	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=756391.html
Safe Community	4.14	Utilities: Stormwater - Maintain Mowing Levels of Service	ENV 39. Total Fleet Green House Gas Emissions 2020 CAP Goal vs Actual	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6289&object=measure&objectId=313950.html
Safe Community	4.14	Utilities: Stormwater - Maintain Mowing Levels of Service	SAFE 58. Channel Cleaning and Vacuum Cleaning of Water Quality Devices (Stormwater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=109992.html
Safe Community	4.14	Utilities: Stormwater - Maintain Mowing Levels of Service	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	4.16	Poudre River Flow Consolidation Upstream of College Avenue Study	SAFE 99. Number of Structures in Mapped 100-Year Floodplain within City Limits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=828997.html
Safe Community	4.16	Poudre River Flow Consolidation Upstream of College Avenue Study	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.17	1.0 FTE - Civil Engineer II - Stormwater Engineering and Development Review Division	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	4.17	1.0 FTE - Civil Engineer II - Stormwater Engineering and Development Review Division	SAFE 95. Utilities Reporting - Number of Development Review Submittals	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6344&object=measure&objectId=827576.html
Safe Community	4.2	Utilities: Stormwater Basin Master Planning	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	4.2	Utilities: Stormwater Basin Master Planning	SAFE 103. Stormwater Master Plan Updates	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=827708.html
Safe Community	4.3	Utilities: Stormwater Developer Repays	SAFE 102. Stream Rehabilitation and BMP Program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=825499.html
Safe Community	4.3	Utilities: Stormwater Developer Repays	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.4	Utilities: Stormwater - Oak Street Stormwater Project	SAFE 99. Number of Structures in Mapped 100-Year Floodplain within City Limits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=828997.html
Safe Community	4.5	Utilities: Stormwater - North Mason Stormwater Improvements	SAFE 99. Number of Structures in Mapped 100-Year Floodplain within City Limits	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=828997.html
Safe Community	4.6	Utilities: Stormwater - Poudre River Levee Program	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.7	Utilities: Stormwater - Castlerock Road Repairs - Enhanced	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.8	Utilities: Stormwater - Land Acquisition	SAFE 105. Structures Protected from 100-year Flood Risk by Stormwater CIP Projects	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=826472.html
Safe Community	4.9	Utilities: Stormwater - Drainage & Detention	SAFE 58. Channel Cleaning and Vacuum Cleaning of Water Quality Devices (Stormwater)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=109992.html
Safe Community	4.9	Utilities: Stormwater - Drainage & Detention	SAFE 86. CRS (Community Rating System) Rating for floods	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7721&object=measure&objectId=523970.html
Safe Community	18.1	Police Office of the Chief and Administration	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Safe Community	18.1	Police Office of the Chief and Administration	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.10	Police Regional Training Facility [Jointly owned with Loveland] - Operation and Maintenance	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.11	Wireless Connectivity Improvement for Fort Collins Police Patrol	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.13	Radio Replacement Fund: Replacement of Police Portable Radios - Enhanced	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.13	Radio Replacement Fund: Replacement of Police Portable Radios - Enhanced	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Safe Community	18.13	Radio Replacement Fund: Replacement of Police Portable Radios - Enhanced	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.18	5.0 FTE - Mental Health Response Team build out; 1 Sergeant and 4 Officers	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.18	5.0 FTE - Mental Health Response Team build out; 1 Sergeant and 4 Officers	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.19	5.0 FTE - Patrol Officers	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.19	5.0 FTE - Patrol Officers	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.2	Police Patrol Services	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.2	Police Patrol Services	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Safe Community	18.2	Police Patrol Services	SAFE 24. Average annual response time of priority one calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109721.html
Safe Community	18.20	3.0 FTE - Criminal Investigations: 2 Professional Investigators and 1 Criminalist	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.21	1.0 FTE - FC911 Emergency Services Dispatcher	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.21	1.0 FTE - FC911 Emergency Services Dispatcher	SAFE 44. % of residents responding very good/good quality of - Fire services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6340&object=measure&objectId=109967.html
