DATE: June 5, 2012 STAFF: Bruce Hendee Josh Birks

FORT COLLINS CITY COUNCIL 29

SUBJECT

Resolution 2012-044 Adopting an Economic Health Strategic Plan for the City of Fort Collins.

EXECUTIVE SUMMARY

On February 15, 2011, City Council adopted revisions to *City Plan*, the City's Comprehensive Plan. *City Plan* updated the economic health vision for the City to "a healthy and resilient economy." The Economic Health Strategic Plan began in May 2011 funded through the Keep Fort Collins Great tax increase passed by the citizens in November 2010. The Economic Health Strategic Plan continues the evolution of the City's previous economic health planning efforts from 2005 and 2010.

BACKGROUND / DISCUSSION

Fort Collins enjoys an economic, social, and environmental vitality that is the envy of many communities its size. The high quality of place attributed to Fort Collins comes from the lively historic downtown and the city's impressive parks, trails, and open space networks. These community assets make Fort Collins an attractive community for both a well educated workforce and high tech industry.

Fort Collins includes a wide array of economic engines, including Poudre Valley Health System, Hewlett Packard and Woodward, employing almost 13,000 workers representing a diverse economic base. Combine these economic engines with a major land grant university in Colorado State University and the result is a burgeoning culture of entrepreneurship. This innovation ecosystem has produced a number of home-grown companies whose products now reach markets across the world, including New Belgium Brewery, Otterbox, Envirofit, and Spirae.

The City implements a broad array of programs and services focused on preserving and enhancing economic health and resiliency. A brief history of these efforts includes:

- Mid-2000s and earlier Economic activities were not a specific focus; efforts centered on delivery of highquality community assets such as parks, trails, and open space
- 2005 City Council embraced a new direction in response to the economic downturn of 2001-2003; City Council created the Economic Vitality and Sustainability Action Group, which sought to balance the community's values of stewardship and quality of place
- 2006 City Council adopted an Economic Action Plan that defined the City's more active role in Economic Health
- 2011 City Council adopted revisions to City Plan that articulates a series of Principles and Policies related to Economic Health

In the past seven years, the Economic Health Office (EHO) has completed many of the items in the 2006 Action Plan, including a target industry study, a sales tax analysis tool, hiring an economic staff lead, improving the development review process, and creating an economic health communication plan. It has also adopted the principles and policies set forth in the City Plan.

About the Plan

In May 2011, the City, with the assistance of the TIP Strategies team, began work on the 2012 Economic Health Strategic Plan (EHSP). The EHSP is an extension of the City's previous economic health planning efforts and represents the evolution of the City's approach to Economic Health.

The EHSP process started with a review of the public input collected as part of the Plan Fort Collins Initiative. This input was augmented with a targeted input strategy aimed at the City's primary economic development partners and stakeholders. Through a series of interviews and focus groups that included 60 people, 2 stakeholder workshops, and a public open house, TIP and City staff gathered the input to inform this Plan's understanding of Fort Collins, its culture, its values, and its priorities.

From the first meeting, it was clear that this was not to be an ordinary plan. The Plan would need to reflect the unique community character of Fort Collins. Innovation and entrepreneurship, along with an emphasis on the local economy, would form the foundation of the Plan. Furthermore, the existing focus of the Economic Health Office was reinforced as business retention, expansion, and incubation. The City's role in business attraction would focus on the proactive recruitment of companies that fill specific gaps in the target industry clusters.

At the same time, the consulting team was tasked with providing a data-driven analysis to understand the economy, the regional workforce, and the city's economic drivers. To create the Plan, the team drew upon these sources of input, along with experience and knowledge of how other communities have tackled the issues that Fort Collins faces. The end result is the Economic Health Strategic Plan.

The Plan presents a citywide - and community-driven - response to economic health. The intent of the Plan is to maximize the efficiency and effectiveness through leveraging community stakeholders and business relationships. It will require the support of stakeholders and a collaborative approach. This outcome creates a stronger EHSP because it recognizes the ability of the City to leverage community organizations and stakeholders invested in economic health. These include Colorado State University, the Small Business Development Center, Larimer County Workforce Center, Northern Colorado Economic Development Corporation, Rocky Mountain Innosphere, UniverCity Connections, the Chamber, and many others. The final section of this Plan addresses implementation and outlines a series of tasks and community partners that might assist in implementation.

Finally, the Plan also recognizes that numerous private sector stakeholders share an interest in the health and resiliency of the local economy. In many cases, these same stakeholders have a vested interest in the economic health of Fort Collins. A collaborative approach allows for the City to engage these stakeholders and ensure that the community's values and character are conveyed in the Fort Collins story that is shared with an external audience. This engagement permits the City to influence economic outcomes and development patterns to a greater degree.

SUMMARY OF ECONOMIC HEALTH FRAMEWORK

Guiding Principles

"A Healthy, Resilient Economy"

The collaboration of government, academia, companies, and non-profits is the foundation of this approach.

- 1. Create more and better economic opportunity for residents.
- 2. Diversify the tax base to help insulate Fort Collins from economic shocks.
- 3. Preserve Fort Collins' unique quality of place and culture.

Vision

"Fort Collins will be a model city for economic health by cultivating quality of place, innovation, and stewardship."

The vision should be the unifying thread / theme across the principle projects, collaboration, research, and City policies geared toward promoting economic health in Fort Collins.

Goals

- 1. Facilitate a stronger support network for existing employers, new businesses, and small business.
- Enhance the innovation ecosystem and economy that supports companies at all stages and aligns with City goals.
- Create a system for talent development, retention and recruitment that responds to and anticipates employers' needs.
- 4. Develop community assets and infrastructure necessary to support the region's employers and talent.

IMPLEMENTATION

The 2012 Economic Health Strategic Plan builds upon both the 2005 Economic Action Plan and the Plan Fort Collins comprehensive plan. The objectives and strategies laid out in this Plan are framed in realistic and manageable expectations. In keeping with the broader goals of the community, they also have the ability to be transformative by fostering local business and innovation. For this to occur, the City must embrace an organizational structure that will allow for the application of appropriate economic opportunities, track progress towards implementation, and monitor strategies.

Organizational Structure

Economic Health Office staff will enhance relationships with community partners to leverage the City's resources for Plan implementation. Fort Collins is fortunate to have multiple service providers that can take the lead on many of the initiatives with the City playing a support role. There are approximately 15 full-time employees working in organizations related to economic development, including the Northern Colorado Economic Development Corporation, the Fort Collins Area Chamber of Commerce, Rocky Mountain Innosphere, the Workforce Investment Board, the Convention and Visitors Bureau, the Poudre River Public Library, and the Larimer County Small Business Development Center. By forging stronger, formal partnerships with these organizations, the City of Fort Collins can leverage its resources and free City staff to focus on strategic initiatives.

The City of Fort Collins should formalize partnerships with memoranda of understanding and in some cases through contracts with organizations to provide economic health services. Many of the existing service providers have additional funding sources to supplement City funding. They also already have or are in a position to build the expertise needed to create more robust basic programs. Under this new model, the City will need to define its role and the role of its service providers in administering the economic health program. Staff's recommendations for the role of the City are on the following pages.

Next Steps

Upon the adoption of the 2012 EHSP by the City Council, the City will initiate the implementation process. The steps for initiating the process are as follows:

- 1. Form an EHSP implementation team.
- 2. Designate a team leader for each strategy
 - a. Evaluate resources needed to implement each strategy
 - c. Create a work plan that prioritizes strategies, sets performance targets, and outlines what, if any, additional resources will be needed
- 3. Establish regular dates for the implementation team to meet
- 4. Adopt mechanisms and tools for tracking implementation progress, sharing information, and communicating.

FINANCIAL / ECONOMIC IMPACTS

As the City's guiding document related to Economic Health activities, the Plan will have a significant impact on the community's economy. Specifics are hard to quantify given the policy nature of the Plan.

The Plan does not have an explicit impact on the finances of the City. However, it does call for the City to engage in several new aspects of Economic Health. These new efforts may impact the budget of the City. Any impacts will occur through the City's Budgeting For Outcomes process.

ENVIRONMENTAL IMPACTS

It is hard to quantify the explicit impacts of the Plan on the environment. However, the vision of the Economic Health Strategic Plan explicitly recognizes the need to balance the health and resiliency of the economy with quality of place and environmental stewardship. The Plan achieves this balance by focusing on innovation in target industry clusters such as Clean Energy and Water Innovation.

STAFF RECOMMENDATION

Staff recommends adoption of the Resolution.

BOARD / COMMISSION RECOMMENDATION

The Economic Advisory Commission recommends adoption of the resolution (Attachments 5 and 6).

PUBLIC OUTREACH

Through a series of interviews and focus groups that included 60 people, 2 stakeholder workshops, and a public open house, TIP and City staff gathered the input to inform this Plan's understanding of Fort Collins, its culture, its values, and its priorities.

A public open house was conducted on February 2, 2012. Approximately 30 citizens attended. A complete summary of public input is included in the appendix of the attached Plan.

ATTACHMENTS

- 1. City Council Work Session Summary, May 10, 2011
- 2. City Council Work Session Summary, July 12, 2011
- 3. City Council Work Session Summary, December 13, 2011
- 4. City Council Work Session Summary, March 27, 2012
- 5. Economic Advisory Commission relevant meeting minutes, various dates
- 6. Economic Advisory Commission Recommendation, May 16, 2012
- 7. Powerpoint presentation



Economic Health Office 300 LaPorte Avenue PO Box 580 Fort Collins, CO 80522

970.221.6505 970.224.6107 - fax fcgov.com

MEMORANDUM

DATE: May 13, 2011

TO: Mayor and City Council members

THROUGH: Darin Atteberry, City Manager

FROM: Mike Freeman, Chief Financial Officer

Josh Birks, Economic Advisor

RE: May 10, 2011 Work Session Summary – Economic Health Strategic Plan

Update

This memorandum provides a summary of the discussion relating to the Economic Health Strategic Plan Update, which occurred at the City Council Work Session on May 10, 2011.

Attendance: Mayor Weitkunat; Council Members – Ohlson, Poppaw, Horak, Troxell, Manvel; Staff – Darin Atteberry, Mike Freeman, Josh Birks, and consultants John Roberts, TIP Strategies and Isaac Barchas, Austin Technology Incubator

Presentation Overview

- Staff presented an overview of the Economic Health Strategic Plan Update project, funded with \$150,000 from the Keep Fort Collins Great tax revenues
- A brief overview of the history leading to this project and review of the previous Economic Action Plan was provided by staff
- The consultant team introduced their project team and reviewed the outline scope of work, including the proposed public engagement process

Council Comments

- Please expand the stakeholder list to include key members of the broader community: early childhood education representatives, workforce representatives, arts and culture representatives, environmental representatives, small business representatives, governmental employment representatives (e.g. State and Federal agencies and institutions)
- The definition of economic health needs to be clear throughout the project with clear metrics. The definition should consider the inclusion of poverty rates, unemployment rates, homelessness rates, per capita income, and an industry diversity index. The clear definition should be used to form a baseline for use moving forward.
- An outcome of the process should be clear metrics with targets. These can be used by City Council to help determine policy relative to various economic health activities.
- Please consider the use of a working group that meets more frequently than monthly to assist the process moving forward.



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MEMORANDUM

DATE:

July 13, 2011

TO:

Mayor, and City Councilmembers

THROUGH:

Darin Atteberry, City Manager

FROM:

Mike Freeman, Chief Financial Officer; and

Josh Birks, Economic Advisor

RE:

JULY 12, 2011 - WORK SESSION SUMMARY:

ECONOMIC HEALTH STRATEGIC PLAN UPDATE

This memorandum provides a summary of City Councilmember feedback related to the Economic Health Strategic Plan Update item presented at Work Session on July 12, 2011. City staff and consultants from TIP Strategies provided an overview of the Draft Assessment and sought input on a draft strengths, weaknesses, opportunities, and threats (SWOT) analysis and potential list of benchmark communities.

DRAFT SWOT ANALYSIS:

City Councilmembers suggested the following items be added to the SWOT Analysis:

- Quality of life or place characteristics (Strength)
- Local accolades/awards e.g. Forbes' recent ranking of Fort Collins as 5th Best Place for Business and Careers (Strength)
- Local Healthcare Providers, specifically Poudre Valley Health System (Strength/Opportunity)
- Front Range Community College (Strength)
- K-12 Education (Strength)
- Early Childhood Care and Education (Weakness and Opportunity)
- New and Renewed Corridors (Strength)
- Weather (Strength)
- Mason Corridor Bus Rapid Transit (Opportunity)
- Proximity to NOAA Super Computer (Opportunity)
- Proximity to Alternative Energy Activity (Opportunity)
- Natural resources, especially local federal labs and CSU (Strength/Opportunity)

POTENTIAL BENCHMARK COMMUNITIES:

City Councilmembers shared the following thoughts regarding the potential benchmark communities:

- A multifaceted approach makes sense
- The proposed benchmarks need additional consideration
- Recreational Getaways may not be an accurate category to consider
- Staff/consultants should mine the benchmarks used in previous analyses



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MEMORANDUM

DATE: December 15, 2011

TO: Mayor, and City Councilmembers

THROUGH: Darin Atteberry, City Manager

FROM: Bruce Hendee, Chief Sustainability Officer; and

Josh Birks, Economic Advisor

RE: DECEMBER 13, 2011 - WORK SESSION SUMMARY:

ECONOMIC HEALTH STRATEGIC PLAN UPDATE (AGENDA ITEM 4)

This memorandum provides a summary of City Councilmember feedback related to the Economic Health Strategic Plan Update item presented at Work Session on December 13, 2011. City staff and consultants from TIP Strategies presented an initial draft of the Economic Health Strategic Plan.

Councilmember Feedback:

- The plan is disappointing, misses the mark, emphasizes a growth approach, and does not reflect the values of our community.
- A recent New York Times article regarding the recent Plan Fort Collins update called out our community's ability to reinvent ourselves for the future; this plan picks up that theme well and should be commended.
- Working for coordination and collaboration amongst community partners is a good approach; however, there will not be a single Economic Health vision that emerges.
- Formal partnerships (i.e. providing funding) with potential community partners are appropriate as long as the partner entity agrees to remain a-political.
- The plan should take credit for all the great assets of the community, e.g. Park, Trail, Open Space, and Natural Areas.
- The City can and should be a leader on Economic Health and play the roles of convener, catalyst, educator, reporter, and partner.
- Cities of the future will be more sustainable. The plan needs to recognize this fact and better integrate that into the mission, objectives, and strategies.
- The emphasis on small business should be elevated in the plan.
- Keep it consistent with community values.
- New model conference center is an interesting idea.
- The vision statement needs to reflect the existing vision statement better.
- The plan is not ready for adoption.



Unanswered Questions:

- An emphasis on talent is good; however, what is the appropriate role of the City in this arena?
- How does the Rocky Mountain Innosphere fit into the plan?

Next Steps:

- The Economic Health Office will bring back a second draft of the Strategic Plan in February to a City Council work session, including:
 - o An implementation matrix that provides roles, responsibility, and funding requirements by action item; and
 - o Performance metrics tied to each of the key objectives.
- Prior to this additional works session, EHO staff will perform the following outreach:
 - o A public open house to gain input from citizens and other interested parties not included in the original stakeholder list;
 - o Additional input from the Economic Advisory Commission; and
 - o Input from all potential community partners (e.g. Small Business Development Center, Workforce Center, etc.)



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MEMORANDUM

DATE: March 29, 2012

TO: Mayor, and City Councilmembers

THROUGH: Darin Atteberry, City Manager

FROM: Bruce Hendee, Chief Sustainability Officer; and

Josh Birks, Economic Advisor

RE: MARCH 27, 2012 - WORK SESSION SUMMARY:

ECONOMIC HEALTH STRATEGIC PLAN UPDATE (AGENDA ITEM 2)

This memorandum provides a summary of City Councilmember feedback related to the Economic Health Strategic Plan Update item presented at Work Session March 27, 2012. City staff and consultants from TIP Strategies presented a revised draft of the Economic Health Strategic Plan.

Councilmember Feedback:

- Many Councilmembers expressed concern with using the word "pioneer" in the proposed vision statement. There was general support for the three concepts presented in the vision statement: "quality of place," "innovation," and "stewardship."
- Generally, Councilmembers felt the plan is on the right track and should be brought forward for consideration. The four key objectives or goals were reinforced by numerous comments.
- The question of whether the plan is for the community or the City remains open in several Councilmember minds; however, there was not a resounding statement to derail the plan from its current direction as a community plan.
- Some on City Council felt that the plan encompasses a list of great actions but lacks a cohesive direction without clear objectives, which are quantifiable and measurable.
- The plan should better recognize the evolving and dynamic nature of the economy and seek to tie its goals and strategies to that observation.
- Many Councilmembers expressed some concern over the ambitious nature of the plan; however, they agreed that the big ideas of the plan have merit and fit with the community's values.
- Specific concern was mentioned over language such as "eliminating barriers" and "vibrant;" this language should be clarified before the final version is brought forward for consideration.
- The plan should also discuss an integrated approach to Economic Health and recognize that the Economic Health Office is not the only part of the City engaged in activities that impact the economy.
- Some concepts that were mentioned narrowly need to be expressed more broadly.



Next Steps:

The Economic Health Office will make the necessary revisions to the Economic Health Strategic Plan and bring the item forward for consideration. The tentative date for City Council consideration is May 1, 2012.



Minutes **City of Fort Collins Economic Advisory Commission** Regular Meeting 300 LaPorte Ave City Hall May 11, 2011

11:00 a.m. - 1:30 p.m.

For Reference:

Bill Timpson, Chair	493-3673
Pending, Council Liaison	TBD
Mike Freeman, Staff Liaison	416-2259
Wendy Bricher, Minutes	221-6506

Commission members present:

Christophe Febvre Michael Kulisheck Jim Clark Bill Timpson Blue Hovatter

Commission members absent:

Rick Price Kevin Shaw Stu MacMillan Channing Arndt

Guests:

David May, FC Chamber of Commerce Mike Pruznick, citizen

Staff Present:

Mike Freeman, Chief Financial Officer Josh Birks, Economic Advisor Wendy Bricher, Minutes Christina Vincent, Redevelopment Program Administrator Steve Catanach, Light & Power Operations Manager Claire Thomas, Publicity Marketing Specialist

Agenda Item 1: Meeting called to order

Meeting called to order at 11:03 a.m.

Agenda Item 2: Approval of Minutes Unanimous approval of min 3-4/20/11

ATTACHMENT 5 Financial Services

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Economic Advisory Commission May 11, 2011

n regarding creating a Midtown URA, he is sist any and all activity related to the formation r EAC's review (attached).

; TIF and Blight Present non

Christina Vincent, Redevelopment Program Administrator, provided information legarding the Midtown Existing Conditions Survey, Tax Increment Financing (TIF), and blight conditions. Information covered included the four steps in the redevelopment process, TIF explanation and process, Midtown Existing Conditions Blight Study, blight factors, existing conditions in Mid-Town Jext steps, timeline, and public benefits. The basis of an Urban Renewal Authority (URA) is a public/provate partnership and the plan area lasts for 25 years. Clarification regarding a URA vs. a DDA was discussed noting that URA's allow property owners to opt out, and that there is no imposing of taxes of mill levy. Increment values are estimated in advance through a partnership with the County when a suggested URA is considered. Mike Kulisheck asked about URA financing and how the City benefits. Christina stated that in the infancy of the project, the URA does borrow from a partner (City) upon the TIF is at a level that supports the project. The City benefits and recoups its expenses through Treatury bill rate loans. Additional revenue is increased due to construction activity, use tax, employment, and development fees.

Legally, four of eleven factors must be found to determine blight, and City Council makes the determination of blight, not the URA; seven factors were found in the Midtown Existing Conditions Survey, and the study is available for review on www.renewfortcollins.com. A Council hearing will be held on May 17, 2011 to declare blight and submit the Urban Renewal Plan (URP) to P&Z, PSD, and the County. The Council hearing to approve/disprove the URP will be held on July 19, 2011. Christina Vincent will prepare language for a notion regarding the Mid-Town URA for the EAC to consider/deliberate at the June meeting.

Agenda Item 6: FCRP Presentation/Discussion - Steve Catanach

Steve Catanach, Light & ower Manager, presented information regarding the Fort Collins Solar Program and other energy programs. Information presented included program goals, Renewable Energy Standards (RES), features, Corncil direction, and options. Council has directed the City to purchase only bundled Renewable Energy Certificates (RECs), and to develop local projects. In addition to Utilities scale projects, the City is looking at local programs that would help us meet our RES; these include the Fort Collins Solar Program and a spent grain biomass plant. Council direction is needed regarding the recognition of multipliers and policy. Four options to meet the RES are being examined at this time. Steve Catanach will prepare language for a motion regarding the Fort Collins Solar Program for the EAC to catsider/deliberate at the June meeting. The Economic Analysis report will be available for review prior to the June meeting as well.

Agenda Item 7: Economic Health Action Plan - TIP Strategies

Consultants from TIP Strategies met with the EAC regarding the Economic Health Action Plan approved by Council for 2011. Team members present included Jon Roberts (TIP Managing Partner), Caroline Alexander (TIP Lead Analyst), Ben Wright (Atlas CEO), Peter Brown (Atlas Creative Director), Keeley Sullivan (Atlas Account Manager), and Isaac Barchas (Austin Technology Incubator Director). The main focus of this project is a long-term strategic plan and how to engage citizens, entrepreneurs, and others in those activities to achieve the goals.

An overview of the project was presented including the scope of work, project goals, framework, and a planning model. Within communications & marketing, entrepreneurship & tech commercialization, three different phases were presented focusing on discovery, opportunity, and implementation. In addition, economic context, the Economic Health Vision, SWOT Analysis and benchmarking were discussed.

The Economic Advisory Commission will be functioning as the steering committee for this project. TIP Strategies will be seeking input; the discovery phase will include taking in all the information possible,

learning everything about Fort Collins and our region, and then going back and synthesizing that into an economic assessment and SWOT analysis. Using that information, TIP Strategies will prepare a list of preliminary strategies to be implemented in Phase 3. Phase 3, or the implementation phase, will result in an updated Economic Health Strategic Plan along with a plan for implementation and a communications & marketing strategy. The EAC will be meeting with TIP Strategies several times over the next six months (dates TBD). When the Discovery Phase is completed, information will be provided to the EAC ahead of each meeting with dialogue and suggestions to follow/occur during the meeting.

Meeting adjourned at 1:30 p.m.

The next meeting is scheduled June 15, 2011 from 11:00a.m.—1:30p.m. CIC Room, City Hall

ns Discussion

Economic Advisory Commission July 13, 2011

Advisory Commission Periodic Review from f the Commission had reviewed the meeting on

Jim Clark commented on the upcoming issues regarding sign codes, specifically digital signs, in Fort Collins. Jim agreed to report back and update the EAC regarding this issue at fixure meetings.

Josh Birks provided an update regarding the clusters in Fort Collins. He dated that each has outperformed the national average as far as job creation, which confirms that this is a good place for us to be spending our time. The City's approach focuses on projects, and we are moving innovation forward and making it easier for businesses to succeed within our community. The City will be possibly adding a new engine and transportation industry cluster in the future.

Bill Timpson pointed out the joint session with the Courty Commissioners and PSD Boardmembers re: Community Schools and Joint Learning scheduled or August 30, 2011. He stated that this is something we should watch as decline in community schools correlates directly to neighborhood viability.

Josh Birks also provided an update regarding the funding for the Fort Collins Museum of Discovery. He stated that Council has agreed to fund a the e-month bridge loan to move the project forward at this time.

Agenda items for August will include the FCRP – Motion for Review and the Development Review Fees & Building Permit Fees Motion for Review. In addition, the EAC will be discussing the Bike Program, URA Citizen Advisory Group Memo Discussion & Recommendation, and the Downtown General Improvement District Capital Improvement Plan.

Agenda Item 5: Zollow-up discussion regarding previous meetings

FCRP – Motion for Review Postpone Luntil August

Development Review Fees & Building Permit Fees (Steve Dush/Ann Turnquist)-Motion for Review Postponed until August

Agenda Item 6: Economic Action Plan - briefing and discussion with consultants

Consultants from TIP Strategies met with the EAC for the second time regarding the Economic Health Action Plan approved by Council for 2011. Team members present included Jon Roberts (TIP Managing Partner), Keeley Sullivan (Atlas Account Manager), and Kathleen Baireuther (TIP Consultant). TIP Strategies provided a project update, findings from the assessment, SWOT Analysis, and suggested Benchmarks. The discovery fieldwork is complete and the economic assessment and SWOT have been drafted as well. Kevin Shaw asked how the focus groups were determined during the Discovery Phase, and Josh Birks replied that the Focus Groups were recommended to TIP by City staff. Findings from the assessment were discussed including growth, urbanization, unintended consequences, smart growth principles, location quotients, and industry strengths. Josh Birks commented that an inflow/outflow model had been completed in 2004 and showed a 35% inflow at that time. With an update completed in 2010, the inflow had decreased to 25%.

The draft SWOT Analysis (Strengths, Weaknesses, Opportunities, and Threats) was evaluated by the EAC as well. After thorough discussion, the EAC recommended the following additions be added to the SWOT:

Strengths –
Quality of Life
Front Range Community College
Quality of schools
National publicity – best lists

Weaknesses -

Missing high end/low end workers (consequence of extending unemployment benefits)
Lack of local financing
Localization of investment – microloans, angel investment funds
Growing active retirement community – threat/opportunity? Jobs taken from youth?
Cheap, non-progressive utilities
Regional water capacity
Energy commodities

Suggested Benchmark Cities were also presented by TIP Strategies. It was noted that three approaches could yield three very different results (by similarity, by aspiration, by competition). Due to time constraints, TIP strategies asked the EAC to review the suggested lists in more detail and to contact them directly with any additional recommendations.

Agenda Item 7: URA Citizen Advisory Group Memo Discussion – Christina Vincent w/ South College Business Association members

Four options regarding the URA Midtown Citizen Advisory Group were proceed by Christina Vincent to the EAC for review. In addition, these options will be presented to Contact with a final outcome to be determined in September. Christina Vincent also provided a hist areal overview regarding the current Citizen Advisory Group (CAG) for North College.

Three members from the South Fort Collins Braness Association attended including Dave Everitt, Ray Martinez, and Jim Palmer. The SFCBA has formally requested that Option 4 be adopted by the City Council. After SFCBA's feedback has provided, the EAC determined that they needed additional time to review the options and feedback before making a recommendation to Council. Follow-up discussions are scheduled at the August meeting.

"Meeting advarned at 10:46 am

The next meeting is scheduled on August 17, 2011 from 11:00 am -1:30 pm CIC Room, City Hall

Economic Advisory Commission August 17, 2011

or some variation of that, for all URA

Motion asset unanimously.

Agenda Item 8: Economic Strategic Plan – TIP Strategies

Caroline Alexander (TIP Strategies), Ben Wright (Atlas), and Keeley Sullivan (Atlas) provided a status update of the Communications Assessment developed by Atlas Advertising. Atlas representatives have completed the assessment phase and have drafted the overview of findings in a 40 page formal report (will be forwarded to EAC). Results from the Entrepreneur Survey (in incubators right now, budding entrepreneurs) and the Cluster Manager's (people running clusters not) were discussed. Overall, Atlas was impressed with the variety of audiences the City's communications staff and programs are able to produce. It is quite rare that cities of Fort Collins size are able to support cluster development and technology transfer communications as well as economic communications. However, we believe future plans should (and will) include clear metrics for engagement and response by specific audience groups. Mike Freeman provided a brief history on the Economic Health Program (since its inception in 2007) and commented that now is a good time to recalibrate and commented that this is great feedback and will sharpen up what we are doing. Blue Hovatter commented that we have a good base to build on and this will help us develop further to get the biggest impact. Atlas stated that the City saw a need, and incubated these kinds of things; some of the things that are incubated should come back with the City, other things may be better suited for other related organizations within the City.

Meeting adjourned at 1:30 p.m.

The next meeting 13 scheduled on September 21, 2011 from 11:00 am – 1:30 pm CIC Poin, City Hall

Economic Advisory Commission September 21, 2011

x on utility rates.

ug in vehicles over the next 15-20 years

enewables.

Agenda Item 6: Homeward 2020 - Bryce Hach

Presenter Bryce Hach provided a handout and presented his PowerPoint to the group. For the economic and social well-being of the community, the end goal of the Ten Year Planto End Homelessness is to have a flexible and rapid responding network of necessary housing and complementary services so that homelessness is rare, short-lived and non-reoccurring in Fort Colling, Colorado.

Initial funding for this program was \$100,000 to launch.

5% of those who become homeless will be that way for 7 days or less and will then not be homeless again in their lives. 1,021 kids in the Poudre School P strict are homeless at one point or another. This form of homelessness is episodic. It costs Fort Coll as \$28,795 to keep homeless people on the street.

There are 5 goals of Homeward 2020:

- 1. Clarify Demand (2010)
- 2. Line Up Supply and Services (Current)
- 3. Literally Move People L.o Housing (2012-2014)
- 4. Help People Stay in Yousing (2012-2014)
- 5. Necessary Sustain fility Efforts to End Chronic Homelessness in Fort Collins (2011-2014)

Discussion followed the desentation of Homeward 2020. Question: How do we facilitate employment? The answer to this question centered on working with Larimer County Workforce, working with the Youth Conservation Core and working with CSU. Needing to give people a stable situation, look at their needs and then prove forward. There is a combination of services provided to meet the individual's specific needs Discussion on needing to create political will and addressing what gets put into place to make the practical will sustainable.

Mr. Each proposed that EAC can be a mouthpiece for the 10 year plan to end homelessness. It is not He neward 2020 that should get the attention, it is all of the organizations which are working toward the ommon goal of ending homelessness.

Agenda Item 7: Economic Strategic Plan - TIP Strategies

Caroline Alexander and Jon Roberts (TIP Strategies)

The "Discovery Phase" is nearly wrapped up and now they are onto the "Opportunity Phase." TIP asked the group how they felt about a community survey, and if they would see a benefit in putting one together. They also asked the question of how do we take the assessments and translate them into opportunities, and what else is happening in the economy?

Proposed Vision:

TIP Strategies has proposed the following vision to serve as the foundation for the strategic plan: "Fort Collins will be a living laboratory for sustainable cities. Under this vision, we will build economic value through the development and application of innovative systems, focusing on *energy*, *water*, *transportation*, *health*. This vision represents the integration of sustainability initiatives and economic health. In other words, we will work to diversify tax base and create more & better economic opportunity for residents with triple bottom line approach."

Opportunity Themes:

The discussion of opportunities will center around three themes:

- 1. Innovation ecosystem and economy: *Tech transfer, commercialization, access to capital, technical assistance, and business formation, retention & climate.*
- 2. Talent management: Education, workforce development, talent retention and attraction
- 3. Community assets and infrastructure: *Quality of place, economic development organizations & stakeholders, development & redevelopment centers, commercial and industrial sites*

Discussion of a "Conference Strategy" where people come into your community, spend money, and then leave with knowledge about your community. TIP proposed that the City of Fort Collins needs a retention strategy.

In discussing the "Innovation Ecosystem and Economy," questions were brought up about an advanced manufacturing facility for early stage production and prototyping. Job Shops were discussed and TIP Strategies answered questions about making prototypes and how that can translate into jobs and retaining businesses so they do not leave Fort Collins. Members of EAC liked the "living laboratory" concept and liked the idea of having the link between all CSU departments and the City to close gaps and provide more opportunities for businesses to end up in incubation facilities such as RMI.

No motions or recommendations to Council were made at this management

Meeting adjourned at 1:36 p.m.

The next meeting is an eduled on October 19, 2011 from 11:00 am – 1:30 pm CIC Round, City Hall

Economic Advisory Commission December 14, 2011

Agenda Item 3: Public Comment

Eric Sutherland commented that he believes the memo distributed to the EAC regarding the Fig. 1.g of RMI2 did not address the concerns he has raised regarding what he believes to be negat financing of RMI2. He stated that he did request information through an Order tecords request; the information could not be disclosed due to client/attorney privileges and another Febvre commented that the mission of the EAC is not to discuss legality in a land maybe this is not a topic the EAC should be addressing. Rick Price was absent from the meeting in November, but will review the memo that was provided. He will are topic up again in January if needed.

Glen Colton provided feedback regarding the first draft of the Economic Health Strategic Plan. His main concern is that the plan promotes growth, and he believes that we simply cannot keep the quality of life we have with 500,000 people planned to come into this area. He believes we should be building strategies on self-sustainability and not on growth; cities with more growth do not always do better (in his opinion). Mr. Colton also stated he did not find anything related to local economy in the report and suggested it should be included.

Agenda Item 4: Follow-up Discussion Regarding Previous Meetings None.

Agenda Item 5: Member Updates/Future Agenda Items Discussion

The Economic Strategic Plan is scheduled on January 17. There will likely be an additional fork session before the plan is finalized for with plan adoption to occur in February. Further review of the draft plan will be scheduled at the EAC meeting in January.

Bill Timpson asked for additional information regarding the Sister Cities agendatem. Staff will put him in touch with a staff member who will be able to answer his questions regarding a possible relationship with a city in Africa.

Jim Clark provided an update regarding the FCCCV agenda item. At ans time, the update will be informational (benchmarking) and will not address a lodging tax in lease.

Rick Price pointed out the Transportation Master Plan discussion in March and asked the EAC to continue discussion regarding prioritizing future bike program ideas including the bike library, education plan, safety plan, event management, etc. Rick agreed to provide written material for EAC review in January.

Blue Hovatter suggested future agenda items should include the Parking Plan Update and KFCG funding/reporting. Blue Hovatter and Bill Timpson would also like to keep an eye on the Housing Authority issues. In addition, the Flood Plan item will be included at the February meeting.

Agenda Item 6: Utility Rates

Staff members Ellen Switzer, Brig Janonis, and Lance Smith provided an overview regarding electric rate changes for 2012, rate corporarisons, and the Utilities future outlook. An 8.3 rate increase was approved in 2012 with the pran component associated to Platte River's whole rate of 6.4% or 4.8% at retail. Prices will vary seconally and are generally higher in June, July and August. The cost increase was necessary to slow the use of reserves and to cover the cost of current and future capital projects. Growth is eventually going to push us in to new generation. EAC members asked about the cost differences between the different types of power; solar vs. wind. Vs. coal vs. natural gas prices were estimated at 14.00 to 60.00 to 40.00 to 60.00 respectively. Statewide, Fort Collins in lower than Xcel and Poudre Calley REA.

Discussion included data centers and that the City of Fort Collins does not incentivize them because they are generally very expensive due to "chilling". The future outlook includes PRPA forecasting a 9-10% crease for 2013. Council has asked that that increase be spread out.



Agenda Item 7: TIP Strategies - Draft Economic Health Strategic Plan

The first draft of the Economic Health Strategic Plan was presented to the Economic Advisory Commission for review. Caroline Alexander commented that TIP Strategies had received feedback regarding better explanation of how the report should be used, growth vs. no growth, attracting business/talent to the community, and how the plan is marketed. It was also suggested that underemployment is not necessarily an issue in a city that includes a state university.

Caroline asked the EAC for their feedback regarding the Vision Statement (page 8). Initial feedback included the following:

- living laboratory might be better as a guiding principle vs. a vision
- the vision is hard to interpret
- the vision should include terms such as local, regenerative, transformative
- model vs. laboratory
- communities vs. cities

Framework and guiding principles were also discussed. Initial feedback included the following:

- service vs. coordination (political advocacy)
- synergistic solutions non political environment
- better system for interaction between employers and talent to reduce the skills gap
- recognizing that quality play of life plays a huge role

Systemic issues were also discussed; it was suggested by the EAC that underemployment not be deleted from the plan, but recognized as a possible issue. Hard messages should not be deleted, but maybe reworded.

The Economic Advisory Commission agreed to review the plan further and provide more feedback. Caroline will provide "homework" for the EAC to complete on their own and will be reviewed and finalized at the January meeting

Meeting adjourned at 11:58 a.m.

The next meeting is scheduled 1. January 18, 2011 from 11:00 a.m. – 1:30 p.m. CIC Room, City II.

Economic Advisory Commission January 18, 2012

onomic Health Strategic Plan & public not have a voice in their government and believes lan; he stated the public should have more input. lifferent outside groups initially, and Josh Birks

commented that there would be an open nouse for public input on the Strategic Plan on February 2 from 5:00-7:00 p.m.

