



## Direction sought and questions to be answered:

1. Does Economic Advisory Committee support bringing the Income-Qualified Rate forward as presented?
2. Does Economic Advisory Committee support the proposed process for *future and annual funds transfer* of unclaimed Utilities funds to the Payment Assistance Fund for the purpose of low-income assistance?
3. Are there areas of concern staff has not addressed?

1. Low-Income Assistance Program evaluation
2. Data driven recommendations
3. Implementation strategy



# Low-Income Program Evaluation



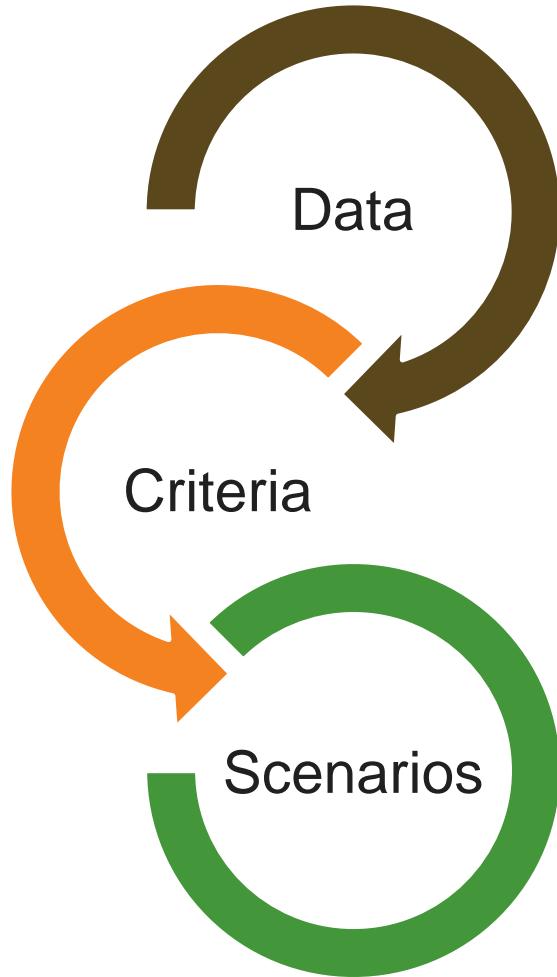
2004  
Payment  
Assistance Fund  
Established