Safe Community	18.22	Body Worn Camera Program Expansion	SAFE 22. Clearance rate Part 1 crimes - TOTAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109719.html
Safe Community	18.22	Body Worn Camera Program Expansion	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.23	2 Hourly Positions Conversion to 1.0 FTE - Sex Offender Registrar	SAFE 22. Clearance rate Part 1 crimes - TOTAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109719.html
Safe Community	18.23	2 Hourly Positions Conversion to 1.0 FTE - Sex Offender Registrar	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.24	1.0 FTE - Victim-Witness Specialist - Victim Services Unit	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.25	Restore: Police Training and Non-personnel	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.25	Restore: Police Training and Non-personnel	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.26	RESTORE FORAY evidence software and Operations and Maintenance costs for the Northern Colorado Law Enforcement Training Center (NCLETC)	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.26	RESTORE FORAY evidence software and Operations and Maintenance costs for the Northern Colorado Law Enforcement Training Center (NCLETC)	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.3	Police Special Operations Division	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Safe Community	18.3	Police Special Operations Division	SAFE 26. Traffic Enforcement - # of Citations Issued	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109723.html
Safe Community	18.3	Police Special Operations Division	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.4	Police Criminal Investigations Division	SAFE 22. Clearance rate Part 1 crimes - TOTAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109719.html
Safe Community	18.4	Police Criminal Investigations Division	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Safe Community	18.5	Police Information Services	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.5	Police Information Services	SAFE 49. % of residents responding very good/good quality of - Police response time in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109972.html
Safe Community	18.5	Police Information Services	SAFE 50. % of residents responding very good/good quality of - Police services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109973.html
Safe Community	18.6	Police Vehicle Program	ENV 6. Percent decrease in municipal Greenhouse Gas (GHG) Emissions from 2005 baseline	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6282&object=measure&objectId=91343.html
Safe Community	18.6	Police Vehicle Program	SAFE 1. Average Response Time to Police Priority 1 Calls	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=780089.html
Safe Community	18.6	Police Vehicle Program	SAFE 26. Traffic Enforcement - # of Citations Issued	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109723.html
Safe Community	18.7	Police Radio Infrastructure - Northern Colorado Regional Communications Network (NCRCN)	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html
Safe Community	18.7	Police Radio Infrastructure - Northern Colorado Regional Communications Network (NCRCN)	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.8	Police Photo Red Light & Photo Radar Program	SAFE 13. Camera radar citations	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=91426.html
Safe Community	18.9	Police Colorado Regional Information Sharing Project [CRISP]	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html
Safe Community	18.9	Police Colorado Regional Information Sharing Project [CRISP]	SAFE 30. % of residents responding very good/good - Fort Collins as a safe place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6334&object=measure&objectId=109953.html
Safe Community	18.9	Police Colorado Regional Information Sharing Project [CRISP]	SAFE 90. Percent of Time PFA Fire Personnel are on Scene Within 6 Minutes 20 Seconds in the Urban Area	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6340&object=measure&objectId=542142.html
Safe Community	31.1	Information Technology Cybersecurity	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
Safe Community	31.1	Information Technology Cybersecurity	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
Safe Community	31.1	Information Technology Cybersecurity	SAFE 92. Effectiveness of Cybersecurity Awareness Training	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=550176.html
Safe Community	31.3	1.0 FTE - Information Technology Systems Engineer - Data Management	HPG 27. Server availability (supporting 495 servers)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6291&object=measure&objectId=91416.html
Safe Community	43.1	Parks Ranger Program	SAFE 35. % of residents responding always safe/usually safe - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109958.html
Safe Community	43.1	Parks Ranger Program	SAFE 38. % of residents responding always safe/usually safe - Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109961.html
Safe Community	43.2	Encampment Cleaning and Prevention	NLSH 64. % of residents responding very good/good - Your neighborhood as a place to live	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109864.html
Safe Community	43.2	Encampment Cleaning and Prevention	SAFE 35. % of residents responding always safe/usually safe - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109958.html