Agenda Item 5: Follow-up Discussion Regarding Previous Meetings

Rick Price stated that he believes that we are at a turning point in the bike community and need of determine priorities for the next budget cycle. He launched a survey and asked the EAC if vey would be interested in hearing the results in a mouth and possibly endorsing the survey as well. At er discussion and review, the EAC made the following notion:

The Economic Advisory Commission finds value in the bicycle program priorities survey in terms of soliciting public input regarding the future of the Fort Cotans bike program. In endorsing the survey, the EAC recommends effort in expanding the demographic base to the extent possible with reasonable means.

Motion passed 7

The results will be brought back at the February meeting

Agenda Item 6: Member Updates/Future Ar anda Items Discussion

Rick Price commented that after further review of the memo regarding RMI2 financing, that he still shares some of the concerns presented by aric Sutherland, but agrees that the Economic Advisory Commission is not the venue for his ancerns or this issue. Josh Birks commented that a January 3, 2012 motion by Council occurred to release a portion of the attorney/client privilege and a statement is being prepared and would be released soon.

Bill Timpson stated that he spoke with George Grossman of Happy Lucky Tea House downtown. Mr. Grossman is concern a about the lighting and parking issues. Bill asked Josh Birks to follow-up with Mr. Grossman.

Agend Item 7: 2011 Year-End Report

The Economic Advisory Commission reviewed the draft 2011 year-end report and approved it with no ranges; it will be submitted to the Clerk's Office by 1/30/12.

Agenda Item 8: Economic Health Strategic Plan

Josh Birks commented that the Economic Health Strategic Plan has been postponed until March where a second work session has been scheduled for Council to review the final draft; final adoption will occur in April 2012. The second, more mature draft will include more citizen input and likely reformat the objectives and implementation sections. Current implementation ideas include, but are not limited to, 1) using current staff, 2) staffing up to meet needs, and 3) using strategic partners. In addition, less emphasis will be placed on chronic conditions (such as underemployment, overdependence on sales tax revenue, and diversity of industry) with more focus on strategic ideas related to outcomes. TIP Strategies will send follow-up homework to be completed by the EAC in early February, and final review and recommendations will be scheduled for our February meeting.



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MEMORANDUM

To: Mayor Weitkunat and Councilmembers

From: Economic Advisory Commission (EAC)

Bill Timpson, Chair

CC: Darin Atteberry, City Manager

Josh Birks, Economic Health Director

Date: May 18, 2012

Subject: Recommendation on Economic Health Strategic Plan

Over the past twelve months, the Economic Advisory Commission has participated actively in the development and review of the Economic Health Strategic Plan by participating in the SWOT analysis, reviewing the document drafts, participating in active board discussions, and providing beneficial feedback to both TIP Strategies and the Economic Health Team. After careful consideration and discussion, the EAC makes the following recommendation to the Fort Collins City Council.

Bill Timpson moved and Sam Solt seconded the following motion:

The Economic Advisory Commission (EAC) participated in the development of the Economic Health Strategic Plan as a key stakeholder group. Throughout the development of the plan, our commission has provided insight and feedback. The Plan represents an evolution of the principles and policies articulated in Plan Fort Collins related to Economic Health. Our commission supports the Plan as a living document and recognizes the plan focuses on business activity/expansion and effective land use. The EAC recognizes and expects that other areas crucial to economic health will be incorporated over time.

Motion passed 5-0

Economic Health Strategic Plan

Presented to: City Council, May 22, 2012

Presented by:
Josh Birks, Economic Health Director

1



Background

- November 2010 Keep Fort Collins Great passes with over 60% support from Citizens
- 2011/2012 Budget \$150,000 appropriated from KFCG funds to update Economic Health Planning
- March/April 2011 Request for Proposals and Consultant Team Selection
- May 2011 to May 2012 Economic Health Strategic Plan development



Planning Process

Entity/Activity	Dates
Stakeholder Interviews	2011: May 11-12, Jun 12-13
Focus Groups (4 Topics)	<u>2011</u> : May 11-12
Public Open House	2012: Feb 2
Economic Advisory Commission	2011: May 11, Jun 13, Aug 17, Sep 21, Dec 14
	2012: Jan 18, Mar 21, May 16
City Council; Work Sessions	2011: May 10, Jun 12, Dec 13
	2012: Mar 27

3



Evolution of Economic Health

2005	Vision: "A healthy economy reflecting the values of
Action	our unique community in a changing world"
Plan	<u>Direction</u> : Specific Action Items
	Implementation: City Only
2010	Vision: "A healthy and resilient economy"
City	Direction: Principles and Policies
Plan	Implementation: N/A
This	Vision: "Fort Collins: Crafting a dynamic culture of
Plan	innovation and stewardship to cultivate
	quality of place and economic health."
	<u>Direction</u> : Goals, Strategies, Implementation Table
	Implementation: City with community partners
	Fort Collins

Guiding Principles

A Healthy, Resilient Economy

- 1. Create more and better **economic opportunity** for residents
- 2. Diversify the tax base to help insulate Fort Collins from economic shocks
- 3. Preserve Fort Collins' unique quality of place and culture

5



Plan Framework

<u>Vision</u>: Fort Collins: Crafting a dynamic culture of innovation and stewardship to cultivate quality of place and economic health.

Plan Role:

- Provide direction to Economic Health Office
- Living document intended to be reviewed and updated annually to change with a dynamic economy



Strategic Plan Goals

GOAL	STRATEGY	TACTIC
#1 - Business Support	Retention & Expansion	Visitation, Business Intelligence, Industry Councils, Recognition
	Small Business Support	Network, Resources, Awareness

7



Strategic Plan Goals

GOAL	STRATEGY	TACTIC
#2 - Innovation Economy	Nexus for Innovation	Quadruple Helix, Industry Clusters, Incubation, Outreach & Exchange
	Support Entrepreneurs & Innovation	Culture, Capital Networks, Supply Chain Gaps, Awareness, Tech Transfer/Commercialization, Resource Needs



Strategic Plan Goals

	GOAL	STRATEGY	TACTIC
	#3 - Talent Development	Support Workforce Efforts	Partnership, Data, Training, Mentoring
		Training & Networking	Civic Engagement, Support Professional Development, Promote Local Employment Opportunities, Partner with Educational Institutions
		Entrepreneur Pipeline	Partner with Educational Institutions, Leverage CSU Alumni, Leverage local Knowledgebase
		Tourism as Business	Community Portal, Targeted Conference Strategy, Industry Tours, Downtown Hotel
		Outreach	& Conference Center

9

Strategic Plan Goals

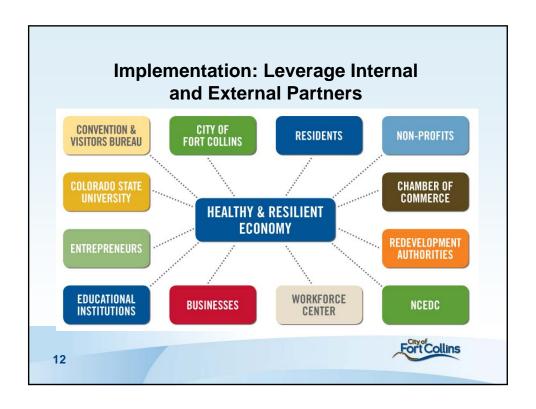
STRATEGY	TACTIC
Vibrant Districts, Nodes, & Corridors	Targeted Infill & Redevelopment, Catalyst Projects
Preserve & Enhance Culture	Bike Culture, Craft Brewing, Regional Destination
Expansion & Relocation Land	Readiness Assessment, Maintain Inventory, Feasibility Evaluation
Business & Development Climate	Manage Economic Health Toolbox, Policy Support
Arts & Culture	Support Creative Industry, Arts & Culture Promotion, Arts Incubator, Art in Public Places,
Workforce Services	Early Childhood Care, Support Services, Leverage Economic Health Toolbox
	Vibrant Districts, Nodes, & Corridors Preserve & Enhance Culture Expansion & Relocation Land Business & Development Climate Arts & Culture

Implementation: City Roles

City Roles:

- Manager Implement the plan
- Convener Create an Implementation Group
- Champion Communicate/Seek opportunities
- Catalyst Leverage "Major Projects"
- <u>Strategic Partner</u> To business = Retain/Expand
- Communicator Tell the community's story
- Reporter Track progress and performance





Action Requested

- Resolution approving the Economic Health Strategic Plan
- Staff recommends approval



RESOLUTION 2012-044 OF THE COUNCIL OF THE CITY OF FORT COLLINS ADOPTING AN ECONOMIC HEALTH STRATEGIC PLAN FOR THE CITY OF FORT COLLINS

WHEREAS, on September 5, 2006, the City Council adopted Resolution 2006-097, adopting the City's Economic Action Plan; and

WHEREAS, on February 15, 2011, the Council adopted Resolution 2011-015, adopting revisions to "City Plan," the City's comprehensive plan, including a series of Principles and Policies related to economic health; and

WHEREAS, in May 2011, City staff began working to develop an Economic Health Strategic Plan as an extension of the City's previous economic health planning efforts and in order to integrate as part of the City's economic health planning efforts the concepts and priorities established in City Plan; and

WHEREAS, the Council considered and discussed the economic health planning process and provided input to staff regarding the plan development process, as well the scope and content of the plan, at work sessions on May 10, 2011, July 12, 2011, December 13, 2011, and March 27, 2012; and

WHEREAS, the Economic Advisory Commission provided input to staff in connection with the planning process, and at its meeting on May 16, 2012, voted to recommend adoption of the Economic Health Strategic Plan, attached hereto as Exhibit "A" and incorporated herein by this reference (the "Plan"); and

WHEREAS, the City Council believes that the adoption and implementation of the Plan will assist the City in collaborating with academia, business interests, and non-profit and governmental entities to promote a healthy, resilient economy in Fort Collins by cultivating quality of place, innovation and stewardship; and

WHEREAS, for the foregoing reasons, the Council wishes to approve the Plan.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF FORT COLLINS as follows:

- Section 1. That the Council hereby approves and adopts the Economic Health Strategic Plan.
- Section 2. That the Council hereby directs the City Manager to provide to the Council no less frequently than annually a report on the status of implementation of the Plan, the successes and outcomes from the implementation of the Plan, and any recommendations for interim modifications to the Plan.

Passed and adopted at a regular meeting of the Council of the City of Fort Collins this 5th day of June A.D. 2012.		
ATTEST:	Mayor	
Interim City Clerk		



ECONOMIC HEALTH STRATEGIC PLAN June 2012









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ABOUT US

TIP STRATEGIES, INC. is a privately held Austin-based economic development consulting firm committed to providing quality solutions for public and private-sector clients. Established in 1995, the firm's primary focus is economic development strategic planning.

Jon Roberts, Managing Director Caroline Alexander, Project Manager Kathleen Baireuther, Consultant

ATLAS ADVERTISING has helped 60+ communities in 35+ states lead and support economic growth and development in their communities. They have helped organizations face the national and prospect marketplace in ways they have never done before, increasing inquiry levels, prospect activity, and stakeholder engagement.

Ben Wright, CEO
Peter Brown, Creative Director
Keeley Sullivan, Senior Account Manager

ISAAC BARCHAS, executive director of the Austin Technology Incubator, is a national expert in commercialization/technology transfer and a global expert in business incubation and entrepreneurial support. During his tenure with the University of Texas, he has served as the director of the Austin Technology Incubator and as associate director of the IC² Institute. In addition, Isaac has acted as advisor on incubation and commercialization strategy to teams from multiple nations.

ACKNOWLEDGEMENTS

TIP Strategies, Atlas Advertising, and Isaac Barchas would like to thank the many individuals who participated in the development of this plan. We are particularly grateful to the business and public sector representatives who generously gave their time and input. Their knowledge and creativity contributed greatly to our understanding of Fort Collins' development opportunities and our recommendations.

We would also like to thank the leadership, staff, and the Economic Advisory Commission of the City of Fort Collins for their critical guidance, support, and feedback.

Mayor and City Council

Karen Weitkunat, Mayor

Kelly Ohlson, Mayor Pro Tem, District 5

Ben Manvel, Councilmember, District 1

Lisa Poppaw, Councilmember, District 2

Aislinn Kottwitz, Councilmember, District 3

Wade Troxell, Councilmember, District 4

Gerry Horak, Councilmember, District 6

The Economic Advisory Commission

Stu MacMillan

Bill Timpson

Christophe Febvre

Rick Price

Channing Arndt

Michael Kulischeck

Blue Hovatter

Jim Clark

Sam Solt

City Manager

Darin Atteberry, City Manager

Bruce Hendee, Chief Sustainability Officer

Economic Health

Josh Birks, Economic Health Director

Claire Thomas, Marketing and Publicity Specialist

Megan Bolin, Planner

SeonAh Kendall, Economic Health Analyst

Urban Renewal Authority

Christina Vincent, former Redevelopment Program Administrator

INTRODUCTION

Fort Collins enjoys an economic, social, and environmental vitality that is the envy of many communities its size. The high quality of place attributed to Fort Collins comes from the lively historic downtown and the city's impressive parks, trails, and open space networks. These community assets make Fort Collins an attractive place for both a well educated workforce and diverse industries.

Fort Collins includes a wide array of economic engines, such as Poudre Valley Health System, Hewlett Packard and Woodward-Governor, employing almost 13,000 workers representing a diverse economic base. Combine these economic engines with a major land grant university in Colorado State University and the result is a burgeoning culture of entrepreneurship. This innovation ecosystem has produced a number of home-grown companies, whose products now reach markets across the world, including, among others, New Belgium Brewery, Otterbox, and Envirofit.

The City implements a variety of programs and services focused on preserving and enhancing economic health and resiliency. Prior to and during the mid-2000s, the economy was not a specific focus. City efforts centered on constructing and maintaining high-quality community assets such as parks, trails, and open space. The economic downturn of 2001-2003 triggered by a bursting of the technology sector bubble created the impetus for City Council to embrace a new direction on the economy. City Council created the Economic Vitality and Sustainability Action Group, which made recommendations on how to balance the community's value of stewardship and quality of place against



engagement in economic health efforts. City Council revised and adopted the recommendations and formed them into the 2005 Economic Action Plan.

More recently, the City of Fort Collins embarked on the Plan Fort Collins initiative to update *City Plan*, the City's comprehensive plan. The revisions of the comprehensive plan expanded greatly on the role and linkage of economic health in the community to the other six focus areas in the comprehensive plan. The revised version of *City Plan* evolved the thinking regarding economic health and articulated a new focus on health and resiliency. This Economic Health Strategic Plan is an extension of the evolution begun in the *City Plan*. It focuses on encouraging local business activity and efficient use of land to achieve the goal of a healthy resilient economy. (The Economic Health Evolution is highlighted on the following page.)

In the past seven years, the Economic Health Office (EHO) has completed many of the items in the 2005 Action Plan, including a target industry study, a sales tax analysis tool, hiring an economic staff lead, improving the development review process, and creating an economic health communication plan. It has also adopted the principles and policies set forth in the City Plan.

The Evolution of Economic Health

2005 ECONOMIC HEALTH VISION

"A healthy economy reflecting the values of our unique community in a changing world."

ECONOMIC VALUES

- The primary keys to our unique identity and economic health are:
 - The natural environment
 - Old Town / Downtown
 - Colorado State University
 - Culture and the arts
- We value to Poudre R-1 Schools, Front Range Community College, and our other educational institutions and the quality education they provide.
- Sustainability and economic health are strengthened through community partnerships and collaborations.
- We value the next generation of citizens and their quality of life as much as our own.
- We value businesses that contribute to the economic, environmental, social, and cultural health of our community.
- Supporting innovation and growing businesses from within are important to economic health.
- We value our existing businesses and the prospect of welcoming new businesses.
- 8. We value a City organization that is:
 - Proactive about our economy
 - Responsive to our business concerns
- Municipal services contribute to making Fort Collins a great and visionary city and depend on a healthy economy that fuels a reliable revenue stream.

KEY STRATEGIES

- Diversify the economy
- Be proactive
- Form partnerships
- Balanced approach

2010 ECONOMIC HEALTH VISION

A health and resilient economy:

- 1. Diverse jobs that enable citizens and businesses to thrive
- 2. Reflects the values of our unique community in a changing world
- 3. An innovative, creative, and entrepreneurial atmosphere
- 4. Strong partnerships and collaboration with the private sector educational institutions, and other organizations.

PRINCIPLES AND POLICIES

- Pursue development of a vibrant and resilient economy that reflects the values of our unique community in a changing world.
 - Support job creation
 - Maximize retail sales tax revenue
 - Prioritize essential infrastructure/capital facilities
 - Target the use of incentives to achieve community goals
- Support the growth of the innovation economy to set the stage for business development, job creation, and a thriving entrepreneurial environment.
 - Support targeted industry clusters
 - Support an innovative economy
 - Develop economic partnerships
 - Develop the assets to support entrepreneurship
- Support local, unique, and creative businesses.
 - Support programs emphasizing local business
 - Define and support the Uniquely Fort Collins Cluster
 - Support local and creative entrepreneurship
 - Support the brewing industry
- Encourage the redevelopment of strategic areas within the community.
 - Prioritize targeted redevelopment areas
 - Encourage infill development and redevelopment
 - Develop fee schedules for development and redevelopment
- 5. Participate in regional economic development efforts.
 - Support the Fort Collins/Loveland Airport
 - Prioritize regional infrastructure

2012 ECONOMIC HEALTH VISION

Fort Collins: Crafting a dynamic culture of innovation and stewardship to cultivate quality of place and economic health.

The vision should be the unifying theme across the principle projects, collaboration, research, and City policies geared toward promoting economic health in Fort Collins.

GUIDING PRINCIPLES

A Healthy, Resilient Economy

The collaboration of government, academia, companies, and non-profits is the foundation of this approach.

- 1. Create more and better economic opportunity for residents.
- Diversify the tax base to help insulate Fort Collins from economic shocks.
- 3. Preserve Fort Collins' unique quality of place and culture.

GOALS

- Facilitate a stronger support network for existing employers, new businesses, and small business.
- Enhance the innovation ecosystem and economy that supports companies at all stages and aligns with City goals.
- 3. Create a system for talent development, retention and recruitment that responds to and anticipates employers' needs.
- Develop community assets and infrastructure necessary to support the region's employers and talent.

About the Plan

In May 2011, the City, with the assistance of the TIP Strategies team, began work on the 2012 Economic Health Strategic Plan (EHSP). The EHSP is an extension of the City's previous economic health planning efforts and represents the evolution of the City's approach to Economic Health.

The EHSP process started with a review of the public input collected as part of the Plan Fort Collins Initiative. This input was augmented with a targeted input strategy aimed at the City's primary economic development partners and stakeholders. Through a series of interviews and focus groups that included 60 people, 2 stakeholder workshops, and a public open house, TIP and City staff gathered the input to inform this plan's understanding of Fort Collins, its culture, its values, and its priorities.

From the first meeting, it was clear that this was not to be an ordinary plan. The plan would need to reflect the unique community character of Fort Collins. Innovation and entrepreneurship, along with an emphasis on the local economy, would form the foundation of the plan. Furthermore, the existing focus of the Economic Health Office was reinforced as business retention, expansion, and incubation. The City's role in business attraction would be limited to the proactive recruitment of companies that fill specific gaps in the target industry clusters.

At the same time, the consulting team was tasked with providing a data-driven analysis to understand the economy, the regional workforce, and the city's economic drivers. To create the plan, the team drew upon these sources of input, along with experience and knowledge of how other communities have tackled the issues that Fort Collins faces. The end result is the plan set forth on the following pages.

The plan presents a city-wide - and community-driven - response to economic health. The City cannot, however, implement this plan alone. It will require the support of stakeholders and a collaborative approach. This partnership creates a stronger EHSP because it recognizes the ability of the City to leverage community organizations and stakeholders invested in economic health. These include Colorado State University, the Small Business Development Center, Larimer County Workforce Center, Northern Colorado Economic Development Corporation, Rocky Mountain Innosphere, UniverCity Connections, the Chamber, and many others. The final section of this plan addresses implementation and outlines a series of tasks and community partners that might assist in implementation.

Finally, the plan also recognizes that numerous private sector stakeholders share an interest, and in many cases hold a vested interest, in the health and resiliency of the local economy. A collaborative approach allows for the City to engage these stakeholders and ensure that the community's values and character are conveyed in the Fort Collins story that is shared with an external audience. This engagement permits the City to influence economic outcomes and development patterns to a greater degree.

Strengths, Weaknesses, Opportunities, Threats

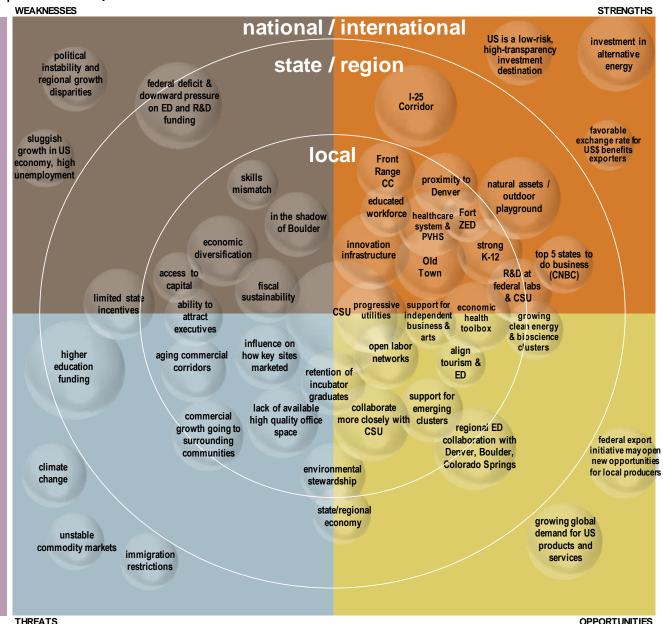
GRAPHIC: SWOT ANALYSIS

TIP conducted an economic development Strength, Opportunities, Weakness, and Threats (SWOT) analysis of the economic health assets and opportunities in the City. The analysis is based on a review of economic, demographic, and workforce characteristics, interviews with local and regional business and community leaders, and TIP's experience working with communities and regions across the country. The graphic summarizes the results of the analysis.

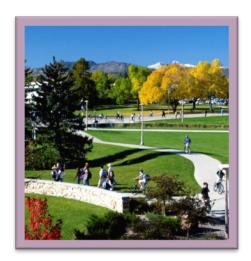
The size of the bubble is intended to convey the consulting team's view of the relative importance of the topic, and in some cases, the likelihood of impact in the region.

Items closer to the center of the graph tend to be more local in nature. Those at the outer corners are influenced by state, national, or global trends, placing them to some degree outside of local or regional control.

Note: economic development is abbreviated "ED" in the graphic.



Strengths/Opportunities



Colorado State University (CSU). Colorado State University's role in Fort Collins reaches far beyond being a higher education provider. CSU's enrollment is approaching 30,000 students, bringing almost 7,000 new students to Fort Collins every year. This fact makes CSU the city's primary magnet for attracting talented young people. It is also Fort Collins' largest employer, with 6,100 workers. Additionally, CSU serves as a primary economic engine for the City, both in terms of tax revenue and innovation. A 2009 study of the economic impact of CSU states that: "CSU employees generate 11% of household income in Fort Collins, which is over \$250 million annually. The combination of CSU employees and students accounts for almost 16% of the total tax revenue for the City of Fort Collins. An additional 600 jobs are supported in Fort Collins alone by an estimated \$168 million in annual student spending on housing, food, entertainment, and more. The total CSU effect on local Fort Collins tax revenue is almost \$13 million." Furthermore, the University spends over \$300 million annually on research, which fuels the innovation economy in Fort Collins. This has translated into 20 new start-up companies in the past 5 years, many of which reside in Fort Collins, and 136 innovations licensed to Colorado companies. The health of Fort Collins is tied closely to the strength of CSU. Nurturing this relationship and seeking ways to strengthen the town-gown partnership will be a key to the City's economic health and stability.

Innovation Infrastructure. Fort Collins is fortunate to have prolific sources of intellectual property and research to fuel its innovation economy. As mentioned above, CSU spends over \$300 million annually on research. Aside from the inventions and start-up companies that these research dollars generate, the university has a number of centers focused on applied and translational research in partnership with outside entities. For example, the Judson M. Harper Research Complex, which includes the Research Innovation Center (RIC), and the Engines and Energy Conversion Lab (EECL), partners with federal and private entities to advance research related to their areas of specialization - infectious disease and engines, respectively. In addition, Fort Collins is home to the 30-acre Natural Resources Research Center (NRRC), which is a partnership between CSU, the US General Services Administration, and six federal agencies, including the US Geological Survey (USGS), the US Department of Agriculture (USDA), and the US Department of the Interior. Many of Fort Collins' large technology companies such as HP, Intel, and Avago also conduct research in Fort Collins. For example, HP has a state-of-the-art research facility to investigate sustainable data center technologies, and Intel has a design center that focuses on software development as well as microprocessor development. This research and

SAMPLE OF FORT COLLINS RESEARCH EXPERTISE

Health:

Regional Biocontainment Laboratory
Rocky Mountain Regional Center of Excellence
Vector-Borne Infectious Disease Research

Natural Resource Management:

USGS Fort Collins Science Center
USDA National Wildlife Research Center

Engines:

Engines & Energy Conversion Laboratory

Hardware & Software:

HP

Intel Design Center

development infrastructure is the foundation for Fort Collins' innovation economy. These sources of innovation are accompanied by a growing ecosystem of entrepreneurs and support organizations that can help take these ideas from concept to product. As this ecosystem grows and develops, Fort Collins can gain international prominence for innovative companies.

Educated Workforce. The City of Fort Collins has one of the most educated adult populations in the nation. Forty-nine percent of the population in the City of Fort Collins that is 25 and older has earned a bachelor's degree or higher. In the Fort Collins MSA, 41% of the population age 25 or older have a bachelor's degree or higher. At the national level, only 28% of the population has a bachelor's degree or higher. Since high educational attainment is a positive indicator of workforce quality, Fort Collins certainly excels in this area. Furthermore, educational attainment has a wide range of societal benefits. A better educated population is associated with higher incomes, lower levels of unemployment and poverty, lower smoking rates, better personal health, and lower incarceration rates. It is also correlated with higher levels of civic participation.

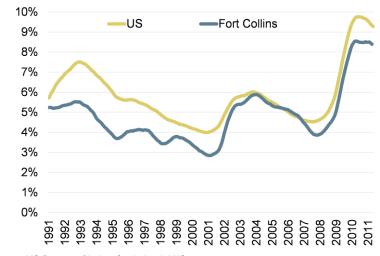
Weaknesses/Threats

Economic Cycles. Though the local economy out-performed the national economy throughout most of the 1990s, more recently it has closely tracked the nation. In addition, the 2000 and 2008 recessions put the economy and its health at the forefront of the City's mind, demonstrating that Fort Collins is not insulated from powerful economic shocks. When the Internet bubble burst, Fort Collins' unemployment rate doubled, reaching almost 6%. More recently, during the Great Recession, unemployment peaked at 8.5%. In comparison to the national economy, which reached a peak unemployment rate of 9.7%, Fort Collins fared better. Nevertheless, the effects of the economic downturn were deeply felt by many in the community, particularly by the 7,000 unemployed residents.

Skills Mismatch. Forty-one percent of the population in the Fort Collins MSA age 25 or older have a bachelor's degree or higher. However, close to two-thirds of the jobs require only on-the-job training or prior experience.

This poses a threat to the City's employers who may have trouble finding talent locally to fill open positions. The regional manufacturers, in particular, have voiced concerns about finding workers to fill production occupations (such as machinists).

UNEMPLOYMENT RATES COMPARED



Source: US Bureau of Labor Statistics, LAUS.

In addition, the skills mismatch creates both opportunities and challenges for the City. Many residents are willing to accept jobs for which they are over qualified in order to live in Fort Collins. The result is an untapped well of skill capacity that, if utilized, allows the community to prosper economically without having to grow in terms of population. Other residents, however, choose to look outside of Fort Collins for work. This creates a situation where highly educated residents must commute to other communities for

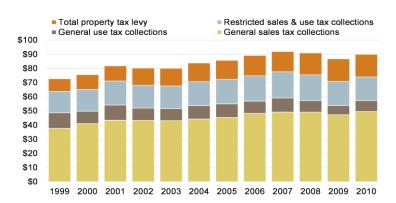
work and local employers must recruit outside the city to find workers. This can cause additional stress to regional transportation networks and have social impacts in areas such as the community's quality of life, family stability, and general well-being.

In any case, bringing the skills of residents and the talent requirements of employers into balance can greatly benefit the city. It enhances local employers' abilities to fill open positions with local talent. It also creates an opportunity to move under-employed people into better jobs and to move unemployed people into the jobs those under-employed currently occupy. Expanding labor force participation by adding high quality jobs will also have a positive impact on the earnings of many households in the city, which, in turn, has a positive effect on the economy.

Fiscal Sustainability. With a significant dependence on sales tax revenues, the city is overly vulnerable to business cycles and retail competition from surrounding communities. During the recent recession, sales tax collections dropped from \$77 million in 2007 to \$71 million in 2009. By 2010, tax receipts had recovered to \$74 million, but three years of low sales tax collections forced the City to make dramatic budget cuts. These cuts, however, were on top of cuts in planned and existing expenses that had been made over the course of the previous 5 years. By 2010, the City had significant unfunded current and future needs in areas such as street maintenance, public safety, and parks and recreation. In 2010, there was a successful campaign to raise the sales tax rate by .85%, which went into effect on January 1, 2011. This alleviated the current situation, but the City's fiscal situation remains vulnerable to further economic stresses.

Diversifying the City's tax base away from sales tax is one method to secure Fort Collins' fiscal future. This can result in larger and more stable tax revenues for the City without having to increase taxes. Expanding the industrial and commercial tax base

MAJOR SOURCES OF TAX REVENUE



Source: City of Fort Collins, 2011-2012 Biennial Budget; Larimer County Assessor's Office.

grows the City's property tax receipts. This would also likely create more jobs in Fort Collins, keeping employees and their spending in the community. In addition, projects such as a conference center and hotel could both expand the commercial tax base and generate more hotel occupancy taxes.

While development will continue to occur organically in the community, the City's participation in encouraging the diversification of its tax base should be careful and deliberate to ensure that development is in line with its vision, culture, and values.

Economic Diversification. The Fort Collins economy is relatively diverse, with 12 industry sectors that employ over 5,000 workers each. Of these 12 sectors, half pay less than the Metropolitan Statistical Area's (MSA) average wage, and all but one sector pays less than the national average for those sectors. In addition, five of the top employers are in the government sector. In fact, the government sector is the MSA's largest, accounting for 15% of all jobs. While the public sector provides high quality jobs for residents, it does not directly add to the tax base of the city, especially since its property is tax-exempt.

The city's manufacturing sector, which accounted for 11% of the MSA's jobs in 2001, contracted dramatically over the course of the decade and currently accounts for only 6% of the jobs. Between 2001 and 2010, the sector lost almost 7,000 jobs. At the same time, Fort Collins' GDP for the sector rose from \$1.1 billion to \$1.7 billion, or 56%. This rise in productivity has led to a transformation of the sector, leaving a significant portion of the workforce either unemployed or uncertain of their future. This transformation has also created opportunities for innovative models and technological solutions to address the new needs of the sector.

These considerations highlight the importance of diversifying the regional economy. To raise wages, expand the tax base, redeploy its production workers, and capture a part of the new manufacturing sector, the City must be vigilant and creative on economic issues.

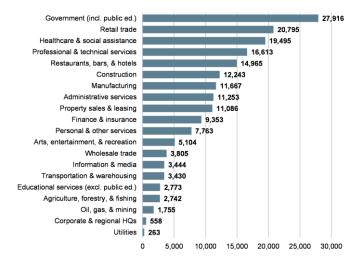
The Response

The Economic Health Strategic Plan (EHSP) is a response to these strengths, weaknesses, opportunities, and threats. The foundation of this response is the reinforcing and, in some cases, formalizing the City's relationships with local economic development community partners. This leverages the City's resources devoted to economic health and increases the City's overall capacity for economic health programs. Doing so could have a significant impact on the overall vitality of the city.

In addition, the EHSP focuses on four components of economic health: the business support network, the innovation ecosystem, the system for managing talents, and quality of place.

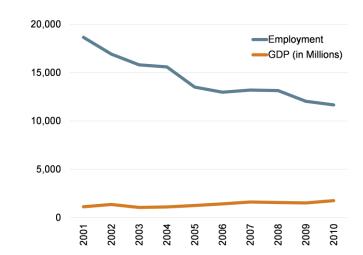
Business Support. Strengthening the support network for businesses in Fort Collins is the first objective of the plan. This recognizes that existing employers and small businesses are the backbone of Fort Collins. Many of the programs to support these businesses are already in place. Greater collaboration among economic development partners and an expansion of the offerings will provide tangible benefits to Fort Collins

JOB BASE BY INDUSTRY SECTOR IN THE FORT COLLINS



Source: EMSI Complete Employment - 2011.2

MANUFACTURING SECTOR IN THE FORT COLLINS MSA



Source: U.S. Bureau of Economic Analysis.

businesses.

Innovation Ecosystem. The EHSP proposes a variety of strategies to strengthen the city and region's innovation ecosystem. The goals are to create a more entrepreneurial culture, to enhance the city's ability to retain successful companies, and to support a pool of talented workers of all ages. With numerous engines of innovation in the city, these programmatic recommendations hold great potential for growing and expanding the tax and employment base of Fort Collins.

Talent Management. The proposed talent management program will ensure a strong pipeline of human resources to support existing and future employers. Putting in place mechanisms for engaging employers will help synchronize workforce development programs and educational institutions with employers' needs. At the same time, specific outreach and education initiatives aimed at targeted groups will provide talent and employers with more opportunities to connect. While many of these initiatives already exist, better coordination, along with targeted new programs, will create a more responsive and dynamic system.

Community Culture / Quality of Place. Finally, strategic and catalytic projects have an important role to play. Retaining and selectively attracting businesses can energize the innovation economy. The City can put in place the structure and process for moving these projects forward. A collaborative approach that combines the strengths of the public sector, private enterprise, academia, and non-profits is essential. This partnership will be the key to the successful implementation not only of the proposed catalyst projects but of the City's economic health initiatives in general.

The EHSP aims to put in place the systems, programs, and initiatives needed to maintain and strengthen the Fort Collins economy over the next five years. However, the social, physical, and economic environment is constantly evolving. **To be successful, this plan must become a living, breathing document that evolves with the environment.** The City and its partners can do this by monitoring this constant change, remaining visionary, and tweaking the EHSP regularly to ensure that it stays relevant and at the cutting edge.

Framework

The City of Fort Collins must have a clear vision for its economic health program to be effective and successful. Such clarity provides guidance for programming as well as investment decisions. It also provides a framework for measuring progress towards goals and program outcomes. This creates a feedback loop that gives City officials and staff the opportunity to evaluate initiatives and understand what is working and what is not. For these reasons, we preface the plan with guiding principles, a vision, and objectives that serve as the foundation for the city's economic health program.

Guiding Principles for Economic Health

The City of Fort Collins deliberately named its program "economic health" rather than the standard "economic development." This is an important distinction. It implies that the goal of the City's program is to ensure a balanced and sustainable economy.

The economic health program seeks to create a healthy, resilient economy. To create such an economy, the programs of the EHO should promote economic opportunity for residents and diversify the tax base of Fort Collins while preserving Fort Collins' unique quality of place and culture.

The City can leverage its resources and strengthen its programs through partnerships with other public sector entities, academia, companies, and non-profits. This system of partnerships, termed the **quadruple helix**, can optimize the use of resources, enhance opportunities for successful programs, and maximize the return on the City's investment. The collaboration fostered by the quadruple helix approach is integral to the success of the economic health program.

Vision

A vision for economic health brings continuity and cohesion to the various initiatives. It brings economic development stakeholders together to operate under a single umbrella. It becomes the unifying theme across projects, collaboration, research, and policies geared toward promoting economic health in Fort Collins. The vision proposed in this plan is as follows:

Fort Collins: Crafting a dynamic culture of innovation and stewardship to cultivate quality of place and economic health.