2011  
Medical  
Assistance  
Program  
Adopted

2014  
Comprehensive  
Review of Low-  
Income  
Assistance

2015  
Implementation  
Strategy of Low-  
Income  
Assistance  
Program

**2016**  
**Implement  
Low-Income  
Assistance  
Program  
Portfolio**



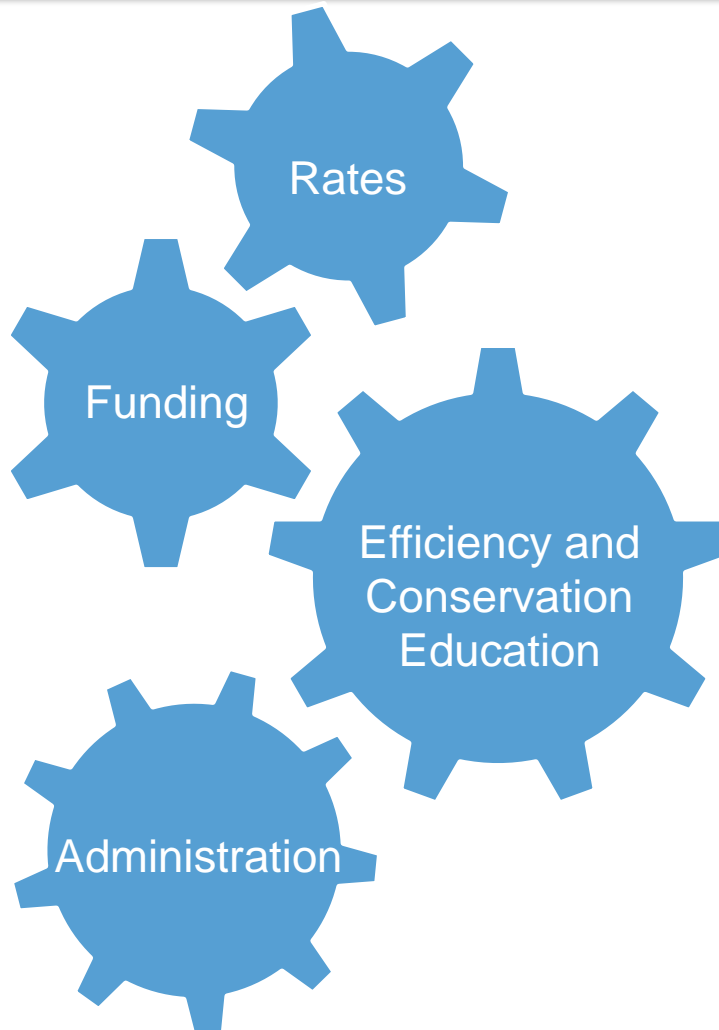
## **Conditions:**

- Temporary
- Ongoing

## **Barriers:**

- Location of Trust
- Convenience
- Transportation

# Our Role as a Utility



Develop Income-  
Qualified Rate



Enhance Payment  
Assistance Fund



## Low-Income Assistance Program Portfolio

### Ongoing Assistance

- Income-Qualified Rate (IQR)
- Medical Assistance Program (MAP)
- Low-Income Solar
- Direct Installs

### Project Management

- Project Team
- Processes
- Outreach

### Temporary Assistance

- Payment Assistance Fund (PAF)
- Energy Outreach Colorado Partnership
- Community Resources
- County and State Resources

Efficiency and Conservation Education

## **Temporary Support:**

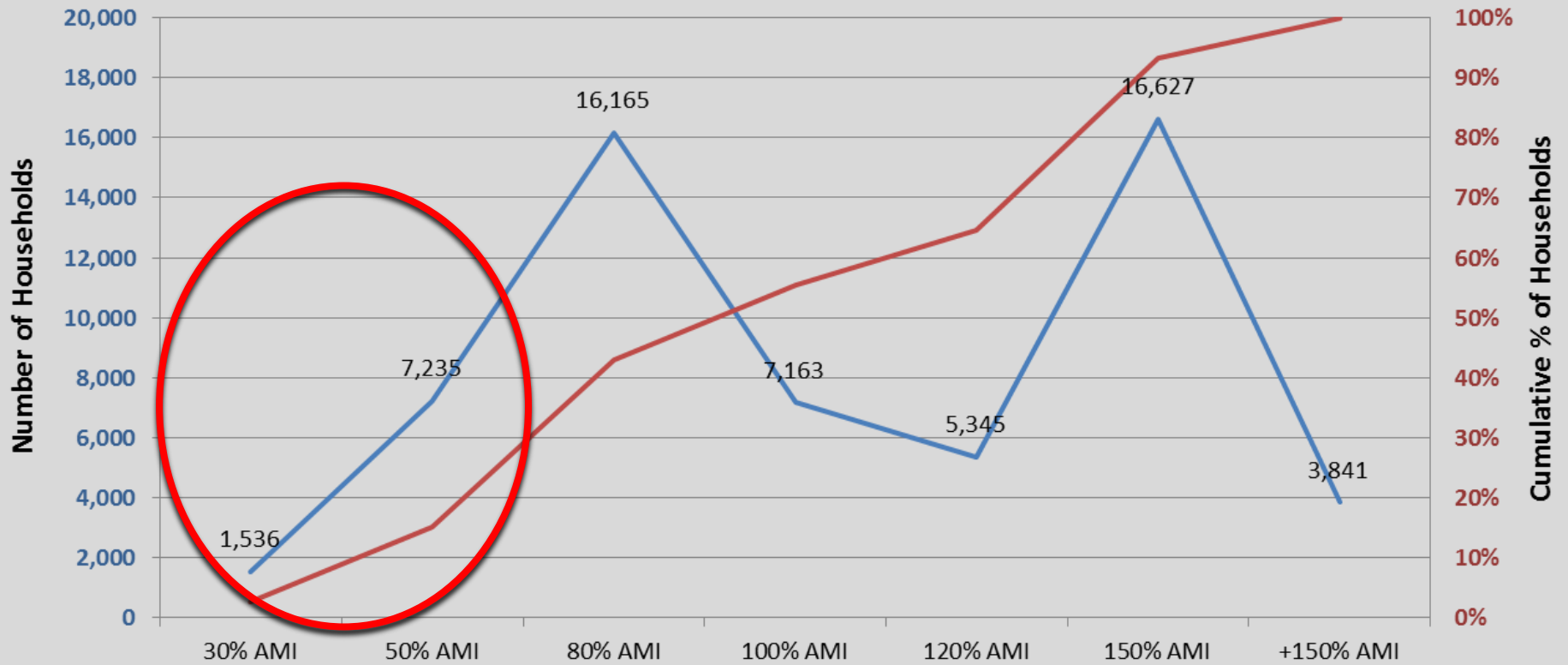
- *Ordinance* to transition existing unclaimed Utilities funds
- *Ordinance* to transition annual unclaimed Utilities funds

