E-bike Pilot Program Proposed Framework – City of Fort Collins

Pilot Program	Proposed				
Scope					
Geographic	All Paved Multi-Use Trails, managed by City of Fort Collins				
E-bike types	Class 1 and Class 2 E-bikes				
Pilot Duration	One year				
	Data collection period - 9 months				
Pilot Scope	Trail education / etiquette campaign				
	 Collect data during the designated period to assess impacts 				
	Analyze data and develop findings				
	 Present findings to Boards and Commissions, and Council for next steps and policy 				
	direction				
Pre-development	2017-2019 Boards and Commissions				
outreach / public	Brief surveys at upcoming events (e.g., Open Streets); E-bike demos				
input	Ongoing data collection during fall bike counts (percentage of e-bikes)				
Education / Outreach	Trail etiquette messaging (temporary yard signs along trails) Pilot Populari and a sign and a sign along trails)				
Outreach	Pilot Program specific signage (on trails at key locations) Potail bandouts distributed to bike shops				
(further outlined	Retail handouts distributed to bike shopsAdditional "courtesy speed limit" signs if needed				
below)	Press releases				
,	Videos on FCTV				
	Website and social media advertising				
	Posters / flyers / department materials with educational information				
	Partnerships with bike shops, organizations, and regional entities				
	FC Bikes / Parks / Natural Areas Pop-up events along trails				
Evaluation / Data	Evaluation will seek to:				
Collection	 Assess public opinion and perceptions around allowing e-bikes on paved trails 				
	Collect data to understand impacts to trail user experience and safety				
(further outlined	 Measure changes to bicycle utilization on trails 				
below)	 Increase awareness of proper trail etiquette and trail use laws 				
	Collect comprehensive to be able to report back in areas of concern				
	Concer comprehensive to be able to report back in areas of concern				
	The following data will be collected prior to the implementation of the pilot and during the				
	pilot in order to provide baseline information and help decision makers in determining the				
	impacts of the pilot and next steps following its completion:				
	Bicycle speed assessments				
	Trail counts (e-bike use) and e-bike retail sales				
	Crash / incident reports (involving e-bikes)				
	Trail surveys				
	Observation study (user behavior / etiquette)				

	In addition, the following information will be collected during the pilot program:				
	Trail Ranger observations				
	Noise assessment				
	Online surveys				
	Intercept trail surveys				
	General comments and feedback				
Enforcement	Signage at key locations indicating the types of e-bikes allowed and where				
	Extensive user education and outreach with an emphasis on trail etiquette,				
	courtesy speed limit of 15 mph, and other trail laws				
	Data collection including speed snapshots to determine if and where problems				
	exist				
	Warnings or citations issued by Rangers when feasible				
	During the pilot program, observational data will be collected by Rangers, other				
	City Staff and volunteers, and the public will have opportunities to report conflicts				
	and provide input. If it is determined the presence of e-bikes on paved trails is				
	contributing to user conflicts or unsafe behaviors, staff will partner with Police				
	Services to conduct targeted enforcement at key locations.				
	Ultimately, the data and feedback collected through the pilot program will help				
	inform if policies and or regulations should be modified.				
Follow-up	Boards, Commissions and Council				
	 Presentation on findings, determination if the pilot program should be extended, 				
	made permanent, modified or expired				
Cost	Estimate: \$5,000-\$10,000 (not including staff time)				
Key Partners	Internal:				
	Natural Areas				
	Park Planning & Development				
	Parks				
	FC Moves / Bikes				
	Police Services				
	City Attorney's Office				
	External:				
	Bicycle organizations				
	Bicycle retailers				
	Colorado State University				
	Public Health Graduate Class (class project would be focused on the e-bike pilot				
	program)				
	Regional partners				

Table 2: Proposed Pilot Program Evaluation

Data will be collected to assess safety, trail experience impacts, perspectives on allowing e-bikes on paved trails, and overall trail use. Certain data will be collected prior to the implementation of the pilot in order to provide a baseline for assessing the impact of the pilot. This is noted in the table. Where location-based data is collected, a variety of trail types / configurations will be included to determine if conditions differ based on the type, configuration or location of the trail.