For the past six years, the City has focused efforts to promote economic health on supporting existing businesses and growing its own new businesses. The proposed vision respects this heritage and emphasizes the opportunity to leverage many current innovative initiatives related to the stewardship of resources. These initiatives include Fort Collins Zero Energy District (Fort ZED), the City's waste diversion goals, the Mason Corridor bus rapid transit project, research conducted at CSU's Engine and Energy Conversion Lab (EECL), and the numerous projects of the targeted industry clusters. These initiatives are developing new commercial products and services

that represent economic opportunity for the City. Furthermore, these initiatives and the proposed vision reflect the culture of entrepreneurship in Fort Collins while connecting it to the community's long standing values of environmental stewardship and quality of place.

Innovation and entrepreneurship are foundational values in the Fort Collins economic model. Leveraging the quality of place, innovative spirit, and sense of stewardship requires coordination and collaboration with the community. Success requires the participation of the City of Fort Collins as a large buyer and a distributor of public goods, the flexibility of its utilities who manage many of the resources, the expertise of CSU researchers, and the openness of residents and the private sector to test new technologies. The concept of an "ecosystem" to support the model will be a powerful economic engine for the local economy and a means of enhancing investment in the region.

Goals

To achieve the City's mission of creating a healthy and resilient economy and to realize the vision of crafting a culture of innovation and stewardship, the City must establish goals to provide concrete direction. The four goals identified as the pillars of this plan are:

- 1. Facilitate a stronger support network for existing employers, new businesses, and small business.
- 2. Enhance the innovation ecosystem and economy that supports companies at all stages and aligns with City goals.
- 3. Create a system for talent development, retention and recruitment that responds to and anticipates employers' needs.
- 4. Develop community assets and infrastructure necessary to support the region's employers and talent.

The vision and goals laid out in this plan are meant to build upon what was established in the City's 2005 Economic Action Plan and the 2010 City Plan. The 2012 Economic Health Strategic Plan (EHSP) aims to strengthen the foundation, scale up the economic health program, and increase its effectiveness.

As in the 2005 plan, the concept of the innovation economy still plays a central role in the EHSP. With the research and development capabilities present in Fort Collins today, the City cannot afford to ignore this engine of economic prosperity. A stronger innovation system for commercializing technologies, bringing products to market, supporting entrepreneurship, and developing the resources and capital necessary to cultivate businesses are central to the EHSP.

The EHSP also recognizes that a resilient employment base, ample economic opportunity, a high quality pool of talent, an array of amenities, and a strong sense of place are factors that contribute to the success of the innovation economy as well as Fort Collins' overall economic health.

SUMMARY OF ACHIEVEMENTS FROM 2005 ECONOMIC ACTION PLAN

- Established a program of engaging in economic health efforts
- Developed a sales tax forecasting and analysis tool
- Improved the Development Review Process implementing all suggestions from the Zucker report
- Completed an analysis of Industry Clusters
- Implemented a program of Target Industry Cluster initiatives focused on delivering projects that contribute to innovation and stewardship
- Created and implemented an economic health communications plan
- Constructed Rocky Mountain Innosphere; 31,000 SF LEED Platinum business incubator
- Implemented FortZED 5 Megawatt Jumpstart Demonstration Project

GOAL 1: BUSINESS SUPPORT

Facilitate a stronger support network for existing employers, new businesses, and small business.

PRIORITY PROJECTS

- Major Employer Visitation Program
- 2. Industry Councils
- Information Clearinghouse for Competitive Intelligence

SUGGESTED METRICS

- Companies assisted & retained (jobs created, average wages, investment)
- Companies lost (jobs lost, reason(s) why)

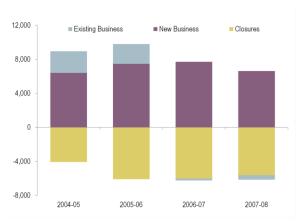
Fort Collins' existing employers, new businesses, and small businesses form the backbone of the local economy. Between 2004 and 2008, Fort Collins' new businesses were responsible for almost 15,000 jobs, about 13% of the 2008 private sector job base. Even while businesses were closing and existing businesses were beginning to shed jobs, new businesses were generating new jobs.

In the Fort Collins MSA, businesses with less than 20 employees account for about 25% of all private sector jobs, and very large businesses with more than 500 employees account for just over 40% of jobs. Existing employers (employers at least 3 years old) account for about 80% of the MSA's private sector employment. New businesses (less than 3 years old)

account for about 20% of private sector employment. These statistics shows that business retention and expansion and economic gardening are not just viable economic development strategies, but are essential for fostering a healthy economy.

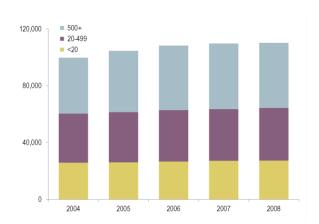
This fact was recognized and emphasized in the 2005 Economic Action Plan. Consistent with the 2005 Economic Action Plan, the Economic Health Office (EHO) conducted a business retention and expansion survey in partnership with Northern Colorado Economic Development Corporation (NCEDC) and the Chamber, reaching over 100 companies in Larimer County over the course of 2010. In addition, the EHO assisted local companies looking to expand by helping them navigate the development process of the city and securing funding for eligible projects using various public finance tools. The EHO

JOB CREATION BY BUSINESS TYPE



Source: US Census Bureau, Statistics of US Businesses.

PRIVATE EMPLOYMENT BY BUSINESS SIZE



Source: US Census Bureau, Statistics of US Businesses.

continues to be an important partner for local businesses, facilitating expansion wherever possible. The 2012 EHSP proposes to enhance and formalize aspects of the City's business retention and expansion program and economic gardening program.

Strategies

1. Enhance Fort Collins' business retention and expansion program.

- 1.1. **Visitation.** Continue to expand the visitation program to the city's largest employers.
 - Establish and maintain relationships with at least the top 20 largest employers in Fort Collins to keep a direct line open to the business community.
 - City officials should visit these employers annually to understand their economic health, ascertain any needs, and identify ways the City can help.
 - For those employers with headquarters located outside of Fort Collins, establish relationships by meeting face to face with executives from the headquarters, either in their home office or on a trip to Fort Collins.
- 1.2. **Business Survey.** Continue to expand the reach of the employer survey, and coordinate with NCEDC to produce county-wide results.
 - Database Establish and maintain a database of existing businesses in Fort
 Collins using Sales and Use Tax licenses. Revise the application form to
 include information useful for the BRE program, such as number of
 employees, email address of contact, and applicable North American
 Industry Classification System (NAICS) code.
 - Customer Relationship Management Use this database to populate a webbased system that can be shared between the City, NCEDC, and the Chamber. Examples of such systems include Synchronist OpMgr, Executive Pulse, ACT!, and SalesForce.com.
 - Business Attitude Include questions on the survey for employers regarding their attitude toward the business climate, talent availability, and workforce quality in Fort Collins.

BUSINESS RETENTION AND EXPANSION

The City has focused its economic health programs on a grow-yourown strategy. While innovation and business creation are an important part of this strategy, a robust business retention and expansion program can generate a significant return on investment.

Existing businesses form the backbone of a thriving economy. They typically represent the best opportunity for increasing the employment and tax base of a community and the greatest economic threat if they close or relocate.

The proposed strategies regarding the BRE program will strengthen the City's ties with its most important employers while expanding the reach of the program. It will collect more information and provide resources to synthesize, summarize, and distribute that information. It will also provide a mechanism for responding to employers' immediate needs.

- Survey Administer an online survey to the database of employers on an annual basis.
- Visitation Conduct regular visits to at least 40 businesses each year; schedule in-person interviews to ask detailed questions about business needs.
- Annual Report Compile the results of the survey and key findings from the visits into an annual
 report on the state of Fort Collins' businesses and the overall business climate. Flesh out any
 issues that arise with facts and data that provide readers with information on the current state of
 affairs.
- Rapid Response Team Create formal response mechanisms, such as a rapid response team, to address the needs of any employer facing closure or relocation outside of Fort Collins. The team should be composed of representatives from the various economic development stakeholders that have the ability and authority to directly address the needs of the employer.
- 1.3. **Industry Councils.** In collaboration with community partners, establish industry councils for broad industry groups such as manufacturing, healthcare, and technology.
 - Hold regular meetings to provide forums for communication.
 - Identify cross-cutting issues that affect the sector.
 - Craft solutions, monitor the issues, and track progress towards addressing the issues.
- 1.4. **Business Recognition.** Establish a business appreciation program that recognizes existing businesses in the community.
 - Participate in the Colorado Companies to Watch program.
 - Develop an annual event to recognize existing businesses in the community.
 - Develop an on-going program to recognize companies based on their anniversary (e.g. 5, 10, 20, 30, and 50 years).
- 2. Create stronger connections between components of Fort Collins' small business support system.
 - 2.1. **Support Network.** Institute a coordinated small business support network by fostering more interaction between small business service providers including the Chamber, SBDC, the Poudre

ECONOMIC HEALTH TOOLBOX

Special Financing Districts

Tax Increment Financing
General Improvement District
Special Improvement District
Metropolitan Improvement District
Business Improvement District Public
Improvement Fee

Low-Interest Capital

Private Activity Bond Section 108 Loan Guarantee

Tax Rebates

Use Tax Rebate Personal Property Tax Rebate

For Low to Moderate Income Areas / Individuals

New Market Tax Credit
Affordable Housing Fund
HOME Investment Partnership Grant
Community Development Block Grants
Section 108 Loan Guarantee

Source: City of Fort Collins.

River Public Library's Business and Non-Profit Center, Be Local Northern Colorado, Arts Incubator of the Rockies (Beet Street), and others.

- Hold periodic meetings of these stakeholders to plan or share calendars of events, discuss ideas and issues, and identify ways to better serve the small business community of Fort Collins.
- Identify barriers to starting a business in Fort Collins, and work with the appropriate entities to alleviate those barriers.
- Coordinate a communications and outreach effort to inform the small business community of the resources available to them.
- 2.2. **Resources.** Fill gaps in services to ensure that small businesses have access to the services and resources that they need.
 - Expand the Business and Nonprofit Center's information clearinghouse to provide sophisticated, high quality industry and market information to small businesses and entrepreneurs.
 - Strengthen the capacity of the SBDC to provide the small business community with one-on-one counseling.
 - Establish a more comprehensive technical assistance and training program that offers workshops and training series for basic and advanced education for small business owners.
- 2.3. **Awareness.** Continue to encourage Fort Collins residents to support local business.

SAMPLE COMPETITIVE INTELLIGENCE DATABASES

Company Information / Business Intelligence

D&B Million Dollar Database (www.dnbmdd.com/mddi/) Hoovers (www.hoovers.com)

Demographic / Market Information

Demographics Now (www.demographicsnow.com) ESRI (www.esri.com)

Nielsons Claritas (www.claritas.com)

New Sources and Web-based Research Tools

Ebsco Business Source Premier (www.ebscohost.com)

Factiva – Dow Jones (www.factiva.com)

IBISWorld (www.ibisworld.com)

Lexis/Nexis (www.lexisnexis.com)

Morningstar (www.morningstar.com)

- Focus the Shop Fort Collins First initiative on encouraging residents to make retail purchases in Fort Collins instead of going elsewhere.
- Continue to raise awareness of the benefits of shopping local with an on-going communications and marketing campaign.
- Strengthen the City's commitment to local business through its procurement practices and programs to help local businesses secure City contracts.
- Encourage CSU and other large purchasers to source locally.

GOAL 2: INNOVATION ECONOMY

Enhance the innovation ecosystem and economy that supports companies at all stages and aligns with City goals.

PRIORITY PROJECTS

- Reinforce the strength of Fort Collins' quadruple helix partnership
- 2. Expand RMI's scope of services
- 3. Northern Colorado Angel Network
- 4. Raise awareness of Fort Collins as innovation hotbed

SUGGESTED METRICS

- Technology commercialization
- New business formation
- Capital access
- Wealth creation

With Colorado State University, federal research labs, and a long list of innovative companies, Fort Collins has numerous sources of innovation, intellectual property, and inventions within its city limits. As a result, the city has one of the highest rates of innovation in the US, producing 10 patents per 10.000 residents. This fact. coupled with the recognition that entrepreneurship can be a powerful engine of economic prosperity, has led the City to identify innovation, in both the 2005 Economic Action Plan and 2010 City Plan, as a

cornerstone of the Fort Collins economy.

While having these sources of intellectual capital is essential to an innovation economy, they are not sufficient. The City must also have a culture and support system that encourages this intellectual capital to be commercialized, and for that commercialization (ideally) to take place in the city. In addition, it must provide an environment that fosters

TOP 20 CITIES FOR INNOVATION, 2010

Metropolitan Area	Patents per 10,000 residents
San Jose-Sunnyvale-Santa Clara, CA	54.84
Corvallis, OR	29.21
Rochester, MN	26.45
Burlington-South Burlington, VT	26.41
Bremerton-Silverdale, WA	24.21
Boulder, CO	20.33
Santa Cruz-Watsonville, CA	19.59
Ann Arbor, MI	16.27
Boise City-Nampa, ID	15.38
San Francisco-Oakland-Fremont, CA	14.51
Austin-Round Rock-San Marcos, TX	14.27
Poughkeepsie-Newburgh-Middletown, NY	12.31
Ithaca, NY	12.11
Rochester, NY	12.07
Seattle-Tacoma-Bellevue, WA	11.78
Raleigh-Cary, NC	11.12
Trenton-Ewing, NJ	10.89
Fort Collins-Loveland, CO	10.08
Durham-Chapel Hill, NC	9.83
San Diego-Carlsbad-San Marcos, CA	9.67

Source: US Patent Office, US Census, TIP Strategies calculations.

business formation and expansion. Fortunately, Fort Collins has many of these essential elements. There are, however, significant gaps in its "innovation ecosystem."

The first is access to capital. In all of Colorado, 89 venture capital deals were funded in 2010, the large majority of which went to the industrial/energy sector. Of these, less than 10 went to Fort Collins companies. Fort Collins is not on the radar screens of most venture capital firms, even the ones in Colorado. To foster the level of economic activity around the innovation occurring in Fort Collins, companies must have better access to the capital needed to launch and grow their businesses.

The second gap lies in the culture of entrepreneurship in the city. The City and the university should encourage innovators to spin-out companies around their discoveries and support entrepreneurs once the companies have been formed. While the community does have an entrepreneurial spirit, its reach could be greater, especially among CSU faculty and students.

The last significant gap is in Fort Collins' ability to retain businesses once they have matured past the start-up phase. Fort Collins has three incubator facilities to support start-up companies – the Rocky Mountain Innosphere (RMI), the Research Innovation Center (RIC), and the Engines and Energy Conversion Lab (EECL). It does not, however, have many sites to accommodate those companies ready to graduate from these incubation facilities. Many of the communities surrounding Fort Collins do – these communities include Loveland, Longmont, and Greeley – and some of those are willing to incentivize moves. This situation leaves the City at risk for subsidizing start-up businesses and then losing them (once a return on the City's investment would be realized). Furthermore, as important as retaining companies is, retaining the

Strategies

entrepreneurial talent itself is more important.

- 1. Create a stronger nexus for innovation in both Fort Collins and the Front Range.
 - 1.1. Quadruple Helix. Foster continuous collaboration between academia, the private sector, the public sector, and non-profits to promote a more entrepreneurial culture and train entrepreneurial leadership and talent.
 - Engage the leadership of organizations, enterprises, and institutions that can move forward ideas and projects to catalyze innovation in Fort Collins and the greater region.
 - Encourage innovation and collaboration through showcase events, speaker series, and networking opportunities.
 - Continue to strengthen and expand Fort Collins' business incubation capacity and programs.

The Quadruple Helix refers to the interaction of four pillars in innovation ecosystems:

1. knowledge institutions

2. enterprises

3. government, and

4. civil society.

-CLiQ

http://www.cliqproject.eu

- Promote entrepreneurial education at Poudre School District, Front Range Community College, and CSU by facilitating the creation of programs that focus on entrepreneurial training, technology commercialization, and business formation.
- Actively engage CSU students in entrepreneurial activities through student internships, capstone projects, colloquia and conferences, and business plan contests that provide opportunities for interaction with local entrepreneurs and innovative companies.
- Interact with other innovative regions world-wide to stay informed of cutting-edge models for innovation.
- 1.2. **Industry Cluster Support.** Provide support for industry cluster groups.
 - Differentiate between existing clusters and growth clusters:
 - Emerging cluster networking events, evaluation to determine sufficient activity to warrant formal cluster organization.
 - Growth cluster focus on R&D projects and collaboration, commercialization and business formation, industry partners, supply chain analysis, and strategic recruitment of key businesses and talent to enhance support system for clusters.
 - Existing / mature clusters professional associations or councils, no need to be 501(c)(3).
 - Incubate nascent groups through coordination of activities, outreach, and information.
 - Provide administrative support for cluster groups that need less than fulltime support.
 - Serve as a resource for cluster managers on best practices and strategies for cluster development.
 - In partnership with the City, coordinate a challenge grants program to fund industry cluster projects.

A NEW RMI

The 2012 EHSP envisions an RMI that moves far beyond business incubation and support. It becomes the centerpiece of Fort Collins' innovation economy. Its role would expand to coordinating industry cluster groups, strengthening the innovation ecosystem, and fostering a more entrepreneurial culture in the community.

To fulfill the vision, RMI will need additional resources, both financial and human. Three service areas will be needed to fulfill the mission. These are:

<u>Communications & Outreach.</u> Engaging the community to encourage a more entrepreneurial culture is essential. This entails public relations to promote innovation-oriented success in the community, communications with key audiences, and engagement with potential investors. Working with volunteers and mentors is an additional component of this task.

<u>Industry Clusters.</u> This area will provide administrative support for the industry clusters; provide information to cluster managers, counsel small businesses in cluster areas, and provide overall management of the cluster initiative.

<u>Business Assistance and Support.</u> This area will continue to provide technical assistance to entrepreneurs and also help businesses secure capital. It will work closely with CSU Ventures as well as interested students and faculty, with the goal of commercializing technologies and growing businesses.

- For select industries, contract or hire industry experts to provide technical know-how to support commercialization, business formation, and business growth.
- Periodically review industry clusters programs and economic data to identify emerging clusters that need administrative support and to determine if existing clusters have reached critical mass and no longer need administrative support.
- 1.3. **Incubation.** Continue to provide incubation services to start-ups with a renewed focus on successful funding and exit.
 - Continue to provide networking and educational opportunities for entrepreneurs through events such as Innovation After-Hours, and the Social and Advisory Group for Entrepreneurs (SAGE).
 - Raise the profile of RMI clients through a stringent application process and initial screening.
 - Build a strong network of seasoned entrepreneurs, business service providers, financing experts, and technical experts willing to volunteer time to work with the most promising ventures.
 - Create a relationship map that provides entrepreneurs with access to Fort Collins' network of business services, technical know-how, and capital sources.
 - Partner with existing training and technical assistance providers to educate entrepreneurs in the basics of business (see *Objective One, Strategy 3-3.2*).
- 1.4. **Outreach & Exchange.** Strengthen ties to innovation-driven communities.
 - Consider outside members to serve on local boards.
 - Actively develop entrepreneurial linkages with other incubators, institutes, and businesses.

CASE STUDY: CENTRAL TEXAS ANGEL NETWORK

The Central Texas Angel Network (CTAN) was founded in 2006 under the leadership of local entrepreneur Jamie Rhodes with support from the Greater Austin Chamber of Commerce. CTAN provides funding from \$200,000 to \$2 million through its network of SEC accredited investors. Each of its investors pay a membership fee to encourage only serious investors to join. The executive director of CTAN carefully screens deals to ensure that high quality, investment-ready deals are presented to the network. In addition, CTAN has created a larger network of other angel investment networks in the state of Texas that it can syndicate its deals to and vice versa.

For more information, visit: www.centraltexasangelnetwork.com

CREATING AN ENTREPRENEURIAL CULTURE

- 1. Involve entrepreneurs in leadership and strategy development, as well as policy development.
- Engage students through leadership training, entrepreneurship education, and incorporating elements of entrepreneurship in general curriculum.
- 3. Celebrate successes to reinforce cultural change, build momentum for entrepreneurship, and encourage innovation.

- Deb Markley, RUPRI.

- Organize visitations and exchanges to peer communities to share best practices and lessons learned.
- 2. Retain, develop, and recruit entrepreneurs and cutting-edge companies that align with Fort Collins' culture and values.
 - 2.1. Entrepreneurial Culture. Foster a nurturing entrepreneurial culture that anchors talent and companies in Fort Collins.
 - Support RMI in its activities to promote an entrepreneurial culture (See Objective 2, Strategy 1-1.1).
 - Incorporate entrepreneurs in the Economic Advisory Commission and in the Economic Health Stakeholder Group.
 - Use local media outlets to celebrate entrepreneurial ventures and stories.
 - Showcase local innovations and innovators in community centers including Old Town, the Fort Collins Museum of Discovery, and Foothills Mall.
 - 2.2. Access to Capital. Build a robust capital network as part of NoCo Capital by formalizing access to the capital already present in Fort Collins and building better relationships with the venture community outside of Fort Collins.
 - Establish a pre-seed fund through monetary and in-kind donations.
 - Formalize an angel network in Northern Colorado, and form a syndication network with other regional angel networks to bolster deal flow.
 - Actively market qualified Fort Collins-based start-ups to non-local investors to get Fort Collins on their radar. Focus on Denver and Boulder investors.
 - Encourage and support local entrepreneurs in tapping into federal funding sources by applying for Small Business Innovation Research (SBIR) grants, Small Business Technology Transfer program (STTR), and other programs available to entrepreneurs.
 - Expand the revolving loan fund seeded by the Section 108 HUD grant by seeking funding from organizations such as the US Economic Development Agency (EDA). Consider contracting with a Community Development Financial Institution to manage the fund.

COMMUNITY DEVELOPMENT FINANCIAL INSTITUTIONS

Community Development Financial Institutions (CDFIs) provide access to credit to underserved communities. Many CDFIs focus on small business lending and venture capital investing in low-income and minority businesses as well as start-ups.

CDFIs create funds through grants, donations, and low-cost loans from a variety of sources. The two largest sources are the US Treasury's CDFI Fund and commercial banks who lend to CDFIs to receive Community Reinvestment Act (CRA) credit. The EDA also provides funding to CDFIs. Starbucks recently announced its Jobs for USA program to raise funds for CDFI loan programs.

Venture-oriented CDFIs such as **New Mexico Community Capital** and **Pacific Community Ventures** invest in businesses with high growth potential that will provide market rates of returns and will improve the quality of life in underserved areas. Such models could be excellent mechanisms for tapping into community capital and expanding entrepreneurs' access to credit.

- 2.3. Selective Business Attraction. Work with NCEDC and other community partners to recruit those companies vital to the success of Fort Collins' industry cluster initiatives.
 - Collaborate with the industry cluster groups to identify important components of their industries missing in Fort Collins.
 - Target specific companies that fill supply chain gaps and niches in the target industry clusters - Clean Energy, Water Innovation, Bioscience, Technology, and Uniquely Fort Collins.
 - Be responsive to prospects that mesh well with the culture and values of Fort Collins.
- 2.4. **Awareness.** Raise awareness of Fort Collins as a hotbed of innovation to attract or engage both investors and entrepreneurial talent.
 - Leverage CSU alumni network to communicate with alumni who are entrepreneurs, looking to invest in Fort Collins, or looking to return to Fort Collins.

A BUSINESS RECRUITMENT POLICY

Business recruitment is not the primary focus of Fort Collins' economic health program. However, a well-targeted recruitment program will help fill specific gaps in the target industry clusters thereby strengthening the clusters and bolstering the ecosystems that anchor them to Fort Collins.

The recruitment program proposed for Fort Collins would identify the needs of the target industry clusters not being met by local companies. The economic health office could then approach companies that would fill that need and make the case for the company's expansion into the Fort Collins market. The objective of this exercise would not be to "steal" or "lure" the company from another community but rather to provide them with information to justify their expansion into Fort Collins by opening a new office.

- Collaborate more closely with Metro Denver to raise awareness of the activities occurring in Fort Collins.
- Partner with entrepreneurship support organizations in the Greater Denver region to market opportunities in Fort Collins to a broader Colorado technology-executive talent pool.
- Market what Fort Collins and CSU are doing regarding technology start-ups to the specialists and executives already in Fort Collins, especially those at large firms.
- 2.5. Technology Transfer / Commercialization. Expand Fort Collins' capacity to support technology commercialization and product development.
 - Work with local manufacturers and companies to create an asset map of the resources and services available in the region to support product development and early-stage manufacturing.
 - Identify areas of the product lifecycle that Fort Collins does not currently (but should) support with local services.
 - Develop and execute projects and initiatives to address the above gaps.
- 2.6. **Resource Needs.** Ensure that companies have the appropriate space to grow within Fort Collins' city limits (see *Objective Four, Strategy 2*) and the appropriate talent to support their growth (See *Objective 3, Strategy 3*).

GOAL 3: TALENT MANAGEMENT

Create a system for talent development, retention and recruitment that responds to and anticipates employers' needs.

PRIORITY PROJECTS

- 1. Workforce Development Program
- 2. Involvement of Colleges of Business & Engineering
- 3. Conference Strategy

SUGGESTED METRICS

- Employers' perception of ease of recruitment
- Entrepreneur pipeline
- Civic engagement
- Talent placement

Fort Collins is fortunate to have a strong labor pool and a formidable talent magnet in Colorado State University (CSU). The population is young and well-educated and is naturally attracted to Fort Collins. With almost 30.000 students and 1.500 faculty, CSU creates a constant churn of young adults and university-related talent. Anecdotally, people so want to live in Fort Collins that they are willing to move without a job and accept employment for positions for which they are overqualified. At first glance, it would seem as though under-employment is the only concern regarding talent. However, major employers voiced additional concerns. Issues such as skill shortages, misconceptions about manufacturing jobs, minority recruitment, and work-readiness of high school

students are worth addressing before they become significant obstacles for businesses operating in Fort Collins.

Fort Collins' employers, like many employers nationwide, face skill shortages in technical occupations such as engineers and machinists, as well as less technical occupations such as production and team assemblers. These skill shortages affect most manufacturers, whether they are semiconductor manufacturers or animal feed producers, and are worrisome in the shadow of an aging workforce. When baby boomers retire, the skills shortage will be compounded, and programs to train workers to fill these positions will have difficulty attracting students. The root of students' lack



"The image of Manufacturing as dumb, dirty, dangerous and disappearing is far from accurate. Today,

Manufacturing is smart, safe, sustainable, and surging."

- The Council on Competitiveness, Make: An American Manufacturing Movement

of interest in manufacturing jobs is often a misconception of what manufacturing jobs entail. This is a national challenge, but it can be addressed locally.

While recruiting talent to Fort Collins is generally not a challenge, it is, however, very difficult to attract minorities and even more difficult to retain them. This matters to those companies who have stringent diversity requirements to meet. In addition, some employers also commented that the work readiness of high school students is not sufficient. These issues do not currently have a material impact on employers' abilities to do business at this time, but these are important trends to understand and monitor. These types of issues can be detected and addressed early-on by developing a mechanism for greater interaction between employers, education, workforce, and economic development.

In addition to challenges voiced by area employers, the available jobs do not necessarily meet the skill level of the residents. Fort Collins boasts a young, highly-educated workforce that is largely under-employed. Forty-one percent of the population in the MSA has earned a bachelor degree or higher, yet only 25% of the jobs require that level of education. In fact, 65% of the jobs in the MSA require only on-the-job training or previous experience. Many households are in the position where one person finds gainful employment, and



the other is unable to do the same. The latter person therefore, chooses a job for which they are over-qualified or is required to look beyond city limits and commute for employment. While this is a trade-off that many are willing to make for the sake of living in Fort Collins, the result is an untapped well of skill capacity that, if utilized, allows the community to prosper economically without having to grow in terms of population.

One contributing factor to the underemployment challenge is that the Fort Collins' labor market does not always offer open access. According to focus groups and interviews, young professionals in Fort Collins noted that the community "feels small once you're in", but they also commented on the challenges of "breaking in" professionally. Many young professionals who found jobs quickly in the community were able to do so by virtue of personal and family networks, and many of the positions were either created for them or were not advertised to the public at-large. The risk of a tight-knit social network as a driver for employment is that newcomers could be discouraged by their inability to break into existing professional networks. Creating a platform for newcomers, recent graduates, under-employed workers, and relocated professionals to become engaged with the community is an important element of talent management. It gives younger people – and people moving to the area in general – an opportunity to establish a social network in the community and improve their career opportunities. In addition, such a platform can provide Fort Collins' employers with better access to local talent and may reduce the need to recruit talent from outside the community.

Ultimately, the success of an innovation economy lies in the strength of its talent pipeline. A coordinated effort to fill out the talent pipeline will greatly enhance the region's innovation ecosystem and entrepreneurial culture.

Strategies:

- 1. Create and staff a workforce development program.
 - 1.1. **Partnership.** Work more closely with Larimer County Workforce Center and Workforce Investment Board (WIB).
 - Encourage the WIB to act as the conduit between employers and area educational institutions to identify and bridge skills gaps in the existing workforce.
 - Incorporate Fort Collins' target industries into the Workforce Center's set of target industries to bring about closer coordination of training programs and emerging industries.
 - Promote the Workforce Center's services to businesses and talent across Fort Collins.
 - Incorporate workforce development into economic health programming across the city to promote cross-pollination and collaboration.
 - 1.2. **Data.** Collect, analyze, and report workforce data to enhance the community's understanding of its labor force, market, and industry issues.
 - Use the existing BRE survey to collect current and localized information on Fort Collins' labor force and labor shed.
 - On a quarterly basis, publish a Fort Collins and Larimer County workforce
 report that provides an overview of pertinent labor market information and highlights important accomplishments, programs, and issues in workforce
 development.
 - Provide updated labor market information on a quarterly basis at the county and city level that is accessible to the public.
 - 1.3. **Training.** Engage employers through meaningful participation and support in programs and initiatives aimed at resolving their specific workforce issues and improving workforce training, including K-12 education.

CASE STUDY: NORTHERN KENTUCKY INDUSTRIAL PARK INDUSTRY PARTNERSHIP

A group of about 50 manufacturers in Northern Kentucky have come together to tackle the perception problem manufacturers face. Though manufacturers have independently undertaken initiatives to influence students' perceptions, they believe a collective approach could be more effective.

The group applied for a \$65,000 grant from the Kentucky Office of Employment and Training to help implement a plan to address the shortage of qualified workers in manufacturing occupations. The first step of the plan is to survey all the existing manufacturers in the region to determine what the job needs are and the core competencies necessary to fill those positions. The next step will be to determine the various reasons young people are not considering jobs in manufacturing and to dispel misconceptions.

The ultimate goal of the program is to develop a talent pipeline that begins in the high schools, goes through the colleges, and continues into the companies.

- Create a sub-committee of the WIB comprised of employers, education institutions, workforce development, and the City to discuss on-going programs and initiatives as well as cross-cutting issues.
- Design programs to address the primary issues raised by the subcommittee.
- Coordinate with industry councils to understand and incorporate their workforce-related issues (see Objective One, Strategy 1-1.3).
- 1.4. Youth Engagement. Educate local youth on the wide range of career opportunities available to them locally, with a focus on changing the perception of manufacturing and heavy industry jobs.
 - Hold annual career days at local high schools that expose students to different professions through speakers, videos, factory tours, and shadowing opportunities.
 - Organize factory tours that showcase the advanced technologies used in manufacturing processes and the skills needed to work in that environment.
 - Create an apprenticeship or internship program that would provide hands-on learning experiences for high school students.
 - Coordinate with Front Range Community College (FRCC) to promote opportunities available to high school students to obtain certifications and enhance their work readiness upon graduation.
 - Include program information and resources for local youth on Fort Collins on-line job board (see Objective 3, Strategy 2-2.3).
- Promote opportunities for leadership training, professional development, and networking.
 - 2.1. Civic Engagement. Facilitate greater levels of civic engagement.
 - Continue City Works, Leadership Fort Collins, and Envision: Young

CASE STUDY: COLUMBUS, OHIO TALENT INITIATIVES

The Columbus Region has a median age of 34.7 and is home to approximately 30 colleges and universities with a total enrollment of more than 120,000 students and 20,000+ annual graduates. In 2006, the Columbus Chamber, in partnership with public and private organizations, launched a three-pronged initiative to engage and retain this significant local talent base.

Columbusinternships.com

The Columbus Chamber created a website where college students can obtain meaningful internships with local employers.

Young Professional Connectivity

Each week the Columbus Chamber collects events and activities from Young Professionals' Organizations, corporations, philanthropic organizations, and community councils to populate an **email newsletter**. In addition to the newsletter, the Chamber staffs a **young professionals manager position** and its website **lists approximately 60 different Columbus organizations** for young professionals.

Liveworkplaycolumbus.com

Working with the human resource and recruitment community, the Columbus area Chamber has developed a comprehensive website to assist Columbus region employers in "selling" the region to prospective employees.

For more information, visit www.columbus.org/business-resources/workforce-development/

Professionals as a means of training future leaders, educating them about opportunities to participate in the community, and engaging them. Coordinate the programs to better define their distinct purposes and/or audiences to create a more robust leadership development initiative.

- Encourage emerging leaders to apply for seats on city boards and commissions by hosting workshops on what the various boards and commissions do and providing information on which seats are available.
- Work with local organizations, businesses, and institutions of higher education to develop a volunteer clearinghouse to connect emerging leaders with other opportunities to get involved with the community.
- Create an annual awards program to honor individuals making a difference in the community.
- 2.2. **Professional Development.** Provide professional development opportunities.
 - In partnership with the WIB, establish an internship and apprenticeship program that would match interested high school and college students with local employers.
 - Market CSU and FRCC continuing education programs to young professionals through relevant organizations.
 - Establish a career mentoring program in partnership with a community partner.
- 2.3. **Local Employment Opportunities.** Enhance access to and awareness of local employment opportunities.
 - Launch an on-line, Fort Collins-centric job and gig board to increase connectivity between employers and talent. Link to

INDEED.COM: OPTIONS FOR JOB & GIG BOARD

Fort Collins can promote local employment opportunities by integrating job posting and job search tools from Indeed.com into existing websites. This is a low-hassle way for the Chamber, City, CVB, and other organizations to engage talent by creating a portal for employers to post jobs and job-seekers to access those listings. In addition to adding valuable content across multiple platforms, each organization can also generate revenue by becoming an access point for job postings.

<u>Instant Job SiteTM.</u> The Indeed.com Instant Job Site is a way to add a full job search experience to a website, with job listings powered by Indeed.com. Employers pay a fee to post jobs, and searching for jobs is free to users.

<u>Jobroll™</u>. The Jobroll can be added to a site to provide continuously updated job links. The pay-per-click job links can be targeted to the interests and locations of the audience.

<u>Job Search Boxes and Text Links.</u> Indeed.com job search boxes can be embedded in the website.

THE CSU ALUMNI NETWORK: BY THE NUMBERS

Approximately **30,000 students** are currently enrolled at CSU, including resident and non-resident instruction students. The university has approximately **1,500 faculty**. CSU received more than **\$300 million in sponsored research** in 2010, ranking the university in the top 3 percent of institutions without a medical school for research expenditures.

In addition to the significant assets flowing into the community on an annual basis, CSU has **184,586 living alumni** with 27 geographic alumni groups (4 in Colorado and 23 out of state) representing 17 states and 16 common interest groups.

the board from other Fort Collins websites including the City, Chamber, Convention & Visitors Bureau, RMI, CSU Alumni Network, and CSU Career Center. Indeed.com provides a low-cost option for accomplishing this.

- Encourage employers to post job and internship opportunities on the Fort Collins job and gig board.
- Create opportunities for newcomers and job-seekers to network with local entrepreneurs and industry leaders.
- Provide educational opportunities and training workshops to support the 1099 workforce (independent contractors), which has emerged as a rapidly growing sector. Such opportunities and training should be targeted both to workers and the employers contracting with these workers.

3. Strengthen the pipeline of entrepreneurial talent.

- 3.1. **CSU Alumni Network.** Engage the CSU Alumni Network as a key source of talent.
 - Partner with the CSU Alumni Association to communicate to alumni about the innovation-related events and opportunities in Fort Collins.
 - Make the Fort Collins job and gig board available to CSU Alumni (See Objective 3, Strategy 2-2.3).
 - Host alumni reception(s) at RMI with regional alumni groups to showcase what Fort Collins is doing.
 - Sponsor a CSU Alumni entrepreneurs network to build a strong connection between RMI and CSU Alumni entrepreneurs, even if they are not currently located in Fort Collins.
 - Reach out to successful entrepreneurs and executives who are CSU Alumni, and invite them to join RMI's initiatives.