Safe Community	43.2	Encampment Cleaning and Prevention	SAFE 38. % of residents responding always safe/usually safe - Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109961.html
Safe Community	43.3	Natural Areas Rangers and Visitor Services	SAFE 38. % of residents responding always safe/usually safe - Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109961.html
Safe Community	43.4	1.0 FTE - Parks Ranger	SAFE 35. % of residents responding always safe/usually safe - Parks	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109958.html
Safe Community	43.4	1.0 FTE - Parks Ranger	SAFE 38. % of residents responding always safe/usually safe - Trails	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109961.html
Safe Community	46.1	City Manager's Office: Office of Emergency Preparedness and Security	SAFE 41. % of residents responding very good/good quality of - emergency preparedness in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=109964.html
Safe Community	46.1	City Manager's Office: Office of Emergency Preparedness and Security	SAFE 53. % of residents responding very good/good quality of - Disaster response and restoration of services in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109976.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Safe Community	46.1	City Manager's Office: Office of Emergency Preparedness and Security	SAFE 106. Total number of responses to COVID-19 Symptom Check	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&layoutId=639368.html
Safe Community	46.2	Emergency Preparedness and Security - Security Programming and Technology	SAFE 83. Ongoing training to internal and external customers in the area of emergency preparedness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=9523&object=measure&objectId=136330.html
Safe Community	46.2	Emergency Preparedness and Security - Security Programming and Technology	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
Safe Community	46.2	Emergency Preparedness and Security - Security Programming and Technology	A performance measure has not yet been created, see explanation below for the proposed metric, if this Enhancement offer is funded.	https://publish.clearpointstrategy.com/594/Measures/scorecardId=83532&object=measure&objectId=893586.html
Safe Community	46.6	Special Events	HPG 234: % Applicants responding satisfied/very satisfied - Special Events Program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867344.html
Safe Community	46.6	Special Events	HPG 235: % Special Events Program Applications Receiving Final Approval within 1 week of requirements completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867345.html
Safe Community	46.7	0.73 Hourly FTE - Special Events Hourly Support	HPG 234: % Applicants responding satisfied/very satisfied - Special Events Program	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867344.html
Safe Community	46.7	0.73 Hourly FTE - Special Events Hourly Support	HPG 235: % Special Events Program Applications Receiving Final Approval within 1 week of requirements completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6276&object=measure&objectId=867345.html
Safe Community	57.1	Municipal Court Services-General and Camera Radar/Red Light Caseload	SAFE 93. Municipal Court - Security Screening	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=804385.html
Safe Community	57.1	Municipal Court Services-General and Camera Radar/Red Light Caseload	SAFE 12. Municipal Court Caseload	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=91424.html
Safe Community	57.2	Municipal Court Services-Specialized Services	SAFE 94. Municipal Court - Special Agency Sessions	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=812004.html
Safe Community	57.2	Municipal Court Services-Specialized Services	SAFE 109. Municipal Court Total cases per FTE comparison to Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=1080135.html
Safe Community	57.3	Municipal Court Services-0.75 Hourly FTE for Assistant Municipal Judges and Camera Radar/Red Light Court Clerk	SAFE 12. Municipal Court Caseload	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=91424.html
Safe Community	57.4	2.5 FTE - Court Clerks Municipal Court Services	SAFE 12. Municipal Court Caseload	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=91424.html
Safe Community	57.4	2.5 FTE - Court Clerks Municipal Court Services	SAFE 109. Municipal Court Total cases per FTE comparison to Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=1080135.html
Safe Community	57.5	Municipal Court Services-Court Remodel	SAFE 93. Municipal Court - Security Screening	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=804385.html
Safe Community	57.5	Municipal Court Services-Court Remodel	SAFE 12. Municipal Court Caseload	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=91424.html
Safe Community	57.5	Municipal Court Services-Court Remodel	SAFE 109. Municipal Court Total cases per FTE comparison to Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=1080135.html
Safe Community	57.6	Municipal Court Services-Mental Health, Addiction, and Teen Diversion Services	SAFE 94. Municipal Court - Special Agency Sessions	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=812004.html
Safe Community	57.6	Municipal Court Services-Mental Health, Addiction, and Teen Diversion Services	SAFE 109. Municipal Court Total cases per FTE comparison to Peer Cities	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120045&object=measure&objectId=1080135.html