Method	Evaluation Goal	Data collected	Instrument	Lead	Location / Times
Speed snapshots	Safety	User Speeds Bike Type	Mobile radar units	FC Bikes	Pre & Post 2 x per year Determine locations
Observation Study	Safety, Trail Experience, Use	Counts, mode, type of bike, user demographics, observations related to unsafe trail use (e.g., passing too close, recklessness, "speeding", not announcing passing)	Observation form	FC Bikes / Rangers / Ambassadors	Pre & Post 2 x per year Determine locations
General Comments	Perspectives on Pilot Program, Safety, Trail Experience	General comments through emails, online comment form	Reported to Access Fort Collins, Parks, Park Planning, Natural Areas, Rangers or FC Moves. Comment form created on website	FC Bikes (other Departments maintain records of comments received)	Ongoing
General Ranger Observations	Safety, Use	Ex. How many e-bikes observed, if observed, (1) appropriate behavior, (2) inappropriate/unsafe behavior (3) location	Observation form	Rangers	Ongoing

Method	Evaluation	Data collected	Instrument	Lead	Location / Times
Intercept Survey	Goal Perspectives on Pilot Program, Safety, Trail Experience, Trip Characteristics	Type of bike, trip purpose, did bike replace other mode, experience w/e-bikes on trails, observations, areas of concern, position on the pilot program, demographics	Intercept Survey	FC Moves, volunteers	1 x per year Determine locations
Incident Reports	Safety	Crashes / Incidents involving e-bikes	Access Fort Collins Police Email	Unknown	Pre & Post Ongoing
Noise Assessment	Trail Experience	Noise level of different types of bikes	Decibel Readers	Natural Areas / FC Bikes	1 x per year
Online Survey	Perspectives on Pilot Program, Safety, Trail Experience	Experience w/e-bikes on trails, observations, areas of concern, position on the pilot program	Online survey	FC Bikes	Ongoing
Feedback form at pop- up events	Perceptions, Trail Experience, Safety	Experience w/e-bikes on trails, position on the pilot program, perceptions of e-bikes (following demo)	Feedback form Provide demo rides during pop-up events	FC Bikes / Natural Areas / Parks	Pre & Post Pop-up events 1- 2/month during warm weather months Determine locations
Bike Retail Sales (local)	Use, Trail Experience, Safety	Local Retail sales	Tracking form	FC Bikes / Bike Shops	Pre & Post
Fall Bike / Ped Counts	Use, Trail Experience, Safety	% e-bike use	Standard bike/ped count form at trail locations (includes e- bike tracking)	FC Moves / Volunteers	Pre & Post September

Table 3: Proposed Pilot Program Education and Outreach:

Extensive education and outreach will be conducted in coordination with the City's FC Moves, Natural Areas, Parks, Park Planning & Development, and Police Services Departments. In addition, Staff will collaborate with regional partners (including Larimer County), local bike shops, local bicycle organizations, and CSU to assist with the education and outreach campaign and ensure consistent messaging. Proposed education and outreach strategies include:

include.	Key Messages				
Strategies	What is the pilot program, what's allowed, and when/where?	How can I provide feedback on the pilot program / e-bikes on trails?	Safe trail use and proper etiquette	How and where do I report conflicts / crashes?	
Brochures to					
retailers / other					
distribution areas					
and events					
E-bike specific					
signage on the trails					
Trail courtesy					
signage					
Press release					
FCTV Video					
Website					
information					
Social media					
Posters / flyers					
E-mail					
communications					
Trail pop-up events					
Other event					
outreach (e.g., Bike					
to Work Day, Open					
Streets)					
E-bike demo days					