CASE STUDY: ENTREPRENEURIAL ENGAGEMENT AT THE UNIVERSITY OF TEXAS

The University of Texas at Austin (UT) has embraced innovation as a core component of its culture. Even its branding message reflects this: "What Starts Here Changes the World". To capitalize on this spirit of innovation and promote economic progress, UT has strengthened its programs to engage student and faculty entrepreneurs and has served as a resources for entrepreneurs in the state. A number of cross-disciplinary programs and events exist to achieve this:

<u>Texas Venture Labs:</u> a campus-wide initiative to accelerate start-ups from UT and the local community as well as create an experience that transforms graduate students into future entrepreneurs and business leaders.

<u>3 Day Start Up:</u> an entrepreneurship education program designed for university students with an emphasis on learning by doing. The idea is simple: start tech companies over the course of three days.

<u>Idea to Product Competition:</u> early stage technology commercialization plan competitions aimed at educating and developing the next generation of technology entrepreneurs.

<u>Entrepreneurs in Residence</u>: seasoned entrepreneurs who serve as mentors for students interested in starting businesses. The Office of Technology Commercialization also employs individuals who are charged with turning the university's research into start-ups.

<u>Austin Technology Incubator</u>: a program to provide a "teaching laboratory" in applied entrepreneurship for UT-Austin students and to promote economic development in Central Texas through entrepreneurial wealth and job creation.

- 3.2. CSU Entrepreneurial Talent. Increase the involvement of CSU, in particular the Colleges of Business and Engineering, as sources of entrepreneurial talent.
 - Strengthen the existing entrepreneurship program in the College of Business, and extend its reach across campus.
 - Introduce intensive business formation courses and events to generate interest in and momentum for student-led entrepreneurial ventures.
 - Create a student internship program at RMI to prepare students for employment in start-up and young companies.
 - Continue to explore ways of engaging faculty in technology commercialization and business formation through the revision of tenure policies to factor in such activities, by educating faculty about commercialization, and by fostering a more entrepreneurial culture in general.
 - Coordinate continuing education programs in partnership with RMI and the SBDC to provide a full range of education opportunities to University entrepreneurs.
- 3.3. **Local Entrepreneurial Talent.** Leverage the knowledge base of seasoned entrepreneurs in Fort Collins.
 - Continue to recruit volunteer advisors who are entrepreneurs to participate in RMI.
 - Create networking opportunities for new entrepreneurs to interact with seasoned entrepreneurs.
 - Host a speaker series that features seasoned entrepreneurs talking about lessons learned and topics of interest.
- 4. Use tourism and visitation as a talent and business outreach strategy to support industry cluster development.
 - 4.1. **Community Portal.** Update the Convention and Visitors Bureau (CVB) website to also serve as portal for talent and businesses interested in relocating to Fort Collins.
 - For individuals looking to relocate to Fort Collins, include links to relocation information on the Chamber website and to job searching tools.

CASE STUDY: SILICON VALLEY COMES TO THE UK

The Silicon Valley Comes to the UK program is an invitation-only series of events that brings together leading investors, iconic serial entrepreneurs, ambitious students, and successful angels from the UK with leading Silicon Valley serial entrepreneurs and investors to discuss, debate, create, and fund today's most disruptive internet and green technologies.

The objective is to inspire students and alumni to consider starting or joining an entrepreneurial business at some point after graduation and to foster relationships between the leading entrepreneurs, angels, and investors from Silicon Valley and Europe.

At the 2011 forum, the movers and shakers from Silicon Valley shared their views about the new and innovative business models they see as the most disruptive across the Gaming and the Consumer Internet sectors.

For more information, visit www.svc2uk.com/

- For entrepreneurs, include links to RMI and www.FortCollinsInnovation.com.
- For businesses, include links to Economic Health Office and NCEDC.
- 4.2. Targeted Conference Strategy. Coordinate a conference strategy that would bring key talent and businesses to Fort Collins.
 - Partner with industry cluster managers, the CVB and CSU Conference Services to identify conferences and events as well as groups of professionals and businesses that would help strengthen Fort Collins' industry clusters.
 - Recruit conferences to Fort Collins, or plan conferences or symposia that would appeal to targeted groups of professionals and businesses, and use these
 conferences as opportunities to showcase Fort Collins to these targeted audiences.
- 4.3. Industry Tours. Organize industry-specific tours to increase private sector support for research in Fort Collins
 - Work with CSU research centers, industry cluster managers, and federal labs to identify potential industry partners.
 - Invite potential partners to Fort Collins to showcase how their research and development agendas can be advanced by the research capabilities of Fort Collins organizations and institutions.
 - Create a database of the potential partners in the CRM system (see Goal 1, Strategy 1 1.2) and ensure that the relationships are tracked in the system.
 - Provide support to appropriate parties in following up with partners on a regular basis through phone calls, emails, and eNewsletters.
- 4.4. **Downtown Hotel & Conference Center.** Support the development of a blue-ribbon hotel and conference center in or adjacent to downtown (see Goal 4, Strategy 1).

GOAL 4: COMMUNITY CULTURE / QUALITY OF PLACE

Develop community assets and infrastructure necessary to support the region's employers and talent

PRIORITY PROJECTS

- 1. Hotel Conference Center
- 2. Business Park Feasibility
- 3. Revitalization of Foothills Mall

SUGGESTED METRICS

- Investment in target areas and catalyst projects
- Residential units, commercial and industrial space

The City of Fort Collins ranks at the top of many lists, including: "Most Economically Vibrant College Towns;" "Best Bicycle Cities;" "Smarter Cities' for Energy;" and "Best Places to Live." The city enjoys a scenic setting in the foothills of the Rocky Mountains, as well as a moderate climate that attracts avid athletes. families, entrepreneurs. students, and retirees. The community also boasts amenities such as an extensive system of parks and trails, award-winning schools, a large research university, and a thriving arts and music

scene. These community assets and amenities are invaluable in creating the quality of place that supports a vibrant economy.

The City of Fort Collins is committed to maintaining and improving its community assets and amenities in recognition of their importance to economic health. The City's investment in the Mason Corridor Bus Rapid Transit (BRT) system and the LEED Platinum Fort Collins Museum of Discovery are two examples of this commitment. In addition, recent capital improvement initiatives have enabled the City to build Northside Atzlan Center, acquisition of Soapstone Open Space, Gateway Park, Edora Skate Park,

SELECT FORT COLLINS HONORS & AWARDS

One of America's 20 Most Economically Vibrant College Towns:

TheAtlanticCities.com - September 2011

Ranked 5th Best Places for Business and Careers:

Forbes - June 2011

One of the Top 10 Cities Adopting Smart Grid Technology:

U.S. News and World Report - May 2011

Top Colorado City for Job Growth, Fort Collins-Loveland:

2011 Best Cities for Job Growth, newgeography.com - May 2011

Named 5th Most Educated City in the Country:

Portfolio.com - December 2010

One the Top 25 Best Places to Retire:

CNNMoney.com - September 2010

One of the Top 10 Best College Towns:

Small-Sized Cities Category, USA Today - September 2010

One of the Top Six 'Smarter Cities' for Energy:

NRDC - August 2010

6th Best Place to Live in the Nation:

Money Magazine - July 2010

Ranked 4th Best Places for Business and Careers:

Forbes - April 2010

the new City office building at 215 N. Mason, the Downtown Transit Center, and the Civic Center Parking Structure. Funds were also used for numerous street improvements, to improve Edora Pool and Ice Center, and to construct a new Horticulture Center. The City has also identified areas for infill and redevelopment and continues to enhance the physical and natural environment of Fort Collins. This continuous investment in community assets and amenities has paid high dividends.

Amenities retain and attract talented workers and innovative companies. However, for companies, expanding in and relocating to Fort Collins can be difficult, both because of the scarcity of larger commercial and industrial space and because of the perceived nature of the development approval process. This poses a threat to the tax base and ultimately to fiscal sustainability. Investment in a "grow-your-own" strategy for economic development will only be rewarded if local employers possess both the capacity and desire to grow within the city limits.

Strategies:

- Focus on community improvement by encouraging the development of vibrant business districts, commercial nodes, and commercial corridors through the use of catalyst projects and an economic development toolbox.
 - 1.1. **Targeted Infill & Redevelopment.** Identify specific areas to target for infill and redevelopment opportunities.
 - Hold workshops for each target area with land owners and developers to craft a common vision for the area, define desirable outcomes, and identify potential catalyst projects.
 - Translate the vision into a viable blueprint that establishes a plan for achieving the vision.
 - Continue to assess the City's regulatory framework to ensure it is supportive of desired development.
 - Ensure that land use policies encourage high density uses and foster high-quality development.
 - Develop specialized toolsets using special financing districts, overlay districts, and other mechanisms to encourage the implementation of the city's vision for each targeted area. (See Economic Health Toolbox on following page).
 - Continue to participate in public-private partnerships that facilitate significant infrastructure improvements and quality redevelopment projects.
 - Encourage the expansion or relocation of business in targeted development areas to stimulate commercial activity.

CATALYST PROJECTS

One of the City's primary roles in supporting the economic health of Fort Collins will be identifying and advancing projects that will augment the assets and amenities of the community <u>and</u> stimulate private investment in targeted areas. Below is a list of select projects that have recently been completed, are underway, and are planned.

Recently Completed:

- Rocky Mountain Innosphere
- Fort Collins Museum of Discovery
- Soapstone Prairie Natural Area
- Fort ZED 5 Megawatt Jumpstart Demonstration Project
- Linden Street Improvements
- North College Marketplace

Underway:

- Fort ZED
- Mason Corridor Bus Rapid Transit
- Redevelopment of Foothills Mall
- North College Improvements

Planned or Potential:

- Downtown Hotel & Conference Center
- Bike Library Alternatives
- Jefferson Street Alternatives
- South Transit Center
- Mountain Vista Employment Center

Targeted Areas:

- Mason Corridor
- Harmony Road Corridor
- North College Corridor
- South College Corridor
- Downtown
- Interstate 25 Gateways

- Reach out to the developer and broker communities to communicate the City's vision for those areas and how the City can participate.
- 1.2. Catalyst Projects. Focus on strategic projects that inspire private sector response in the target areas.
 - Identify anchor projects that can bring in the type of traffic and uses needed to catalyze development and realize the vision in the target area.
 - Work with the Economic Health Stakeholder Group (See Implementation Section, Role #2) to prioritize list of catalyst projects.
 - Develop a work plan for the projects of highest priority that includes tasks, a timeline, resource needs, and expected outcomes.
 - Create a financing plan that leverages available public sector sources with private sector funds.
 - Manage the project from start to finish to ensure its implementation.
- 2. Preserve and enhance the features of Fort Collins' culture and economy that make it unique.
 - 2.1. **Bike Culture.** Continue to support and enhance Fort Collins' bike culture and cycling industry.
 - Continue to support the development of Fort Collins as a destination for bicycle-oriented visitors through cultural events, sporting events, and tourism products.
 - Leverage business opportunities that arise from Fort Collins' bike culture as a means of expanding the Uniquely Fort Collins industry cluster.
 - 2.2. **Craft Brewing.** Leverage the presence of the breweries in Fort Collins to grow the craft brewing industry and attract visitors.
 - Support the creation of a craft brewing industry showcase that focuses on the business of brewing and builds Fort Collins reputation as a leader in the industry.
 - Integrate water conservation efforts with the craft brewing industry.
 - 2.3. **Regional Destination.** Reinforce Fort Collins' position as a regional center.

ECONOMIC HEALTH TOOLBOX

Special Financing Districts

Tax Increment Financing
General Improvement District
Special Improvement District
Metropolitan Improvement District
Business Improvement District Public
Improvement Fee

Low-Interest Capital

Private Activity Bond Section 108 Loan Guarantee

Tax Rebates

Use Tax Rebate
Personal Property Tax Rebate

<u>For Low to Moderate Income Areas /</u> Individuals

New Market Tax Credit
Affordable Housing Fund
HOME Investment Partnership Grant
Community Development Block Grants
Section 108 Loan Guarantee

Source: City of Fort Collins.

- Continue the refinement of a retail strategy to position Fort Collins as a regional retail center, and prioritize redevelopment opportunities for retail in targeted investment zones.
- Include projects on the catalyst project list that add to the recreation and entertainment opportunities in Fort Collins that draw regional visitors.
- Be supportive of the regional healthcare providers and higher education institutions in Fort Collins in delivering high quality services.

3. Ensure that companies in Fort Collins have options for expansion and relocation within the city limits.

- 3.1. Needs Assessment. Conduct a needs assessment to determine types of space that will most likely be in demand.
 - Collaborate with CSU, RMI, and the regional development community to understand what types of commercial and industrial space are available, what is
 currently in demand, and what the most promising companies are likely to need.
 - Work with the industry cluster managers to identify typical space requirements needed to support industry clusters.
 - Survey clients of RMI, the CSU-based Engines and Energy Conversion Lab (EECL), and the CSU-based Research Innovation Center (RIC) to understand
 what their future needs will likely be.
 - Aggregate and present this information to the City Council, community leadership, and local land owners and developers to inform them of the likely short-term and long-term needs of Fort Collins' businesses.
- 3.2. Sites Inventory. Work with the broker community to create and maintain an inventory of available space in Fort Collins that meets the above criteria.
 - Partner with private property owners to market their available space to companies looking to expand or relocate in Fort Collins.
 - Assist the brokers in identifying promising tenants within Fort Collins industry clusters.
 - Share information with prospects and business assistance clients on what sites are available.
 - Update the list monthly.

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- 3.3. Feasibility Evaluation. If available space is not adequate to meet long-term goals for business growth and economic diversification, evaluate feasibility of establishing a new technology park or parks in City's Growth Management Area (GMA).
 - Potential sites for parks include an Innovation Park that would connect the EECL and RMI, the Prospect Technology Park on the 100 acres of university-owned land with I-25 frontage, and a site in the Mountain Vista area.
 - Preserve potential sites as future employment centers through zoning and land-use policies and possibly land banking.
- 4. Monitor the business and development climate to ensure Fort Collins' ability to nurture business.
 - 4.1. **Development & Business Assistance.** Support the predictability and transparency of the development and business assistance process.
 - Develop a clear incentives policy that outlines the use of the City's economic health tool box.
 - Work with representatives of the local business and development community to gather input on the development review process, and work closely with the City Council to continue to help make the development approval process as predictable and transparent as possible.
 - Continue to benchmark the local permitting process against similar processes in neighboring communities.
 - Continue to shepherd companies through the development process as needed.
 - Publicize the existing outline of the development process to brokers, developers, and the community-at-large, and enhance the outline where necessary.
 - Encourage high quality development and redevelopment by addressing any issues through continuous improvement.





- 4.2. **Policy Analysis.** Advocate for economic health interests in government policies and programs that impact the business climate.
 - Create input mechanisms for the business community to provide continuous feedback on business climate issues.
 - Communicate with elected officials on key issues.
 - Seek opportunities to integrate economic health objectives into City policies and programs to improve the business climate.
 - Create a culture of empowerment that adapts rapidly and cost efficiently in response to the changes in the business environment.

5. Continue to foster arts and culture as an economic driver.

- 5.1. Creative Industry Support. Increase and improve opportunities for learning and expanding creative industries in Fort Collins.
 - Encourage partnerships between educational, cultural, and business institutions that create opportunities.
 - Expand opportunities for arts education programming and participation for youth and adults.
 - Support the Arts Incubator of the Rockies as a means of strengthening creative enterprises.
- 5.2. **Arts & Culture Promotion.** Promote visibility of the Arts and Culture.
 - Showcase the creative industries of Fort Collins through events such as Bohemian Nights and New West Fest.
 - Provide opportunities for local artists to display their works in public spaces across the City.
 - Seek opportunities for Fort Collins artists to reach national and even international audiences.
 - Continue and support active arts and entertainment such as Streetmosphere and Beet Street.
- 5.3. **Incubation.** Leverage the Arts Incubator of the Rockies (AIR) to enhance the creative sector and foster a more creative business climate.

THE ARTS INCUBATOR OF THE ROCKIES (AIR)

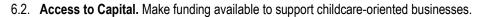
AIR will provide education, resources, and support to increase the economic viability of the region's artist and arts organization. It will also offer administrative services, professional resources, and gallery and performance spaces to students and professionals to assist them in launching and sustaining their careers in creative industries. AIR plans to serve communities throughout the Intermountain West through new technologies and distance learning opportunities.

AIR will be housed in the Carnegie Library Building in Downtown Fort Collins. It is a partnership between Beet Street, the City of Fort Collins Cultural Services Department, and the Leadership, Entrepreneurship, Advocacy, and Performance Institute for the Arts (LEAP) at CSU.

For more information, http://airartsincubator.org/

- Encourage AIR to develop a "Big Thinking" facility that provides free form space for collaborative interdisciplinary teams to meet and brainstorm.
- Assist AIR in developing a curriculum designed to encourage non-creative industry to leverage the benefits of the creative thought process.

- 5.4. Art in Public Places. Expand the role of Art in Public Places.
 - Encourage the use of art as a way-finding tool.
 - Develop a mechanism for making the program available as a service to private development.
- 6. Improve the delivery of high quality early childhood education and other services to support working families.
 - 6.1. **Support for Childcare Providers.** Work with the Fort Collins small business support network to tailor programs for childcare providers.
 - Partner with the appropriate agencies, and prepare information in the form of a planning guide to educate interested parties on how to start a child care facility, applicable regulatory requirements, funding opportunities, and links to other child care resources.
 - Introduce training programs and technical support services specifically for childcare providers and family child care homes.
 - Incentivize inclusion of childcare facilities in affordable housing, transit-oriented developments, and employment centers.



- Consider childcare businesses as allowable applicant for Section 108 Loan Program.
- Allow funds in TIF districts to be used for the development of childcare facilities.
- Pursue state and federal funding sources such as the Community Development Block Grant (CDBG) to provide capital and leverage private investment to support the expansion and development of childcare facilities.
- 6.3. Support Services. Support a needs assessment and gap analysis to identify missing support services in the community.
 - Conduct a needs assessment to better understand the challenges faced by Fort Collins' working families.
 - Identify any gaps in the social safety net, including access to affordable housing, training, health insurance, and transportation.
 - Develop strategic initiatives and programs to fill these gaps.



IMPLEMENTATION

The 2012 Economic Health Strategic Plan (EHSP) is an ambitious plan that builds upon both the 2005 Economic Action Plan and the Plan Fort Collins comprehensive plan. Though ambitious, the objectives and strategies laid out in this plan are realistic and manageable. In keeping with the broader goals of the community, they also have the ability to be transformative. For this to occur, the City must embrace an organizational structure that will strengthen its capacity for economic initiatives, track its progress towards implementation, and monitor its strategies.

Organizational Structure

The Economic Health Office (EHO), charged with managing economic health activities, includes the economic advisor, communications manager, and the redevelopment program administrator. This is a lean staffing structure. In comparison, Fort Collins' peer communities have a staff of 6 to 10 employees devoted to these programs. With its current staffing, the EHO has little extra capacity to take on new initiatives. In order to implement the 2012 EHSP, the EHO should partner with other departments within the City that are working on issues that affect economic health and enhance relationships with community service providers. This will allow the City of Fort Collins to leverage its resources devoted to the implementation of the EHSP.

Within the City of Fort Collins, many departments - from transportation to planning to waste management to purchasing - are managing projects and programs that affect the economic health of the city. The EHO should forge relationships with staff in these various departments in order to integrate the economic health initiatives across the organization.

In addition, Fort Collins is fortunate to have multiple service providers that can take the lead on many of the initiatives with the City playing a more "behind the scenes" role. There are approximately 15 full-time employees working in organizations related to economic development, including NCEDC, the Chamber, RMI, the WIB, the CVB, the Poudre River Public Library, and the SBDC. By forging stronger, formal partnerships with these organizations, the City of Fort Collins can leverage its resources and free City staff to focus on strategic initiatives. This move would also have the added benefit of unifying the efforts of all partners under a single vision and set of objectives. This, in turn, will expand the capacity of the City to move its economic health program beyond the basics of business retention, expansion, and creation.

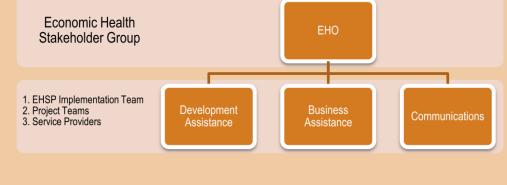
The City of Fort Collins should formalize partnerships with memoranda of understanding and in some cases through contracts with organizations to provide economic health services. Many of the existing service providers have additional funding sources to supplement City funding. They also already have or are in a position to build the expertise needed to create more robust basic programs. Under this new model, the City will need to define its role and the role of its service providers in administering the economic health program. Our recommendations for the role of the City are on the following pages.

The Role of the City of Fort Collins in Economic Health

- 1. <u>Manager</u>: through policy, partnerships, and leadership, ensure the implementation of the EHSP and the provision of basic economic health programs.
 - Create a concrete scope of work, procure services, and structure MOUs and contracts with service providers for business creation, attraction, retention, and expansion services.
 - Monitor contracts and evaluate performance of service providers.
 - Create an EHSP implementation team composed of City staff from relevant departments and representatives from service providers who will be charged with responsibility for implementing specific strategies. Call the team together at regular intervals to report on progress, identify obstacles to implementation, and jointly craft solutions.
 - Monitor the implementation of the EHSP through a set of discrete metrics (see *Implementation Matrix*).
- Convener: Create an Economic Health Stakeholder
 Group (EHSG). This group would provide a platform for
 collaboration between parties directly involved with
 shaping the economic future of the city. Membership would include:
 - a. private sector representation from the technology sector, healthcare, retail, tourism, and from small businesses
 - b. foundations and non-profits
 - c. CSU and FRCC

PROPOSED ORGANIZATIONAL STRUCTURE OF THE ECONOMIC HEALTH OFFICE

The new Economic Health Office will be one of three legs of the Sustainability Services Area, along with Environmental Health and Social Sustainability. It will have three divisions: Development Assistance, Business Assistance, and Communications. These divisions will be assisted by the EHSP Implementation Team, Catalyst Project Teams, and contracted service providers to manage the day-to-day activities associated with the on-going economic health programs. The Economic Health Stakeholder Group will provide input to the EHO to guide the choice and prioritization of catalyst projects.



- Hold quarterly meetings to discuss collaboration opportunities, catalyst projects, and strategic initiatives needed to realize the economic health vision of Fort Collins. The group should identify action items and assign responsibility to group members to ensure realization of priority projects. The City should provide administrative support.
- Identify and prioritize catalyst projects (See Objective 4, Strategy 3-3.2).
- Create an online forum for continuous dialogue among the EHSG members.
- 3. Champion: advocate for policies and programs at the City that promote the economic health of Fort Collins.
 - Communicate to city staff and elected officials the importance of the economic health program, through workshops and newsletters.
 - Seek economic opportunities related to City policies and programs, particularly as they relate to sustainability.
 - Monitor the development process to ensure that it supports business expansion, retention, and formation.
- 4. Catalyst: support projects through the economic development toolbox.
 - With the Economic Health Stakeholder Group, devise and maintain a list of priority catalyst projects with clearly defined vision and goals for the project as it relates to the City's over-all vision.
 - Identify the appropriate partners for the project and form a project team charged with moving the project forward.
 - Maintain a "major projects" list that tracks progress and reports activities.
 - Cultivate connections with the developer and broker community, and establish close working relationships.
- 5. <u>Strategic Partner</u>: assist developers and businesses to navigate the City's development and economic assistance processes.
 - Educate developers and businesses about services and programs available to them.
 - Serve as a resource for developers of projects in targeted development areas and for businesses expanding or growing in Fort Collins.
- 6. Communicator: communicate to residents and elected officials the importance of economic health programs and the notable activities of the EHO.
 - Continue to use the Economic E-Newsletter to feature stories on various economic health initiatives within the City.
 - Create a module for Leadership Fort Collins to discuss the basics of economic development, how economic development is "done" in Fort Collins, and why
 it is important.
 - Use local electronic and print media as communications partners for reaching residents and educating them about economic development and for building awareness of and support for economic health initiatives.

- 7. Reporter: report progress, performance, successes.
 - Track performance metrics and outcome measures to understand the success of the City's economic health initiatives and the health of the City's economy, in general.
 - Create a standard report card to be updated annually that would make key data and findings available to the general public (and that can be integrated into the existing Community Scorecard).
 - Publicize successes from economic health initiatives, as well as entrepreneurial ventures, to businesses and residents of Fort Collins.

Next Steps

Upon the adoption of the 2012 EHSP by the City Council, the City will initiate the implementation process. The steps for initiating the process are as follows:

- 1. Form the EHSP implementation team as outlined on p. 44.
- 2. Host an economic forum in collaboration with community partners to roll-out the EHSP and draw in stakeholders for implementation.
- 3. Designate a team leader for each strategy.
 - a. Evaluate resources needed to implement each strategy.
 - b. Create a work plan that prioritizes strategies, sets performance targets, and outlines what, if any, additional resources will be needed.
- 4. Establish regular dates for the implementation team to meet.
- 5. Adopt mechanisms and tools for tracking implementation progress, sharing information, and communicating.

Implementation Matrix

An implementation tracking tool was created in Microsoft Excel to allow the EHO to assign responsibility and a target completion date as well as track the status. A copy of this tool is provided below.