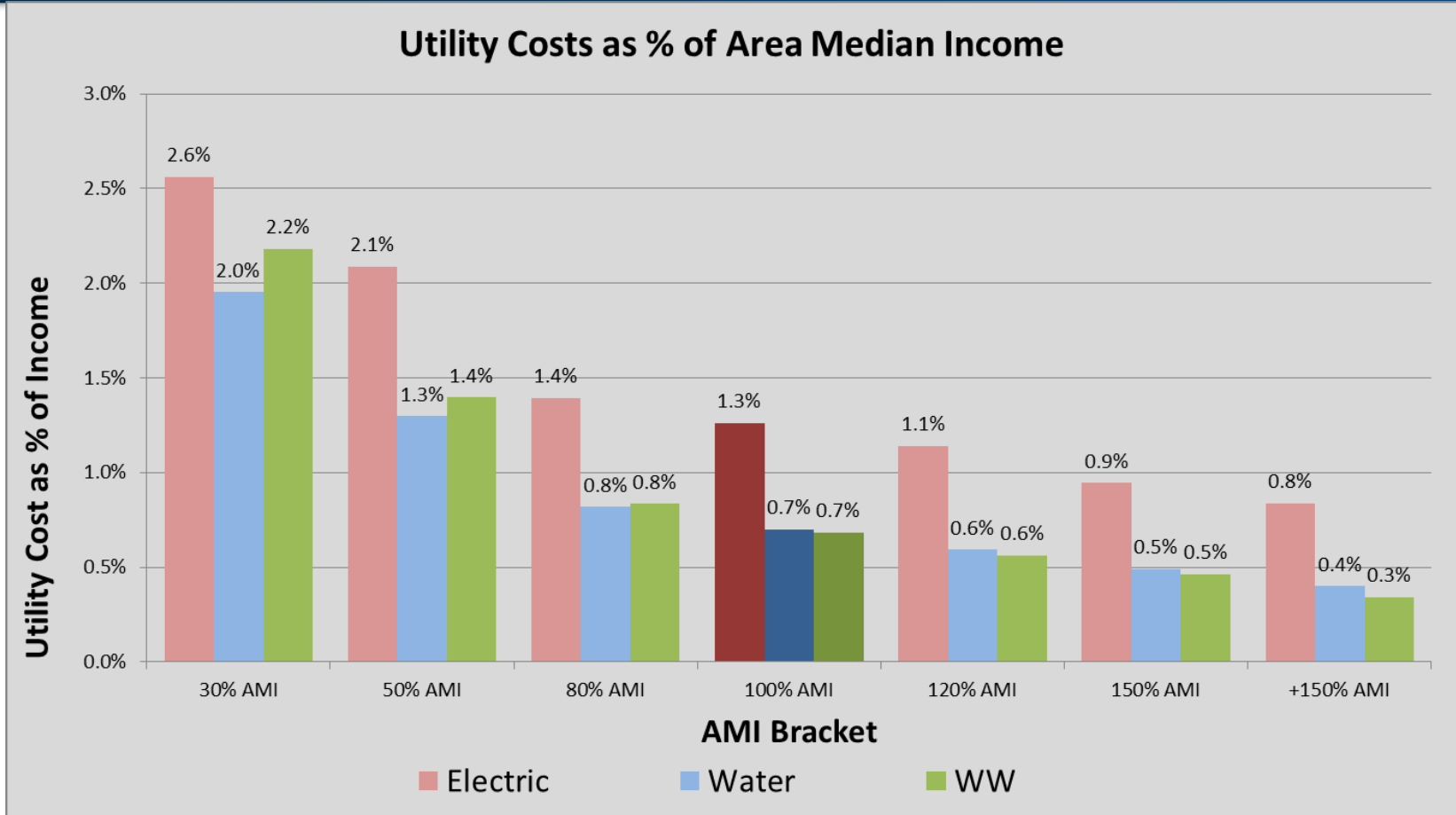
## **Ongoing Support:**

- *Rate Ordinance* to implement Income-Qualified Rate (IQR) effective Jan. 1, 2017
- *Ordinance* phasing out Medical Assistance Program rate

