

Advanced Meter Fort Collins.

Installation Begins.

Fort Collins Utilities is installing improved digital electric and water meters throughout the community. This project, which replaces current meters, will be completed in 2013.

From March to June 2012, about 6,000 residents and businesses received new meters. They reported the installation process was efficient and easy. Utilities is now following the same steps to install meters throughout the community.



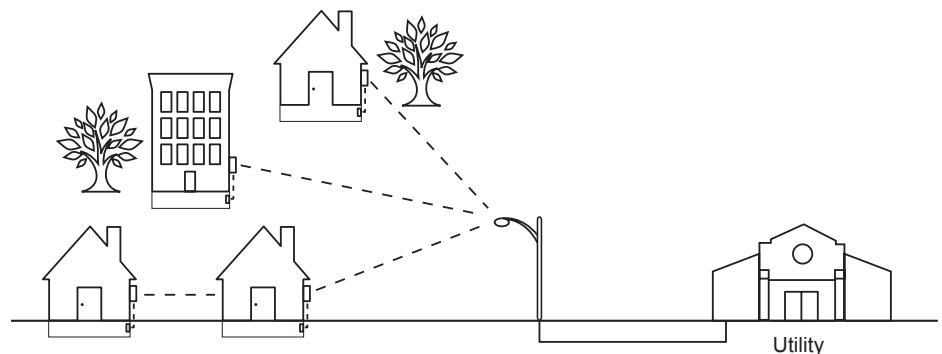
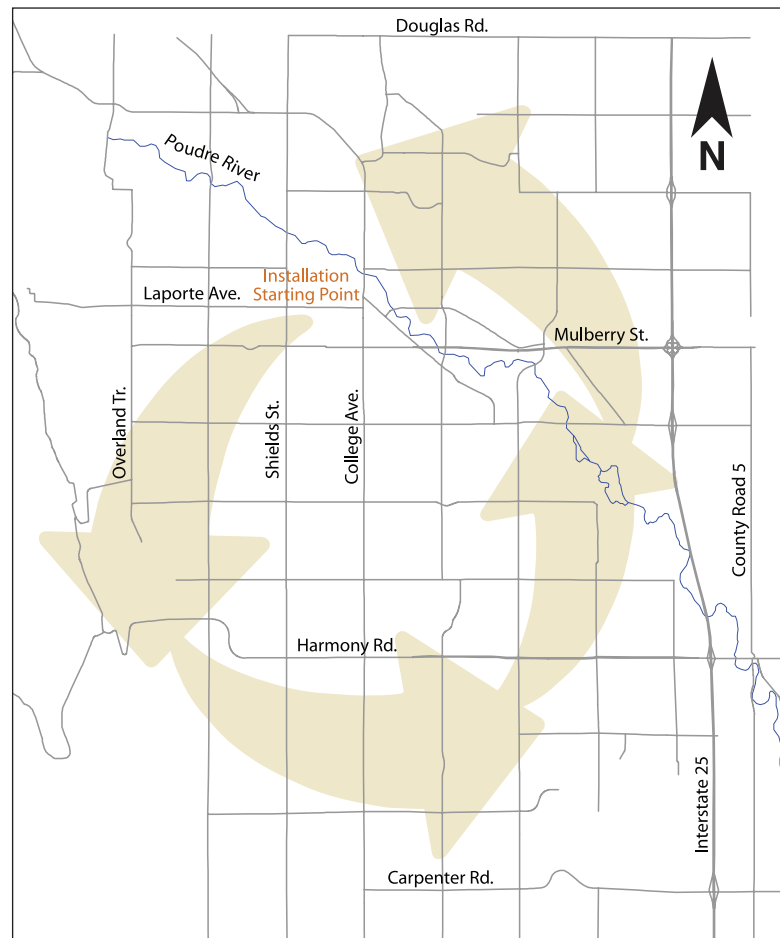
Meter Installation

Area. Your residence and/or business is scheduled for meter installation in the coming weeks. Fort Collins Utilities Light and Power crews will be completing the installations.

Why the Change?

New meter technology will allow for faster transfer of electricity and water use information to our distribution and billing systems, providing more timely customer service. Electric and water crews will benefit from more information about outages and water main problems, improving safety and maintaining high system reliability. In the future, customers will be able to access information from the new meters via internet connections. Customers may review the information to manage their utility use and costs.

Meter Installation Route Progression.



Communication Mesh Network. Advanced meters will help to maintain high system reliability, provide more timely customer service and prepare Utilities and the community for emerging technologies.



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Installation Process.

Electric Meter. You will receive a postcard in the mail before the electric meter is scheduled to be changed.

Installation takes a few minutes, with a brief interruption in electric service. During the installation, please make sure any sensitive electronic equipment, such as a personal computer, is turned off. Please notify us in advance about any home medical devices or home business needs. Call (970) 212- 2900.

On the day of installation, an installer will knock on your door to let you know the meter will be replaced. If you are not home, the installer will complete the installation and leave a notice to let you know the work was done.

If installation cannot be completed, the installer will leave a notice with rescheduling information.

Water Meter. Following electric meter installation, a water meter device on the exterior of your home will be replaced. At the time of replacement, an installer will knock on your door to let you know the equipment is being updated. You don't need to be home, but access to the meter device is required. Please unlock gates and restrain dogs or put them inside.

Commercial Customers and Customers with Scheduling Needs. Under normal circumstances, we will install meters as described earlier.

If this process creates concerns for you or your customers, we encourage you to call and schedule electric meter installation.

Please call (970) 212-2900, Monday, Tuesday, Thursday and Friday, 8 a.m.–5 p.m., and Wednesday, 10 a.m.–5 p.m.

Stay Informed.

Look for a postcard about meter installation in your area.

You can always find the latest information on the project website at ***fcgov.com/advancedmeter***

or by calling us at
(970) 212-2900.



Utilities for the 21st Century.