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				1: Business Support	Enhance Fort Collins' business retention and expansion program.	
				1: Business Support	Continue to expand the visitation program to the city's largest employers	
				1: Business Support	Establish and maintain relationships with at least the top 20 largest employers in Fort Collins to keep a direct line open to the business community.	
				1: Business Support	City officials should visit these employers annually to understand their economic health, ascertain any needs, and identify ways the City can help.	
				1: Business Support	For those employers with headquarters located outside of Fort Collins, establish relationships by meeting face to face with executives from the headquarters, either in their home office or on a trip to Fort Collins.	
				1: Business Support	Continue to expand the reach of the employer survey, and coordinate with NCEDC to produce county-wide results.	
				1: Business Support	Establish and maintain a database of existing businesses in Fort Collins using Sales and Use Tax licenses. Revise the application form to include information useful for the BRE program, such as number of employees, email address of contact, and applicable North American Industry Classification System (NAICS) code.	
				1: Business Support	Use this database to populate a web-based system that can be shared between the City, NCEDC, and the Chamber. Examples of such systems include Synchronist OpMgr, Executive Pulse, ACT!, and SalesForce.com.	
				1: Business Support	Include questions on the survey for employers regarding their attitude toward the business climate, talent availability, and workforce quality in Fort Collins.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				1: Business Support	Administer an online survey to the database of employers on an annual basis.	
				1: Business Support	Conduct regular visits to at least 40 businesses each year; schedule in-person interviews to ask detailed questions about business needs.	
				1: Business Support	Compile the results of the survey and key findings from the visits into an annual report on the state of Fort Collins' businesses and the overall business climate. Flesh out any issues that arise with facts and data that provide readers with information on the current state of affairs.	
				1: Business Support	Create formal response mechanisms, such as a rapid response team, to address the needs of any employer facing closure or relocation outside of Fort Collins. The team should be composed of representatives from the various economic development stakeholders that have the ability and authority to directly address the needs of the employer.	
				1: Business Support	In collaboration with community partners, establish industry councils for broad industry groups such as manufacturing, healthcare, and technology.	
				1: Business Support	Hold regular meetings to provide forums for communication.	
				1: Business Support	Identify cross-cutting issues that affect the sector.	
				1: Business Support	Craft solutions, monitor the issues, and track progress towards addressing the issues.	
				1: Business Support	Establish a business appreciation program that recognizes existing businesses in the community.	
				1: Business Support	Participate in the Colorado Companies to Watch program.	
				1: Business Support	Develop an annual event to recognize existing businesses in the community.	
				1: Business Support	Develop an on-going program to recognize companies based on their anniversary (e.g. 5, 10, 20, 30, and 50 years).	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				1: Business Support	Create stronger connections between components of Fort Collins's small business support system.	
				1: Business Support	Institute a coordinated small business support network by fostering more interaction between small business service providers including the Chamber, SBDC, the Poudre River Public Library's Business and Non-Profit Center, Be Local Northern Colorado, Arts Incubator of the Rockies (Beet Street), and others.	
				1: Business Support	Hold periodic meetings of these stakeholders to plan or share calendars of events, discuss ideas and issues, and identify ways to better serve the small business community of Fort Collins.	
				1: Business Support	Identify barriers to starting a business in Fort Collins, and work with the appropriate entities to alleviate those barriers.	
				1: Business Support	Coordinate a communications and outreach effort to inform the small business community of the resources available to them.	
				1: Business Support	Fill gaps in services to ensure that small businesses have access to the services and resources that they need.	
				1: Business Support	Expand the Business and Nonprofit Center's information clearinghouse to provide sophisticated, high quality industry and market information to small businesses and entrepreneurs.	
				1: Business Support	Strengthen the capacity of the SBDC to provide the small business community with one-on-one counseling.	
				1: Business Support	Establish a more comprehensive technical assistance and training program that offers workshops and training series for basic and advanced education for small business owners.	
				1: Business Support	Continue to encourage Fort Collins residents to support local business.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				1: Business Support	Focus the Shop Fort Collins First initiative on encouraging residents to make retail purchases in Fort Collins instead of going elsewhere.	
				1: Business Support	Continue to raise awareness of the benefits of shopping local with an on-going communications and marketing campaign.	
				1: Business Support	Strengthen the City's commitment to local business through its procurement practices and programs to help local businesses secure City contracts.	
				1: Business Support	Encourage CSU and other large purchasers to source locally.	
				2: Innovation	Expand the Rocky Mountain Innosphere's role as the nexus for innovation in both Fort Collins and the Front Range.	
				2: Innovation	Foster continuous collaboration between academia, the private sector, the public sector, and non-profits to promote a more entrepreneurial culture and train entrepreneurial leadership and talent.	
				2: Innovation	Engage the leadership of organizations, enterprises, and institutions that can move forward ideas and projects to catalyze innovation in Fort Collins and the greater region.	
				2: Innovation	Encourage innovation and collaboration through showcase events, speaker series, and networking opportunities.	
				2: Innovation	Continue to strengthen and expand RMI's business incubation program.	
				2: Innovation	Promote entrepreneurial education at Poudre School District, Front Range Community College, and CSU by facilitating the creation of programs that focus on entrepreneurial training, technology commercialization, and business formation.	
				2: Innovation	Actively engage CSU students in entrepreneurial activities through student internships, capstone projects, colloquia and conferences, and business plan contests that provide opportunities for interaction with local entrepreneurs and innovative companies.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				2: Innovation	Interact with other innovative regions world-wide to stay informed of cutting-edge models for innovation.	
				2: Innovation	Provide support for industry cluster groups.	
				2: Innovation	Differentiate between types of clusters: emerging, growth, existing.	
				2: Innovation	Incubate nascent groups through coordination of activities, outreach, and information.	
				2: Innovation	Provide administrative support for cluster groups that need less than full-time support.	
				2: Innovation	Serve as a resource for cluster managers on best practices and strategies for cluster development.	
				2: Innovation	In partnership with the City, coordinate a challenge grants program to fund industry cluster projects.	
				2: Innovation	For select industries, contract or hire industry experts to provide technical know-how to support commercialization, business formation, and business growth.	
				2: Innovation	Periodically review industry clusters programs and economic data to identify emerging clusters that need administrative support and to determine if existing clusters have reached critical mass and no longer need administrative support.	
				2: Innovation	Continue to provide incubation services to start-ups with a renewed focus on successful funding and exit.	
				2: Innovation	Continue to provide networking and educational opportunities for entrepreneurs through events such as Innovation After-Hours, and the Social and Advisory Group for Entrepreneurs (SAGE).	
				2: Innovation	Raise the profile of RMI clients through a stringent application process and initial screening.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				2: Innovation	Build a strong network of seasoned entrepreneurs, business service providers, financing experts, and technical experts willing to volunteer time to work with the most promising ventures.	
				2: Innovation	Create a relationship map that provides entrepreneurs with access to Fort Collins' network of business services, technical know-how, and capital sources.	
				2: Innovation	Partner with existing training and technical assistance providers to educate entrepreneurs in the basics of business.	
				2: Innovation	Strengthen ties to innovation-driven communities.	
				2: Innovation	Consider outside members to serve on local boards.	
				2: Innovation	Actively develop entrepreneurial linkages with other incubators, institutes, and businesses.	
				2: Innovation	Organize visitations and exchanges to peer communities to share best practices and lessons learned.	
				2: Innovation	Retain, develop, and recruit entrepreneurs and cutting-edge companies that align with Fort Collins' culture and values.	
				2: Innovation	Foster a nurturing entrepreneurial culture that anchors talent and companies in Fort Collins.	
				2: Innovation	Support RMI in its activities to promote an entrepreneurial culture.	
				2: Innovation	Incorporate entrepreneurs in the Economic Advisory Commission and in the Economic Health Stakeholder Group.	
				2: Innovation	Use local media outlets to celebrate entrepreneurial ventures and stories.	
				2: Innovation	Showcase local innovations and innovators in community centers including Old Town, the Fort Collins Museum of Discovery, and Foothills Mall.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				2: Innovation	Build a robust capital network as part of NoCo Capital by formalizing access to the capital already present in Fort Collins and building better relationships with the venture community outside of Fort Collins.	
				2: Innovation	Establish a pre-seed fund through monetary and in-kind donations.	
				2: Innovation	Formalize an angel network in Northern Colorado, and form a syndication network with other regional angel networks to bolster deal flow.	
				2: Innovation	Actively market qualified Fort Collins-based start-ups to non-local investors to get Fort Collins on their radar. Focus on Denver and Boulder investors.	
				2: Innovation	Encourage and support local entrepreneurs in tapping into federal funding sources by applying for Small Business Innovation Research (SBIR) grants, Small Business Technology Transfer program (STTR), and other programs available to entrepreneurs.	
				2: Innovation	Expand the revolving loan fund seeded by the Section 108 HUD grant by seeking funding from organizations such as the US Economic Development Agency (EDA). Consider contracting with a Community Development Financial Institution to manage the fund.	
				2: Innovation	Work with NCEDC and other community partners to recruit those companies vital to the success of Fort Collins' industry cluster initiatives.	
				2: Innovation	Collaborate with the industry cluster groups to identify important components of their industries missing in Fort Collins.	
				2: Innovation	Target specific companies that fill supply chain gaps and niches in the target industry clusters - Clean Energy, Water Innovation, Bioscience, Technology, and Uniquely Fort Collins.	
				2: Innovation	Be responsive to prospects that mesh well with the culture and values of Fort Collins.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				2: Innovation	Raise awareness of Fort Collins as a hotbed of innovation to attract or engage both investors and entrepreneurial talent.	
				2: Innovation	Leverage CSU alumni network to communicate with alumni who are entrepreneurs, looking to invest in Fort Collins, or looking to return to Fort Collins.	
				2: Innovation	Collaborate more closely with Metro Denver to raise awareness of the activities occurring in Fort Collins.	
				2: Innovation	Partner with entrepreneurship support organizations in the Greater Denver region to market opportunities in Fort Collins to a broader Colorado technology-executive talent pool.	
				2: Innovation	Market what Fort Collins and CSU are doing regarding technology start-ups to the specialists and executives already in Fort Collins, especially those at large firms.	
				2: Innovation	Technology Transfer / Commercialization. Expand Fort Collins' capacity to support technology commercialization and product development.	
				2: Innovation	Work with local manufacturers and companies to create an asset map of the resources and services available in the region to support product development and early-stage manufacturing.	
				2: Innovation	Identify areas of the product lifecycle that Fort Collins does not currently (but should) support with local services.	
				2: Innovation	Develop and execute projects and initiatives to address the above gaps.	
				3: Talent Management	Create and staff a workforce development program.	
				3: Talent Management	Work more closely with Larimer County Workforce Center and Workforce Investment Board.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Encourage the WIB to act as the conduit between employers and area educational institutions to identify and bridge skills gaps in the existing workforce.	
				3: Talent Management	Incorporate Fort Collins' target industries into the Workforce Center's set of target industries to bring about closer coordination of training programs and emerging industries.	
				3: Talent Management	Promote the Workforce Center's services to businesses and talent across Fort Collins.	
				3: Talent Management	Incorporate workforce development into economic health programming across the city to promote cross-pollination and collaboration.	
				3: Talent Management	Collect, analyze, and report workforce data to enhance the community's understanding of its labor force, market, and industry issues.	
				3: Talent Management	Use the existing BRE survey to collect current and localized information on Fort Collins' labor force and labor shed.	
				3: Talent Management	On a quarterly basis, publish a Fort Collins and Larimer County workforce report that provides an overview of pertinent labor market information and highlights important accomplishments, programs, and issues in workforce development.	
				3: Talent Management	Provide updated labor market information on a quarterly basis at the county and city level that is accessible to the public.	
				3: Talent Management	Engage employers through meaningful participation and support in programs and initiatives aimed at resolving their specific workforce issues and improving workforce training, including K-12 education.	
				3: Talent Management	Create a sub-committee of the WIB comprised of employers, education institutions, workforce development, and the City to discuss on-going programs and initiatives as well as cross-cutting issues.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Design programs to address the primary issues raised by the sub-committee.	
				3: Talent Management	Coordinate with industry councils to understand and incorporate their workforce-related issues (see Objective One, Strategy 1-1.3).	
				3: Talent Management	Educate local youth on the wide range of career opportunities available to them locally, with a focus on changing the perception of manufacturing and heavy industry jobs.	
				3: Talent Management	Hold annual career days at local high schools that expose students to different professions through speakers, videos, factory tours, and shadowing opportunities.	
				3: Talent Management	Organize factory tours that showcase the advanced technologies used in manufacturing processes and the skills needed to work in that environment.	
				3: Talent Management	Create an apprenticeship or internship program that would provide hands-on learning experiences for high school students.	
				3: Talent Management	Coordinate with Front Range Community College (FRCC) to promote opportunities available to high school students to obtain certifications and enhance their work readiness upon graduation.	
				3: Talent Management	Include program information and resources for local youth on Fort Collins on-line job board.	
				3: Talent Management	Promote opportunities for leadership training, professional development, and networking.	
				3: Talent Management	Facilitate greater levels of civic engagement.	
				3: Talent Management	Continue City Works, Leadership Fort Collins, and Envision: Young Professionals as a means of training future leaders, educating them about opportunities to participate in the community, and engaging them. Coordinate the programs to better define their distinct purposes and/or audiences to create a more robust leadership development initiative.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Encourage emerging leaders to apply for seats on city boards and commissions by hosting workshops on what the various boards and commissions do and providing information on which seats are available.	
				3: Talent Management	Work with local organizations, businesses, and institutions of higher education to develop a volunteer clearinghouse to connect emerging leaders with other opportunities to get involved with the community.	
				3: Talent Management	Create an annual awards program to honor individuals making a difference in the community.	
				3: Talent Management	Provide professional development opportunities.	
				3: Talent Management	In partnership with the WIB, establish an internship and apprenticeship program that would match interested high school and college students with local employers.	
				3: Talent Management	Market CSU and FRCC continuing education programs to young professionals through relevant organizations.	
				3: Talent Management	Establish a career mentoring program in partnership with a community partner.	
				3: Talent Management	Enhance access to and awareness of local employment opportunities.	
				3: Talent Management	Launch an on-line, Fort Collins-centric job and gig board to increase connectivity between employers and talent. Link to the board from other Fort Collins websites including the City, Chamber, Convention & Visitors Bureau, RMI, CSU Alumni Network, and CSU Career Center. Indeed.com provides a low-cost option for accomplishing this.	
				3: Talent Management	Encourage employers to post job and internship opportunities on the Fort Collins job and gig board.	
				3: Talent Management	Create opportunities for newcomers and job-seekers to network with local entrepreneurs and industry leaders.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Provide educational opportunities and training workshops to support the 1099 workforce (independent contractors), which has emerged as a rapidly growing sector. Such opportunities and training should be targeted both to workers and the employers contracting with these workers.	
				3: Talent Management	Strengthen the innovation and entrepreneurial talent pipeline.	
				3: Talent Management	Engage the CSU Alumni Network as a key source of talent.	
				3: Talent Management	Partner with the CSU Alumni Association to communicate to alumni about the innovation-related events and opportunities in Fort Collins.	
				3: Talent Management	Make the Fort Collins job and gig board available to CSU Alumni.	
				3: Talent Management	Host alumni reception(s) at RMI with regional alumni groups to showcase what Fort Collins is doing.	
				3: Talent Management	Sponsor a CSU Alumni entrepreneurs network to build a strong connection between RMI and CSU Alumni entrepreneurs, even if they are not currently located in Fort Collins.	
				3: Talent Management	Reach out to successful entrepreneurs and executives who are CSU Alumni, and invite them to join RMI's initiatives.	
				3: Talent Management	Increase the involvement of CSU, in particular the Colleges of Business and Engineering, as sources of entrepreneurial talent.	
				3: Talent Management	Strengthen the existing entrepreneurship program in the College of Business, and extend its reach across campus.	
				3: Talent Management	Introduce intensive business formation courses and events to generate interest in and momentum for student-led entrepreneurial ventures.	
				3: Talent Management	Create a student internship program at RMI to prepare students for employment in start-up and young companies.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Continue to explore ways of engaging faculty in technology commercialization and business formation through the revision of tenure policies to factor in such activities, by educating faculty about commercialization, and by fostering a more entrepreneurial culture in general.	
				3: Talent Management	Coordinate continuing education programs in partnership with RMI and the SBDC to provide a full range of education opportunities to University entrepreneurs.	
				3: Talent Management	Leverage the knowledge base of seasoned entrepreneurs in Fort Collins.	
				3: Talent Management	Continue to recruit volunteer advisors who are entrepreneurs to participate in RMI.	
				3: Talent Management	Create networking opportunities for new entrepreneurs to interact with seasoned entrepreneurs.	
				3: Talent Management	Host a speaker series that features seasoned entrepreneurs talking about lessons learned and topics of interest.	
				3: Talent Management	Use tourism and visitation as a talent and business outreach strategy to support industry cluster development.	
				3: Talent Management	Update the Convention and Visitors Bureau (CVB) website to also serve as portal for talent and businesses interested in relocating to Fort Collins.	
				3: Talent Management	For individuals looking to relocate to Fort Collins, include links to relocation information on the Chamber website and to job searching tools.	
				3: Talent Management	For entrepreneurs, include links to RMI and www.FortCollinsInnovation.com.	
				3: Talent Management	For businesses, include links to Economic Health Office and NCEDC.	
				3: Talent Management	Coordinate a conference strategy that would bring key talent and businesses to Fort Collins.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				3: Talent Management	Partner with industry cluster managers, the CVB and CSU Conference Services to identify conferences and events as well as groups of professionals and businesses that would help strengthen Fort Collins' industry clusters.	
				3: Talent Management	Recruit conferences to Fort Collins, or plan conferences or symposia that would appeal to targeted groups of professionals and businesses, and use these conferences as opportunities to showcase Fort Collins to these targeted audiences.	
				3: Talent Management	Organize industry-specific tours to increase private sector support for research in Fort Collins	
				3: Talent Management	Work with CSU research centers, industry cluster managers, and federal labs to identify potential industry partners.	
				3: Talent Management	Invite potential partners to Fort Collins to showcase how their research and development agendas can be advanced by the research capabilities of Fort Collins organizations and institutions.	
				3: Talent Management	Create a database of the potential partners in the CRM system and ensure that the relationships are tracked in the system.	
				3: Talent Management	Provide support to appropriate parties in following up with partners on a regular basis through phone calls, emails, and eNewsletters.	
				3: Talent Management	Downtown Hotel & Conference Center. Support the development of a blue-ribbon hotel and conference center in or adjacent to downtown.	
				4: Assets & Infrastructure	Focus on community improvement by encouraging the development of vibrant business districts, commercial nodes, and commercial corridors through the use of catalyst projects and an economic development toolbox.	
				4: Assets & Infrastructure	Identify specific areas to target for infill and redevelopment opportunities.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Hold workshops for each target area with land owners and developers to craft a common vision for the area, define desirable outcomes, and identify potential catalyst projects.	
				4: Assets & Infrastructure	Translate the vision into a viable blueprint that establishes a plan for achieving the vision.	
				4: Assets & Infrastructure	Continue to assess the City's regulatory framework to ensure it is supportive of desired development.	
				4: Assets & Infrastructure	Ensure that land use policies encourage high density uses and foster high-quality development.	
				4: Assets & Infrastructure	Develop specialized toolsets using special financing districts, overlay districts, and other mechanisms to encourage the implementation of the city's vision for each targeted area. (See Economic Health Toolbox on following page).	
				4: Assets & Infrastructure	Continue to participate in public-private partnerships that facilitate significant infrastructure improvements and quality redevelopment projects.	
				4: Assets & Infrastructure	Encourage the expansion or relocation of business in targeted development areas to stimulate commercial activity.	
				4: Assets & Infrastructure	Reach out to the developer and broker communities to communicate the City's vision for those areas and how the City can participate.	
				4: Assets & Infrastructure	Focus on strategic projects that inspire private sector response in the target areas.	
				4: Assets & Infrastructure	Identify anchor projects that can bring in the type of traffic and uses needed to catalyze development and realize the vision in the target area.	
				4: Assets & Infrastructure	Work with the Economic Health Stakeholder Group (See Implementation Section, Role #2) to prioritize list of catalyst projects.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Develop a work plan for the projects of highest priority that includes tasks, a timeline, resource needs, and expected outcomes.	
				4: Assets & Infrastructure	Create a financing plan that leverages available public sector sources with private sector funds.	
				4: Assets & Infrastructure	Manage the project from start to finish to ensure its implementation.	
				4: Assets & Infrastructure	Preserve and enhance the features of Fort Collins' culture and economy that make it unique.	
				4: Assets & Infrastructure	Continue to support and enhance Fort Collins' bike culture and cycling industry.	
				4: Assets & Infrastructure	Continue to support the development of Fort Collins as a destination for bicycle-oriented visitors through cultural events, sporting events, and tourism products.	
				4: Assets & Infrastructure	Leverage business opportunities that arise from Fort Collins' bike culture as a means of expanding the Uniquely Fort Collins industry cluster.	
				4: Assets & Infrastructure	Leverage the presence of the breweries in Fort Collins to grow the craft brewing industry and attract visitors.	
				4: Assets & Infrastructure	Support the creation of a craft brewing industry showcase that focuses on the business of brewing and builds Fort Collins reputation as a leader in the industry.	
				4: Assets & Infrastructure	Integrate water conservation efforts with the craft brewing industry.	
				4: Assets & Infrastructure	Reinforce Fort Collins' position as a regional center.	
				4: Assets & Infrastructure	Continue the refinement of a retail strategy to position Fort Collins as a regional retail center, and prioritize redevelopment opportunities for retail in targeted investment zones.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Include projects on the catalyst project list that add to the recreation and entertainment opportunities in Fort Collins that draw regional visitors.	
				4: Assets & Infrastructure	Be supportive of the regional healthcare providers and higher education institutions in Fort Collins in delivering high quality services.	
				4: Assets & Infrastructure	Ensure that companies in Fort Collins have options for expansion and relocation within the city limits.	
				4: Assets & Infrastructure	Conduct a needs assessment to determine types of space that will most likely be in demand.	
				4: Assets & Infrastructure	Collaborate with CSU, RMI, and the regional development community to understand what types of commercial and industrial space are available, what is currently in demand, and what the most promising companies are likely to need.	
				4: Assets & Infrastructure	Work with the industry cluster managers to identify typical space requirements needed to support industry clusters.	
				4: Assets & Infrastructure	Survey clients of RMI, the CSU-based Engines and Energy Conversion Lab (EECL), and the CSU-based Research Innovation Center (RIC) to understand what their future needs will likely be.	
				4: Assets & Infrastructure	Aggregate and present this information to the City Council, community leadership, and local land owners and developers to inform them of the likely short-term and long-term needs of Fort Collins' businesses.	
				4: Assets & Infrastructure	Work with the broker community to create and maintain an inventory of available space in Fort Collins that meets the above criteria.	
				4: Assets & Infrastructure	Partner with private property owners to market their available space to companies looking to expand or relocate in Fort Collins.	
				4: Assets & Infrastructure	Assist the brokers in identifying promising tenants within Fort Collins industry clusters.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Share information with prospects and business assistance clients on what sites are available.	
				4: Assets & Infrastructure	Update the list monthly.	
				4: Assets & Infrastructure	If available space is not adequate to meet long-term goals for business growth and economic diversification, evaluate feasibility of establishing a new technology park or parks in City's Growth Management Area (GMA).	
				4: Assets & Infrastructure	Potential sites for parks include an Innovation Park that would connect the EECL and RMI, the Prospect Technology Park on the 100 acres of university-owned land with I-25 frontage, and a site in the Mountain Vista area.	
				4: Assets & Infrastructure	Preserve potential sites as future employment centers through zoning and land-use policies and possibly land banking.	
				4: Assets & Infrastructure	Monitor the business and development climate to ensure Fort Collins' ability to nurture business.	
				4: Assets & Infrastructure	Support the predictability and transparency of the development and business assistance process.	
				4: Assets & Infrastructure	Develop a clear incentives policy that outlines the use of the City's economic health tool box.	
				4: Assets & Infrastructure	Work with representatives of the local business and development community to gather input on the development review process, and work closely with the City Council to continue to help make the development approval process as predictable and transparent as possible.	
				4: Assets & Infrastructure	Continue to benchmark the local permitting process against similar processes in neighboring communities.	
				4: Assets & Infrastructure	Continue to shepherd companies through the development process as needed.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Publicize the existing outline of the development process to brokers, developers, and the community-at-large, and enhance the outline where necessary.	
				4: Assets & Infrastructure	Encourage high quality development and redevelopment by addressing any issues through continuous improvement.	
				4: Assets & Infrastructure	Advocate for economic health interests in government policies and programs that impact the business climate.	
				4: Assets & Infrastructure	Create input mechanisms for the business community to provide continuous feedback on business climate issues.	
				4: Assets & Infrastructure	Communicate with elected officials on key issues.	
				4: Assets & Infrastructure	Seek opportunities to integrate economic health objectives into City policies and programs to improve the business climate.	
				4: Assets & Infrastructure	Create a culture of empowerment that adapts rapidly and cost efficiently in response to the changes in the business environment.	
				4: Assets & Infrastructure	Continue to foster arts and culture as an economic driver.	
				4: Assets & Infrastructure	Increase and improve opportunities for learning and expanding creative industries in Fort Collins.	
				4: Assets & Infrastructure	Encourage partnerships between educational, cultural, and business institutions that create opportunities.	
				4: Assets & Infrastructure	Expand opportunities for arts education programming and participation for youth and adults.	
				4: Assets & Infrastructure	Support the Arts Incubator of the Rockies as a means of strengthening creative enterprises.	
				4: Assets & Infrastructure	Promote visibility of the Arts and Culture.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Showcase the creative industries of Fort Collins through events such as Bohemian Nights and New West Fest.	
				4: Assets & Infrastructure	Provide opportunities for local artists to display their works in public spaces across the City.	
				4: Assets & Infrastructure	Seek opportunities for Fort Collins artists to reach national and even international audiences.	
				4: Assets & Infrastructure	Continue and support active arts and entertainment such as Streetmosphere and Beet Street.	
				4: Assets & Infrastructure	Leverage the Arts Incubator of the Rockies (AIR) to enhance the creative sector and foster a more creative business climate.	
				4: Assets & Infrastructure	Encourage AIR to develop a "Big Thinking" facility that provides free form space for collaborative interdisciplinary teams to meet and brainstorm.	
				4: Assets & Infrastructure	Assist AIR in developing a curriculum designed to encourage non-creative industry to leverage the benefits of the creative thought process.	
				4: Assets & Infrastructure	Expand the role of Art in Public Places.	
				4: Assets & Infrastructure	Encourage the use of art as a way-finding tool.	
				4: Assets & Infrastructure	Develop a mechanism for making the program available as a service to private development.	
				4: Assets & Infrastructure	Improve the delivery of high quality early childhood education and other services to support working families.	
				4: Assets & Infrastructure	Work with the Fort Collins small business support network to tailor programs for childcare providers.	

Quarter	Year	Lead	Staff	Objective	Strategy / Action	Status
				4: Assets & Infrastructure	Partner with the appropriate agencies, and prepare information in the form of a planning guide to educate interested parties on how to start a child care facility, applicable regulatory requirements, funding opportunities, and links to other child care resources.	
				4: Assets & Infrastructure	Introduce training programs and technical support services specifically for childcare providers and family child care homes.	
				4: Assets & Infrastructure	§ Incentivize inclusion of childcare facilities in affordable housing, transit-oriented developments, and employment centers.	
				4: Assets & Infrastructure	Make funding available to support childcare-oriented businesses.	
				4: Assets & Infrastructure	Consider childcare businesses as allowable applicant for Section 108 Loan Program.	
				4: Assets & Infrastructure	Allow funds in TIF districts to be used for the development of childcare facilities.	
				4: Assets & Infrastructure	Pursue state and federal funding sources such as the Community Development Block Grant (CDBG) to provide capital and leverage private investment to support the expansion and development of childcare facilities.	
				4: Assets & Infrastructure	Support a needs assessment and gap analysis to identify missing support services in the community.	
				4: Assets & Infrastructure	Conduct a needs assessment to better understand the challenges faced by Fort Collins' working families.	
				4: Assets & Infrastructure	Identify any gaps in the social safety net, including access to affordable housing, training, health insurance, and transportation.	
				4: Assets & Infrastructure	Develop strategic initiatives and programs to fill these gaps.	

Performance Measures

As part of the implementation plan, TIP worked with City staff to identify performance measures. These measures are divided into community level metrics, strategy measures, and business plan measures. The performance measures are listed below.

1. Community: Evaluating the economic health of the city

Objective / Theme	Metric						
Creating more and better economic op	Creating more and better economic opportunity						
Job Growth	# of Jobs in the Fort Collins MSA, net jobs lost / gained & percent change year over year,						
Wage Growth	Average annual salary						
Underemployment	Educational attainment versus job training requirements						
Diversify the tax base							
Growth of commercial tax base	Assessed Value by Type						
Retail sales dependency	Percentage of non-utility income from retail sales taxes						
Private industry's share of jobs	Jobs by Industry						

2. Strategic: Evaluating the strategies used to affect economic health

Objective / Theme	Metric
Innovation & Entrepreneurship	
Technology commercialization	Technologies Licensed
New business formation	# of New Establishments
Capital access	# and \$ value of VC deals
Wealth creation	\$ created by successful exits
Business Retention and Expansion	
Companies assisted & retained	# of companies assisted
Jobs created	Employment of companies assisted
Average wages of jobs created	Average hourly wage
Dollars invested	Investment by companies assisted
Companies lost	# of companies who re-located somewhere else, particularly those who were involved with innovation programs
Talent Management	
Employers' perception of ease of recruitment	Employer survey
Entrepreneur pipeline	Innovation resources
Civic engagement	Community survey
Talent placement	Employer survey
Community Assets & Quality of Place	
Investment in redevelopment areas	\$ investment
Residential units in redevelopment areas	# of Units
Commercial and industrial development in redevelopment areas	Square Feet of Development by Property Type
Leverage of city's investment	\$ of private investment per \$ of city investment

3. Business Plan: Evaluating the Outcomes of Our BFO Offers

Objective / Theme	Metric
Contracts with Service Providers	
Leverage of City's Investment	\$ of other funding per \$ of city funding
Jobs Created	# of Jobs Created by Companies Assisted by Service Providers
Average Wages of those Jobs	Average Annual Salary
Challenge Grants for Industry Clusters	
Leverage of City's Investment	\$ of other funding per \$ of city funding
Growth in Industry Clusters	
Jobs	# of Jobs in Industry Cluster
Establishments	# of Establishments in Industry Cluster
Patents	# of Patents Issued by Companies in Industry Cluster
Venture Capital Investment	\$ Invested in Industry Cluster Companies
Business Assistance Using Economic Devi	elopment Toolbox
Private Investment in Deals Assisted by the City	\$ of Private Investment in Companies Assisted by EHO
Jobs Created	# of Jobs Created by Companies Assisted by EHO
Average Wages of those Jobs	Average Annual Salary
Tax Base Implications	Economic Impact (Jobs & Earnings)
Development Assistance	
Private Investment in Deals Assisted by the City	\$ of Private Investment in Projects Assisted by EHO
Square Feet of Development	Square Feet of New Development by Type (Retail, Commercial, Industrial)
Housing Units	# of Housing Units by Type (multifamily, single family, market rate, affordable)
Tax Base Implications	Estimate Assessed Value
Communications (Outcomes)	
Awareness Outcomes from Community Survey	

APPENDIX A: ASSESSMENT

To provide a common framework for our recommendations, TIP began by compiling demographic and economic data on Fort Collins and the Front Range. This analysis focused on Fort Collins and Larimer County in the context of the state of Colorado and the nation where appropriate. The purpose is to understand the city's relative economic position and highlight its competitive advantages and disadvantages.

About the data

We based our findings on the following elements:

- A review of relevant studies, plans, and other material provided by the City of Fort Collins;
- A review of economic and demographic data from primary and secondary sources, including the US Census Bureau, the Internal Revenue Service, the US Bureau of Labor Statistics, and Economic Modeling Specialists Inc. (EMSI).
- The data and analysis is organized within five categories: demographics, migration and mobility, income and housing, economy, and workforce.



Summary of Data Findings

Note: the Fort Collins Metropolitan Statistical Area (MSA) consists of Larimer County. Metropolitan statistical areas are geographic entities defined by the Office of Management and Budget for use by Federal statistical agencies in collecting, tabulating, and publishing Federal statistics. Each metro area consists of one or more counties that have a high degree of social and economic integration (as measured by commuting to work) with the urban core.

DEMOGRAPHICS

- Larimer County's population is becoming increasingly urbanized. Fort Collins and the other incorporated areas of Larimer County have been growing at a rapid pace over the last 10 years. Population in unincorporated areas has been flat. On the other hand, Fort Collins is growing more slowly than Loveland, Windsor, and Wellington and this trend is expected to continue.
- The aging of the population is a demographic challenging facing the nation. While the Fort Collins MSA is expected to follow this trend, the impact will be far less dramatic compared to the rest of the nation.

MIGRATION & MOBILITY

- Domestic migration accounts for most of the growth in Fort Collins. The largest number of residents that move to the Fort Collins MSA are from Boulder County, and Weld County receives the largest number of outbound migrants from the MSA. Though the in-migration of residents to the Fort Collins MSA slowed from 2003 to 2005, it has since recovered and remained stable over the last 4 years.
- Since 1998,net immigration (international) varied between 400 and 600. From 1990 to 1998, on the other hand, the number of foreign nationals migrating to the Fort Collins MSA ranged between 1,200 and 1,600.
- The daily commuter flow reveals that the City of Fort Collins is a net importer of labor. Inbound commuters come from Windsor, Loveland, Wellington, and Laporte while outbound commuters go to Denver, Boulder, Westminster, and Longmont. Education Services, Healthcare, and Professional Services are the three sectors that draw commuters into Fort Collins. Construction, Wholesale Trade, and Transportation are the three sectors that draw the most commuters out of Fort Collins.

INCOME & HOUSING

- Income and housing in Fort Collins follows the trends expected for a college town. The **median household income is lower than the state** as well as Larimer County but is comparable to the national average. In addition, the average household size is smaller.
- Of note is that the housing market is tight. Fort Collins has a vacancy rate of only 6% and the median home value is almost \$250,000, which is more than 30% higher than the national average. As a result, Fort Collins and Larimer County are less affordable than both the state and the nation.

ECONOMY

- Fort Collins' unemployment is currently higher than the county as a whole, but significantly lower than the state and national unemployment rates. **Since 2008**, the city's unemployment rolls have doubled and remain elevated.
- The primary source of revenue for the city is sales and use tax. The receipts from sales and use tax outweigh property tax receipts 4 to 1. However, the sales and use tax base per-resident has been relatively stable over the past 10 years. Meanwhile, the property tax base, on a per-resident basis, has increased 60% over the past 10 years.
- The government sector, which includes public education, is the largest employment sector in the Fort Collins MSA. The retail trade and healthcare sectors are the next largest sectors. Since 2003, the healthcare, professional services, and finance sectors have been the most rapidly growing.
- In terms of relative concentration of employment versus the nation, Fort Collins' strongest sectors are in manufacturing breweries, engine equipment, and analytical laboratory instruments.

WORKFORCE

- Although the Fort Collins MSA's workforce is highly educated, the available jobs do not necessarily meet the skill level of the residents. Forty-one percent of the population in the MSA has earned a bachelor degree or higher. However, 65% of the jobs in the MSA require only on-the-job training or previous experience; only 25% of the jobs require a 4-year degree or higher. The education requirements of jobs in the MSA match better with the non-Fort Collins residents of Larimer County. Of these residents who are 25 and older, only 35% have earned a bachelor degree or higher.
- The largest occupation groups are sales, office and administrative support, and management. Business and financial operations, healthcare, and management are the fastest growing occupational groups.

SWOT

TIP conducted an economic development **SWOT** analysis (strengths, weaknesses, opportunities, and threats) for the City of Fort Collins, based on a review of economic, demographic, and workforce characteristics, interviews with local and regional business and community leaders. and experience working with communities and regions across the country.

The graphic illustrates the results of the analysis conducted as part of the assessment.

The size of the bubble is intended to convey the consulting team's view of the relative importance of the topic, and in some cases, the likelihood of impact in the region.

Items closer to the center of the graph tend to be more local in nature. Those at the outer corners are influenced by state, national, or global trends, placing them to some degree outside of local or regional control.

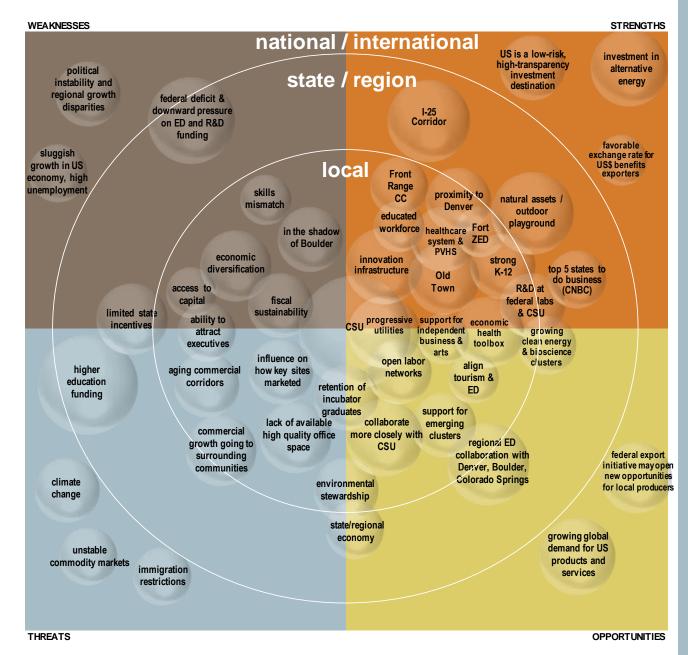
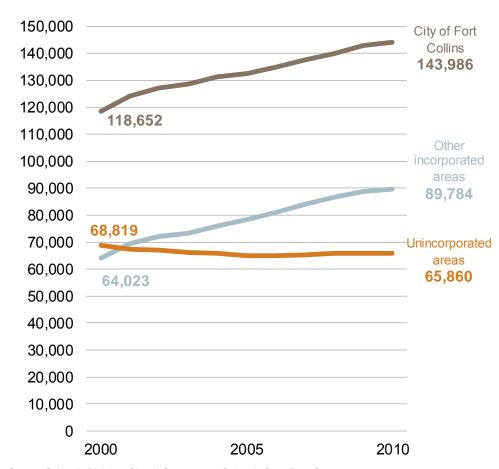


FIGURE1: LARIMER COUNTY'S POPULATION OUTLOOK

A Decade Of Change



Source: Colorado Division of Local Government, Colorado State Data Center.

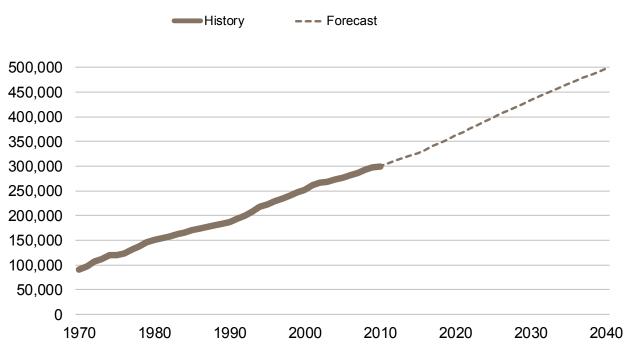
The population of Fort Collins pushed close to 144,000 residents in the 2010 Census.

The Fort Collins MSA added about 48,000 new residents over the decade. Half of these were added in the City of Fort Collins with the remainder mostly in other incorporated areas of the county.

The unincorporated areas of the county held relatively steady in population during the decade.

FIGURE 2: LARIMER COUNTY'S POPULATION OUTLOOK

No changes Expected in recent growth pattern

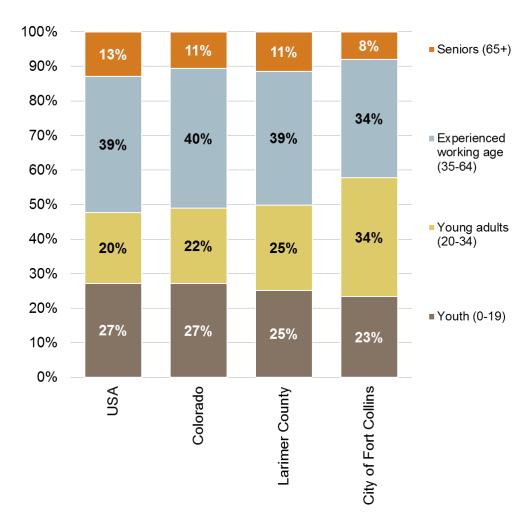


The Colorado State Data Center's most recent population forecast shows the Fort Collins MSA on track to reach 500,000 in 30 years. As of the 2010 Census, the MSA population was approaching 300,000, growing almost 19% since the 2000 census.

The Colorado State Data Center's forecast represents a net increase of about 200,000 residents over the next 3 decades, a 66% increase.

Source: Moody's Analytics; U.S. Census Bureau (1970-1999); Colorado Division of Local Government, Colorado State Data Center (2000-2040).

FIGURE 3: COMPARATIVE POPULATION DISTRIBUTION BY AGE

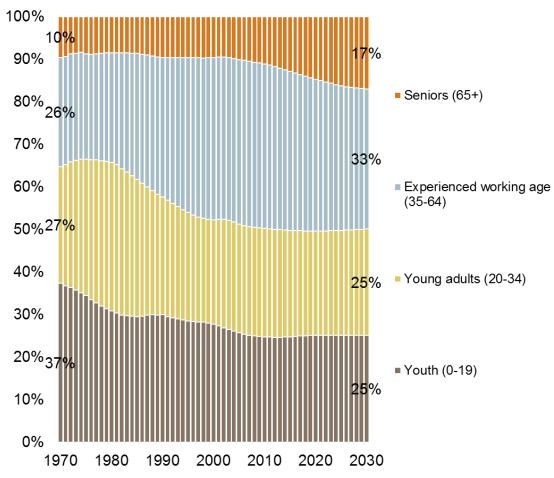


The demographic characteristics of college towns always deviate from the national average and Fort Collins is no different in this respect. About 34% of the city's residents are in their 20s or early 30s. Across the US, this age cohort is only 20% of the population.

The bulge of 20-34 year-olds in Fort Collins means that other age cohorts are less represented in relative terms, including seniors, children, and older adults of working age.

Source: U.S. Census Bureau (American Community Survey, 2009).

FIGURE 4: LARIMER COUNTY POPULATION DISTRIBUTION BY AGE

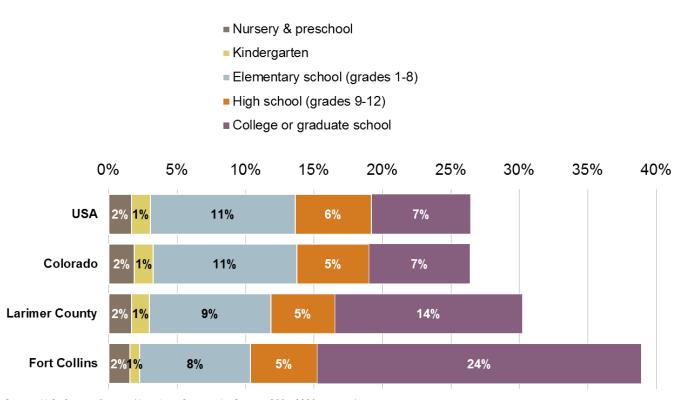


Source: US Census Bureau; Moody's Analytics.

Nationwide, the age composition of the country is changing rapidly as the first baby boomers are just now beginning to retire. Over the next two decades the ranks of seniors will grow enormously.

This pattern is expected to occur in the Fort Collins MSA as well, but the overall trend is minor compared to the rest of the country. The ranks of seniors will increase, but these changes in demographic composition will not be noticed as much here as in the rest of the country.

FIGURE 5: CURRENT ENROLLMENT STATUS OF THE POPULATION



Source: U.S. Census Bureau (American Community Survey, 2005-2009 average)

Nationwide, about 26% of the population is enrolled in an educational program at some level -- anything from pre-school to graduate school. Colorado looks a lot like the national average, but in Fort Collins the presence of Colorado State skews the enrollment rate for the city's population as well as the MSA. Nearly 4 of every 10 residents in the City of Fort Collins is enrolled in an educational program of some kind.

DEMOGRAPHICS

FIGURE 6: DEMOGRAPHIC COMPARISON

Ancestry, homeownership, military service, language, & citizenship

	USA	Colorado	Larimer County	Fort Collins
Family origins				
Germany	17%	23%	31%	29%
Latin America	16%	20%	10%	10%
Africa	13%	5%	1% 📕	2% 📕
Ireland	12%	13%	16%	16%
England	9%	12%	14%	12%
Asia	5%	3%	2% 📉	4% 🚃
Scandinavia	3% 📖	6%	10%	9%
Home				
Owner Renter	66%	67% 33%	34%	47%
Military service				
Civilian veteran	9%	11%	10%	8%
Currently in uniform	1%	1%	<1%	<1%
Primary language				
English	80%	83%	90%	89%
Spanish	12%	12%	7%	6%
Other	8%	5%	3%	5%
Citizenship				
US-born	87%	90%	95%	94%
Naturalized citizen	5%	3%	2%	2%
Not yet a citizen	7%	6%	3%	4%

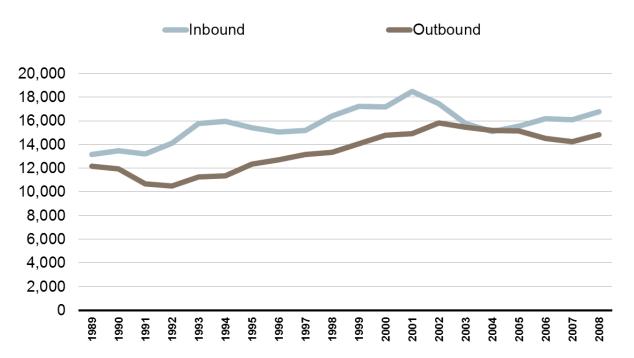
A large base of rental housing is needed to accommodate student populations. In the City of Fort Collins, about 47% of occupied housing units are rentals. This trend, however, doesn't translate to the rest of the MSA. Larimer County itself has overall an homeownership rate that looks more like the state and US averages.

Note: "Family origins" is calculated from Census tabulations across multiple categories, including ancestry, race, & ethnicity; "Military service" is calculated on the population age 18 or older.

Source: U.S. Census Bureau (American Community Survey, 2005-2009 average).

FIGURE 7: LARIMER COUNTY MIGRATION PATTERNS

Gross numbers of inbound and outbound movers since 1989

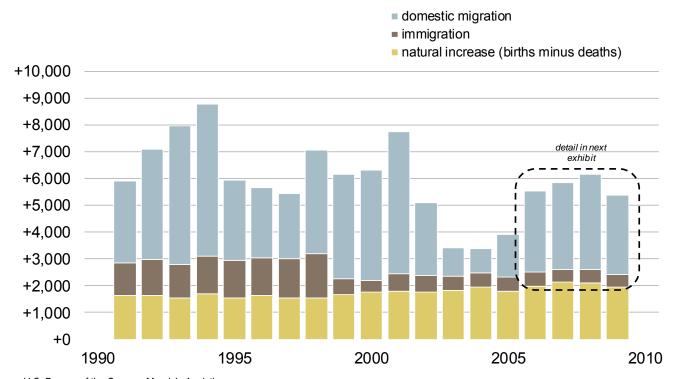


The IRS provides county-level tabulations of exemptions for annual tax return filings. When the home address of a tax return filer crosses a county line from one year to the next, the aggregated IRS files capture this as an inbound or an outbound move for a given county.

