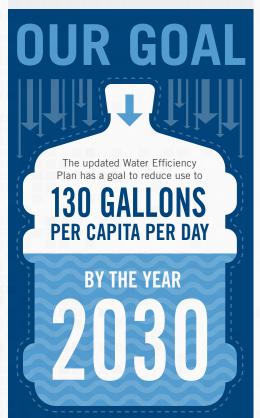
2016 WATER 2016 CONSERVATION REPORT

Our Mission

Cultivate a water-efficient, adaptive and knowledgeable customer base through education and cost-effective water efficiency programs while supporting the City's Strategic Plan and its social, environmental and economic health.

The City of Fort Collins Utilities has a strong commitment to ensure the efficient use of its natural resources. The Utilities' Water Conservation Program is 40 years in the making and has resulted in lower per capita water use, even as population has grown significantly. These programs have benefited customers and Utilities by delaying or avoiding significant capital costs through reduced water bills.

Find out more at *fcgov.com/water-efficiency-plan fcgov.com/conserve*



WATER EFFICIENCY is doing MORE WITH LESS – not doing without



In 2016 alone, water conservation programs saved about

70 MILLION GALLONS OF WATER

which is equal to water use of 786 single-family homes in Fort Collins.



WATER EFFICIENCY REDUCES ENERGY USE: Energy is used to treat,

transport and heat water.

to treat, eat water.

WATER CONSERVATION PROGRAMS

engaged customers thousands of times throughout the year, with over



people attending a variety of classes and events and about **4,500 customers** participating in a program or completing an efficiency project.

SAVING EVEN MORE... SUSTAINED CONSERVATION

means that treatment facilities and other infrastructure don't need to be as large and will cost less.

EXAMPLE: WATER TREATMENT PLANT



The water treatment plant was built for a larger average demand. We now rent the excess capacity to other water providers, which

RESULTS IN MILLIONS OF DOLLARS OF REVENUE EACH YEAR.

EXAMPLE: HALLIGAN WATER SUPPLY STORAGE

The Halligan Water Supply Storage project does not need to be as big, which led to **\$6 MILLION IN AVOIDED COSTS**.

THE XERISCAPE DEMONSTRATION GARDEN

at City Hall was built in 1986 and is the 2nd oldest in the world.

DEMONSTRATES ATTRACTIVE LANDSCAPES



2016 XERISCAPE INCENTIVE PROGRAM

During the pilot year of the Xeriscape Incentive Program, 15 TRANSFORMATIONS were completed, which equals over 15,000 SQUARE FEET of high-water use turf transformed into beautiful, water-wise landscapes.





Efficiency programs cost LESS THAN A PENNY PER GALLON saved annually (even less over the lifetime of the action!). NEW WATER SUPPLIES CAN COST UP TO 15 CENTS PER GALLON.

GOOD TO KNOW:

It is illegal to waste water in Fort Collins. Fortunately we have a city full of caring citizens who can be our eyes around town.

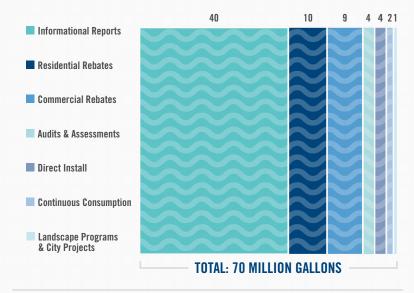
WE FOLLOWED UP AND RESOLVED

55 INSTANCES OF Wasting Water.

REBATED & INSTALLED:

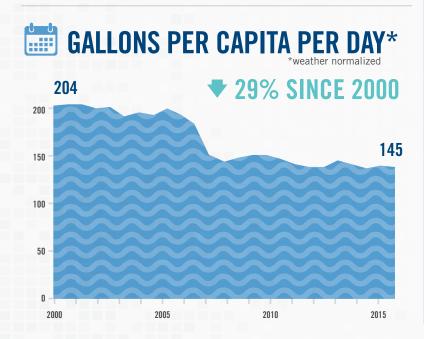


2016 SAVINGS BY PROGRAM AREA in millions of gallons



CONTINUOUS CONSUMPTION 🛋

We reached out to over **1,000 RESIDENTS** and helped them track down leaks. This new service helps customers **REDUCE WASTE, SAVE MONEY AND FIX LEAKS** that would have otherwise gone unnoticed or caused significant property damage.





ABOUT 20,000 FORT COLLINS RESIDENTS RECEIVED A HOME WATER REPORT, which provided engaging customized information to households and contributed to their water use

REDUCING AN AVERAGE OF 2.5%.

THIS IS OVER 40 MILLION GALLONS OF WATER AND THE AVERAGE ANNUAL USE OF 435 SINGLE-FAMILY HOMES.

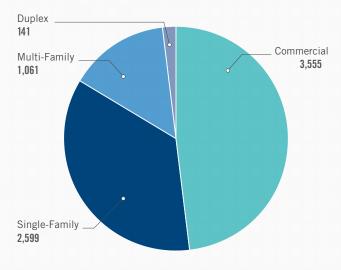
We audited

A



reducing outdoor water waste while keeping Fort Collins beautiful.

WHERE DOES THE WATER GO? in millions of gallons



Does not include wholesale or system losses, which totaled 1,058.9 million gallons.

LEARN MORE To read the 2016 Update, visit: fcgov.com/residential-water-efficiency

Auxiliary aids and services are available for persons with disabilities. V/TDD: 711 17-10648