Safe Community	62.1	Poudre Fire Operation, Maintenance & Capital (General Fund)	SAFE 3. Percent of Time PFA intercedes prior to Flashover	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6340&object=measure&objectId=91481.html
Safe Community	62.1	Poudre Fire Operation, Maintenance & Capital (General Fund)	SAFE 44. % of residents responding very good/good quality of - Fire services overall in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6340&object=measure&objectId=109967.html
Safe Community	62.1	Poudre Fire Operation, Maintenance & Capital (General Fund)	SAFE 90. Percent of Time PFA Fire Personnel are on Scene Within 6 Minutes 20 Seconds in the Urban Area	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6340&object=measure&objectId=542142.html
Safe Community	66.1	Municipal Prosecution	HPG 169. Comparison of Legal Costs per Hour: In-house vs. Outside Counsel	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=121309.html
Safe Community	66.1	Municipal Prosecution	SAFE 110. City Attorney Monthly Arraignment Data	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=1080423.html
Safe Community	66.1	Municipal Prosecution	SAFE 111. Annual Liquor Licensing Activity	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=1081283.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Safe Community	66.2	2.0 FTE - Senior Legal Assistant and Assistant City Attorney II - Municipal Prosecution	SAFE 110. City Attorney Monthly Arraignment Data	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=1080423.html
Safe Community	66.2	2.0 FTE - Senior Legal Assistant and Assistant City Attorney II - Municipal Prosecution	SAFE 111. Annual Liquor Licensing Activity	https://publish.clearpointstrategy.com/594/Measures/scorecardId=120046&object=measure&objectId=1081283.html
Transportation and Mobility	9.1	Street Maintenance Program - Ongoing	TRAN 3. Cumulative Lane Miles of Roadway Pavement Improved	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91507.html
Transportation and Mobility	9.1	Street Maintenance Program - Ongoing	TRAN 4. Pavement Condition Index (PCI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91508.html
Transportation and Mobility	9.1	Street Maintenance Program - Ongoing	TRAN 50. % of residents responding very good/good - Street maintenance in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109983.html
Transportation and Mobility	9.10	Sweeping Landfill Fees	TRAN 9. Street sweeping: number of lane miles swept	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91513.html
Transportation and Mobility	9.2	Snow and Ice Removal	TRAN 8. Snow removal: average hours to bare pavement after snow ends-ARTERIAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91512.html
Transportation and Mobility	9.3	Essential Street Operations	TRAN 4. Pavement Condition Index (PCI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91508.html
Transportation and Mobility	9.3	Essential Street Operations	TRAN 18. Pothole response time	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=92937.html
Transportation and Mobility	9.4	Street Sweeping	TRAN 9. Street sweeping: number of lane miles swept	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91513.html
Transportation and Mobility	9.5	Planning, Development & Transportation (PDT) Work for Others	TRAN 8. Snow removal: average hours to bare pavement after snow ends-ARTERIAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91512.html
Transportation and Mobility	9.5	Planning, Development & Transportation (PDT) Work for Others	TRAN 9. Street sweeping: number of lane miles swept	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91513.html
Transportation and Mobility	9.6	Snow and Ice Removal Level of Service	TRAN 8. Snow removal: average hours to bare pavement after snow ends-ARTERIAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91512.html
Transportation and Mobility	9.7	RESTORE - Street Maintenance Program	TRAN 3. Cumulative Lane Miles of Roadway Pavement Improved	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91507.html
Transportation and Mobility	9.7	RESTORE - Street Maintenance Program	TRAN 4. Pavement Condition Index (PCI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91508.html
Transportation and Mobility	9.7	RESTORE - Street Maintenance Program	TRAN 50. % of residents responding very good/good - Street maintenance in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109983.html
Transportation and Mobility	9.8	RESTORE - Essential Street Operations	TRAN 18. Pothole response time	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=92937.html
Transportation and Mobility	9.9	RESTORE - Street Sweeping	TRAN 9. Street sweeping: number of lane miles swept	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91513.html
Transportation and Mobility	11.1	Traffic Engineering	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	11.1	Traffic Engineering	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	11.1	Traffic Engineering	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.10	Traffic Signal Maintenance	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	11.10	Traffic Signal Maintenance	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.11	Roadway Work Zone Safety Training	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.12	Traffic Signal Timing Optimization	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	11.12	Traffic Signal Timing Optimization	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Transportation and Mobility	11.2	Traffic Signals - Ongoing	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	11.2	Traffic Signals - Ongoing	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	11.2	Traffic Signals - Ongoing	TRAN 64. Percent Arterial Bike Network Crossings Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516340.html