These records show that inbound moves into the Fort Collins MSA grew from about 13,000 in 1989 to 18,000 in 2001. Inbound migration peaked during the tech boom, and then aligned more closely with outbound migration. Recent IRS data show that net migration into the county is still positive, but the margin hasn't regained its 1990s-era levels.

Source: US Internal Revenue Service, county-to-county migration flows; Moodys Analytics.

FIGURE 8: COMPONENTS OF GROWTH IN FORT COLLINS MSA



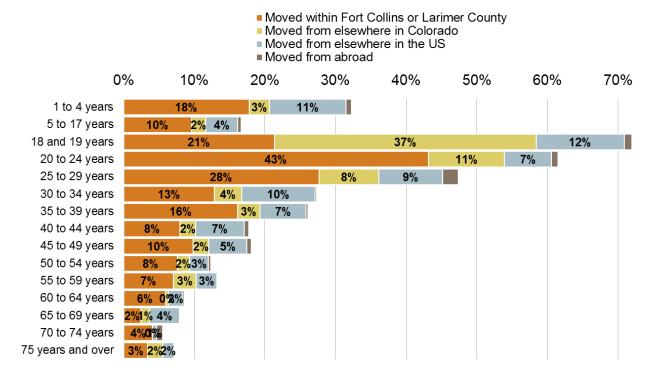
Source: U.S. Bureau of the Census; Moody's Analytics.

Natural increase and immigration have proven stable, steady contributors to the MSA's population growth, but the more volatile component of net domestic in-migration tends to be the biggest driver of population growth in most years.

The Census Bureau's annual estimates of net domestic inmigration align closely with the trends seen in IRS records. A dip in net migration occurred after the tech boom of the 1990s, and the MSA has only recent begun to resume more typical growth patterns.

FIGURE 9: MOBILITY RATES IN THE CITY OF FORT COLLINS BY AGE, 2006-2009 AVERAGES

% of Fort Collins population that moved during an average year in each age cohort



Source: U.S. Census Bureau (American Community Surveys, 2006, 2007, 2008, & 2009).

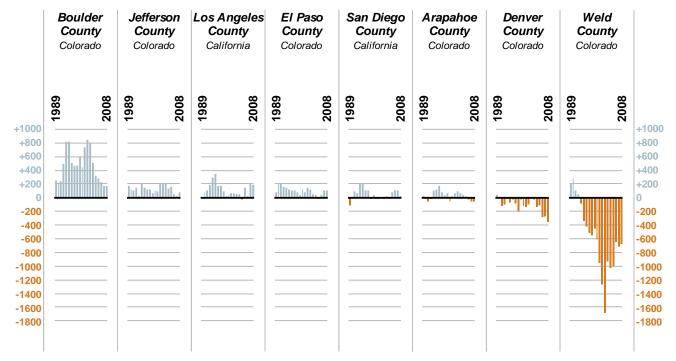
TIP analyzed city-level data from the American Community Survey for the four years from 2006-2009. This analysis documents mobility patterns by age, but it yields few surprises. In-migration into the city is heaviest among 18-19 year-olds transitioning from high school to college. Mobility is very high among those in their 20s.

The analysis also shows that as adults in the City of Fort Collins grow older, their annual mobility rates generally decline. Young families with children are likely to scramble to new nests before their kids start kindergarten, but the mobility rate among school-age children then drops by half.

FIGURE 10: COUNTIES WITH HISTORICALLY HIGH MIGRATION PATTERNS WITH LARIMER COUNTY

Annual net migration into (out of) Larimer County from the selected counties

inbound (net moving into Larimer County)
outbound (net leaving Larimer County)



Source: US Internal Revenue Service, county-to-county migration flows; Moodys Analytics.

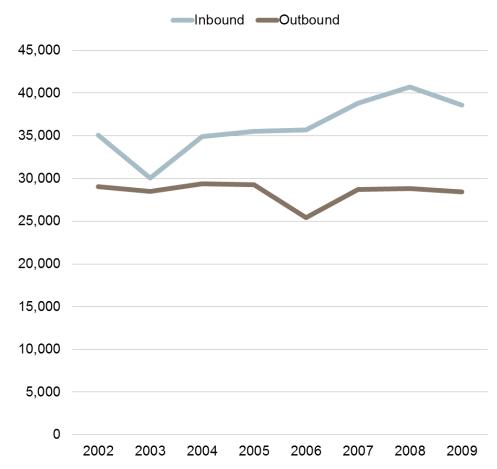
Looking back once more at IRS tabulations, we are able to answer some basic "where" questions about mobility.

Larimer County nets most of its new residents from Boulder County and picks up a relatively steady trickle of in-migrants from urban Southern California counties.

Larimer loses more residents on a net basis to Weld County than anywhere else. Denver County is a distant second, but it too has recently been peeling away as many as 200-300 Larimer residents a year on a net basis.exceeds the number of jobs in the city by more than 2,000.

FIGURE 11: NET DAILY COMMUTER FLOW TO AND FROM CITY OF FORT COLLINS

Four inbound commuters to city for every three who commute out



Source: US Internal Revenue Service, county-to-county migration flows; Moodys Analytics.

Net inbound commuting into the City of Fort Collins narrowed during the recession that followed the tech boom (about 2003), but inbound commuting growth has since resumed.

The city nets about 10,000 inbound commuters. What these means in real terms is that the city's job base exceeds the number of employed residents by about 10,000.

FIGURE 12: NET DAILY COMMUTER FLOW BETWEEN CITY OF FORT COLLINS AND OTHER CITIES

Net outbound flows from Fort Collins to cities further south; most net inbound traffic is local

inbound (net commuting into Fort Collins)
outbound (net commuting out of Fort Collins)

	City of Denver Colorado	City of Boulder Colorado	City of Westminster Colorado	City of Longmont Colorado	City of Laporte Colorado	City of Wellington Colorado	City of Loveland Colorado	City of Windsor Colorado	
.4.200	2002	2002	2002	2002	20 02 20 09	20 02 20 09	2002	20 02 20 09	(
+1,200 +1,000 +800 +600 +200 0 -200 -400 -600 -1,000 -1,200 -1,400 -1,600 -2,000			Employment Dyn						+1,200 +1,000 +800 +600 +400 +200 0 -200 -400 -600 -800 -1,200 -1,400 -1,600 -1,800 -2,000

Commuters who reside in the City of Fort Collins but work elsewhere are most likely headed to work in Denver, Boulder, or other cities to the south.

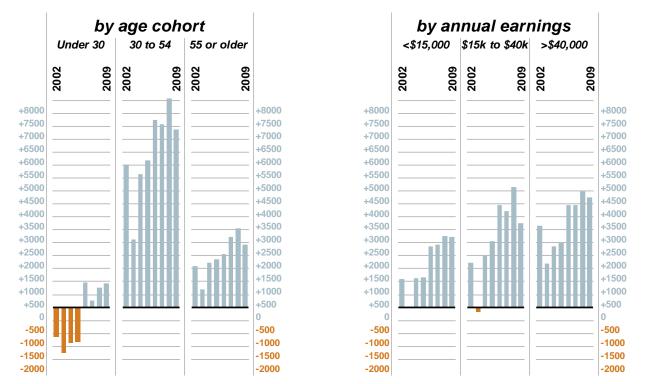
Fort Collins pulls in its inbound commuters mostly from surrounding cities within the MSA.

Source: U.S. Bureau of the Census, Local Employment Dynamics (LED) database, 2002-2009.

FIGURE 13: FORT COLLINS COMMUTING PATTERNS BY SOCIODEMOGRAPHIC CHARACTERISTICS

Variation by age, but less variation by earnings





Source: U.S. Bureau of the Census, Local Employment Dynamics (LED) database, 2002-2009.

Commuting patterns by earnings show surprisingly little variation in pattern over the past several years.

Commuting patterns by age, however, show one key trend: the recession following the tech boom appears to have impacted younger workers more than others. Those under the age of 30 were more likely to commute out of the city for work in the first half of the decade. This trend has since reversed; since 2006, the city has pulled in more workers under the age of 30 than it has lost. Still, this net margin is slim compared to other age groups.

FIGURE 14: NET DAILY COMMUTER FLOW TO/FROM CITY OF FORT COLLINS BY ECONOMIC SECTOR



City residents who work in construction, wholesale trade, transportation/warehousing, and information/media sectors are more likely to leave the city limits for work than those who work in other sectors of the economy.

The city's education, healthcare, and professional services sectors draw considerable inbound traffic, as does the government sector. The city's manufacturing sector once attracted heavy inbound commuting, but as recently as 2009, this inbound flow had reversed.

Source: U.S. Bureau of the Census, Local Employment Dynamics (LED) database, 2002-2009.

FIGURE 15:HOUSEHOLD SNAPSHOTS

Top 3 household segments in Fort Collins

	#1 COLLEGE TOWNS	#2 UP AND COMING FAMILIES	#3 METROPOLITANS
Demographic	With a median age of 24.4 years, College Towns is the third youngest of all the Tapestry segments. Most residents are aged between 18 and 34 years and live in single-person or shared households. One-fourth of households are occupied by married-couple families. The race profile of this market is somewhat similar to the US profile. Approximately three-fourths of the	Up and Coming Families represents Tapestry Segmentation's second highest household growth market. Residents of these neighborhoods are young, affluent families with younger children. Most of the residents are white; however, diversity is increasing as the segment grows.	Residents of Metropolitans communities prefer to live in older city neighborhoods. Approximately half of these households are singles who live alone or with others; 40 percent are married-couple families. One in four of the residents is aged 20–34 years. Diversity is low; most of the population is white.
Socioeconomic	residents are white. College Town residents are focused on education. Many residents are enrolled in the university and others stay in the community to teach or do research. Because many students only work part-time, the median household income is low. Most of the employed residents work in the service industry, holding on- and off-campus jobs in educational services, health care, and food preparation. In addition, the median net worth is very low.	Residents of Up and Coming Families are earning above-average incomes. The median household income is \$76,135, higher than the national median. The median net worth is \$175,142. Residents of this segment are highly educated. Labor force participation is high and unemployment is low.	The labor force participation rate is well above average. Half of the residents who are employed work in professional or managerial positions and they are highly educated. The median household income is \$60,191; the median net worth is \$102,460.
Residential	Students in off-campus housing live in low-income apartment rentals. Most of the owner-occupied dwellings are single family. The median home value is \$137,707. One-third of the housing is single-family structures.	Most residents live in new single-family housing; more than half the housing units were built in the last 10 years. Home ownership is at 83 percent. The median home value is \$175,637.	Residents of Metropolitans neighborhoods live in an eclectic mix of single-family homes and multiunit buildings. Sixty percent of the housing units were built before 1960. The home ownership rate is 60 percent, and the median home value is \$192,372.

#1 COLLEGE TOWNS

Preferences

Convenience dictates food choices; they usually buy readymade, easy-to-prepare, or frozen meals, frozen pasta, pizza crusts, and peanut butter and jelly at the closest grocery store. With their busy lifestyles, they frequently eat out or order in from fast-food restaurants, particularly McDonald's, Wendy's, and pizza outlets during the week; however, many cook at home over the weekend. They buy books online and in stores. They have student loans and bank online or by ATM. These computer-savvy students own laptop computers or expensive desktop personal computers and the peripherals to match. Connecting to the Internet is essential; they go online to research assignments, look for jobs, check e-mail, and download music. Keeping in touch is also important; they buy and use cell phones and accessories.

New to living on their own, many College Towns residents purchase bedding, bath, and cooking products. They own few appliances but, at a minimum, have a microwave oven, a toaster, and an upright vacuum cleaner. Their lifestyle is very casual. They rank high for participating in nearly every outdoor sport and athletic activity.

College Towns residents attend country music and rock concerts and college basketball and football games, play pool, and go to movies and bars. They also participate in public activities including fund-raising and volunteer work. They usually listen to alternative music on their MP3 players, tune in to public radio, and watch MTV and Comedy Central on cable TV. They shop at discount stores but prefer to buy branded clothes from Old Navy, Gap, and Target.

#2 UP AND COMING FAMILIES

Family and home dictate the products these residents buy. Many are beginning or expanding their families, so baby equipment, children's clothing, and toys are essential purchases. Because many are first-time homeowners, basic household furniture and lawn fertilizer, weed control, and insecticide products are important. Car loans and mortgage payments are major household budget items. They are most likely to own or lease an SUV or a minivan. They eat out at family restaurants, especially on the weekends, and buy fast food at the drive-through or for takeout.

They play softball, take the kids to the zoo, and visit theme parks (generally Sea World or Disney World) where they make good use of their digital camera or camcorder. They rent comedy, family, and action/adventure DVDs. Cable station favorites include Country Music Channel, ESPN news, The Learning Channel, and the Disney Channel. They listen to country, soft rock, and contemporary hit radio.

#3 METROPOLITANS

Metropolitans residents are no different from other owners of older homes who incur costs for maintenance and remodeling. They will contract for lawn maintenance and professional housecleaning services. Many will own or lease a station wagon. Planning for the future, residents own shares in investment funds, contribute to IRA savings accounts, and hold large life insurance policies.

These residents pursue an active, urbane lifestyle. They travel frequently for business and pleasure. They listen to jazz, classical, public, and alternative music radio. They go to rock concerts, watch foreign films on DVD, read women's fashion magazines, and play a musical instrument. They also practice yoga and go kayaking, hiking/backpacking, and water and snow skiing.

Active members of their communities, Metropolitans residents join civic clubs, volunteer for environmental causes, address public meetings, and work for a political party or candidate. They also belong to business clubs and contribute to PBS. They prefer to own and use a laptop computer, preferably an Apple. They go online daily to download music and buy books, airline tickets, CDs, and clothes. They also order merchandise by mail or over the phone.

Note: ESRI defines the US population into 65 market or "tapestry" segments. According to ESRI, these are the three segments that most closely fit Fort Collins residents (text verbatim from ESRI). Source: ESRI.

FIGURE 16: HOUSEHOLD COMPARISON

Household size, income, and housing stock

	USA	Colorado	Larimer County	Fort Collins
Household profile				
Persons per HH Median HH income	2.63 \$50,221	2.57	2.45	2.39
		\$55,430	\$55,676	\$50,652
Median home value	\$185,200	\$237,800	\$248,200	\$248,500
Affordability ratio*	3.7	4.3	4.5	4.9
HH income distrib.				
<\$25,000	25%	21%	24%	30%
\$25,000-\$50,000	25%	24%	22%	20%
\$50,000-\$75,000	18%	19%	19%	18%
\$75,000-\$100,000	12%	13%	14%	14%
>\$100,000	20%	23%	21%	19%
Housing stock				
Occupied Vacant	87%	88% 12%	90% 10%	94% 6%
age of housing stock				
Built since 2000	13%	17%	21%	18%
1980-1999	28%	32%	37%	42%
1960-1979	28%	31%	29%	28%
WWII-1959	17%	11%	7%	6%
Built pre-WWII	14%	9%	7%	6%

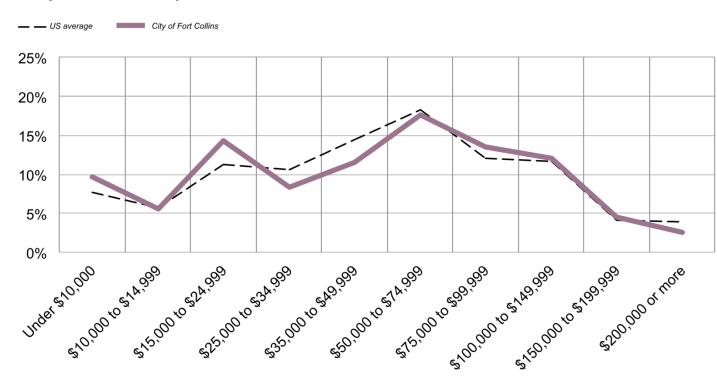
Note: The affordability ratio is the median home value divided by the median household income. The "ratio" equates the home price to raw earning potential (expressed in years of gross income needed to pay for the home) The lower the number, the more affordable the housing. Median household income for the 9-county region is an average of the counties weighted by the number of households. Median home prices in each county are weighted by the number of occupied housing units to estimate the 9-county median.

Source: U.S. Census Bureau (American Community Survey, 2009).

In Fort Collins, the household average size is below the national average. Housing demand (reflected in occupancy rates) is relatively high, which put may some pressure on prices and affordability. Six of every 10 housing units in the city has been constructed since 1980. Barely 1 in 10 housing units in the predates city the 1960s.

FIGURE 17: DISTRIBUTION OF HOUSEHOLD INCOME

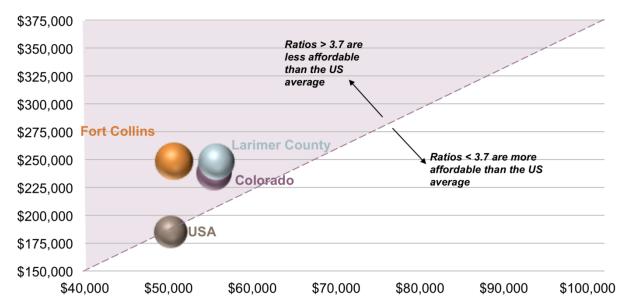
Share of total households by income level



Income distribution in the City of Fort Collins closely parallels the national average. The main difference is that Fort Collins has a bulge of households the \$15,000-\$25,000 range. This bulge is likely to be attributable to a high rate of part-time employment associated with college-age population.

Source: U.S. Census Bureau (American Community Survey, 2009).

FIGURE 18: HOUSING AFFORDABILITY RATIOS



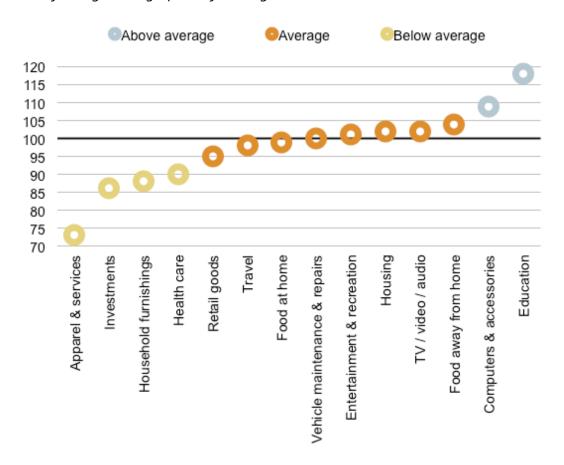
Note: Bubble sizes reflect relative affordability: Fort Collins (4.9), Larimer County (4.5), Colorado (4.3), US average (3.7). Source: U.S. Census Bureau.

The easy rule-of-thumb for measuring housing affordability is the ratio of median home price to median household income. This ratio is essentially the number of years a typical household would need to pay for a median-priced housing unit if, in theory, 100% of income were applied to the principal until it was paid off. The lower the ratio, the more affordable the housing.

Fort Collins' affordability index (4.9) exceeds the national average by a wider margin than either the state or the county. A large student population keeps the city's median income relatively low so this drives up the affordability ratio, at least on paper. It's important to note that most students in this city are renters, so real affordability for permanent residents may actually be better than the data seem to suggest.

FIGURE 19: CONSUMER SPENDING IN FORT COLLINS RELATIVE TO THE US

Extremes reflect age demographics of a college town



US average = 100 for each spending category

ESRI developed metrics based on Census Bureau data to estimate consumer spending rates for various types of household consumption.

In the City of Fort Collins, the patterns are straightforward. The presence of CSU drives up household spending rates for education and computer equipment.

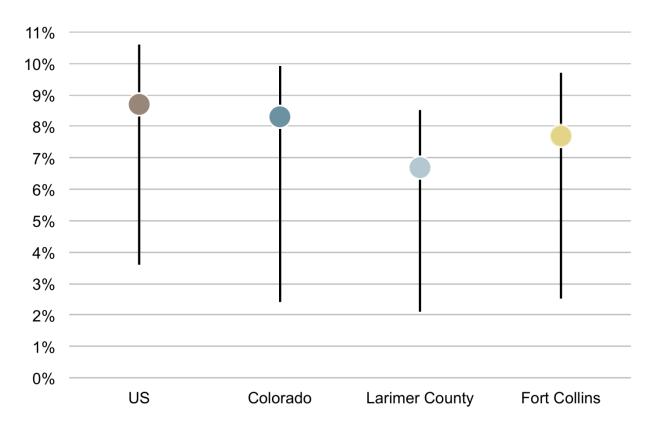
The city's young student population tends to be healthy and not yet thinking about retirement, a professional wardrobe, or furnishing a new home, so consumer spending is relatively low in these categories.

Source: ESRI; US Bureau of Labor Statistics, Consumer Expenditure Surveys.

FIGURE 20: AVERAGE ANNUAL UNEMPLOYMENT RATE, 1990-2011 (%)

Latest 2011 unemployment rate relative to the historical 2-decade range

= unemployment rate range since January 1990
 = latest unemployment rate



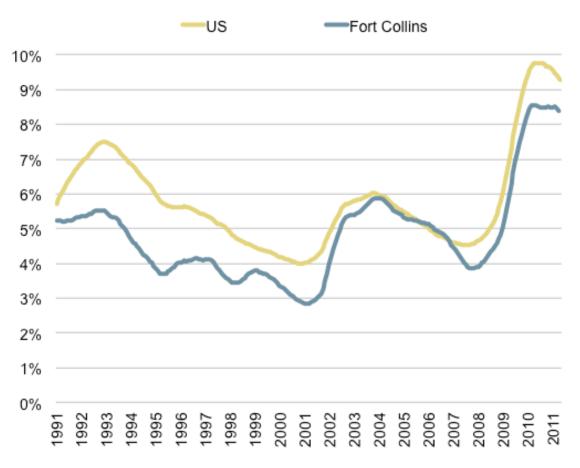
Unemployment rates nationwide rose to record highs during the recent recession and have since inched along toward gradual improvement.

In the city of Fort Collins, the overall historical range of unemployment as well as the current rate tend to be slightly higher than Larimer County overall. Some of this is inevitable due to the transient dynamics of a college-age population. Whatever the nuances may be between the city and the county, the city is nevertheless in slightly better shape than either the US or the Colorado state average.

Note: Because seasonal adjustment is not available for all jurisdictions, none of the rates shown (including comparables) are seasonally adjusted. Source: U.S. Bureau of Labor Statistics, CPS (US rate) and LAUS (state & county rates).

FIGURE 21: UNEMPLOYMENT RATES COMPARED

City's business cycle has converged more with the US since the tech bust



12-month moving average of the seasonally unadjusted jobless rates

To put the city's unemployment rate in context, we look back over the past 20 years.

The city's unemployment rate hit record lows during the 1990s and never quite regained that edge during the next decade.

Source: U.S. Bureau of Labor Statistics, LAUS (state & county rates).

FIGURE 22: THE UNEMPLOYMENT ROLLS

Unemployment trends of Fort Collins residents over the past three years

		Number	Rolling 12-month
Year	Month	Unemployed	✓ worsening Net Change improving ►
2011	Apr	6,443	-643
	Mar	7,391	-492
	Feb	7,937	+63
	Jan	8,066	-4
2010	Dec	6,878	-174
	Nov	7,082	+368
	Oct	6,621	+20
	Sep	6,573	-96
	Aug	6,897	-5
	Jul	7,030	-216
	Jun	7,139	-488
	May	6,804	-228
	Apr	7,086	+165
	Mar	7,883	+804
	Feb	7,874	+1,063
	Jan	8,070	+1,790
2009	Dec	7,052	+2,151
	Nov	6,714	+2,268
	Oct	6,601	+2,472
	Sep	6,669	+2,727
	Aug	6,902	+2,792
	Jul	7,246	+3,005
	Jun	7,627	+3,431
	May	7,032	+3,397
	Apr	6,921	+3,417
	Mar	7,079	+3,121
	Feb	6,811	+2,910
	Jan	6,280	+2,247
2008	Dec	4,901	+1,459
	Nov	4,446	+1,176
	Oct	4,129	+1,114
	Sep	3,942	+832
	Aug	4,110	+1,017
	Jul	4,241	+1,003
	Jun	4,196	+948
	May	3,635	+886

Monthly unemployment numbers are not seasonally adjusted, so they can only be compared to the same month in the previous year.

The recent recession has been one of the most severe in recent memory. This is true in the US as well as in the City of Fort Collins.

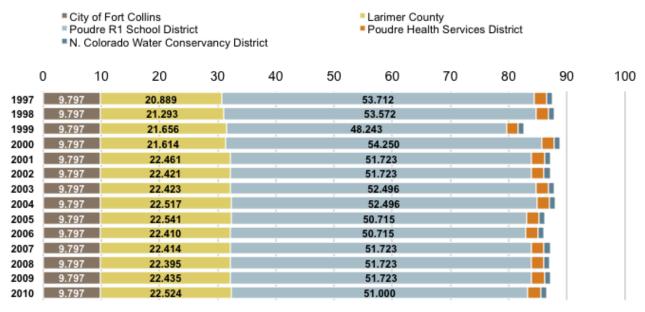
From mid-2008 to mid-2009, the city's unemployment rolls doubled. Since then, total unemployment has floated seasonally between 6,500 and 8,000.

On a rolling 12-month basis, one is able to tease out incremental improvements in the monthly data, but this positive trend is weak and is still hard to see in the raw monthly numbers.

Note: LAUS survey data reflect local household employment, i.e., the job status of employed residents. This is not the same as the local *job base*. Source: U.S. Bureau of Labor Statistics, LAUS program.

FIGURE 23: ALLOCATION OF THE LOCAL PROPERTY TAX IN RECENT YEARS

Millage rates of overlapping governments; total rate applicable to most properties within the city



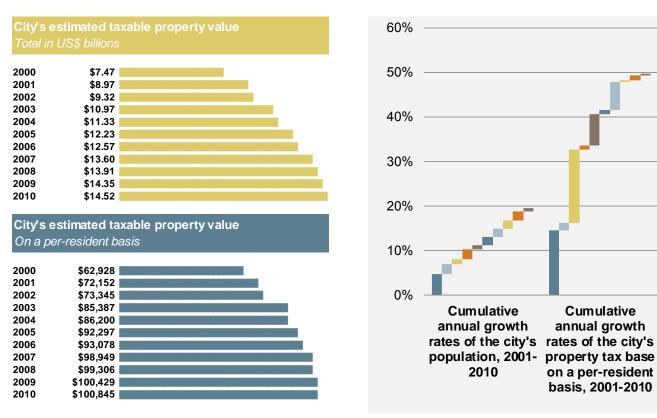
Millage rates
expressed in onethousandths. The
total mill levy of
86.488 in 2010 equals
about 86 cents per
\$100 valuation.

The city's mill levy of 9.797 has remained steady for more than a decade, even as the tax rates applied by other governmental units have fluctuated.

Source: City of Fort Collins, 2011-2012 Biennial Budget; Larimer County Assessor's Office.

FIGURE 24: MUNICIPAL PROPERTY TAX BASE

Growing much faster than population on a per-resident basis



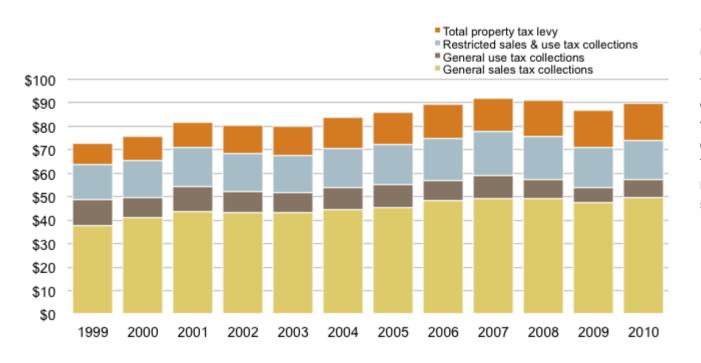
Despite a steady mill levy, the city's rising property values have raised the size of the tax base in total as well as on a per-resident basis.

The growth of the tax base on a per-resident basis is particularly important. Over the decade, the property tax base, as measured on a per-resident basis, grew twice as fast as the city's population.

Source: Colorado Division of Local Government, Colorado State Data Center (population); City of Fort Collins, 2011-2012 Biennial Budget; Larimer County Assessor's Office (property data).

FIGURE 25: THE MAJOR SOURCES OF THE CITY'S REVENUE

Combined sales and use taxes far outweigh property taxes as a revenue source)

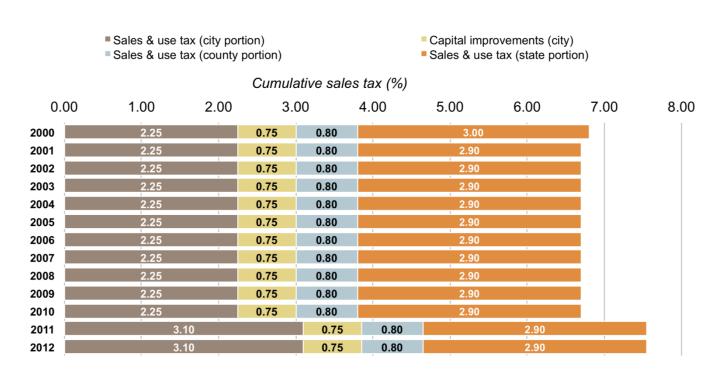


Total annual levies and collections since 1999 (US\$ millions)

The revenue gains the city enjoyed from rising property values were only a small part of the overall revenue stream. The city actually draws much more of its revenues from sales and use taxes.

Source: City of Fort Collins, 2011-2012 Biennial Budget; Larimer County Assessor's Office.

FIGURE 26: ALLOCATION OF THE LOCAL SALES AND USE TAX IN RECENT YEARS



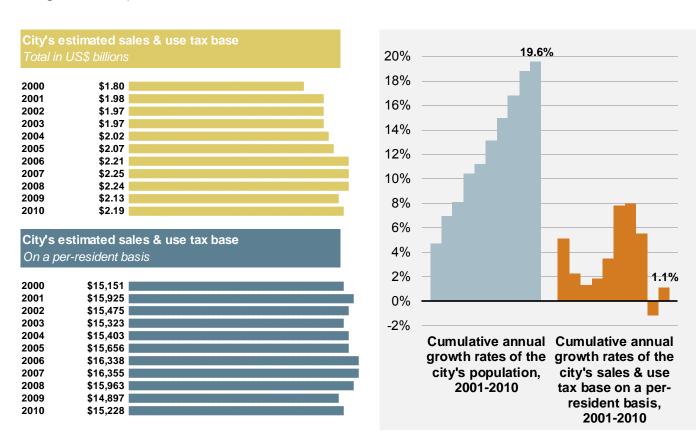
While the city's mill levy rate has held steady, the city's sales and use rate rose by 0.85% beginning January 1, 2011.

The increase was approved by voters in a November 2010 election. The 0.85% incremental increase will sunset at the end of 2020 unless it is reauthorized by voters.

Source: City of Fort Collins, 2011-2012 Biennial Budget.

FIGURE 27: MUNICIPAL SALES AND USE TAX BASE

Slow growth on a per-resident basis

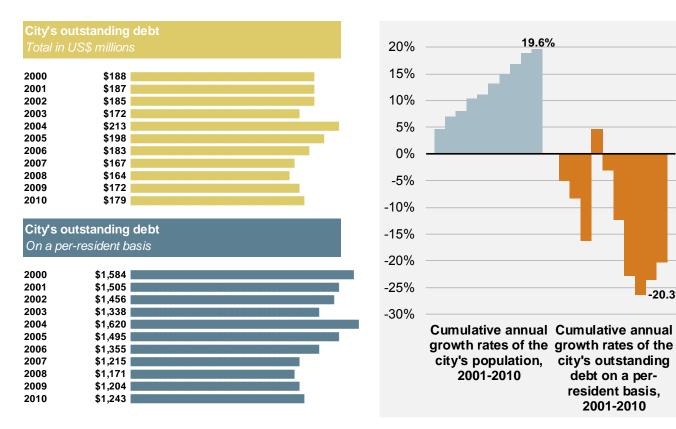


Source: Colorado Division of Local Government, Colorado State Data Center (population); City of Fort Collins, 2011-2012 Biennial Budget (sales & use tax data).

While the bulk of the city's revenues come from the sales & use tax, this tax base has grown much more slowly than the property tax base over the past decade. While taxable sales increased in total terms between 2000 and 2010, this base barely grew when measured on a per-resident basis.

Although the city's population grew 20% between 2001 and 2010, the sales & use tax base per resident grew only 1.1%. In addition, the population growth rate was steady and positive. In contrast, the per resident tax base varied widely from -6.7% in 2009 to 5.1% in 2001.

FIGURE 28: MUNICIPAL DEBT BURDEN – SIGNIFICANT IMPROVEMENTS ON A PER RESIDENT BASIS



For a fast-growing city, Fort Collins enjoys a surprisingly lighter debt burden today than it did a decade ago. The city's debt peaked at \$213 million in 2004.

In 2010, the city's overall debt was lower than in 2000. On a per-resident basis, the debt burden fell even faster from \$1584 per resident in 2000 to just \$1243 per resident in 2010.

-20.3%

city's outstanding

debt on a per-

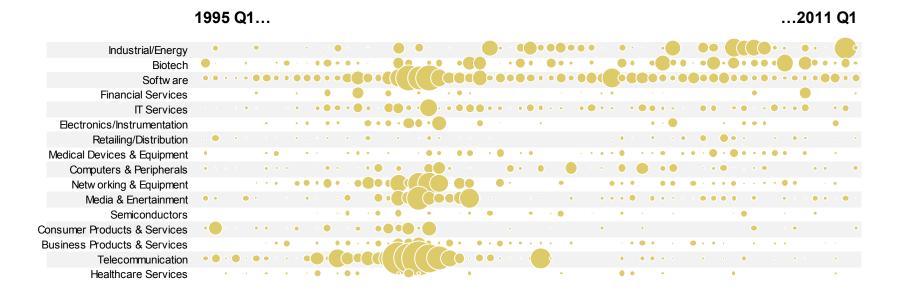
resident basis.

2001-2010

Source: Colorado Division of Local Government, Colorado State Data Center (population); City of Fort Collins, 2011-2012 Biennial Budget (outstanding debt).

FIGURE 29: VENTURE CAPITAL INVESTMENTS IN COLORADO

Quarterly VC investment volumes for the state of Colorado by industry, 1995Q1 to 2011Q1



Source: ThomsonReuters; PricewaterhouseCoopers Moneytree.

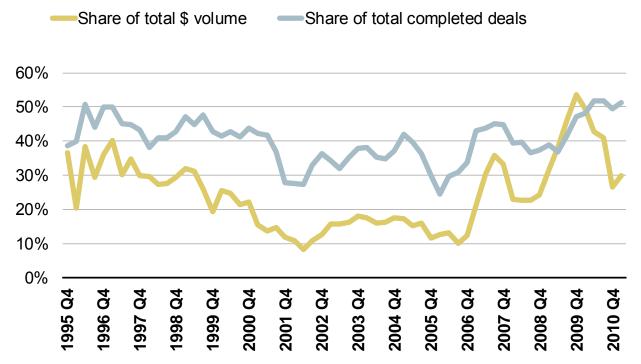
Bubbles sizes reflect the relative dollar value of investments by industry and by quarter

The tech boom of the late 1990s brought a wave of venture capital investment into Colorado, especially in telecom, media, network hardware, and software. A decade later, investments in telecom, media, and network hardware are few and far between, but software has continued to pull in a steady stream of capital from one quarter to the next, through both recessions and booms.

In recent years, Colorado's energy and biotech activities have caught the attention of investors. Venture capital now flows into these sectors as well.

FIGURE 30: START-UP & EARLY STAGE VC INVESTMENTS IN COLORADO

Start-ups and early stage firms a share (%) of total VC investment volume and total VC deals



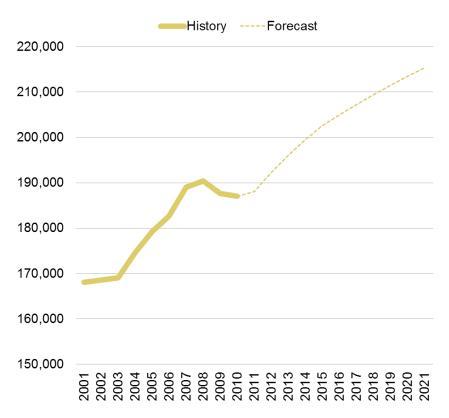
As the tech boom of the late 1990s unraveled, venture capital investors funneled less capital into risky start-ups and early stage companies, preferring instead to focus on more mature investments with better risk/return profiles.

