



## 2016 Solid Waste Rates and Recycling Plan

This reporting form must be filled out by licensed solid waste collectors in order to comply with Section 15-412 of the municipal code, which requires collectors to charge all residential customers on a volume basis, and to also submit to the City a written plan describing how volume-based rates system will be structured. This report must be submitted by November 30, 2015. Any changes made to this Plan during the calendar year must be promptly reported in writing to the City.

***I certify that the following (or attached) information for 2016 is true and correct.***

\_\_\_\_\_   
 Company Name – Please Print

\_\_\_\_\_   
 Owner Signature

\_\_\_\_\_   
 Date

SERVICE INFORMATION	
1) Indicate any special trash/recycling services you provide to customers.	Yard waste collection Bulky item collection Neighborhood cleanup events Electronics recycling Other _____
2) Do you provide recycling to multi-family customers (where trash is collected in communal containers)?	No Yes (describe the type of recycling containers provided)
3) Do you provide recycling services to commercial customers?	No Yes (describe types of containers provided)
4) Do you provide recycling services to construction or demolition sites / projects?	No Yes (describe types of containers provided)
4) Do you provide recycling drop-off sites or containers for public use?	No Yes (please describe specific locations)
5) Have you made any changes to your business or communication with customers to increase recycling or reduce trash collected in 2015?	No Yes (please describe)
5a) Do you plan to make any such changes in 2016?	No Yes (please describe)

Do you provide collection services to single family residential homes?  
 No (There is no need to continue filling out form. Your form is complete.)  
 Yes (Please continue to fill out the remaining sections of this form.)

**RESIDENTIAL OPEN SUBSCRIPTION TRASH AND RECYCLING COLLECTION SERVICE**

*(For single-family residential customers)*

VARIABLE TRASH RATES FOR OPEN SUBSCRIPTION CUSTOMERS (NON-GROUP ACCOUNTS)

<p>1) Complete this section for standard open subscription solid waste rates your company offers to residential customers.</p> <p>The section to report group account rates is included later in the form.</p>	<p>Customer can buy bags or tags; sold in quantities of _____</p> <p>Cost per bag or tag: _____</p> <p>If charged, flat rate (not to exceed 35% of 32-gallon container per week service) applied to bag/tag customers _____</p>	<p>\$ _____ /Bag \$ _____ /Tag</p> <p>\$ _____ flat rate</p> <p>\$ _____ /month</p> <p>\$ _____ / month</p> <p>\$ _____ / month</p> <p>\$ _____</p>
<p>2) Describe how extra charges for trash are tracked (above subscription levels).</p>		
<p>3) Describe system used when necessary to identify trucks as recycling trucks.</p>		

CUSTOMER NOTIFICATIONS	
<p>Describe method and frequency of notification provided to customers. Notifications must include information about container size options for trash and for recycling, variable rates, and any changes to the rate system. Notification must also include information about the availability of recycling service for no additional charge and the materials collected for recycling.</p> <p>Notification must be provided at a minimum upon initial service and at least once a year thereafter.</p> <p>Please attach a copy of the notification(s) provided to each customer.</p>	<p>Copy of notification(s) attached.</p> <p>Frequency of notification:</p> <hr/> <p>Method used to deliver notification to customers who receive electronic bills:</p> <p>Electronically with bill notification Paper copy via the mail</p> <p>Check box if individual notification information is not publicly available and is maintained by Company as proprietary information. (If this is the case, please also mark attached notification as "confidential.")</p>

CURBSIDE RECYCLING / YARD WASTE PROGRAM		
1) Describe all types of recycling containers your company provides to residential customers.	Container Description:	Customers pay a one-time recycling container deposit fee of \$ _____ No container deposit fee
2) Do you offer single-stream recycling to residential customers?	Yes No, other (please describe)	
3) Frequency of recycling service provided to customers	Weekly Bi-weekly Varies depending on size of customer's recycling bin	
4) Notification to customers concerning availability of cart service for recycling	Included in general customer notification Separate notification, copy of notification attached  Number of customers during the past year that had an 18-gallon bin and have requested a recycling cart = _____	
5) If you provide curbside yard and/or food waste recycling services to single family homes, please describe.	<p>Frequency of collection:</p> <p>Size of container used to collect yard waste:</p> <p>Check box if food waste is allowed in addition to yard waste.</p>	<p>Rates charged for yard waste service:</p> <p>Subscription rate \$ _____ / month</p> <p>Overages fee \$ _____ Per _____ Unit (i.e. 32-gallon trash bag)</p>

Company name: \_\_\_\_\_

**2016 Waste & Recycling Plan**

CURRENT NUMBER OF RESIDENTIAL CUSTOMERS AT EACH SERVICE LEVEL			
Level of Service	Open Subscription Accounts	Group Accounts (HOAs)	Total Number of Customers
A. Trash			
One 32-gallon container / week			
One 64-gallon container / week			
One 96-gallon container / week			
Intermittent (bag/tag)			
Other: (please describe, e.g., Dumpster service)			
B. Recycling			
One 18-gallon container / week			
One 32-gallon container / week			
One 64-gallon container / week			
One 96-gallon container / week			
C. Yard Trimmings			

**RESIDENTIAL GROUP ACCOUNT TRASH AND RECYCLING COLLECTION SERVICE**  
*(For single-family residential customers)*

<b>Name of HOA or special account:</b>				
Customer buys trash bags or tags; sold in quantities of _____	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag
If charged, flat rate (not to exceed 35% of 32-gallon per week service) applied to bag/tag customers:	\$ _____	\$ _____	\$ _____	\$ _____
<b>MONTHLY RATES:</b>				
One 32-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
One 64-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
One 96-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
Other: _____	\$ _____	\$ _____	\$ _____	\$ _____
Charge for additional trash set out Charged per _____ (unit i.e. 32-gallon trash bag)	\$ _____	\$ _____	\$ _____	\$ _____
If the rate schedules provided above to City are not publicly available and are maintained by Company as confidential, please check box.	Confidential	Confidential	Confidential	Confidential

<b>Name of HOA or special account:</b>				
Customer buys trash bags or tags; sold in quantities of _____	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag	\$ _____ /Bag \$ _____ /Tag
If charged, flat rate (not to exceed 35% of 32-gallon per week service) applied to bag/tag customers:	\$ _____	\$ _____	\$ _____	\$ _____
<b>MONTHLY RATES:</b>				
One 32-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
One 64-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
One 96-gallon container / week	\$ _____	\$ _____	\$ _____	\$ _____
Other: _____	\$ _____	\$ _____	\$ _____	\$ _____
Charge for additional trash set out Charged per _____ (unit i.e. 32-gallon trash bag)	\$ _____	\$ _____	\$ _____	\$ _____
If the rate schedules provided above to City are not publicly available and are maintained by Company as confidential, please check box.	Confidential	Confidential	Confidential	Confidential

**ALL RATE SCHEDULES MUST BE FILLED OUT COMPLETELY.** Please copy this page for additional reporting.