Transportation and Mobility	11.3	Signs and Pavement Markings - Ongoing	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	11.3	Signs and Pavement Markings - Ongoing	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	11.3	Signs and Pavement Markings - Ongoing	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.4	Traffic Operations Equipment - Ongoing	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	11.4	Traffic Operations Equipment - Ongoing	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	11.4	Traffic Operations Equipment - Ongoing	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.5	Neighborhood Traffic Mitigation Program	TRAN 37. Average Speed on Neighborhood Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=104451.html
Transportation and Mobility	11.6	RESTORE - Traffic Engineering Operations	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.7	RESTORE - Traffic Operations Equipment	TRAN 49. % of residents responding very good/good - Traffic congestion in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109982.html
Transportation and Mobility	11.8	RESTORE - Traffic Signals Locates	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	11.9	Durable Pavement Marking Maintenance	TRAN 44. % of residents responding very good/good - Ease of driving in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109977.html
Transportation and Mobility	13.1	FC Moves Mobility Management	TRAN 49. % of residents responding very good/good - Traffic congestion in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=109982.html
Transportation and Mobility	13.1	FC Moves Mobility Management	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.10	0.50 FTE Hourly Conversion and Increase to 0.75 FTE Classified - Active Modes Coordinator (Safe Routes To School)	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	13.10	0.50 FTE Hourly Conversion and Increase to 0.75 FTE Classified - Active Modes Coordinator (Safe Routes To School)	TRAN 40. Safe Routes to School % of K-12 Students Who Regularly Walk or Bike to School	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111047.html
Transportation and Mobility	13.11	School Traffic Safety Assessments & Strategic Traffic Infrastructure for Youth	SAFE 6. Number of Injury/Fatal Crashes	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=91504.html
Transportation and Mobility	13.11	School Traffic Safety Assessments & Strategic Traffic Infrastructure for Youth	TRAN 40. Safe Routes to School % of K-12 Students Who Regularly Walk or Bike to School	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111047.html
Transportation and Mobility	13.12	Virtual Adaptive Bike Library	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	13.12	Virtual Adaptive Bike Library	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.12	Virtual Adaptive Bike Library	TRAN 63. Number of People Trained on Vehicle, Bicycle, and Pedestrian Safety	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516173.html
Transportation and Mobility	13.13	0.73 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Active Modes Specialist	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	13.13	0.73 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Active Modes Specialist	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.13	0.73 FTE Hourly Conversion and Increase to 1.0 FTE Classified - Active Modes Specialist	TRAN 64. Percent Arterial Bike Network Crossings Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516340.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Transportation and Mobility	13.2	Safe Routes to School	TRAN 39. Safe Routes to School Overall Student Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111046.html
Transportation and Mobility	13.2	Safe Routes to School	TRAN 40. Safe Routes to School % of K-12 Students Who Regularly Walk or Bike to School	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111047.html
Transportation and Mobility	13.2	Safe Routes to School	TRAN 63. Number of People Trained on Vehicle, Bicycle, and Pedestrian Safety	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516173.html
Transportation and Mobility	13.3	Active Modes	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	13.3	Active Modes	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.3	Active Modes	TRAN 64. Percent Arterial Bike Network Crossings Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516340.html
Transportation and Mobility	13.4	FC Moves Education & Engagement	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	13.4	FC Moves Education & Engagement	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.4	FC Moves Education & Engagement	TRAN 63. Number of People Trained on Vehicle, Bicycle, and Pedestrian Safety	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516173.html
Transportation and Mobility	13.5	CCIP - Bicycle Infrastructure	TRAN 47. % of residents responding very good/good - Ease of traveling by bicycle in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=109980.html
Transportation and Mobility	13.5	CCIP - Bicycle Infrastructure	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.5	CCIP - Bicycle Infrastructure	TRAN 64. Percent Arterial Bike Network Crossings Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516340.html