By 2006, Colorado's venture capital investments began to shift once again toward start-ups and early-stage companies. Even during the recent recession, capital has continued to flow into young companies at a higher rate than in the first half of the 2000s. Over the past year, at least half of the VC deals completed in Colorado have involved start-up or early-stage companies.

Source: ThomsonReuters; PricewaterhouseCoopers Moneytree.

FIGURE 31: THE JOB BASE IN THE FORT COLLINS MSA

Two years of setback but stronger growth in the decade ahead



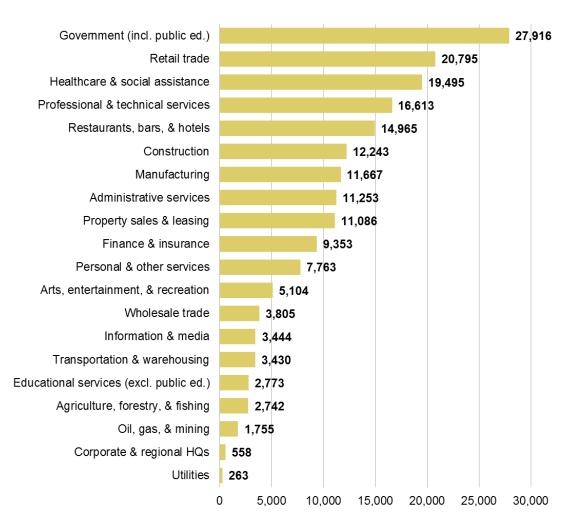
Job losses in the current recession have pushed the MSA's employment base in 2010 back down to the levels last seen in mid-2006.

EMSI's most recent forecast for the MSA shows employment growth re-igniting in 2012 and then resuming a strong upward trajectory once again

Source: EMSI Complete Employment - 2011.2.

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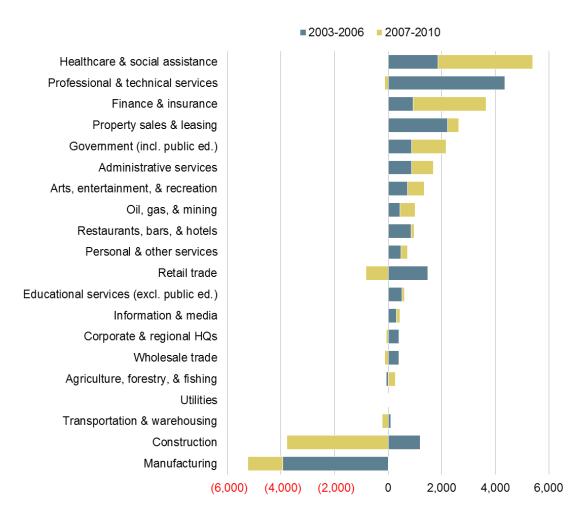
FIGURE 32: JOB BASE BY INDUSTRY SECTOR IN THE FORT COLLINS MSA, 2010



In most urban economies, three sectors typically lead the job market in overall terms—retail trade, healthcare, and government. Because the government sector as measured by EMSI encompasses all public education, including CSU, it leads the MSA's economy as the largest employer.

It is the next tier of sectors (after these first three) that often tells us much about a local economy. In some MSAs, it is manufacturing or transportation/warehousing that ranks high. In boom years, it is sometimes construction. In Fort Collins today, the driver here is professional services.

FIGURE 33: JOB GROWTH BY INDUSTRY SECTOR IN THE FORT COLLINS MSA



This chart compares the MSA's four years of job growth (2003 through 2006) with the subsequent four years when growth was slower or falling (2007 through 2010).

On a sector-by-sector basis, it was professional services that drove the economy forward before the recession hit. Since 2007, this sector has held relatively flat.

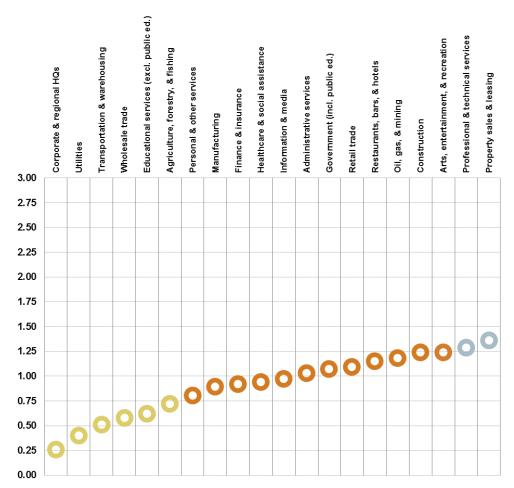
Healthcare has proven highly resilient through the downturn, and a few smaller sectors, including finance/insurance.

The brunt of job losses have been absorbed in the manufacturing and construction sectors. Retail trade has also taken a hit.

Source: EMSI Complete Employment - 2011.2.

ECONOMY

FIGURE 34: FORT COLLINS MSA INDUSTRY STRENGTHS RELATIVE TO THE US



Source: EMSI Complete Employment - 2011.2.

Location quotient (LQ) analysis

- US average for each industry = 1.00
- Regional strength > 1.25
- Regional weakness < 0.75

The property and leasing sector has a high location quotient but this may be due to the presence of CSU which has the potential to generate above-average rental unit turnover. More interesting among the LQs is the high rank of the professional services sector.

FIGURE 35: INDUSTRY SECTOR STRENGTHS RELATIVE TO THE US

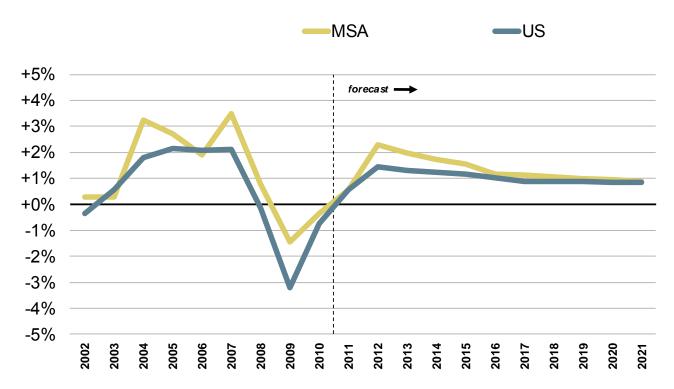
Location quotients for the Fort Collins MSA at the 5-digit NAICS level. Based on industries that employed at least 400 workers in the MSA (Larimer County) in 2010.

Locaton quotitent descriptions: Locaton quotitent descriptions: extremely high (> 3.00) above average (>1.25) average (between 0.75 and 1.25) average (between 0.75 and 1.25) below average (<0.75) No. of Net Job Avg. No. of Net Job Avg. LQ Jobs Earnings Estabs. Gain (Loss) 3-digit code & description Broad sector 3-digit code & description LQ Jobs Earnings Estabs. Gain (Loss) 561730 Landscaping Services 541511 OustomComputer Programming Services 312120 Breweries
333618 Other Engine Equipment Manufacturing +265 +352 Professional & technical services Manufacturing Manufacturing 334516 Analytical Laboratory Instrument Manufacturing
334515 Instrument Manufacturing for Measuring and Testing Electricity and Electrical Signals 721 702 Construction 236220 Commercial and Institutional Building Construction 833 860.252 -137 Professional & technical services 541512 Computer Systems Design Services 623312 Homes for the Elderly \$59,985 +346 +157 334111 Electronic Computer Manufacturing 334418 Printed Circuit Assembly (Electronic Assembly) Manufacturing \$18,622 Manufacturing 938 494 n/a \$82.852 Heal thcare & social assistance Personal & other services 812112 Beauty Salons +233 554 443112 Radio, Television, and Other Electronics Stores Construction 238122 Nonresidential structural steel and precast concrete contractors Retall trade Administrative services 561422 Telemarketing Bureaus and Other Contact Centers 1.919 \$19,755 Construction 238221 Residential plumbing and HVA Coontractors 836,957 621340 Offices of Physical, Occupational and Speech Therapists, and Audiologists +218 +689 Through Tuesder Land Development in the Physical, Engineering, and Life Sciences (except Biotechnology)
 #4172 Research and Development in the Physical, Engineering, and Life Sciences (except Biotechnology)
 #41620 Environmental Consulting Services
 #622310 Specialty (except Psychiatric and Substance Abuse) Hospitals
 #331190 Lessors of Other Real Estate Property Professional & technical services Professional & technical services Finance & Insurance 523930 Investment Advice 444110 Home Centers 621210 Offices of Dentists 523920 Portfolio Management Retall trade \$27,132 +252 +595 Healthcare & social assistance 580 575 Property sales & leasing \$41,696 Finance & Insurance 826,232 Finance & insurance
Healthcare & social assistance Restaurants, bars, & hotels 722211 Limited-Service Restaurants 531110 Lessors of Residential Buildings and Dwellings 1,007 851 +755 +108 +186 1,460 Manufacturing Professional & technical services 334413 Semiconductor and Related Device Manufacturing \$91.981 +188 Finance & Insurance 523120 Securities Brokerage 869.599 \$52,797 \$36,012 236118 Residential Remodelers Property sales & leasing 531130 Lessors of Miniw arehouses and Self-Storage Units Fersional & other services +36 -71 \$28,001 811111 General Automotive Repa 238312 Nonresidential dryw all contractors \$38,175 238912 Nonresidentials te preparation contractors 812990 All Other Personal Services Retail trade 451110 Sporting Goods Stores +42 1.613 Government (incl. public ed.) 920000 State government \$38.864 Heal thcare & social assistance 621111 Offices of Physicians (except Mental Health Specialists) Finance & Insurance 524210 Insurance Agenicles and Brokerages 541611 Administrative Management and General Management Consulting Services Professional & technical services 541330 Engineering Services 713990 All Other Amusement and Recreation Industries \$61,728 \$13,836 Professional & technical services Arts, entertainment, & recreation 238321 Residential painting contractors 453310 Used Merchandise Stores \$20,714 \$14,936 Retall trade 441110 New Car Dealers 846,539 Construction
Finance & Insurance 236115 New Single-Family Housing Construction (except Operative Builders) 522110 Commercial Banking Construction 238991 All other residential trade contractors 579 2.206 \$16.943 Heal thcare & social assistance 624120 Services for the Elderly and Persons with Disabilities 781 817 957 +457 2,042 1,008 2.055 1,867 +249 Retail trade 454390 Other Direct Selling Establishments \$5,616 Administrative services 561720 Janitorial Services 238222 Nonresidential plumbing and HVAC contractors 541990 All Other Professional, Scientific, and Technical Services Healthcare & social assistance Construction \$53,251 802110 General Medical and Surpical Hospitals 834,593 Professional & technical services \$32,411 813110 Religious Organizations 1,814 1,596 +379 +274 511 1.037 Administrative services 561990 All Other Support Services Heal thcare & social assistance 623110 Nursing Care Facilties Gole mment (Incl. public ed.) Gole mment (Incl. public ed.) 930000 Localgovernment 911000 Federalgovernment, civilian, except postal service Property sales & leasing 531311 Residential Property Managers \$17.811 3.386 541.391 Property sales & leasing 531120 Lessors of Nonresidential Buildings (except Miniw arehouses) 1,192 1,928 +389 +105 711510 Independent Artists, Writers, and Performers \$13,029 Professional & technical services 541211 Offices of Certified Public Accountants 211111 Crude Petroleum and Natural Gas Extraction 713940 Fitness and Recreational Sports Centers \$60,141 \$9,420 1,370 1,158 Retall trade 445110 Buplermarkets and Other Grocery (except Convenience) Stores 827.911 -223 +290 -258 Administrative services 561110 Office Administrative Services 640 1,521 Retail trade 453220 Gift Novelty and Souvenir Stores 487 \$15,003 Heal thcare & social assistance 624410 Child Day Care Services 812,954 Construction 448140 Family Clothing Stores 447110 Gasoline Stations with 0 526 403 Information & media 518210 Data Processing, Hosting, and Related Services Finance & insurance 522202 Real Fetate Credit \$61,713 Administrative services 561320 Temporary Help Services 525,937 1,792 471 496 448 2,071 709 Property sales & leasing 531390 Other Activities Related to Real Estate 238212 Non residential electrical contractor +686 +277 816,011 Professional & technical services 541690 Other Scientific and Technical Consulting Services \$39.855 Retall trade 452111 Department Blores (except Discount Department Blores Agriculture, forestry, & fishing 11A000 Grop and animal production 452112 Discount Department Stores \$23,067 \$15,447 Personal & other services 811490 Other Personal and Household Goods Repair and Maintenance Retall trade Manufacturing 334119 Other Computer Peripheral Equipment Manufacturing* Restaurants, bars, & hotels Restaurants, bars, & hotels 722410 Drinking Places (Alcoholic Beverages)
722110 Full-Service Restaurants Heal thcare & social assistance 975 585 6,423 \$15,319 621610 Home Heath Care Services 822,694 +627 Who lesale trade Transportation & warehousing 425120 Who lesale Trade Agents and Brokers +376 -91 491110 Postal Service Property sales & leasing 531210 Offices of Real Estate Agents and Brokers 2 942 \$11 746 +888 -117 +174 493110 General Warehousing and Storage 541219 Other Accounting Services Professional & technical services 541110 Offices of Law yers 754 850.766 +125 Educational services (excl. public ed.) 611110 Elementary and Secondary Schools 476 812 \$18,841 +23 +52 Restaurants, bars, & hotels 721110 Hotels (except Casino Hotels) and Motels \$20,756 Gavernment (Incl. public ed.) 912000 Federal government, military 827,461 722213 Snack and Nonalcoholic Beverage Bars

Note: NAICS code 334119 (Other Computer Peripheral Equipment Manufacturing) did not employ 400 in 2010, but because its losses since 2001 have been so severe, it was added back into\ the analysis for reference purposes.

FIGURE 36: TWO SCENARIOS OF JOB PERFORMANCE: NATIONAL TRENDS VS. LOCAL TRENDS

Employment growth history (2002-2010) and forecast (2011-2021)

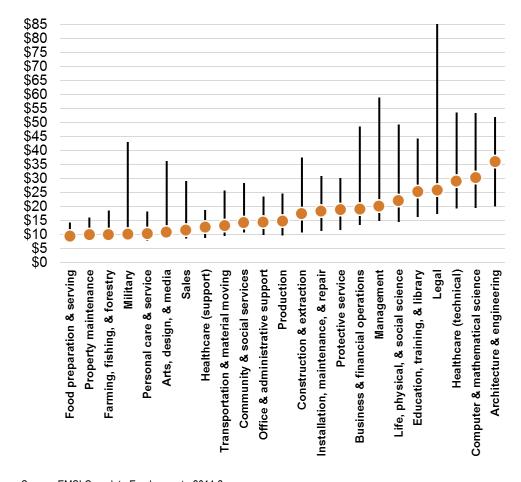


Dark shading represents the local median; yellow bar represents the national range between the 10th and 90th percentiles.

Job growth in the MSA over the past decade outperformed the national average in most years. The MSA's recovery is a little slow, but EMSI forecasts job performance here to pull ahead of the US average in 2012, then regress back toward national trends.

FIGURE 37: MEDIAN HOURLY WAGE RATE BY OCCUPATIONAL GROUP

MSA median wage presented in the context of the national wage range



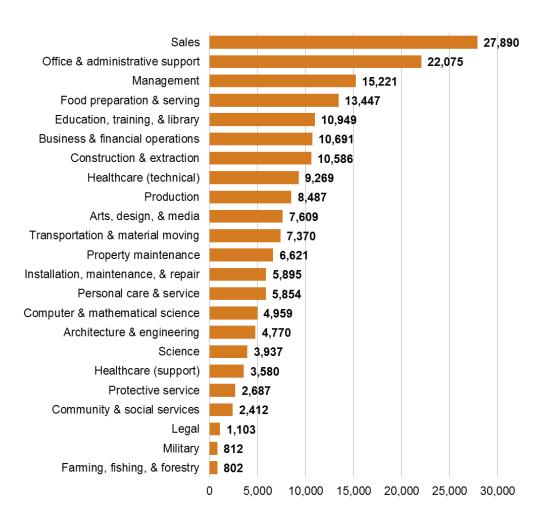
Circle represents the county median; line represents the national range between the 10th and 90th percentiles

Skilled workers in the Fort Collins MSA draw higher salaries than other occupational groups. Engineers, computer scientists, healthcare professionals, attorneys, educators, scientists, and managers command the MSA's highest median wages.

At the other end of the spectrum, support workers in food services and property maintenance earn median wages that skirt just above the minimum wage.

Engineering professionals are by far the MSA's best paid occupational group.

FIGURE 38: FORT COLLINS MSA'S 2010 JOB BASE BY OCCUPATIONAL GROUP

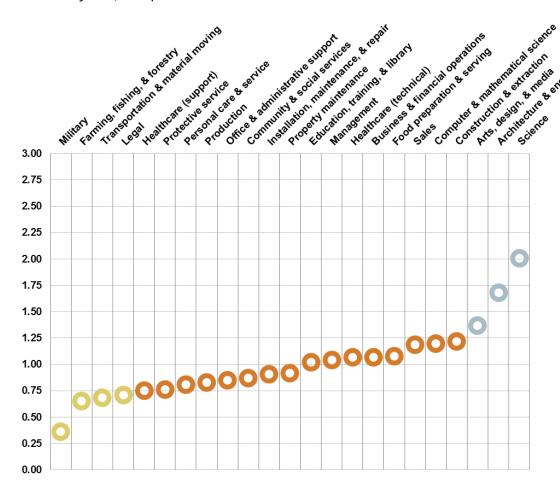


More than one-quarter of the MSA's workers are employed in occupations that involve sales or office administration. This is not an unusual occupational pattern in an urban county.

Even though the MSA has a high LQ for professional services, it's notable that the occupational groups that contribute to this sector -- computer specialists, engineers, scientists -- each provide only about 4,000 to 5,000 jobs in the MSA. These are relatively small numbers compared to, say, food service workers who number 13,000.

FIGURE 39: FORT COLLINS MSA'S OCCUPATIONAL GROUP CONCENTRATIONS

Industries by row; occupations in columns



Location quotient (LQ) analysis

US average for each industry = 1.00

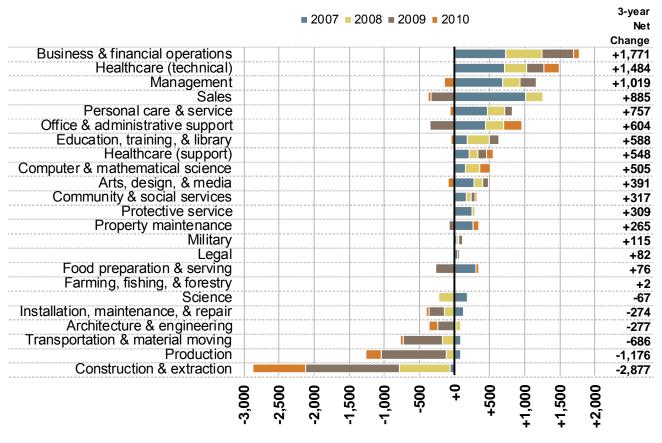
Regional strength > 1.25

Regional weakness < 0.75

Even though the MSA supports fewer than 4,000 science-related jobs and 5,000 engineering-related jobs, these occupational groups are large enough to generate relatively high location quotients.

FIGURE 40: FORT COLLINS MSA'S OCCUPATIONAL JOB TRENDS, 2007 THROUGH 2010

A wide gap in the types of jobs gained and lost



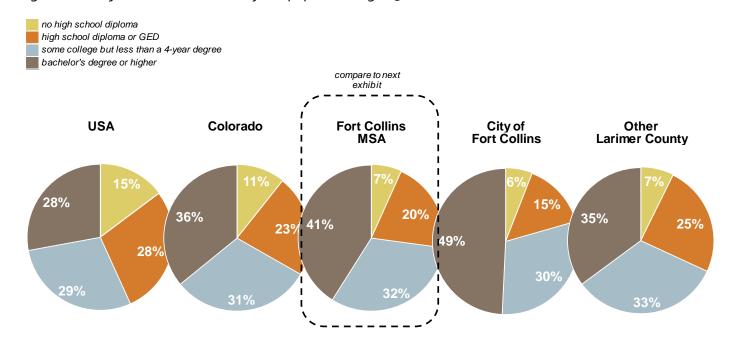
The MSA's job performance over the past four years has differed sharply across occupational groups. Blue-collar jobs in construction, production, and transportation have suffered relatively heavy losses.

Other occupations have held up well during tough times. Jobs in business, healthcare, management, education, and computers have turned in gains over at least three of the past four years (if not all four).

WORKFORCE

FIGURE 41: EDUCATIONAL ATTAINMENT INDICATES STRONG LOCAL SKILLS AVAILABILITY

Highest level of education achieved by the population age 25 or older



Educational attainment levels in the Fort Collins MSA are well beyond the state and national averages. Some 41% of the MSA's adult residence have a 4-year degree or higher. In the City of Fort Collins itself the attainment rate is 49%.

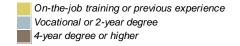
Educational attainment of the non-Fort Collins residents of Larimer County is much lower than that of the City of Fort Collins. Only 35% of the adult residents have earned a bachelor degree or higher and 25% have only a high school diploma or GED.

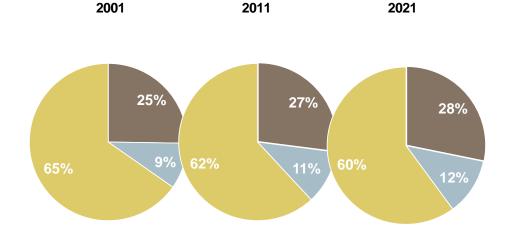
Source: U.S. Census Bureau (American Community Survey, 2009).

WORKFORCE

FIGURE 42: ...YET THE JOB BASE IN THE MSA IMPLIES WEAK DEMAND FOR SKILLS...

The threshold skill level required of the MSA's existing job base





Source: EMSI Complete Employment - 2011.2.

While the MSA's educational attainment rates are outstanding, the job base is a bit perplexing. According to the American Community Survey, 41% of the MSA's adults age 25 or older hold a 4-year degree or more. Yet an occupational analysis of all the current jobs in the entire MSA in 2011 shows that only 27% require a 4-year degree.

Part of this discrepancy can be explained by the mismatched data sources themselves. Educational attainment includes residents of the MSA age 25 or older, regardless of place of employment. The graph above represents the MSA's total job base (including part-time work and work held by those under the age of 25 or those living outside the MSA). This helps explain part of the data discrepancy, but certainly not all.

WORKFORCE

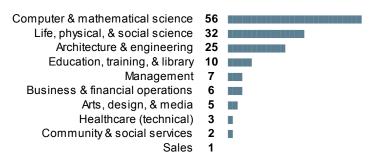
FIGURE 43: ...EVEN THOUGH SOME EMPLOYERS STRUGGLE TO FIND THE SKILLS THEY NEED-

147 H1B applications were filed in the City of Fort Collins in FY 2010

H1B applications by approval status



H1B applications by occupational group



H1B applications by employer

	TITE applications by employer	
38	Colorado State University	

- 7 Advanced Energy Industries6 Avago Technologies US
- 5 Advanced Micro Devices; Centers for Disease Control & Prevention DHHS;
 Larsen & Toubro; Palladius
- 4 USDA Agricultural Research Service; Wipro
- Cherokee Services Group; LSI Corp; New Century Software; Pacesetter International

Apolent Corp; Fujitsu America; HP Enterprise Services; Intellectual Business Resolutions; International Technology Solutions; JSMN

- 2 International; Object Technology Solutions; One Tribe Creative; Otterbox FCDC; Pelco; Poudre School District; Rocky Mountain Bird Observatory; SRM Technologies
 - Acnovate Corp; AT&T; Ayres Associates; Beckman Coulter; Broadcom Corp; Cambridge Healthcare; Columbus Technologies & Services; Cyber Sphere; DGN Technologies; ESC Engineering; Front Range Community
- 1 College; Hew lett Packard Company; Mindlance; New Belgium Brewing Company; Nexlink Systems; Punatar; Software Specialists; Sogeti USA ESAB Group; Tollmar; Turning Point Center for Youth & Family Development; Vedi Technologies; V-Soft Consulting Group; Zeninfotech

Source: US Department of Labor, Office of Foreign Labor Certification.

Yet even if Fort Collins suffers from underemployment of existing residents, a few employers still struggle to find the skills they need. In FY 2010, employers seeking to fill vacancies within the City of Fort Collins filed 147 applications for H1B visas for their employees. About 4 of every 5 applications were approved. Most were in fields relating to computers, science, or education. CSU filed the most applications (which includes things like post-doc work) but many of these H1B applications came from high tech companies looking to fill local jobs.

APPENDIX B: SUMMARY OF PUBLIC INPUT

Interviewees and Focus Group Participants

Ajay Menon, CSU, College of Business	Dr. Joe Giles, MicroRx	Kelly Peters, NCEDC
Ali Shore, Poudre School District	Dr. Morgan DeFort, Engines & Energy Conversion Laboratory	Kevin Cory, Vestas
Andrew Dorsey, Front Range Community College	Dr. Terry Opgenorth, NeoTREX	Laurie Hansen, Intel
Ann Hutchinson, Fort Collins Area Chamber	Emily Wilmsen, Public Relations	Lynn Vosler, Front Range Community College
Anne Lance, Teaching Tree Early Childhood Education	Gordan Thibedeau, United Way	Mark Kollar, St. Renatus
Audrey Russell, Spirae	Guy Babbitt, CETIC	Mark Wdowik, CSURF, CSU Management Corp.
Beth Flowers, Beet Street	Hill Grimmet, Be Local	Matt Robenault, DDA
Brian Fabrizio, New York Life	Jamie Grim, Fort Collins Area Chamber	Nathan Klein
Brian Janonis, Utilities	Jeff Throckmorton, CWIC	Peter Byrne, Crashboxx Telematics
Carla Starck, Small Business Development Center	Jill Shoemaker, St. Renatus	Phyllis Abt, Front Range Community College
Casey Brunson, CSU	Jim Clark, Convention & Visitor Bureau	Rick Hausman, Benchmark Realty
Clint Skutchan, Fort Collins Board of Realtors	Jim Palmer	Rulon Stacy, PVHS
Constance O'Brian, KIRA	Joe Bixler, Ranchway Feeds	Ryan Shaffer
Cristin Keohan, Advanced Regenerative Therapies	John Long, ZeroHero Events	Ryan Speir, RMI
Curt Richardson, Otterbox	Judy Dorsey, CCEC	Steve Dush, CDNS
Dan Garvin, Colorado Iron & Metal	Julie Brewen, Fort Collins Housing Authority	Steve Wooley, Avago
Darrin Osborn, Fort Collins Marriott	Justin Discoe, Sprig Toys	Stu McMillen
David May, Fort Collins Area Chamber of Commerce	Kate Hagdorn, The Neenan Company	Tim Reeser, Cenergy
Don Boxley, DH2i Company	Kathy Dotson, Larimer County Workforce Center	Todd Headley, CSURF, Tech Transfer
Dr. Joe Giles, CSU, Research Innovation Center	Kelly DiMartino & Kim Newcomer, CPIO	Torsten Eckstein, Eckstein Diagnostics, Inc.

Public Input Summary

- The partnership between Colorado State University and the City of Fort Collins is particularly strong and CSU's commitment to the economic health of Fort Collins is a huge asset to the community.
- The city is providing much needed and much appreciated support for entrepreneurs and for redevelopment through RMI and the economic development toolbox, but many individuals and businesses are not aware of the services available. Most businesses, of all sizes, felt well-supported and encouraged by

the city's Economic Health Department and other city staff. Some large employers, businesses, and developers, however, do not perceive Fort Collins to be business-friendly in comparison to other communities where they have locations. Some feel over-burdened by city regulations, which often add significantly to development and expansion costs (they do not disagree with the intent of the regulations but note that unintended side effects of regulations are not evaluated regularly). Other business feel the length of time the city council takes to review and make decisions on development issues adds to the unpredictability of the development review process and adds to their development costs.

- Talent, both young and entrepreneurial, is naturally attracted to Fort Collins. Employers generally do not have problems finding the talent they need, with the exception of certain engineering and technical occupations (which face nation-wide shortages). Entrepreneurs find the local capital network to be closed and unstructured while job-seeking talent find the local labor network closed and inaccessible.
- The Fort Collins' innovation ecosystem produces great ideas and many start-ups. Retaining those start-ups appears to be a challenge. Reasons include access to capital, executive-level talent, and suitable sites and buildings.
- Fort Collins has a strong network of public sector and non-profit organizations whose mission and activities contribute to the economic health of the community. Yet there is little coordination of these activities as they pertain to economic health.
- The City of Fort Collins is an active participant in partnerships with CSU, other public sector entities, and the private sector that support innovative projects that promote sustainability and better resource management.
- The City of Fort Collins does not actively recruit or attract companies to the community. However, many brokers, developers, and land-owners are actively
 marketing Fort Collins to recruit tenants to Fort Collins.
- Fort Collins is a strong regional center. Though its strength as a retail hub has eroded recently, it is still a major entertainment center, attracting residents of Loveland, Greeley, Windsor, and Cheyenne particularly young professionals.

Opportunity Workshop Participants

Christina Vincent, City of Fort Collins

David May, Fort Collins Chamber of Commerce

Guy Babbit, Czero

Joni Friedman, Larimer County Workforce Center

Josh Birks, City of Fort Collins

Kathy Dotson, Larimer County Workforce Center

Megan Bolin, City of Fort Collins

Rocky Scott, Woodward

Ryan Speir, RMI

Steve Wooley, Avago

Todd Headley, CSURF

In September, we held a workshop with stakeholders to discuss the primary opportunities for Fort Collins. The opportunities that came out of this workshop are listed below:

- Innovation Ecosystem & Economy
 - Advanced manufacturing facility for prototyping and early stage production
 - Relationship map to connect entrepreneurs with Fort Collins capital and technical know-how
 - CSURF College of Business Innovation Lab
 - Partnership with ACE project
 - Conference strategy tied with economic health goals
- Talent Management
 - Workforce development / education "guru" for strategic engagement of business community
 - High school internship program
 - Mechanism to engage 1099ers
 - Worker readiness
 - Leveraging CSU Alumni network
- Community Assets & Infrastructure
 - Deeper understanding of data, metrics, benchmarks, & best practices
 - Prospect tech park
 - Downtown conference center & entrepreneurial village as a system of "third places"
 - Interaction with river

Austin Visit Attendees & Outcomes

Bruce Hendee, City of Fort Collins
Bryan Willson, CSU, Engines & Energy Conversion Lab
Darin Atteberry, City of Fort Collins
Dawn DeTienne, CSU, College of Business
Josh Birks, City of Fort Collins

Mike Freeman, CSURF
Tim Reeser, CSU Ventures, Cenergy
Todd Headley, CSU Ventures, Technology Transfer
Wade Troxell, CSU and City of Fort Collins

A delegation from Fort Collins travelled to Austin in October 2011 to meet with peers and peer organizations in Austin to explore themes of entrepreneurship, innovation, business retention and expansion, technology commercialization and transfer, and industry cluster development. At the end of the trip, the group held a debriefing and brainstorm to distill and refine the "big ideas" for Fort Collins' Economic Health Strategic Plan (EHSP). The following ideas were what came out of this exercise:

- RMI as an innovation hub, acting as the connective tissue in the innovation ecosystem
- Formalizing the City of Fort Collins' relationships with service providers to enhance the coordination of a city-wide economic health initiative
- Research consortia as a means to growing emerging industry clusters
- Mechanisms for building a more robust capital network to support entrepreneurs
- A hotel / conference center in partnership with CSU
- Increasing CSU's (in particular the College of Business) roll in business formation

Draft Plan – Feedback and Revisions

A draft plan was presented to the City in December 2011. The plan has been presented to and reviewed by the following groups:

- City Staff December 2011 January 2012
- City Council December 2011
- Economic Advisory Commission December 2011
- Stakeholder Workshop December 2011
- Public Open House February 2012 (35 attendees)

As a result of this input, the plan was restructured. Certain recommendations were added and some were moved to different objectives. The core of the plan still remains the ideas generated from the Austin Visit and the Opportunity Workshop.

APPENDIX C: BENCHMARK RESEARCH

As part of the planning process, TIP Strategies identified peer communities to benchmark economic development programs. The peers chosen were:

- Charlottesville, Virginia;
- Gainesville, Florida;
- Corvallis, Oregon; and
- Ann Arbor, Michigan.

These peers were chosen because of they share common attributes with Fort Collins. Below is a summary of these characteristics:

	Fort Collins, CO	Ann Arbor, MI	Charlottesville, VA	Corvallis, OR	Gainesville, FL
Population ¹	299,630	344,791	201,559	202,251	264,275
University (Ranking²)	Colorado State	University of	University of Virginia	Oregon State	University of Florida
	University (#128)	Michigan (#28)	(#25)	University (#138)	(#58)
Distance of Major Airport	70 mi to DIA	27 mi to DTW	78 mi to RIC	90 mi to PDX	80 mi to JAX
Scenic Appeal / Outdoor Recreation	✓	\checkmark	\checkmark	\checkmark	\checkmark
Culture Values Sustainability, Arts, Quality of Life	✓	✓	✓	\checkmark	\checkmark
Actively Support Entrepreneurship / Innovation	✓	\checkmark	✓	\checkmark	\checkmark
Family Friendly / Not a Retiree Destination	✓	✓	✓	\checkmark	\checkmark
Federal Labs or Research Centers	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Boutique Industries	Microbreweries		Vineyards, Microbreweries	Vineyards	

¹ 2010 US Census, Total Population County for MSA. Corvallis includes Albany-Lebanon Micropolitan Area.

For each peer, TIP conducted an interview with the primary economic developer of the community. On the following pages, a profile of each peer is presented along with a summary of each economic development organization's best practices, according to the interviewee.

² 2011 US News and World Report Rankings

Charlottesville, Virginia

Web Site: http://www.charlottesville.org/Index.aspx?page=26

What is the primary focus of the city's economic development program (e.g. BRE, attraction, economic gardening, cluster development, etc)?

The small office is broadly focused, but has paid special attention to workforce, small business/entrepreneurship assistance and technology for about the past decade. The city has done some work on sustainability, facilitating a series of workshops for local businesses, including a recent one on how to reduce energy usage and costs.

How many people are on staff in the city's economic development department (or equivalent)?

The office has four staff, including a director, assistant director, economic development specialist and office administrator. The office also coordinates and administers the functions of the Charlottesville Industrial Development Authority, which issues revenue bonds and assists with front end capital for projects.

What is the budget?

The budget for the office is approximately \$597,000 in general funds.

What are the primary economic development programs / initiatives the department funds?

The budget covers staff salaries and smaller programs. However, the city has a separate strategic initiatives fund for road projects or other business development infrastructure projects that need gap funding. The amount in the fund varies, but it currently has about \$1.5 million and gets replenished through the CIP process.

Is there also a chamber and/or economic development corporation that is active in economic development?

There are several other economic development organizations in the area including the Charlottesville Regional Chamber of Commerce and the Thomas Jefferson Partnership for Economic Development (regional umbrella group for Charlottesville and 8 surrounding counties that among other things hosts the region's small business development center).

What is the program or initiative that has had the greatest success over the past 5 years?

A few years ago, the city launched a successful shop local program called "Shop Charlottesville." Another successful partnership is the city-wide, technology zones that enable tech-based companies to receive reduction in their business professional occupancy license tax.

How does the city partner with the university in terms of economic development, including innovation and entrepreneurship?

The University of Virginia had a change in leadership about two years ago and has reorganized and created an office of commercialization and innovation partnerships. The university is reportedly trying harder to engage the external community and has also recently established a new office of economic development. The city now holds informal meetings with the university's chief economic development person on a regular basis.

There is an incubator located downtown that received financial support from the city and is housed in a city building.

Does the city have any programs to promote entrepreneurship and innovation? If so, what makes their program(s) successful and what poses the greatest challenges?

The incubator is one of their main programs to promote entrepreneurship and innovation in Charlottesville. The main challenge has been that it was started with minimal resources and it doesn't have a permanent staff (it has a volunteer executive director), which makes it difficult to engage in marketing and other activities.

Does the city have any programs specifically aimed at engaging the student body of the university?