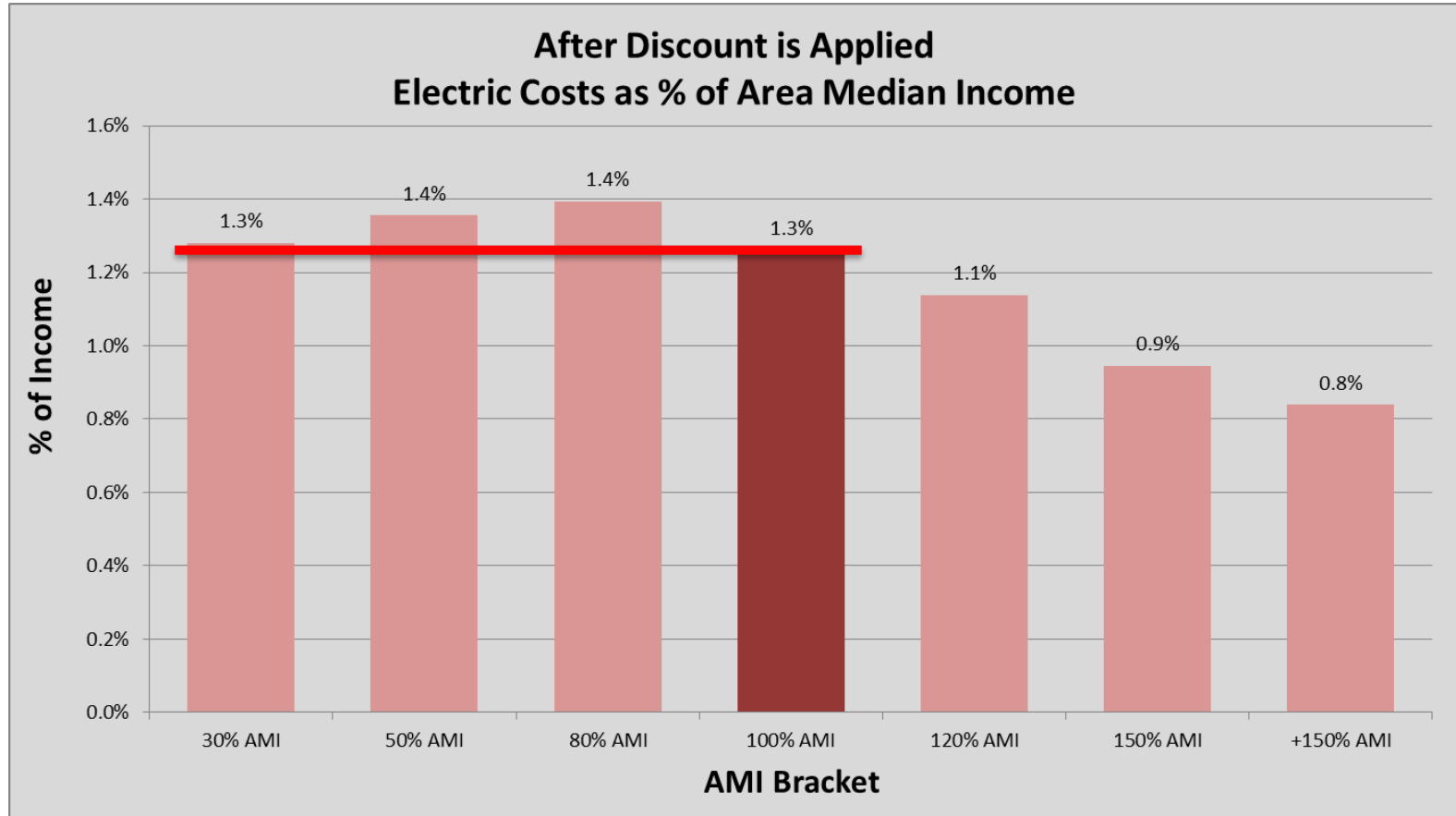


**Census Block Data**  
(based on 2 persons / household)





Data sources – 2015 Community Survey and FCU billing data



- Percentages will fluctuate from year-to-year

## Income-Qualified Rate

Customers must apply for discount and meet qualifications

- 50% discount for customers in the 30% AMI bracket
- 35% discount for customers in the 50% AMI bracket

# THANK YOU!



## **Core Team**

Lisa Rosintoski, Travis Paige, Pete Iengo, Megan McDaniel, Rene Evenson, Dianne Tjalkens, Sharon Thomas, Beth Sowder, Lance Smith, Randy Reuscher, John Phelan, Norm Weaver, Lori Clements, Bevia Byrne, Shawn Montoya, Tracy Brann, Nancy James, Tina Hopkins-Dukes, Peggy Streeter, Cyril Vidergar, Mary Evans, Matt Sheetz, Tiana Smith.



## **Key Stakeholders**

Catholic Charities Larimer County, United Way 211, Fort Collins Housing Authority, Neighbor to Neighbor, The Family Center/La Familia, Larimer County Human Services, Energy Outreach Colorado, Colorado Energy Office, and 63 additional stakeholder organizations

Lisa Rosintoski

Utilities Customer Connections Manager

## Direction sought and questions to be answered:

1. Does Water Board support bringing the Income-Qualified Rate forward as presented?
2. Does Water Board support the proposed process for *future and annual funds transfer* of unclaimed Utilities funds to the Payment Assistance Fund for the purpose of low-income assistance?
3. Are there areas of concern staff has not addressed?