Transportation and Mobility	13.6	School Crossing Guard Program	TRAN 39. Safe Routes to School Overall Student Participation	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111046.html
Transportation and Mobility	13.6	School Crossing Guard Program	TRAN 40. Safe Routes to School % of K-12 Students Who Regularly Walk or Bike to School	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7781&object=measure&objectId=111047.html
Transportation and Mobility	13.7	RESTORE: Mobility Management in FC Moves	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.8	Shift Your Ride Travel Options Program	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.9	Fort Collins Travel Survey	TRAN 65. % Commute Mode Share	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516908.html
Transportation and Mobility	13.9	Fort Collins Travel Survey	TRAN 63. Number of People Trained on Vehicle, Bicycle, and Pedestrian Safety	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7269&object=measure&objectId=516173.html
Transportation and Mobility	14.1	Harmony Road Maintenance - Ongoing	TRAN 4. Pavement Condition Index (PCI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91508.html
Transportation and Mobility	14.1	Harmony Road Maintenance - Ongoing	TRAN 8. Snow removal: average hours to bare pavement after snow ends-ARTERIAL	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91512.html
Transportation and Mobility	19.1	Transit Fixed Route Network	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html
Transportation and Mobility	19.10	RESTORE: Transfort Service Level	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html
Transportation and Mobility	19.11	ADA Bus Stop Easements	TRAN 67. % of Bus Stops that are ADA Accessible	https://publish.clearpointstrategy.com/594/Measures/scorecardId=52971&object=measure&objectId=547735.html
Transportation and Mobility	19.12	2.0 FTE Facilities Maintenance Technicians - Part-time Hourly Conversion to 1.0 FTE Classified and additional 1.0 FTE	TRAN 80. Transit Facility Maintenance Technicians Total Work Orders Completed	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052461.html
Transportation and Mobility	19.13	3.0 FTE Transit Service Officers - 2 Officers & 1 Supervisor	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html
Transportation and Mobility	19.2	Game Day Transit Service	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Transportation and Mobility	19.2	Game Day Transit Service	TRAN 45. % of residents responding very good/good - Ease of traveling by public transportation in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=109978.html
Transportation and Mobility	19.3	Dial-A-Ride	TRAN 75. Dial-A-Ride Monthly Ridership	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052303.html
Transportation and Mobility	19.4	Poudre Express Regional Transit Service Partnership from Greeley to Fort Collins	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html
Transportation and Mobility	19.4	Poudre Express Regional Transit Service Partnership from Greeley to Fort Collins	TRAN 45. % of residents responding very good/good - Ease of traveling by public transportation in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=109978.html
Transportation and Mobility	19.5	Capital Assets & Projects - Ongoing	TRAN 77. % of Transit Fleet Past the End of Useful Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052424.html
Transportation and Mobility	19.5	Capital Assets & Projects - Ongoing	TRAN 78. % of Transit Major Assets or Facilities with Condition Rating of 3 or Less (of 5)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052456.html
Transportation and Mobility	19.6	CCIP - ADA Bus Stop Improvements	TRAN 67. % of Bus Stops that are ADA Accessible	https://publish.clearpointstrategy.com/594/Measures/scorecardId=52971&object=measure&objectId=547735.html
Transportation and Mobility	19.7	Midday and Weekend FLEX to Boulder Bus Service	TRAN 2. Transfort Ridership (in thousands) and Passengers per Service Hour	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=91506.html
Transportation and Mobility	19.8	Transfort Maintenance Facility Repairs - Enhanced	TRAN 78. % of Transit Major Assets or Facilities with Condition Rating of 3 or Less (of 5)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052456.html
Transportation and Mobility	19.9	Battery Electric Buses and Related Equipment - Enhanced	TRAN 77. % of Transit Fleet Past the End of Useful Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6350&object=measure&objectId=1052424.html
Transportation and Mobility	20.1	Parking Services	TRAN 48. % of residents responding very good/good - Availability of parking Downtown in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109981.html
Transportation and Mobility	20.2	Firehouse Alley Parking Structure	TRAN 48. % of residents responding very good/good - Availability of parking Downtown in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109981.html
Transportation and Mobility	20.3	Parking Structure Critical and Preventative Repairs - Enhanced	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	20.4	Downtown Sign Replacement and Upgrade - Enhanced	TRAN 48. % of residents responding very good/good - Availability of parking Downtown in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109981.html