There is a group at the University of Virginia called the "E society" made up of undergraduates interested in entrepreneurial activities. The city often partners with this group for different events, often with the local technology council, which is called the Charlottesville Business Innovation Council.

The University of Virginia's Darden School of Business operates a Center for Entrepreneurial Leadership.

The Charlottesville Business Innovation Council (CBIC) organizes day-long technology tours for local middle and high school students called "Tech Tours." The tours were launched to expose local students to the challenging and diverse career possibilities offered by the region's technology community.

Best Practices

The city launched a Job Fair three years ago with great success. The job fairs, which are reportedly the largest in Central Virginia, are held twice a year. The most recent job fair attracted 70 employers and more than 1,300 job seekers. In advance of the actual job fair the city and its partners organize workshops on interview techniques, resume writing, dressing for success, etc.

The most recent job fair was sponsored by the City of Charlottesville in partnership with the County of Albemarle, the Adult Learning Center, the Department of Rehabilitative Services, the International Rescue Committee, National College, Piedmont Virginia Community College, OAR, Piedmont Workforce Network, the Virginia Employment Commission and the Virginia Workforce Center.

Job opportunities for local university graduates are scarce and only a small percentage of graduates actually land a job in the Charlottesville area despite the fact that people want to stay in the region because of its high quality of life.

Other examples of best practices:

- The T100 Alumni Mentoring Program offers University of Virginia alumni the opportunity to guide start-up companies that have research origins at the University. T100 members provide hands-on mentoring and financial contributions to support companies as they evolve from concept to commercial enterprise. Mentors participate in a monthly conference call to help their team advance the commercial promise of the technology. University of Virginia.-related start-up companies and University alumni are invited to join the T100 Alumni Mentoring Program. The program is run by the University of Virginia, Office of Economic Development. For more information, visit: http://www.virginia.edu/vpr/industry/T100.html
- OpenSpace, located just off the Downtown Mall at 455 Second Street SE, opened its doors to local professionals and entrepreneurs for their work and meeting
 needs in October of 2009. As the City's most recently constructed Class A office space, the facility offers over 6,000 square feet of space designed to
 accommodate the changing world of work. OpenSpace features collaboration studios, a traditional conference room, expansive worktables, kitchen and lounge
 areas to serve the needs of professionals who need a place to work without the responsibility of a lease. For more information, see www.getopenspace.com

Other web site resources of interest:

Charlottesville Business Innovation Council - www.cvillebic.org

CBIC is the preeminent private-sector advocate and catalyst for entrepreneurship and technology-based economic development in the Charlottesville, Virginia region

Thomas Jefferson Partnership for Economic Development - www.tjped.com

The Thomas Jefferson Partnership for Economic Development is a 501(c)6 non-profit, public / private partnership formed in 1995 to help create new jobs and investment in the Greater Charlottesville Region. The partnership has recently integrated staff and resources with the Piedmont Workforce Network and Central Virginia Small Business Development Center to expand its services for existing businesses, entrepreneurs, job seekers and employers.

The University of Virginia Office of Economic Development-http://www.virginia.edu/vpr/industry/

The UVA Office of Economic Development serves faculty, students, alumni, corporate and community partners by fostering connections to the programs, services, and networks that support innovation and economic growth, both within and outside the university.

Gainesville, Florida

Web site: http://www.gainesvillechamber.com/Economic-Development.aspx

What is the primary focus of the city's economic development program (e.g. BRE, attraction, economic gardening, cluster development, etc)?

The Chamber's economic development's arm is called the *Council for Economic Outreach* (CEO). According to the web site, "CEO's charge is to assist existing businesses through expansion, to help grow new companies in our community and to attract new opportunities to Alachua County."

According to David Ramsey, Senior Director of Economic Development, the CEO focuses on: (1) growing new business/entrepreneurism, (2) business retention and expansion and (3) recruitment and marketing. A special emphasis is placed on new business development and entrepreneurism.

How many people are on staff in the city's economic development department (or equivalent)?

The Council for Economic Outreach has a staff of 3-4 people. They share a CEO with the Chamber of Commerce. Two of the staff are devoted to economic development, one staff is devoted to Innovation Gainesville (an ED plan funded by the Chamber/CEO that focuses on how to grow new companies) and there is one communications person.

The City of Gainesville had a director of economic development. However, that position has been absorbed into the city's planning department. The County just brought on an economic development coordinator in charge of economic development for the county.

What is the budget?

The CEO is 100% privately funded organization. The CEO and the chamber of commerce are separately funded. Neither organization is under contract with any other public entities. Both the chamber and the CEO have a very close relationship with the University of Florida. Gainesville has one high tech incubator, two life science incubators, a general incubator and a private incubator—all located downtown.

What are the primary economic development programs/initiatives the department funds?

The primary economic development initiative in Gainesville is known as *Innovation Gainesville*. See www.innovationgainesville.com for more details.

Is there also a chamber and/or economic development corporation that is active in economic development?

As described above, the CEO is the lead economic development organization in Gainesville. The CEO is an arm of the chamber of commerce. The city's economic development function is primarily planning, while the county recently added an economic development coordinator position.

What is the program or initiative that has had the greatest success over the past 5 years?

According to David, the iG Initiative is hands down Gainesville's most successful initiative over the past five year years. The strategic plan, which was developed with the assistance of "New Economy Strategies" was released about two years ago. The plan promotes "connectivity" and entrepreneurship by developing an "innovative infrastructure" that supports entrepreneurism.

According to David, the initiative "fundamentally changed" the way they do economic development and brought together what was previously a very polarized community.

How does the city partner with the university in terms of economic development, including innovation and entrepreneurship?

The CEO serves as a conduit/liaison between business community and the University of Florida.

The Economic Development University Community Committee—brings UF/ED/civic leaders together as an advisory committee.

Innovation HUB is a University of Florida program, a 50,000 square foot building home to life science and high tech companies, VC and angel investors and the university's tech transfer office. The project serves as the anchor for the entire redevelopment project of downtown Gainesville.

Does the city have any programs to promote entrepreneurship and innovation? If so, what makes their program(s) successful and what poses the greatest challenges?

The city owns Gainesville Technology Enterprise Center (Gtech), one of the high tech incubators. However the CEO manages the program.

Does the city have any programs specifically aimed at engaging the student body of the university?

The CEO works closely with the college of engineering placement office.

Best Practice

According to the web site, "Innovation Gainesville (iG) began as a community initiative to harness innovation to create jobs in health and green technologies and thereby to raise the standard of living in our community. IG has transformed into a cultural mindset with hundreds of individuals and organizations working to grow an environment that fosters innovation and success."

The tagline of iG is "We make cool things happen." The initiative is being touted as "a way of life" and includes a strong marketing/branding/public relations component, including extensive use of videos and a blog. In addition, iG has produced two-sided business cards describing all the positive attributes of Gainesville and the group's "elevator speech." Innovation Advocates (iG volunteers) are encouraged to distribute these business cards far and wide.

iG has also created a "knowledge road map" that reportedly includes "more than 30 unique tactics and strategies to expand economic opportunities." The plan includes detailed metrics and specifies short, medium and long-term goals.

Organizationally, iG has created four teams of volunteers: Communications, Talent, Partners and Innovation Advocates. Volunteers are asked to take an iG Pledge and are given a list of specific things they can do to fulfill that pledge such as wearing an iG t-shirt to mentoring a student to hiring an at-risk high school student to or become an iG Advocate and hand out business cards, memorize the elevator speech.

Some interesting facts from the iG web site:

- The University of Florida was ranked #1 Public University for transferring research discoveries to the marketplace.
- Gainesville has more incubators per capita than any other U.S. city.
- <u>UF TechConnect</u> clients have garnered over \$500 million in private investment and created over 500 high tech jobs in the past seven years. For more information on UF TechConnection, visit http://www.research.ufl.edu/otl/techconnect.html

Corvallis, Oregon

Web site: http://thebec.com

What is the primary focus of the city's economic development program (e.g. BRE, attraction, economic gardening, cluster development, etc)?

The Business Enterprise Center (BEC) is a 501 (c) non-profit business accelerator that works with early-stage companies in a supportive entrepreneurial environment. The goal of the BEC is to strengthen the local economy by nurturing successful firms so that they become financially viable and independent, with the potential to create jobs, commercialize new technologies and strengthen the local economy. The BEC has worked with more than 160 companies since its beginning in 1988.

How many people are on staff in the city's economic development department (or equivalent)?

Currently, the city does not have an economic development staff. For the past few decades, the city has traditionally run its economic development program through a contract with the chamber of commerce or another entity. In July 2011, the city transferred the economic development function from the chamber of commerce (which is now focusing more on traditional chamber roles) to the BEC.

However, the new mayor decided in 2010 to form a nine-member economic development commission, which was charged with studying the issue of how to best structure an economic development department. The commission is in the process of presenting their ideas to the city council and will reportedly recommend that the city create an economic development position within the city (with county support).

The BEC currently has 3 part-time staff, including a program manager, a planner/researcher and someone who assists Bill (who is retired). Bill is an independent contractor in charge of the Sustainability Enterprise Zone and also acts as a single point of contact for marketing land for industrial development.

What is the budget?

The BEC is funded through a mix of fees (paid by businesses for services) and grant funding (including state economic development funds). The BEC has been around for about 23 years and the city has funded them for about eight of those years at varying levels (from \$6,000 to \$30,000. During the same period, the county has funded the BEC for about four-five years for as much as \$40,000/year.

To do a good job with an accelerator, Bill recommends to plan on at least \$150,000 to support it, ideally \$200,000. The rock bottom minimum is \$55,000/year with a pool of about 30 companies at any one time.

The BEC recently relocated from a 9,000 square foot facility at the airport to a 3,000 square foot facility downtown. They are currently coaching seven companies.

What are the primary economic development programs/initiatives the department funds?

The primary focus in Corvallis is entrepreneurism and "home-grown" new business development.

Is there also a chamber and/or economic development corporation that is active in economic development?

At one time, the former city manager counted as many as 14 different organizations in charge of economic development in Corvallis. In an effort to coordinate efforts, the city formed a group called the Economic Vitality Partnership. An initiative/study called "Prosperity that Fits," which was later produced by another group called the Economic Development Partnership. The city paid for the "Prosperity that Fits" study and the Economic Development Partnership eventually merged with local chamber.

In addition to the BEC and Chamber of Commerce, active groups include the Small Business Development Center and the Willamette Innovators Network, which holds an annual conference each November which draws in more than 1,000 participants.

What is the program or initiative that has had the greatest success over the past 5 years?

The Willamette Angel Conference (WAC) is a business plan competition that started three years ago. The conference rotates between University of Oregon/Eugene and Oregon State University and is hosted by Chamber of Commerce. Last year's prize was \$200,000. The university's support the WAC by providing the facility and supporting services and offering a sponsorship (around \$5,000).

The WAC is Corvallis' most successful and visible program/best practice. It is supported by two additional programs: the Willamette Innovators Network (WIN) and the Will it Fly (WIF), which meets the first Thursday of every month and charges entrepreneurs \$50 to help evaluate their ideas and flesh out their business plan.

How does the city partner with the university in terms of economic development, including innovation and entrepreneurship?

The city of Corvallis' most important asset university in is Oregon State University with its \$270 million research budget. Rogue Wave Software is an example of a company successfully incubated at university which went from a company of two persons to IPO.

Oregon State University recently negotiated a MOU with the city. Rick Spinrad, is the Vice Provost for Research, and is one of the city's Economic Development Commission members.

Does the city have any programs to promote entrepreneurship and innovation? If so, what makes their program(s) successful and what poses the greatest challenges?

The BEC is the program in the area promoting entrepreurship and innovation. The biggest challenge is stabilized funding and access to capital for start-up companies. The area's entrepreneurs have amazing technology/ideas, but there is not a large enough "deal flow" in the region like in Silicon Valley.

Does the city have any programs specifically aimed at engaging the student body/alumni/faculty of the university?

The city has a good workforce training program and Oregon has a strong community college system.

Best Practice

The best practice for Corvallis is the Willamette Angel Conference described above.

Other web sites of interest:

- http://www.corvallischamber.com/
- http://www.willametteconference.com/

Ann Arbor, MI

Web site: http://www.annarborusa.org/

What is the primary focus of the city's economic development program (e.g. BRE, attraction, economic gardening, cluster development, etc)?

By far, the majority of activity in the Ann Arbor area (which is led by an organization called "SPARK") is focused on helping local entrepreneurs and existing companies expand and grow. They only try to *recruit* businesses where there is an existing niche or cluster.

The city does not have an economic development function per se. Along with the county and surrounding townships, the city outsources its economic development function to SPARK, which was established in 2005.

How many people are on staff in the city's economic development department (or equivalent)?

SPARK has a staff of about 18 or 19 people.

What is the budget?

SPARK is a nonprofit organization and has a budget of around \$4 million. About 1/3 of the money comes from local taxes/governmental units, another 1/3 come from grants and the remaining 1/3 comes from private donation (of which about half are educational institutions and corporations).

What are the primary economic development programs/initiatives the department funds?

SPARK runs a number of programs and works with businesses that are at the very early stages of product development to Fortune 500 companies.

In addition to running several business incubators, sponsoring weekly events and a boot camp for start-ups, SPARK is under contract with the State of Michigan to run a \$25 million Pre-C capital program that makes small loans/co-investments for early stage companies.

Is there also a chamber and/or economic development corporation that is active in economic development?

SPARK is the city and region's lead economic development organization. There is a chamber, but it focuses primarily on member services. SPARK was established in 2005 by a group of community leaders, including the current governor of Michigan. The driving force behind SPARK was the desire to create an organization focused on entrepreneurism and technology-led economic development. SPARK replaced the Washanaw Development Council, the county/city economic development group which focused on traditional business retention/expansion.

What is the program or initiative that has had the greatest success over the past 5 years?

Did not want to identify a single program or best practice.

How does the city partner with the University in terms of economic development, including innovation and entrepreneurship?

SPARK has an "extremely tight and close relationship" with the University of Michigan and other local higher educational institutions. SPARK staff is in constant communication with their colleagues at the university and meet monthly with their office of tech transfer.

The vice president of research at University of Michigan is the chairman of the Board of SPARK. The presidents of both universities are on their board. The director of the office of tech transfer is on their executive committee.

SPARK's executive committee also has an attorney who is a venture capitalist specialist, the president of a local bank that specializes in tech start-up funding and several successful entrepreneurs. In addition, staff members from Spark serve on the advisory boards of various entities at the University of Michigan.

It is essential to create a culture that supports that concept of entrepreneurism and risk taking. The collaboration between SPARK and the university is informal, but ingrained in how they do business. This close relationship didn't happen overnight.

Does the city have any programs to promote entrepreneurship and innovation? If so, what makes their program(s) successful and what poses the greatest challenges?

As described above, SPARK is involved in a number of initiatives, including incubators, boot camps, business plan competitions, etc. A local volunteer group called the New Enterprise Forum (all help entrepreneurs with their investor presentations)

Does the city have any programs specifically aimed at engaging the student body/alumni/faculty of the university?

SPARK is one of the few ED organizations that employ a full-time person focused on talent. Her job is to connect people to highly skilled positions. She works with community college/university to talk about the skills that technology companies are looking for and make sure graduates have the training/skills they need to get those jobs. She also works with the student body to make connections so that students know where the opportunities are when they graduate. There is some level of brain drain in Ann Arbor, but not as much as in past. A large percentage of start-ups are created up by non-Michigan residents.

The idea of entrepreneurship is an entire university function, not just part of the business school (also part of engineering, medical, even law school). University tells incoming freshman that they should plan on creating their own business. Engineering school had a program called "1,000 pitches."

Best Practice

SPARK has a Business Accelerator that offers entrepreneurial services and training, consulting, physical space and funding/incentives.

SPARK also sponsors a two-day "Entrepreneur Boot Camp, which can be considered a best practice. The camp targets early stage technology driven companies that have at least one full-time person in the company and a team of two people to attend camp. A typical team will have already completed a first draft of a business plan and is in the process of validating a market opportunity and refining their plan based on market feedback. Boot Camp participants have access to Cantillon eCourse, an online, self-paced learning experience for technology entrepreneurs.

Boot Camp participants present their company to a panel of venture investors. Prior to the actual Boto Camp, participant receive reading and presentation materials and have the opportunity to attend pre-Boot Camp sessions (i.e., Spring Training for Start-Ups).

Boot Camp outcomes include:

- Concise positioning statement (Elevator pitch)
- Executive summary draft
- Initial investor presentation
- Road map to the next company milestone

In addition, the Boot Camp includes an "after care" program designed to further the chances of entrepreneurial success among participating start-ups. At the conclusion of Boot Camp, eligible graduating companies may receive up to \$5,000 in business consulting through Ann Arbor SPARK as well as other start-up support.

For more information about the Boot Camp, go to http://www.annarborusa.org/media/files/SPARKBootCamp.pdf

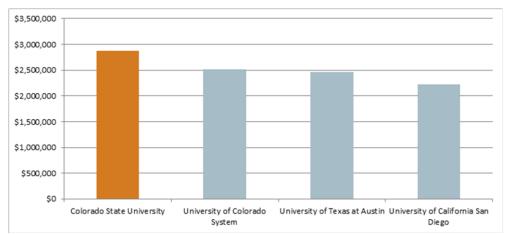
APPENDIX D: INNOVATION ECOSYSTEM ASSESSMENT (ISAAC BARCHAS)

Innovation Ecosystem

Fort Collins has a robust innovation ecosystem, centered on the university and supported by impressive investments made by the university and the City to encourage the innovation economy. From this advantageous starting point, additional highly-targeted initiatives focused on attracting early-stage investment capital could produce effective payoffs.

Colorado State University (CSU) is a significant innovation engine. The university's \$300 million research effort generates inventions at a rate that is slightly less efficient, but comparable to, peer institutions [Chart: Research dollars/invention disclosure: CSU, CUS, UT-Austin, UT-SD). Organizational investments such as the

UNIVERSITY RESEARCH DOLLARS PER INVENTION DISCLOSURE (2009)



Source: Research dollar data extrapolated from the National Science Foundation Survey of Research and Development Expenditures at Universities and Colleges, available at WebCASPAR at https://webcaspar.nsf.gov/index.jsp?subHeader=WebCASPARHome. Colorado State University data from CSU technology transfer office available at http://www.csurf.org/tto/per_stats.htm. University of Colorado System data from FY 2009-2010 CU Technology Transfer Performance Metrics and SWOT Analysis PPT available at https://www.cu.edu/techtransfer/downloads/FY09-10_metrics.pdf. University of Texas at Austin data from the THECB Technology Development and Transfer Report FY 2009 and FY 2010 available at http://www.thecb.state.tx.us/reports/PDF/2137.PDF. University of California San Diego data from the UC Technology Transfer Annual Report 2009, available at http://invent.ucsd.edu/info/documents/IASRptFY09.pdf.

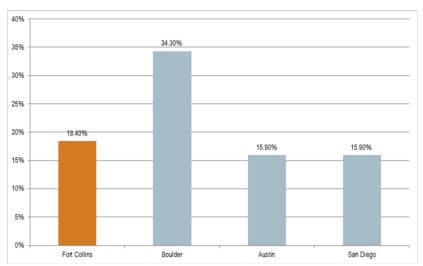
Research Innovation Center (RIC), the Engines and Energy Conversion Laboratory (EECL), and Colorado State University Research Foundation (CSURF) seem to be paying dividends as a commercialization support system. Additionally, the "inward" marketing effort generated by the "super-clusters" (MicroRX, NeoTREX, and Cenergy) seems to have been effective in communicating the value of commercialization to faculty initiating culture and а change towards commercialization, with invention disclosures increasing by approximately fifty percent over the past four years. [Chart: Invention disclosures 2007 vs. 2011 YTD]

Although the university is an important source of innovation, there may be opportunities to leverage the university's support systems more broadly in the community. University-owned intellectual property is currently the focus of most commercialization efforts. This is "normal" at universities, since all of the Association of University Technology Managers (AUTM) metrics emphasize this, but the implicit risk is that it may

leave many entrepreneurs/potential entrepreneurs unsupported. The business school at CSU presents another important opportunity to connect innovation at CSU to with innovation in Fort Collins more generally. According to CSURF interviews, the business school is not significantly engaged in either teaching entrepreneurship or in supporting business building, e.g. through business plan competitions or providing student talent to incubators. The entrepreneurship education program, for example, was described as a "lesser program in the business school."

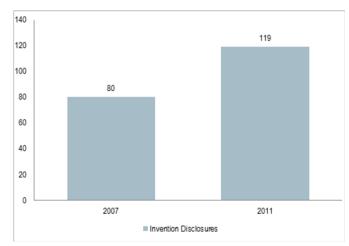
Although it is a smaller city, Fort Collins seems to have ample talent to exploit the opportunities presented by the innovation economy. Talent is not perceived to be a limiting factor by commercialization executives. This aligns with the community's highly-

ADVANCED DEGREE HOLDERS AS A % OF TOTAL POPULATION



Source: Population data from US Census bureau (2010). Advanced degree percentages from American Community Survey (2005-2009 estimates). All data sets available at http://factfinder.census.gov/home/saff/main.html? lang=en.

CSU INVENTION DISCLOSURES (#)



Source: Colorado State University Technology Transfer Office, available at http://www.csurf.org/tto/per_stats.htm.

educated population. Fort Collins has almost as many advanced degree holders as Boulder (26,000 vs. 33,000), and a higher percentage of Fort Collins' population hold advanced degrees than in either Austin or San Diego. [Chart: Advanced degree holders as percentage of total population] To the extent that a new venture needs talent that it cannot find in Fort Collins, the rest of the state, especially Boulder, should act as a "bench." For example, the Boulder Innovation Center (BIC) has a database of potential start-up executives that could serve as a resource for ventures based in Fort Collins. According to interviews, the challenge associated with accessing talent outside of Fort Collins will be attracting sufficient early stage capital. In the short-term, Fort Collins could partner with peer entrepreneurship support organizations such as BIC to market local opportunities to a broader Colorado tech/executive talent pool. The city should also promote existing technology start-ups to the technologists and

TOP 10 STATES FOR VENTURE CAPITAL INVESTMENT (2010)

<u>Rank</u>	<u>State</u>	<u>VC \$</u>
1	California	\$11,603,000,000
2	Massachusetts	\$2,472,000,000
3	New York	\$1,401,000,000
4	Texas	\$981,000,000
5	Illinois	\$732,000,000
6	Washington	\$634,000,000
7	Pennsylvania	\$559,000,000
8	North Carolina	\$529,000,000
9	Colorado	\$483,000,000
10	New Jersey	\$469,000,000

Source: National Venture Capital Association, Colorado 2011 ppt, available at http://www.nvca.org/index.php?option=com_docman&task=doc_download&gid=736&Itemid=93.

VENTURE CAPITAL INVESTMENT PER RESEARCH DOLLAR (2009)



Source: Venture capital investment data from PricewaterhouseCoopers Money Tree Report, historical data available at https://www.pwcmoneytree.com/MTPublic/ns/index.jsp. Research dollar data extrapolated from the National Science Foundation Survey of Research and Development Expenditures at Universities and Colleges, available at WebCASPAR at https://webcaspar.nsf.gov/index.jsp?subHeader=WebCASPARHome. Note that venture capital data fiscal year does not coincide with the university fiscal year precisely.

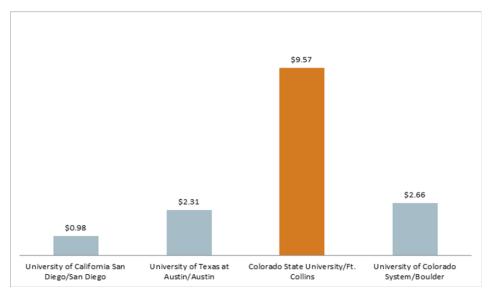
executives who are already in Fort Collins at large firms (e.g., Hewlett-Packard) but who may not have visibility into the early-stage ecosystem.

While talent does not seem to be a limiting factor in Fort Collins' innovation potential, local growth capital does seem to be a brake on its potential. As a state, Colorado is relatively well-positioned in terms of early stage funding. Colorado is in the top 10 states receiving venture capital investment. [Chart: Top 10 states for VC investment 2010] The state also has a relatively robust indigenous venture capital community. For example, ten Colorado-based VCs made a total of 22 investments last quarter alone, 12 of which were inside the state. In short, Colorado is one of the few states with a relatively large pool of potential in-state funders: in 2010, in-state VCs invested \$53 million in Colorado deals. The amount of venture capital invested in Colorado puts it in an attractive position to commercialize in-state research compared to many other states, although it lags the leaders. [Chart: Venture capital investment per dollar of research spent, CA/MA/TX/CO]

While the state is well-positioned, Fort Collins does not have a critical mass of early stage investment capital, which may compromise the health of its innovation economy. In interviews, economic development professionals and commercialization executives almost unanimously cited a lack of seed and growth funding as the primary "gap" in the city's start-up ecosystem.

Other interviews suggest, anecdotally, that this trend might worsen in the future: it was suggested that venture capital firms outside of Fort Collins who have historically invested in Fort Collins start-ups (Boulder Ventures, Vista Ventures, Sequel Ventures) are now all on their last fund, and are having difficulty raising their next fund. The only "native" venture fund is CSU Management Corporation's "Fund 1." At \$3 million, the fund is relatively small and seems to emphasize Series A rather than seed stage investments.

UNIVERSITY RESEARCH DOLLARS PER VENTURE CAPITAL INVESTMENT BY CITY (2009)



Source: Research dollar data extrapolated from the National Science Foundation Survey of Research and Development Expenditures at Universities and Colleges, available at WebCASPAR at https://webcaspar.nsf.gov/index.jsp?subHeader=WebCASPARHome. Boulder VC investment data from http://www.bouldereconomiccouncil.org/wp-content/files_mf/economicindicatorsmar2011.pdf_Ft. Collins investment data extrapolated from http://www.inviragen.com/news.php and_http://www.solixbiofuels.com/content/news_Austin VC investment data available at http://www.bizjournals.com/austin/stories/2010/02/01/story3.html_San Diego VC investment data available at http://www.connect.org/programs/connect-track/docs/Q409_CONNECT%20InnovationReport.pdf.

Given the research base at CSU, Fort Collins attracts significantly less venture investment than it should. In comparison, San Diego "earns" \$1 of venture capital investment for every \$0.98 of research spending at UCSD. while Fort Collins "earns" \$1 of VC investment for every \$9.57 of research spending at CSU. [Chart: university research dollars per dollar of VC investment by city, San Diego/Austin/Boulder/Fort Collins Other seed funding sources, such as SBIR and/or STTR grants, may be underutilized resources. The angel investment community was more active prior to 2008, and according to interviews, has not yet recovered and re-organized since the recession. One angel investment group, NoCo Angels, is listed with ACEF, but it is not clear how active the angel community is locally or how coordinated local angels are with the university and City commercialization teams. It appears that the pool of accredited investors in the community has not been deployed effectively against early-stage technology opportunities. Strategies for how the existing innovation ecosystem should collaborate to organize known investors and market investment opportunities are discussed in more detail in the following section.

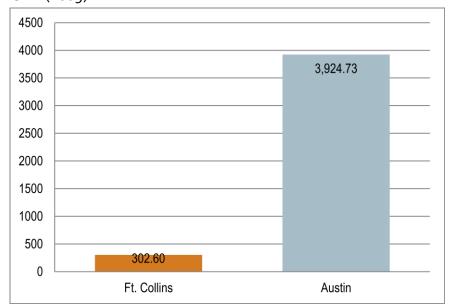
Rocky Mountain Innosphere (RMI)

The Fort Collins community has made impressive and substantial investments in incubation support infrastructure, the availability of which is now a real asset for Fort Collins. In particular, the Rocky Mountain Innosphere (RMI) is a significant asset that could successfully position itself as the "connective tissue" linking Fort Collins' early stage community to CSU (internally) and to Colorado more broadly (externally). Both functions would be strong ways of creating "virtual scale" for Fort Collins in a way that would bolster the economic health of the region. Presently, the Fort Collins community--including the RMI staff-- seem to conceive of RMI as a building and a set of educational resources. In other words, RMI's value proposition is currently stated in terms of activities rather than outcomes. Fort Collins should embrace a bolder, more focused vision of the incubator as a physical manifestation of sets of capabilities that allow it to deliver very specific value to member companies (i.e. getting them funded).

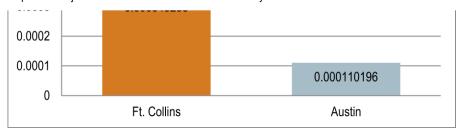
Interviews suggest that there is now sufficient incubator space to support the growth of Fort Collins' early-stage community. Early stage incubation space "is the last thing in the world I worry about." "We have enough wet lab space for start-ups via RIC, RMI, and university labs on a contract basis." "Now we need to fill it up." Empirical comparisons to aspirational peer cities, such as Austin, also indicate that Fort Collins has sufficient incubation space. Fort Collins' incubation capacity per capita is five-fold that of Austin. Furthermore, Fort Collins has roughly 3 times the incubation space per university research dollar compared to Austin.

Fort Collins may not, however, be leveraging its incubation assets efficiently to enable the growth of high-potential start-ups. One way to

VC INVESTMENT DOLLAR PER TOTAL INCUBATION SPACE BY CITY (2009)



Source: Ft. Collins investment data extrapolated from http://www.inviragen.com/news.php and http://www.solixbiofuels.com/content/news. Austin VC investment data available at http://www.bizjournals.com/austin/stories/2010/02/01/story3.html.



Source: Research dollar data extrapolated from the National Science Foundation Survey of Research and Development Expenditures at Universities and Colleges, available at WebCASPAR at https://webcaspar.nsf.gov/index.jsp?subHeader=WebCASPARHome.

measure this "efficiency" is to look at the amount of venture capital invested per square foot of incubation space in a city. By this measure, Fort Collins is about 1/13th as efficient as Austin. This metric is not exactly on point, as it measures VC into an MSA rather than VC into companies in the MSA's incubators, but it is almost certainly directionally correct. This suggests that Fort Collins could benefit from sharpening the value proposition of its incubation assets, specifically RMI. Based on interviews and focus groups, the current perception of the RMI value proposition is largely based on: cost-effective office infrastructure in nice space with good location; proximity to other entrepreneurs; educational programing, such as Kauffman Fast Track; and advisory programs, such as SAGE mentoring. These are real sources of value, although at least one interviewee described RMI's value proposition as too "generic" to have real impact.

In particular, it is not clear how the current RMI value proposition directly helps member companies overcome the key barrier to technology start-up success that emerged from the interviews and focus groups: the relative scarcity of risk capital in Fort Collins relative to its technology opportunities. This indicates that RMI's value proposition may need to evolve to more directly address this issue. A possible new RMI value proposition to member companies could be: "We will get you funded." This institutional transition will involve a mindset shift, from "serving the community" to "building winners." It may also mean relatively less focus on broad entrepreneurship education and support. In operational terms, the shift will require that the RMI leadership: (1) identify the most highly prospective deals; (2) disproportionately invest RMI resources in those deals to "polish" them and prepare them to receive investment; and (3) aggressively market those deals to capital.

To identify the most highly prospective deals, RMI should partner more directly with Colorado State University, especially CSURE's CSU-Ventures program and the EECL. CSU is a primary source of commercial innovation in Fort Collins and has invested in the CSU-Ventures infrastructure to accelerate successful commercialization. There currently seems to be little coordination between RMI and CSU-Ventures and/or EECL. RMI's value proposition to CSU-Ventures and EECL could/should be: "We will aggressively prepare your companies and market them to capital outside of Fort Collins." In addition to creating more connective tissue between CSU's commercialization assets and RMI, the incubator could attract other strong candidates by marketing its capabilities to the Fort Collins technology community, e.g. Hewlett-Packard employees, so that RMI becomes a preferred point of contact for the most capable entrepreneurs/pre-entrepreneurs. The Innosphere's capabilities should also be marketed in other start-up dense geographies, where the RMI/Fort Collins offering may be attractive, in order to attract high-potential companies.

A significant investment in RMI resources, particularly in the form of human capital, will be required to "polish" deals and prepare them to receive investment. RMI should enhance mentorship, "interim executive" capabilities, and extend the SAGE program. The Innosphere should also broaden and deepen its areas of expertise by developing a formal advisor/mentor network that draws from across Colorado. RMI should also consider partnering with a mentoring organization such as MIT's Venture Mentoring Service to help establish this network and define the engagement and activities of its members. Because executive leadership is critical for early-stage success, RMI should also identify individuals with the management talent and desire to act as "interim" executives in the top RMI deals (many of these people may be members of the advisor/mentor network.) The incubator could also consider partnering with existing "retired executive" groups if they exist in Colorado, and/or with a technology start-up focused executive search firm, to identify prospective individuals to serve in these roles. The Innosphere's value proposition to mentors, advisors, and executives could be: "RMI is a source of high quality deals through which you can give back to the community while also exploring potential options for future engagement."

CSU's capabilities could also be leveraged for the benefit of RMI companies. RMI could develop formal partnerships with the business school and other relevant programs (e.g., engineering, communications, advertising) for students to provide services to RMI companies. RMI could offer students the unique opportunity to work with real start-ups, earn class credit, and/or receive compensation. Students could also be engaged with the Innosphere through class projects, internships (at RMI and within RMI companies). RMI could also partner with the alumni office to identify CSU alumni with skills and capabilities relevant to RMI companies, and invite those alumni to participate. RMI member companies would also benefit from access to the CSU libraries and other facilities.

RMI should over-invest in preparing teams to pitch for funding. The staff should work with teams to ensure high quality, iterated documents. Pitches should be rehearsed with a "funding committee," a small group of local angel investors and locally successful entrepreneurs who can listen to practice pitches and provide targeted coaching. RMI should also identify "friendly" investors in Colorado who would be willing to provide similar feedback via high-quality video conference. When teams are prepared to pitch, RMI should aggressively market those deals to capital.

Pre-venture capital in the form of SBIR funding (and other sources of non-dilutive funding) was highlighted as a critical funding gap in many interviews. SBIR funding could be operationalized and potentially funded as a partnership between the City, CSU, and RMI. The goal of the incubator should be to lower the transactions cost of pursuing angel funding for member companies. In this spirit, the Innosphere should take steps to revitalize and/or build a replacement for the NoCo Angels, drawing on best practices from the Angel Capital Association. RMI could also Partner with CSU to form a "CSU Angel Network" of CSU alumni interested in funding deals connected to CSU (typically, either based on CSU technology or founded by CSU students or alumni). Several other universities, including Texas A&M and Baylor, have established such "alumni investor" networks. RMI could also work closely with CSU Management Corporation as a prospective source of funding and expertise.

Anecdotes and comparative statistics suggest that Fort Collins appears to be "off the radar" for many early stage investors. Targeted marketing to early stage investors outside of the community in order to raise awareness of the opportunities that Fort Collins may present, could include peer-to-peer interactions between Fort Collins angels/executives and Boulder and Denver-based investors. Fort Collins could also partner with other communities in Colorado to host venture expos, tours, and/or other programs designed to attract out of state investors to Colorado. The Innosphere should market RMI deals to investors outside of Fort Collins by developing personal relationships with partners in investment firms in Denver and Boulder, explaining what RMI is doing, and sharing notable successes. It will be important to understand the firms' investment philosophies, sector foci, and funding parameters. The staff should build a detailed picture of what kind of deal each partner/firm wants to see before attempting to establish a relationship; treat these investors as "customers" that RMI is serving with "products" that are RMI companies.

The Innosphere should also engage in "retail level" marketing of RMI's very best deals to the investors to whom the deal should be most attractive. It is important to ask investors to help provide feedback on deals that are "early" for the investor, but which might be ready in 6-12 months. Innosphere staff should accompany (well-rehearsed) teams to pitches, and ensure that they act on any investor feedback. The staff should also develop a small network of institutions aligned with RMI's mission who have strong investor networks of their own, and leverage those relationships for selective deals. Examples of "aligned institutions" include: NREL, ATI, Surge Accelerator. RMI should also engage in light touch "wholesale" marketing to communicate RMI's new value proposition to the investor community.

An aggressive, on-going public relations campaign will be an important component of engaging investors outside of the community. Fort Collins and RMI should ensure that "home-grown" successes receive more aggressive national coverage in media consumed by the investor community. A public relations campaign will benefit the entrepreneurs whose stories are celebrated and the start-up community more broadly. The "Fort Collins brand" will continue to be associated with innovation successes and RMI in particular will gain visibility as a high-impact incubator.