

City of Fort Collins Adopt a Neighbor Resident Guidelines

This service is available to Fort Collins residents who:

- Are physically unable to shovel their own sidewalk, and
- Cannot afford to pay for these services (please complete the Statement of Monthly Income on page 2 of the application), and
- Do not have neighbors, family or friends to assist them.

Important Note:

Please be aware that the NSO will do its best to match people, however, if a match cannot be found, residents are still responsible for proper snow removal.

You can expect your volunteer to:

- Shovel you front sidewalk and clear the path to your front door. Volunteers are not obligated to shovel your driveway. If you also want your driveway cleared, we will **attempt to** match you with a volunteer willing to do so and/or you can ask your volunteer directly. Volunteers are NOT required to shovel your driveway as part of this program.
- Shovel your sidewalk within 24 hours after a snowstorm ends, as required by City code. Please remember that many volunteers have jobs and may need the full 24 hours to shovel your walk.
- Shovel your sidewalk only after a **significant** snowfall that won't melt within 24 hours.

As a recipient of this service, you should:

- Call us at 224-6046 if someone other than your volunteer shovels your walk so we can save your volunteer a trip.
- Thank your volunteer.

As the recipient of this service, you should not:

- Invite the volunteer into you home, for your safety and his or hers. You may, however, send cookies, hot chocolate or other goodies home with your volunteer.
- Pay your volunteer. This is a volunteer program and your volunteer is doing this for the satisfaction of serving neighbors in need.