Transportation and Mobility	20.5	Parking Enforcement Vehicles and License Plate Recognition Equipment	TRAN 48. % of residents responding very good/good - Availability of parking Downtown in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109981.html
Transportation and Mobility	20.6	Parking Structure Security Upgrades	TRAN 48. % of residents responding very good/good - Availability of parking Downtown in Fort Collins	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109981.html
Transportation and Mobility	21.1	Capital Projects Division and Administration	TRAN 19. % of Funding of Key Transportation Capital Projects from Grants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104254.html
Transportation and Mobility	21.1	Capital Projects Division and Administration	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	21.10	Engineering Survey	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	21.13	Transportation Asset Management Plan - Enhanced	TRAN 4. Pavement Condition Index (PCI)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6351&object=measure&objectId=91508.html
Transportation and Mobility	21.13	Transportation Asset Management Plan - Enhanced	TRAN 20. # of Bridges that Exceed Design Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=110990.html
Transportation and Mobility	21.14	Design of College & Drake Intersection Improvements	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	21.15	Arthur Ditch Design	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	21.2	City Bridge Program - Ongoing	TRAN 20. # of Bridges that Exceed Design Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=110990.html
Transportation and Mobility	21.2	City Bridge Program - Ongoing	TRAN 72. % of Bridges in "Good" or "Better" Condition (65 Sufficiency Rating or Better)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=797389.html
Transportation and Mobility	21.3	Transportation Capital Expansion Fee Program	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html

Outcome	Offer #	Offer Name	Performance Measure	Website link
Transportation and Mobility	21.4	CCIP - Arterial Intersections	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	21.5	CCIP - Pedestrian Sidewalk - ADA	TRAN 62. Sidewalk Network (City-wide sidewalk network)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=476784.html
Transportation and Mobility	21.6	Railroad Crossing Maintenance - Ongoing	TRAN 28. Average Travel Speeds/Times on Arterial Streets	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6349&object=measure&objectId=260446.html
Transportation and Mobility	21.7	Bridge Program - Enhanced	TRAN 20. # of Bridges that Exceed Design Life	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=110990.html
Transportation and Mobility	21.7	Bridge Program - Enhanced	TRAN 72. % of Bridges in "Good" or "Better" Condition (65 Sufficiency Rating or Better)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=797389.html
Transportation and Mobility	21.8	Laporte Avenue Roadway and Multimodal Safety Improvements	TRAN 21. Transportation Capital Projects On-Time and On-Budget	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104446.html
Transportation and Mobility	21.9	Engineering Administration	TRAN 19. % of Funding of Key Transportation Capital Projects from Grants	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=104254.html
Transportation and Mobility	21.9	Engineering Administration	TRAN 62. Sidewalk Network (City-wide sidewalk network)	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7268&object=measure&objectId=476784.html
Transportation and Mobility	39.1	Streetscape Maintenance	TRAN 68. Trained Observer Program – Percentage of Medians Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=524001.html
Transportation and Mobility	39.1	Streetscape Maintenance	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Transportation and Mobility	39.2	1.0 FTE Contractual - Horticulture and Streetscapes Crew Chief	TRAN 68. Trained Observer Program – Percentage of Medians Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=524001.html
Transportation and Mobility	39.2	1.0 FTE Contractual - Horticulture and Streetscapes Crew Chief	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html
Transportation and Mobility	39.3	RESTORE: Streetscape Reductions	TRAN 68. Trained Observer Program – Percentage of Medians Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=524001.html
Transportation and Mobility	39.4	1.0 FTE Contractual Conversion to 1.0 FTE Classified - Crew Chief, Parks	CR 23. Trained Observer Program – Percentage of Parks and Rec Fac Grounds Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=91332.html
Transportation and Mobility	39.4	1.0 FTE Contractual Conversion to 1.0 FTE Classified - Crew Chief, Parks	TRAN 68. Trained Observer Program – Percentage of Medians Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=524001.html
Transportation and Mobility	39.5	2.0 FTE - Worker I, Parks and 1.0 FTE - Technician I, Parks (Supporting New Streetscapes Maintenance)	TRAN 68. Trained Observer Program – Percentage of Medians Ratings With No Problems	https://publish.clearpointstrategy.com/594/Measures/scorecardId=6286&object=measure&objectId=524001.html
Transportation and Mobility	39.5	2.0 FTE - Worker I, Parks and 1.0 FTE - Technician I, Parks (Supporting New Streetscapes Maintenance)	NLSH 63. % of residents responding very good/good - Community's visual attractiveness	https://publish.clearpointstrategy.com/594/Measures/scorecardId=7718&object=measure&objectId=109863.html